

Veterans Health Information Exchange

Partner Quick Reference Guide

VLER Exchange Team

Contact Us:

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Quick Links

[VA Form 10-0485](#)

[VLER Exchange](#)

[VA Retail Immunization Program](#)

[My HealtheVet](#)

[eBenefits](#)

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VLER Health Information Exchange

WAYS TO INFORM VETERAN PATIENTS ON HOW TO AUTHORIZE THE VA TO SHARE THEIR HEALTH RECORDS ELECTRONICALLY

VA cannot share health information unless a Veteran-signed [VA Form 10-0485](#) authorization is on file with the VA.

Therefore, VA Medical Centers conduct comprehensive communication efforts, using a variety of techniques and products, to inform and encourage Veterans to authorize the VA to share their health records electronically. This document contains suggestions on how community healthcare providers partnered with VA can also outreach to their Veteran patients enrolled in the VA healthcare system and increase the number of Veteran authorizations.

Note: VA does not require community health providers to conduct Veteran Outreach

AT YOUR MEDICAL FACILITY

Display the Veteran Health Information Exchange poster. Your VA Community Coordinator can provide them.

Maintain copies of [VA Form 10-0485](#) and the Veterans Health Information Exchange flyer that explains how Veterans can authorize VA to share their medical records. Provide the form and the Veteran [flyer](#) when the Veteran attends their appointments. If the Veteran signs the form during their appointment, send the form via secure fax to the local VA Medical Center. Your VA Community Coordinator can provide the necessary fax information.

VIA EMAIL AND/OR REGULAR MAIL

Identify shared patients between you and the VA through successful patient discovery messages. Email and/or mail those Veteran patients with information about sharing their VA health records with you.

Suggested content

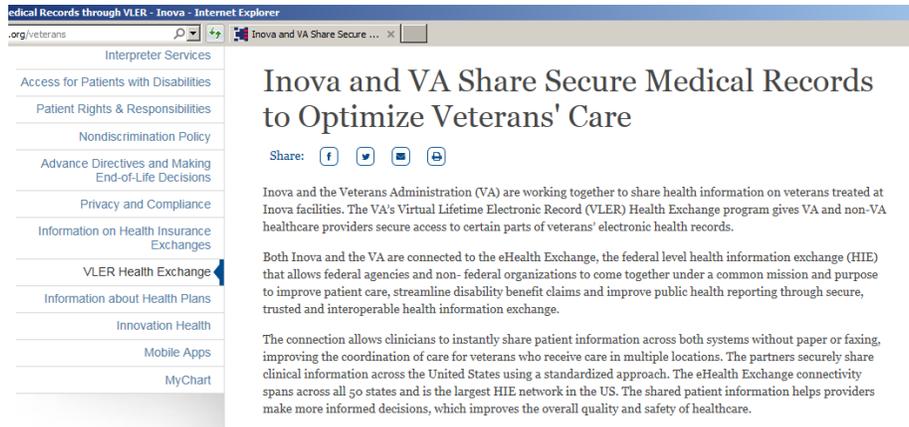
If you are enrolled in the VA Health Care System, we encourage you to optimize your care by sharing your VA health records electronically with <insert your organization name>. To do this, you will need to sign an authorization ([VA Form 10-0485](#)) with the VA. Please visit <http://www.va.gov/vler/> for further instructions on how to complete the VA authorization process. This authorization is good for 5 years.

For more information regarding VLER Health Exchange, please visit us at <http://www.va.gov/VLER> or email us at VLERHealthExchangeTeam@va.gov.

VIA THE WEB

Provide Veteran Health Information Exchange information on your website, to include the VA Form 10-0485 and a link to VLER Health website. <http://www.va.gov/vler/>

Feature an article on your website or in your newsletter. VA can assist in drafting and editing the content. Contact your VA Community Coordinator for details.



The screenshot shows a web browser window with the address bar displaying 'http://www.va.gov/vler/'. The page title is 'Medical Records through VLER - Inova - Internet Explorer'. The main content area features the article title 'Inova and VA Share Secure Medical Records to Optimize Veterans' Care'. Below the title are social media sharing icons for Facebook, Twitter, LinkedIn, and Email. The article text states: 'Inova and the Veterans Administration (VA) are working together to share health information on veterans treated at Inova facilities. The VA's Virtual Lifetime Electronic Record (VLER) Health Exchange program gives VA and non-VA healthcare providers secure access to certain parts of veterans' electronic health records. Both Inova and the VA are connected to the eHealth Exchange, the federal level health information exchange (HIE) that allows federal agencies and non-federal organizations to come together under a common mission and purpose to improve patient care, streamline disability benefit claims and improve public health reporting through secure, trusted and interoperable health information exchange. The connection allows clinicians to instantly share patient information across both systems without paper or faxing, improving the coordination of care for veterans who receive care in multiple locations. The partners securely share clinical information across the United States using a standardized approach. The eHealth Exchange connectivity spans across all 50 states and is the largest HIE network in the US. The shared patient information helps providers make more informed decisions, which improves the overall quality and safety of healthcare.'

Provide Veteran Health Information Exchange on your patient portal such as MyChart, HealtheLink, etc



The screenshot shows a patient portal page titled 'Authorize Sharing'. The page contains the following text: 'You can authorize the sharing of your medical record with clinicians outside your organization. Patients all over the country have especially benefited from sharing their record when seeking emergency treatment while traveling or even seeing specialists at other organizations. Clinicians can only access your record if they have a reason to do so, such as for an upcoming appointment or to review details from previous appointments. Veterans: If you would like to share your VA records electronically with your Martin providers, you will need to sign an authorization with the VA. Please click [here](#) for further instructions on how to complete the VA authorization process. This authorization is good for 5 years.' Below this text is a section titled 'Organizations with Access' which states: 'You have authorized all clinicians outside your organization to access your medical record until 07/24/2050. To revoke access for an organization, please [send us a customer service request](#).' At the bottom, there is a section titled 'Authorize Access' with a form that says 'Extend access for:' followed by two radio buttons: 'All organizations' (which is selected) and 'Limited Release'.

Partners choosing to post VA information on their sites and printed materials, the following Legal Disclaimer is recommended:

Legal Disclaimer: This does not constitute an endorsement of <partner name> or <partner name> products by the Department of Veteran Affairs. The sharing of health information between VA and <partner name> is only for Veterans enrolled in the VA health care system who have provided written authorization.