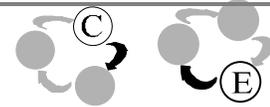


**APPENDIX L  
PIR AND IPR FOCUS ELEMENTS**



<b>REVIEW FOCUS ELEMENT</b>	<b>POTENTIAL INFORMATION SOURCES</b>
Mission Alignment	<ul style="list-style-type: none"> <li>• VA IT Strategic Plan</li> </ul>
IT Architecture & Telecommunications Infrastructure (Including Security & Internal Controls) <sup>1</sup>	<ul style="list-style-type: none"> <li>• Telecommunications Sizing Study</li> <li>• Security Plan</li> <li>• VA Directive 6210</li> <li>• VA Technical Architecture</li> <li>• Customer Interviews &amp; Surveys</li> <li>• Cost Benefit Analysis</li> <li>• Technical Feasibility Study</li> </ul>
Performance Measures	<ul style="list-style-type: none"> <li>• Statement of Work</li> <li>• Cost Benefit Analysis</li> <li>• Business Case Analysis/Requirements Analysis</li> <li>• Previous Reviews</li> </ul>
Project Management	<ul style="list-style-type: none"> <li>• Requirements Analysis</li> <li>• Statement of Work</li> <li>• Previous Reviews</li> </ul>
Customer Acceptance <sup>2</sup>	<ul style="list-style-type: none"> <li>• Direct Interviews</li> <li>• Surveys and Questionnaires</li> <li>• Teleconferencing</li> </ul>
Business Process Support	<ul style="list-style-type: none"> <li>• Customer Interviews &amp; Surveys</li> </ul>
High Performance Workforce	<ul style="list-style-type: none"> <li>• Training Material</li> <li>• Customer Interviews &amp; Surveys</li> </ul>
Cost Versus Anticipated Savings	<ul style="list-style-type: none"> <li>• Cost Benefit Analysis</li> </ul>

<sup>1</sup> For a PIR the review may concentrate on the entire IT Architecture, but during an IPR the focus of the review would be a component of the upgraded hardware or telecommunications network.

<sup>2</sup> Source of information would be the same for a PIR and IPR

