



Performance Summaries

by Strategic Objective

The following sections of the report describe VA's accomplishments associated with each of the objectives identified in the Department's strategic plan. This information complements and provides additional detail beyond the summaries of performance associated with each strategic goal (refer to the Performance Overview and Performance Results by Strategic Goal sections on pages 18-46). For each objective, we include the following:

- **Bar charts** that show:
 - FY 2006 actual level of performance.
 - FY 2006 performance target.
 - Long-range strategic target.
 - Up to 5 years of historical data.
- **Impact statements** describing the impact on the veteran of the 2006 performance result.
- **Data use statements** describing how VA management uses the performance data.
- A list of any **major management challenges** identified by VA's Office of Inspector General or the Government Accountability Office that have an impact on this objective.
- A description of **program evaluations** that have been completed or are ongoing.
- A list of any related **Program Assessment Rating Tool** reviews conducted.
- Any **new policies and procedures** that have been or are being implemented to improve VA's ability to achieve the strategic objective.
- Any **other important performance results** in support of the strategic objective.

Taken together, the performance summaries at both the strategic goal and objective levels provide a comprehensive picture of VA's achievements in support of its mission.

Finally, in 2006 there were 14 measures for which performance results were significantly below expectations and, as a consequence, had a significant impact on program performance. For each of these measures, we have provided explanations of why the shortfall occurred and descriptions of resolution strategies being employed to improve performance. Please see the Performance Shortfalls tables beginning on page 71 for this information. In the measures tables beginning on page 195, these results are color-coded in red.

Measures where the target was not met but the result did not significantly impact program performance do not appear in the Performance Shortfalls tables. These results are color-coded in yellow in the measures tables.

Please note: In this report, with the exception of table and chart titles, references to years (e.g., 2002, 2003) are fiscal years unless stated otherwise.