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## **Electronic Case File Transfer Senior Leadership Brief**



# SECVA and SECDEF Tasking



- ❖ SECVA and SECDEF tasked the VA and Services to have a plan to implement a paperless, searchable IDES claims file
- ❖ Implement paperless IDES plan by September 2012

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# Solution Implementation Criteria



DoD and VA will implement Solution beyond the test sites if:

•The test shows IDES processing was equal to or better than the baseline comparison period across the following indicators:

- ❖ Transit timeliness
- ❖ Stage timeliness
- ❖ Phase timeliness
- ❖ Overall process timeliness
- ❖ In-flow vs. Outflow

•The test shows equal to or lower annual cost considering such items as, mailing costs, IT sustainment costs, etc., when compared to the baseline.

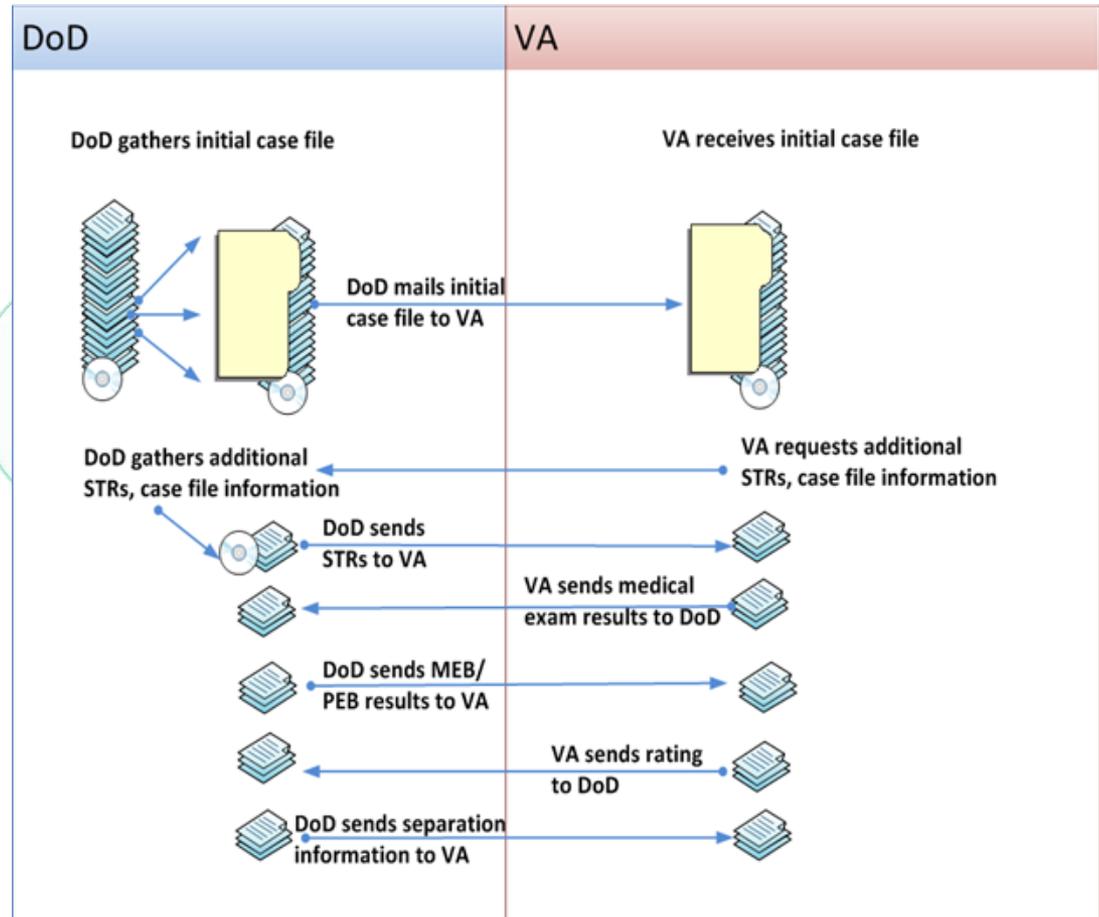
•Stakeholders prefer solution capabilities to the baseline based on responses to a product comparison feedback questionnaire.

•Sites will provide final reports on their assessment of MEDCHART CFT. WCP will be responsible for compiling timeliness data from WCP to determine potential expansion of MEDCHART system-wide



# Current State of Case File Transfer

- ❖ Most of the information provided from DoD to VA as part of the IDES case file is in paper format
- ❖ The physical transfer of paper records from DoD to VA is costly and time-consuming
- ❖ The case file contains print copies of information feeds, results, and decisions





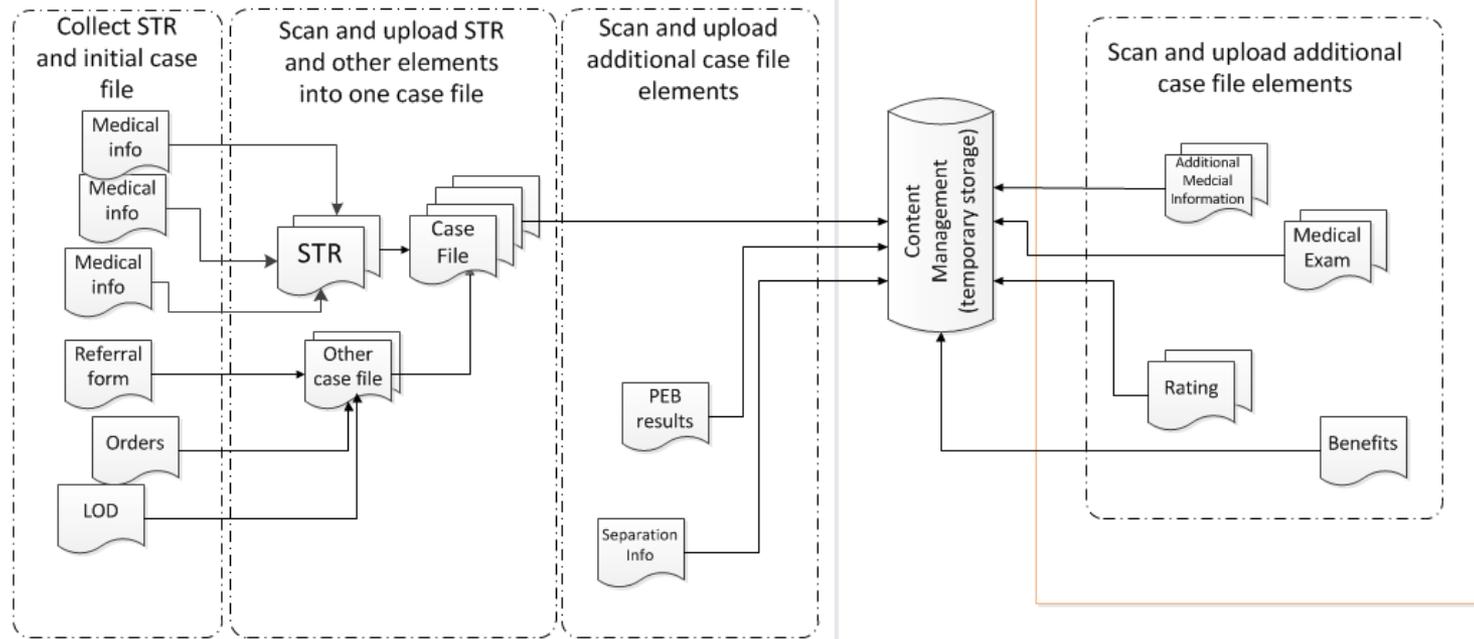
# Short Term Electronic Case File Requirement



- ❖ Requirements based on joint RSD from 14 February 2012
- ❖ Provide a Joint VA/DoD Content Management Solution to allow processing of electronic paper claims through IDES.
- ❖ Temporary solution to accelerate processing of IDES claims and move into the mid-term solution for the over all process of all claims within DoD and VA

After Services collect and compile STR information and other case file elements into one file, all are scanned and/or uploaded into a jointly accessible Content Management solution.

VA accesses STR and case file in Content Management solution.





# Screening and Selection Criteria



## ❖ Screening Criteria

- ❖ Based on the RSD, does the solution meet the requirements?
- ❖ Will this solution meet the August 2012 deployment deadline?
- ❖ Can legal/policy documents be fully executed by August 2012?
- ❖ Can user testing occur before the August 2012?

## ❖ Selection Criteria

- ❖ What is the overall estimated level of effort?
  - Government only to do independent government cost estimate
- ❖ What is the risk of this implementation failing?
- ❖ How much training will users need for this solution?
- ❖ What are the projected time savings to process?
- ❖ How will the solution effect the actors performing the process?  
(workload, re-work, appeals, others?)



# Questions



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Questions?



# Commander's Out Brief

- ❖ Overview of SECDEF and SECVA tasker requiring eCFT
- ❖ Training of all IDES Case personnel completed
- ❖ Concerns/Issues from users
- ❖ POC from DoD/VA provided to staff

**Questions?**