



Abbreviations and Acronyms

ACSI

American Customer Satisfaction Index

AFGE

American Federation of Government Employees

ALS

Amyotrophic Lateral Sclerosis

AMC

Appeals Management Center

BDD

Benefits Delivery at Discharge

BDN

Benefits Delivery Network

BHIE

Bi-Directional Health Information Exchange

BPA

Blanket Purchase Agreement

BVA

Board of Veterans' Appeals

C&A

Certification and Accreditation

C&P

Compensation and Pension

CAMS

Capital Asset Management System

CAP

Combined Assessment Program

CARES

Capital Asset Realignment for Enhanced Services

CBOC

Community-based Outpatient Clinic

CFS

Consolidated Financial Statements

CHAMPVA

Civilian Health and Medical Program of the Department of Veterans Affairs

CIO

Chief Information Officer

COOP

Continuity of Operations Plan

COTS

Commercial Off-the-Shelf

CPEP

Compensation and Pension Examination Program

CSRS

Civil Service Retirement System

DMDC

Defense Manpower Data Center

DIC

Dependency and Indemnity Compensation

DOOR

Distribution of Operational Resources

EA

Enterprise Architecture

E-GOV

Electronic Government

EVM

Earned Value Management



EVR

Eligibility Verification Reports

EWL

Electronic Wait List

F&FE

Fiduciary and Field Examination

FASAB

Federal Accounting Standards Advisory Board

FASB

Financial Accounting Standards Board

FATS

Foreclosure avoidance through servicing

FECA

Federal Employees' Compensation Act

FERS

Federal Employees Retirement System

FFMIA

Federal Financial Management Improvement Act

FHIE

Federal Health Information Exchange

FISMA

Federal Information Security Management Act

FLITE

Financial and Logistics Integrated Technology Enterprise

FMS

Financial Management System

FRPC

Federal Real Property Council

FSC

Financial Services Center

FTE

Full-time Equivalent

GAO

Government Accountability Office

GPRA

Government Performance and Results Act

GWOT

Global War on Terror

HAC

Health Administration Center

HIPAA

Health Information Portability and Accountability Act

HRPP

Human Research Protection Program

IHS

Indian Health Service

IPIA

Improper Payments Information Act of 2002

IVM

Income Verification Match

JCAHO

Joint Commission on Accreditation of Healthcare Organizations

JFMIP

Joint Financial Management Improvement Program

LGY

Loan Guaranty

LTC

Long-Term Care

MCCF

Medical Care Collections Fund



MSN Memorial Service Network	PART Program Assessment Rating Tool
MTF Military Treatment Facility	PMA President's Management Agenda
NAGE National Association of Government Employees	PMC Pension Maintenance Center
NCA National Cemetery Administration	PP&E Property, Plant & Equipment
NDMS National Disaster Medical System	PPA Prompt Payment Act
NRP National Response Plan	PTSD Post-Traumatic Stress Disorder
OA&MM Office of Acquisition and Materiel Management	RPO Regional Processing Office
OAI Organizational Assessment and Improvement	RVSR Rating Veterans Service Representative
OGC Office of General Counsel	SAH Specially Adapted Housing
OIF/OEF Operation Iraqi Freedom/Operation Enduring Freedom	SCI Spinal Cord Injury
OLCS On Line Certification System	SFFAS Statement of Federal Financial Accounting Standards
OWCP Office of Workers' Compensation Program	SGLI Servicemembers' Group Life Insurance
P&F Program and Financing	SMC Strategic Management Council
PAID Personnel and Accounting Integrated Data	SSA Social Security Administration
PAR Performance and Accountability Report	STAR Systematic Technical Accuracy Review



TBI

Traumatic Brain Injury

TOP

Treasury Offset Program

TSGLI

Traumatic Injury Protection

VAMC

VA Medical Center

VARO

VA Regional Office

VBA

Veterans Benefits Administration

VETSNET

Veterans Services Network