



Performance Scorecard

Strategic Goals	Key Performance Measures (page reference)	FY 2006 Recap				Improved From FY 2005?	Measure Type
		Target Achieved?		Target	Result		
		Yes	No			Yes/No/Same	
Strategic Goal #1 Restore the capability of veterans with disabilities to the greatest extent possible and improve the quality of their lives and that of their families	National accuracy rate for compensation core rating work (pp. 102, 178)	X		87%	88%*	Yes	Outcome
	Compensation and pension rating-related actions — average days to process (pp. 101, 178)	X		185	177	No	Efficiency
	Rating-related compensation actions — average days pending (pp. 101, 178)	X		150	130	No	Output
	Vocational rehabilitation and employment rehabilitation rate (pp. 105, 180)	X		69%	73%	Yes	Outcome
	Average days to process Dependency and Indemnity Compensation actions (pp. 108, 180)		X	120	136	No	Efficiency
Strategic Goal #2 Ensure a smooth transition for veterans from active military service to civilian life	Average days to complete: - Original education claims - Supplemental education claims (pp. 113, 180)		X X	27 13	40 20	No No	Efficiency Efficiency
	Foreclosure avoidance through servicing (FATS) ratio (pp. 117, 182)	X		47%	54%	Yes	Outcome
Strategic Goal #3 Honor and serve veterans in life and memorialize them in death for their sacrifices on behalf of the Nation	Percent of patients rating VA health care service as very good or excellent: - Inpatient - Outpatient (pp. 121-122, 182)	X X		74% 73%	78%* 78%*	Yes Yes	Outcome Outcome
	Percent of primary care appointments scheduled within 30 days of desired date (pp. 120, 182)	X		96%	96%*	Same	Efficiency
	Percent of specialty care appointments scheduled within 30 days of desired date (pp. 121, 184)	X		93%	95%*	Yes	Efficiency



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		Yes	No					
Strategic Goal #3, cont'd	Honor and serve veterans in life and memorialize them in death for their sacrifices on behalf of the Nation	Clinical Practice Guidelines Index (pp. 119, 184)	X		77%	87%*	Same	Outcome
		Prevention Index II (pp. 120, 184)	X		88%	90%*	Same	Outcome
		Number of patients under non-institutional long-term care as expressed by average daily census (pp. 122, 186)		X	32,105	29,496*	Yes	Output
		Non-rating pension actions — average days to process (pp. 125, 186)		X	66	92	No	Efficiency
		National accuracy rate for pension authorization work (pp. 126, 188)	X		88%	88%*	Yes	Outcome
		Average days to process insurance disbursements (pp. 128, 188)	X		2.7	1.8	Same	Efficiency
		Percent of veterans served by a burial option within a reasonable distance (75 miles) of their residence (pp. 132, 190)		X	81.6%	80.2%	Yes	Outcome
		Percent of respondents who rate the quality of service provided by the national cemeteries as excellent (pp. 132, 190)		X	96%	94%	Same	Outcome
		Percent of graves in national cemeteries marked within 60 days of interment (pp. 135, 190)	X		90%	95%	Yes	Efficiency
Strategic Goal #4	Contribute to the public health, emergency management, socioeconomic well-being, and history of the Nation	Number of peer-reviewed publications authored by VA investigators within the fiscal year (pp. 142, 192)	X		2,655	2,897*	Yes	Output
		Percent of respondents who rate national cemetery appearance as excellent (pp. 150, 192)		X	99%	97%	No	Outcome

* Indicates partial or estimated actual data.