



MEDIATION PROCESS ASSESSMENT - PARTICIPANT/REPRESENTATIVE

Now that mediation is complete, please help improve the mediation program by taking a few minutes to complete this assessment.

CASE NUMBER	PLEASE IDENTIFY YOUR ROLE IN THIS PROCESS		P
	A1	INITIATOR	<input type="checkbox"/>
	A2	INITIATOR ATTY/REP	<input type="checkbox"/>
	A3	RESPONDENT	<input type="checkbox"/>
	A4	RESPONDENT ATTY/REP	<input type="checkbox"/>
	A5	NON-PARTY PARTICIPANT	<input type="checkbox"/>

During the past year, did you participate in ADR awareness training? YES NO

The scale shown below is used for your responses. Please do not provide your name or identify specific issues in controversy discussed during the mediation.

5 - Strongly Agree 4 - Agree 3 - Neutral 2 - Disagree 1 - Strongly Disagree

My experience with the mediation process:		5	4	3	2	1
1	I received sufficient information to understand the process prior to the session.	<input type="checkbox"/>				
2	The right parties were at the table.	<input type="checkbox"/>				
3	The mediation environment (<i>location, room temperature, seating</i>) was comfortable.	<input type="checkbox"/>				
4	I am satisfied with the timing of the mediation (<i>the time it took to get arranged and initiated, and how long to complete the mediation</i>).	<input type="checkbox"/>				
5	The mediator explained the mediation process before we started.	<input type="checkbox"/>				
6	The mediator explained any conflicts or potential conflicts of interest.	<input type="checkbox"/>				
7	The mediator was professional.	<input type="checkbox"/>				
8	The mediator did not show favor to either side.	<input type="checkbox"/>				
9	The mediator honored any requests I made for confidentiality during mediation.	<input type="checkbox"/>				
10	The mediator avoided offering a legal opinion in this case.	<input type="checkbox"/>				
11	The mediator allowed me to bring out all the relevant issues.	<input type="checkbox"/>				
12	The mediator helped us to generate realistic options.	<input type="checkbox"/>				
13	The mediator helped the parties work through issues and move toward closure.	<input type="checkbox"/>				
14	I would recommend this mediator to others for mediation.	<input type="checkbox"/>				
15	The outcome was the best for my situation (<i>even if no resolution is reached</i>).	<input type="checkbox"/>				
16	I would recommend mediation to others.	<input type="checkbox"/>				
17	Overall, I am satisfied with the mediation process.	<input type="checkbox"/>				
18	Mediation helped me to be better aware of the other party's concerns.	<input type="checkbox"/>				
19	Mediation helped the other party to be better aware of my concerns.	<input type="checkbox"/>				
20	This mediation will improve working relationships in my workplace.	<input type="checkbox"/>				

21. Comments (*Write on the back of the form if necessary*):