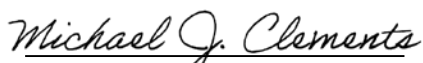


VA Enterprise Cloud Fax (eFax) Service Implementation  
Memorandum of Understanding

This memorandum of understanding (MOU) sets forth the agreement between National Nurses Organizing Committee/National Nurses United (NNOC/NNU) and the Department of Veteran Affairs (VA) and Veterans Health Administration (VHA). This MOU is entered pursuant to the provisions 5 USC Chapter 71 and applies to all registered nurses represented by NNU. The parties to this memorandum enter into this agreement for the purposes of establishing a mutually beneficial agreement concerning the implementation of Enterprise Cloud Fax (ECFax) Service.

1. The Department will notify the union locally, as soon as is practicable, of the transition schedule and planned cutover date for eFax Service. If a ECFax "Tiger Team" is stood up at a facility, the union may designate a RN to serve as a member.
2. The Department will provide ECFax training and review of service feature documentation as part of the ECFax transition to all represented RNs on duty time.
3. To the extent that a statutory bargaining obligation is triggered by the planned changes, the bargaining shall occur at the level of change consistent with the Master Agreement.
4. This MOU will expire at the issuance of a successor MOU related to Enterprise Cloud Fax (ECFax) Service or the termination of the Enterprise Cloud Fax (ECFax) Service.
5. The effective date of this agreement will be the date signed by both parties. VACO LMR will expeditiously provide the local VA facilities with a signed copy of the agreement.

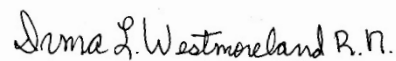
FOR THE AGENCY



Michael J. Clements  
Department of Veterans Affairs (VA)

Date: 4/18/2023

FOR THE UNION



Irma Westmoreland, RN  
Chair, NNOC/NNU-VA

Date: 4/18/2023