

VA Recovery Audit - Contract Implementation Conference Call Summary

***Date: 10/20/03
Time: 1:00 – 1:30 PM (EST)***

Attendees **Veteran Affairs**
Tom Wayburn, COTR, HAC

Contractor

Richard Pectol, Vice President, Abacus Technology
Jim Rosengren, VA Program Manager, Health Net
Padra Randall, DRG Recoupment Manager, Health Net
Sharon Lopez, DRG Manager, Health Net
Kelly Floyd, Reports Analyst, Health Net

Meeting **Conference Call Summary**

Minutes

1) Attendee Identification: Participants identified themselves. Minutes of July 14, 2003 were accepted with one correction.

a) Item 1: Correction to minutes of July 14, 2003, Section 3, New Business, paragraph C, Item 3, Revised Recovery Amount Due Adjustments. Change wording to read: "HAC asked for a completion status report regarding the revised amount due adjustments. Health Net advised that 1st, 2nd and 3rd quarter cases for FY 1998-2000 had been completed and issued; and, 4th quarter FY 1998-2000 as well as FY 1995-1997 cases were pending processing. (ECD: 08/11/03)"

b) Item 2: Last teleconference call was held on July 14, 2003.

2) Review of action items:

a) Item 1: Missing CHAMPVA cases on HAC data file
Health Net reported two CHAMPVA cases for an ineligible beneficiary that were not listed on the HAC data file. CHAMPVA reviewed the file and discovered that reprocessed claims were excluded from the data files. On August 4th, HAC provided a corrected data file to Abacus Technology. This data file included all non-VA claims except for CHAMPVA foreign claims. (Closed)

b) Item 2: Mill Bill Provisions
COTR reviewed the information available regarding VA Mill Bill and no other information is available from CBO/Fee Program Specialist. (Closed)

c) Item 3: Revised Recovery Amount Due Adjustments
Health Net provided the status report on the cases requiring revision. Only the 4th quarter cases for 1995-1997 and selected FY 1998 cases requiring VA generic pricer printout remain to be completed. (Closed)

d) Item 4: FY 1995-1997 CMS Provider Data
Health Net advised that the CMS provider tables for FY 1995-1997 was incomplete. CMS was contacted for assistance and they referred Health Net to CMS Fiscal Intermediary to obtain any missing provider data. Health Net reported that there were no other issues with the CMS Provider Data.
(Closed)

e) Item 5: Revised Recovery Amount Due Discrepancy
HAC did not receive a count of the number of letters issued with an incorrect revised amount due balance noted. The request is withdrawn. (Closed)

f) Item 6: Revised Recovery Amount Refunds
Health Net provided the balance due file to HAC on October 17th. HAC will compare the outstanding balance due amounts and report the findings to Health Net for discussion. (ECD: 11/10/03)

g) Item 7: CHAMPVA data request
CHAMPVA withdrew the request for the total number of cases involving recovery action. (Closed)

h) Item 8: Calculation of CHAMPVA Short Stay Outlier
Health Net identified an error used in the short stay outlier computation determining the amount of overpayment in some CHAMPVA cases. Health Net advised that they had recalculated the overpayment amount and sent corrected debt letters to the effected providers. (Closed)

i) Item 9: Response to ACO information request re: Claim for Damages
COTR provided an update report on the Claim for Damages related to the revised recovery amount due rework. The response dated July 20, 2003 sent by Abacus Technology was received by the Administrative Contracting Officer (ACO). The ACO sent a request to Abacus Technology for additional information on September 5, 2003. (ECD: 11/10/03)

3) New Business:

a) Item 1: Status of HAC Issuance of Provider Refunds
Health Net requested that HAC provide the date that provider refunds stopped and if HAC issued the refunds as an electronic funds transfer or by check.
(ECD: 11/10/03)

b) Item 2: Status on request to pursue collection exceeding \$100,000
Health Net requested a status report on the two cases referred for collection action with identified overpayment amounts exceeding \$100,000. COTR advised that the request was received and it is pending RASC approval. (ECD: 11/10/03)

Next Call 4) Next Conference Call: November 10, 2003 at 1:00 P.M. (ET)

/s/ Thomas Wayburn COTR

