



Abbreviations and Acronyms

ACSI

American Customer Satisfaction Index

AFGE

American Federation of Government Employees

ALS

Amyotrophic Lateral Sclerosis

AMC

Appeals Management Center

BDD

Benefits Delivery at Discharge

BDN

Benefits Delivery Network

BHIE

Bi-Directional Health Information Exchange

BPA

Blanket Purchase Agreement

BVA

Board of Veterans' Appeals

C&A

Certification and Accreditation

C&P

Compensation and Pension

CAMS

Capital Asset Management System

CAP

Combined Assessment Program

CARES

Capital Asset Realignment for Enhanced Services

CBOC

Community-based Outpatient Clinic

CFS

Consolidated Financial Statements

CHAMPVA

Civilian Health and Medical Program of the Department of Veterans Affairs

CIO

Chief Information Officer

COOP

Continuity of Operations Plan

COTS

Commercial Off-the-Shelf

CPEP

Compensation and Pension Examination Program

CSRS

Civil Service Retirement System

DIC

Dependency and Indemnity Compensation

DOOR

Distribution of Operational Resources

EA

Enterprise Architecture

E-GOV

Electronic Government

EVM

Earned Value Management

EVR

Eligibility Verification Reports

EWL

Electronic Wait List



F&FE

Fiduciary and Field Examination

FASAB

Federal Accounting Standards Advisory Board

FASB

Financial Accounting Standards Board

FATS

Foreclosure avoidance through servicing

FECA

Federal Employees' Compensation Act

FERS

Federal Employees Retirement System

FFMIA

Federal Financial Management Improvement Act

FHIE

Federal Health Information Exchange

FISMA

Federal Information Security Management Act

FLITE

Financial and Logistics Integrated Technology Enterprise

FMS

Financial Management System

FRPC

Federal Real Property Council

FSC

Financial Services Center

FTE

Full-time Equivalent

GAO

Government Accountability Office

GPRA

Government Performance and Results Act

HAC

Health Administration Center

HIPAA

Health Information Portability and Accountability Act

HRPP

Human Research Protection Program

IHS

Indian Health Service

IPIA

Improper Payments Information Act of 2002

IVM

Income Verification Match

JCAHO

Joint Commission on Accreditation of Healthcare Organizations

JFMIP

Joint Financial Management Improvement Program

LGY

Loan Guaranty

LTC

Long-Term Care

MCCF

Medical Care Collections Fund

MSN

Memorial Service Network

NAGE

National Association of Government Employees

NCA

National Cemetery Administration



NDMS

National Disaster Medical System

NRP

National Response Plan

OA&MM

Office of Acquisition and Materiel Management

OAI

Organizational Assessment and Improvement

OGC

Office of General Counsel

OIF/OEF

Operation Iraqi Freedom/Operation Enduring Freedom

OLCS

On Line Certification System

OWCP

Office of Workers' Compensation Program

P&F

Program and Financing

PAID

Personnel and Accounting Integrated Data

PAR

Performance and Accountability Report

PART

Program Assessment Rating Tool

PMA

President's Management Agenda

PP&E

Property, Plant & Equipment

PPA

Prompt Payment Act

PTSD

Post-Traumatic Stress Disorder

RVSR

Rating Veterans Service Representative

SAH

Specially Adapted Housing

SCI

Spinal Cord Injury

SFFAS

Statement of Federal Financial Accounting Standards

SGLI

Servicemembers' Group Life Insurance

SMC

Strategic Management Council

SSA

Social Security Administration

STAR

Systematic Technical Accuracy Review

TBI

Traumatic Brain Injury

TOP

Treasury Offset Program

TSGLI

Traumatic Injury Protection

VAMC

VA Medical Center

VARO

VA Regional Office

VBA

Veterans Benefits Administration

VETSNET

Veterans Services Network



VGLI

Veterans' Group Life Insurance

VHA

Veterans Health Administration

VISN

Veterans Integrated Service Network

VistA

Veterans Health Information Systems and
Technology Architecture

VMLI

Veterans' Mortgage Life Insurance

VR&E

Vocational Rehabilitation and Employment

VSR

Veterans Service Representative