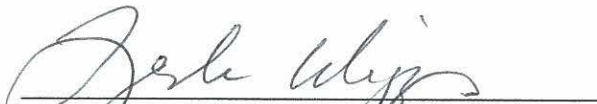



## MEMORANDUM OF UNDERSTANDING

The following constitutes an agreement of the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, AFL-CIO, National VA Council #53 concerning "Patient Centered Medical Home" (PCMH) name change to "**Patient Aligned Care Team**" (PACT).

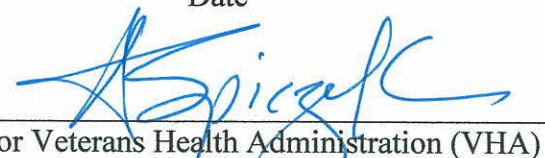
1. The MOU on Patient Care Medical Home dated June 9, 2010 will remain in effect, except those subjects covered in this current MOU.
2. The national parties agreed to the name change of "Teamlet" in the Patient Centered Medical Home MOU to "**Patient Aligned Care Team**" (PACT).
3. A "PACT" by definition consists of a primary care provider, registered nurse (RN) care manager (a staff nurse position rather than a management official position), clinical associate (LPN/LVN/CNA/HT/MA) and administrative associate (MC/HT).
4. The key aspects of the PACT team's commitment to patient-centered care enhance the patient's engagement and care coordination.
5. For clarification purposes, the RN care manager (PCMH MOU RN Care Coordinator) duties include but are not limited to health promotion, disease prevention, and clinical management in support of chronic care and care transitions. The care management responsibilities are of the same clinical nature within which staff nurses are engaged.
6. The appropriate management official, upon receipt at the facility, shall provide a copy of this MOU to the Local Union President.

  
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Leslie Wiggins, DAS for LMR  
For Department of Veterans Affairs

  
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Oscar L. Williams Jr., 2<sup>nd</sup> EVP  
For National VA Council #53

6/13/2011  
Date

6-7-2011  
Date

  
\_\_\_\_\_  
For Veterans Health Administration (VHA)

6/17/2011  
Date