


Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, (AFL-CIO) National Veterans Affairs Council #53 on changes to VAPARS 2.0 First Party Refund Tool.

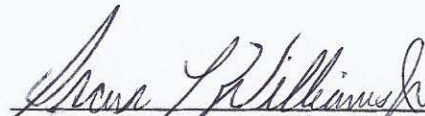
1. The VAPARS 2.0 First Party Refund Tool refund system will transition users from a desktop based computer application to a web-based application. The change will affect all Veterans Services Technicians & Accounting Technicians in all seven (7) CPAC locations.
2. Bargaining unit employees will be on duty time for all training related to VAPARS 2.0 tool. The scope of the training will be on the use of the 2.0 tool.
3. The training on the VAPARS 2.0 First Party Refund Tool will be at various time at each CPAC to allow all affected employees to attend.
4. AFGE Locals may address their concerns, locally with their Local Management Officials. NVAC reserves it rights to address national issues related to the VAPARS 2.0, as they occur.
5. Upon their receipt, the appropriate management officials shall provide a copy of this MOU to the seven (7) AFGE Local CPAC Presidents.



Tamika D. Hinton, Labor Relations Specialist
For the Department of Veterans Affairs (VA)

Jan. 18, 2019

Date



Oscar L. Williams Jr., 2nd Exec Vice President
AFGE National Veterans Affairs Council #53

01/18/2019

Date



James Zeveski, WMC Labor Consultant
For Veterans Health Administration (VHA)

01/18/2019

Date