MEMORAUNDM OF UNDERSTANDING

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and American Federation of Government Employees, (AFL-CIO) National Veterans Affairs Council #53 (NVAC) concerning the Fee Basis Program software deployment "Fee Basis Claims System (FBCS) at VHA facilities in the Department.

1. The national parties agree all training on the FBCS software will be hands on training on duty time.

2. NVAC reserves its right to address matters related to FBCS as they occur.

3. Local Unions may request a demonstration of the FBCS software at their facility.

4. Upon their receipt the appropriate management official shall provide a copy of this MOU to the Local Union President.

For Veterans Health Administration (VHA)

For National Veterans Affairs Council #53

3/17/10
(Date)

3-17-2010
(Date)