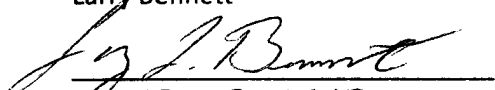


## Memorandum of Understanding

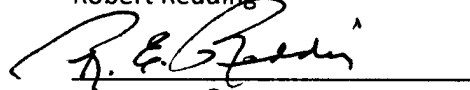
This is an agreement between the Department of Veterans Affairs and the National Federation of Federal Employees, VA Council of Consolidated Locals (Union) concerning Veterans Point of Service program also known as Kiosks.

1. The parties agree that the kiosk initiative represents a significant enhancement to the efficiency of veteran's healthcare, and the parties embrace the initiative.
2. The establishment of kiosks is not intended to result in positions being abolished. In the event that this occurs, management agrees to meet its labor relations obligations.
3. The Department will provide notice and an opportunity to bargain procedures and appropriate arrangements of any changes in conditions of employment of NFFE BUE's resulting from any new capabilities of the Veterans Point of Service Program.
4. NFFE can designate a representative on the national Integrated Project Team, and any local workgroups and/or committees responsible for the VPS kiosk device deployment at their facility.
5. Local unions will be notified of kiosk training opportunities for nationwide implementation of VPS kiosk devices and associated software applications. All training will be conducted during normal duty hours. Bargaining unit employees should notify their supervisor if they need additional training.
6. Union officials can participate in the same training that is offered to employees supporting the business processes within the clinical areas.
7. Upon request, management at the appropriate level will provide NFFE with data on the kiosk initiative in accordance with law and Article 2, Section 7 of the master agreement.
8. Management will provide a copy of this MOU to all NFFE local presidents.

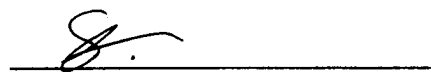
For the Department  
Larry Bennett

  
Date: 12-13-2013

For the Union  
Robert Redding

  
Date: 12-13-12

For Veterans Health Administration  
Sylma Vargas Ibarra

  
Date: Dec. 13, 2012.