

# VA Recovery Audit - Contract Implementation Conference Call Summary

Date: 3/5/2001

Time: 1:00 – 2:30 PM (EST)

## Attendees *Veteran Affairs*

Ralph Charlip, Director, Health Administration Center (HAC)

James Davis, Contracting Officer, HAC

Thomas Wayburn, COTR, VA Recovery Audit, HAC

Jenie Perry, Chief Health Information Systems, Austin Automation Center (AAC)

Carol Robinson, Chief Information Officer, HAC

Tony Guagliardo, Program Specialist, VACO/HAS

Ryan Lilly, Chief Fiscal Officer, HAC

Elliott Vanderstek, Chief Accountant/AFO, HAC

## *Contractor*

Walter Jordan, Principal, Abacus Technology

William Magro, Senior Vice President, Abacus Technology

Richard Pectol, Vice President, Abacus Technology

Mary Ann Keyes, Abacus Technology

Frank Kelly, Director, Business Development, Foundation

John Pieters, Program Manager, Foundation

Joy Wilkie, Director, Managed Care Services, Foundation

Padra Randall, DRG Quality Coordinator, Foundation

Sharon Lopez, Manager, DRG Recoupment, Foundation

Julie Susman, President, CEO, Jefferson Consulting Group

Minh Tompkins, Manager Government Contract Administration, Foundation

## *Conference Call Summary*

1. Attendee Identification: Participants identified themselves.
2. Review of action items (COTR):
  - a) Item 1: Collection Process Change - Process flow for collection activity has been flow charted. A draft of the chart will be e-mailed to Walt Jordan, John Pieters and Joy Wilkie. As the topics of Collection Process and Invoicing/Payment process is related the two topics will be combined for future discussion. The next teleconference call scheduled for March 12<sup>th</sup> will be dedicated to the Collection Process and Invoicing/Payment Processing. (**OPEN: ECD 03/12/01**)
  - b) Item 2: Provider Contracts - VA/HAS advised that the AAC data file contains a field that identifies a contract payment. This field is the Interest indicator and if set to "1" the payment is subject to earned interest, indicating that it is a contractual payment. Payments made not subject to interest are set to "0", indicating that there is no

contractual arrangement for that payment. VA/HAS recommended that the contractor identify payments made by contract by using this indicator and, if necessary, request the supporting documentation from the individual VA facility. The process for requesting supporting documentation between the Contractor and Network Coordinators has been developed and there is a field ("Other") for requesting this type of information. **(CLOSED 3/5/01)**

c) Item 3: Invoicing and Payment Processing - VA/HAC process for reconciling payments and offsets for identified claims and Contractor billing and payment process is combined into the Collection Process Change, Item 1. The next teleconference call scheduled for March 12<sup>th</sup> is dedicated to this topic. This item is combined with Item 1 and closed out as a single issue. **(CLOSED 3/5/01)**

d) Item 4: HAC Data Availability - Contractor is testing the AAC Fee data and NVH data files. Upon successful conclusion of this testing, the Contractor will request the HAC data transfer. This item is closed as the HAC data file is prepared for transfer. **(OPEN 3/12/01)**

e) Item 5: FSC waiver letter - HAC has been advised that it is not possible to assume surrogate status as another station when requesting debt offset. As such, offsets for other than HAC payments is not possible if HAC requests the offset. In order to retain centralized check processing, offset and disbursement activity at HAC, the only available process is for HAC to initiate the Treasury offset at Day 60. There is an automatic 60 day notice required by Treasury prior to actually offsetting the debt. This means that the earliest date for offset action is Day 120. This information has been incorporated into the Collection Process Change, Item 1, and it will be discussed at the teleconference scheduled for March 12<sup>th</sup>. **(CLOSED 3/5/01)**

f) Item 6: Visit to Foundation - A RASC visit to Foundation is not necessary. A separate trip will be arranged for HAC to visit Foundation prior to May. **(CLOSED 3/5/01)**

g) Item 7: Cross-reference and availability of FEE and NVH data elements for veteran date of birth, claim disposition type and outlier information. Abacus is testing the data file systems and resolving identified issues with Jerry Simpson at the AAC. Tom Wayburn will arrange a conference call, if necessary, with the Contractor, AAC, and HAC. **(OPEN 3/12/01)**

### 3. New Business:

a) Joy Wilkie requested clarification for information relative to the initial and follow-up collection letters to be sent to providers identified as having a claim overpaid by VA. Payments should be made to the order of "Department of Veterans Affairs" and mailed to "Department of Veterans Affairs, Health Administration Center, Recovery Audit Program, PO Box 65022, Denver, CO 80206-9022". Absent an account number established by the Contractor, a copy of the collection letter should accompany the payment. **(CLOSED 3/5/01)**

4. Next Call: The next call will be March 12, 2001. The call-in telephone number is and meeting ID is #  
Tom Wayburn  
COTR, Recorder