

EXECUTIVE SUMMARY

VAIQ #: N/A
(10 August 2012/ 4:00pm)

Disability Benefits Questionnaires (DBQ) Automation Solution Software Testing: VLER was asked to provide details of VBA's Office of Business Process Integration's (OBPI) software testing of the DBQ Automation Solution after the ELB meeting held 24 July 2012. In mid-July, an interdisciplinary team of staff from the DBQ Automation Solution stakeholder community, including OBPI, participated in User Acceptance Testing (UAT) for the initial set of 20 DBQs delivered by the vendor. Testers identified several defects in the forms, including issues with their functioning (e.g., save errors, lack of warning when leaving a screen), formatting, and forms workflow logic. VLER asked the vendor to correct many of the identified defects, and the vendor complied by making requested improvement by early August. However, testers provided conflicting feedback on reported defects related to forms workflow logic, an outstanding issue requiring resolution by both VHA and VBA. To resolve this issue, VLER coordinated and led lockdowns in late July to document workflow logic and data standards for the initial set of forms. VLER is now working through appropriate channels to incorporate those results into the initial DBQs and to continue its work for the remaining DBQs. By participating in this collaborative process, VLER, VBA, and VHA have taken yet another step toward ensuring the DBQ Automation Solution ultimately delivers a new capability to compensation and pension (C&P) examiners and rating officials that will enable the paperless processing of Veterans' disability claims.

ACTION REQUIRED: None, information only

APPROVED BY:

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