

### **What is the CITI Program?**

The CITI program is the CHAMPVA In-House Treatment Initiative. Under this program, CHAMPVA beneficiaries can be seen in a VA Medical Center.

### **How do I enroll in the CITI Program?**

There is no enrollment in the CITI Program. If the VA Medical Center in your area participates in the program, and if they have space available to see you, then you can participate.

### **How do I know if the local VA Medical Center is part of the CITI Program?**

With over 100 of the 173 VA Medical Centers participating in the CITI Program, there is a good chance the one near you is a participant.

You can check the CITI web site at [WWW.VA.GOV/HAC](http://WWW.VA.GOV/HAC) and select *CHAMPVA* and then *CITI*.

You can check to see if a VA Medical Center is a CITI site, by calling the Medical Center and asking for the CITI coordinator.

You can call the Health Administration Center at 800-733-8387 or you can e-mail the HAC at [HAC.INQ@MED.VA.GOV](mailto:HAC.INQ@MED.VA.GOV).

### **Why doesn't every VA Medical Center participate in the CITI Program?**

The CITI program is designed to provide CHAMPVA beneficiaries access to care in a VA facility, after the VA has met the needs of the veteran population. In some areas, veterans needs utilize the full capacity of the VA Medical Center.

### **What services are covered under the CITI Program?**

Since the CITI Program uses any underutilized clinic, each VA Medical Center determines what kind of services it can provide.

### **Does the CITI Program include prescription medication?**

Yes, if you are being seen by a VA physician under the CITI program, any prescription medication you need can be provided by the VA Medical Center. You can still obtain medication through the CHAMPVA Meds-By-Mail program as well (which also has no cost shares – ask for Meds by Mail Brochure and forms!)

### **How much is the cost share under the CITI Program?**

There are no cost shares or deductibles for covered services received at a participating CITI facility.

### **How do I get more information?**

- Check our web site at [WWW.VA.GOV/HAC](http://WWW.VA.GOV/HAC), select *CHAMPVA* then *CITI*
- Write us at P.O. Box 65023, Denver, CO 80206-9023
- E-mail us at [HAC.INQ@MED.VA.GOV](mailto:HAC.INQ@MED.VA.GOV)
- Call 1-800-733-8387, Monday-Friday from 8:15 AM -6:00 PM Eastern Time.