

July 27, 2023

**RESCISSION OF VHA HANDBOOK 1162.09, HEALTH CARE FOR HOMELESS
VETERANS PROGRAM**

1. By direction of the Office of the Under Secretary for Health, VHA Handbook 1162.09, Health Care for Homeless Veterans Program, dated May 2, 2014, is rescinded.

2. This handbook is no longer needed; policy regarding Veterans Health Administration (VHA) Health Care for Homeless Veterans (HCHV) programs can be found in the following directives and resources:

a. VHA Directive 1162.03, Health Care for Homeless Veterans Community Resource and Referral Centers, dated July 19, 2022.

b. VHA Directive 1162.04, Health Care for Homeless Veterans Contract Residential Services Program, dated February 22, 2022.

c. VHA Directive 1162.08, Health Care for Homeless Veterans Outreach Services, dated February 18, 2022.

d. VHA Directive 1501, VHA Homeless Programs, dated October 21, 2016.

e. HCHV Programs previously used Northeast Program Evaluation Center (NEPEC) for evaluation and data collection. The Homeless Operations, Management and Evaluation System (HOMES) replaced NEPEC as HCHV's primary platform for collecting intake, progress and outcome information for homeless Veterans. Clinical documentation information, such as reasons for exit or discharge from Contract Residential Services, can be found in both Computerized Patient Record System (CRPS) and HOMES. **NOTE:** For more information, see <https://vaww.homes.va.gov/VAHomesNew.aspx>. This is an internal VA website that is not available to the public and access is restricted to VHA Homeless Programs staff with documentation or review status.

3. All inquiries concerning this action should be addressed to the Homeless Program Office (11HPO) at VHA11HPOHomelessAction@va.gov.

4. This VHA notice will expire and be archived on July 31, 2024. However, the rescission information will remain in effect.

July 27, 2023

VHA NOTICE 2023-05

**BY DIRECTION OF THE OFFICE OF THE
UNDER SECRETARY FOR HEALTH:**

/s/ Erica Scavella, M.D., FACP, FACHE
Assistant Under Secretary for Health for
Clinical Services/CMO

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