

**MEMORANDUM OF UNDERSTANDING**

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, AFL-CIO, National Veterans Affairs Council #53 (NVAC) regarding the Personal Identification Numbers (PIN's) at VHA facilities nationwide.

1. Bargaining unit employees shall have access to local facilities telephones for the purpose of making limited calls to their family members and/or for medical appointments.
2. National VA Council #53 officers, District Representatives, Safety Representatives, Local Presidents, NVAC National Representatives and all other union officials shall not be required to use a PIN for telephones and fax for the purpose of using long distance and FTS in their union office to meet their representational responsibilities.
3. Existing local MOUs must comply with this agreement of the National parties.
4. Local unions shall have the right bargain further on this subject so long as they do not conflict, interfere with or impair the implementation of this MOU and the Master Agreement.
5. The appropriate management official shall provide a copy of this MOU to the National and Local union officials at their facility upon receipt of this MOU.

For Veterans Health Administration, (VHA)

For AFGE, National VA Council #53

7/15/00  
Date