



Department of Veterans Affairs
Veterans Health Administration
Office of the Assistant Deputy Under Secretary for Health for Policy and Planning

**2003 Survey of Veteran Enrollees'
Health and Reliance Upon VA**
With Selected Comparisons to the 1999 and 2002 Surveys

December 2004

Prologue

As the economic, defense and security, technological, and structural fabric of our nation continues to evolve, we as VA decision makers have an obligation to our stakeholders to actively seek ways to improve and develop our health care delivery system. The changes in the economy, the increased likelihood that the VHA enrollee will be uninsured, and the definite pattern of an aging veteran population, along with the changes in the outpatient pharmacy benefits under Medicare, appear to be the impetus causing a change in the number of veterans who seek health care from VA. The increase in the number of veterans enrolling in our health care system clearly demonstrates that there is and will continue to be an increased demand for VA health care services. As veterans experience the rising cost of health care and insurance premiums, deductibles, and co-payments, they will increasingly look to VA to provide them with their health care needs.

Our task is to provide a patient-centered health system for these veterans. We should be advocates for the patient by providing them with access to valuable health care information and services that are uniquely related to veterans' health. We must make this a broad spectrum of care that extends from the hospital and clinic to the veteran's home and community.

In order to continuously improve, a closer look at the operation of our system is needed to increase our information base and to allow us to improve our level of health care delivery. To provide the best possible care, in the most appropriate

setting, we need to gather accurate information in reliable ways, such as through large-scale surveys.

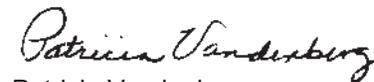
Turning Information Into Insight is the theme of Veterans Health Administration's (VHA) efforts to provide decision makers with insightful, accurate data to support planning, policy, and budget decisions. Each year, since enrollment began in 1999, VHA has conducted a major review of past, current actual, and future potential demand for VHA enrollment, health care services, and associated expenditures for veterans. This review of veteran demand for VA health care services involves the continuing refinement of the VHA Health Care Services Demand Model, which integrates data on veteran population, historical VHA enrollment, VA actual unit costs, both VA and private sector workload measures and, in particular, enrollee characteristics and health measures from the VHA surveys of enrollees conducted by the Office of the Assistant Deputy Under Secretary for Health for Policy and Planning.

These enrollee surveys comprise a fundamental source of data and information on enrollees that cannot be obtained in any other way than through surveys. This report provides decision makers with descriptive information about enrollees collected from the 2003 Survey of Veteran Enrollees' Health and Reliance Upon VA. Although the primary purposes of the VHA enrollee surveys are as critical inputs into VHA Demand Model projections and the Secretary's enrollment level decision processes, enrollee data provided in this report

may also be useful in a variety of strategic analysis areas at the Veterans Integrated Service Network (VISN) level. It also includes selected comparisons with the 2002 enrollment population (6.2 million) and the enrollment population from 1999 (3.6 million), the first year of enrollment.

The following report summarizes the results of that survey. It contains enrollee data on priority level, socioeconomic characteristics, public and private health care coverage, uninsured enrollees, Medicare, perceived health status, functional limitations, planned future use, and military retiree preference for TRICARE For Life.

This report has been produced by the Healthcare Analysis and Information Group and the Policy Analysis Service within VHA's Office of the Assistant Deputy Under Secretary for Health for Policy and Planning.



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2003 Survey of Veteran Enrollee's Health and Reliance Upon VA

Executive Summary

The 2003 Survey of Veteran Enrollees' Health and Reliance Upon VA provided some interesting insights into the Veterans Health Administration (VHA) enrollee population. The purpose of this report is to provide decision makers with descriptive information about enrollees collected from the VHA 2003 survey, with selected comparisons to the similar VHA surveys in 1999 and 2002. All three surveys were designed using optimally stratified random sampling techniques to represent non-institutionalized enrollees. The initial report comparing the results of the 1999 and 2002 surveys can be found at <http://vawww.va.gov/vhaopp>. Both reports focus on the areas which show interesting differences and have the potential to help inform VA leadership in its development of VHA policies and strategic planning, including the following; socioeconomic characteristics of the enrollee population, public and private insurance coverage, health status measures, and future use of VA health care services by the veteran enrollee population. Each chapter describes the survey results at the national level analyzed by priority, age, and income groups and then reports similar results at the Veterans Integrated Service Network (VISN) level.

There were a number of interesting and useful findings in the 2003 survey. Between the time of the 1999 survey and the 2003 survey, growth in VHA enrollment increased a remarkable 85%. There was explosive growth in the number of enrollees between 1999 and 2002, demonstrated

by a 70% increase in the enrollee population, and there was a further 9% increase between 2002 and 2003. Although the data showed a large increase in enrollees in the Priority 7-8 Group between 1999 and 2002, there was smaller change between the 2002 and 2003 survey results for Priority 7-8 enrollees. There was also an increase in the percent of enrollees age 65 or over between 1999 and 2002, and a small decrease in the percent of older enrollees between 2002 and 2003; the overall number of enrolled veterans age 65 or over actually increased.

The survey data showed very similar patterns to those described above in all other areas measured. In general, while major differences were reported between the 1999 and 2002 surveys, the rate of change slowed considerably between 2002 and 2003. For example, although the surge of Priority 7-8 enrollees between 1999 and 2003 resulted in more enrollees with Medicare coverage and a general decrease in functional limitations, the changes in those areas between 2002 and 2003 were relatively minor. Most categories changed two percent or less between 2002 and 2003.

Highlights of the 2003 survey include the finding that over 22% of enrolled veterans under age 65 are enrolled in Medicare. This high percentage points out the sizeable population of younger disabled veterans enrolled in VHA. Conversely, almost 6% of enrollees age 65 or over do not have Medicare. Almost 23% of enrolled veterans have no public or private health insurance coverage, more than double the estimated rate of

uninsurance for the general veteran population. Other interesting highlights include the finding that while the percent of enrollees reporting fair or poor health decreased, the number of veterans reporting this health status actually increased, due to the surge of enrolled veterans. Thirty-four percent of all enrolled veterans reported fair or poor health status. The number of enrolled veterans with severe Activities of Daily Living (ADL) limitations is more than double the number reported in 1999. Finally, fully 85% of enrolled veterans reported a plan to use more or the same amount of VA health care in the future.

A new question was added this year asking respondents to describe how they plan to use VA health care services in the future. Fully 49% reported they planned to use VA as their primary source of care, 21% as backup to non-VA care, and 16% for prescriptions only. Respondents who were not patients between 1996 through 1998 and enrolled after that time were asked their primary reason for enrolling. In this case, almost 34% of new enrollees reported enrolling for routine care, 14% for backup to non-VA care, and fully 31% enrolled primarily for prescription benefits.

However, the data clearly show that VHA continues to care for a population that remains more impaired than the general veteran or civilian populations. In addition, enrolled veterans continue to be challenged by possessing a smaller amount of resources. These results demonstrate an ongoing need within VHA for visionary leadership and a strong commitment

2003 Survey of Veteran Enrollee's Health and Reliance Upon VA (continued)

to the provision of appropriate, timely, and high-quality services to our core veterans.

Purpose

The purpose of this document is to provide a synopsis of the information collected by the Office of the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning 2003 Survey of Veteran Enrollees' Health and Reliance Upon VA. This document also compares the 2003 data to the data collected in the previous surveys at the national level. VISN level data spreadsheets are provided at the end of each section.

VHA Enrollee Survey Objectives

Effective October 1, 1998, most veterans must be enrolled to receive care. This was mandated by the *Veterans' Health Care Eligibility Reform Act of 1996* (P.L. 101-262). Each year since enrollment began, the Veterans Health Administration conducts a major review of past, current actual, and future potential demand for health care services from veterans. This review of veteran demand for VA health care services involves the continuing refinement of the VHA Health Care Services Demand Model. Now in its sixth year, the VHA Demand Model has been continuously developed and refined in collaboration between VHA and the private sector health care actuarial firm, Milliman USA. The Model integrates data on veteran population, historical VHA enrollment and utilization, VA

actual unit costs, both VA and private sector workload measures and, in particular, enrollee characteristics and health measures from the VHA surveys of enrollees. Therefore, these surveys contain quite detailed information about enrollee reliance on the VA health care system.

Milliman USA is in the process of adjusting the reliance reported in this survey to actual utilization. When this data adjustment is complete, an indepth report of enrollee reliance will be produced. This may be combined with information on mortality.

The percentages shown in the tables of this report indicate the proportion of the enrollee population having the characteristic of interest. The numerator is the number of enrollees in the VISN (or Nation) with the characteristic, and the denominator is the VISN specific (or national) enrollee population in the Priority, Age, or Income Groups.

In order to obtain both total enrollee population information as well as the desired amount of information across all priorities and VISNs, these surveys use stratified samples. In addition, respondents in strata, e.g., by priority, also are more similar, or homogeneous, than a simple random sample of people across all priorities.

It should be noted that the survey is self-reported, subject to individual interpretations; although data were validated for obvious errors, for the most part, the data were not independently confirmed.

The 95% confidence intervals for data in this report are a function of the number of cells in the table. For tables with five or fewer cells, the 95% confidence intervals are $\pm 1\%$. For tables with up to 12 cells, the 95% confidence intervals ranged up to $\pm 3\%$. For tables with up to 105 cells, the maximum 95% confidence intervals are $\pm 4\%$. Finally, for tables between 126 and 252 cells, the 95% confidence intervals for income and priority are no more than $\pm 12\%$, while the 95% confidence intervals for age are no more than $\pm 18\%$. Again, most of the 95% confidence intervals are considerably smaller than the conservative maximums reported here.

VHA Enrollee Survey Overview

The Survey of Veteran Enrollees' Health and Reliance Upon VA is the fourth in a series of surveys of VHA enrollees conducted by ADUSH for Policy and Planning under multi-year Office of Management and Budget (OMB) authority. All four VHA surveys of enrollees consisted of telephone interviews with stratified random samples of enrolled veterans. In 2000, 2002, and 2003,

modifications were made to the survey instrument to reflect management's need for specific data and information on enrolled veterans.

Sampling in the 2000 survey was restricted to Priority 5 and Priority 7-2 veterans who were new to the VHA enrollment system as of October 1, 1998. Due to the selective sampling of new

enrollees and other limitations of the 2000 survey, the focus of this document is on results of the latest 2003 survey, with selected comparisons to the 2002 and 1999 survey data.

In 2003, 41,704 enrollees completed the survey for a 64% response rate. This was an increase from the 59% response rate in 2002.

Survey of Veteran Enrollees' Health and Reliance Upon VA	1999	2002	2003
Weighted to represent the population of veteran enrollees'	3,642,537	6,175,694	6,742,676
Weighted population as of:	Feb 3, 1999	Dec 31, 2001	Dec 31, 2002
Stratified sample size:	~ 27,000	63,126	65,472
Number of completed interviews	19,686	37,528	41,704
Overall response rate	N/A	59.5%	63.7%
Interviews conducted during the following timeframe	Mar 1999	Apr-May 2002	Aug-Sep 2003

CHAPTER 1

Socioeconomic Characteristics of the Veteran Enrollee Population

This trended information provides a unique and useful view into the characteristics of the veteran enrollees and how they have changed over time since the first year of enrollment. Between 1999 and 2003, the veteran enrollee population, at the time of the survey weighting, increased from 3,642,537 to 6,742,676 respectively, for an 85% increase. The veteran enrollee population increased to 6,742,676, for a 9% increase from 2002. These trends in the socioeconomic characteristics are also evident for Priority Groups, Age Groups, and Income Groups.

Here are some estimates based on the 2003 survey data statistics for the 2003 data on Priority Groups, Age Groups, and Income Groups.

- ❖ The largest percentage, 39%, of enrollees was in Priority Groups 4-6. This was followed by 32% in Priority 7-8, and 29% in Priority Groups 1-3.
- ❖ Approximately 47% of enrollees were age 65 or over, while 39% were 45-64, and only 14% were under 45 years of age.
- ❖ Most enrollees were low income. Of those who reported household income, 64% reported low incomes. (In 2003, the definition of low income was enrollees who reported earning less than \$36,000.)

The results of VHA's 1999, 2002, and 2003 Survey of Veteran Enrollees' Health and Reliance Upon VA presented in this report are weighted to represent the population of veteran enrollees as illustrated in the following table.

Table 1-1

1999 Weighted to Represent the Population of 3.6 Million Veteran Enrollees February 3, 1999				2002 Weighted to Represent the Population of 6.2 Million Veteran Enrollees December 31, 2001				2003 Weighted to Represent the Population of 6.7 Million Veteran Enrollees December 31, 2002			
Priority Group				Priority Group				Priority Group			
1 - 3	4 - 6	7	National	1 - 3	4 - 6	7 - 8	National	1 - 3	4 - 6	7 - 8	National
1,221,787	1,772,178	648,573	3,642,537	1,807,305	2,601,176	1,767,212	6,175,693	1,944,512	2,659,327	2,138,837	6,742,676
34.0%	49.0%	18.0%		29.0%	42.0%	29.0%		28.8%	39.4%	31.7%	
Age Group				Age Group				Age Group			
< 45	45 - 64	65 +	National	< 45	45 - 64	65 +	National	< 45	45 - 64	65 +	National
563,654	1,435,242	1,643,641	3,642,537	805,869	2,333,650	3,036,174	6,175,693	925,877	2,626,337	3,190,462	6,742,676
15.0%	39.0%	45.0%		13.0%	38.0%	49.0%		13.7%	39.0%	47.3%	
Income Group				Income Group				Income Group			
Low	High	DK/Ref	National	Low	High	DK/Ref	National	Low	High	DK/Ref	National
2,706,020	609,709	326,808	3,642,537	3,856,004	1,265,689	1,054,001	6,175,694	4,337,904	1,586,741	818,031	6,742,676
74.0%	17.0%	9.0%		62.0%	20.0%	17.0%		64.3%	23.5%	12.1%	

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Priority Group Trends

Here are the remarkable trends for the separate Priority Groups between the years.

- ❖ The number of enrollees in all Priority Groups increased between 1999 and 2003.
- ❖ In 1999, 14% of enrollees were in Priority 1. This percentage decreased to 10% in 2002 and 2003.
- ❖ Priority 3 percentages have shown a steady decrease. In 1999, 17% of enrollees were in Priority 3. This percentage decreased to 12.9% in 2002 and decreased again to 12.7% in 2003.
- ❖ Priority 5 has also shown a steady decrease in percentages, although the number of enrollees increased. In 1999, 41% of enrollees were in Priority 5. This percentage decreased to 37% in 2002 and decreased again to 35% in 2003.
- ❖ Priority 7-8 has shown the most change in percentages and number of enrollees. In 1999, 14% of enrollees were in Priority 7. This jumped substantially to 29% in 2002, and showed a much less pronounced increase to 32% in 2003.

Table 1-2

Priority	1999	2002	2003
1	406,141 13.5%	594,366 9.6%	649,639 9.6%
2	278,718 9.3%	417,500 6.8%	441,606 6.6%
3	502,954 16.7%	795,439 12.9%	853,268 12.7%
4	95,118 3.2%	203,654 3.3%	207,794 3.1%
5	1,241,321 41.3%	2,279,371 36.9%	2,326,881 34.5%
6	54,614 1.8%	118,151 1.9%	124,653 1.9%
7-8	425,437 14.2%	1,767,212 28.6%	2,138,837 31.7%

Figure 1-1

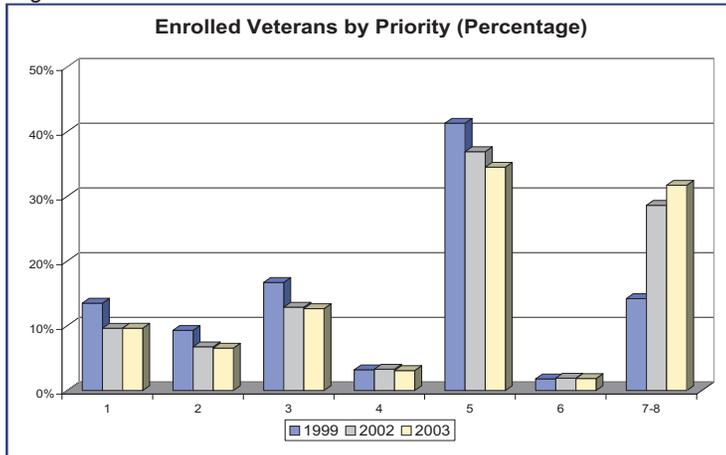
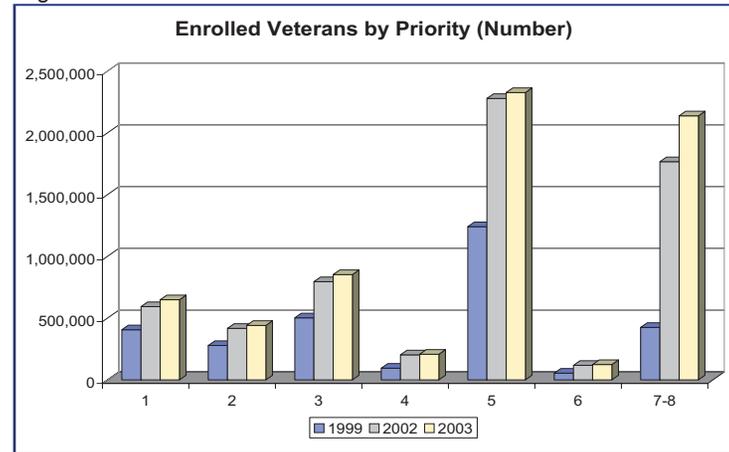


Figure 1-2



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Priority Group Trends (continued)

- ❖ In 2003, 29% of enrollees were in Priority 1-3; this is the same as the 29% in 2002, which was a decrease from 34% in 1999.
- ❖ In the Priority Groups 4-6, there was a decrease in enrollees from 49% in 1999 to 42% in 2002. This trend continued in 2003; 39% of enrollees are in the Priority Groups 4-6; however, the number of enrollees has increased over time, i.e., 1.8 million in 1999, 2.6 million in 2002, and 2.7 million in 2003.
- ❖ Finally, 32% of veteran enrollees in 2003 were in Priority Group 7-8, reflecting an increase over the 29% in 2002. The 29% in 2002 was also an increase over the 18% in Priority 7 in 1999.

Figure 1-3

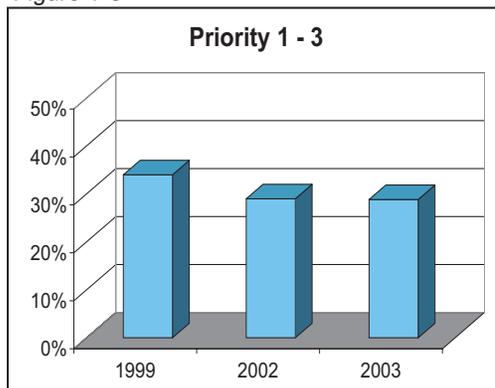


Figure 1-4

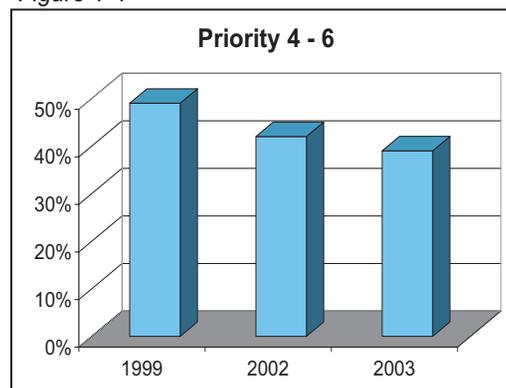
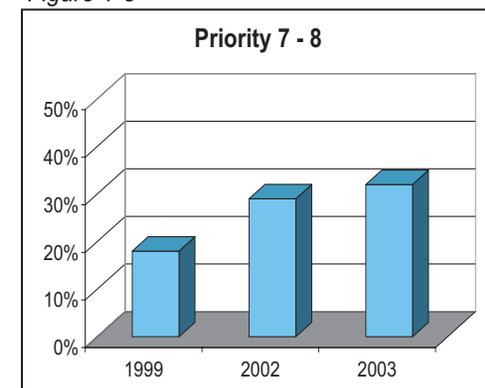


Figure 1-5



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Age Group Trends

The changes in the distribution of veteran enrollees in each Age Group were much less pronounced.

- ❖ There seems to be a slight fluctuation in the under 45 Age Group. In 2003, 14% of enrollees were under age 45, an increase from the 13% in 2002. However, this was a decrease from the 15% in 1999, although the number of enrollees increased.
- ❖ The differences in the 45-64 Age Group are much more stable. In 2003, 39% of veteran enrollees were in the 45-64 Age Group, 38% in 2002, and 39% in 1999. The number of enrollees increased over time.
- ❖ The 65 or over Age Group has seen fluctuation. In 1999, 45% of veteran enrollees were 65 or over. This increased to 49% in 2002. In 2003, this Age Group saw a decrease to 47%, although the number increased.

Figure 1-6

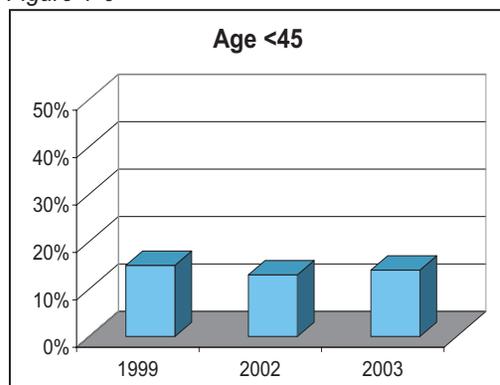


Figure 1-7

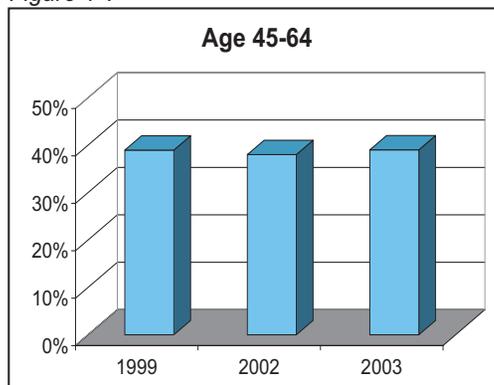
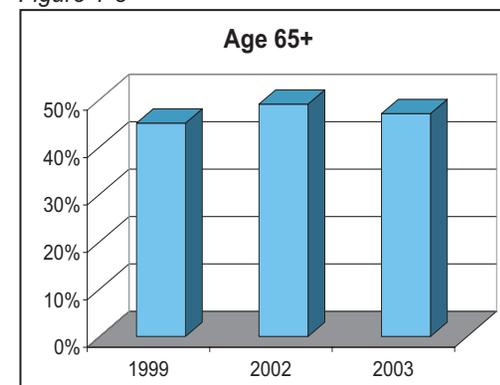


Figure 1-8



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Income Group Trends

The distribution of veteran enrollees among the Income Groups has shown changes. Please note, for years 1999, 2002, and 2003, the Income Group definitions of veteran enrollees changed. The Income Group in this report is defined as either Low Income Group or High Income Group. The Low Income Group was defined as earning less than or equal to \$35,000 in 1999, or less than \$36,000 in 2002 and 2003. The High Income Group was defined as earning greater than \$35,000 in 1999, and equal to or greater than \$36,000 in 2002 and 2003.

- ❖ The Low Income Group showed fluctuating changes. In 2003, the Low Income Group represented 64% of the veteran enrollees, an increase from 62% in 2002. This was a decrease from the 74% in the Low Income Group in 1999, although the number of enrollees in this group increased.
- ❖ The High Income Group has shown a steady increase from 17% in 1999, to 20% in 2002, and 24% in 2003.

Figure 1-9

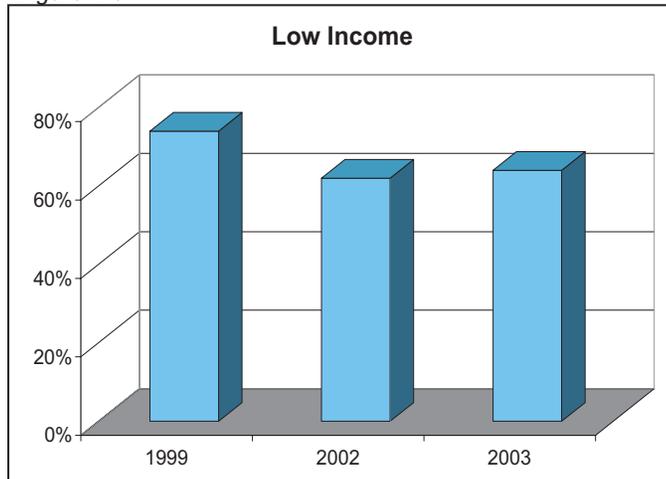
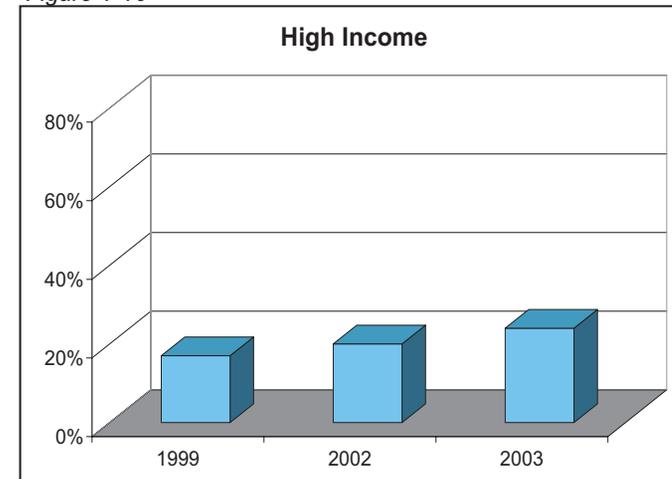


Figure 1-10

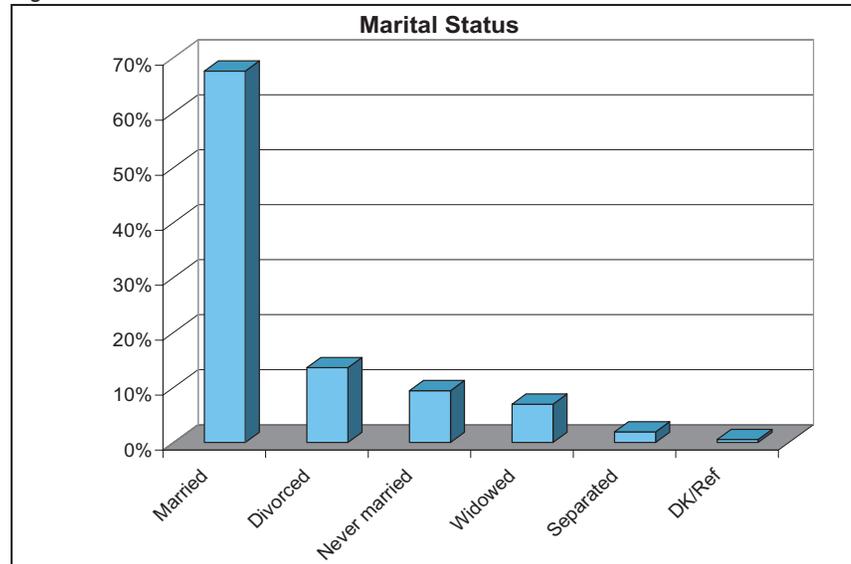


Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Marital Status

Research has shown that marital status is an indicator of the amount of a person's social support. A new question in the 2003 survey was an inquiry regarding the best description of enrollee current marital status. The results revealed that most veteran enrollees were married, 68%. Of the remaining significant statistics, 14% were divorced, 9% never married, 7% were widowed, and 2% were separated.

Figure 1-11



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Military Retiree Status

Another interesting statistic that was tracked for this survey was the enrollee military retirement status. Twelve percent of the enrollees were military retirees.

Table 1-3

Military Retiree Status		
Not Retired	88%	5,905,974
Retiree Status	12%	836,703
Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA		

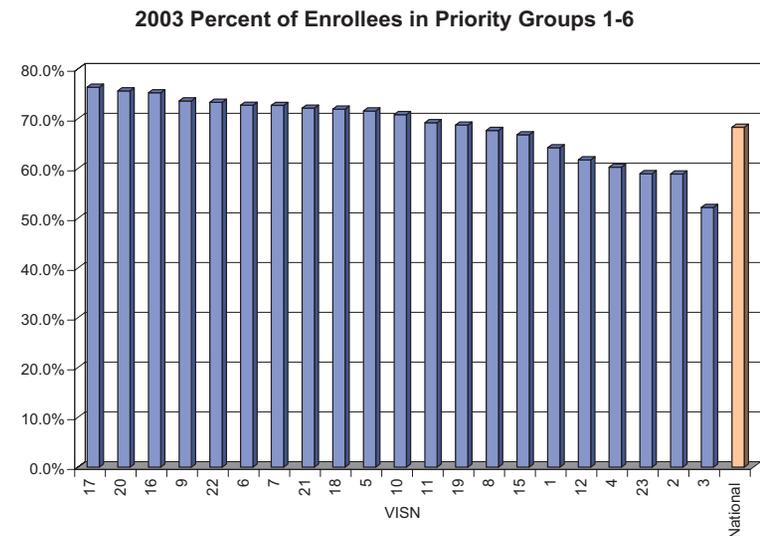
VISN Enrollee Population Overview

- ❖ Between 2002 and 2003, the number of enrollees in all Priority Groups increased, although some fluctuation was noted in the percentages. Priority Groups 1-3 increased to 1.9 million (29%) in 2003 from 1.8 million (29%) in 2002. Priority Groups 4-6 increased to 2.7 million (39%) in 2003 from 2.6 million (42%) in 2002. Priority Groups 7-8 increased to 2.1 million (32%) in 2003 from 1.8 million (27%) in 2002.
- ❖ Between 2002 and 2003, the number of enrollees in all Age Groups increased, although the percentage of enrollees 65 or over decreased from 49% in 2002 to 47% in 2003. Enrollees under age 45 increased to 925,877 in 2003 from 805,869 in 2002. Enrollees 45-64 years old increased to 2.6 million in 2003 from 2.3 million in 2002. Moreover, although the percentage of enrollees 65 or over decreased from 2003 to 2002, the number increased to 3.2 million in 2003 from 3 million in 2002.
- ❖ Between 2002 and 2003, the number and percentages of enrollees in both Income Groups increased. In 2003, 64% or 4.3 million enrollees had incomes under \$36,000, compared to 62% or 3.9 million in 2002. In 2003, 24% or 1.6 million enrollees had incomes over \$36,000, compared to 21% or 1.3 million in 2002. The percentage of enrollees who did not know or refused to answer the income question decreased from 17% in 2002 to 12% in 2003.

Enrollees in Priority Groups 1-6

- ❖ From 2002 to 2003, the percent of veteran enrollees in Priority Groups 1-6 increased in the majority of VISNs. Decreases in the number of enrollees were noted in the following VISNs: 2, 3, 7, 8, and 16.
- ❖ In 2003, data revealed VISN 17 at 76.3% ranked first in the number of enrollees in Priority Groups 1-6, followed by VISN 20 with 75.6%.
- ❖ The VISN with the lowest percentage of veteran enrollees in Priority Groups 1-6 was VISN 3 with 52%.

Figure 1-12

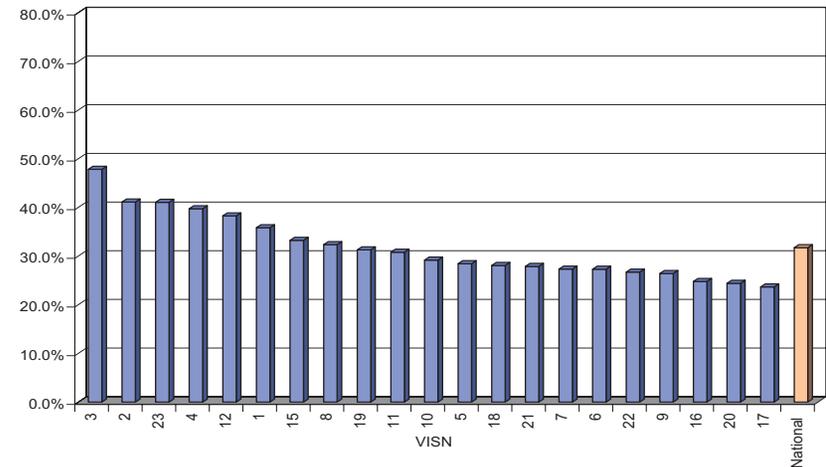


Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Enrollees in Priority Groups 7-8

- ❖ From 2002 to 2003, the percent of veteran enrollees in Priority Groups 7-8 increased in the majority of VISNs. A slight decrease in the percentage of enrollees in Priority Groups 7-8 was noted in VISN 10.
- ❖ In 2003, data revealed VISN 3 at 47% ranked first in the number of enrollees in Priority Groups 7-8.
- ❖ The VISNs with the lowest percentage of veteran enrollees in Priority Groups 7-8 were VISNs 20 and 17, with 24%.

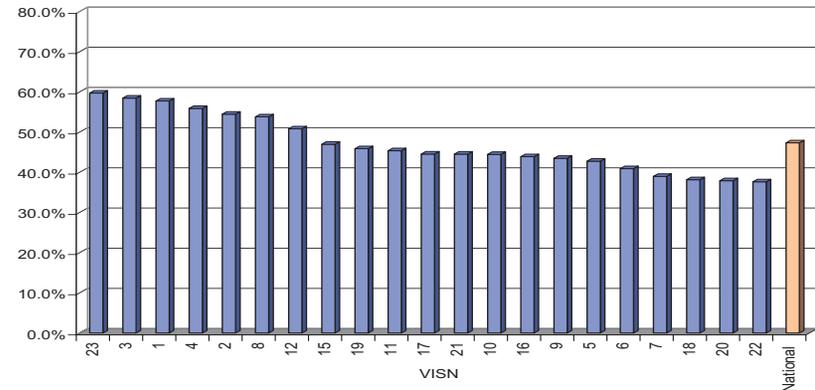
Figure 1-13 2003 Percent of Enrollees in Priority Groups 7-8



Enrollees Age 65 or Over

- ❖ From 2002 to 2003, the percent of veteran enrollees age 65 or over increased in the majority of VISNs. A decrease in the number of enrollees age 65 or over was noted in VISN 18.
- ❖ In 2003, data revealed VISN 23 at 60% ranked first in the number of enrollees age 65 or over, followed by VISN 3 with 58%.
- ❖ The VISNs with the lowest percentage of veteran enrollees age 65 or over were VISN 20 and 22 with 38%.

Figure 1-14 2003 Percent of Enrollees Age 65 or Over

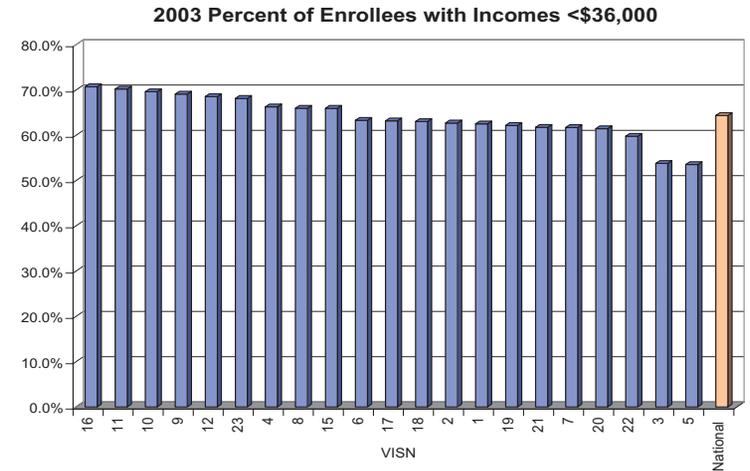


Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Enrollees with Incomes <\$36,000

- ❖ From 2002 to 2003, the percent of veteran enrollees with incomes less than \$36,000 increased in the majority of VISNs. A slight decrease in the number of enrollees with income less than \$36,000 was noted in VISN 2.
- ❖ In 2003, data revealed VISN 16 at 71% ranked first in the number of enrollees with incomes less than \$36,000, followed by VISN 11 with 70%.
- ❖ The VISN with the lowest percentage of veteran enrollees with incomes less than \$36,000 was VISN 5 with 54%.

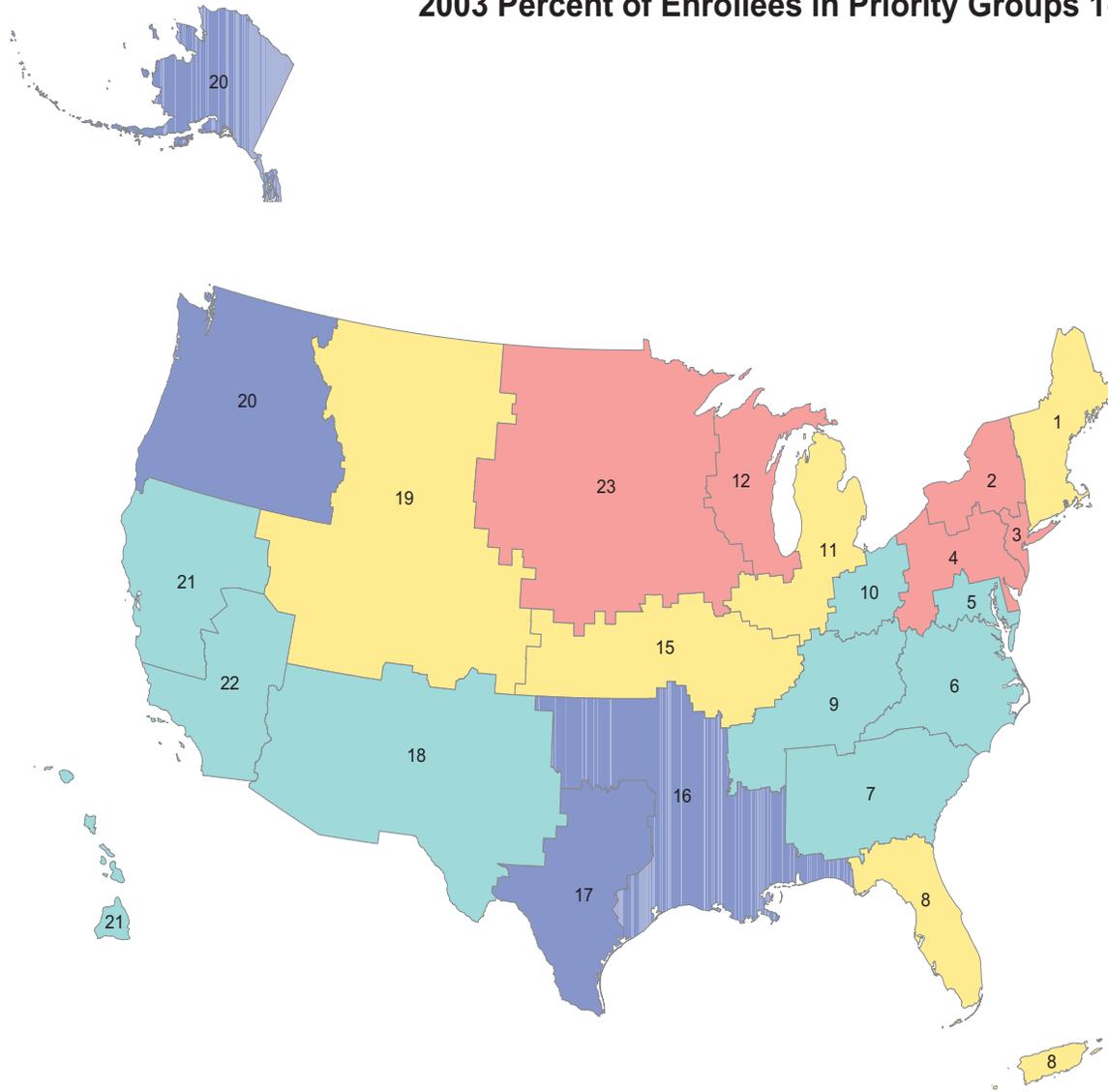
Figure 1-15



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance upon VA

Map 1-1

2003 Percent of Enrollees in Priority Groups 1-6



Legend

VISN

Priority Group 1-6

- 52.2% - 61.9%
- 62.0% - 69.9%
- 70.0% - 73.9%
- 74.0% - 76.4%

VISN	P1-6	VISN Enrollee Population	%
1	198,187	308,815	64.2%
2	110,810	188,128	58.9%
3	200,335	383,947	52.2%
4	249,317	413,608	60.3%
5	115,873	161,904	71.6%
6	239,370	329,239	72.7%
7	281,968	387,985	72.7%
8	415,532	614,265	67.6%
9	213,121	289,628	73.6%
10	178,728	252,339	70.8%
11	203,741	294,387	69.2%
12	193,243	312,969	61.7%
15	176,128	263,755	66.8%
16	401,550	533,881	75.2%
17	207,156	271,358	76.3%
18	205,381	285,534	71.9%
19	123,775	180,100	68.7%
20	202,860	268,340	75.6%
21	214,608	297,534	72.1%
22	288,846	394,063	73.3%
23	183,306	310,892	59.0%
National	4,603,839	6,742,676	68.3%

Map 1-2

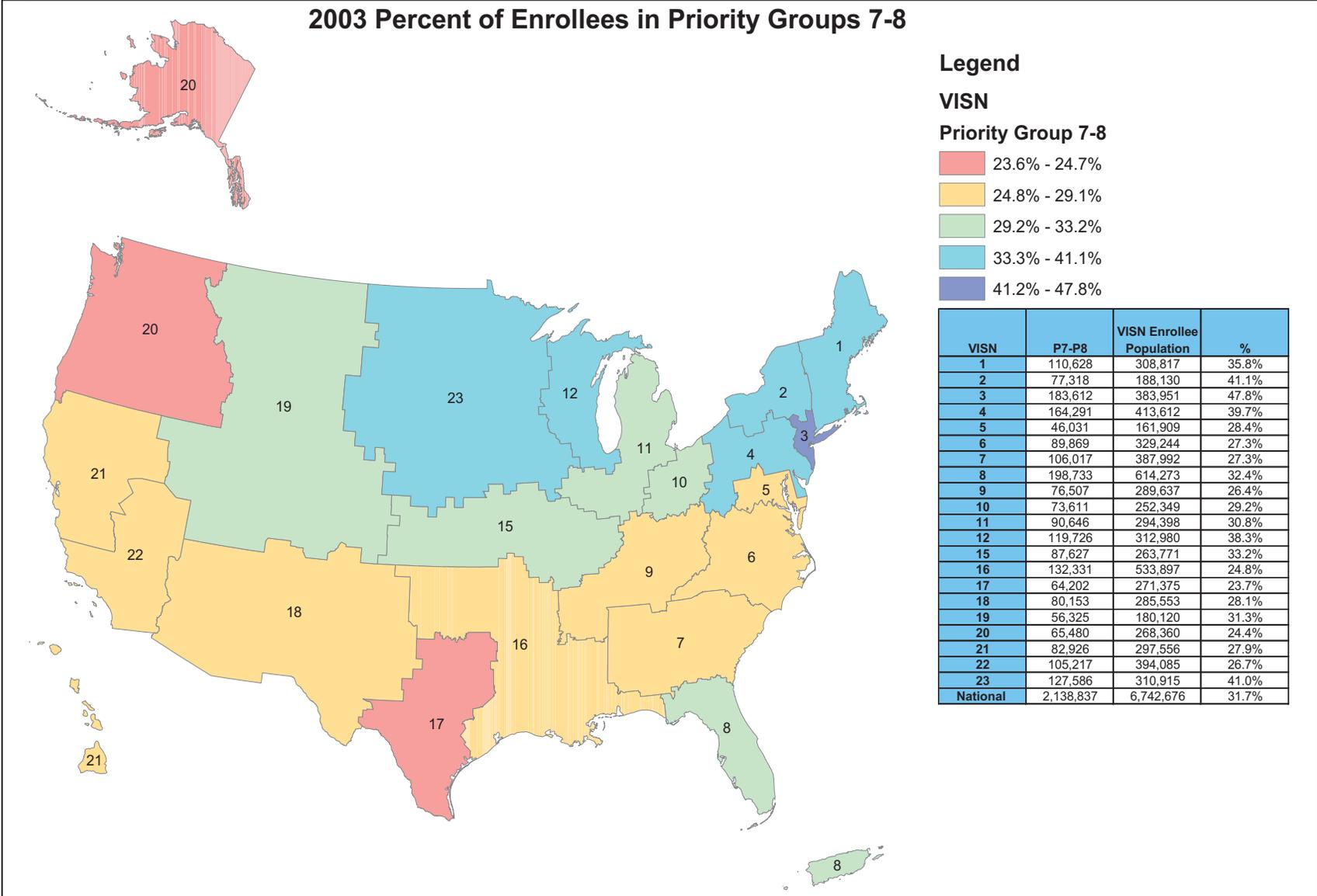
2003 Percent of Enrollees in Priority Groups 7-8

Legend

VISN

Priority Group 7-8

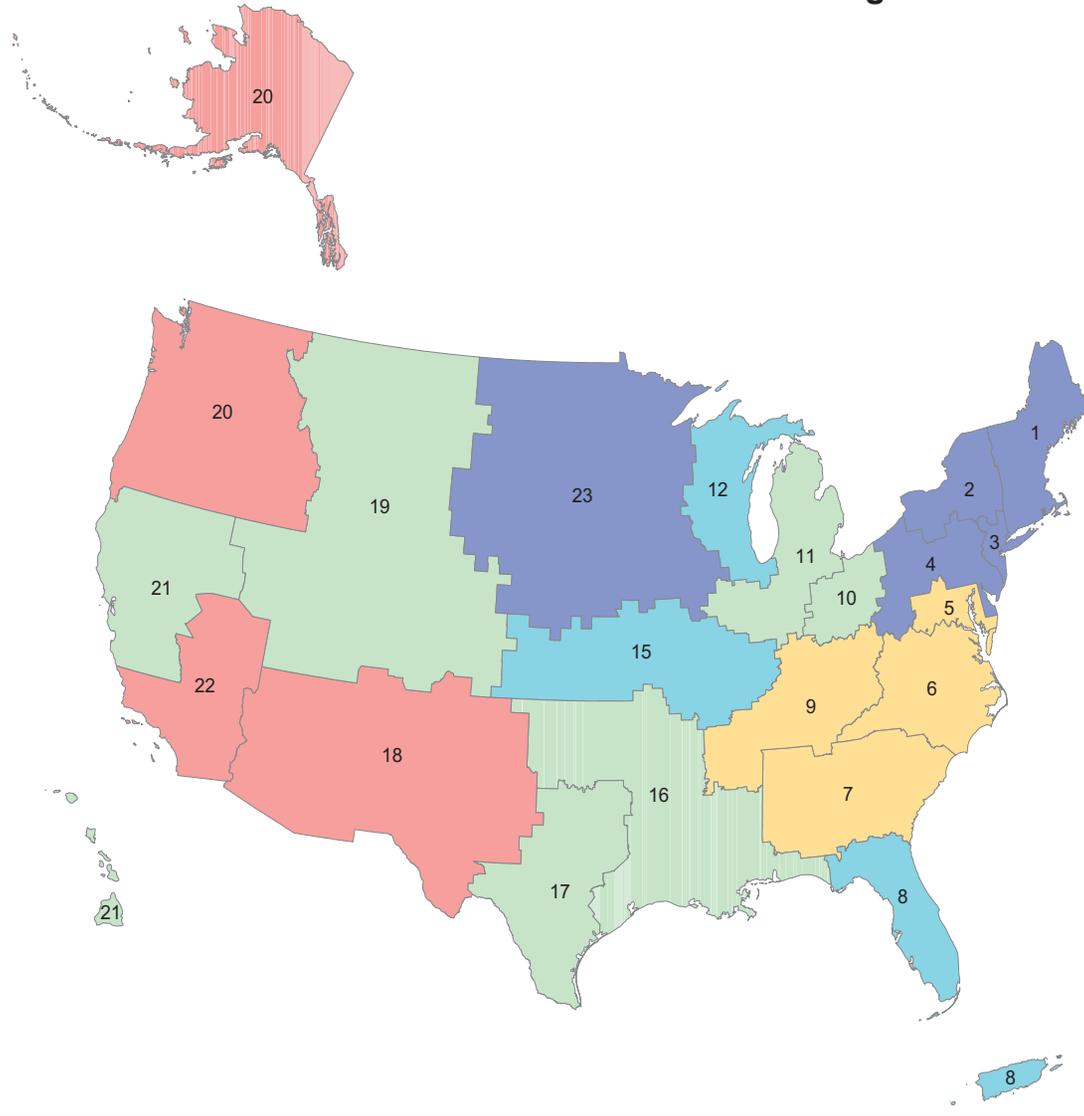
- 23.6% - 24.7%
- 24.8% - 29.1%
- 29.2% - 33.2%
- 33.3% - 41.1%
- 41.2% - 47.8%



VISN	P7-P8	VISN Enrollee Population	%
1	110,628	308,817	35.8%
2	77,318	188,130	41.1%
3	183,612	383,951	47.8%
4	164,291	413,612	39.7%
5	46,031	161,909	28.4%
6	89,869	329,244	27.3%
7	106,017	387,992	27.3%
8	198,733	614,273	32.4%
9	76,507	289,637	26.4%
10	73,611	252,349	29.2%
11	90,646	294,398	30.8%
12	119,726	312,980	38.3%
15	87,627	263,771	33.2%
16	132,331	533,897	24.8%
17	64,202	271,375	23.7%
18	80,153	285,553	28.1%
19	56,325	180,120	31.3%
20	65,480	268,360	24.4%
21	82,926	297,556	27.9%
22	105,217	394,085	26.7%
23	127,586	310,915	41.0%
National	2,138,837	6,742,676	31.7%

Map 1-3

2003 Percent of Enrollees Age 65 or Over



Legend

VISN

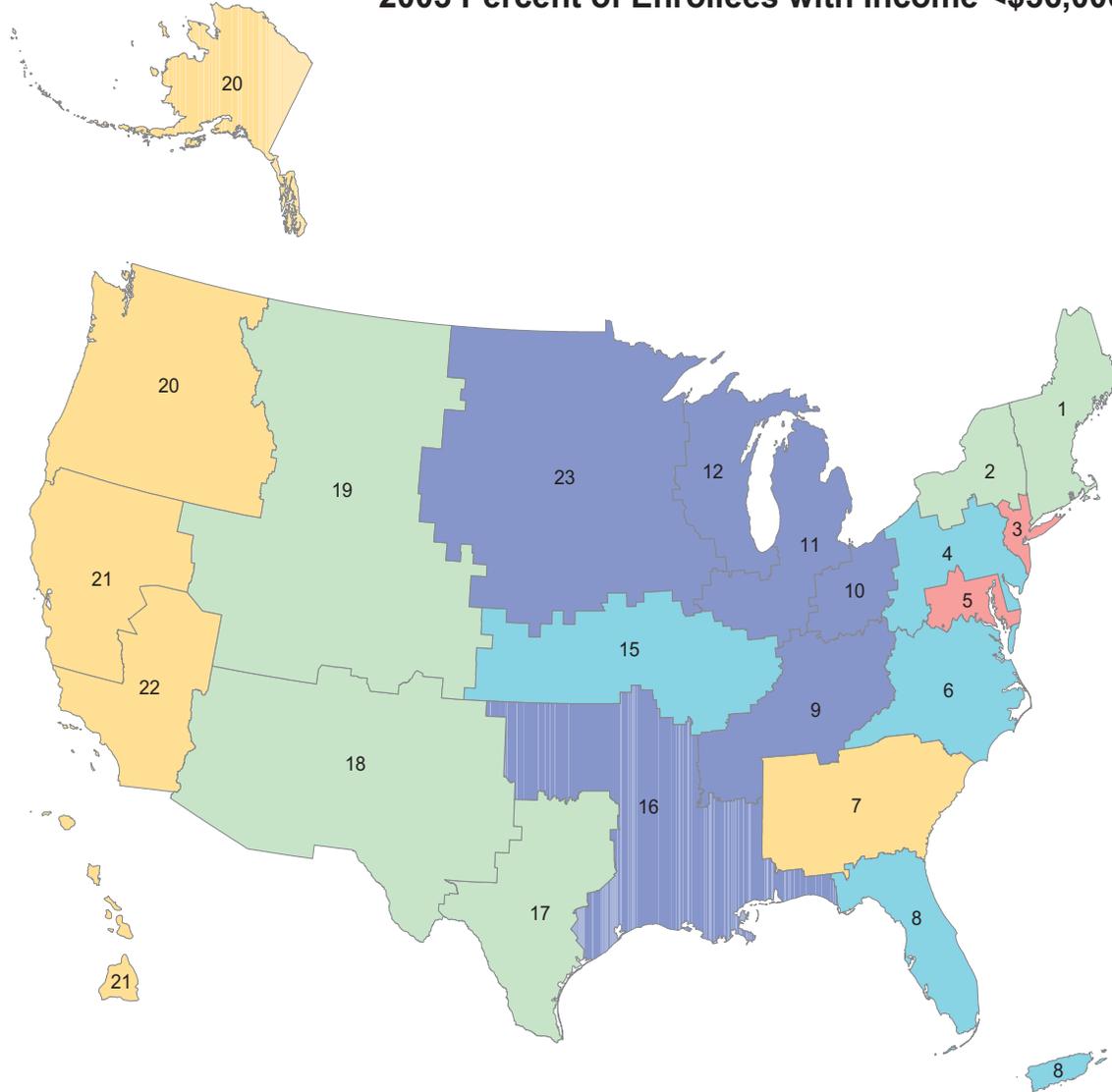
Age 65 or Over

37.6% - 38.9%
38.9% - 43.7%
43.8% - 46.9%
47.0% - 54.2%
54.3% - 59.7%

2003 Enrollees in Age 65 or Over			
VISN	65+	Total	%
1	178,253	308,816	57.7%
2	102,423	188,128	54.4%
3	224,410	383,948	58.4%
4	231,099	413,608	55.9%
5	69,208	161,904	42.7%
6	134,640	329,238	40.9%
7	151,202	387,985	39.0%
8	330,339	614,265	53.8%
9	125,884	289,628	43.5%
10	112,126	252,339	44.4%
11	133,503	294,387	45.3%
12	158,979	312,968	50.8%
15	123,880	263,756	47.0%
16	234,199	533,881	43.9%
17	120,823	271,358	44.5%
18	108,921	285,535	38.1%
19	82,583	180,101	45.9%
20	101,693	268,340	37.9%
21	132,449	297,535	44.5%
22	148,268	394,063	37.6%
23	185,580	310,892	59.7%
National	3,190,462	6,742,676	47.3%

Map 1-4

2003 Percent of Enrollees with Income <\$36,000



Legend

VISN

Income <\$36,000

- 53.5% - 58.0%
- 58.1% - 61.7%
- 61.8% - 63.2%
- 63.3% - 66.2%
- 66.3% - 70.7%

VISN	<\$36,000	Total	%
1	192,996	308,816	62.5%
2	117,939	188,129	62.7%
3	206,412	383,948	53.8%
4	273,999	413,608	66.2%
5	86,644	161,905	53.5%
6	208,367	329,237	63.3%
7	239,352	387,985	61.7%
8	405,062	614,265	65.9%
9	200,078	289,628	69.1%
10	175,579	252,339	69.6%
11	206,610	294,387	70.2%
12	214,452	312,969	68.5%
15	173,911	263,756	65.9%
16	377,430	533,881	70.7%
17	171,396	271,358	63.2%
18	179,912	285,534	63.0%
19	111,934	180,102	62.2%
20	164,857	268,340	61.4%
21	183,698	297,535	61.7%
22	235,515	394,062	59.8%
23	211,760	310,892	68.1%
National	4,337,904	6,742,676	64.3%

Table 1-4

2003 Enrollees by VISN, Priority, Age, and Income Groups

VISN	Priority			Total	Age			Total	Income			Total
	P1-P3	P4-P6	P7-P8		< 45	45 - 64	65+		Low	High	DK/Ref	
1	95,423	102,764	110,628	308,815	30,806	99,757	178,253	308,816	192,996	71,647	44,173	308,816
	30.9%	33.3%	35.8%	100.0%	10.0%	32.3%	57.7%	100.0%	62.5%	23.2%	14.3%	100.0%
2	44,392	66,418	77,318	188,128	20,354	65,351	102,423	188,128	117,939	46,425	23,765	188,129
	23.6%	35.3%	41.1%	100.0%	10.8%	34.7%	54.4%	100.0%	62.7%	24.7%	12.6%	100.0%
3	73,552	126,783	183,612	383,947	34,397	125,141	224,410	383,948	206,412	117,880	59,656	383,948
	19.2%	33.0%	47.8%	100.0%	9.0%	32.6%	58.4%	100.0%	53.8%	30.7%	15.5%	100.0%
4	93,722	155,595	164,291	413,608	30,529	151,980	231,099	413,608	273,999	85,207	54,402	413,608
	22.7%	37.6%	39.7%	100.0%	7.4%	36.7%	55.9%	100.0%	66.2%	20.6%	13.2%	100.0%
5	52,248	63,625	46,031	161,904	31,058	61,638	69,208	161,904	86,644	49,585	25,676	161,905
	32.3%	39.3%	28.4%	100.0%	19.2%	38.1%	42.7%	100.0%	53.5%	30.6%	15.9%	100.0%
6	116,428	122,942	89,869	329,239	58,095	136,503	134,640	329,238	208,367	81,932	38,938	329,237
	35.4%	37.3%	27.3%	100.0%	17.6%	41.5%	40.9%	100.0%	63.3%	24.9%	11.8%	100.0%
7	128,933	153,035	106,017	387,985	70,258	166,525	151,202	387,985	239,352	101,651	46,982	387,985
	33.2%	39.4%	27.3%	100.0%	18.1%	42.9%	39.0%	100.0%	61.7%	26.2%	12.1%	100.0%
8	168,132	247,400	198,733	614,265	65,086	218,840	330,339	614,265	405,062	133,111	76,092	614,265
	27.4%	40.3%	32.4%	100.0%	10.6%	35.6%	53.8%	100.0%	65.9%	21.7%	12.4%	100.0%
9	85,423	127,698	76,507	289,628	45,987	117,757	125,884	289,628	200,078	56,265	33,285	289,628
	29.5%	44.1%	26.4%	100.0%	15.9%	40.7%	43.5%	100.0%	69.1%	19.4%	11.5%	100.0%
10	59,727	119,001	73,611	252,339	31,263	108,950	112,126	252,339	175,579	46,334	30,426	252,339
	23.7%	47.2%	29.2%	100.0%	12.4%	43.2%	44.4%	100.0%	69.6%	18.4%	12.1%	100.0%
11	72,233	131,508	90,646	294,387	53,996	106,888	133,503	294,387	206,610	53,320	34,457	294,387
	24.5%	44.7%	30.8%	100.0%	18.3%	36.3%	45.3%	100.0%	70.2%	18.1%	11.7%	100.0%
12	65,887	127,356	119,726	312,969	40,767	113,222	158,979	312,968	214,452	67,627	30,890	312,969
	21.1%	40.7%	38.3%	100.0%	13.0%	36.2%	50.8%	100.0%	68.5%	21.6%	9.9%	100.0%
15	68,200	107,928	87,627	263,755	30,271	109,605	123,880	263,756	173,911	56,029	33,816	263,756
	25.9%	40.9%	33.2%	100.0%	11.5%	41.6%	47.0%	100.0%	65.9%	21.2%	12.8%	100.0%
16	166,054	235,496	132,331	533,881	70,439	229,243	234,199	533,881	377,430	98,711	57,740	533,881
	31.1%	44.1%	24.8%	100.0%	13.2%	42.9%	43.9%	100.0%	70.7%	18.5%	10.8%	100.0%
17	105,381	101,775	64,202	271,358	38,291	112,244	120,823	271,358	171,396	72,156	27,806	271,358
	38.8%	37.5%	23.7%	100.0%	14.1%	41.4%	44.5%	100.0%	63.2%	26.6%	10.2%	100.0%
18	90,957	114,424	80,153	285,534	45,917	130,697	108,921	285,535	179,912	75,197	30,425	285,534
	31.9%	40.1%	28.1%	100.0%	16.1%	45.8%	38.1%	100.0%	63.0%	26.3%	10.7%	100.0%
19	61,906	61,869	56,325	180,100	30,034	67,484	82,583	180,101	111,934	48,837	19,331	180,102
	34.4%	34.4%	31.3%	100.0%	16.7%	37.5%	45.9%	100.0%	62.2%	27.1%	10.7%	100.0%
20	105,553	97,307	65,480	268,340	54,019	112,628	101,693	268,340	164,857	70,713	32,770	268,340
	39.3%	36.3%	24.4%	100.0%	20.1%	42.0%	37.9%	100.0%	61.4%	26.4%	12.2%	100.0%
21	93,499	121,109	82,926	297,534	44,543	120,543	132,449	297,535	183,698	80,963	32,874	297,535
	31.4%	40.7%	27.9%	100.0%	15.0%	40.5%	44.5%	100.0%	61.7%	27.2%	11.0%	100.0%
22	110,905	177,941	105,217	394,063	70,078	175,717	148,268	394,063	235,515	106,671	51,876	394,062
	28.1%	45.2%	26.7%	100.0%	17.8%	44.6%	37.6%	100.0%	59.8%	27.1%	13.2%	100.0%
23	85,955	97,351	127,586	310,892	29,690	95,622	185,580	310,892	211,760	66,480	32,652	310,892
	27.6%	31.3%	41.0%	100.0%	9.5%	30.8%	59.7%	100.0%	68.1%	21.4%	10.5%	100.0%
National	1,944,512	2,659,327	2,138,837	6,742,676	925,877	2,626,337	3,190,462	6,742,676	4,337,904	1,586,741	818,031	6,742,676
	28.8%	39.4%	31.7%	100.0%	13.7%	39.0%	47.3%	100.0%	64.3%	23.5%	12.1%	100.0%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Priority, Age, and Income.

CHAPTER 2

Public and Private Health Insurance Coverage of the Veteran Enrollee Population

Veterans Health Administration (VHA) attempted to address the issues of public or private coverage with only four questions in the 1999 survey (questions probed for Medicare A, Medicare B, Medicaid, and Private or Group Insurance). However, the ever-expanding need for more detailed information on the VHA enrollee population led VHA to add additional health insurance coverage questions in 2002. This line of questioning was continued in 2003. In addition to the 1999 categories, the 2003 and 2002 surveys split the private group insurance into Health Maintenance Organizations (HMO) or Managed Care coverage versus non-HMO or non-Managed Care coverage. The survey also added a question about Medigap Supplemental coverage. In 2003, the Medigap question included a note to the telephone interviewer that it “does not include TRICARE For Life Plan.”

Overall Results

- ❖ Over 75% of enrollees had some type of public or private health insurance coverage.
- ❖ The public or private coverages have remained relatively unchanged since the 2002 survey, with a slight increase in Medicare A (55%). There was a slight decrease in Medicaid (6%) and TRICARE For Life coverages (7%).
- ❖ There was a decrease in uninsured enrollees from 28% in 1999 to 22% in 2002. This rate increased to 23% in 2003.

Table 2-1

Health Insurance Coverage Reported by Enrollees Surveyed									
Year	Medicare A	Medicare B	Medigap	Medicaid	Private			TRICARE For Life	No Coverage
					HMO	Non-HMO	Total		
1999	1,770,877	1,488,645	NA	211,558	NA	NA	1,661,646	NA	1,013,046
	48.6%	40.9%	NA	5.8%	NA	NA	45.6%	NA	27.8%
2002	3,354,043	3,002,231	1,706,930	416,957	745,889	811,204	1,557,093	464,376	1,371,640
	54.3%	48.6%	27.6%	6.8%	12.1%	13.1%	25.2%	7.5%	22.2%
2003	3,678,765	3,273,967	1,893,111	408,825	816,012	862,083	1,678,095	476,280	1,532,320
	54.6%	48.6%	28.1%	6.1%	12.1%	12.8%	24.9%	7.1%	22.7%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Percentages do not total to 100 because enrollees may have multiple coverage.

Uninsurance

The term uninsurance refers to the lack of any type of health insurance coverage, either public or private. There are varieties of sources for point-in-time uninsurance data on the U.S. population but, for the veteran population, there are few reliable sources. For the veteran population, there is a completed National Survey of Veterans 2001 (NSV 2001); and for VHA enrollees, there are only the VHA enrollee surveys.

Overall Uninsurance Trends

The health insurance coverage probes in the 2003 and 2002 enrollee surveys have been re-coded to identify enrollees who, at the time of their interviews, had no health insurance coverage, either public or private, i.e., who were uninsured (or not covered), versus enrollees who had at least some public or private coverage, i.e., were insured (or covered). Although the health insurance coverage probes in the 2003 and 2002 surveys were clearly more exhaustive than the 1999 probes, the data on uninsurance derived by re-coding of the health insurance probes are no doubt quite reliable indicators of overall public or private coverage or non-coverage of VHA enrollees.

Overall Results

- ❖ The data revealed a slight increase between 2002 and 2003 in enrollees without public or private insurance coverage from 22% in 2002 to 23% in 2003. This is a change from the difference in the previous surveys. The VHA enrollee survey data revealed a decline between 1999 and 2002 in enrollee public or private uninsurance rates (other than VA) from 28% of all enrollees in 1999 to 22% of all enrollees in 2002.
- ❖ It is important to note that the number of uninsured VHA enrollees increased from 1.0 million in 1999 to 1.4 million in 2002 and to 1.5 million in 2003. These increases are largely due to the fact that enrollment, per se, increased by 85% from 3.6 million enrollees to 6.7 million enrollees between the 1999 and 2003 surveys, and the overall increase includes, in particular, increases in the numbers of Priority 5 veterans, who are lower income and the most often uninsured. In 2003, 2.3 million enrollees were in Priority 5, 2.2 million in 2002, and 1.2 million in 1999.
- ❖ The March 2003 Current Population Survey reported that 15% of all Americans and 7% of all veterans were without insurance during all of calendar year 2002. It is estimated that approximately 10% of all veterans were without insurance in the 2001 National Survey of Veterans (a point-in-time survey). Thus, VHA has enrolled approximately half of all uninsured veterans.¹

¹Uninsured Veterans Policy Brief (October 2003)

Uninsurance by Priority Group

The uninsurance data by health care priority reflect increases from 2002 to 2003 in the uninsurance rates for each of the three Priority Groups (1-3, 4-6, and 7-8). It is most noticeable in the Priority 4-6 group where 29% were uninsured in 2002, which increased to 31% in 2003. The number of uninsured in each of the three priority groups also continues to be higher in 2003 than in 2002.

Table 2-2

Uninsured by Priority Group			
	P1-P3	P4-P6	P7-8
1999	352,800	564,098	96,148
	28.9%	31.8%	14.8%
2002	417,338	763,385	190,917
	23.1%	29.3%	10.8%
2003	462,248	817,486	252,586
	23.8%	30.7%	11.8%

Figure 2-1

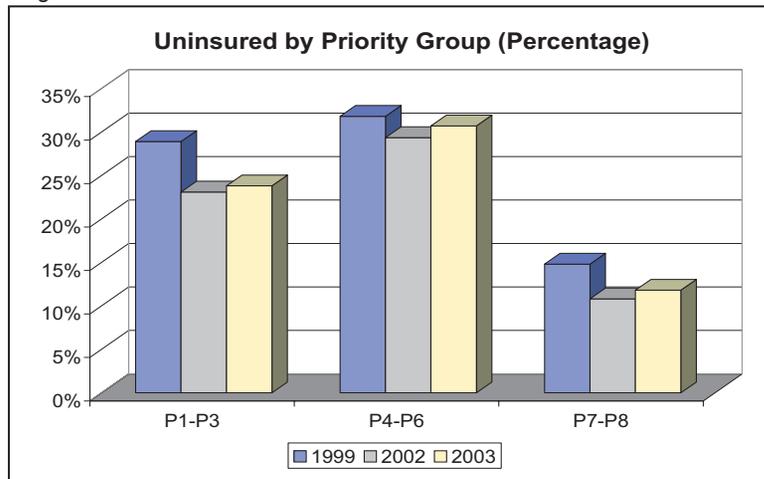
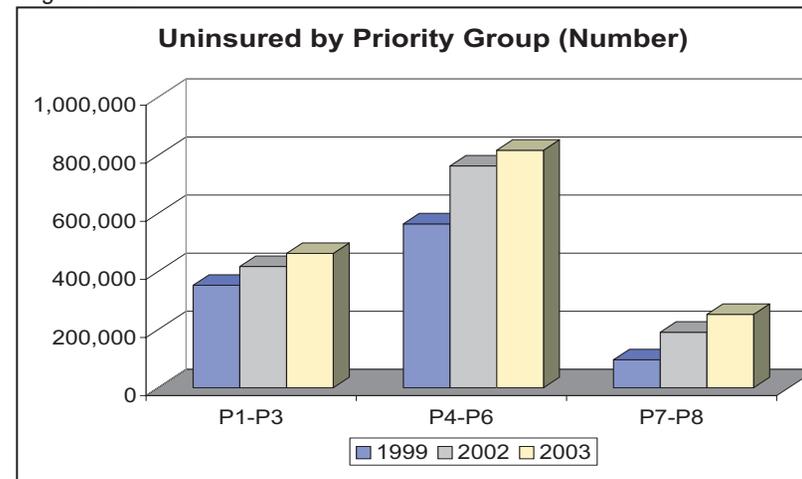


Figure 2-2



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VHA

Uninsurance by Age Groups

There were changes in the uninsurance rate among the Age Groups.

- ❖ The uninsurance data by age reflect an increase in the uninsurance rates for the under 45 Age Group. In 2002, 39% of enrollees were uninsured; that rate increased to 45% in 2003.
- ❖ Between 2002 and 2003, there was no change in the percentage of uninsured for the 45 - 64 Age Group, although the number increased.
- ❖ There was a decrease in the percentage of uninsured for enrollees 65 or over from 2002 to 2003.

Table 2-3

Uninsured by Age Group			
	< 45	45 - 64	65+
1999	235,359	633,329	144,358
	41.8%	44.1%	8.8%
2002	317,668	900,556	153,416
	39.4%	38.6%	5.1%
2003	412,829	1,014,495	104,996
	44.6%	38.6%	3.3%

Figure 2-3

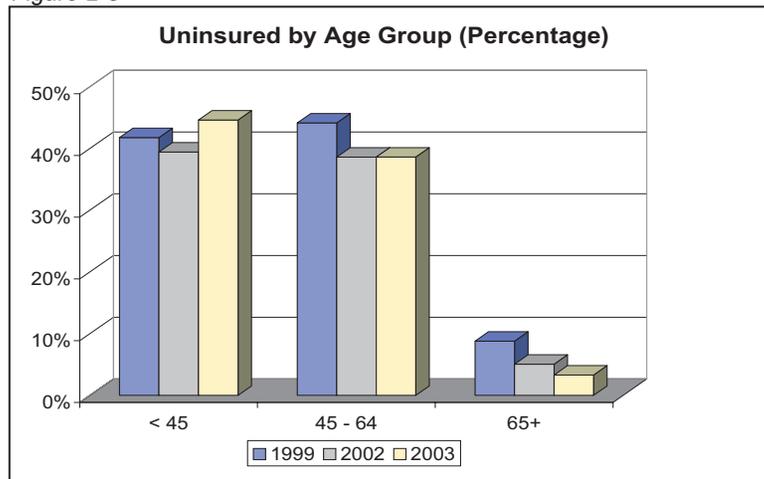
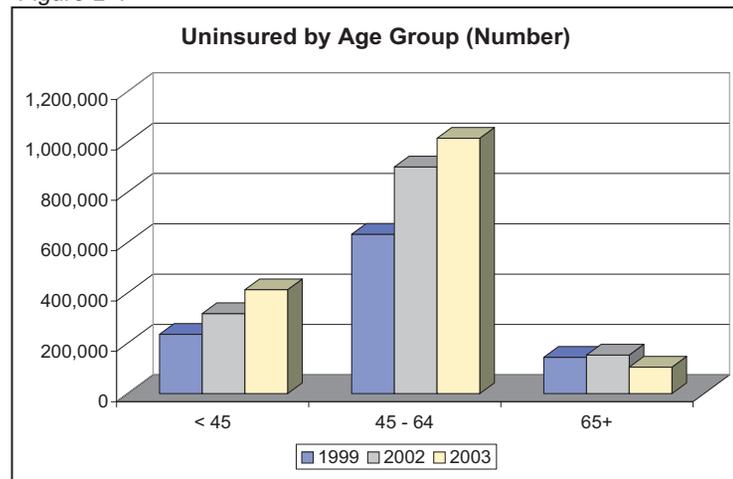


Figure 2-4



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VHA

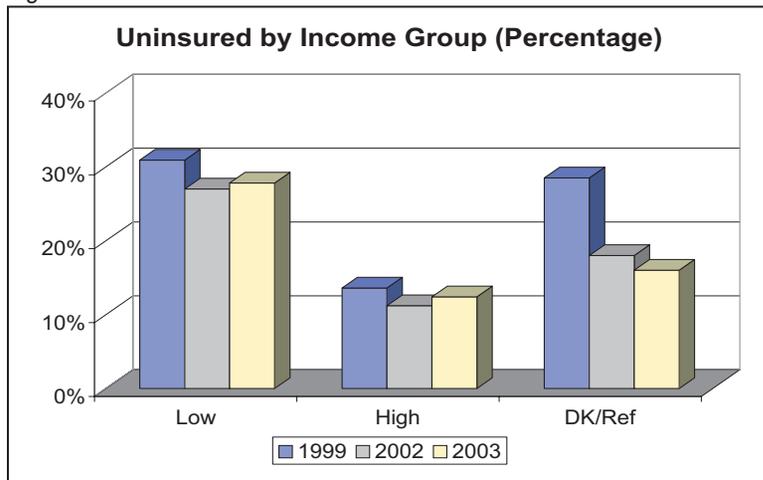
Uninsurance by Income Groups

For the most part, there were no major changes in the uninsurance rate for any Income Group from 2002 to 2003.

Table 2-4

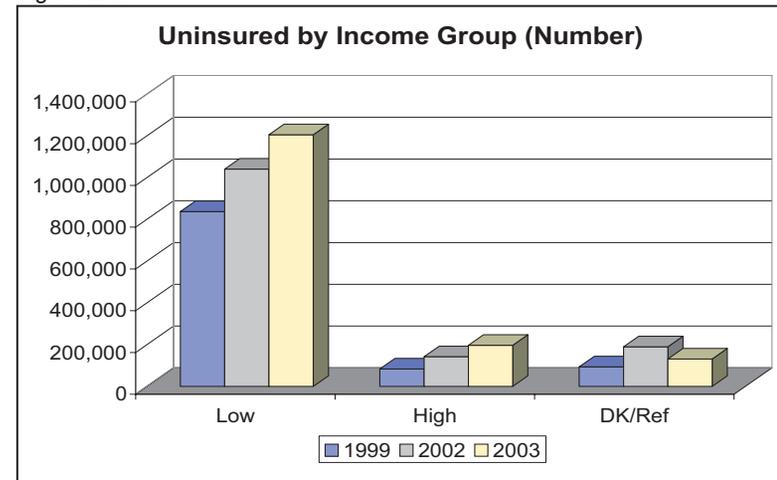
Uninsured by Income Group			
	Low	High	DK/Ref
1999	836,917	82,961	93,168
	30.9%	13.6%	28.5%
2002	1,040,311	141,951	189,378
	27.0%	11.2%	18.0%
2003	1,204,787	196,409	131,124
	27.8%	12.4%	16.0%

Figure 2-5



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Figure 2-6



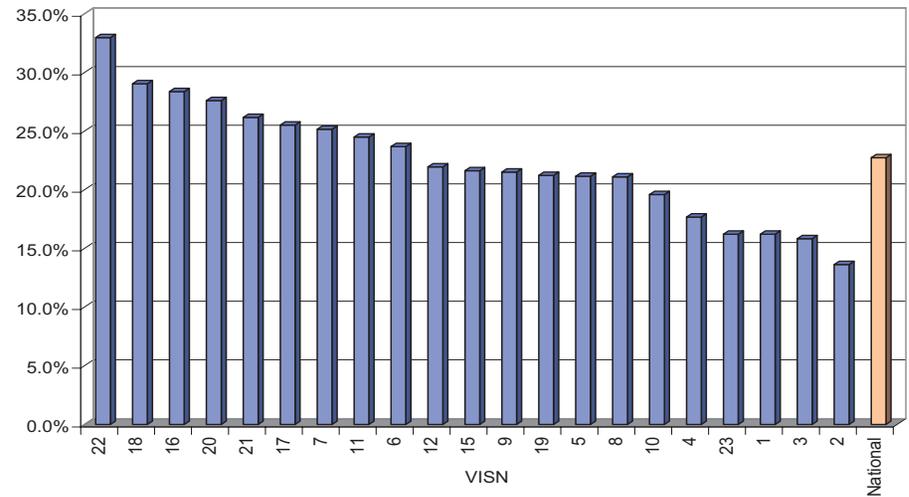
Uninsurance

VISN Overview

- ❖ From 2002 to 2003, the percent of veteran enrollees reporting No Private or Public Health Insurance coverage shows fluctuations, with some VISNs showing an increase in percentage between 2002 and 2003, and some VISNs showing a decrease in percentage. Likewise, the numbers of enrollees reporting No Private or Public Health Insurance coverage also shows fluctuations.
- ❖ In 2003, data revealed VISN 22 at 33% ranked first regarding the highest percent of veteran enrollees reporting No Private or Public Health Insurance coverage.
- ❖ The VISN with the lowest percent of veteran enrollees reporting No private or Public Health Insurance coverage was VISN 2 at 14%.

Figure 2-7

2003 Percent of Enrollees with No Private or Public Health Insurance Coverage



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Map 2-1

2003 Percent of Enrollees with No Private or Public Health Insurance Coverage

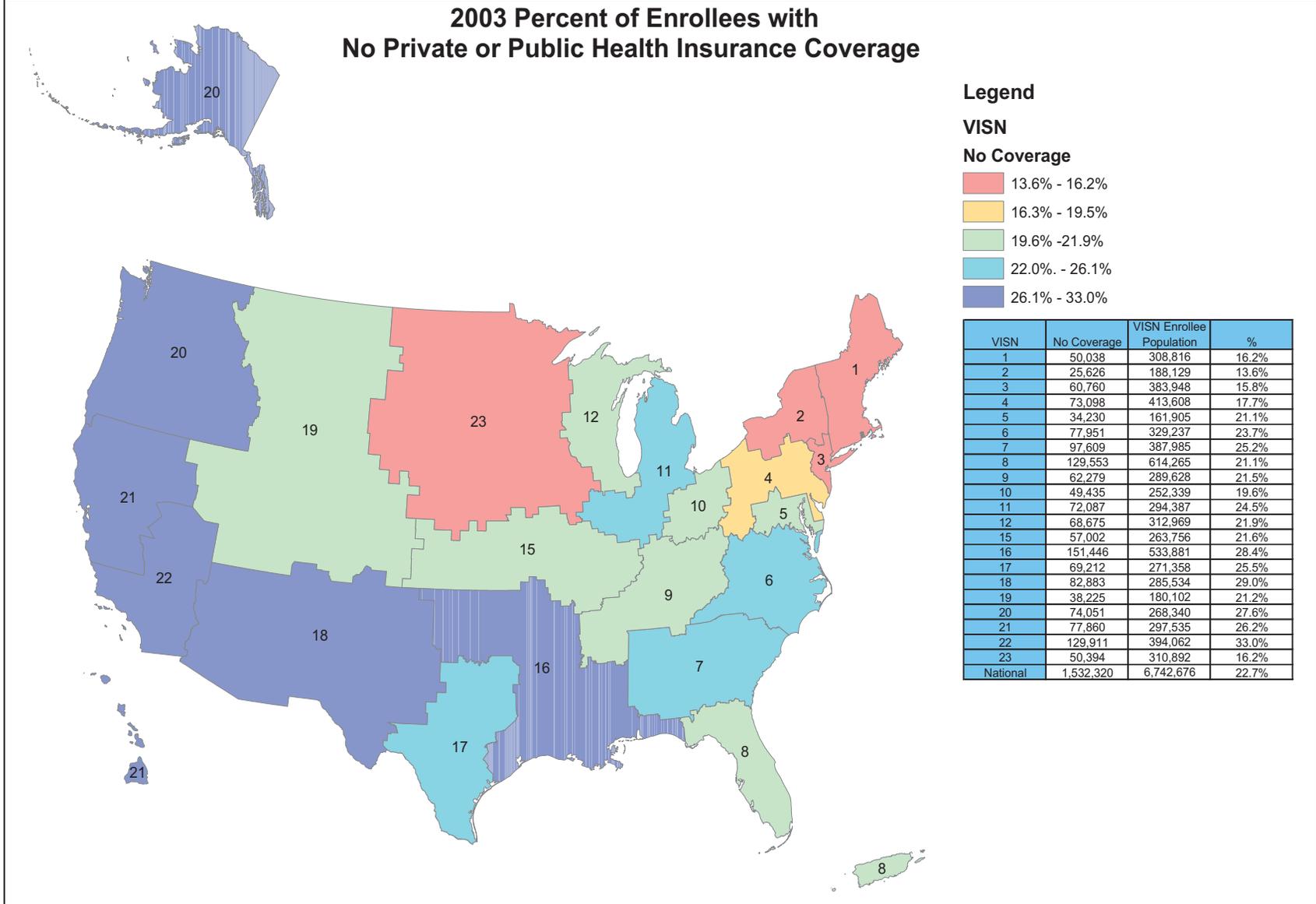


Table 2-5 2003 Health Insurance Coverage Reported by Enrollees Surveyed Displayed by Priority Group

VISN	Medicare A			Medicare B			Medigap			Medicaid		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1	52,222	64,513	84,477	47,800	54,071	76,339	22,479	27,580	60,001	8,040	12,257	7,403
	54.7%	62.8%	76.4%	50.1%	52.6%	69.0%	23.6%	26.8%	54.2%	8.4%	11.9%	6.7%
2	21,405	47,474	51,920	17,865	42,587	47,508	10,453	19,721	31,733	2,597	7,973	6,655
	48.2%	71.5%	67.2%	40.2%	64.1%	61.4%	23.5%	29.7%	41.0%	5.8%	12.0%	8.6%
3	39,767	70,945	134,324	32,843	60,115	126,661	21,721	32,387	95,345	4,534	15,276	6,611
	54.1%	56.0%	73.2%	44.7%	47.4%	69.0%	29.5%	25.5%	51.9%	6.2%	12.0%	3.6%
4	47,115	94,297	109,673	42,513	83,974	99,427	23,375	41,900	75,007	4,935	13,557	9,350
	50.3%	60.6%	66.8%	45.4%	54.0%	60.5%	24.9%	26.9%	45.7%	5.3%	8.7%	5.7%
5	19,172	34,559	26,281	16,144	30,092	24,802	8,497	12,629	17,604	1,110	3,660	1,408
	36.7%	54.3%	57.1%	30.9%	47.3%	53.9%	16.3%	19.8%	38.2%	2.1%	5.8%	3.1%
6	48,799	62,803	51,039	40,543	52,644	48,096	21,445	26,975	33,568	6,200	8,380	3,206
	41.9%	51.1%	56.8%	34.8%	42.8%	53.5%	18.4%	21.9%	37.4%	5.3%	6.8%	3.6%
7	46,492	75,162	58,537	43,892	63,550	53,698	20,471	27,801	42,139	5,648	11,895	2,846
	36.1%	49.1%	55.2%	34.0%	41.5%	50.7%	15.9%	18.2%	39.7%	4.4%	7.8%	2.7%
8	83,157	143,918	137,018	72,595	125,357	124,167	38,545	55,954	96,300	5,785	20,101	10,801
	49.5%	58.2%	68.9%	43.2%	50.7%	62.5%	22.9%	22.6%	48.5%	3.4%	8.1%	5.4%
9	41,579	70,633	44,894	33,878	63,189	42,058	15,430	19,869	29,959	4,104	9,937	3,232
	48.7%	55.3%	58.7%	39.7%	49.5%	55.0%	18.1%	15.6%	39.2%	4.8%	7.8%	4.2%
10	27,273	65,998	44,089	23,849	53,539	39,310	12,217	26,250	29,341	2,854	11,392	4,449
	45.7%	55.5%	59.9%	39.9%	45.0%	53.4%	20.5%	22.1%	39.9%	4.8%	9.6%	6.0%
11	34,311	67,676	61,208	30,607	62,226	57,913	14,860	29,155	46,222	4,738	12,421	5,162
	47.5%	51.5%	67.5%	42.4%	47.3%	63.9%	20.6%	22.2%	51.0%	6.6%	9.4%	5.7%
12	27,548	70,043	79,560	22,726	62,673	76,022	14,271	26,603	59,133	3,587	14,636	6,730
	41.8%	55.0%	66.5%	34.5%	49.2%	63.5%	21.7%	20.9%	49.4%	5.4%	11.5%	5.6%
15	29,046	64,353	54,964	25,032	55,990	50,664	11,963	23,407	38,882	1,926	9,941	2,563
	42.6%	59.6%	62.7%	36.7%	51.9%	57.8%	17.5%	21.7%	44.4%	2.8%	9.2%	2.9%
16	69,910	132,553	75,763	56,450	117,494	72,637	29,465	55,336	51,540	5,642	18,689	5,420
	42.1%	56.3%	57.3%	34.0%	49.9%	54.9%	17.7%	23.5%	38.9%	3.4%	7.9%	4.1%
17	43,222	56,579	36,245	39,213	47,449	33,428	18,645	21,192	22,721	2,553	7,251	2,821
	41.0%	55.6%	56.5%	37.2%	46.6%	52.1%	17.7%	20.8%	35.4%	2.4%	7.1%	4.4%
18	36,627	53,080	43,056	30,023	49,211	39,866	13,117	17,887	27,198	2,947	7,364	1,910
	40.3%	46.4%	53.7%	33.0%	43.0%	49.7%	14.4%	15.6%	33.9%	3.2%	6.4%	2.4%
19	23,509	40,082	32,867	20,884	35,272	31,145	10,147	16,191	23,298	3,392	6,496	3,367
	38.0%	64.8%	58.4%	33.7%	57.0%	55.3%	16.4%	26.2%	41.4%	5.5%	10.5%	6.0%
20	41,347	47,135	34,320	34,217	40,838	32,984	19,423	14,782	24,106	4,366	5,747	1,274
	39.2%	48.4%	52.4%	32.4%	42.0%	50.4%	18.4%	15.2%	36.8%	4.1%	5.9%	1.9%
21	38,926	61,878	50,969	35,383	53,328	45,776	16,849	22,156	29,747	2,449	9,292	1,984
	41.6%	51.1%	61.5%	37.8%	44.0%	55.2%	18.0%	18.3%	35.9%	2.6%	7.7%	2.4%
22	46,134	74,108	54,363	38,977	65,131	51,071	19,086	23,817	34,844	4,553	12,846	4,796
	41.6%	41.6%	51.7%	35.1%	36.6%	48.5%	17.2%	13.4%	33.1%	4.1%	7.2%	4.6%
23	39,254	63,927	94,666	33,837	54,609	87,788	17,848	31,945	70,584	3,416	7,578	4,775
	45.7%	65.7%	74.2%	39.4%	56.1%	68.8%	20.8%	32.8%	55.3%	4.0%	7.8%	3.7%
National	856,815	1,461,716	1,360,234	739,269	1,273,340	1,261,358	380,306	573,535	939,270	85,374	226,688	96,763
	44.1%	55.0%	63.6%	38.0%	47.9%	59.0%	19.6%	21.6%	43.9%	4.4%	8.5%	4.5%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Percentages do not total to 100 because enrollees may have multiple coverage.
Denominator is the VISN enrollee population by Priority.

Table 2-5 cont.

2003 Health Insurance Coverage Reported by Enrollees Surveyed Displayed by Priority Group

VISN	Private			Private			TRICARE For Life			No Coverage		
	HMO			Non HMO								
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1	12,543	6,361	15,791	13,061	5,797	15,123	9,616	1,661	4,407	16,376	25,482	8,181
	13.1%	6.2%	14.3%	13.7%	5.6%	13.7%	10.1%	1.6%	4.0%	17.2%	24.8%	7.4%
2	8,069	5,856	12,563	8,529	8,769	14,152	4,595	1,355	2,624	6,755	9,719	9,152
	18.2%	8.8%	16.2%	19.2%	13.2%	18.3%	10.4%	2.0%	3.4%	15.2%	14.6%	11.8%
3	12,047	15,528	31,660	11,576	10,480	35,174	3,449	1,043	2,075	14,226	36,858	9,677
	16.4%	12.2%	17.2%	15.7%	8.3%	19.2%	4.7%	0.8%	1.1%	19.3%	29.1%	5.3%
4	13,773	18,004	27,685	17,277	10,042	25,711	10,646	1,081	7,270	18,271	38,523	16,304
	14.7%	11.6%	16.9%	18.4%	6.5%	15.6%	11.4%	0.7%	4.4%	19.5%	24.8%	9.9%
5	10,416	4,109	7,165	11,366	7,666	11,602	9,988	1,634	2,786	11,717	18,220	4,293
	19.9%	6.5%	15.6%	21.8%	12.0%	25.2%	19.1%	2.6%	6.1%	22.4%	28.6%	9.3%
6	15,139	7,171	15,226	19,933	10,167	14,761	24,569	1,546	7,666	25,408	40,266	12,277
	13.0%	5.8%	16.9%	17.1%	8.3%	16.4%	21.1%	1.3%	8.5%	21.8%	32.8%	13.7%
7	17,518	13,810	11,677	24,437	14,708	22,858	28,726	5,334	9,757	31,143	50,227	16,238
	13.6%	9.0%	11.0%	19.0%	9.6%	21.6%	22.3%	3.5%	9.2%	24.2%	32.8%	15.3%
8	21,490	23,530	24,997	16,116	13,622	29,647	32,839	6,566	10,549	41,769	65,633	22,150
	12.8%	9.5%	12.6%	9.6%	5.5%	14.9%	19.5%	2.7%	5.3%	24.8%	26.5%	11.1%
9	11,247	9,836	12,510	13,185	8,494	12,301	14,895	6,072	2,653	18,342	34,183	9,754
	13.2%	7.7%	16.4%	15.4%	6.7%	16.1%	17.4%	4.8%	3.5%	21.5%	26.8%	12.7%
10	10,851	14,664	12,455	10,251	8,298	11,328	6,442	1,453	2,137	10,677	28,799	9,959
	18.2%	12.3%	16.9%	17.2%	7.0%	15.4%	10.8%	1.2%	2.9%	17.9%	24.2%	13.5%
11	10,685	4,879	8,633	12,935	18,421	19,934	7,877	1,664	2,241	16,529	45,741	9,816
	14.8%	3.7%	9.5%	17.9%	14.0%	22.0%	10.9%	1.3%	2.5%	22.9%	34.8%	10.8%
12	10,208	5,583	14,163	11,946	8,817	24,423	7,339	744	4,422	14,859	43,963	9,854
	15.5%	4.4%	11.8%	18.1%	6.9%	20.4%	11.1%	0.6%	3.7%	22.6%	34.5%	8.2%
15	7,523	7,493	19,539	12,648	9,089	12,958	11,007	2,920	2,129	17,099	30,531	9,372
	11.0%	6.9%	22.3%	18.5%	8.4%	14.8%	16.1%	2.7%	2.4%	25.1%	28.3%	10.7%
16	18,531	13,371	15,655	20,618	11,014	26,789	28,333	5,483	7,070	50,646	78,786	22,013
	11.2%	5.7%	11.8%	12.4%	4.7%	20.2%	17.1%	2.3%	5.3%	30.5%	33.5%	16.6%
17	17,945	8,001	8,914	11,418	6,802	9,624	25,222	2,159	2,575	27,160	28,807	13,245
	17.0%	7.9%	13.9%	10.8%	6.7%	15.0%	23.9%	2.1%	4.0%	25.8%	28.3%	20.6%
18	12,829	6,623	14,726	13,235	5,364	14,350	17,102	2,222	5,959	25,199	44,269	13,414
	14.1%	5.8%	18.4%	14.6%	4.7%	17.9%	18.8%	1.9%	7.4%	27.7%	38.7%	16.7%
19	9,265	5,218	6,723	9,496	3,694	9,377	12,998	1,354	3,756	15,437	14,916	7,871
	15.0%	8.4%	11.9%	15.3%	6.0%	16.6%	21.0%	2.2%	6.7%	24.9%	24.1%	14.0%
20	14,032	7,774	9,718	17,657	6,547	12,045	18,362	1,456	3,861	26,921	35,576	11,554
	13.3%	8.0%	14.8%	16.7%	6.7%	18.4%	17.4%	1.5%	5.9%	25.5%	36.6%	17.6%
21	18,816	8,551	17,014	10,920	9,462	12,365	17,279	2,668	3,771	23,752	43,644	10,464
	20.1%	7.1%	20.5%	11.7%	7.8%	14.9%	18.5%	2.2%	4.5%	25.4%	36.0%	12.6%
22	20,752	14,942	28,633	10,503	10,309	14,509	21,018	4,527	9,829	29,765	82,180	17,966
	18.7%	8.4%	27.2%	9.5%	5.8%	13.8%	19.0%	2.5%	9.3%	26.8%	46.2%	17.1%
23	12,443	4,819	8,320	14,663	11,025	22,693	8,984	1,254	3,264	20,197	21,164	9,032
	14.5%	4.9%	6.5%	17.1%	11.3%	17.8%	10.5%	1.3%	2.6%	23.5%	21.7%	7.1%
National	286,124	206,122	323,766	291,770	198,589	371,724	321,287	54,193	100,800	462,248	817,486	252,586
	14.7%	7.8%	15.1%	15.0%	7.5%	17.4%	16.5%	2.0%	4.7%	23.8%	30.7%	11.8%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Percentages do not total to 100 because enrollees may have multiple coverage.
Denominator is the VISN enrollee population by Priority.

Table 2-6

2003 Health Insurance Coverage Reported by Enrollees Surveyed Displayed by Age Group

VISN	Medicare A			Medicare B			Medigap			Medicaid		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1	9,381	26,742	165,088	7,297	20,104	150,809	1,715	13,949	94,396	999	6,825	19,877
	30.5%	26.8%	92.6%	23.7%	20.2%	84.6%	5.6%	14.0%	53.0%	3.2%	6.8%	11.2%
2	2,629	22,439	95,732	2,078	17,641	88,241	904	10,949	50,054	685	4,205	12,335
	12.9%	34.3%	93.5%	10.2%	27.0%	86.2%	4.4%	16.8%	48.9%	3.4%	6.4%	12.0%
3	5,973	31,897	207,165	5,602	27,233	186,784	5,598	17,187	126,667	1,700	7,247	17,473
	17.4%	25.5%	92.3%	16.3%	21.8%	83.2%	16.3%	13.7%	56.4%	4.9%	5.8%	7.8%
4	2,135	37,681	211,269	2,083	25,850	197,982	3,081	18,138	119,064	1,104	4,318	22,420
	7.0%	24.8%	91.4%	6.8%	17.0%	85.7%	10.1%	11.9%	51.5%	3.6%	2.8%	9.7%
5	2,792	12,707	64,514	2,919	8,969	59,150	1,680	5,333	31,716	320	1,677	4,182
	9.0%	20.6%	93.2%	9.4%	14.6%	85.5%	5.4%	8.7%	45.8%	1.0%	2.7%	6.0%
6	7,772	32,004	122,864	6,680	23,713	110,890	2,216	13,884	65,888	2,662	4,838	10,285
	13.4%	23.4%	91.3%	11.5%	17.4%	82.4%	3.8%	10.2%	48.9%	4.6%	3.5%	7.6%
7	7,502	34,850	137,840	4,686	25,036	131,418	7,051	14,019	69,340	2,265	6,814	11,310
	10.7%	20.9%	91.2%	6.7%	15.0%	86.9%	10.0%	8.4%	45.9%	3.2%	4.1%	7.5%
8	6,779	51,846	305,468	4,270	40,427	277,421	3,754	21,205	165,838	3,767	5,469	27,450
	10.4%	55.7%	72.3%	50.7%	49.4%	66.7%	29.1%	33.3%	37.5%	7.0%	4.1%	3.7%
9	2,923	38,953	115,230	819	34,274	104,031	846	9,552	54,861	574	5,958	10,741
	6.4%	33.1%	91.5%	1.8%	29.1%	82.6%	1.8%	8.1%	43.6%	1.2%	5.1%	8.5%
10	4,496	29,928	102,936	2,503	21,996	92,199	2,679	11,230	53,900	2,541	5,145	11,009
	14.4%	27.5%	91.8%	8.0%	20.2%	82.2%	8.6%	10.3%	48.1%	8.1%	4.7%	9.8%
11	8,100	29,684	125,411	5,855	27,243	117,648	1,446	10,263	78,527	2,480	8,292	11,549
	15.0%	27.8%	93.9%	10.8%	25.5%	88.1%	2.7%	9.6%	58.8%	4.6%	7.8%	8.7%
12	2,696	24,818	149,637	1,991	20,136	139,293	2,073	7,822	90,112	917	6,432	17,604
	6.6%	21.9%	94.1%	4.9%	17.8%	87.6%	5.1%	6.9%	56.7%	2.2%	5.7%	11.1%
15	5,500	29,243	113,621	3,767	24,118	103,801	1,118	10,540	62,595	2,575	3,784	8,072
	18.2%	26.7%	91.7%	12.4%	22.0%	83.8%	3.7%	9.6%	50.5%	8.5%	3.5%	6.5%
16	5,573	64,936	207,717	2,197	54,934	189,450	3,790	27,012	105,538	0	6,718	23,032
	7.9%	28.3%	88.7%	3.1%	24.0%	80.9%	5.4%	11.8%	45.1%	0.0%	2.9%	9.8%
17	3,101	23,708	109,237	3,082	18,477	98,531	4,226	8,830	49,503	204	2,667	9,754
	8.1%	21.1%	90.4%	8.0%	16.5%	81.5%	11.0%	7.9%	41.0%	0.5%	2.4%	8.1%
18	6,332	28,880	97,551	3,672	25,632	89,796	1,707	11,379	45,116	2,957	3,302	5,962
	13.8%	22.1%	89.6%	8.0%	19.6%	82.4%	3.7%	8.7%	41.4%	6.4%	2.5%	5.5%
19	4,382	15,794	76,283	4,266	13,195	69,840	1,690	7,026	40,921	1,970	3,048	8,237
	14.6%	23.4%	92.4%	14.2%	19.6%	84.6%	5.6%	10.4%	49.6%	6.6%	4.5%	10.0%
20	3,317	26,101	93,384	4,764	20,435	82,840	2,959	9,106	46,247	1,776	2,990	6,621
	6.1%	23.2%	91.8%	8.8%	18.1%	81.5%	5.5%	8.1%	45.5%	3.3%	2.7%	6.5%
21	7,961	23,770	120,042	5,458	21,170	107,859	2,510	9,262	56,979	2,433	2,780	8,512
	17.9%	19.7%	90.6%	12.3%	17.6%	81.4%	5.6%	7.7%	43.0%	5.5%	2.3%	6.4%
22	6,308	37,965	130,332	2,956	32,161	120,062	3,608	14,073	60,066	508	5,206	16,481
	9.0%	21.6%	87.9%	4.2%	18.3%	81.0%	5.1%	8.0%	40.5%	0.7%	3.0%	11.1%
23	3,460	19,803	174,584	2,328	16,305	157,602	1,069	10,470	108,837	343	3,444	11,982
	11.7%	20.7%	94.1%	7.8%	17.1%	84.9%	3.6%	10.9%	58.6%	1.2%	3.6%	6.5%
National	109,111	643,749	2,925,906	79,272	519,048	2,675,646	55,720	261,229	1,576,163	32,779	101,159	274,887
	11.8%	24.5%	91.7%	8.6%	19.8%	83.9%	6.0%	9.9%	49.4%	3.5%	3.9%	8.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Percentages do not total to 100 because enrollees may have multiple coverage.
Denominator is the VISN enrollee population by Age.

Table 2-6 cont.

2003 Health Insurance Coverage Reported by Enrollees Surveyed Displayed by Age Group

VISN	Private			Private			TRICARE For Life			No Coverage		
	HMO			Non HMO								
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1	4,595	19,851	10,249	4,879	12,775	16,328	718	6,462	8,504	11,400	32,707	5,931
	14.9%	19.9%	5.7%	15.8%	12.8%	9.2%	2.3%	6.5%	4.8%	37.0%	32.8%	3.3%
2	4,669	13,865	7,955	2,197	13,166	16,087	996	2,893	4,686	8,406	14,859	2,361
	22.9%	21.2%	7.8%	10.8%	20.1%	15.7%	4.9%	4.4%	4.6%	41.3%	22.7%	2.3%
3	8,708	28,207	22,321	1,002	23,052	33,176	391	3,133	3,043	15,710	38,650	6,401
	25.3%	22.5%	9.9%	2.9%	18.4%	14.8%	1.1%	2.5%	1.4%	45.7%	30.9%	2.9%
4	7,769	32,366	19,327	2,883	24,723	25,424	866	6,864	11,267	14,503	53,232	5,363
	25.4%	21.3%	8.4%	9.4%	16.3%	11.0%	2.8%	4.5%	4.9%	47.5%	35.0%	2.3%
5	9,020	9,245	3,426	5,640	15,496	9,498	2,217	5,197	6,994	11,944	20,586	1,700
	29.0%	15.0%	4.9%	18.2%	25.1%	13.7%	7.1%	8.4%	10.1%	38.5%	33.4%	2.5%
6	9,280	23,487	4,770	10,429	23,274	11,158	3,727	10,573	14,481	26,584	46,287	5,080
	16.0%	17.2%	3.5%	18.0%	17.1%	8.3%	6.4%	11.4%	10.8%	45.8%	33.9%	3.8%
7	18,505	21,208	3,292	12,758	31,443	17,803	3,874	15,813	24,131	26,229	65,205	6,174
	26.3%	12.7%	2.2%	18.2%	18.9%	11.8%	5.5%	9.5%	16.0%	37.3%	39.2%	4.1%
8	15,026	34,472	20,519	8,003	23,905	27,477	7,430	14,827	27,698	23,655	98,824	7,073
	8.7%	19.0%	12.5%	6.6%	20.0%	7.9%	5.3%	15.4%	10.6%	36.3%	45.2%	2.1%
9	12,654	16,946	3,993	5,033	16,876	12,070	3,729	8,162	11,729	20,125	38,839	3,315
	27.5%	14.4%	3.2%	10.9%	14.3%	9.6%	8.1%	9.3%	9.3%	43.8%	33.0%	2.6%
10	9,688	21,748	6,534	3,709	15,977	10,191	901	3,482	5,649	9,391	36,588	3,456
	31.0%	20.0%	5.8%	11.9%	14.7%	9.1%	2.9%	3.2%	5.0%	30.0%	33.6%	3.1%
11	4,570	15,209	4,418	9,074	22,043	20,173	1,714	4,217	5,851	31,207	38,334	2,546
	8.5%	14.2%	3.3%	16.8%	20.6%	15.1%	3.2%	3.9%	4.4%	57.8%	35.9%	1.9%
12	9,066	16,852	4,037	3,770	24,739	16,676	3,300	3,577	5,628	19,282	45,043	4,351
	22.2%	14.9%	2.5%	9.2%	21.8%	10.5%	8.1%	3.2%	3.5%	47.3%	39.8%	2.7%
15	8,398	19,294	6,863	5,225	17,165	12,306	2,764	5,350	7,941	9,004	41,532	6,465
	27.7%	17.6%	5.5%	17.3%	15.7%	9.9%	9.1%	4.9%	6.4%	29.7%	37.9%	5.2%
16	8,320	27,889	11,348	9,810	24,367	24,245	4,953	13,171	22,762	42,561	97,957	10,928
	11.8%	12.2%	4.8%	13.9%	10.6%	10.4%	7.0%	5.7%	9.7%	60.4%	42.7%	4.7%
17	8,846	20,054	5,958	4,822	14,366	8,656	1,578	9,204	19,174	15,480	48,129	5,603
	23.1%	17.9%	4.9%	12.6%	12.8%	7.2%	4.1%	8.2%	15.9%	40.4%	42.9%	4.6%
18	7,824	20,077	6,277	6,921	16,716	9,311	2,922	10,594	11,767	21,331	56,643	4,909
	17.0%	15.4%	5.8%	15.1%	12.8%	8.5%	6.4%	8.1%	10.8%	46.5%	43.3%	4.5%
19	5,880	10,913	4,413	2,950	12,336	7,281	2,720	6,270	9,118	12,693	23,289	2,242
	19.6%	16.2%	5.3%	9.8%	18.3%	8.8%	9.1%	9.3%	11.0%	42.3%	34.5%	2.7%
20	8,261	16,193	7,070	8,551	20,111	7,588	5,142	7,035	11,502	24,402	45,820	3,830
	15.3%	14.4%	7.0%	15.8%	17.9%	7.5%	9.5%	6.2%	11.3%	45.2%	40.7%	3.8%
21	9,561	21,778	13,042	5,862	14,443	12,443	1,997	7,885	13,836	19,371	53,143	5,346
	21.5%	18.1%	9.8%	13.2%	12.0%	9.4%	4.5%	6.5%	10.4%	43.5%	44.1%	4.0%
22	16,117	24,943	23,267	7,526	17,603	10,193	4,791	12,708	17,876	36,088	85,901	7,923
	23.0%	14.2%	15.7%	10.7%	10.0%	6.9%	6.8%	7.2%	12.1%	51.5%	48.9%	5.3%
23	6,063	15,638	3,881	5,265	21,694	21,422	1,678	4,162	7,662	13,463	32,929	4,002
	20.4%	16.4%	2.1%	17.7%	22.7%	11.5%	5.7%	4.4%	4.1%	45.3%	34.4%	2.2%
National	192,819	430,234	192,958	126,308	406,268	329,508	58,407	166,577	251,298	412,829	1,014,495	104,996
	20.8%	16.4%	6.0%	13.6%	15.5%	10.3%	6.3%	6.3%	7.9%	44.6%	38.6%	3.3%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Percentages do not total to 100 because enrollees may have multiple coverage.
Denominator is the VISN enrollee population by Age.

Table 2-7 2003 Health Insurance Coverage Reported by Enrollees Surveyed Displayed by Income Group

VISN	Medicare A			Medicare B			Medigap			Medicaid		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1	133,739	36,041	31,431	119,149	31,416	27,645	65,719	24,184	20,157	22,739	2,259	2,702
	69.3%	50.3%	71.2%	61.7%	43.8%	62.6%	34.1%	33.8%	45.6%	11.8%	3.2%	6.1%
2	82,114	21,191	17,494	74,686	18,587	14,687	38,326	14,214	9,367	12,415	2,355	2,455
	69.6%	45.6%	73.6%	63.3%	40.0%	61.8%	32.5%	30.6%	39.4%	10.5%	5.1%	10.3%
3	139,537	67,920	37,578	121,067	63,851	34,701	78,438	43,542	27,472	17,092	5,322	4,006
	67.6%	57.6%	63.0%	58.7%	54.2%	58.2%	38.0%	36.9%	46.1%	8.3%	4.5%	6.7%
4	174,621	38,864	37,599	156,530	35,824	33,560	93,657	25,557	21,067	21,047	2,505	4,290
	63.7%	45.6%	69.1%	57.1%	42.0%	61.7%	34.2%	30.0%	38.7%	7.7%	2.9%	7.9%
5	49,363	15,178	15,472	43,770	14,205	13,062	20,796	10,466	7,467	4,957	452	770
	57.0%	30.6%	60.3%	50.5%	28.6%	50.9%	24.0%	21.1%	29.1%	5.7%	0.9%	3.0%
6	111,379	25,406	25,855	93,615	24,037	23,630	49,673	18,061	14,254	13,110	1,548	3,128
	53.5%	31.0%	66.4%	44.9%	29.3%	60.7%	23.8%	22.0%	36.6%	6.3%	1.9%	8.0%
7	119,426	33,665	27,101	103,023	31,824	26,292	48,525	25,581	16,305	15,575	1,681	3,133
	49.9%	33.1%	57.7%	43.0%	31.3%	56.0%	20.3%	25.2%	34.7%	6.5%	1.7%	6.7%
8	234,933	74,162	54,998	205,566	65,796	50,756	117,946	44,354	28,497	28,452	5,421	2,814
	58.0%	55.7%	72.3%	50.7%	49.4%	66.7%	29.1%	33.3%	37.5%	7.0%	4.1%	3.7%
9	113,797	20,458	22,851	101,244	19,059	18,821	44,470	12,795	7,995	14,091	1,598	1,584
	56.9%	36.4%	68.7%	50.6%	33.9%	56.5%	22.2%	22.7%	24.0%	7.0%	2.8%	4.8%
10	102,932	14,684	19,744	85,792	13,342	17,564	45,355	10,580	11,874	14,822	1,201	2,672
	58.6%	31.7%	64.9%	48.9%	28.8%	57.7%	25.8%	22.8%	39.0%	8.4%	2.6%	8.8%
11	121,246	19,741	22,208	111,063	18,798	20,884	62,347	14,173	13,715	19,107	1,473	1,741
	58.7%	37.0%	64.5%	53.8%	35.3%	60.6%	30.2%	26.6%	39.8%	9.2%	2.8%	5.1%
12	128,429	28,850	19,873	115,612	27,017	18,791	64,137	20,802	15,068	20,827	2,892	1,235
	59.9%	42.7%	64.3%	53.9%	40.0%	60.8%	29.9%	30.8%	48.8%	9.7%	4.3%	4.0%
15	107,391	19,524	21,449	95,948	18,173	17,565	53,354	11,879	9,019	11,263	873	2,295
	61.8%	34.8%	63.4%	55.2%	32.4%	51.9%	30.7%	21.2%	26.7%	6.5%	1.6%	6.8%
16	205,789	40,765	31,671	180,177	38,608	27,796	95,365	25,264	15,710	22,942	2,731	4,077
	54.5%	41.3%	54.9%	47.7%	39.1%	48.1%	25.3%	25.6%	27.2%	6.1%	2.8%	7.1%
17	92,882	28,898	14,266	79,885	26,263	13,942	38,994	16,354	7,210	9,474	1,679	1,472
	54.2%	40.0%	51.3%	46.6%	36.4%	50.1%	22.8%	22.7%	25.9%	5.5%	2.3%	5.3%
18	88,981	26,757	17,025	80,426	23,738	14,936	34,958	14,379	8,865	9,725	1,333	1,162
	49.5%	35.6%	56.0%	44.7%	31.6%	49.1%	19.4%	19.1%	29.1%	5.4%	1.8%	3.8%
19	66,603	17,164	12,691	60,488	15,783	11,031	31,134	11,247	7,255	9,970	2,116	1,169
	59.5%	35.1%	65.7%	54.0%	32.3%	57.1%	27.8%	23.0%	37.5%	8.9%	4.3%	6.0%
20	82,468	22,123	18,212	71,927	19,933	16,180	34,697	13,971	9,645	8,864	1,664	859
	50.0%	31.3%	55.6%	43.6%	28.2%	49.4%	21.0%	19.8%	29.4%	5.4%	2.4%	2.6%
21	96,617	34,322	20,835	84,730	31,516	18,241	39,084	19,977	9,690	9,995	2,433	1,298
	52.6%	42.4%	63.4%	46.1%	38.9%	55.5%	21.3%	24.7%	29.5%	5.4%	3.0%	3.9%
22	108,087	40,388	26,130	95,694	36,096	23,389	39,841	26,484	11,421	13,417	3,640	5,138
	45.9%	37.9%	50.4%	40.6%	33.8%	45.1%	16.9%	24.8%	22.0%	5.7%	3.4%	9.9%
23	143,888	31,557	22,402	129,235	26,462	20,537	83,007	23,072	14,297	13,059	1,853	857
	67.9%	47.5%	68.6%	61.0%	39.8%	62.9%	39.2%	34.7%	43.8%	6.2%	2.8%	2.6%
National	2,504,222	657,660	516,883	2,209,626	600,327	464,013	1,179,823	426,939	286,350	312,941	47,027	48,857
	57.7%	41.4%	63.2%	50.9%	37.8%	56.7%	27.2%	26.9%	35.0%	7.2%	3.0%	6.0%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Percentages do not total to 100 because enrollees may have multiple coverage.
Denominator is the VISN enrollee population by Income.

Table 2-7 cont.

2003 Health Insurance Coverage Reported by Enrollees Surveyed Displayed by Income Group

VISN	Private			Private			TRICARE For Life			No Coverage		
	HMO			Non HMO								
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1	12,725	17,476	4,494	12,271	15,167	6,543	4,933	8,370	2,381	37,426	7,378	5,234
	6.6%	24.4%	10.2%	6.4%	21.2%	14.8%	2.6%	11.7%	5.4%	19.4%	10.3%	11.8%
2	11,226	12,181	3,082	16,746	11,180	3,524	3,363	4,918	294	19,671	4,453	1,502
	9.5%	26.2%	13.0%	14.2%	24.1%	14.8%	2.9%	10.6%	1.2%	16.7%	9.6%	6.3%
3	17,838	32,453	8,944	17,422	31,395	8,413	1,363	3,844	1,360	47,245	6,107	7,408
	8.6%	27.5%	15.0%	8.4%	26.6%	14.1%	0.7%	3.3%	2.3%	22.9%	5.2%	12.4%
4	28,130	22,427	8,905	21,297	20,123	11,610	7,681	7,712	3,605	60,749	8,125	4,224
	10.3%	26.3%	16.4%	7.8%	23.6%	21.3%	2.8%	9.1%	6.6%	22.2%	9.5%	7.8%
5	6,060	12,993	2,637	10,452	14,571	5,611	3,676	8,259	2,474	23,369	6,860	4,001
	7.0%	26.2%	10.3%	12.1%	29.4%	21.9%	4.2%	16.7%	9.6%	27.0%	13.8%	15.6%
6	16,417	17,870	3,249	16,864	22,305	5,692	13,064	16,142	4,575	62,096	11,051	4,804
	7.9%	21.8%	8.3%	8.1%	27.2%	14.6%	6.3%	19.7%	11.7%	29.8%	13.5%	12.3%
7	16,820	22,362	3,823	25,241	29,575	7,187	19,590	14,879	9,349	77,220	13,052	7,337
	7.0%	22.0%	8.1%	10.5%	29.1%	15.3%	8.2%	14.6%	19.9%	32.3%	12.8%	15.6%
8	35,208	25,315	9,495	26,811	26,557	6,017	21,470	20,455	8,029	105,532	14,280	9,741
	8.7%	19.0%	12.5%	6.6%	20.0%	7.9%	5.3%	15.4%	10.6%	26.1%	10.7%	12.8%
9	13,899	15,332	4,362	16,691	13,592	3,695	11,299	8,758	3,564	52,382	6,767	3,130
	6.9%	27.2%	13.1%	8.3%	24.2%	11.1%	5.6%	15.6%	10.7%	26.2%	12.0%	9.4%
10	16,787	17,099	4,084	14,862	10,866	4,149	4,238	3,512	2,281	41,559	3,763	4,113
	9.6%	36.9%	13.4%	8.5%	23.5%	13.6%	2.4%	7.6%	7.5%	23.7%	8.1%	13.5%
11	10,761	11,466	1,971	27,990	16,622	6,678	5,611	4,588	1,584	58,227	6,740	7,119
	5.2%	21.5%	5.7%	13.5%	31.2%	19.4%	2.7%	8.6%	4.6%	28.2%	12.6%	20.7%
12	12,453	15,844	1,658	21,515	19,544	4,127	7,919	4,027	559	54,360	8,181	6,135
	5.8%	23.4%	5.4%	10.0%	28.9%	13.4%	3.7%	6.0%	1.8%	25.3%	12.1%	19.9%
15	14,219	18,368	1,968	16,100	13,013	5,582	7,631	6,013	2,412	42,612	7,926	6,464
	8.2%	32.8%	5.8%	9.3%	23.2%	16.5%	4.4%	10.7%	7.1%	24.5%	14.1%	19.1%
16	21,657	21,496	4,404	26,798	21,419	10,205	18,769	17,010	5,106	119,736	19,590	12,120
	5.7%	21.8%	7.6%	7.1%	21.7%	17.7%	5.0%	17.2%	8.8%	31.7%	19.8%	21.0%
17	12,763	19,318	2,778	10,937	13,378	3,529	11,791	15,060	3,104	53,821	9,202	6,189
	7.4%	26.8%	10.0%	6.4%	18.5%	12.7%	6.9%	20.9%	11.2%	31.4%	12.8%	22.3%
18	12,186	19,211	2,781	10,612	17,424	4,913	8,000	12,875	4,408	63,605	12,665	6,613
	6.8%	25.5%	9.1%	5.9%	23.2%	16.1%	4.4%	17.1%	14.5%	35.4%	16.8%	21.7%
19	8,406	11,191	1,607	8,670	11,527	2,370	5,596	9,664	2,848	29,269	6,769	2,186
	7.5%	22.9%	8.3%	7.7%	23.6%	12.3%	5.0%	19.8%	14.7%	26.1%	13.9%	11.3%
20	11,907	14,385	5,233	14,392	19,112	2,746	8,632	11,658	3,389	55,309	11,235	7,507
	7.2%	20.3%	16.0%	8.7%	27.0%	8.4%	5.2%	16.5%	10.3%	33.5%	15.9%	22.9%
21	16,097	22,834	5,450	14,341	15,308	3,098	9,422	11,617	2,680	60,738	10,629	6,493
	8.8%	28.2%	16.6%	7.8%	18.9%	9.4%	5.1%	14.3%	8.2%	33.1%	13.1%	19.8%
22	24,003	33,246	7,078	7,830	20,114	7,378	11,675	17,864	5,835	100,668	15,071	14,172
	10.2%	31.2%	13.6%	3.3%	18.9%	14.2%	5.0%	16.7%	11.2%	42.7%	14.1%	27.3%
23	9,229	14,207	2,145	26,900	16,211	5,270	5,880	5,772	1,851	39,192	6,567	4,635
	4.4%	21.4%	6.6%	12.7%	24.4%	16.1%	2.8%	8.7%	5.7%	18.5%	9.9%	14.2%
National	328,791	397,071	90,150	364,744	379,003	118,338	191,601	212,996	71,685	1,204,787	196,409	131,124
	7.6%	25.0%	11.0%	8.4%	23.9%	14.5%	4.4%	13.4%	8.8%	27.8%	12.4%	16.0%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
 Percentages do not total to 100 because enrollees may have multiple coverage.
 Denominator is the VISN enrollee population by Income.

Medicare Coverage

Medicare enrollees may be defined as having coverage under Medicare Part A (hospital care), Medicare Part B (physician visits), or Medicare Part A and Part B. Most individuals covered by Part A are also covered by Part B, despite the premium for Part B.

On Monday, December 8, 2003, the President signed into law the *Medicare Prescription, Drug Improvement, and Modernization Act of 2003* (P.L. 108-173). This law will change Medicare coverage trends for enrollees and will be further discussed in the Planned Future Use Section.

Enrollees with Medicare coverage represent 56% of the total enrollee population. The number of enrollees with Medicare coverage has more than doubled from 1.8 million in 1999 to 3.8 million in 2003. With the majority of our enrollee population having coverage, changes to the Medicare System will undoubtedly impact the way our enrollees utilize VA care.

- ❖ The number of enrollees covered by Medicare increased from 3.5 million in 2002 to 3.8 million in 2003. The number of enrollees without Medicare coverage also increased from 2.7 million in 2002 to 2.9 million in 2003.
- ❖ Medicare coverage under Parts A and B continue to make up the greatest portion of Medicare coverage. The number of enrollees with Parts A and B coverage has increased from 2.9 million in 2002 to 3.2 million in 2003.
- ❖ The number of enrollees with Medicare Part B without Part A coverage has decreased from 136,356 in 2002 to 123,649 in 2003.

Table 2-8

Enrollees with Various Medicare Coverage					
	Medicare Part A without B	Medicare Part B without A	Medicare Part A and B	Total with Medicare Coverage	No Medicare
1999	347,702	65,470	1,423,175	1,836,346	1,806,191
	9.5%	1.8%	39.1%	50.4%	49.6%
2002	488,168	136,356	2,865,877	3,490,401	2,685,295
	7.9%	2.2%	46.4%	56.5%	43.5%
2003	528,448	123,649	3,150,318	3,802,415	2,940,262
	7.8%	1.8%	46.7%	56.4%	43.6%

Source: 1999, 2003, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Medicare Coverage by Priority Group

Medicare coverage rates were relatively stable for all Priority Groups between 2002 and 2003.

- ❖ The largest changes were in Priority Groups 1-3 where 51% had No Medicare A coverage in 2002; which increased to 54% in 2003.
- ❖ There was also a change in Medicare Part A and B coverage in Priority groups 1-3 . In 2002, 36% of enrollees had Medicare Part A and B coverage and this increased to 39% in 2003.

Table 2-9

Enrollees with Various Medicare Coverage by Priority												
	Medicare Part A without B			Medicare Part B without A			Medicare Part A and B			No Medicare		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1999	109,948	200,961	36,793	23,310	32,580	9,580	424,665	711,601	286,909	663,863	827,036	315,292
	9.0%	11.3%	5.7%	1.9%	1.8%	1.5%	34.8%	40.2%	44.2%	54.3%	46.7%	48.6%
2002	141,694	238,108	108,366	40,232	62,953	33,171	698,351	1,166,211	1,001,315	927,029	1,133,905	624,361
	7.8%	9.2%	6.1%	2.2%	2.4%	1.9%	38.6%	44.8%	56.7%	51.3%	43.6%	35.3%
2003	154,677	235,887	137,883	37,131	47,511	39,007	702,138	1,225,829	1,222,351	1,050,567	1,150,100	739,596
	8.0%	8.9%	6.4%	4.0%	1.8%	1.2%	36.1%	46.1%	57.2%	54.0%	43.2%	34.6%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the enrollee population by Priority.

Medicare Coverage by Age Group

As in the Priority Groups, Medicare coverage rates were relatively stable for all Age Groups between 2002 and 2003.

- ❖ For enrollees under age 45, 84% had No Medicare Coverage in 2002, and this increased to 87% in 2003.
- ❖ The percentage of age 45-64 enrollees with Medicare Part A and B coverage increased from 17% in 2002 to 19% in 2003.
- ❖ For those enrollees 65 or over, 79% had Medicare A and B coverage in 2002, and that increased to 81% in 2003.

Table 2-10

Enrollees with Various Medicare Coverage by Age												
	Medicare Part A without B			Medicare Part B without A			Medicare Part A and B			No Medicare		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1999	20,843	93,487	233,372	5,610	17,376	42,483	57,633	212,673	1,152,869	479,568	1,111,705	214,917
	3.7%	6.5%	14.2%	1.0%	1.2%	2.6%	10.2%	14.8%	70.1%	85.1%	77.5%	13.1%
2002	33,468	135,209	319,490	19,782	36,742	79,832	79,398	399,750	2,386,727	673,221	1,761,948	250,125
	4.2%	5.8%	10.5%	2.5%	1.6%	2.6%	9.9%	17.1%	78.6%	83.5%	75.5%	8.2%
2003	42,465	156,416	329,567	12,625	31,716	79,308	66,647	487,332	2,596,339	804,141	1,950,873	185,248
	4.6%	6.0%	10.3%	1.4%	1.2%	2.5%	7.2%	18.6%	81.4%	86.9%	74.3%	5.8%

Medicare Coverage by Income Group

Once again, Medicare coverage rates were relatively stable for all Income Groups between 2002 and 2003. There were no changes greater than 2%.

Table 2-11

Enrollees with Various Medicare Coverage by Income												
	Medicare Part A without B			Medicare Part B without A			Medicare Part A and B			No Medicare		
	Low	High	DK / Ref	Low	High	DK / Ref	Low	High	DK / Ref	Low	High	DK / Ref
1999	29,017	292,835	25,850	5,690	51,419	8,361	138,417	1,105,801	178,957	153,684	1,255,965	396,541
	8.9%	10.8%	4.2%	1.7%	1.9%	1.4%	42.4%	40.9%	29.4%	47.0%	46.4%	65.0%
2002	348,032	52,829	87,307	93,347	20,455	22,554	1,864,138	442,456	559,281	1,550,487	749,948	384,859
	9.0%	4.2%	8.3%	2.4%	1.6%	2.1%	48.3%	35.0%	53.1%	40.2%	59.3%	36.5%
2003	376,162	83,555	68,731	81,567	26,221	15,861	2,128,060	574,106	448,152	1,752,116	902,860	285,286
	8.7%	5.3%	8.4%	1.9%	1.7%	1.9%	49.1%	36.2%	54.8%	40.4%	56.9%	34.9%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the enrollee population by Age and Income.

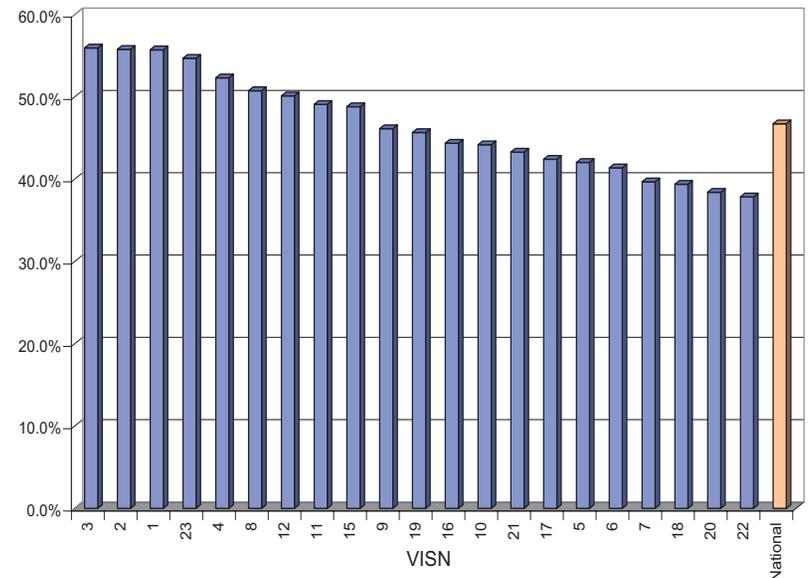
Medicare

VISN Overview

- ❖ From 2002 to 2003, the percent of veteran enrollees reporting Medicare Part A and B coverage shows fluctuations, with some VISNs showing an increase in percentage between 2002 and 2003, and some VISNs showing a decrease in percentage. All VISNs except VISN 8 show an increase in the number of veteran enrollees reporting Medicare Part A and B coverage. In 2003, 311,687 (51%) enrollees in VISN 8 reported Medicare Part A and B coverage, compared to 318,645 enrollees (54%) in 2002.
- ❖ In 2003, data revealed VISNs 1, 2, and 3 at 56% ranked first regarding the highest percent of veteran enrollees reporting Medicare Part A and B coverage.
- ❖ The VISN with the lowest percent of veteran enrollees reporting Medicare Part A and B coverage was VISN 22 at 38%.

Figure 2-8

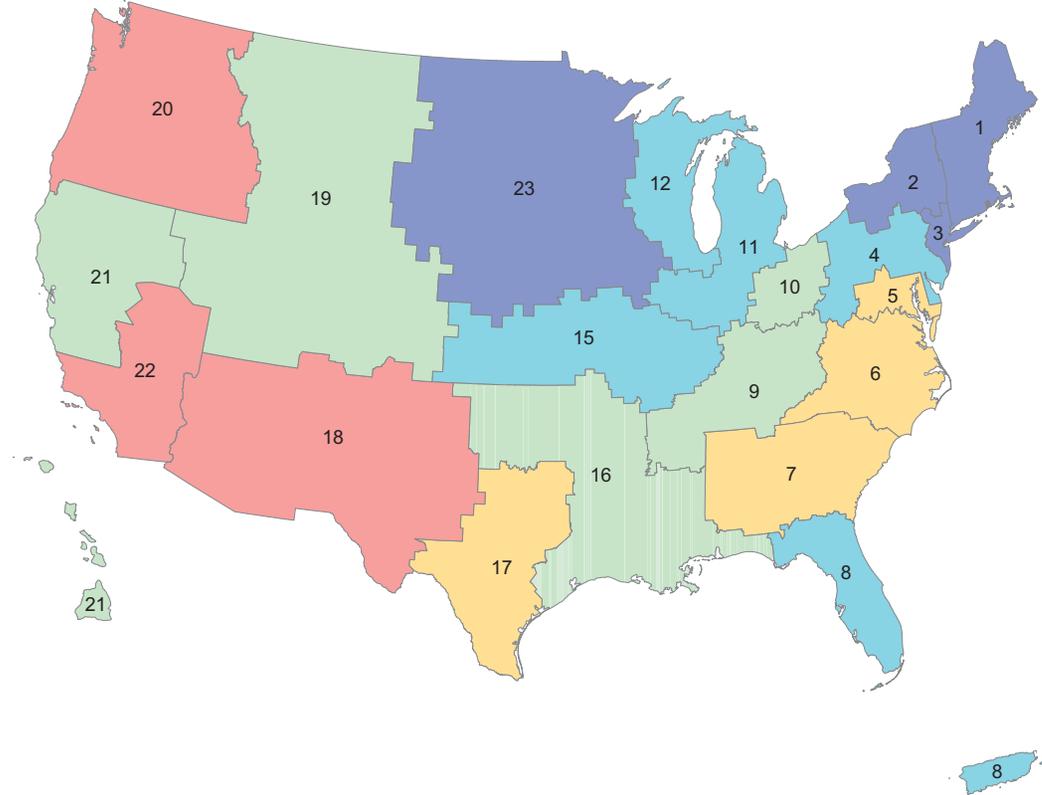
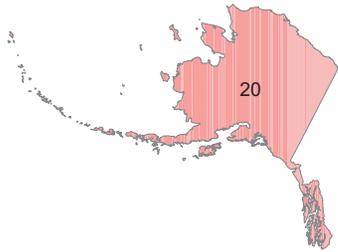
2003 Percent of Enrollees with Medicare Coverage - Part A & B



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Map 2-2

2003 Percent of Enrollees with Medicare Coverage - Part A & B



Legend

VISN

Medicare Part A & B

- 37.8% - 39.6%
- 39.7% - 43.2%
- 43.3% - 46.1%
- 46.2% - 52.3%
- 52.4% - 55.9%

VISN	Medicare Part A & B	VISN Enrollee Population	%
1	172,039	308,816	55.7%
2	104,899	188,128	55.8%
3	214,739	383,948	55.9%
4	216,313	413,608	52.3%
5	68,048	161,904	42.0%
6	136,188	329,238	41.4%
7	153,922	387,985	39.7%
8	311,687	614,265	50.7%
9	133,595	289,629	46.1%
10	111,481	252,339	44.2%
11	144,452	294,388	49.1%
12	156,823	312,968	50.1%
15	128,716	263,756	48.8%
16	236,842	533,880	44.4%
17	115,063	271,358	42.4%
18	112,402	285,535	39.4%
19	82,245	180,101	45.7%
20	103,012	268,340	38.4%
21	128,771	297,535	43.3%
22	149,091	394,062	37.8%
23	169,989	310,892	54.7%
National	3,150,318	6,742,676	46.7%

Table 2-12

2003 Medicare Coverage of Veteran Enrollees Compared by Priority Group

VISN	Medicare Part A without B				Medicare Part B without A				Medicare Part A and B				No Medicare			
	P1-P3	P4-P6	P7-P8	Total	P1-P3	P4-P6	P7-P8	Total	P1-P3	P4-P6	P7-P8	Total	P1-P3	P4-P6	P7-P8	Total
1	7,854	12,257	9,062	29,173	3,432	1,816	923	6,171	44,368	52,255	75,416	172,039	39,769	36,436	25,228	101,433
	8.2%	11.9%	8.2%	9.4%	3.6%	1.8%	0.8%	2.0%	46.5%	50.8%	68.2%	55.7%	41.7%	35.5%	22.8%	32.8%
2	4,393	5,855	5,652	15,901	853	968	1,240	3,061	17,012	41,619	46,268	104,899	22,134	17,976	24,158	64,268
	9.9%	8.8%	7.3%	8.5%	1.9%	1.5%	1.6%	1.6%	38.3%	62.7%	59.8%	55.8%	49.9%	27.1%	31.2%	34.2%
3	8,643	11,481	10,172	30,296	1,719	652	2,509	4,880	31,124	59,464	124,152	214,739	32,066	55,187	46,779	134,033
	11.8%	9.1%	5.5%	7.9%	2.3%	0.5%	1.4%	1.3%	42.3%	46.9%	67.6%	55.9%	43.6%	43.5%	25.5%	34.9%
4	6,483	16,107	12,182	34,772	1,881	5,784	1,936	9,602	40,632	78,190	97,491	216,313	44,726	55,513	52,682	152,922
	6.9%	10.4%	7.4%	8.4%	2.0%	3.7%	1.2%	2.3%	43.4%	50.3%	59.3%	52.3%	47.7%	35.7%	32.1%	37.0%
5	3,578	5,693	2,693	11,964	549	1,227	1,214	2,990	15,594	28,866	32,588	68,048	32,527	27,840	18,536	78,903
	6.8%	8.9%	5.9%	7.4%	1.1%	1.9%	2.6%	1.8%	29.8%	45.4%	51.2%	42.0%	62.3%	43.8%	40.3%	48.7%
6	9,982	11,682	4,789	26,453	1,726	1,523	1,846	5,094	38,817	51,121	46,250	136,188	65,903	58,616	36,984	161,503
	8.6%	9.5%	5.3%	8.0%	1.5%	1.2%	2.1%	1.5%	33.3%	41.6%	51.5%	41.4%	56.6%	47.7%	41.2%	49.1%
7	5,733	14,550	5,988	26,270	3,132	2,937	1,149	7,218	40,760	60,613	52,550	153,922	79,309	74,936	46,331	200,576
	4.4%	9.5%	5.6%	6.8%	2.4%	1.9%	1.1%	1.9%	31.6%	39.6%	49.6%	39.7%	61.5%	49.0%	43.7%	51.7%
8	13,549	21,632	17,225	52,406	2,986	3,071	4,373	10,431	69,608	122,286	119,793	311,687	81,989	100,411	57,341	239,741
	8.1%	8.7%	8.7%	8.5%	1.8%	1.2%	2.2%	1.7%	41.4%	49.4%	60.3%	50.7%	48.8%	40.6%	28.9%	39.0%
9	8,461	10,074	4,977	23,511	760	2,629	2,141	5,529	33,118	60,560	39,917	133,595	43,085	54,436	29,472	126,993
	9.9%	7.9%	6.5%	8.1%	0.9%	2.1%	2.8%	1.9%	38.8%	47.4%	52.2%	46.1%	50.4%	42.6%	38.5%	43.8%
10	4,320	15,085	6,473	25,879	896	2,626	1,695	5,217	22,953	50,913	37,615	111,481	31,558	50,377	27,828	109,763
	7.2%	12.7%	8.8%	10.3%	1.5%	2.2%	2.3%	2.1%	38.4%	42.8%	51.1%	44.2%	52.8%	42.3%	37.8%	43.5%
11	4,946	8,908	4,890	18,744	1,241	3,458	1,595	6,294	29,366	58,768	56,318	144,452	36,681	60,374	27,844	124,899
	6.8%	6.8%	5.4%	6.4%	1.7%	2.6%	1.8%	2.1%	40.7%	44.7%	62.1%	49.1%	50.8%	45.9%	30.7%	42.4%
12	6,080	9,184	5,065	20,328	1,258	1,813	1,526	4,597	21,468	60,860	74,496	156,823	37,081	55,500	38,639	131,220
	9.2%	7.2%	4.2%	6.5%	1.9%	1.4%	1.3%	1.5%	32.6%	47.8%	62.2%	50.1%	56.3%	43.6%	32.3%	41.9%
15	4,825	9,585	5,238	19,648	811	1,222	938	2,970	24,221	54,768	49,726	128,716	38,343	42,353	31,725	112,422
	7.1%	8.9%	6.0%	7.4%	1.2%	1.1%	1.1%	1.1%	35.5%	50.7%	56.7%	48.8%	56.2%	39.2%	36.2%	42.6%
16	16,677	18,642	6,064	41,384	3,218	3,584	2,938	9,740	53,233	113,910	69,699	236,842	92,927	99,359	53,629	245,915
	10.0%	7.9%	4.6%	7.8%	1.9%	1.5%	2.2%	1.8%	32.1%	48.4%	52.7%	44.4%	56.0%	42.2%	40.5%	46.1%
17	6,591	10,616	3,776	20,983	2,582	1,486	959	5,027	36,631	45,963	32,469	115,063	59,578	43,710	26,998	130,285
	6.3%	10.4%	5.9%	7.7%	2.4%	1.5%	1.5%	1.9%	34.8%	45.2%	50.6%	42.4%	56.5%	42.9%	42.1%	48.0%
18	8,487	7,172	4,702	20,361	1,884	3,303	1,512	6,699	28,139	45,908	38,354	112,402	52,447	58,041	35,585	146,074
	9.3%	6.3%	5.9%	7.1%	2.1%	2.9%	1.9%	2.3%	30.9%	40.1%	47.9%	39.4%	57.7%	50.7%	44.4%	51.2%
19	4,038	6,093	4,081	14,212	1,414	1,283	2,359	5,056	19,471	33,989	28,786	82,245	36,984	20,505	21,099	78,587
	6.5%	9.8%	7.2%	7.9%	2.3%	2.1%	4.2%	2.8%	31.5%	54.9%	51.1%	45.7%	59.7%	33.1%	37.5%	43.6%
20	8,138	8,708	2,944	19,790	1,008	2,411	1,608	5,027	33,209	38,427	31,376	103,012	63,198	47,761	29,551	140,511
	7.7%	8.9%	4.5%	7.4%	1.0%	2.5%	2.5%	1.9%	31.5%	39.5%	47.9%	38.4%	59.9%	49.1%	45.1%	52.4%
21	5,779	10,139	7,084	23,002	2,237	1,589	1,890	5,716	33,146	51,740	43,885	128,771	52,337	57,642	30,067	140,046
	6.2%	8.4%	8.5%	7.7%	2.4%	1.3%	2.3%	1.9%	35.5%	42.7%	52.9%	43.3%	56.0%	47.6%	36.3%	47.1%
22	8,952	11,911	4,650	25,513	1,796	2,934	1,358	6,088	37,181	62,197	49,713	149,091	62,975	100,899	49,496	213,370
	8.1%	6.7%	4.4%	6.5%	1.6%	1.6%	1.3%	1.5%	33.5%	35.0%	47.2%	37.8%	56.8%	56.7%	47.0%	54.1%
23	7,167	10,515	10,176	27,858	1,750	1,197	3,299	6,245	32,087	53,412	84,490	169,989	44,951	32,227	29,622	106,800
	8.3%	10.8%	8.0%	9.0%	2.0%	1.2%	2.6%	2.0%	37.3%	54.9%	66.2%	54.7%	52.3%	33.1%	23.2%	34.4%
National	154,677	235,887	137,883	528,448	37,131	47,511	39,007	123,649	702,138	1,225,829	1,222,351	3,150,318	1,050,567	1,150,100	739,596	2,940,262
	8.0%	8.9%	6.4%	7.8%	4.0%	1.8%	1.2%	1.8%	36.1%	46.1%	57.2%	46.7%	54.0%	43.2%	34.6%	43.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the enrollee population by Priority.

Table 2-13

2003 Medicare Coverage of Veteran Enrollees Compared by Age Group

VISN	Medicare Part A without B				Medicare Part B without A				Medicare Part A and B				No Medicare			
	<45	45-64	65+	Total	<45	45-64	65+	Total	<45	45-64	65+	Total	<45	45-64	65+	Total
1	3,295	7,731	18,147	29,173	1,211	1,092	3,868	6,171	6,086	19,012	146,941	172,039	20,214	71,922	9,297	101,433
	10.7%	7.7%	10.2%	9.4%	3.9%	1.1%	2.2%	2.0%	19.8%	19.1%	82.4%	55.7%	65.6%	72.1%	5.2%	32.8%
2	551	5,981	9,368	15,901	0	1,184	1,877	3,061	2,078	16,457	86,364	104,899	17,725	41,729	4,813	64,268
	2.7%	9.2%	9.1%	8.5%	0.0%	1.8%	1.8%	1.6%	10.2%	25.2%	84.3%	55.8%	87.1%	63.9%	4.7%	34.2%
3	371	6,648	23,277	30,296	0	1,984	2,896	4,880	5,602	25,249	183,888	214,739	28,423	91,260	14,349	134,033
	1.1%	5.3%	10.4%	7.9%	0.0%	1.6%	1.3%	1.3%	16.3%	20.2%	81.9%	55.9%	82.6%	72.9%	6.4%	34.9%
4	225	13,678	20,870	34,772	173	1,847	7,583	9,602	1,910	24,003	190,399	216,313	28,221	112,453	12,247	152,922
	0.7%	9.0%	9.0%	8.4%	0.6%	1.2%	3.3%	2.3%	6.3%	15.8%	82.4%	52.3%	92.4%	74.0%	5.3%	37.0%
5	589	4,028	7,347	11,964	717	290	1,983	2,990	2,202	8,679	57,167	68,048	27,550	48,642	7,111	78,903
	1.9%	6.5%	10.6%	7.4%	2.3%	0.5%	2.9%	1.8%	7.1%	14.1%	82.6%	42.0%	88.7%	78.9%	3.9%	48.7%
6	1,186	9,653	15,615	26,453	93	1,362	3,640	5,094	6,587	22,351	107,250	136,188	50,229	103,137	8,136	161,503
	2.0%	7.1%	11.6%	8.0%	0.2%	1.0%	2.7%	1.5%	11.3%	16.4%	79.7%	41.4%	86.5%	75.6%	6.0%	49.1%
7	3,029	11,606	11,635	26,270	212	1,792	5,214	7,218	4,474	23,244	126,204	153,922	62,544	129,883	8,149	200,576
	4.3%	7.0%	7.7%	6.8%	0.3%	1.1%	3.4%	1.9%	6.4%	14.0%	83.5%	39.7%	89.0%	78.0%	5.4%	51.7%
8	4,305	12,713	35,387	52,406	1,796	1,295	7,340	10,431	2,474	39,132	270,081	311,687	56,511	165,700	17,531	239,741
	6.6%	5.8%	10.7%	8.5%	2.8%	0.6%	2.2%	1.7%	3.8%	17.9%	81.8%	50.7%	86.8%	75.7%	5.3%	39.0%
9	2,104	6,665	14,742	23,511	0	1,987	3,543	5,529	819	32,288	100,489	133,595	43,063	76,818	7,111	126,993
	4.6%	5.7%	11.7%	8.1%	0.0%	1.7%	2.8%	1.9%	1.8%	27.4%	79.8%	46.1%	93.6%	65.2%	5.6%	43.8%
10	2,212	9,936	13,731	25,879	219	2,004	2,994	5,217	2,284	19,992	89,205	111,481	26,547	77,019	6,197	109,763
	7.1%	9.1%	12.2%	10.3%	0.7%	1.8%	2.7%	2.1%	7.3%	18.3%	79.6%	44.2%	84.9%	70.7%	5.5%	43.5%
11	2,529	4,812	11,403	18,744	284	2,371	3,639	6,294	5,571	24,872	114,008	144,452	45,612	74,834	4,453	124,899
	4.7%	4.5%	8.5%	6.4%	0.5%	2.2%	2.7%	2.1%	10.3%	23.3%	85.4%	49.1%	84.5%	70.0%	3.3%	42.4%
12	1,777	5,725	12,827	20,328	1,072	1,042	2,483	4,597	919	19,094	136,811	156,823	36,999	87,362	6,859	131,220
	4.4%	5.1%	8.1%	6.5%	2.6%	0.9%	1.6%	1.5%	2.3%	16.9%	86.1%	50.1%	90.8%	77.2%	4.3%	41.9%
15	2,201	5,547	11,900	19,648	468	422	2,080	2,970	3,299	23,696	101,721	128,716	24,304	79,940	8,178	112,422
	7.3%	5.1%	9.6%	7.4%	1.5%	0.4%	1.7%	1.1%	10.9%	21.6%	82.1%	48.8%	80.3%	72.9%	6.6%	42.6%
16	3,790	11,453	26,141	41,384	414	1,451	7,874	9,740	1,783	53,483	181,576	236,842	64,452	162,856	18,607	245,915
	5.4%	5.0%	11.2%	7.8%	0.6%	0.6%	3.4%	1.8%	2.5%	23.3%	77.5%	44.4%	91.5%	71.0%	7.9%	46.1%
17	982	6,295	13,706	20,983	962	1,064	3,001	5,027	2,119	17,413	95,530	115,063	34,228	87,472	8,585	130,285
	2.6%	5.6%	11.3%	7.7%	2.5%	0.9%	2.5%	1.9%	5.5%	15.5%	79.1%	42.4%	89.4%	77.9%	7.1%	48.0%
18	2,700	5,831	11,831	20,361	40	2,583	4,076	6,699	3,633	23,049	85,720	112,402	39,545	99,234	7,295	146,074
	5.9%	4.5%	10.9%	7.1%	0.1%	2.0%	3.7%	2.3%	7.9%	17.6%	78.7%	39.4%	86.1%	75.9%	6.7%	51.2%
19	2,148	3,218	8,846	14,212	2,033	619	2,404	5,056	2,233	12,576	67,437	82,245	23,620	51,071	3,896	78,587
	7.2%	4.8%	10.7%	7.9%	6.8%	0.9%	2.9%	2.8%	7.4%	18.6%	81.7%	45.7%	78.6%	75.7%	4.7%	43.6%
20	671	6,687	12,432	19,790	2,118	1,021	1,888	5,027	2,646	19,414	80,952	103,012	48,584	85,506	6,420	140,511
	1.2%	5.9%	12.2%	7.4%	3.9%	0.9%	1.9%	1.9%	4.9%	17.2%	79.6%	38.4%	89.9%	75.9%	6.3%	52.4%
21	2,584	4,728	15,690	23,002	81	2,128	3,507	5,716	5,377	19,042	104,352	128,771	36,501	94,645	8,900	140,046
	5.8%	3.9%	11.8%	7.7%	0.2%	1.8%	2.6%	1.9%	12.1%	15.8%	78.8%	43.3%	81.9%	78.5%	6.7%	47.1%
22	3,351	8,308	13,854	25,513	0	2,503	3,585	6,088	2,956	29,658	116,477	149,091	63,770	135,249	14,351	213,370
	4.8%	4.7%	9.3%	6.5%	0.0%	1.4%	2.4%	1.5%	4.2%	16.9%	78.6%	37.8%	91.0%	77.0%	9.7%	54.1%
23	1,866	5,175	20,817	27,858	733	1,677	3,835	6,245	1,594	14,628	153,767	169,989	25,497	74,142	7,161	106,800
	6.3%	5.4%	11.2%	9.0%	2.5%	1.8%	2.1%	2.0%	5.4%	15.3%	82.9%	54.7%	85.9%	77.5%	3.9%	34.4%
Total	42,465	156,416	329,567	528,448	12,625	31,716	79,308	123,649	66,647	487,332	2,596,339	3,150,318	804,141	1,950,873	185,248	2,940,262
	4.6%	6.0%	10.3%	7.8%	1.4%	1.2%	2.5%	1.8%	7.2%	18.6%	81.4%	46.7%	86.9%	74.3%	5.8%	43.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the enrollee population by Age.

Table 2-14

2003 Medicare Coverage of Veteran Enrollees Compared by Income Group

VISN	Medicare Part A without B				Medicare Part B without A				Medicare Part A and B				No Medicare			
	Low	High	DK / Ref	Total	Low	High	DK / Ref	Total	Low	High	DK / Ref	Total	Low	High	DK / Ref	Total
1	19,754	5,250	4,168	29,173	5,163	625	383	6,171	113,985	30,791	27,262	172,039	54,093	34,981	12,359	101,433
	10.2%	7.3%	9.4%	9.4%	2.7%	0.9%	0.9%	2.0%	59.1%	43.0%	61.7%	55.7%	28.0%	48.8%	28.0%	32.8%
2	9,244	3,421	3,235	15,901	1,816	817	428	3,061	72,869	17,770	14,259	104,899	34,009	24,417	5,842	64,268
	7.8%	7.4%	13.6%	8.5%	1.5%	1.8%	1.8%	1.6%	61.8%	38.3%	60.0%	55.8%	28.8%	52.6%	24.6%	34.2%
3	21,006	5,416	3,874	30,296	2,536	1,347	997	4,880	118,531	62,504	33,704	214,739	64,339	48,612	21,081	134,033
	10.2%	4.6%	6.5%	7.9%	1.2%	1.1%	1.7%	1.3%	57.4%	53.0%	56.5%	55.9%	31.2%	41.2%	35.3%	34.9%
4	23,725	4,976	6,072	34,772	5,634	1,935	2,033	9,602	150,897	33,889	31,527	216,313	93,743	44,408	14,770	152,922
	8.7%	5.8%	11.2%	8.4%	2.1%	2.3%	3.7%	2.3%	55.1%	39.8%	58.0%	52.3%	34.2%	52.1%	27.1%	37.0%
5	7,223	2,033	2,708	11,964	1,631	1,060	299	2,990	42,140	13,145	12,763	68,048	35,650	33,347	9,906	78,903
	8.3%	4.1%	10.5%	7.4%	1.9%	2.1%	1.2%	1.8%	48.6%	26.5%	49.7%	42.0%	41.1%	67.3%	38.6%	48.7%
6	21,113	2,093	3,247	26,453	3,348	724	1,022	5,094	90,266	23,313	22,608	136,188	93,640	55,802	12,061	161,503
	10.1%	2.6%	8.3%	8.0%	1.6%	0.9%	2.6%	1.5%	43.3%	28.5%	58.1%	41.4%	44.9%	68.1%	31.0%	49.1%
7	21,065	2,524	2,681	26,270	4,662	683	1,873	7,218	98,361	31,141	24,420	153,922	115,264	67,303	18,008	200,576
	8.8%	2.5%	5.7%	6.8%	1.9%	0.7%	4.0%	1.9%	41.1%	30.6%	52.0%	39.7%	48.2%	66.2%	38.3%	51.7%
8	34,916	10,974	6,515	52,406	5,549	2,608	2,274	10,431	200,017	63,188	48,483	311,687	164,580	56,341	18,820	239,741
	8.6%	8.2%	8.6%	8.5%	1.4%	2.0%	3.0%	3.0%	49.4%	47.5%	63.7%	50.7%	42.3%	42.3%	24.7%	39.0%
9	16,510	2,667	4,334	23,511	3,957	1,268	304	5,529	97,287	17,791	18,517	133,595	82,324	34,539	10,130	126,993
	8.3%	4.7%	13.0%	8.1%	2.0%	2.3%	0.9%	1.9%	48.6%	31.6%	55.6%	46.1%	41.1%	61.4%	30.4%	43.8%
10	20,951	1,784	3,143	25,879	3,811	442	963	5,217	81,981	12,900	16,600	111,481	68,836	31,208	9,718	109,763
	11.9%	3.9%	10.3%	10.3%	2.2%	1.0%	3.2%	2.1%	46.7%	27.8%	54.6%	44.2%	39.2%	67.4%	31.9%	43.5%
11	15,508	1,515	1,720	18,744	5,326	571	396	6,294	105,738	18,226	20,488	144,452	80,039	33,007	11,853	124,899
	7.5%	2.8%	5.0%	6.4%	2.6%	1.1%	1.1%	2.1%	51.2%	34.2%	59.5%	49.1%	38.7%	61.9%	34.4%	42.4%
12	16,589	2,614	1,125	20,328	3,773	782	43	4,597	111,840	26,236	18,748	156,823	82,250	37,995	10,975	131,220
	7.7%	3.9%	3.6%	6.5%	1.8%	1.2%	0.1%	1.5%	52.2%	38.8%	60.7%	50.1%	38.4%	56.2%	35.5%	41.9%
15	13,788	1,848	4,013	19,648	2,344	497	129	2,970	93,603	17,677	17,436	128,716	64,176	36,007	12,238	112,422
	7.9%	3.3%	11.9%	7.4%	1.3%	0.9%	0.4%	1.1%	53.8%	31.5%	51.6%	48.8%	36.9%	64.3%	36.2%	42.6%
16	31,517	4,820	5,047	41,384	5,905	2,663	1,172	9,740	174,272	35,945	26,625	236,842	165,735	55,283	24,897	245,915
	8.4%	4.9%	8.7%	7.8%	1.6%	2.7%	2.0%	1.8%	46.2%	36.4%	46.1%	44.4%	43.9%	56.0%	43.1%	46.1%
17	16,237	3,794	952	20,983	3,239	1,159	629	5,027	76,645	25,104	13,314	115,063	75,275	42,099	12,911	130,285
	9.5%	5.3%	3.4%	7.7%	1.9%	1.6%	2.3%	1.9%	44.7%	34.8%	47.9%	42.4%	43.9%	58.3%	46.4%	48.0%
18	13,044	4,695	2,623	20,361	4,489	1,676	534	6,699	75,937	22,062	14,402	112,402	86,443	46,764	12,866	146,074
	7.3%	6.2%	8.6%	7.1%	2.5%	2.2%	1.8%	2.3%	42.2%	29.3%	47.3%	39.4%	48.0%	62.2%	42.3%	51.2%
19	9,401	2,500	2,312	14,212	3,286	1,118	652	5,056	57,202	14,665	10,379	82,245	42,046	30,554	5,988	78,587
	8.4%	5.1%	12.0%	7.9%	2.9%	2.3%	3.4%	2.8%	51.1%	30.0%	53.7%	45.7%	37.6%	62.6%	31.0%	43.6%
20	12,854	4,454	2,482	19,790	2,313	2,264	450	5,027	69,614	17,669	15,730	103,012	80,076	46,327	14,108	140,511
	7.8%	6.3%	7.6%	7.4%	1.4%	3.2%	1.4%	1.9%	42.2%	25.0%	48.0%	38.4%	48.6%	65.5%	43.1%	52.4%
21	15,458	4,430	3,114	23,002	3,571	1,625	520	5,716	81,159	29,891	17,721	128,771	83,510	45,017	11,519	140,046
	8.4%	5.5%	9.5%	7.7%	1.9%	2.0%	1.6%	1.9%	44.2%	38.9%	53.9%	43.3%	45.5%	55.6%	35.0%	47.1%
22	16,385	5,908	3,221	25,513	3,992	1,615	480	6,088	91,702	34,480	22,909	149,091	123,437	64,668	25,266	213,370
	7.0%	5.5%	6.2%	6.5%	1.7%	1.5%	0.9%	1.5%	38.9%	32.3%	44.2%	37.8%	52.4%	60.6%	48.7%	54.1%
23	19,874	5,838	2,145	27,858	5,222	743	281	6,245	124,014	25,719	20,256	169,989	62,651	34,180	9,969	106,800
	9.4%	8.8%	6.6%	9.0%	2.5%	1.1%	0.9%	2.0%	58.6%	38.7%	62.0%	54.7%	29.6%	51.4%	30.5%	34.4%
National	376,162	83,555	68,731	528,448	81,567	26,221	15,861	123,649	2,128,060	574,106	448,152	3,150,318	1,752,116	902,860	285,286	2,940,262
	8.7%	5.3%	8.4%	7.8%	1.9%	1.7%	1.9%	1.8%	49.1%	36.2%	54.8%	46.7%	40.4%	56.9%	34.9%	43.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the enrollee population by Income.

CHAPTER 3

Health Status Measures of the Veteran Enrollee Population

The Survey of Veteran Enrollees' Health and Reliance Upon VA contains questions to solicit information from non-institutionalized enrollees regarding their perceived health status and functional limitations. This is accomplished by asking enrollees a series of questions related to how enrollees compare their health status to other people their age and their level of difficulty with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).

Health status measures collected during the surveys are one of the many factors used in VA's Long Term Care Model, which projects demand for nursing home care and home and community based health care. These variables are standard measures in health-related surveys and are used to predict potential health care need. This information combined with other factors may be helpful in a variety of strategic analysis areas.

Perceived Health Status

Enrollees were asked to rate their current health status compared to other people their own age. The percent of enrollees reporting their health status as excellent, very good, or good continues to increase. In 2003, 65% of veteran enrollees reported excellent, very good, or good health status compared to 62% in 2002 and 56% in 1999. The percent of enrollees reporting their health status as fair or poor decreased to 34% in 2003 from 37% in 2002 and 42% in 1999.

Figure 3-1

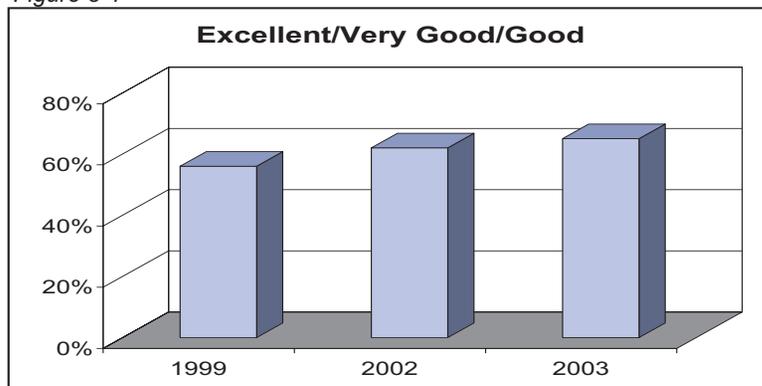
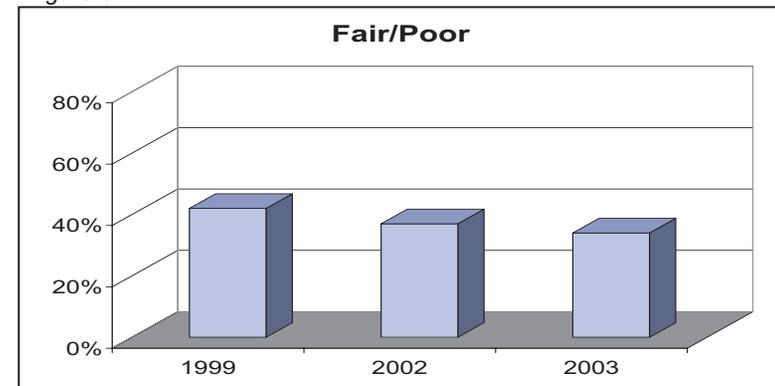


Figure 3-2



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Table 3-1

Weighted to Represent the Population of Veteran Enrollees	1999 3.6 Million Veteran Enrollees		2002 6.2 Million Veteran Enrollees		2003 6.7 Million Veteran Enrollees	
	<i>Excellent</i>	361,019	10%	738,525	12%	869,815
<i>Very Good</i>	666,537	18%	1,305,105	21%	1,568,206	23%
<i>Good</i>	1,025,541	28%	1,794,998	29%	1,939,220	29%
<i>Fair</i>	925,490	25%	1,341,332	22%	1,420,035	21%
<i>Poor</i>	608,656	17%	910,657	15%	897,872	13%
<i>Don't know or Refused to answer</i>	55,293	2%	85,075	1%	47,529	1%

Perceived Health Status by Priority Group

- ❖ The 2003 survey results of perceived health status by Priority Group reflect a slight increase in percentage of enrollees reporting excellent, very good, or good health when compared to previous survey results.
- ❖ A decrease in the percent of veteran enrollees reporting fair or poor health status is seen in all Priority Groups as demonstrated in the table below. However, due to the surge in enrollment, the number of veteran enrollees reporting fair or poor health increased.

Table 3-2

Year	Excellent/Very Good/Good			Fair/Poor			Don't Know/Refused		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1999	633,516	937,784	481,798	570,478	806,185	157,483	17,793	28,208	9,292
	51.9%	52.9%	74.3%	46.7%	45.5%	24.3%	1.5%	1.6%	1.4%
2002	1,006,507	1,481,555	1,350,567	776,122	1,075,538	400,329	24,676	44,083	16,316
	55.7%	57.0%	76.4%	42.9%	41.3%	22.7%	1.4%	1.7%	0.9%
2003	1,133,836	1,591,017	1,652,388	795,924	1,048,735	473,248	14,753	19,575	13,201
	58.3%	59.8%	77.3%	40.9%	39.4%	22.1%	0.8%	0.7%	0.6%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Perceived Health Status by Age Group

- ❖ Enrollees in the 45 – 64 and 65 or over Age Groups showed improved health status between 1999 and 2003, with greater percentages reporting good to excellent health in 2003. The percent of enrollees in the < 45 age group rating their health status as good to excellent decreased slightly from 71% in 2002 to 70% in 2003.
- ❖ However, in 1999, 2002, and 2003, enrollees age 45 – 64 rated their health status lower than enrollees either under 45 or 65 or over. More enrollees age 45 – 64 rated their health as fair or poor relative to the other two Age Groups. This may be attributed to the large proportion of Medicare and Medicaid disabled younger enrollees.

Table 3-3

Year	Excellent/Very Good/Good			Fair/Poor			Don't Know/Refused		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1999	387,496	747,536	918,066	170,468	668,648	695,030	5,691	19,057	30,545
	68.7%	52.1%	55.9%	30.2%	46.6%	42.3%	1.0%	1.3%	1.9%
2002	568,819	1,325,805	1,944,005	230,660	980,843	1,040,487	6,390	27,002	51,683
	70.6%	56.8%	64.0%	28.6%	42.0%	34.3%	0.8%	1.2%	1.7%
2003	646,182	1,573,523	2,157,535	276,234	1,035,397	1,006,277	3,461	17,417	26,650
	69.8%	59.9%	67.6%	29.8%	39.4%	31.5%	0.4%	0.7%	0.8%

Perceived Health Status by Income Group

- ❖ Perceived health status by both high and low income groups revealed an increase in the percent of enrollees reporting excellent, very good, or good health in 2003.

Table 3-4

	Excellent/Very Good/Good			Fair/Poor			Don't Know/Refused		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1999	1,426,200	463,751	163,146	1,255,455	141,624	137,068	24,365	4,334	26,594
	52.7%	76.1%	49.9%	46.4%	23.2%	41.9%	0.9%	0.7%	8.1%
2002	2,193,041	994,251	651,337	1,616,688	265,297	370,004	46,275	6,141	32,659
	56.9%	78.6%	61.8%	41.9%	21.0%	35.1%	9.6%	3.7%	0.6%
2003	2,595,494	1,250,508	531,238	1,719,738	332,614	265,555	22,672	3,619	21,238
	59.8%	78.8%	64.9%	39.6%	21.0%	32.5%	0.5%	0.2%	2.6%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

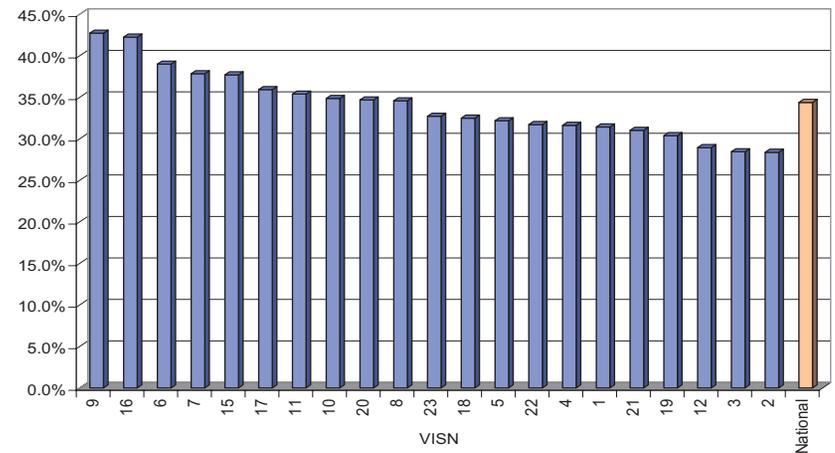
Perceived Health Status

VISN Overview

- ❖ From 2002 to 2003, the percent of veteran enrollees reporting their perceived health status as fair or poor decreased in the majority of VISNs. A slight increase in percent of enrollees reporting fair or poor health status was noted in VISNs 1 and 2.
- ❖ In 2003, data revealed VISN 9 at 43% ranked first regarding the highest percent of veteran enrollees reporting perceived health status as fair or poor followed by VISN 16 at 42%.
- ❖ VISN 2 and VISN 3 had the lowest percent of veteran enrollees reporting perceived health status as fair or poor. Both VISNs had 28% of enrollees reporting fair or poor health status.

Figure 3-3

2003 Percent of Enrollees Reporting Health Status as Fair/Poor



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Map 3-1

2003 Percent of Enrollees Reporting Health Status as Fair/Poor

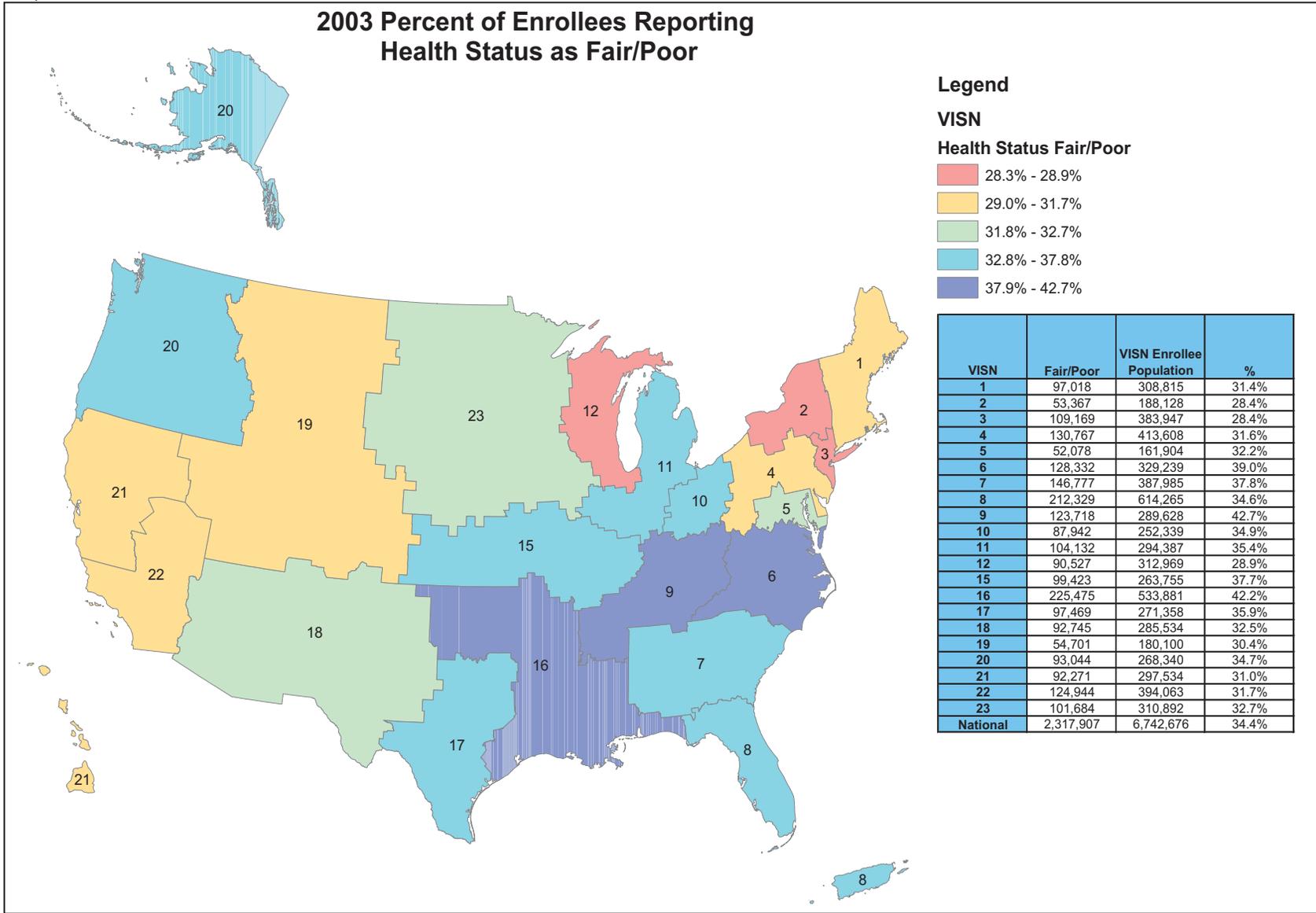


Table 3-5

2003 Perceived Health Status Reported by Enrollees Surveyed Displayed by Priority Group

VISN	Excellent/Very Good/Good			Fair/Poor			Don't Know/Refused		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1	57,613	66,225	86,396	37,069	35,828	24,121	742	712	111
	60.4%	64.4%	78.1%	38.8%	34.9%	21.8%	0.8%	0.7%	0.1%
2	27,740	44,546	61,128	16,267	21,122	15,978	385	750	212
	62.5%	67.1%	79.1%	36.6%	31.8%	20.7%	0.9%	1.1%	0.3%
3	46,741	85,328	139,065	26,509	39,522	43,138	302	1,934	1,409
	63.5%	67.3%	75.7%	36.0%	31.2%	23.5%	0.4%	1.5%	0.8%
4	54,278	93,272	132,410	38,976	60,158	31,633	469	2,165	249
	57.9%	59.9%	80.6%	41.6%	38.7%	19.3%	0.5%	1.4%	0.2%
5	32,798	37,747	37,753	18,724	25,255	8,099	726	623	179
	62.8%	59.3%	82.0%	35.8%	39.7%	17.6%	1.4%	1.0%	0.4%
6	61,349	68,675	68,400	54,235	53,099	20,998	844	1,168	471
	52.7%	55.9%	76.1%	46.6%	43.2%	23.4%	0.7%	0.9%	0.5%
7	73,299	84,286	80,759	54,509	68,043	24,225	1,125	707	1,034
	56.9%	55.1%	76.2%	42.3%	44.5%	22.9%	0.9%	0.5%	1.0%
8	99,059	149,519	148,763	67,376	96,802	48,151	1,697	1,079	1,819
	58.9%	60.4%	74.9%	40.1%	39.1%	24.2%	1.0%	0.4%	0.9%
9	42,366	67,964	53,276	42,475	58,379	22,864	583	1,356	367
	49.6%	53.2%	69.6%	49.7%	45.7%	29.9%	0.7%	1.1%	0.5%
10	34,839	72,723	55,385	24,725	45,257	17,960	164	1,021	267
	58.3%	61.1%	75.2%	41.4%	38.0%	24.4%	0.3%	0.9%	0.4%
11	40,283	80,779	67,188	31,369	50,241	22,522	581	487	936
	55.8%	61.4%	74.1%	43.4%	38.2%	24.8%	0.8%	0.4%	1.0%
12	42,120	77,675	99,214	23,195	47,274	20,058	572	2,407	454
	63.9%	61.0%	82.9%	35.2%	37.1%	16.8%	0.9%	1.9%	0.4%
15	38,149	56,645	67,466	29,743	50,559	19,121	309	724	1,040
	55.9%	52.5%	77.0%	43.6%	46.8%	21.8%	0.5%	0.7%	1.2%
16	83,585	127,597	94,665	81,565	106,909	37,001	904	990	665
	50.3%	54.2%	71.5%	49.1%	45.4%	28.0%	0.5%	0.4%	0.5%
17	62,913	57,487	51,971	41,734	43,762	11,973	734	526	258
	59.7%	56.5%	80.9%	39.6%	43.0%	18.6%	0.7%	0.5%	0.4%
18	57,387	66,123	66,778	32,112	47,412	13,221	1,459	890	155
	63.1%	57.8%	83.3%	35.3%	41.4%	16.5%	1.6%	0.8%	0.2%
19	38,807	39,798	45,985	22,858	21,871	9,972	242	200	369
	62.7%	64.3%	81.6%	36.9%	35.4%	17.7%	0.4%	0.3%	0.7%
20	63,688	61,259	48,229	40,953	35,321	16,770	912	728	481
	60.3%	63.0%	73.7%	38.8%	36.3%	25.6%	0.9%	0.7%	0.7%
21	58,961	79,129	64,882	33,912	41,566	16,793	626	414	1,251
	63.1%	65.3%	78.2%	36.3%	34.3%	20.3%	0.7%	0.3%	1.5%
22	67,581	113,291	86,575	42,369	64,485	18,090	954	165	552
	60.9%	63.7%	82.3%	38.2%	36.2%	17.2%	0.9%	0.1%	0.5%
23	50,279	60,950	96,099	35,250	35,871	30,563	426	531	923
	58.5%	62.6%	75.3%	41.0%	36.8%	24.0%	0.5%	0.5%	0.7%
National	1,133,836	1,591,017	1,652,388	795,924	1,048,735	473,248	14,753	19,575	13,201
	58.3%	59.8%	77.3%	40.9%	39.4%	22.1%	0.8%	0.7%	0.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Priority.

Table 3-6

2003 Perceived Health Status Reported by Enrollees Surveyed Displayed by Age Group

VISN	Excellent/Very Good/Good			Fair/Poor			Don't Know/Refused		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1	20,108	65,070	125,056	10,698	33,769	52,551	0	918	646
	65.3%	65.2%	70.2%	34.7%	29.5%	33.9%	0.0%	0.9%	0.4%
2	16,225	39,253	77,936	4,037	25,761	23,569	91	338	918
	79.7%	60.1%	76.1%	19.8%	39.4%	23.0%	0.4%	0.5%	0.9%
3	24,817	83,012	163,305	9,580	40,377	59,212	0	1,752	1,893
	72.1%	66.3%	72.8%	27.9%	32.3%	26.4%	0.0%	1.4%	0.8%
4	23,040	95,596	161,323	7,489	54,792	68,486	0	1,592	1,290
	75.5%	62.9%	69.8%	24.5%	36.1%	29.6%	0.0%	1.0%	0.6%
5	23,031	38,665	46,602	7,839	22,604	21,635	189	369	971
	74.2%	62.7%	67.3%	25.2%	36.7%	31.3%	0.6%	0.6%	1.4%
6	37,922	75,985	84,517	20,173	59,249	48,910	0	1,269	1,213
	65.3%	55.7%	62.8%	34.7%	43.4%	36.3%	0.0%	0.9%	0.9%
7	54,806	92,876	90,662	15,452	72,090	59,235	0	1,559	1,306
	78.0%	55.8%	60.0%	22.0%	43.3%	39.2%	0.0%	0.9%	0.9%
8	39,732	131,965	225,645	24,557	86,039	101,733	797	836	2,961
	61.0%	60.3%	68.3%	37.7%	39.3%	30.8%	1.2%	0.4%	0.9%
9	35,260	52,647	75,699	10,727	63,987	49,004	0	1,124	1,181
	76.7%	44.7%	60.1%	23.3%	54.3%	38.9%	0.0%	1.0%	0.9%
10	24,009	60,890	78,048	7,225	47,891	32,825	29	169	1,254
	76.8%	55.9%	69.6%	23.1%	44.0%	29.3%	0.1%	0.2%	1.1%
11	37,743	58,070	92,437	16,253	48,112	39,768	0	706	1,298
	69.9%	54.3%	69.2%	30.1%	45.0%	29.8%	0.0%	0.7%	1.0%
12	28,001	75,341	115,667	11,118	37,124	42,284	1,649	757	1,028
	68.7%	66.5%	72.8%	27.3%	32.8%	26.6%	4.0%	0.7%	0.6%
15	17,836	61,293	83,130	12,435	47,570	39,418	0	742	1,332
	58.9%	55.9%	67.1%	41.1%	43.4%	31.8%	0.0%	0.7%	1.1%
16	47,319	124,986	133,543	23,119	103,670	98,686	0	588	1,970
	67.2%	54.5%	57.0%	32.8%	45.2%	42.1%	0.0%	0.3%	0.8%
17	24,065	67,189	81,118	14,227	44,565	38,677	0	490	1,028
	62.8%	59.9%	67.1%	37.2%	39.7%	32.0%	0.0%	0.4%	0.9%
18	33,627	79,411	77,249	11,732	50,610	30,403	558	676	1,269
	73.2%	60.8%	70.9%	25.6%	38.7%	27.9%	1.2%	0.5%	1.2%
19	22,032	43,980	58,579	7,854	23,185	23,662	149	320	342
	73.4%	65.2%	70.9%	26.2%	34.4%	28.7%	0.5%	0.5%	0.4%
20	36,307	69,791	67,077	17,713	41,997	33,334	0	839	1,282
	67.2%	62.0%	66.0%	32.8%	37.3%	32.8%	0.0%	0.7%	1.3%
21	33,852	77,722	91,398	10,691	42,346	39,235	0	475	1,817
	76.0%	64.5%	69.0%	24.0%	35.1%	29.6%	0.0%	0.4%	1.4%
22	46,555	115,365	105,527	23,522	59,391	42,031	0	961	710
	66.4%	65.7%	71.2%	33.6%	33.8%	28.3%	0.0%	0.5%	0.5%
23	19,895	64,416	123,017	9,795	30,268	61,621	0	938	942
	67.0%	67.4%	66.3%	33.0%	31.7%	33.2%	0.0%	1.0%	0.5%
National	646,182	1,573,523	2,157,535	276,234	1,035,397	1,006,277	3,461	17,417	26,650
	69.8%	59.9%	67.6%	29.8%	39.4%	31.5%	0.4%	0.7%	0.8%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Age.

Table 3-7 2003 Perceived Health Status Reported by Enrollees Surveyed Displayed by Income Group

VISN	Excellent/Very Good/Good			Fair/Poor			Don't Know/Refused		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1	122,093	58,465	29,676	70,070	13,118	13,830	833	65	667
	63.3%	81.6%	67.2%	36.3%	18.3%	31.3%	0.4%	0.1%	1.5%
2	79,175	37,542	16,698	37,863	8,631	6,873	900	252	194
	67.1%	80.9%	70.3%	32.1%	18.6%	28.9%	0.8%	0.5%	0.8%
3	133,712	95,781	41,641	71,391	21,759	16,019	1,309	340	1,996
	64.8%	81.3%	69.8%	34.6%	18.5%	26.9%	0.6%	0.3%	3.3%
4	176,225	67,847	35,887	95,896	17,101	17,769	1,878	259	746
	64.3%	79.6%	66.0%	35.0%	20.1%	32.7%	0.7%	0.3%	1.4%
5	51,654	41,421	15,223	34,277	7,964	9,837	713	200	616
	59.6%	83.5%	59.3%	39.6%	16.1%	38.3%	0.8%	0.4%	2.4%
6	114,173	61,321	22,930	93,311	20,611	14,411	884	0	1,598
	54.8%	74.8%	58.9%	44.8%	25.2%	37.0%	0.4%	0.0%	4.1%
7	129,348	79,285	29,710	108,716	21,986	16,075	1,288	380	1,196
	54.0%	78.0%	63.2%	45.4%	21.6%	34.2%	0.5%	0.4%	2.5%
8	239,540	107,367	50,435	164,064	25,744	22,521	1,458	0	3,136
	59.1%	80.7%	66.3%	40.5%	19.3%	29.6%	0.4%	0.0%	4.1%
9	101,752	41,393	20,461	96,297	14,781	12,640	2,029	92	185
	50.9%	73.6%	61.5%	48.1%	26.3%	38.0%	1.0%	0.2%	0.6%
10	109,827	33,929	19,191	64,535	12,405	11,001	1,218	0	234
	62.6%	73.2%	63.1%	36.8%	26.8%	36.2%	0.7%	0.0%	0.8%
11	125,790	41,536	20,924	80,108	11,784	12,241	712	0	1,292
	60.9%	77.9%	60.7%	38.8%	22.1%	35.5%	0.3%	0.0%	3.8%
12	139,135	59,087	20,787	74,125	8,540	7,862	1,191	0	2,242
	64.9%	87.4%	67.3%	34.6%	12.6%	25.5%	0.6%	0.0%	7.3%
15	99,381	41,092	21,786	73,379	14,653	11,391	1,151	284	639
	57.1%	73.3%	64.4%	42.2%	26.2%	33.7%	0.7%	0.5%	1.9%
16	201,512	70,317	34,018	174,758	28,310	22,407	1,159	84	1,315
	53.4%	71.2%	58.9%	46.3%	28.7%	38.8%	0.3%	0.1%	2.3%
17	99,623	54,875	17,873	70,860	16,961	9,647	913	320	285
	58.1%	76.1%	64.3%	41.3%	23.5%	34.7%	0.5%	0.4%	1.0%
18	109,991	60,190	20,106	68,485	14,975	9,285	1,437	33	1,034
	61.1%	80.0%	66.1%	38.1%	19.9%	30.5%	0.8%	0.0%	3.4%
19	72,127	39,796	12,667	39,691	8,857	6,153	116	184	511
	64.4%	81.5%	65.5%	35.5%	18.1%	31.8%	0.1%	0.4%	2.6%
20	99,024	53,886	20,266	64,632	16,465	11,946	1,201	362	558
	60.1%	76.2%	61.8%	39.2%	23.3%	36.5%	0.7%	0.5%	1.7%
21	115,910	64,913	22,150	66,753	15,686	9,833	1,035	365	892
	63.1%	80.2%	67.4%	36.3%	19.4%	29.9%	0.6%	0.5%	2.7%
22	143,908	85,897	37,643	91,073	20,516	13,355	535	258	879
	61.1%	80.5%	72.6%	38.7%	19.2%	25.7%	0.2%	0.2%	1.7%
23	131,594	54,569	21,166	79,454	11,769	10,461	713	142	1,025
	62.1%	82.1%	64.8%	37.5%	17.7%	32.0%	0.3%	0.2%	3.1%
National	2,595,494	1,250,508	531,238	1,719,738	332,614	265,555	22,672	3,619	21,238
	59.8%	78.8%	64.9%	39.6%	21.0%	32.5%	0.5%	0.2%	2.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Income.

Functional Limitations

Enrollees were asked a series of questions related to the level of difficulty with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs) as described below.

Reported Difficulties with Activities of Daily Living (ADLs) - Difficulty with the activities due to health problems such as: bathing or showering, getting dressed, getting in or out of chairs, eating, and getting to or using the toilet.

Reported Difficulties with Instrumental Activities of Daily Living (IADLs) - Difficulty with the activities due to health problems such as: managing money, using telephone, shopping, getting around the community, preparing meals, performing light housework, walking across the room, climbing up stairs, and going outside.

The responses from the survey questions are distributed into three categories.

No Limitations	No ADLs or IADLs
Moderate Limitations	1-2 ADLs or IADLs only
Severe Limitations	3 or More ADLs

- ❖ Overall functional limitation results revealed a slight increase in the percent of enrollees reporting no limitation and a slight decrease in the percent of enrollees with severe limitations between 2002 and 2003. The number of enrollees with severe limitations decreased from 496,601 in 2002 to 464,860 in 2003. However, the number of enrolled veterans with severe limitations in 2003 is more than double the number reported in 1999.

Figure 3-4

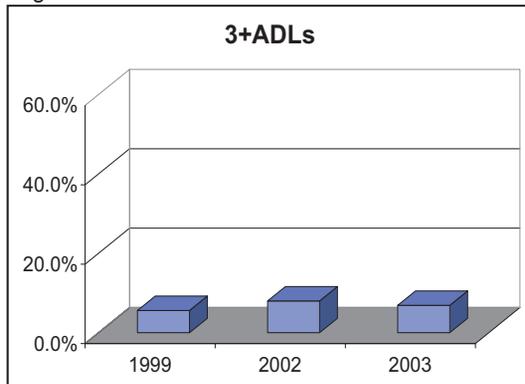


Figure 3-5

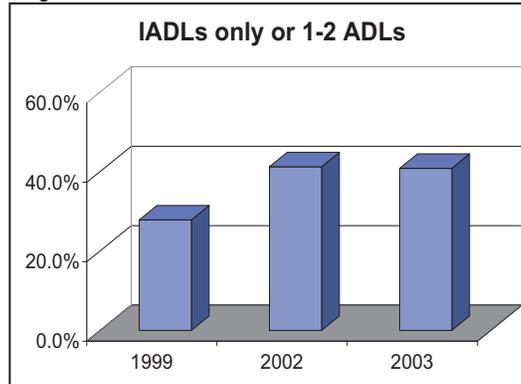
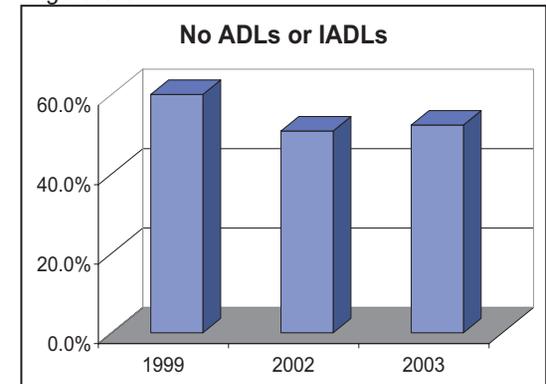


Figure 3-6



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Table 3-8

Weighted to Represent the Population of Veteran Enrollees	1999 3.6 Million Veteran Enrollees		2002 6.2 Million Veteran Enrollees		2003 6.7 Million Veteran Enrollees	
	No ADLs or IADLs	2,426,922	66.6%	3,136,113	50.8%	3,523,698
IADLs only or 1-2 ADLs	1,010,989	27.8%	2,542,979	41.2%	2,754,117	40.8%
3+ ADLs	204,625	5.6%	496,601	8.0%	464,860	6.9%

Functional Limitations by Priority Group

Functional limitations were defined more explicitly in the 2002 and 2003 survey than in 1999, and it is likely the 2002 and 2003 measures were more sensitive to functional disability of enrollee survey respondents.

- ❖ A slight decrease in the percent of veteran enrollees with severe limitations was seen across all priority groups.

Table 3-9

Year	No ADLs or IADLs			IADLs only or 1-2 ADLs			3+ ADLs		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1999	726,471	1,161,068	539,383	406,224	508,608	96,157	89,091	102,501	13,033
	59.5%	65.5%	83.2%	33.2%	28.7%	14.8%	7.3%	5.8%	2.0%
2002	751,121	1,212,949	1,172,043	857,897	1,143,979	541,103	198,287	244,248	54,066
	41.6%	46.6%	66.3%	47.5%	44.0%	30.6%	11.0%	9.4%	3.1%
2003	856,773	1,263,660	1,403,266	885,898	1,189,566	678,654	201,841	206,102	56,917
	44.1%	47.5%	65.6%	45.6%	44.7%	31.7%	10.4%	7.8%	2.7%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Functional Limitations by Age Group

- ❖ An increase was noted in the percent of enrollees under age 45 reporting moderate limitations from 31% in 2002 to 35% in 2003.
- ❖ A slight decrease in the percent of veteran enrollees with severe limitations was seen across all age groups.

Table 3-10

Year	No ADLs or IADLs			IADLs only or 1-2 ADLs			3+ ADLs		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1999	414,123	954,131	1,058,669	126,818	399,817	484,354	22,714	81,294	100,618
	73.5%	66.5%	64.4%	22.5%	27.9%	29.5%	4.0%	5.7%	6.1%
2002	490,892	1,160,325	1,484,896	251,377	935,770	1,355,832	63,600	237,555	195,446
	60.9%	49.7%	48.9%	31.2%	40.1%	44.7%	7.9%	10.2%	6.4%
2003	549,365	1,381,184	1,593,149	319,649	1,026,674	1,407,794	56,863	218,479	189,518
	59.3%	52.6%	49.9%	34.5%	39.1%	44.1%	6.1%	8.3%	5.9%

Functional Limitations by Income Group

- ❖ A slight decrease in the percent of veteran enrollees with severe limitations was seen in both high and low-income groups.

Table 3-11

Year	No ADLs or IADLs			IADLs only or 1-2 ADLs			3+ ADLs		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1999	1,721,229	495,688	210,005	818,904	98,933	93,152	165,887	15,087	23,651
	60.5%	80.8%	64.2%	34.8%	14.6%	29.5%	4.7%	4.6%	6.3%
2002	1,764,934	843,517	527,662	1,731,830	366,978	444,171	359,239	55,194	82,168
	45.8%	66.6%	50.1%	44.9%	29.0%	42.1%	9.3%	4.4%	7.8%
2003	2,059,330	1,061,282	403,086	1,929,968	465,718	358,432	348,606	59,742	56,513
	47.5%	66.9%	49.3%	44.5%	29.4%	43.8%	8.0%	3.8%	6.9%

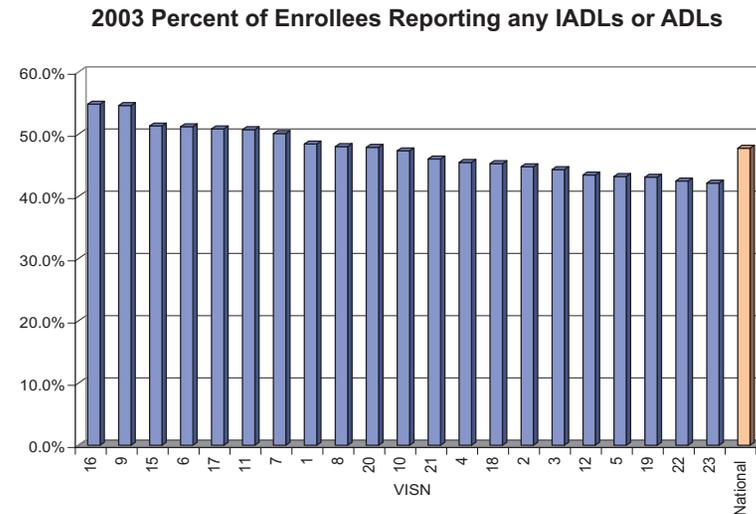
Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Functional Limitations

VISN Overview

- ❖ From 2002 to 2003, the percent of veteran enrollees reporting moderate to severe limitations decreased in the majority of VISNs. A slight increase in percent of enrollees reporting moderate to severe limitations was noted in the following five VISNs: 1, 2, 3, 11, and 17.
- ❖ In 2003, data revealed VISN 16 at 54.8% ranked first regarding the highest percent of veteran enrollees reporting moderate to severe limitations, followed by VISN 9 at 54.6%.
- ❖ The VISN with the lowest percent of veteran enrollees reporting moderate to severe limitations was VISN 23 at 42%, followed by VISN 22 at 43%.

Figure 3-7



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Map 3-2

2003 Percent of Enrollees Reporting any IADLs or ADLs

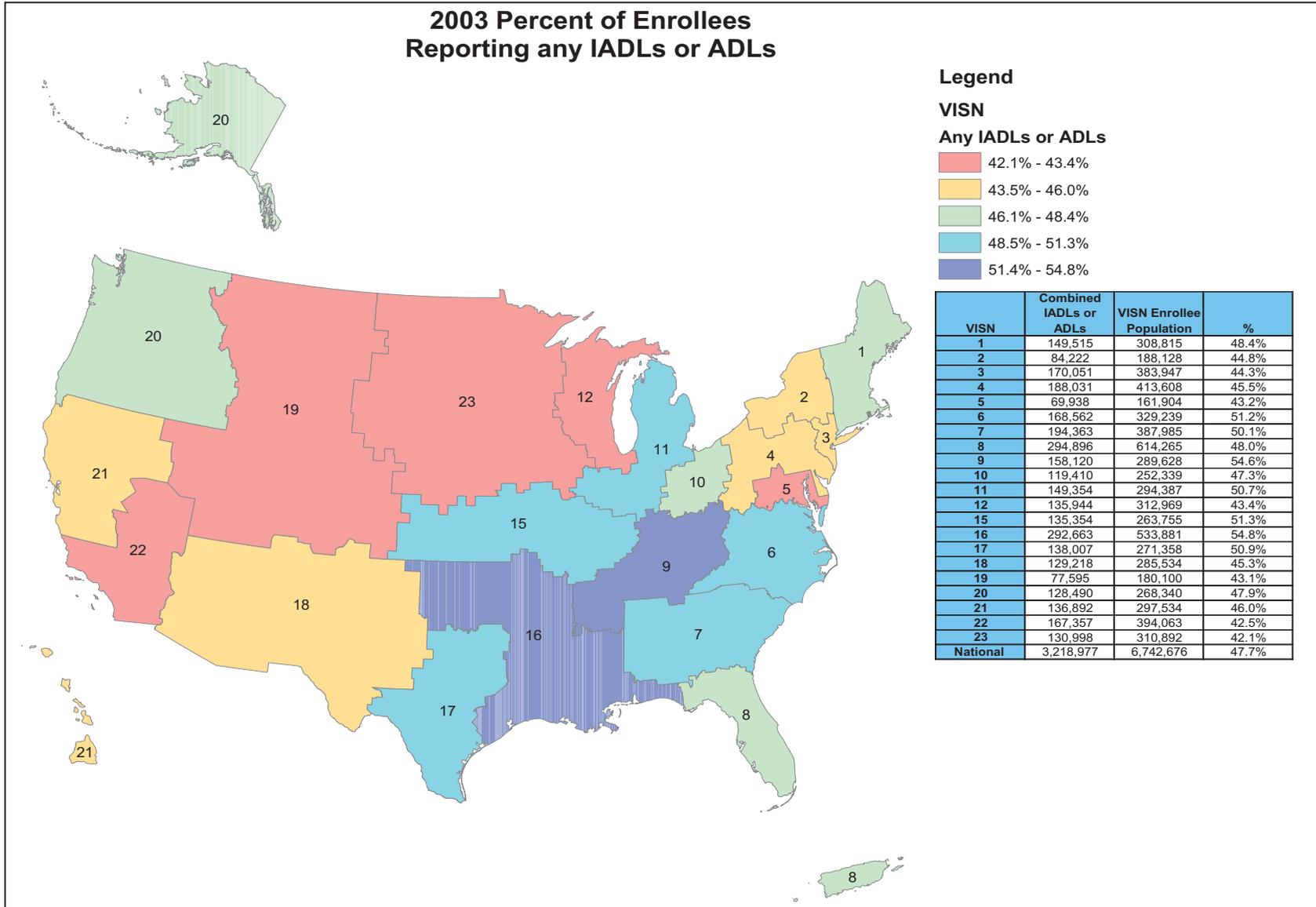


Table 3-12 2003 Functional Limitations Reported By Enrollees Surveyed Displayed By Priority Group

VISN	No ADLs or IADLs			IADLs only or 1-2 ADLs			3+ ADLs		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1	43,164	48,045	68,092	45,407	46,489	40,208	6,852	8,230	2,329
	45.2%	46.8%	61.6%	47.6%	45.2%	36.3%	7.2%	8.0%	2.1%
2	20,394	31,027	52,484	20,055	31,477	22,583	3,942	3,914	2,251
	45.9%	46.7%	67.9%	45.2%	47.4%	29.2%	8.9%	5.9%	2.9%
3	33,508	62,895	117,494	33,339	55,382	60,389	6,705	8,506	5,730
	45.6%	49.6%	64.0%	45.3%	43.7%	32.9%	9.1%	6.7%	3.1%
4	40,650	82,437	102,491	45,078	63,186	57,038	7,994	9,973	4,763
	43.4%	53.0%	62.4%	48.1%	40.6%	34.7%	8.5%	6.4%	2.9%
5	26,154	32,832	32,980	21,371	25,784	11,348	4,723	5,009	1,703
	50.1%	51.6%	71.6%	40.9%	40.5%	24.7%	9.0%	7.9%	3.7%
6	48,386	54,685	57,604	53,936	57,068	29,010	14,105	11,188	3,255
	41.6%	44.5%	64.1%	46.3%	46.4%	32.3%	12.1%	9.1%	3.6%
7	60,812	66,043	66,767	52,302	71,209	37,384	15,819	15,783	1,866
	47.2%	43.2%	63.0%	40.6%	46.5%	35.3%	12.3%	10.3%	1.8%
8	67,577	124,221	127,570	82,481	106,251	66,921	18,074	16,928	4,241
	40.2%	50.2%	64.2%	49.1%	42.9%	33.7%	10.7%	6.8%	2.1%
9	30,956	53,007	47,545	42,674	60,527	25,786	11,793	14,164	3,176
	36.2%	41.5%	62.1%	50.0%	47.4%	33.7%	13.8%	11.1%	4.2%
10	25,487	57,935	49,507	28,599	51,515	23,361	5,641	9,550	743
	42.7%	48.7%	67.3%	47.9%	43.3%	31.7%	9.4%	8.0%	1.0%
11	30,372	60,468	54,194	33,953	62,075	33,315	7,908	8,966	3,138
	42.0%	46.0%	59.8%	47.0%	47.2%	36.8%	10.9%	6.8%	3.5%
12	32,949	61,155	82,921	27,904	56,965	34,025	5,034	9,236	2,780
	50.0%	48.0%	69.3%	42.4%	44.7%	28.4%	7.6%	7.3%	2.3%
15	27,638	44,998	55,766	34,421	54,193	29,377	6,141	8,737	2,485
	40.5%	41.7%	63.6%	50.5%	50.2%	33.5%	9.0%	8.1%	2.8%
16	57,845	98,869	84,503	84,061	113,669	42,492	24,147	22,958	5,336
	34.8%	42.0%	63.9%	50.6%	48.3%	32.1%	14.5%	9.7%	4.0%
17	46,687	43,195	43,469	45,597	49,645	18,483	13,097	8,935	2,250
	44.3%	42.4%	67.7%	43.3%	48.8%	28.8%	12.4%	8.8%	3.5%
18	42,243	55,255	58,819	38,689	50,726	18,930	10,025	8,443	2,405
	46.4%	48.3%	73.4%	42.5%	44.3%	23.6%	11.0%	7.4%	3.0%
19	30,416	30,459	41,632	26,941	27,944	13,758	4,550	3,466	936
	49.1%	49.2%	73.9%	43.5%	45.2%	24.4%	7.3%	5.6%	1.7%
20	49,851	50,305	39,694	47,247	42,196	24,194	8,456	4,806	1,591
	47.2%	51.7%	60.6%	44.8%	43.4%	36.9%	8.0%	4.9%	2.4%
21	46,125	58,994	55,524	38,818	55,530	25,333	8,556	6,585	2,070
	49.3%	48.7%	67.0%	41.5%	45.9%	30.5%	9.2%	5.4%	2.5%
22	52,796	97,133	76,777	45,974	65,918	27,062	12,134	14,891	1,378
	47.6%	54.6%	73.0%	41.5%	37.0%	25.7%	10.9%	8.4%	1.3%
23	42,760	49,700	87,434	37,049	41,818	37,658	6,145	5,833	2,494
	49.7%	51.1%	68.5%	43.1%	43.0%	29.5%	7.1%	6.0%	2.0%
National	856,773	1,263,660	1,403,266	885,898	1,189,566	678,654	201,841	206,102	56,917
	44.1%	47.5%	65.6%	45.6%	44.7%	31.7%	10.4%	7.8%	2.7%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Priority.

Table 3-13

2003 Functional Limitations Reported By Veteran Enrollees Surveyed Displayed By Age Group

VISN	No ADLs or IADLs			IADLs only or 1-2 ADLs			3+ ADLs		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
	17,248	51,405	90,647	13,171	40,770	78,163	387	7,581	9,443
1	56.0%	51.5%	50.9%	42.8%	40.9%	43.8%	1.3%	7.6%	5.3%
	14,889	36,150	52,867	5,166	23,078	45,872	299	6,123	3,685
2	73.2%	55.3%	51.6%	25.4%	35.3%	44.8%	1.5%	9.4%	3.6%
	22,272	71,921	119,704	8,774	48,299	92,036	3,350	4,921	12,670
3	64.7%	57.5%	53.3%	25.5%	38.6%	41.0%	9.7%	3.9%	5.6%
	19,696	81,959	123,923	8,761	59,672	96,869	2,072	10,349	10,307
4	64.5%	53.9%	53.6%	28.7%	39.3%	41.9%	6.8%	6.8%	4.5%
	20,683	33,532	37,751	8,258	22,070	28,175	2,117	6,037	3,282
5	66.6%	54.4%	54.5%	26.6%	35.8%	40.7%	6.8%	9.8%	4.7%
	37,152	63,191	60,332	19,388	59,638	60,988	1,555	13,674	133,20
6	64.0%	46.3%	44.8%	33.4%	43.7%	45.3%	2.7%	10.0%	9.9%
	43,444	82,719	67,460	19,459	68,315	73,120	7,355	15,491	10,622
7	61.8%	49.7%	44.6%	27.7%	41.0%	48.4%	10.5%	9.3%	7.0%
	40,646	106,569	172,153	21,482	93,785	140,386	2,957	18,486	17,800
8	62.4%	48.7%	52.1%	33.0%	42.9%	42.5%	4.5%	8.4%	5.4%
	30,042	48,764	52,702	12,548	54,485	61,954	3,396	14,508	11,228
9	65.3%	41.4%	41.9%	27.3%	46.3%	49.2%	7.4%	12.3%	8.9%
	15,736	61,109	56,085	13,145	38,242	52,088	2,382	9,600	3,953
10	50.3%	56.1%	50.0%	42.0%	35.1%	46.5%	7.6%	8.8%	3.5%
	26,464	54,795	63,775	23,904	42,726	62,713	3,628	9,367	7,015
11	49.0%	51.3%	47.8%	44.3%	40.0%	47.0%	6.7%	8.8%	5.3%
	25,896	62,986	88,142	13,731	41,633	63,529	1,140	8,603	7,307
12	63.5%	55.6%	55.4%	33.7%	36.8%	40.0%	2.8%	7.6%	4.6%
	17,363	54,531	56,509	9,756	47,490	60,744	3,152	7,584	6,627
15	57.4%	49.8%	45.6%	32.2%	43.3%	49.0%	10.4%	6.9%	5.3%
	38,637	109,303	93,278	27,154	95,098	117,970	4,648	24,843	22,951
16	54.9%	47.7%	39.8%	38.5%	41.5%	50.4%	6.6%	10.8%	9.8%
	19,859	55,228	58,264	14,628	46,910	52,187	3,804	10,106	10,372
17	51.9%	49.2%	48.2%	38.2%	41.8%	43.2%	9.9%	9.0%	8.6%
	26,676	74,498	55,143	14,975	45,596	47,774	4,266	10,602	6,005
18	58.1%	57.0%	50.6%	32.6%	34.9%	43.9%	9.3%	8.1%	5.5%
	19,536	39,180	43,791	9,406	24,656	34,581	1,093	3,648	4,211
19	65.0%	58.1%	53.0%	31.3%	36.5%	41.9%	3.6%	5.4%	5.1%
	31,244	62,172	46,435	21,277	43,138	49,222	1,498	7,318	6,036
20	57.8%	55.2%	45.7%	39.4%	38.3%	48.4%	2.8%	6.5%	5.9%
	22,922	65,696	72,024	20,811	45,817	53,052	810	9,029	7,373
21	51.5%	54.5%	54.4%	46.7%	38.0%	40.1%	1.8%	7.5%	5.6%
	40,707	105,174	80,825	23,870	55,532	59,552	5,501	15,011	7,891
22	58.1%	59.9%	54.5%	34.1%	31.6%	40.2%	7.8%	8.5%	5.3%
	18,251	60,303	101,340	9,984	29,723	76,818	1,454	5,596	7,422
23	61.5%	63.1%	54.6%	33.6%	31.1%	41.4%	4.9%	5.9%	4.0%
National	549,365	1,381,184	1,593,149	319,649	1,026,674	1,407,794	56,863	218,479	189,518
	59.3%	52.6%	49.9%	34.5%	39.1%	44.1%	6.1%	8.3%	5.9%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Age.

Table 3-14 2003 Functional Limitations Reported By Enrollees Surveyed Displayed By Income Group

VISN	No ADLs or IADLs			IADLs only or 1-2 ADLs			3+ ADLs		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1	87,885	48,987	22,428	90,757	20,775	20,572	14,354	1,885	1,172
	45.5%	68.4%	50.8%	47.0%	29.0%	46.6%	7.4%	2.6%	2.7%
2	59,894	31,034	12,978	50,800	13,827	9,489	7,245	1,564	1,298
	50.8%	66.8%	54.6%	43.1%	29.8%	39.9%	6.1%	3.4%	5.5%
3	101,477	78,636	33,784	89,677	35,335	24,098	15,258	3,909	1,774
	49.2%	66.7%	56.6%	43.4%	30.0%	40.4%	7.4%	3.3%	3.0%
4	140,266	57,865	27,447	117,680	24,174	23,448	16,052	3,169	3,508
	51.2%	67.9%	50.5%	42.9%	28.4%	43.1%	5.9%	3.7%	6.4%
5	45,883	33,761	12,322	33,789	13,473	11,241	6,971	2,351	2,114
	53.0%	68.1%	48.0%	39.0%	27.2%	43.8%	8.0%	4.7%	8.2%
6	91,015	54,636	15,024	96,572	23,421	20,022	20,780	3,875	3,893
	43.7%	66.7%	38.6%	46.3%	28.6%	51.4%	10.0%	4.7%	10.0%
7	104,783	66,175	22,665	107,142	32,361	21,392	27,427	3,115	2,925
	43.8%	65.1%	48.2%	44.8%	31.8%	45.5%	11.5%	3.1%	6.2%
8	194,729	90,210	34,429	182,398	39,803	33,453	27,935	3,098	8,210
	48.1%	67.8%	45.2%	45.0%	29.9%	44.0%	6.9%	2.3%	10.8%
9	84,654	32,558	14,296	92,461	20,733	15,792	22,963	2,974	3,197
	42.3%	57.9%	43.0%	46.2%	36.8%	47.4%	11.5%	5.3%	9.6%
10	85,288	30,761	16,880	77,116	14,397	11,962	13,175	1,176	1,584
	48.6%	66.4%	55.5%	43.9%	31.1%	39.3%	7.5%	2.5%	5.2%
11	91,540	36,907	16,587	99,047	15,356	14,940	16,024	1,057	2,931
	44.3%	69.2%	48.1%	47.9%	28.8%	43.4%	7.8%	2.0%	8.5%
12	108,651	50,580	17,794	91,703	15,794	11,396	14,097	1,252	1,700
	50.7%	74.8%	57.6%	42.8%	23.4%	36.9%	6.6%	1.9%	5.5%
15	78,050	34,902	15,450	82,762	18,892	16,336	13,099	2,235	2,029
	44.9%	62.3%	45.7%	47.6%	33.7%	48.3%	7.5%	4.0%	6.0%
16	155,706	61,805	23,706	179,155	31,660	29,407	42,568	5,247	4,626
	41.3%	62.6%	41.1%	47.5%	32.1%	50.9%	11.3%	5.3%	8.0%
17	74,291	44,865	14,195	80,203	22,814	10,708	16,902	4,478	2,902
	43.3%	62.2%	51.1%	46.8%	31.6%	38.5%	9.9%	6.2%	10.4%
18	91,741	50,521	14,055	74,340	20,622	13,383	13,831	4,055	2,987
	51.0%	67.2%	46.2%	41.3%	27.4%	44.0%	7.7%	5.4%	9.8%
19	58,736	34,173	9,599	47,033	12,878	8,731	6,165	1,786	1,002
	52.5%	70.0%	49.7%	42.0%	26.4%	45.2%	5.5%	3.7%	5.2%
20	77,695	48,080	14,075	77,672	19,371	16,595	9,490	3,262	2,100
	47.1%	68.0%	43.0%	47.1%	27.4%	50.6%	5.8%	4.6%	6.4%
21	90,112	52,888	17,644	81,124	24,803	13,754	12,462	3,273	1,476
	49.1%	65.3%	53.7%	44.2%	30.6%	41.8%	6.8%	4.0%	4.5%
22	123,023	73,037	30,647	91,629	29,438	17,887	20,863	4,197	3,342
	52.2%	68.5%	59.1%	38.9%	27.6%	34.5%	8.9%	3.9%	6.4%
23	113,911	48,902	17,081	86,907	15,792	13,827	10,942	1,786	1,744
	53.8%	73.6%	52.3%	41.0%	23.8%	42.3%	5.2%	2.7%	5.3%
National	2,059,330	1,061,282	403,086	1,929,968	465,718	358,432	348,606	59,742	56,513
	47.5%	66.9%	49.3%	44.5%	29.4%	43.8%	8.0%	3.8%	6.9%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Income.

CHAPTER 4

Future Use of VA Health Care Services for the Veteran Enrollee Population

Enrolled veterans were asked about their planned future use of VA health care. The 2002 question was changed slightly to reflect a scale of plans for more, the same, or less VA health care. The question on Future Use is an indicator of intention to use VA in the future. The Future Use question was placed after the probes on past calendar year use of VA or non-VA health care, so respondents would relate their potential future VA health care use to their responses about recent (past calendar year) VA and or non-VA health care usage experience.

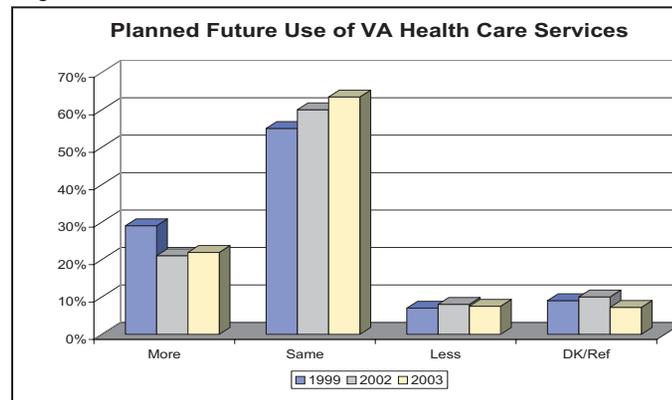
Planned Future Use

Enrollees were asked if they plan to receive more, less, or about the same amount of their health care services through the VA in the future. The percent of enrollees reporting that they plan to use more or the same amount of VA Health Care Services increased. In 2003, 85% reported that they planned to use more or the same amount of care, compared to 81% in 2002. This was a decrease from the 84% in 1999. There was not a great deal of change in the percentages of enrollees who plan to use less VA care or answered don't know or refused to answer.

Table 4-1

Planned Future Use of VA Health Care Services Reported By Enrollees Surveyed				
	More	Same	Less	DK/Ref
1999	1,047,630	2,008,430	259,029	327,449
	29.0%	55.0%	7.0%	9.0%
2002	1,304,889	3,727,145	524,867	618,792
	21.0%	60.0%	8.0%	10.0%
2003	1,475,457	4,275,662	505,298	486,260
	21.9%	63.4%	7.5%	7.2%

Figure 4-1



Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

VA Future Use by Priority Groups

In the future use data by Priority Groups, there have been changes in the percentage of enrollees who said they would use more, the same, or less VA care in the future.

- ❖ Across most priority groups, there have been decreases in the percentage of enrollees who reported they would use more of VA care in the future, although the number of enrollees who plan to use more VA care in the future has increased over time. Only Priority Group 4-6 has shown fluctuation. In 1999, 26% planned to use more VA care. This percentage decreased to 18% in 2002, and increased to 21% in 2003. However, the number of enrollees has increased.
- ❖ For all Priority Groups, the percentages have increased over time for those enrollees who reported they would use the same amount of VA care.
- ❖ Of those enrollees who reported they would use less VA care, most Priority Groups have shown fluctuation in the percentages. The exception is Priority Group 7-8, which has decreased from 11% in 1999 and 2002 to 9% in 2003, although the number of enrollees has increased.

Table 4-2

Year	More			Same			Less			DK/Ref		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1999	424,793	452,426	170,411	647,507	1,037,233	323,690	67,146	123,856	68,027	82,342	158,663	86,445
	34.8%	25.5%	26.3%	53.0%	58.5%	49.9%	5.5%	7.0%	10.5%	6.7%	9.0%	13.3%
2002	465,765	471,934	367,189	1,066,751	1,654,245	1,006,150	132,898	205,083	186,886	141,891	269,914	206,986
	25.8%	18.1%	20.8%	59.0%	63.6%	56.9%	7.4%	7.9%	10.6%	7.9%	10.4%	11.7%
2003	510,798	552,984	411,676	1,195,661	1,714,438	1,365,563	123,504	188,671	193,123	114,549	203,235	168,475
	26.3%	20.8%	19.2%	61.5%	64.5%	63.8%	6.4%	7.1%	9.0%	5.9%	7.6%	7.9%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

VA Future Use by Age Groups

In the future use data by Age Groups, a slightly different pattern was observed.

- ❖ A fluctuation in the percentages was noticed in enrollees under age 65 reporting a propensity to use more VA care. In 1999, 66% reported they would use more VA care. This decreased to 54% in 2002, and then showed an increase to 60% in 2003. The percentage of enrollees 65 or over who plan to use VA more decreased.
- ❖ For all Age Groups, the number of enrollees reporting a propensity to use the same amount of VA care has increased.
- ❖ Finally, across all Age Groups, the percentage of enrollees who reported they would use less VA care has fluctuated slightly.

Table 4-3

Year	More			Same			Less			DK/Ref		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1999	192,110	458,578	396,941	274,859	755,194	978,377	56,643	103,897	98,489	40,042	117,572	169,834
	34.1%	32.0%	24.2%	48.8%	52.6%	59.5%	10.0%	7.2%	6.0%	7.1%	8.2%	10.3%
2002	227,267	601,672	475,949	423,640	1,354,653	1,948,853	92,700	180,110	252,056	62,261	197,215	359,316
	28.2%	25.8%	15.7%	52.6%	58.0%	64.2%	11.5%	7.7%	8.3%	7.7%	8.5%	11.8%
2003	305,457	705,625	464,375	484,249	1,576,391	2,215,022	83,217	185,148	236,933	52,954	159,174	274,132
	33.0%	26.9%	14.6%	52.3%	60.0%	69.4%	9.0%	7.0%	7.4%	5.7%	6.1%	8.6%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

VA Future Use by Income Groups

In the future use data by Income Groups there does not seem to be a significant amount of change.

- ❖ Between 2002 and 2003, in both Income Groups, there was little change in the percentage of enrollees who would use more VA care.
- ❖ Between 2002 and 2003, there were slight percentage increases in both Income Groups who reported they would use the same amount of VA care.
- ❖ Finally, between 2002 and 2003, there was a slight decrease in both Income Groups reporting they would use less VA care.

Table 4-4

Year	More			Same			Less			DK/Ref		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1999	801,768	170,832	75,030	1,537,402	317,146	153,882	172,160	63,910	22,958	194,690	57,821	74,938
	29.6%	28.0%	23.0%	56.8%	52.0%	47.1%	6.4%	10.5%	7.0%	7.2%	9.5%	22.9%
2002	809,750	312,871	182,268	2,392,283	711,439	623,423	306,249	127,612	91,006	347,722	113,766	157,304
	21.0%	24.7%	17.3%	62.0%	56.2%	59.1%	7.9%	10.1%	8.6%	9.0%	9.0%	14.9%
2003	917,211	403,364	154,882	2,828,491	946,430	500,741	318,255	130,068	56,975	273,948	106,880	105,432
	21.1%	25.4%	18.9%	65.2%	59.6%	61.2%	7.3%	8.2%	7.0%	6.3%	6.7%	12.9%

Source: 1999, 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Reasons for Planned Future Use

The 2003 survey added a new question. The respondent was asked to describe how they plan to use VA health care services in the future. Across all VISNs, the largest percentage of enrollees plan to use VA as their primary source of health care. Some statistics of note are 49% of enrollees planned to use VA as their primary source of care, 21% as a backup to non-VA care, 16% for prescriptions only, and 9% had no plans for VA use.

The difference in the statistics for Prescription only is very interesting. VISN 4 had the highest percentage at approximately 27%. VISN 23 had 24%. VISNs 1, 12, and 15 were all at least 20%. VISNs 22 and 18 had the lowest rate of expected Planned Future Use for Prescriptions only at 8% and 9% respectively.

Table 4-5

Reasons for planned future use of VA health care services by VISN							
VISN	Primary source of care	Backup to non-VA care care	Prescriptions only	Other	No plans for VA use	Don't know	Refused
1	42.1%	24.3%	21.0%	0.6%	9.6%	2.3%	0.1%
2	40.3%	25.4%	16.2%	1.2%	14.0%	2.8%	0.1%
3	33.3%	27.3%	19.1%	1.2%	13.6%	4.5%	1.1%
4	37.4%	21.1%	26.9%	1.3%	9.4%	3.8%	0.1%
5	45.1%	24.6%	12.1%	3.0%	9.9%	4.7%	0.7%
6	51.3%	22.2%	13.1%	1.5%	8.2%	3.5%	0.3%
7	46.9%	22.9%	13.7%	2.1%	11.6%	2.6%	0.2%
8	51.7%	20.1%	18.2%	0.9%	6.2%	2.9%	0.0%
9	55.9%	19.6%	12.2%	1.4%	7.3%	3.5%	0.1%
10	40.0%	25.1%	18.8%	0.6%	11.6%	3.7%	0.1%
11	47.7%	18.9%	18.1%	1.6%	9.9%	3.5%	0.3%
12	49.7%	16.2%	20.4%	1.6%	7.9%	3.5%	0.6%
15	51.1%	16.3%	20.8%	1.7%	8.0%	1.8%	0.3%
16	57.8%	19.4%	11.3%	0.7%	7.1%	3.7%	0.1%
17	54.6%	21.9%	10.5%	1.7%	8.3%	2.7%	0.3%
18	59.1%	17.1%	9.1%	1.4%	9.8%	3.5%	0.0%
19	51.5%	21.1%	13.2%	1.0%	10.5%	2.5%	0.2%
20	53.0%	22.4%	11.3%	0.8%	7.7%	4.5%	0.2%
21	51.9%	21.5%	12.7%	1.4%	9.7%	2.8%	0.0%
22	54.8%	22.9%	8.0%	1.3%	10.8%	2.3%	0.0%
23	47.3%	15.8%	24.4%	1.2%	7.9%	3.4%	0.0%
National	49.0%	21.1%	16.0%	1.3%	9.2%	3.2%	0.2%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Reasons for Planned Future Use (continued)

A new development may affect how our enrollees use the VA system. This development is the *Medicare Prescription Drug, Improvement, and Modernization Act of 2003* (P.L. 108-173). It was signed into law by the President on Monday, December 8, 2003. The law provides that beginning in June 2004, Medicare beneficiaries will be able to buy a “drug discount card” that the President predicts will cut 10 to 20 percent off the retail price of medications. Low-income beneficiaries will be eligible for a subsidy of up to \$600. Beginning in 2005, complete physicals will be covered for all newly enrolled Medicare beneficiaries.

According to the American Medical Association, most of the new law’s benefits will become available in 2006, when beneficiaries will have an option to purchase contracted private health plans for prescription drug services. This will include Medicare Part D or an HMO plan combining Parts A and B with the Medicare Advantage drug plan. These plans carry an average premium of \$420 per year. There will be a deductible of at least \$250 per year. The insurance will then pay 75% of drug costs up to \$2,250. Then the beneficiary must pay out-of-pocket until spending reaches \$3,600. At that point, Medicare will cover 95% of drug costs. VA out-of-pocket expenses are computed differently.

This change will require careful monitoring to determine how it will affect enrollees’ plans to use VA Care in the future. It will be of particular interest to see how this change will affect enrollees’ propensity to use VA for prescriptions.

Reason for Enrollment

Post¹ enrollees were also asked to specify the main reason they enrolled for VA health care services. For the most part, new enrollees enrolled primarily for routine care (34%) or for prescriptions (31%). The other significant reasons were 14% as a backup for non-VA care and 9% for specialist care.

Table 4-6

Reason for Enrollment	Frequency	Percent
Regular or routine care	1,421,730	33.8%
Prescriptions	1,316,809	31.3%
Backup for non-VA care	567,242	13.5%
Specialist care	372,183	8.9%
Other	200,863	4.8%
Don't know	144,745	3.4%
Emergency care	137,867	3.3%
Prosthetic supplies	32,609	0.8%
Refused	12,037	0.3%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

¹ The survey definitions for pre- and post-enrollment types are as follows: pre-enrollee—enrollees who were VHA patients at any time during fiscal years 1996 through 1998; post-enrollee—enrollees who were not patients during fiscal years 1996 through 1998.

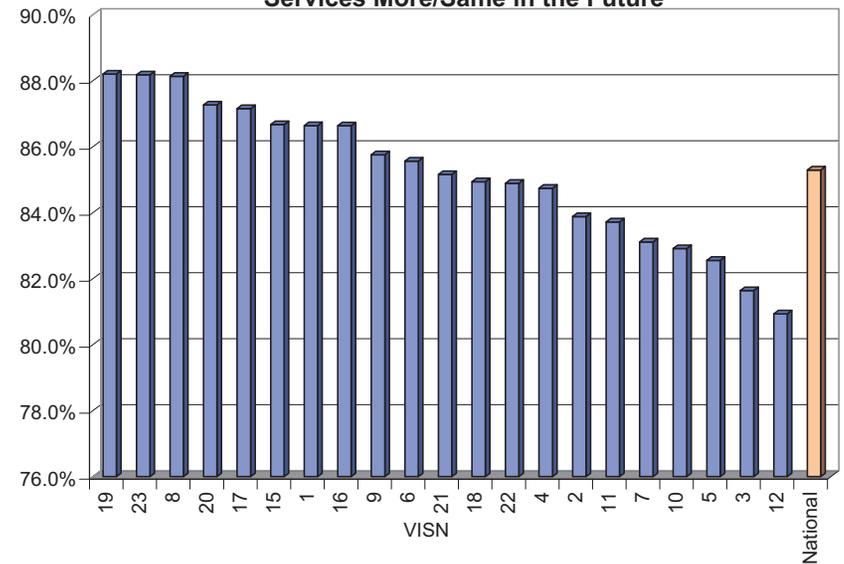
Planned Future Use

VISN Trends

- ❖ From 2002 to 2003, the percent of veteran enrollees who reported they would use more or the same amount of VA Health Care increased in all VISNs.
- ❖ In 2003, data revealed VISNs 8, 19, and 23 at 88% ranked first in the number of enrollees who plan to use more or the same amount of VA Health Care.
- ❖ The VISN with the lowest percentage of enrollees who reported they would use more or the same amount of VA health care was VISN 12 with 81%.

Figure 4-2

2003 Percent of Enrollees Planning to Use VA Health Care Services More/Same in the Future



Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Map 4-1

2003 Percent of Enrollees Planning to Use VA Health Care Services More/Same in the Future

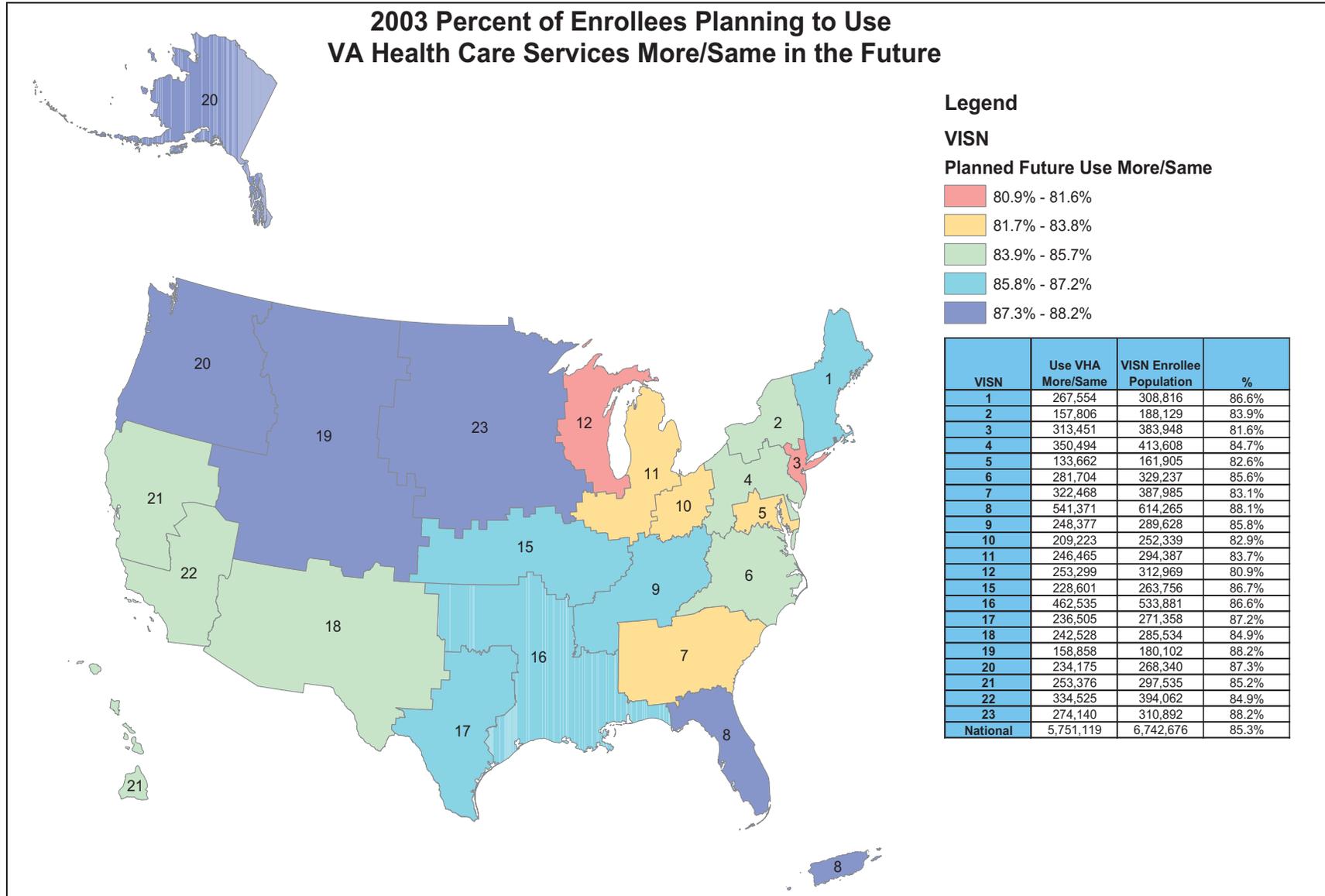


Table 4-7 2003 Planned Future Use of VA Health Care Services Reported By Enrollees Surveyed Displayed By Priority Group

VISN	More			Same			Less			DK/Ref		
	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
1	26,711	18,239	22,353	56,055	71,552	72,644	6,599	6,531	10,056	6,059	6,443	5,574
	28.0%	17.7%	20.2%	58.7%	69.6%	65.7%	6.9%	6.4%	9.1%	6.3%	6.3%	5.0%
2	11,457	14,176	12,189	28,019	41,553	50,412	2,804	3,617	9,062	2,112	7,072	5,655
	25.8%	21.3%	15.8%	63.1%	62.6%	65.2%	6.3%	5.4%	11.7%	4.8%	10.6%	7.3%
3	17,090	29,368	36,210	43,774	74,181	112,828	5,935	9,761	14,465	6,753	13,473	20,109
	23.2%	23.2%	19.7%	59.5%	58.5%	61.4%	8.1%	7.7%	7.9%	9.2%	10.6%	11.0%
4	21,674	27,530	25,692	62,575	105,210	107,813	4,417	11,087	11,268	5,056	11,768	19,518
	23.1%	17.7%	15.6%	66.8%	67.6%	65.6%	4.7%	7.1%	6.9%	5.4%	7.6%	11.9%
5	14,919	13,278	9,234	29,098	41,615	25,518	3,782	2,558	6,197	4,448	6,175	5,082
	28.6%	20.9%	20.1%	55.7%	65.4%	55.4%	7.2%	4.0%	13.5%	8.5%	9.7%	11.0%
6	33,037	19,800	23,837	68,747	84,220	52,064	8,460	8,306	7,376	6,184	10,616	6,592
	28.4%	16.1%	26.5%	59.0%	68.5%	57.9%	7.3%	6.8%	8.2%	5.3%	8.6%	7.3%
7	30,300	35,260	24,389	74,772	95,266	62,481	12,913	12,931	11,123	10,947	9,579	8,024
	23.5%	23.0%	23.0%	58.0%	62.3%	58.9%	10.0%	8.4%	10.5%	8.5%	6.3%	7.6%
8	39,878	59,299	29,141	112,582	160,016	140,455	5,393	9,857	19,473	10,279	18,229	9,663
	23.7%	24.0%	14.7%	67.0%	64.7%	70.7%	3.2%	4.0%	9.8%	6.1%	7.4%	4.9%
9	22,636	27,592	16,317	54,332	81,027	46,473	4,126	11,468	8,146	4,329	7,611	5,572
	26.5%	21.6%	21.3%	63.6%	63.5%	60.7%	4.8%	9.0%	10.6%	5.1%	6.0%	7.3%
10	16,529	21,274	13,051	36,177	76,107	46,085	3,233	10,643	8,396	3,788	10,977	6,079
	27.7%	17.9%	17.7%	60.6%	64.0%	62.6%	5.4%	8.9%	11.4%	6.3%	9.2%	8.3%
11	20,199	21,509	12,879	42,652	90,093	59,133	5,545	12,303	11,107	3,836	7,604	7,527
	28.0%	16.4%	14.2%	59.0%	68.5%	65.2%	7.7%	9.4%	12.3%	5.3%	5.8%	8.3%
12	17,855	25,616	29,584	38,028	74,108	68,107	4,504	13,333	11,014	5,499	14,298	11,020
	27.1%	20.1%	24.7%	57.7%	58.2%	56.9%	6.8%	10.5%	9.2%	8.3%	11.2%	9.2%
15	14,889	17,884	13,262	45,676	76,021	60,870	4,381	6,800	4,762	3,255	7,224	8,734
	21.8%	16.6%	15.1%	67.0%	70.4%	69.5%	6.4%	6.3%	5.4%	4.8%	6.7%	10.0%
16	46,748	49,416	27,281	100,006	154,626	84,458	9,163	14,621	10,402	10,137	16,832	10,190
	28.2%	21.0%	20.6%	60.2%	65.7%	63.8%	5.5%	6.2%	7.9%	6.1%	7.1%	7.7%
17	28,129	19,205	9,970	65,320	67,621	46,262	6,438	7,112	5,187	5,495	7,837	2,784
	26.7%	18.9%	15.5%	62.0%	66.4%	72.1%	6.1%	7.0%	8.1%	5.2%	7.7%	4.3%
18	23,183	24,623	14,067	56,060	69,512	55,084	7,430	9,419	6,808	4,285	10,871	4,195
	25.5%	21.5%	17.6%	61.6%	60.7%	68.7%	8.2%	8.2%	8.5%	4.7%	9.5%	5.2%
19	18,389	12,752	12,880	36,839	40,315	37,681	4,457	5,201	3,171	2,222	3,601	2,593
	29.7%	20.6%	22.9%	59.5%	65.2%	66.9%	7.2%	8.4%	5.6%	3.6%	5.8%	4.6%
20	31,317	27,814	15,540	62,855	57,860	38,789	5,179	4,743	5,627	6,202	6,891	5,523
	29.7%	28.6%	23.7%	59.5%	59.5%	59.2%	4.9%	4.9%	8.6%	5.9%	7.1%	8.4%
21	27,193	34,172	16,289	55,921	68,751	51,050	6,936	9,715	8,514	3,449	8,472	7,073
	29.1%	28.2%	19.6%	59.8%	56.8%	61.6%	7.4%	8.0%	10.3%	3.7%	7.0%	8.5%
22	30,486	35,846	22,027	67,065	118,240	60,861	6,959	13,907	13,825	6,395	9,948	8,503
	27.5%	20.1%	20.9%	60.5%	66.4%	57.8%	6.3%	7.8%	13.1%	5.8%	5.6%	8.1%
23	18,178	18,330	25,483	59,109	66,547	86,493	4,850	4,758	7,145	3,819	7,715	8,465
	21.1%	18.8%	20.0%	68.8%	68.4%	67.8%	5.6%	4.9%	5.6%	4.4%	7.9%	6.6%
National	510,798	552,984	411,676	1,195,661	1,714,438	1,365,563	123,504	188,671	193,123	114,549	203,235	168,475
	26.3%	20.8%	19.2%	61.5%	64.5%	63.8%	6.4%	7.1%	9.0%	5.9%	7.6%	7.9%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Priority.

Table 4-8 2003 Planned Future Use of VA Health Care Services Reported By Enrollees Surveyed Displayed By Age Group

VISN	More			Same			Less			DK/Ref		
	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+	< 45	45 - 64	65+
1	13,768	26,801	26,734	13,512	59,972	126,767	2,581	7,976	12,628	944	5,008	12,124
	44.7%	26.9%	15.0%	43.9%	60.1%	71.1%	8.4%	8.0%	7.1%	3.1%	5.0%	6.8%
2	5,833	16,823	15,165	13,533	38,608	67,842	372	5,277	9,835	615	4,643	9,581
	28.7%	25.7%	14.8%	66.5%	59.1%	66.2%	1.8%	8.1%	9.6%	3.0%	7.1%	9.4%
3	9,342	36,277	37,049	20,217	67,313	143,254	2,818	10,193	17,150	2,020	11,358	26,957
	27.2%	29.0%	16.5%	58.8%	53.8%	63.8%	8.2%	8.1%	7.6%	5.9%	9.1%	12.0%
4	6,942	37,663	30,291	18,864	93,168	163,567	2,153	8,506	16,114	2,571	12,644	21,127
	22.7%	24.8%	13.1%	61.8%	61.3%	70.8%	7.1%	5.6%	7.0%	8.4%	8.3%	9.1%
5	8,481	16,778	12,172	16,780	35,118	44,333	2,086	4,624	5,828	3,712	5,119	6,875
	27.3%	27.2%	17.6%	54.0%	57.0%	64.1%	6.7%	7.5%	8.4%	12.0%	8.3%	9.9%
6	15,889	37,831	22,955	33,795	79,324	91,910	4,979	9,954	9,208	3,432	9,393	10,566
	27.4%	27.7%	17.0%	58.2%	58.1%	68.3%	8.6%	7.3%	6.8%	5.9%	6.9%	7.8%
7	20,217	45,731	24,000	33,135	94,523	104,861	11,444	14,759	10,765	5,462	11,513	11,576
	28.8%	27.5%	15.9%	47.2%	56.8%	69.4%	16.3%	8.9%	7.1%	7.8%	6.9%	7.7%
8	20,294	65,419	42,605	40,642	125,786	246,625	3,526	13,288	17,910	625	14,347	23,199
	31.2%	29.9%	12.9%	62.4%	57.5%	74.7%	5.4%	6.1%	5.4%	1.0%	6.6%	7.0%
9	17,210	30,891	18,444	22,527	73,463	85,842	4,878	8,799	10,063	1,372	4,604	11,536
	37.4%	26.2%	14.7%	49.0%	62.4%	68.2%	10.6%	7.5%	8.0%	3.0%	3.9%	9.2%
10	7,688	29,059	14,107	15,887	61,855	80,626	4,793	8,406	9,073	2,894	9,629	8,321
	24.6%	26.7%	12.6%	50.8%	56.8%	71.9%	15.3%	7.7%	8.1%	9.3%	8.8%	7.4%
11	14,246	26,767	13,575	29,233	63,226	99,419	7,375	11,083	10,496	3,141	5,812	10,014
	26.4%	25.0%	10.2%	54.1%	59.2%	74.5%	13.7%	10.4%	7.9%	5.8%	5.4%	7.5%
12	14,952	35,584	22,520	14,740	57,701	107,803	6,537	9,496	12,819	4,539	10,442	15,837
	36.7%	31.4%	14.2%	36.2%	51.0%	67.8%	16.0%	8.4%	8.1%	11.1%	9.2%	10.0%
15	8,501	24,885	12,649	16,440	72,608	93,519	3,729	5,121	7,092	1,602	6,991	10,619
	28.1%	22.7%	10.2%	54.3%	66.2%	75.5%	12.3%	4.7%	5.7%	5.3%	6.4%	8.6%
16	28,373	59,472	35,600	31,709	145,359	162,022	5,154	14,324	14,707	5,202	10,088	21,869
	40.3%	25.9%	15.2%	45.0%	63.4%	69.2%	7.3%	6.2%	6.3%	7.4%	4.4%	9.3%
17	13,895	25,495	17,915	21,500	72,568	85,134	1,497	8,056	9,184	1,400	6,126	8,590
	36.3%	22.7%	14.8%	56.1%	64.7%	70.5%	3.9%	7.2%	7.6%	3.7%	5.5%	7.1%
18	13,756	30,360	17,756	24,417	83,683	72,554	3,631	10,405	9,621	4,114	6,248	8,990
	30.0%	23.2%	16.3%	53.2%	64.0%	66.6%	7.9%	8.0%	8.8%	9.0%	4.8%	8.3%
19	9,234	20,309	14,479	16,903	40,599	57,333	3,681	3,816	5,331	216	2,760	5,439
	30.7%	30.1%	17.5%	56.3%	60.2%	69.4%	12.3%	5.7%	6.5%	0.7%	4.1%	6.6%
20	22,031	34,630	18,010	26,255	67,994	65,255	2,636	4,794	8,120	3,098	5,210	10,307
	40.8%	30.7%	17.7%	48.6%	60.4%	64.2%	4.9%	4.3%	8.0%	5.7%	4.6%	10.1%
21	18,101	39,745	19,809	21,459	67,530	86,734	2,827	8,675	13,663	2,157	4,593	12,244
	40.6%	33.0%	15.0%	48.2%	56.0%	65.5%	6.3%	7.2%	10.3%	4.8%	3.8%	9.2%
22	28,577	38,457	21,325	34,310	117,153	94,702	4,353	12,019	18,320	2,838	8,088	13,921
	40.8%	21.9%	14.4%	49.0%	66.7%	63.9%	6.2%	6.8%	12.4%	4.0%	4.6%	9.4%
23	8,130	26,647	27,214	18,391	58,839	134,919	2,168	5,578	9,007	1,001	4,559	14,439
	27.4%	27.9%	14.7%	61.9%	61.5%	72.7%	7.3%	5.8%	4.9%	3.4%	4.8%	7.8%
National	305,457	705,625	464,375	484,249	1,576,391	2,215,022	83,217	185,148	236,933	52,954	159,174	274,132
	33.0%	26.9%	14.6%	52.3%	60.0%	69.4%	9.0%	7.0%	7.4%	5.7%	6.1%	8.6%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Age.

Table 4-9 2003 Planned Future Use of VA Health Care Services Reported By Enrollees Surveyed Displayed By Income Group

VISN	More			Same			Less			DK/Ref		
	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref	Low	High	DK/Ref
1	40,324	18,618	8,361	126,781	43,019	30,451	14,258	6,495	2,432	11,633	3,515	2,929
	20.9%	26.0%	18.9%	65.7%	60.0%	68.9%	7.4%	9.1%	5.5%	6.0%	4.9%	6.6%
2	23,903	9,929	3,990	76,338	29,368	14,278	8,000	4,814	2,670	9,699	2,314	2,826
	20.3%	21.4%	16.8%	64.7%	63.3%	60.1%	6.8%	10.4%	11.2%	8.2%	5.0%	11.9%
3	40,513	29,882	12,272	132,295	66,745	31,744	17,376	9,223	3,562	16,228	12,030	12,077
	19.6%	25.3%	20.6%	64.1%	56.6%	53.2%	8.4%	7.8%	6.0%	7.9%	10.2%	20.2%
4	50,518	16,179	8,199	189,918	53,334	32,346	13,760	6,343	6,669	19,803	9,351	7,188
	18.4%	19.0%	15.1%	69.3%	62.6%	59.5%	5.0%	7.4%	12.3%	7.2%	11.0%	13.2%
5	20,603	10,487	6,341	53,759	28,396	14,076	5,319	5,802	1,416	6,963	4,900	3,843
	23.8%	21.1%	24.7%	62.0%	57.3%	54.8%	6.1%	11.7%	5.5%	8.0%	9.9%	15.0%
6	42,998	25,118	8,558	135,590	45,537	23,903	14,589	7,234	2,319	15,190	4,043	4,158
	20.6%	30.7%	22.0%	65.1%	55.6%	61.4%	7.0%	8.8%	6.0%	7.3%	4.9%	10.7%
7	52,595	25,593	11,761	142,959	60,661	28,899	27,021	7,759	2,188	16,778	7,639	4,134
	22.0%	25.2%	25.0%	59.7%	59.7%	61.5%	11.3%	7.6%	4.7%	7.0%	7.5%	8.8%
8	91,363	28,073	8,881	267,859	90,934	54,261	23,880	8,967	1,875	21,959	5,137	11,075
	22.6%	21.1%	11.7%	66.1%	68.3%	71.3%	5.9%	6.7%	2.5%	5.4%	3.9%	14.6%
9	46,042	12,349	8,154	127,353	36,016	18,463	16,808	4,402	2,530	9,874	3,499	4,139
	23.0%	21.9%	24.5%	63.7%	64.0%	55.5%	8.4%	7.8%	7.6%	4.9%	6.2%	12.4%
10	33,742	13,509	3,604	113,078	23,085	22,205	15,000	5,470	1,802	13,760	4,271	2,814
	19.2%	29.2%	11.8%	64.4%	49.8%	73.0%	8.5%	11.8%	5.9%	7.8%	9.2%	9.2%
11	37,312	13,688	3,587	140,349	29,352	22,177	19,097	6,790	3,067	9,852	3,490	5,626
	18.1%	25.7%	10.4%	67.9%	55.0%	64.4%	9.2%	12.7%	8.9%	4.8%	6.5%	16.3%
12	45,305	20,350	7,401	129,411	34,625	16,207	21,246	5,973	1,632	18,489	6,678	5,650
	21.1%	30.1%	24.0%	60.3%	51.2%	52.5%	9.9%	8.8%	5.3%	8.6%	9.9%	18.3%
15	28,923	12,133	4,979	124,770	36,309	21,487	10,188	3,916	1,839	10,031	3,671	5,511
	16.6%	21.7%	14.7%	71.7%	64.8%	63.5%	5.9%	7.0%	5.4%	5.8%	6.6%	16.3%
16	84,459	24,787	14,199	247,204	57,400	34,486	24,097	6,683	3,406	21,669	9,841	5,650
	22.4%	25.1%	24.6%	65.5%	58.1%	59.7%	6.4%	6.8%	5.9%	5.7%	10.0%	9.8%
17	32,079	20,093	5,132	117,721	44,325	17,155	11,873	5,384	1,480	9,723	2,355	4,038
	18.7%	27.8%	18.5%	68.7%	61.4%	61.7%	6.9%	7.5%	5.3%	5.7%	3.3%	14.5%
18	38,125	18,056	5,692	113,314	49,461	17,880	15,105	5,439	3,113	13,369	2,242	3,741
	21.2%	24.0%	18.7%	63.0%	65.8%	58.8%	8.4%	7.2%	10.2%	7.4%	3.0%	12.3%
19	26,077	14,193	3,752	73,721	29,986	11,129	8,190	3,033	1,606	3,946	1,625	2,845
	23.3%	29.1%	19.4%	65.9%	61.4%	57.6%	7.3%	6.2%	8.3%	3.5%	3.3%	14.7%
20	48,846	19,040	6,785	100,193	40,941	18,370	7,080	4,860	3,610	8,738	5,873	4,005
	29.6%	26.9%	20.7%	60.8%	57.9%	56.1%	4.3%	6.9%	11.0%	5.3%	8.3%	12.2%
21	46,111	24,651	6,892	113,092	43,624	19,006	14,763	6,861	3,541	9,731	5,826	3,435
	25.1%	30.4%	21.0%	61.6%	53.9%	57.8%	8.0%	8.5%	10.8%	5.3%	7.2%	10.5%
22	49,027	29,513	9,820	153,697	61,244	31,224	19,800	10,981	3,911	12,991	4,933	6,922
	20.8%	27.7%	18.9%	65.3%	57.4%	60.2%	8.4%	10.3%	7.5%	5.5%	4.6%	13.3%
23	38,346	17,122	6,523	149,087	42,068	20,994	10,804	3,643	2,306	13,523	3,648	2,828
	18.1%	25.8%	20.0%	70.4%	63.3%	64.3%	5.1%	5.5%	7.1%	6.4%	5.5%	8.7%
National	917,211	403,364	154,882	2,828,491	946,430	500,741	318,255	130,068	56,975	273,948	106,880	105,432
	21.1%	25.4%	18.9%	65.2%	59.6%	61.2%	7.3%	8.2%	7.0%	6.3%	6.7%	12.9%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
Denominator is the VISN enrollee population by Income.

Preference for TRICARE For Life (TFL)

The 2002 and 2003 Survey of Veteran Enrollees' Health and Reliance Upon VA asked military retirees if they were eligible for enrollment in the Department of Defense's TRICARE For Life program, which provides health care and pharmacy benefits to military retirees. TRICARE For Life legislation was passed as part of the National Defense Authorization Act for Fiscal Year 2001. Basically, TRICARE For Life acts as a secondary payer to Medicare, similar to Medigap insurance. No fee is required, other than the monthly fee for Medicare Part B. TRICARE For Life pays all pharmacy costs for prescriptions obtained from a military treatment facility or enrollees can choose a co-pay of \$3 for generic medications (\$9 for brand names) from mail order or in-network pharmacies. TRICARE For Life also pays the final 20% for most outpatient services, after Medicare pays the initial 80%. Finally, TRICARE For Life will cover 75-80% of the cost of care in a skilled nursing facility for all days over 100 (while Medicare does not cover any costs after day 100).

Survey Data

Approximately 12% of the survey respondents nationwide were dual-eligible for both VA and TRICARE For Life benefits. Nationwide, this represents about 836,700 veterans. These figures mark a 1% decrease in the total percent of enrollees who are dual-eligible, but the actual number of veterans with dual eligibility increased by approximately 5,000. An estimated 476,280 enrolled veterans are actually enrolled in TRICARE For Life, representing 7% of the total enrolled veteran population or 57% of all dual-eligible veterans. In 2002, an estimated 464,376 veterans were enrolled in TRICARE For Life, representing 8% of the total VA-enrolled veteran population or 56% of all dual-eligible veterans. Veterans enrolled in TRICARE For Life were then asked where they preferred to receive various health care services. The military retirees chose from the following categories: VA, TRICARE For Life, both, neither, don't know, or no response. Two-thirds of the surveyed military retirees enrolled in TRICARE For Life were age 65 or over.

Preference for TRICARE For Life Trends

2002 was the first year in which survey data were available regarding preference for VA or TRICARE For Life services. Now that two years of data are available, the responses can be compared for trends. Since the survey responses have been refined this year, both years of data will be reported. It is important to note that due to the survey refinements, the 2002 results published here will be slightly different than those published in the previous survey report *Survey of Veteran Enrollees' Health and Reliance Upon VA 2002 & 1999*.

- ❖ In 2003, enrolled veterans preferred to receive health care services from TRICARE For Life compared to their preference for VA care for prescriptions, preventative care, general outpatient care, and inpatient care. This is not an unexpected result, given that TRICARE For Life allows selection of the health care provider. In fact, given the coverage provided by TRICARE For Life, the difference in preference is rather small, with a sizeable minority indicating that they preferred to use both VA and TRICARE For Life. These preferences are very similar to those expressed by TRICARE For Life enrolled veterans in 2002.
- ❖ In 2003, enrolled veterans preferred to receive specialty health care services from VA, including hearing aids, vision care, nursing home care, and VA special services (spinal cord injury, blind rehab, behavioral health, and amputations). Again, these preferences are very similar to those expressed in the 2002 survey.

Preference for TRICARE For Life Trends (continued)

- ❖ The highest percentage of dual-eligible enrollees expressing a preference for VA was in hearing aids, where VA was preferred by 44% in 2003. In contrast, preference to use TRICARE For Life for hearing aids was the lowest ranked at 20%. It is important to know that TRICARE For Life does not cover hearing aids. This response pattern is very similar to that obtained in the 2002 survey.
- ❖ The highest percentage of dual-eligible enrollees expressing a preference for TRICARE For Life was for inpatient care, where TRICARE For Life was preferred by 46%, compared to 23% expressing a preference for inpatient care from VA. Again, these responses are very similar to those obtained in the 2002 survey.
- ❖ The percent of veterans expressing a preference for neither VA nor TRICARE For Life was very small in all categories in 2003, ranging from 3% (prescriptions) to 14% (vision care).
- ❖ Finally, the health care area where dual-eligible enrollees were most likely to respond “don’t know” or decline to respond was in nursing home care, suggesting that some respondents may not yet have begun to think about or investigate their need for that particular service. This mirrors the results obtained in the 2002 survey.
 - Nationally, 24% of dual-enrolled veterans in 2003 had no response to that particular question.
 - Interestingly, of those dual-eligible enrollees who did express a preference, a slightly higher percent chose VA (28%) over TRICARE For Life (21%).
 - In 2002, the preference for VA nursing care over TRICARE For Life represented a difference of two percentage points; in 2003, the preference for VA over TRICARE For Life climbed to almost seven percentage points.
 - This may partly be related to the perceived quality of nursing home care within VHA where facilities must successfully pass inspections by the state, Medicare, and VA.

Preference for TRICARE For Life (TFL) by Priority, Age, and Income Group

Due to the smaller sample size (limited to enrollees with dual VA and TRICARE For Life eligibility), it is not possible to analyze the VA/TRICARE For Life preference data at the level of priority, age, or income.

Table 4-10

Year	Prescriptions					Preventative Care					Hearing Aids				
	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref
2002	109,398	178,380	138,107	12,357	26,135	118,002	179,069	120,012	14,530	32,763	186,895	99,082	78,061	26,873	73,465
	23.6%	38.4%	29.7%	2.7%	5.6%	25.4%	38.6%	25.8%	3.1%	7.1%	40.2%	21.3%	16.8%	5.8%	15.8%
2003	104,774	195,304	147,117	15,316	12,756	112,157	194,984	130,374	20,797	16,952	207,064	94,176	83,017	35,967	54,388
	22.0%	41.0%	30.9%	3.2%	2.9%	23.5%	40.9%	27.4%	4.4%	3.8%	43.5%	19.8%	17.4%	7.6%	11.8%

Year	Vision Care					Other Outpatient Care					Inpatient Care				
	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref
2002	150,451	141,051	79,046	42,156	51,672	118,696	190,306	103,034	21,602	30,738	106,709	201,598	87,343	23,490	45,236
	32.4%	30.4%	17.0%	9.1%	11.1%	25.6%	41.0%	22.2%	4.7%	6.6%	23.0%	43.4%	18.8%	5.1%	9.7%
2003	163,050	141,249	81,346	64,336	24,999	120,771	206,766	105,439	29,184	13,291	107,121	220,268	91,329	34,088	22,194
	34.2%	29.7%	17.1%	13.5%	5.5%	25.4%	43.4%	22.1%	6.1%	3.0%	22.5%	46.2%	19.2%	7.2%	4.9%

Year	Nursing Home Care					VA Special Services				
	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref
2002	113,730	104,374	81,797	38,979	125,497	150,449	130,848	84,029	22,548	76,502
	24.5%	22.5%	17.6%	8.4%	27.0%	32.4%	28.2%	18.1%	4.9%	16.5%
2003	134,039	101,470	80,755	47,490	109,499	163,386	128,513	90,579	33,035	57,919
	28.1%	21.3%	17.0%	10.0%	23.6%	34.3%	27.0%	19.0%	6.9%	12.8%

Source: 2002, 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
VA Special Services include Spinal Cord Injury, Blind Rehab, Behavioral Health and Amputations.

VISN Overview

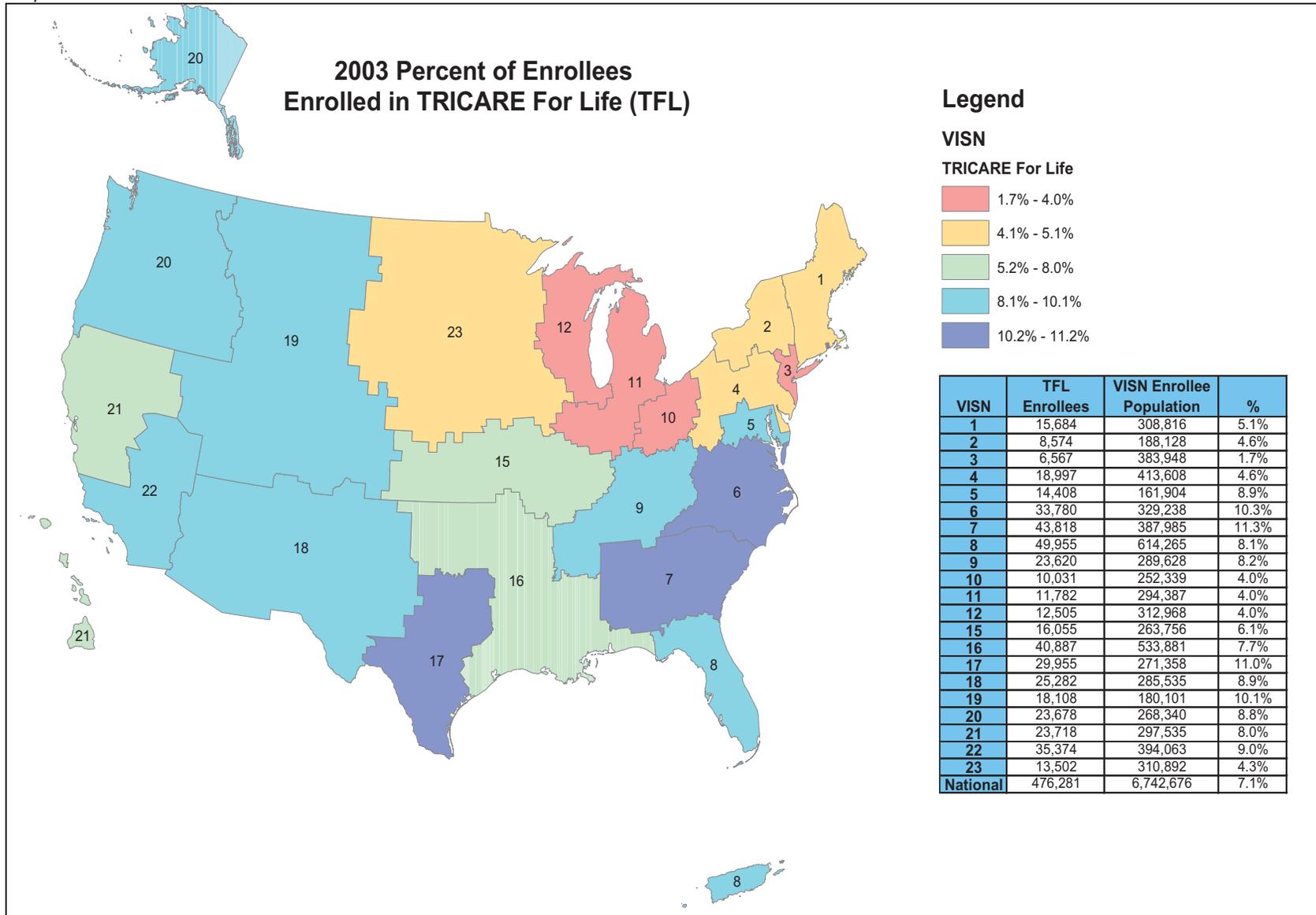
- ❖ The first factor to note in analyzing preference for TRICARE For Life (TFL) at the VISN level is the variability in eligibility and enrollment among VISNs. VISN 3 has only 17% of its total number of VHA enrolled veterans also eligible for TRICARE For Life, while 11% VA veteran enrollees in VISN 17 are also eligible for TRICARE For Life. In terms of actual enrollment, VISN 3 has only 2% of its VHA enrollees also enrolled in TRICARE For Life, while VISN 7 has 11% of its VHA enrollees also enrolled in TRICARE For Life.
 - ❖ The overall eligibility rate declined about 1% nationally, even though there are approximately an additional 5,000 veterans eligible for TRICARE For Life. This pattern is due to the fact that the enrollment rate for VHA grew faster than the new enrollment rate for TRICARE For Life. The actual enrollment rate in TRICARE For Life declined about 0.4% from 2002 to 2003 among enrollees surveyed.
 - ❖ Most networks showed fairly stable enrollment numbers in TRICARE For Life.
- VISNs 8 and 22 demonstrated increases among enrollees surveyed in number of veterans dually enrolled.
 - VISN 16 displayed a fairly sizeable decrease in number of veterans dually enrolled among enrollees surveyed.
 - Dual enrolled enrollees in VISN 3 preferred VA services over TRICARE For Life in six of the eight areas measured and were exactly equal in a seventh area.
 - Dual enrolled enrollees in VISN 1 preferred TRICARE For Life services in all eight areas measured, including hearing aids, for which TRICARE For Life does not pay.
 - Although the strongest preference nationally for TRICARE For Life was for inpatient care, in VISNs 9 and 11, dual enrolled veterans expressed a preference for VA inpatient care.

Table 4-11

VISN	TFL Eligibles		TFL Enrollees		
	Number	Percent Enrollees	Number	Percent of VISN	Percent of Eligibles
1	29,313	9.5%	15,684	5.1%	53.5%
2	15,145	8.1%	8,574	4.6%	56.6%
3	18,160	4.7%	6,567	1.7%	36.2%
4	31,771	7.7%	18,997	4.6%	59.8%
5	27,126	16.8%	14,408	8.9%	53.1%
6	58,303	17.7%	33,780	10.3%	57.9%
7	75,245	19.4%	43,818	11.3%	58.2%
8	85,523	13.9%	49,955	8.1%	58.4%
9	39,794	13.7%	23,620	8.2%	59.4%
10	19,920	7.9%	10,031	4.0%	50.4%
11	22,017	7.5%	11,782	4.0%	53.5%
12	18,100	5.8%	12,505	4.0%	69.1%
15	28,305	10.7%	16,055	6.1%	56.7%
16	70,019	13.1%	40,887	7.7%	58.4%
17	54,059	19.9%	29,955	11.0%	55.4%
18	47,713	16.7%	25,282	8.9%	53.0%
19	28,570	15.9%	18,108	10.1%	63.4%
20	41,339	15.4%	23,678	8.8%	57.3%
21	42,294	14.2%	23,718	8.0%	56.1%
22	60,562	15.4%	35,374	9.0%	58.4%
23	23,427	7.5%	13,502	4.3%	57.6%
National	836,705	12.4%	476,281	7.1%	56.9%

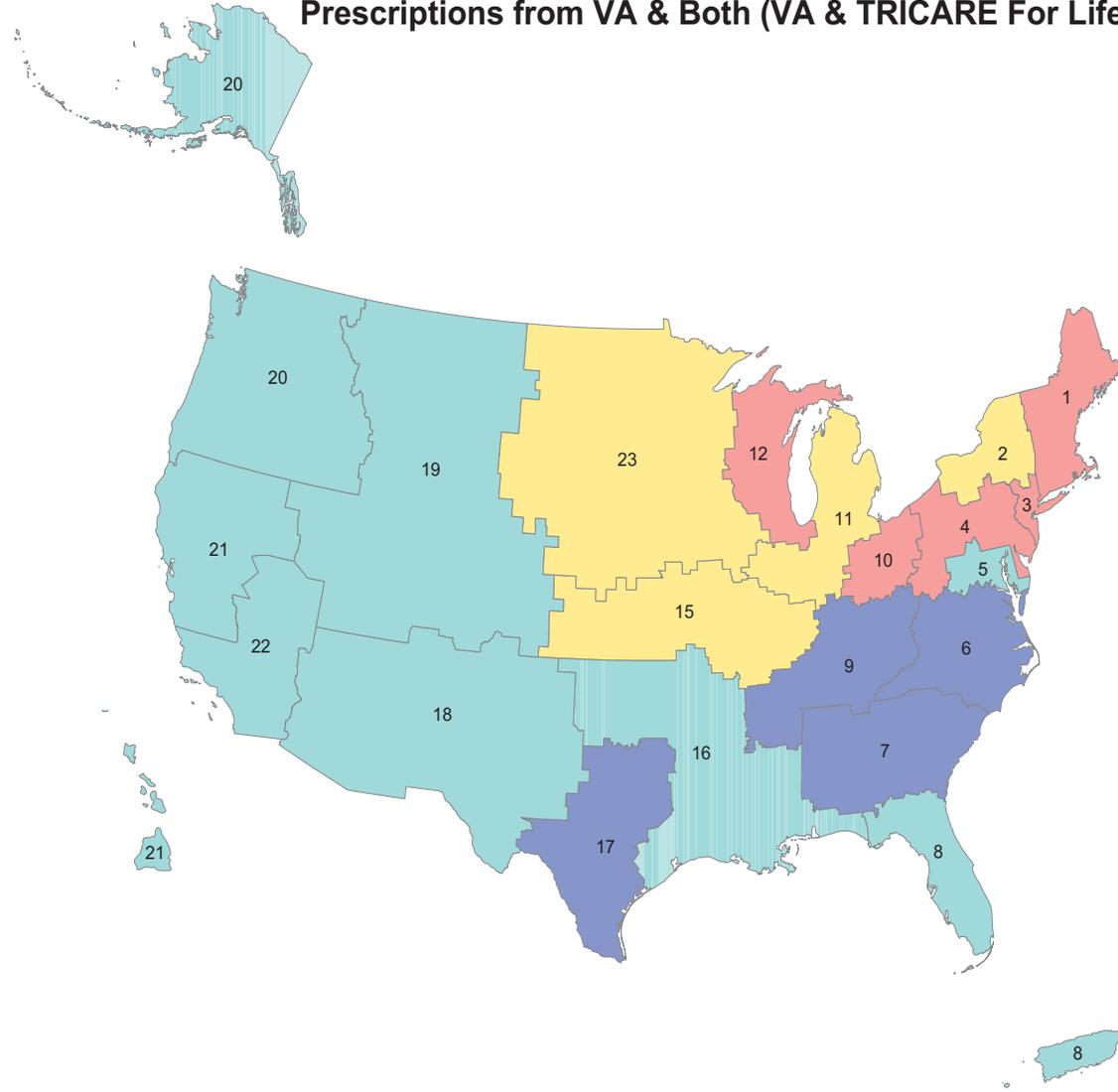
Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Map 4-2



Map 4-3

2003 Percent of Dual Eligible Enrollees with Preference for Prescriptions from VA & Both (VA & TRICARE For Life (TFL))



Legend

VISN

TRICARE For Life

- 1.0% - 2.2%
- 2.3% - 2.9%
- 3.0% - 4.7%
- 4.8% - 5.9%

VISN	VA & VA/ TFL Preference	TFL Enrolled Population	%
1	6,462	15,684	41.2%
2	4,585	8,574	53.5%
3	3,900	6,567	59.4%
4	8,425	18,997	44.4%
5	7,203	14,408	50.0%
6	18,143	33,780	53.7%
7	22,869	43,818	52.2%
8	26,953	49,955	54.0%
9	16,848	23,620	71.3%
10	5,634	10,031	56.2%
11	8,226	11,782	69.8%
12	6,925	12,505	55.4%
15	7,771	16,055	48.4%
16	23,491	40,887	57.5%
17	15,486	29,955	51.7%
18	13,436	25,282	53.1%
19	8,370	18,108	46.2%
20	11,161	23,678	47.1%
21	13,092	23,718	55.2%
22	15,277	35,374	43.2%
23	7,633	13,502	56.5%
National	251,891	476,281	52.9%

Table 4-12

2003 Preference for VA/TRICARE For Life (TFL)

VISN	Prescriptions					Preventative Care					Hearing Aids				
	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref
1	1,820	8,301	4,643	718	203	2,708	7,829	4,258	365	524	4,912	5,879	2,955	1,293	646
	11.6%	52.9%	29.6%	4.6%	1.3%	17.3%	49.9%	27.2%	2.3%	3.3%	31.3%	37.5%	18.8%	8.2%	4.1%
2	2,033	3,822	2,552	89	71	2,678	2,884	2,731	55	218	3,176	1,247	2,067	867	1,216
	23.7%	44.6%	29.8%	1.0%	0.9%	31.2%	33.6%	31.9%	0.6%	2.6%	37.0%	14.5%	24.1%	10.1%	14.2%
3	1,877	1,871	2,024	404	391	1,998	1,068	1,718	1,191	591	2,763	717	1,510	626	760
	28.6%	28.5%	30.8%	6.2%	0.1	30.4%	16.3%	26.2%	18.1%	9.0%	42.1%	10.9%	23.0%	9.5%	14.5%
4	3,612	8,402	4,813	719	1,450	3,154	8,100	4,606	1,478	1,548	8,937	2,600	3,296	1,548	2,616
	19.0%	44.2%	25.3%	3.8%	7.6%	16.6%	42.6%	24.2%	7.8%	8.7%	47.0%	13.7%	17.3%	8.1%	13.8%
5	1,854	6,504	5,349	266	436	1,958	7,347	4,219	434	450	5,734	3,361	2,772	1,411	1,097
	12.9%	45.1%	37.1%	1.8%	3.0%	13.6%	51.0%	29.3%	3.0%	3.1%	39.8%	23.3%	19.2%	9.8%	7.8%
6	7,686	12,785	10,457	1,954	658	6,356	13,365	10,412	1,729	1,668	15,116	7,086	6,967	1,839	2,533
	22.8%	37.8%	31.0%	5.8%	2.7%	18.8%	39.6%	30.8%	5.1%	5.7%	44.7%	21.0%	20.6%	5.4%	8.2%
7	7,692	16,830	15,177	2,356	1,763	7,345	18,251	14,250	1,451	2,520	17,655	8,220	8,411	4,245	5,079
	17.6%	38.4%	34.6%	5.4%	4.0%	16.8%	41.7%	32.5%	3.3%	5.8%	40.3%	18.8%	19.2%	9.7%	12.1%
8	12,432	21,153	14,521	1,487	361	14,764	19,151	14,348	736	956	22,814	5,418	9,270	1,841	10,295
	24.9%	42.3%	29.1%	3.0%	0.7%	29.6%	38.3%	28.7%	1.5%	1.9%	45.7%	10.8%	18.6%	3.7%	21.2%
9	9,902	6,394	6,946	113	265	8,864	6,166	6,832	1,075	683	12,757	2,942	3,610	2,515	1,745
	41.9%	27.1%	29.4%	0.5%	1.1%	37.5%	26.1%	28.9%	4.6%	2.9%	54.0%	12.5%	15.3%	10.6%	7.6%
10	2,332	3,491	3,302	262	643	2,040	3,591	3,616	375	409	4,799	1,940	1,548	520	1,224
	23.3%	34.8%	32.9%	2.6%	6.4%	20.3%	35.8%	36.0%	3.7%	4.1%	47.8%	19.3%	15.4%	5.2%	12.2%
11	3,184	3,179	5,042	213	164	3,839	4,804	2,309	531	299	6,137	1,655	1,986	663	1,341
	27.0%	27.0%	42.8%	1.8%	1.4%	32.6%	40.8%	19.6%	4.5%	2.5%	52.1%	14.0%	16.9%	5.6%	11.4%
12	4,840	4,809	2,084	619	151	4,588	5,052	1,983	414	467	4,969	2,388	2,376	1,214	1,558
	38.7%	38.5%	16.7%	5.0%	1.2%	36.7%	40.4%	15.9%	3.3%	3.7%	39.7%	19.1%	19.0%	9.7%	12.5%
15	3,589	6,665	4,182	599	899	4,768	6,785	3,832	302	368	6,625	3,025	3,003	1,415	1,987
	22.4%	41.5%	26.1%	3.7%	6.4%	29.7%	42.3%	23.9%	1.9%	2.3%	41.3%	18.8%	18.7%	8.8%	12.4%
16	10,170	15,616	13,321	990	790	7,812	17,272	10,690	3,687	1,425	19,733	8,207	5,089	3,411	4,447
	24.9%	38.2%	32.6%	2.4%	1.9%	19.1%	42.2%	26.1%	9.0%	3.5%	48.3%	20.1%	12.4%	8.3%	10.9%
17	6,181	12,394	9,306	902	899	6,289	12,035	8,565	1,356	1,436	14,742	5,806	4,108	1,598	3,525
	20.6%	41.4%	31.1%	3.0%	3.9%	21.0%	40.2%	28.6%	4.5%	5.7%	49.2%	19.4%	13.7%	5.3%	12.4%
18	5,465	11,130	7,971	501	215	7,190	11,990	5,367	394	342	10,767	7,102	3,024	1,618	2,655
	21.6%	44.0%	31.5%	2.0%	0.8%	28.4%	47.4%	21.2%	1.6%	1.4%	42.6%	28.1%	12.0%	6.4%	11.0%
19	3,015	8,935	5,355	406	397	4,811	8,687	3,897	534	179	7,162	4,348	3,391	1,210	1,997
	16.6%	49.3%	29.6%	2.2%	2.2%	26.6%	48.0%	21.5%	3.0%	1.0%	39.6%	24.0%	18.7%	6.7%	11.0%
20	3,926	11,006	7,235	770	741	4,424	10,242	7,273	852	888	8,987	4,552	5,275	2,775	2,090
	16.6%	46.5%	30.6%	3.2%	3.1%	18.7%	43.3%	30.7%	3.6%	3.7%	38.0%	19.2%	22.3%	11.7%	8.8%
21	5,213	9,419	7,880	349	702	7,253	8,999	6,459	150	703	11,022	4,978	3,972	1,739	1,948
	22.0%	39.7%	33.2%	1.5%	3.6%	30.6%	37.9%	27.2%	0.6%	3.6%	46.5%	21.0%	16.7%	7.3%	8.5%
22	4,837	17,150	10,440	1,479	1,251	6,016	17,006	7,892	3,148	1,096	12,205	10,735	6,049	2,555	3,613
	13.7%	48.5%	29.5%	4.2%	4.2%	17.0%	48.1%	22.3%	8.9%	3.7%	34.5%	30.3%	17.1%	7.2%	10.8%
23	3,115	5,446	4,518	119	303	3,303	4,358	5,118	540	183	6,053	1,971	2,339	1,063	2,017
	23.1%	40.3%	33.5%	0.9%	2.2%	24.5%	32.3%	37.9%	4.0%	1.4%	44.8%	14.6%	17.3%	7.9%	15.4%
National	104,774	195,304	147,117	15,316	12,756	112,157	194,984	130,374	20,797	16,952	207,064	94,176	83,017	35,967	54,388
	22.0%	41.0%	30.9%	3.2%	2.9%	23.5%	40.9%	27.4%	4.4%	3.8%	43.5%	19.8%	17.4%	7.6%	11.8%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Denominator is Dual Enrolled population.

VA Special Services include Spinal Cord Injury, Blind Rehab, Behavioral Health and Amputations.

Table 4-12 cont.

2003 Preference for VA/TRICARE For Life (TFL)

VISN	Vision Care					Other Outpatient Care					Inpatient Care				
	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref
1	4,895	6,797	2,144	1,160	681	3,444	8,386	2,803	977	74	2,018	8,947	2,885	1,147	687
	31.2%	43.3%	13.7%	7.4%	4.4%	22.0%	53.5%	17.9%	6.2%	0.5%	12.9%	57.0%	18.4%	7.3%	4.4%
2	2,674	1,473	2,120	1,754	553	1,907	3,039	3,059	540	30	1,911	3,515	1,722	883	543
	31.2%	17.2%	24.7%	20.5%	6.4%	22.2%	35.4%	35.7%	6.3%	0.4%	22.3%	41.0%	20.1%	10.3%	6.3%
3	3,169	1,716	622	940	122	2,586	2,065	834	1,064	19	2,077	2,173	570	1,475	272
	48.3%	26.1%	9.5%	14.3%	1.9%	39.4%	31.4%	12.7%	16.2%	0.3%	31.6%	33.1%	8.7%	22.5%	4.1%
4	6,220	5,348	2,769	3,451	1,209	3,896	8,119	4,361	1,992	628	2,898	9,824	3,198	1,815	1,263
	32.7%	28.2%	14.6%	18.2%	6.4%	20.5%	42.7%	23.0%	10.5%	3.3%	15.3%	51.7%	16.8%	9.6%	6.6%
5	3,225	5,702	3,335	1,820	327	1,667	7,751	4,052	647	292	1,786	8,103	3,107	761	652
	22.4%	39.6%	23.1%	12.6%	2.3%	11.6%	53.8%	28.1%	4.5%	2.0%	12.4%	56.2%	21.6%	5.3%	4.5%
6	11,623	8,025	6,448	5,019	2,415	9,519	12,181	8,625	2,021	1,184	8,027	13,717	8,207	2,436	1,143
	34.4%	23.8%	19.1%	14.9%	7.9%	28.2%	36.1%	25.5%	6.0%	4.2%	23.8%	40.6%	24.3%	7.2%	4.1%
7	13,436	10,734	8,985	6,761	3,208	9,205	21,041	9,675	2,809	1,087	8,366	21,941	9,100	2,811	1,600
	30.7%	24.5%	20.5%	15.4%	8.9%	21.0%	48.0%	22.1%	6.4%	2.5%	19.1%	50.1%	20.8%	6.4%	3.7%
8	22,136	11,111	8,594	3,570	4,544	14,146	19,366	11,890	1,459	3,093	13,477	20,211	10,660	3,277	2,329
	44.3%	22.2%	17.2%	7.1%	9.1%	28.3%	38.8%	23.8%	2.9%	6.2%	27.0%	40.5%	21.3%	6.6%	4.7%
9	10,828	5,061	2,821	3,349	1,561	8,348	7,516	5,754	1,181	821	8,541	7,725	4,536	1,821	997
	45.8%	21.4%	11.9%	14.2%	6.6%	35.3%	31.8%	24.4%	5.0%	3.5%	36.2%	32.7%	19.2%	7.7%	4.2%
10	3,804	2,459	1,613	1,125	1,031	1,804	3,986	2,401	1,299	541	1,723	3,964	2,118	1,068	1,159
	37.9%	24.5%	16.1%	11.2%	10.3%	18.0%	39.7%	23.9%	13.0%	5.4%	17.2%	39.5%	21.1%	10.6%	11.6%
11	3,986	2,902	1,511	2,935	448	3,646	4,192	2,489	1,290	65	4,235	3,911	1,758	1,249	629
	33.8%	24.6%	12.8%	24.9%	3.8%	30.9%	35.6%	21.1%	11.0%	1.4%	35.9%	33.2%	14.9%	10.6%	5.3%
12	4,683	4,124	1,320	1,852	514	4,354	6,352	1,081	567	151	3,867	6,484	1,208	665	280
	37.4%	33.0%	10.6%	14.8%	4.2%	34.8%	50.8%	8.6%	4.5%	1.2%	30.9%	51.9%	9.7%	5.3%	2.2%
15	5,048	5,261	3,317	1,508	922	4,182	6,226	4,882	335	430	3,615	7,182	3,306	976	976
	31.4%	32.8%	20.7%	9.4%	5.7%	26.0%	38.8%	30.4%	2.1%	2.7%	22.5%	44.7%	20.6%	6.1%	6.1%
16	12,396	14,767	6,379	5,929	1,414	10,771	17,985	8,426	2,811	892	7,942	20,049	7,231	4,079	1,585
	30.3%	36.1%	15.6%	14.5%	3.5%	26.3%	44.0%	20.6%	6.9%	2.2%	19.4%	49.0%	17.7%	10.0%	3.9%
17	8,590	9,885	5,409	4,342	1,622	6,463	13,592	6,605	1,898	1,291	5,736	14,700	5,353	2,353	1,708
	28.7%	33.0%	18.1%	14.5%	5.8%	21.6%	45.4%	22.0%	6.3%	4.7%	19.1%	49.1%	17.9%	7.9%	6.1%
18	8,051	11,123	3,048	2,558	502	6,722	12,475	5,040	659	386	5,701	13,740	4,029	848	965
	31.8%	44.0%	12.1%	10.1%	2.0%	26.6%	49.3%	19.9%	2.6%	1.5%	22.5%	54.3%	15.9%	3.4%	3.8%
19	5,995	6,307	2,970	2,499	338	4,129	9,456	3,257	1,180	85	3,862	10,310	2,401	1,091	444
	33.1%	34.8%	16.4%	13.8%	1.9%	22.8%	52.2%	18.0%	6.5%	0.5%	21.3%	56.9%	13.3%	6.0%	2.4%
20	8,414	6,724	4,432	2,807	1,230	5,263	11,521	4,799	1,346	750	5,798	11,000	4,720	789	1,120
	35.5%	28.4%	18.7%	11.9%	5.5%	22.2%	48.7%	20.3%	5.7%	3.2%	24.5%	46.5%	19.9%	3.3%	5.8%
21	8,756	7,043	4,816	2,153	796	8,687	9,391	4,312	936	237	6,304	10,131	4,702	862	1,263
	36.9%	29.7%	20.3%	9.1%	4.0%	36.6%	39.6%	18.2%	3.9%	1.7%	26.6%	42.7%	19.8%	3.6%	7.2%
22	10,526	11,487	5,971	6,306	1,084	6,187	17,330	7,557	2,993	1,090	6,473	17,195	7,527	2,404	1,559
	29.8%	32.5%	16.9%	17.8%	3.1%	17.5%	49.0%	21.4%	8.5%	3.7%	18.3%	48.6%	21.3%	6.8%	5.0%
23	4,598	3,201	2,723	2,500	481	3,844	4,797	3,537	1,180	144	2,765	5,446	2,992	1,280	1,020
	34.1%	23.7%	20.2%	18.5%	3.6%	28.5%	35.5%	26.2%	8.7%	1.1%	20.5%	40.3%	22.2%	9.5%	7.6%
National	163,050	141,249	81,346	64,336	24,999	120,771	206,766	105,439	29,184	13,291	107,121	220,268	91,329	34,088	22,194
	34.2%	29.7%	17.1%	13.5%	5.5%	25.4%	43.4%	22.1%	6.1%	3.0%	22.5%	46.2%	19.2%	7.2%	4.9%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
 Denominator is Dual Enrolled population.
 VA Special Services include Spinal Cord Injury, Blind Rehab, Behavioral Health and Amputations.

Table 4-12 cont.

2003 Preference for VA/TRICARE For Life (TFL)

VISN	Nursing Home Care					VA Special Services				
	VA	TFL	Both	Neither	DK/Ref	VA	TFL	Both	Neither	DK/Ref
1	2,126	6,732	2,317	1,622	2,887	4,258	5,402	2,570	1,167	2,287
	13.6%	42.9%	14.8%	10.3%	18.4%	27.1%	34.4%	16.4%	7.4%	14.6%
2	2,217	1,511	2,097	982	1,769	2,673	2,035	1,447	939	1,480
	25.9%	17.6%	24.5%	11.5%	20.6%	31.2%	23.7%	16.9%	11.0%	17.3%
3	3,192	757	639	848	1,132	2,875	1,033	880	608	1,171
	48.6%	11.5%	9.7%	12.9%	17.2%	43.8%	15.7%	13.4%	9.3%	17.8%
4	4,325	4,506	2,320	3,649	4,197	4,781	5,526	3,349	2,383	2,943
	22.8%	23.7%	12.2%	19.2%	22.1%	25.2%	29.1%	17.6%	12.5%	15.6%
5	3,183	4,493	2,896	1,556	2,237	3,335	5,542	3,681	883	946
	22.1%	31.2%	20.1%	10.8%	15.8%	23.1%	38.5%	25.5%	6.1%	6.7%
6	10,011	6,706	6,281	4,135	6,398	12,414	8,044	6,879	2,704	3,404
	29.6%	19.9%	18.6%	12.2%	19.7%	36.7%	23.8%	20.4%	8.0%	11.1%
7	9,729	10,701	7,979	5,747	9,661	12,373	12,884	8,911	4,539	5,023
	22.2%	24.4%	18.2%	13.1%	22.0%	28.2%	29.4%	20.3%	10.4%	11.7%
8	17,146	6,000	8,596	3,767	13,896	20,477	13,775	10,547	1,668	3,487
	34.3%	12.0%	17.2%	7.5%	28.9%	41.0%	27.6%	21.1%	3.3%	7.0%
9	8,724	4,341	2,380	2,574	5,551	10,810	5,344	4,183	540	2,743
	36.9%	18.4%	10.1%	10.9%	23.7%	45.8%	22.6%	17.7%	2.3%	11.6%
10	2,492	2,136	1,529	943	2,789	1,950	2,539	2,207	1,195	2,084
	24.8%	21.3%	15.2%	9.4%	29.2%	19.4%	25.3%	22.0%	11.9%	21.3%
11	4,565	1,922	1,296	762	3,213	4,469	2,470	1,514	1,431	1,898
	38.7%	16.3%	11.0%	6.5%	27.5%	37.9%	21.0%	12.9%	12.1%	16.1%
12	4,290	2,511	2,404	1,011	2,277	4,853	2,450	2,881	1,171	1,149
	34.3%	20.1%	19.2%	8.1%	18.3%	38.8%	19.6%	23.0%	9.4%	9.2%
15	4,798	3,486	2,638	1,724	3,370	7,059	4,149	2,843	442	1,562
	29.9%	21.7%	16.4%	10.7%	21.2%	44.0%	25.8%	17.7%	2.8%	9.7%
16	10,592	8,689	8,546	4,230	8,828	12,832	13,619	5,662	3,690	5,083
	25.9%	21.3%	20.9%	10.3%	21.6%	31.4%	33.3%	13.8%	9.0%	12.4%
17	8,832	5,645	3,912	1,706	9,384	8,899	8,045	6,190	1,714	4,667
	29.5%	18.8%	13.1%	5.7%	32.9%	29.7%	26.9%	20.7%	5.7%	17.0%
18	6,771	8,328	2,998	2,166	4,747	9,617	8,716	3,818	665	2,350
	26.8%	32.9%	11.9%	8.6%	19.9%	38.0%	34.5%	15.1%	2.6%	9.8%
19	5,190	4,327	3,037	2,234	3,284	5,022	5,356	3,307	1,716	2,706
	28.7%	23.9%	16.8%	12.3%	18.3%	27.7%	29.6%	18.3%	9.5%	14.9%
20	7,422	5,092	4,564	1,952	4,401	9,038	4,587	4,765	1,400	3,888
	31.3%	21.5%	19.3%	8.2%	19.6%	38.2%	19.4%	20.1%	5.9%	16.4%
21	8,246	5,001	4,226	1,365	4,303	9,097	5,314	5,742	1,021	2,089
	34.8%	21.1%	17.8%	5.8%	20.6%	38.4%	22.4%	24.2%	4.3%	10.7%
22	6,921	6,940	6,376	3,082	11,754	11,113	8,639	6,547	2,455	5,360
	19.6%	19.6%	18.0%	8.7%	34.1%	31.4%	24.4%	18.5%	6.9%	18.7%
23	3,267	1,647	3,728	1,437	3,424	5,442	3,043	2,656	702	1,600
	24.2%	12.2%	27.6%	10.6%	25.4%	40.3%	22.5%	19.7%	5.2%	12.3%
National	134,039	101,470	80,755	47,490	109,499	163,386	128,513	90,579	33,035	57,919
	28.1%	21.3%	17.0%	10.0%	23.6%	34.3%	27.0%	19.0%	6.9%	12.8%

Source: 2003 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Denominator is Dual Enrolled population.

VA Special Services include Spinal Cord Injury, Blind Rehab, Behavioral Health and Amputations.

Table 4-13

2002 Preference for VA/TRICARE For Life (TFL)

VISN	Prescriptions					Preventative Care					Hearing Aids				
	VA	TFL	Both	Neither	DK/Ref.	VA	TFL	Both	Neither	DK/Ref.	VA	TFL	Both	Neither	DK/Ref.
1	4,164	6,538	3,894	0	1,376	4,618	5,597	3,626	0	2,131	6,726	3,528	1,990	0	3,728
	26.1%	40.9%	24.4%	0.0%	8.6%	28.9%	35.0%	22.7%	0.0%	13.3%	42.1%	22.1%	12.5%	0.0%	23.3%
2	2,501	2,490	2,343	7	696	2,763	2,717	1,687	7	862	2,726	1,337	1,232	7	2,733
	31.1%	31.0%	29.2%	0.1%	8.7%	34.4%	33.8%	21.0%	0.1%	10.7%	33.9%	16.6%	15.3%	0.1%	34.0%
3	2,259	633	2,130	0	1,750	1,548	1,853	2,165	0	1,204	1,629	920	1,516	0	2,705
	33.4%	9.4%	31.5%	0.0%	25.8%	22.9%	27.4%	32.0%	0.0%	17.8%	24.1%	13.6%	22.4%	0.0%	40.0%
4	3,903	7,653	5,336	0	1,391	4,072	7,298	4,997	0	1,916	7,368	3,978	2,691	0	4,247
	21.3%	41.9%	29.2%	0.0%	7.6%	22.3%	39.9%	27.3%	0.0%	10.5%	40.3%	21.8%	14.7%	0.0%	23.2%
5	2,750	5,144	3,747	240	1,571	2,309	5,617	3,667	242	1,616	4,787	3,017	2,582	213	2,852
	20.4%	38.2%	27.9%	1.8%	11.7%	17.2%	41.8%	27.3%	1.8%	12.0%	35.6%	22.4%	19.2%	1.6%	21.2%
6	6,747	9,539	13,766	800	1,249	8,308	10,848	9,939	740	2,267	12,678	5,950	7,781	2,164	3,529
	21.0%	29.7%	42.9%	2.5%	3.9%	25.9%	33.8%	31.0%	2.3%	7.1%	39.5%	18.5%	24.2%	6.7%	11.0%
7	7,170	20,631	11,239	2,610	1,358	6,933	20,047	11,421	2,713	1,892	17,467	11,760	6,455	3,544	3,782
	16.7%	48.0%	26.1%	6.1%	3.2%	16.1%	46.6%	26.6%	6.3%	4.4%	40.6%	27.3%	15.0%	8.2%	8.8%
8	12,768	12,251	15,527	1,955	1,470	10,088	15,556	15,238	1,510	1,581	19,780	7,152	8,119	3,520	5,400
	29.0%	27.9%	35.3%	4.4%	3.3%	22.9%	35.4%	34.7%	3.4%	3.6%	45.0%	16.3%	18.5%	8.0%	12.3%
9	5,778	8,175	7,704	626	571	8,604	7,491	5,098	1,039	622	9,988	6,734	3,442	1,208	1,481
	25.3%	35.8%	33.7%	2.7%	2.5%	37.6%	32.8%	22.3%	4.5%	2.7%	43.7%	29.5%	15.1%	5.3%	6.5%
10	1,631	4,424	1,122	636	675	1,136	4,044	1,520	683	1,104	2,626	1,604	1,487	1,369	1,402
	19.2%	52.1%	13.2%	7.5%	8.0%	13.4%	47.6%	17.9%	8.0%	13.0%	30.9%	18.9%	17.5%	16.1%	16.5%
11	3,641	3,711	1,665	327	440	3,362	3,833	1,381	345	863	3,994	2,309	1,105	927	1,449
	37.2%	37.9%	17.0%	3.3%	4.5%	34.4%	39.2%	14.1%	3.5%	8.8%	40.8%	23.6%	11.3%	9.5%	14.8%
12	2,989	3,028	2,384	0	453	2,467	3,566	2,424	0	397	3,499	2,133	1,952	0	1,270
	33.8%	34.2%	26.9%	0.0%	5.1%	27.9%	40.3%	27.4%	0.0%	4.5%	39.5%	24.1%	22.0%	0.0%	14.3%
15	2,698	5,558	5,917	0	786	3,447	5,272	5,212	0	1,028	4,491	3,463	4,130	0	2,875
	18.0%	37.2%	39.6%	0.0%	5.3%	23.0%	35.2%	34.8%	0.0%	6.9%	30.0%	23.1%	27.6%	0.0%	19.2%
16	11,009	22,264	15,958	1,278	2,703	13,708	21,465	12,789	1,442	3,809	23,665	11,484	7,679	3,587	6,799
	20.7%	41.8%	30.0%	2.4%	5.1%	25.8%	40.3%	24.0%	2.7%	7.2%	44.5%	21.6%	14.4%	6.7%	12.8%
17	5,551	11,535	8,616	1,312	792	5,959	12,253	6,700	1,992	904	9,764	6,803	4,977	2,995	3,269
	20.0%	41.5%	31.0%	4.7%	2.8%	21.4%	44.1%	24.1%	7.2%	3.3%	35.1%	24.5%	17.9%	10.8%	11.8%
18	6,480	12,035	4,825	684	1,473	5,830	10,369	6,871	1,276	1,151	9,434	6,856	3,817	1,935	3,456
	25.4%	47.2%	18.9%	2.7%	5.8%	22.9%	40.7%	26.9%	5.0%	4.5%	37.0%	26.9%	15.0%	7.6%	13.6%
19	5,219	7,047	4,170	480	895	4,965	7,258	3,725	927	937	6,864	3,282	3,198	2,483	1,984
	29.3%	39.6%	23.4%	2.7%	5.0%	27.9%	40.7%	20.9%	5.2%	5.3%	38.5%	18.4%	18.0%	13.9%	11.1%
20	6,172	9,810	7,529	0	2,022	7,506	9,682	6,045	0	2,299	11,444	3,730	3,695	0	6,664
	24.2%	38.4%	29.5%	0.0%	7.9%	29.4%	37.9%	23.7%	0.0%	9.0%	44.8%	14.6%	14.5%	0.0%	26.1%
21	5,895	9,006	8,931	0	2,349	7,829	8,540	6,197	0	3,616	10,163	5,244	3,541	0	7,233
	22.5%	34.4%	34.1%	0.0%	9.0%	29.9%	32.6%	23.7%	0.0%	13.8%	38.8%	20.0%	13.5%	0.0%	27.6%
22	5,661	11,718	7,952	435	868	7,179	11,250	5,701	848	1,657	10,965	5,448	4,374	2,151	3,696
	21.3%	44.0%	29.9%	1.6%	3.3%	27.0%	42.2%	21.4%	3.2%	6.2%	41.2%	20.5%	16.4%	8.1%	13.9%
23	4,413	5,188	3,351	968	1,246	5,371	4,514	3,611	766	906	6,837	2,349	2,299	772	2,910
	29.1%	34.2%	22.1%	6.4%	8.2%	35.4%	29.8%	23.8%	5.1%	6.0%	45.1%	15.5%	15.2%	5.1%	19.2%
National	109,398	178,380	138,107	12,357	26,135	118,002	179,069	120,012	14,530	32,763	186,895	99,082	78,061	26,873	73,465
	23.6%	38.4%	29.7%	2.7%	5.6%	25.4%	38.6%	25.8%	3.1%	7.1%	40.2%	21.3%	16.8%	5.8%	15.8%

Source: 2002 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA
 Denominator is Dual Enrolled population.
 VA Special Services include Spinal Cord Injury, Blind Rehab, Behavioral Health and Amputations.

Table 4-13 cont.

2002 Preference for VA/TRICARE For Life (TFL)

VISN	Vision Care					Other Outpatient Care					Inpatient Care				
	VA	TFL	Both	Neither	DK/Ref.	VA	TFL	Both	Neither	DK/Ref.	VA	TFL	Both	Neither	DK/Ref.
1	5,844	5,070	1,676	0	3,382	3,388	6,682	3,019	0	2,883	3,040	7,090	3,221	0	2,621
	36.6%	31.7%	10.5%	0.0%	21.2%	21.2%	41.8%	18.9%	0.0%	18.1%	19.0%	44.4%	20.2%	0.0%	16.4%
2	2,720	1,638	1,550	7	2,122	3,187	2,935	845	7	1,062	2,820	2,777	1,377	7	1,055
	33.8%	20.4%	19.3%	0.1%	26.4%	39.7%	36.5%	10.5%	0.1%	13.2%	35.1%	34.6%	17.1%	0.1%	13.1%
3	2,290	1,749	1,246	0	1,484	1,573	2,089	1,408	0	1,700	1,633	2,468	1,508	0	1,161
	33.8%	25.8%	18.4%	0.0%	21.9%	23.2%	30.9%	20.8%	0.0%	25.1%	24.1%	36.5%	22.3%	0.0%	17.1%
4	5,864	5,021	2,862	0	4,537	5,502	6,425	4,933	0	1,424	3,306	7,537	3,831	0	3,609
	32.1%	27.5%	15.7%	0.0%	24.8%	30.1%	35.1%	27.0%	0.0%	7.8%	18.1%	41.2%	21.0%	0.0%	19.7%
5	2,595	5,177	2,901	443	2,336	2,508	5,989	3,334	159	1,461	2,140	7,465	2,047	147	1,654
	19.3%	38.5%	21.6%	3.3%	17.4%	18.6%	44.5%	24.8%	1.2%	10.9%	15.9%	55.5%	15.2%	1.1%	12.3%
6	8,819	9,417	6,614	3,106	4,145	7,651	10,814	9,674	1,830	2,133	7,702	12,141	7,242	1,647	3,369
	27.5%	29.3%	20.6%	9.7%	12.9%	23.8%	33.7%	30.1%	5.7%	6.6%	24.0%	37.8%	22.6%	5.1%	10.5%
7	10,155	15,418	8,636	5,244	3,555	6,511	19,604	9,959	5,441	1,493	6,774	21,425	8,101	4,053	2,653
	23.6%	35.8%	20.1%	12.2%	8.3%	15.1%	45.6%	23.2%	12.7%	3.5%	15.8%	49.8%	18.8%	9.4%	6.2%
8	17,609	10,072	8,268	6,060	1,962	13,277	15,752	11,453	2,086	1,403	10,122	17,658	10,297	3,635	2,259
	40.0%	22.9%	18.8%	13.8%	4.5%	30.2%	35.8%	26.0%	4.7%	3.2%	23.0%	40.2%	23.4%	8.3%	5.1%
9	7,309	6,526	4,712	3,618	688	6,425	9,441	4,989	1,160	840	6,796	8,886	4,099	2,138	935
	32.0%	28.6%	20.6%	15.8%	3.0%	28.1%	41.3%	21.8%	5.1%	3.7%	29.7%	38.9%	17.9%	9.4%	4.1%
10	2,375	2,726	1,585	997	804	1,104	4,050	1,694	708	932	1,187	4,411	1,273	725	891
	28.0%	32.1%	18.7%	11.7%	9.5%	13.0%	47.7%	20.0%	8.3%	11.0%	14.0%	52.0%	15.0%	8.5%	10.5%
11	3,334	2,471	737	2,396	846	3,964	3,670	1,254	423	474	3,093	3,995	1,086	677	934
	34.1%	25.3%	7.5%	24.5%	8.6%	40.5%	37.5%	12.8%	4.3%	4.8%	31.6%	40.8%	11.1%	6.9%	9.5%
12	3,245	2,741	1,558	0	1,309	2,892	3,306	2,140	0	515	2,354	3,861	1,856	0	783
	36.7%	31.0%	17.6%	0.0%	14.8%	32.7%	37.3%	24.2%	0.0%	5.8%	26.6%	43.6%	21.0%	0.0%	8.8%
15	4,864	4,244	3,132	0	2,720	4,391	5,748	2,885	0	1,936	3,559	5,949	3,347	0	2,104
	32.5%	28.4%	20.9%	0.0%	18.2%	29.4%	38.4%	19.3%	0.0%	12.9%	23.8%	39.8%	22.4%	0.0%	14.1%
16	19,173	16,169	8,642	5,094	4,134	12,767	24,377	11,123	2,292	2,653	10,967	27,039	8,116	2,923	4,168
	36.0%	30.4%	16.2%	9.6%	7.8%	24.0%	45.8%	20.9%	4.3%	5.0%	20.6%	50.8%	15.3%	5.5%	7.8%
17	7,622	9,660	5,317	3,354	1,854	6,352	11,750	6,475	1,838	1,393	6,191	12,777	4,993	1,707	2,140
	27.4%	34.7%	19.1%	12.1%	6.7%	22.8%	42.3%	23.3%	6.6%	5.0%	22.3%	45.9%	18.0%	6.1%	7.7%
18	7,214	9,235	3,747	3,456	1,845	5,739	11,147	5,913	1,830	870	6,588	11,653	4,060	1,481	1,715
	28.3%	36.2%	14.7%	13.6%	7.2%	22.5%	43.7%	23.2%	7.2%	3.4%	25.8%	45.7%	15.9%	5.8%	6.7%
19	5,275	6,028	2,595	2,645	1,268	4,634	8,610	2,563	1,448	557	5,079	8,002	2,484	1,414	833
	29.6%	33.8%	14.6%	14.8%	7.1%	26.0%	48.3%	14.4%	8.1%	3.1%	28.5%	44.9%	13.9%	7.9%	4.7%
20	10,716	6,363	3,934	0	4,520	7,164	9,616	6,298	0	2,455	6,491	9,819	4,630	0	4,593
	42.0%	24.9%	15.4%	0.0%	17.7%	28.1%	37.7%	24.7%	0.0%	9.6%	25.4%	38.5%	18.1%	0.0%	18.0%
21	9,100	8,381	3,949	0	4,751	6,984	11,687	4,816	0	2,694	6,123	11,159	4,855	0	4,045
	34.8%	32.0%	15.1%	0.0%	18.1%	26.7%	44.6%	18.4%	0.0%	10.3%	23.4%	42.6%	18.5%	0.0%	15.4%
22	9,357	8,529	3,614	2,901	2,232	7,793	11,475	4,963	1,499	904	7,116	10,722	5,590	1,372	1,834
	35.1%	32.0%	13.6%	10.9%	8.4%	29.3%	43.1%	18.6%	5.6%	3.4%	26.7%	40.3%	21.0%	5.2%	6.9%
23	4,969	4,414	1,771	2,835	1,178	4,891	5,140	3,295	884	957	3,628	4,762	3,331	1,564	1,881
	32.8%	29.1%	11.7%	18.7%	7.8%	32.2%	33.9%	21.7%	5.8%	6.3%	23.9%	31.4%	22.0%	10.3%	12.4%
National	150,451	141,051	79,046	42,156	51,672	118,696	190,306	103,034	21,602	30,738	106,709	201,598	87,343	23,490	45,236
	32.4%	30.4%	17.0%	9.1%	11.1%	25.6%	41.0%	22.2%	4.7%	6.6%	23.0%	43.4%	18.8%	5.1%	9.7%

Source: 2002 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Denominator is Dual Enrolled population.

VA Special Services include Spinal Cord Injury, Blind Rehab, Behavioral Health and Amputations.

Table 4-13 cont.

2002 Preference for VA/TRICARE For Life (TFL)

VISN	Nursing Home Care					VA Special Services				
	VA	TFL	Both	Neither	DK/Ref.	VA	TFL	Both	Neither	DK/Ref.
1	3,955	3,274	3,015	0	5,727	4,621	4,590	2,795	0	3,966
	24.8%	20.5%	18.9%	0.0%	35.9%	28.9%	28.7%	17.5%	0.0%	24.8%
2	2,031	2,038	1,253	7	2,708	3,747	1,758	784	7	1,739
	25.3%	25.4%	15.6%	0.1%	33.7%	46.6%	21.9%	9.8%	0.1%	21.6%
3	1,020	636	1,526	0	3,588	1,656	1,685	2,223	0	1,207
	15.1%	9.4%	22.5%	0.0%	53.0%	24.5%	24.9%	32.8%	0.0%	17.8%
4	5,243	4,424	3,893	0	4,722	5,687	4,683	3,916	0	3,997
	28.7%	24.2%	21.3%	0.0%	25.8%	31.1%	25.6%	21.4%	0.0%	21.9%
5	3,378	3,299	2,267	246	4,262	3,705	4,374	2,808	301	2,264
	25.1%	24.5%	16.9%	1.8%	31.7%	27.5%	32.5%	20.9%	2.2%	16.8%
6	9,533	5,263	7,397	2,426	7,483	12,148	7,210	7,191	1,034	4,518
	29.7%	16.4%	23.0%	7.6%	23.3%	37.8%	22.5%	22.4%	3.2%	14.1%
7	10,164	11,498	7,159	3,486	10,701	13,051	13,412	8,213	2,726	5,605
	23.6%	26.7%	16.6%	8.1%	24.9%	30.3%	31.2%	19.1%	6.3%	13.0%
8	9,228	9,449	8,690	7,879	8,725	13,546	13,410	7,077	3,466	6,472
	21.0%	21.5%	19.8%	17.9%	19.8%	30.8%	30.5%	16.1%	7.9%	14.7%
9	6,496	6,482	3,700	2,198	3,978	6,796	7,525	4,442	1,507	2,583
	28.4%	28.4%	16.2%	9.6%	17.4%	29.7%	32.9%	19.4%	6.6%	11.3%
10	1,126	2,322	1,539	1,142	2,358	1,914	2,479	1,517	1,202	1,375
	13.3%	27.4%	18.1%	13.5%	27.8%	22.5%	29.2%	17.9%	14.2%	16.2%
11	2,204	2,022	618	2,165	2,775	2,524	2,813	866	833	2,748
	22.5%	20.7%	6.3%	22.1%	28.4%	25.8%	28.7%	8.9%	8.5%	28.1%
12	2,325	2,422	2,065	0	2,041	3,480	2,623	1,847	0	903
	26.3%	27.4%	23.3%	0.0%	23.1%	39.3%	29.6%	20.9%	0.0%	10.2%
15	3,554	3,572	3,856	0	3,978	4,587	3,979	4,928	0	1,465
	23.8%	23.9%	25.8%	0.0%	26.6%	30.7%	26.6%	32.9%	0.0%	9.8%
16	12,096	11,867	8,149	5,615	15,485	17,536	15,636	8,485	4,110	7,447
	22.7%	22.3%	15.3%	10.6%	29.1%	33.0%	29.4%	15.9%	7.7%	14.0%
17	7,311	5,200	5,755	3,158	6,384	7,446	8,741	5,608	2,012	4,000
	26.3%	18.7%	20.7%	11.4%	23.0%	26.8%	31.4%	20.2%	7.2%	14.4%
18	6,527	5,693	4,781	2,810	5,687	7,095	8,106	4,709	1,962	3,625
	25.6%	22.3%	18.8%	11.0%	22.3%	27.8%	31.8%	18.5%	7.7%	14.2%
19	3,676	4,407	3,248	3,310	3,171	7,502	4,360	2,542	1,485	1,922
	20.6%	24.7%	18.2%	18.6%	17.8%	42.1%	24.5%	14.3%	8.3%	10.8%
20	7,327	4,119	4,726	0	9,360	9,492	6,185	4,308	0	5,548
	28.7%	16.1%	18.5%	0.0%	36.7%	37.2%	24.2%	16.9%	0.0%	21.7%
21	6,718	6,374	2,744	0	10,345	9,585	6,900	2,858	0	6,839
	25.7%	24.3%	10.5%	0.0%	39.5%	36.6%	26.4%	10.9%	0.0%	26.1%
22	6,819	8,506	3,952	1,210	6,147	9,856	6,909	3,726	838	5,306
	25.6%	31.9%	14.8%	4.5%	23.1%	37.0%	25.9%	14.0%	3.1%	19.9%
23	2,998	1,508	1,463	3,327	5,870	4,474	3,469	3,186	1,064	2,972
	19.8%	9.9%	9.6%	21.9%	38.7%	29.5%	22.9%	21.0%	7.0%	19.6%
National	113,730	104,374	81,797	38,979	125,497	150,449	130,848	84,029	22,548	76,502
	24.5%	22.5%	17.6%	8.4%	27.0%	32.4%	28.2%	18.1%	4.9%	16.5%

Source: 2002 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Denominator is Dual Enrolled population.

VA Special Services include Spinal Cord Injury, Blind Rehab., Behavioral Health and Amputations.

2003 SURVEY OF VETERAN ENROLLEES' HEALTH AND RELIANCE UPON VA #7272

INTENDED AUDIENCE: Priority 1 through 8 veterans who have applied or are currently enrolled for VA health care services.

FINAL VERSION

Hello, my name is (____) and I'm calling on behalf of the Department of Veteran Affairs. May I speak with [NAME]?

[CAN CONTINUE WITH CARETAKER PROXY ONLY IF VETERAN IS PHYSICALLY OR MENTALLY INCAPABLE OF PARTICIPATING IN PHONE INTERVIEW, BUT STILL RESIDES IN THE HOME; RE-PHRASE AS NECESSARY SO THAT ALL INFORMATION IS ABOUT THE LISTED VETERAN.]

We are conducting a survey of veterans' use of health care services. Your name was randomly selected for this survey from a list of veterans who are enrolled to use VA health care services. Your participation is important to the success of this study, and participation is entirely voluntary, but your declining to participate will have no adverse impact on any benefits to which you may have been entitled. This survey averages no more than 15 minutes in length. Your responses and the information you provide will remain confidential because we do not release your name or Social Security Number. Do you have a few minutes available now to participate in our health survey?

ONLY IF LEGITIMACY IS QUESTIONED READ: This survey has been reviewed and approved by the Office of Management & Budget (OMB) and the VHA Office of Policy and Planning. If you have any questions regarding the legitimacy of this survey, you may call Don Stockford in Washington D. C. at 202-273-5112.

CHOOSE ONE

- | | | |
|-------------------|---|---|
| Yes | 1 | →(CONTINUE) |
| No, refused | 2 | →(THANK AND TERMINATE) |
| Not available now | 3 | →(ARRANGE CALLBACK AT A MORE CONVENIENT TIME) |

Many of the following questions may be simply answered as either yes or no. However, if you are unsure about it, just let me know and I will note that.

I'd like to first ask about healthcare coverage that is provided by others, not VA.

1. Are you covered by Medicare, Part A, which primarily covers care when you are hospitalized?

CHOOSE ONE

- | | | |
|---------------|-------------------|---|
| | YES | 1 |
| | NO | 2 |
| (DO NOT READ) | DON'T KNOW | 3 |
| (DO NOT READ) | REFUSED TO ANSWER | 4 |

2. Are you covered under Medicare Part B, which covers doctor's office visits and medical expenses for a monthly fee you pay to Medicare?

CHOOSE ONE

	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

3. Are you covered by any private Medi-Gap or a Medicare Supplemental insurance plan? [DOES **NOT** INCLUDE TRI-CARE FOR LIFE PLAN]

CHOOSE ONE

	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

4. (Excluding that private Medigap or Medicare Supplement plan) are you currently covered by any other individual or group health plan, that either you or an employer or someone else, such as a family member obtains for you?

CHOOSE ONE

	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

→**SKIP TO QUESTION 6**

5. Is this health plan an HMO, that is, a Health Maintenance Organization, or other managed care coverage whereby the health plan dictates the hospitals or physicians you must use to be covered.

CHOOSE ONE

	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

6. Are you currently covered by Medicaid for any of your health care? (IF NECESSARY: Medicaid is provided by your state's government social services department.)

	<u>CHOOSE ONE</u>
YES	1
NO	2
(DO NOT READ) DON'T KNOW	3
(DO NOT READ) REFUSED	4

MILITARY RETIREES FLAG: CONTINUE NO FLAG, SKIP TO Q.9

(Our records show that you are a military retiree.) I am now going to ask you a couple of questions about the Dept. of Defense TRICARE For Life health insurance coverage program..."

7. Are you enrolled in the Department of Defense's TRICARE For Life program?

	<u>CHOOSE ONE</u>	
YES	1	SKIP TO Q. 9
NO	2	
(DO NOT READ) DON'T KNOW	3	
(DO NOT READ) REFUSED TO ANSWER	4	

8. If you were given the option of receiving care from either VA or from the Department of Defense's TRICARE For Life for each of the following needs, would you seek services from VA, from TRICARE For Life, or from both? [REPEAT UNDERLINED PORTION AS NECESSARY]

	VA	TRI-CARE	BOTH	NEITHER	DK	REF
a. For Prescriptions?	1	2	3	4	5	6
b. For Preventive Health Care?	1	2	3	4	5	6
c. For Hearing Aids?	1	2	3	4	5	6
d. For Vision Care?	1	2	3	4	5	6
e. For Other Outpatient Care?	1	2	3	4	5	6
f. For Inpatient Care?	1	2	3	4	5	6
g. For Nursing Home Care?	1	2	3	4	5	6
h. For VA Specialized Services, such as Spinal Cord Injury, Blind Rehab, Behavioral Health, or Amputations?	1	2	3	4	5	6

I will be asking you about use of medical or mental health services in calendar year 2002 from both Non-VA sources, as well as from VA. First, my questions are about Non-VA provided Health Care Services.

9. In calendar year 2002, did you use **any** medical or mental health care services that were **not** provided by or paid for by VA? [INCLUDES ANY SERVICE AT ALL, e.g. FLU SHOT, SINGLE PRESCRIPTION, TEST, ETC.]

CHOOSE ONE

- | | | |
|---------------------|----------------------------|--|
| YES | <input type="checkbox"/> 1 | →(CONTINUE W/ Q. 10) |
| NO | <input type="checkbox"/> 2 | → SKIP TO QUESTION 24 INTRO UNLESS |
| DON'T KNOW/REMEMBER | <input type="checkbox"/> 3 | Q.1, 2, 3, 4 OR 6 IS YES, THEN VALIDATE AS FOLLOWS: |

- 9A. VALIDATION: I earlier recorded that you do have some type of Non-VA medical coverage, so I need to confirm that in calendar year 2002, you never received **any** type of medical service, including flu shot, prescription, physical check-up or test or mental health services or assistance that was **not** provided or paid for by the VA.

CHOOSE ONE

- | | | |
|--------------------------|----------------------------|------------------------------|
| DID USE NON-VA SERVICE | <input type="checkbox"/> 1 | →(CONTINUE) |
| CONFIRM THAT NONE REC'D. | <input type="checkbox"/> 2 | → SKIP TO QUESTION 24 |

10. In calendar year 2002, did you stay overnight at any **Non-VA** Medical Hospital or a **Non-VA** Mental Health Facility?

CHOOSE ONE

- | | | |
|---------------------|----------------------------|------------------------------|
| YES | <input type="checkbox"/> 1 | →(CONTINUE) |
| NO | <input type="checkbox"/> 2 | → SKIP TO QUESTION 21 |
| DON'T KNOW/REMEMBER | <input type="checkbox"/> 3 | |

11. Were any of these stays paid for or provided by the VA? [PAID FOR INCLUDES ANY PORTION]

CHOOSE ONE

- | | | |
|---------------------|----------------------------|------------------------|
| YES | <input type="checkbox"/> 1 | → GO. TO Q.12 |
| NO | <input type="checkbox"/> 2 | → SKIP TO Q. 13 |
| DON'T KNOW/REMEMBER | <input type="checkbox"/> 3 | |

12. Were any of these stays **not** paid for or provided by the VA?

CHOOSE ONE

YES

1

→ We want to include **only** those stays not paid for or provided by VA in the next few questions.

NO, ALL VA PROVIDED

2

→**SKIP TO Q. 21**

DON'T KNOW/REMEMBER

3

13. How many overnight stays, if any, did you have in calendar year 2002 at any Non-VA Medical Hospital, excluding stays for mental health or substance abuse treatment? (“STAY” IS A SINGLE TRIP INTO (ADMISSION) & OUT OF (DISCHARGE) THE HOSPITAL)

→**IF 0 OR DK, SKIP TO Q.17**

_____ (DK=999)

OTHER CONTINUE Q14-16 AS APPROPRIATE

14. How many nights was (your 1st/that) stay?

_____ (DK=999)

15. How many nights was your 2nd stay?

_____ (DK=999)

16. How many nights in total did you stay in a Non-VA Hospital on your 3rd (through Q. 13 RESPONSE) stay(s) in calendar year 2002?

_____ (DK=999)

17. How many stays for mental health or substance abuse treatment, if any, did you have in calendar year 2002 at any Non-VA Mental Health Facility, or other Non-VA medical facility? Again, exclude any stays paid for by the VA.

→**IF 0 OR DK, SKIP TO Q. 21**

_____ (DK=999)

OTHER CONTINUE Q18-20 AS APPROPRIATE

18. How many nights was your 1st stay?

_____ (DK=999)

19. How many nights was your 2nd stay?

(DK=999)

20. How many nights **in total** did you stay in a Non-VA Facility for mental health or substance abuse treatment on your 3rd (through Q. 17 RESPONSE) stays in calendar year 2002?

(DK=999)

21. In calendar year 2002, how many outpatient visits (trips), if any, did you make to any doctor's office, **Non-VA** hospital, or outpatient clinic, excluding dental or mental health or substance abuse visits or any visits paid for by VA? [PAID FOR INCLUDES ANY PORTION]

(DK=999)

22. How many home health care visits, if any, were made to you by **Non-VA** providers or not paid for by VA in calendar year 2002? [SUM OF ALL INDIV. PROVIDER'S VISITS]

(DK=999)

23. In calendar year 2002, how many outpatient visits (trips) for mental health or substance abuse treatment ,if any, did you make to a **Non-VA** Mental Health or Substance Abuse Facility or Doctor's office excluding visits paid for by VA?

(DK=999)

Now, the next few questions are in regards to any VA provided Healthcare.

24. In calendar year 2002, did you use **any** VA healthcare services, or did you have **any** of your health care paid for by VA? [INCLUDES ANY SERVICE AT ALL, e.g. FLU SHOT, SINGLE PRESCRIPTION, TEST, ETC.] [PAID FOR INCLUDES ANY PORTION]

	<u>CHOOSE ONE</u>	
YES	1	→(CONTINUE)
NO	2	→PROBE: This would include <u>any</u> HEALTH service at all, such as a flu shot, a single prescription, any tests, or anything for which the VA paid any portion. (IF STILL NO, SKIP TO Q. 37)
DON'T KNOW/REMEMBER	3	

25. In calendar year 2002, did you stay overnight at any VA Medical Hospital or a VA Mental Health Facility, or **have any** stays at Non-VA facilities that were paid for by VA?

	<u>CHOOSE ONE</u>	
YES	1	→(CONTINUE)
NO	2	→(SKIP TO Q. 34)
DON'T KNOW/REMEMBER	3	

26. How many total overnight stays, if any, did you have in calendar year 2002 at a VA Medical Hospital, or a medical hospital paid for by VA, excluding stays for mental health and substance abuse treatment?

→(IF 0 OR DK, SKIP TO Q. 30)
OTHERS CONTINUE Q. 27-29 AS APPROPRIATE

(DK=999)

27. How many nights was (your 1st/that) stay?

(DK=999)

28. How many nights was your 2nd stay?

(DK=999)

29. How many nights **in total** did you stay in a VA Medical Hospital (or other hospital paid for by VA) on your 3rd (through Q. 26 RESPONSE) stays in calendar year 2002?

(DK=999)

30. How many overnight stays, if any, did you have in calendar year 2002 for mental health or substance abuse treatment at a VA Facility or at a facility paid for by VA?

→(IF 0 OR DK, SKIP TO Q. 34

OTHERS CONTINUE Q. 31-33 AS APPROPRIATE)

(DK=999)

31. How many nights was (your 1st/that) stay?

(DK=999)

32. How many nights was your 2nd stay?

(DK=999)

33. How many nights **in total** did you stay in a VA Facility (or visits elsewhere that were paid for by VA) for mental health or substance abuse care on your 3rd (through Q. 30 RESPONSE) stays in calendar year 2002?

(DK=999)

34. In calendar year 2002, how many outpatient visits (trips) did you make to the VA Healthcare System, or any outpatient visits paid for by VA to Non-VA facilities, but excluding any dental or mental health visits? [PAID FOR INCLUDES ANY PART/PORION OF]

(DK=999)

35. How many home health care visits, if any, were made to you by VA providers or non-VA providers **paid for by VA** in calendar year 2002? [SUM OF ALL INDIV. PROVIDER'S VISITS]

(DK=999)

IF ENROLLEE IS FLAGGED AS "P" (POST ENROLLEE) PROCEED BELOW. IF NOT, SKIP TO Q.40[CATI WILL MAKE JUMP BASED ON SAMPLE CODE]

39. Of the following five reasons, what was the **one main** reason you enrolled for VA health care services?

CIRCLE 1

- | | | |
|---------------|---|---|
| | a. To obtain regular or routine health care, | 1 |
| | b. To obtain specialist health care (e.g.,
cardiology, urology, rheumatology...) | 2 |
| | c. To obtain prescription medications, | 3 |
| | d. To receive emergency care, | 4 |
| | e. To obtain prosthetic supplies, | 5 |
| (added 7/24) | f. As a back-up to non-VA care, or | 7 |
| | g. Some Other reason? (SPECIFY) | 6 |
| (DO NOT READ) | DON'T KNOW | 8 |
| (DO NOT READ) | REFUSED TO ANSWER | 9 |

Now, I'd like to ask you some questions about your current health.

40. Compared to other people your age, would you say your health is:

- | | | |
|---------------|------------|-------------------|
| | READ LIST: | <u>CHOOSE ONE</u> |
| | Excellent, | 1 |
| | Very Good, | 2 |
| | Good, | 3 |
| | Fair, or | 4 |
| | Poor? | 5 |
| (DO NOT READ) | DON'T KNOW | 6 |
| (DO NOT READ) | REFUSED | 7 |

41. During the past week, that is, as of last [SAME DAY LAST WEEK, because of any health problems did you have any difficulty doing any of the following activities without help? **INTVR: CLARIFY UNSURE, IF RESP. CONSIDERS DIFFICULTY BECAUSE OF HEALTH PROBLEMS. Also, automatic "YES" to g if "YES" to f. [REPEAT FULL QUESTION WITH ACTIVITY INSERTED FOR EACH]**

ROTATE	YES	NO	NEVER DO/NO T DONE	DK	REFUSED
a. Using the telephone?	1	2	3	4	5
b. Managing money, such as paying bills?	1	2	3	4	5
c. Shopping for personal items?	1	2	3	4	5
d. Getting around the community?	1	2	3	4	5
e. Preparing meals?	1	2	3	4	5
f. Performing light housework, such as sweeping?	1	2	3	4	5
g. Performing heavy housework, such as scrubbing or washing windows, etc.?	1	2	3	4	5
h. Walking across room?	1	2	3	4	5
i. Climbing up stairs?	1	2	3	4	5
j. Going outside?	1	2	3	4	5
k. Doing laundry?	1	2	3	4	5
l. Taking prescription medications?	1	2	3	4	5

The next questions concern some other difficulties people can have because of health problems.

42. During the past week, that is, as of last [SAME DAY LAST WEEK], did you have any difficulty bathing or showering because of health problems?

		<u>CHOOSE ONE</u>	
	YES	1	→(CONTINUE)
	NO	2	
(DO NOT READ)	DON'T KNOW	3	SKIP TO Q. 46
(DO NOT READ)	REFUSED TO ANSWER	4	

43. When you are having this particular difficulty, do you use the assistance of special equipment, such as a shower seat, tub stool, rubber mat, or grab bar?

CHOOSE ONE

	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

44. When you are having difficulty bathing or showering, how much assistance do you require from others? Do you:

	Need none, that is, you are Independent,	1
	Need Supervision or some Oversight only	2
	Need Limited Assistance,	3
	Need Extensive Assistance, or Are Totally dependent on others?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6

45. Has this difficulty lasted...?

	Less than 3 months	1
	between 3 to 6 months,	2
	between 6 to a year, or more than a year?	3
(DO NOT READ)	DON'T KNOW	4
(DO NOT READ)	REFUSED	5
		6

46. During the past week, that is, as of last [SAME DAY LAST WEEK], did you have any difficulty getting dressed because of health problems?

CHOOSE ONE

	YES	1	→(CONTINUE)
	NO	2	
(DO NOT READ)	DON'T KNOW	3	SKIP TO Q. 50
(DO NOT READ)	REFUSED TO ANSWER	4	

47. When you are having this particular difficulty, do you use the assistance of special equipment such as zipper pulls or *Velcro* closures?

CHOOSE ONE

- | | | |
|---------------|-------------------|---|
| | YES | 1 |
| | NO | 2 |
| (DO NOT READ) | DON'T KNOW | 3 |
| (DO NOT READ) | REFUSED TO ANSWER | 4 |

48. When you are having difficulty getting dressed, how much assistance do you require from others? Do you:

- | | | |
|---------------|--|---|
| | Need none, that is, you are Independent, | 1 |
| | Need Supervision or some Oversight only | 2 |
| | Need Limited Assistance, | 3 |
| | Need Extensive Assistance, or Are Totally dependent on others? | 4 |
| (DO NOT READ) | DON'T KNOW | 5 |
| (DO NOT READ) | REFUSED | 6 |

49. Has this difficulty lasted...?

- | | | |
|---------------|---|---|
| | less than 3 months | 1 |
| | between 3 to 6 months, | 2 |
| | between 6 to a year, or more than a year? | 3 |
| | | 4 |
| (DO NOT READ) | DON'T KNOW | 5 |
| (DO NOT READ) | REFUSED | 6 |

50. During the past week, that is, as of last [SAME DAY LAST WEEK], did you have any difficulty getting in or out of chairs or bed because of health problems?

CHOOSE ONE

- | | | | |
|---------------|------------|---|-------------|
| | YES | 1 | →(CONTINUE) |
| | NO | 2 | |
| (DO NOT READ) | DON'T KNOW | 3 | |
| (DO NOT READ) | REFUSED | 4 | |
- SKIP TO Q. 54**

51. When you are having this particular difficulty, do you use the assistance of any special equipment, such as a railing, lift, electric or adjustable bed, seat 1 chair, cane or walker, or any other equipment to help you with that?

		<u>CHOOSE ONE</u>
	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

52. When you are having difficulty getting out of chairs or bed, how much assistance do you require from others? Do you:

	Need none, that is, you are Independent,	1
	Need Supervision or some Oversight only	2
	Need Limited Assistance,	3
	Need Extensive Assistance, or Are Totally dependent on others?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6

53. Has this difficulty lasted...?

	less than 3 months	<u>1</u>
	between 3 to 6 months,	2
	between 6 to a year, or more than a year?	3
(DO NOT READ)	DON'T KNOW	4
(DO NOT READ)	REFUSED	5
		6

54. During the past week, that is, as of last [SAME DAY LAST WEEK], did you have any difficulty eating or swallowing? [NOT TO INCLUDE NO APPETITE/NAUSEA IF ASKED]

		<u>CHOOSE ONE</u>	
	YES	1	→(CONTINUE)
	NO	2	
(DO NOT READ)	DON'T KNOW	3	SKIP TO Q. 58
(DO NOT READ)	REFUSED	4	

55. When you are having this particular difficulty, do you use the assistance of special equipment, such as special utensils, dishes, drinking cups? [NOT TO INCLUDE FEEDING TUBE]

		<u>CHOOSE ONE</u>
	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

56. When you are having difficulty eating, how much assistance do you require from others? Do you:

	Need none, that is, you are Independent,	1
	Need Supervision or some Oversight only	2
	Need Limited Assistance,	3
	Need Extensive Assistance, or Are Totally dependent on others?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6
		7

57. Has this difficulty lasted...?

	less than 3 months	1
	between 3 to 6 months,	2
	between 6 to a year, or	3
	more than a year?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6

58. During the past week, that is, as of last [SAME DAY LAST WEEK], did you have any difficulty getting to or using the toilet because of health problems?

		<u>CHOOSE ONE</u>	
	YES	1	→(CONTINUE) SKIP TO Q. 62
	NO	2	
(DO NOT READ)	DON'T KNOW	3	
(DO NOT READ)	REFUSED TO ANSWER	4	

59. When you are having this particular difficulty, do you use the assistance of special equipment (such as a portable commode, bedpan or urinal, railing, cane, or walker)?

		<u>CHOOSE ONE</u>
	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

60. When you are having difficulty getting to or using the toilet, how much assistance do you require from others? Do you:

	Need none, that is, you are Independent,	1
	Need Supervision or some Oversight only	2
	Need Limited Assistance,	3
	Need Extensive Assistance, or Are Totally dependent on others?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6

61. Has this difficulty lasted...?

	less than 3 months	<u>1</u>
	between 3 to 6 months,	2
	between 6 to a year, or more than a year?	3
(DO NOT READ)	DON'T KNOW	4
(DO NOT READ)	REFUSED	5

62. During the past week, that is, as of last [SAME DAY LAST WEEK], did you have any difficulty controlling bladder or bowels?

		<u>CHOOSE ONE</u>	
	YES	1	→(CONTINUE)
	NO	2	
(DO NOT READ)	DON'T KNOW	3	SKIP TO DEMOS INTRO
(DO NOT READ)	REFUSED TO ANSWER	4	

63. When you are having this particular difficulty, do you use the assistance of special equipment, such as diapers or *Depends*, a portable commode, bedpan or urinal, or external catheter?

		<u>CHOOSE ONE</u>
	YES	1
	NO	2
(DO NOT READ)	DON'T KNOW	3
(DO NOT READ)	REFUSED TO ANSWER	4

64. When you are having difficulty with bowel or bladder control, how much assistance do you require from others? Do you:

	Need none, that is, you are Independent,	1
	Need Supervision or some Oversight only	2
	Need Limited Assistance,	3
	Need Extensive Assistance, or Are Totally dependent on others?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6

65. Has this difficulty lasted...?

	less than 3 months	<u>1</u>
	between 3 to 6 months,	2
	between 6 to a year, or	3
	more than a year?	4
(DO NOT READ)	DON'T KNOW	5
(DO NOT READ)	REFUSED	6

We are almost finished. The last questions are for demographic purposes only.

66a. What is your age today? _____years

b. How many months has it been since your last birthday? _____months

67. What is the zip code of your primary residence? _____

68. Which of the following best describes your current marital status?

CHOOSE ONE

Married	1
Widowed	2
Divorced	3
Separated	4
Single – Never Married	5
DON'T KNOW	6
REFUSED	7

69. Not including yourself, how many dependents, such as (IF MARRIED/SEPARATED: your spouse or) dependent children do you currently have?

70. Which of the following best describes your total annual household income from all sources. (READ LIST [ROUND UP "999], THEN FOLLOW-UP AS INDICATED)

a.	_____	b.	
		Is it...	
Less than \$16,000	1→	Under \$11,000, or \$11,000 - \$15,999?	1 2
\$16,000 - \$25,999,	2→	\$16,000 – \$20,999 \$21,000 - \$25,999?	3 4
\$26,000 - \$35,999,	3→	\$26,000 – \$30,999 \$31,000 - \$35,999?	5 6
\$36,000 - \$45,999,	4→	\$36,000 – \$40,999 \$41,000 - \$45,999?	7 8
\$46,000 - \$55,999, OR	5→	\$46,000 – \$50,999 \$51,000 - \$55,999?	9 10
\$56,000 or over?	6	AUTO CODE \$56,000+	11
OR (DO NOT READ)		DON'T KNOW	12
		REFUSED TO ANSWER	13

That's all I have. Thank you for your participation. The information you have provided will help VA to better serve all veterans in the future.

TIME ENDED _____

71. WAS RESPONDENT THE VETERAN OR A PROXY? -1 LISTED VETERAN -2 PROXY

RESPONDENT NAME: _____

TELEPHONE: _____

INTERVIEWER COMMENTS

[QUESTIONS NEEDING REPEATING/CLARIFICATION; SPECIAL EXPLANATIONS/SITUATIONS]

