

Assistance with Other VA Issues

While HAC is responsible for FMP-related issues, VA Regional Offices are responsible for establishing service-connected conditions. In addition to compensation and pension ratings, regional offices are also responsible for administering educational benefits, vocational rehabilitation, and other benefit programs. Inquiries related to any of these matters should be directed to the veteran's servicing regional office.

For general information related to these and other benefits, visit VA's Foreign Benefits web site.

WWW.VBA.VA.GOV/BLN/21/FOREIGN/INDEX.HTM

Health Care Services in Canada and the Philippines

The VA Health Administration Center has no jurisdiction over health care services received in Canada or the Philippines. To obtain information on services in those countries, including procedures for filing claims, contact the respective office to the right.



Canada



VAM&RO Center (136FC)
North Hartland Road
White River Junction, VT 05009-0001
USA

FAX: 802-296-5174
E-mail:

VAVBAWRJ/RO/VSC@VBA.VA.GOV

Philippines



VA Outpatient Clinic (358/00)
2201 Roxas Blvd.
Pasay City 1300
Republic of the Philippines

FAX: 011-632-838-4566
E-mail:

MANLOPC.INQRY@VBA.VA.GOV

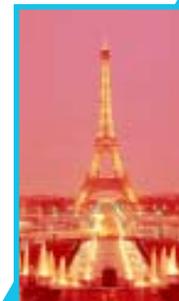


Department of Veterans Affairs
Health Administration Center
Foreign Medical Program
PO Box 65021
Denver CO 80206-9021

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Penalty for private use \$300



Foreign Medical Program



2002

Foreign Medical Program (FMP)

The Foreign Medical Program is a VA health care benefits program for US Veterans with VA rated service-connected condition(s) living or traveling abroad. This brochure addresses the procedures for obtaining health care services for service-connected condition(s) while in a foreign country and how to file a claim for reimbursement of a medical service or supply.

With the exception of health care services received in Canada or the Philippines, all services provided in foreign countries fall under the jurisdiction of the Foreign Medical Program (FMP). FMP is administered by VA's Health Administration Center (HAC) in Denver, Colorado. The HAC is responsible for all aspects of the program including application processing, verification of eligibility, authorization of benefits, and the processing and payment of claims.

You may apply for FMP benefits by submitting to us your full name, mailing address, address of residence (including country), US social security number, and VA claim number. A copy of your rating decision, which includes the listing, and description of your service-connected disability(s) is required to determine your eligibility. If you do not have a copy, our office will request one from your servicing Regional Office.

Veterans who are simply *traveling* and are not planning on a permanent relocation may still want to notify HAC.

Eligibility

The eligibility requirements for medical services is different for veterans outside the United States than the eligibility requirements within the United States. VA may authorize foreign medical services for veterans only for a VA rated service-connected condition or for a condition that is associated with and aggravated by a VA rated service-connected condition. This means that medical services that are available to veterans on the basis of their percentage of VA disability within the United States does not apply when determining eligibility for foreign medical services.

Authorization

Authorization in advance of obtaining FMP health care services is not necessary except for medical equipment with a purchase price of \$300 (US) or more. Should such equipment be necessary, HAC preauthorization or pre-approval is required. Veterans who have established permanent residence in a country other than Canada and the Philippines, are encouraged to notify HAC. At that time, arrangements will be made for FMP registration and the mailing of more detailed program material.



Selecting Healthcare Providers

While veterans may select providers of their choice, it is recommended (not required) that selected providers have the ability to produce their medical documentation and billing statements in *English*. Documents submitted in a language other than English will require contracted translation service which will delay claims processing and payment.

Covered Benefits

Generally, as long as the service is medically necessary for the treatment of a VA rated service-connected condition, it will be covered. Please be advised that the services must be accepted by the VA and the US medical community, such as the US Food & Drug Administration (FDA) and the American Medical Association (AMA).

How to File a Claim

Under FMP you may elect to choose any health care provider who is licensed to provide the medical services you require. You may pay the provider and then file a claim by submitting the bill, medical documentation, and proof of payment to the FMP office. Or your provider, if willing, may submit the bill and medical documentation for FMP payment. The FMP Address is:

VA Health Administration Center
Foreign Medical Program
PO Box 65021
Denver, CO 80206-9021
USA

FMP payments are made by US Treasury checks, issued in US currency. Payments are based on the exchange rate applicable for the date service was rendered, or in the case of hospitalization, the discharge date.

FMP Assistance

With the exception of health care services obtained in Canada and the Philippines, assistance can be obtained by contacting the HAC.

by mail

VA Health Administration Center
Foreign Medical Program
PO Box 65021
Denver, CO 80206-9021
USA



by phone

303-331-7590



by FAX

303-331-7803



FMP Help Online

Visit our web site's Frequently Asked Questions at:

WWW.VA.GOV.HAC/FMP/FMP.HTML

or e-mail us directly at:

HAC.FMP@MED.VA.GOV

