Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Office of Community Care and the American Federation of Government Employees, (AFL-CIO), National Veterans Affairs Council #53 on the Community Care (CC) Clinical Coordination Contact Center (C6).

- 1. Training of bargaining unit employees related to the CC Clinical Coordination Contact Center (C6) will be on duty time and at various times to allow all employees to attend.
- 2. Management will endeavor to ensure approved leave is not canceled due to the scheduling of this training. If approved leave must be canceled, bargaining unit employees will have the opportunity to re-schedule the prior approved leave.
- 3. Bargaining unit employees will have the time spent in training subtracted from any duty time during which they are expected to perform VA work.
- 4. NVAC reserves its rights to address matters related to the CC Clinical Coordination C6 as they occur.

5. Upon their receipt, the appropriate management official shall provide a copy of this MOU to the Local AFGE Union President.

Cathyrine A. Michael, Labor Relation Specialist Scar L. Williams Jr., 2nd Exec Vice President For the Department of Veterans Affairs (VA)

AFGE National Veterans Affairs Council #53

Date

3/31/2020

James Zeveski, WMC/VHA Labor Consultant For Veterans Health Administration (VHA)

3/30/2020