

On behalf of Mr. Joe Paiva, Executive Director, VLER EPMO, the following information is provided as input to the weekly Cabinet Report:

21-24 February 2012

Virtual Lifetime Electronic Record

The National Cemetery Administration (NCA) Memorial Affairs Letter Enhancements (MALE), a project within the Virtual Lifetime Electronic Record (VLER) benefits portfolio, will complete User Acceptance Testing (UAT) on 24 February 2012 with an estimated release date of 21 March 2012. This release will automate the creation, dissemination and approval of printed letters to Veterans, the families of Veterans and their representatives regarding the denial of Veteran burial benefits, and how the recipient can resolve the matter and resume processing. The automation of the Resolution Letters process will ensure a timely response to the Veteran's family on the ordering of a monument or marker.