

#1



COMPLETE

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PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Erin Rutherford
Organization	Catholic Charities Hawaii
Email Address	erin.rutherford@catholiccharitieshawaii.org

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**Q2: Choose your Continuum of Care Code:** (HI-500) Hawaii Balance of State CoC

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PAGE 3: Part 2: Coordination

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**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Maude Cumming
Email:	maude@flcmaui.org
Organization:	Family Life Center- Maui
Phone #:	(808) 877-0880

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**Q5: How was the initial community plan developed? (Please select one)** SSVF developed the initial plan.

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**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)** Other (please specify)  
There is not a plan that has been implemented yet in this CoC. Planning process has begun, but none of the items mentioned above are occurring at this time.

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**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

12-HI-030 Catholic Charities Hawaii  
14-HI-190 US Vets Inc

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**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Not Applicable
Community Resource and Referral Center (CRRC)	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Not Applicable
Veterans Justice Outreach (VJO)	Not Applicable
Safe Haven	Yes

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)** Community is able to share/receive data

**Q12: Are Veterans integrated into coordinated entry? Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)** Coordinated entry is in the planning stages only and has not been implemented

**Q13: Who is lead point of contact for coordinated entry?**

Name: Scott Fuji  
 Organization: PHOCUSED  
 Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC participating agency  
 Phone #: 808-521-7459  
 Email: scott.fuji@phocused-hawaii.org

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** No

**Q15: Who manages the by name list?** Respondent skipped this question

**Q16: Does your list have the following elements? (Select all that apply.)** Respondent skipped this question

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:** Respondent skipped this question

**Q18: How often do you meet to review and update the by name list?** Respondent skipped this question

**Q19: What is your community's definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

Because this CoC is still in the planning stages, a definition of ending Veteran's homelessness has not been developed. However, it is assumed that this CoC will follow the Honolulu CoC and go by the USICH Benchmark Standards for declaring ending Veteran;s homelessness.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

(no label)

**Case Conferences**

No meetings occur.

**Strategic Planning Meetings (Bigger Picture)**

Monthly

**Q21: When are your next three strategic planning meetings? (Include date, time)**

Meeting 1 03/07/2016 9:00 AM,

Meeting 2 03/07/2016 9:00 AM,

Meeting 3 03/07/2016 9:00 AM

**Q22: Would you like us to participate in one of these meetings?**

No

**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

*Respondent skipped this question*

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

(no label)

**Being offered permanent housing while in service-intensive TH at least every two weeks**

Yes

**Are these offers documented?**

No

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Housing resources are readily accessible ,  
 Ability to operate or navigate within the parameters of our housing market  
 ,  
 Other (please specify)  
 There are sufficient SSVF resources in this CoC. However, no VASH resources are available as the vouchers are all being used. This CoC also doesn't receive PSH vouchers. SSVF is the main resource available for Veterans. However, placement can take longer than 90 days due to low housing availability and high cost of rental market.

PAGE 6: Part 5: Federal Criteria and Support

**Q27: Has your community decided to pursue the federal partners' process?**

Unsure

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

No

**Q31: Would you like technical assistance (if available)? (Select all that apply.)**

Assistance with by name list,  
 Assistance with data sharing between VA and community  
 ,  
 Assistance with understanding the federal benchmarks  
 ,  
 Assistance with strategy development,  
 Assistance with integration and coordination of GPD and/or other transitional housing  
 ,  
 Assistance with prioritization and housing match,  
 Assistance with developing permanent housing option  
 ,  
 Assistance with data and tracking,  
 Assistance with stakeholder coordination and communication  
 ,  
 Assistance with CoC engagement,  
 Assistance with aligning current plan/process with federal benchmarks/criteria  
 ,  
 Assistance with developing additional permanent housing resources (including private landlords, etc.)

**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

Honolulu CoC has received a great deal of TA over the past two years and has been able to greatly advance our CES. Balance of State CoC is much farther behind. A CES has not been put into place yet and homeless persons are just now beginning to complete VISPDAT. We hope that this CoC will catch up to Honolulu by end of this year.

#2



COMPLETE

PAGE 2: Part 1: Demographics

**Q1: Contact Information**

Name	Erin Rutherford
Organization	Catholic Charities Hawaii
Email Address	erin.rutherford@catholiccharitieshawaii.org

**Q2: Choose your Continuum of Care Code:** (HI-501) Honolulu CoC

PAGE 3: Part 2: Coordination

**Q3: Does the CoC provide input into the plan development and implementation?** Yes

**Q4: Who is the CoC point of contact?**

Name:	Marc Gannon
Email:	marc@auw.org
Organization:	Aloha United Way
Phone #:	808-543-2215

**Q5: How was the initial community plan developed? (Please select one)** SSVF developed the initial plan.

Community Planning - January Submission

**Q6: Specifically, what role do SSVF grantees play in plan implementation? (Please select all that apply.)**

One or more of the SSVF grantees are leading the coordination and facilitation of strategic planning meetings for the Veterans Subcommittee or CoC.

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One or more of the SSVF grantees are leading the case conferencing process.

,

One or more of the SSVF grantees is leading certain aspects of the plan not covered above.

,

All SSVF grantees attend planning meetings and are actively engaged in planning efforts.

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All SSVF grantees participate in regular case conferences.

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The SSVF grantees represent a unified team, stance, and strategy.

**Q7: List all of the SSVF Grantees that are involved with the process in the community. Please list each program by their Grant ID/number and agency (not program) name. For example: 13-ZZ-094 Friendship Place.**

12-HI-030 Catholic Charities Hawaii  
 C15-HI-501B Catholic Charities Hawaii  
 14-HI-190 US Vets Inc  
 C15-HI-501A US Vets Inc

**Q8: Are the following VA funded programs involved?**

	(no label)
HUD and Veterans Affairs Supportive Housing (HUD-VASH)	Yes
Healthcare for Homeless Veterans (HCHV)	Yes
Grant and Per Diem (GPD)	Yes
Community Resource and Referral Center (CRRC)	Not Applicable
Domiciliary Care for Veterans (VA-Dom)	Not Applicable
Veterans Justice Outreach (VJO)	No
Safe Haven	No

**Q9: Are community partners able to share/receive client-level data with the VA and vice versa?** Yes

**Q10: Are community partners able to share/receive data on housing and performance with the VA and vice versa?** Yes

Community Planning - January Submission

**Q11: If the community is not able to share/receive data, which of the following would be helpful? (Select all that apply.)**

Community is able to share/receive data ,  
Other (please specify)  
Although we can share and receive data, the VA is not an HMIS user so we have to share data manually. It would be so beneficial if the VA entered data into HMIS. It would give us higher data quality and enhance the reports our CoC releases.

**Q12: Are Veterans integrated into coordinated entry?  
Note: Participation in coordinated entry is a requirement of the SSVF program. (Please select all that apply.)**

Coordinated entry includes Veterans and allows for assessment, prioritization, and housing matching ,  
Coordinated entry is consistent and is the way that Veterans access resources

**Q13: Who is lead point of contact for coordinated entry?**

Name: Scott Fuji  
Organization: PHOCUSED  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC participating agency  
Phone #: 808-521-4759  
Email: scott.fuji@phocused-hawaii.org

**PAGE 4: Part 3: By Name List**

**Q14: Does the community have a by name list?** Yes

**Q15: Who manages the by name list?**

Name: Scott Fuji  
Role: Director of Programs  
Organization: PHOCUSED  
Organization Type (VAMC, CoC, SSVF Grantee, etc.): CoC participating member, advocacy agency

**Q16: Does your list have the following elements? (Select all that apply.)**

Includes all unsheltered Veterans,  
Includes all Veterans in emergency shelter (regardless of shelter funding source)  
,  
Includes all Veterans in transitional housing (GPD, community TH, regardless of funding source)

**Q17: If your community has a by name list, could you please provide us with the following data involving totals of those currently on the list:**

Number of unsheltered Veterans on the list 135  
Number of Veterans currently in ES on the list 52  
Number of Veterans currently in TH (including GPD) 148  
Number of Veterans who have a housing plan 161

**Q18: How often do you meet to review and update the by name list?** Weekly

**Q19: What is your community’s definition of ending Veteran homelessness? Please tell us about the strategies included in your plan. Please provide a succinct response. For example, ZZ-400 CoC defined ending Veteran homelessness by 0 unsheltered Veterans on a given night, less than 50 in emergency shelters and transitional housing all with a housing plan within 5 business days, and to house Veterans within 60 days of entering the homeless system.**

HI-501 CoC is pursuing both the USICH/HUD/VA Federal definition and the Zero:2016 definition of functional zero. The Federal entities are in agreement that this is not an either/or choice that has to be made and that both definitions can be pursued simultaneously and are not in conflict. To date, we have met the federal criteria which includes:

1. THE COMMUNITY HAS IDENTIFIED ALL VETERANS EXPERIENCING HOMELESSNESS
2. THE COMMUNITY PROVIDES SHELTER IMMEDIATELY TO ANY VETERAN EXPERIENCING UNSHELTERED HOMELESSNESS WHO WANTS IT
3. THE COMMUNITY ONLY PROVIDES SERVICE-INTENSIVE TRANSITIONAL HOUSING IN LIMITED INSTANCES
4. THE COMMUNITY HAS CAPACITY TO ASSIST VETERANS TO SWIFTLY MOVE INTO PERMANENT HOUSING
5. THE COMMUNITY HAS RESOURCES, PLANS, AND SYSTEM CAPACITY IN PLACE SHOULD ANY VETERAN BECOME HOMELESS OR BE AT RISK OF HOMELESSNESS IN THE FUTURE

We are working on meeting the Federal benchmarks as well. Unfortunately we still have some chronically homeless Veterans that have not moved into housing yet. We also struggle with having sufficient permanent housing capacity in Hawaii due to the un-affordable nature of housing in our state. This in turn leads to some Veterans not being able to access housing quickly. Our goal is to try to have Veterans move into housing within 120 days or less. We also aim to have Veterans experience unsheltered homelessness for no more than 30 days. We also can confirm that our community is committed to following the Housing First model.

**PAGE 5: Part 4: Meetings and Strategy**

**Q20: What types of meetings does your community have?**

	(no label)
<b>Case Conferences</b>	Weekly
<b>Strategic Planning Meetings (Bigger Picture)</b>	Other

**Q21: When are your next three strategic planning meetings? (Include date, time)**

- Meeting 1 04/18/2016 9:00 AM,
- Meeting 2 7/18/2016 9:00 AM,
- Meeting 3 10/18/2016 9:00 AM

**Q22: Would you like us to participate in one of these meetings?**

Yes,  
 If you selected "Yes" please provide the Call In information  
 The above meetings are the sustainability review boot camps scheduled by Zero2016 TA providers.

Community Planning - January Submission

**Q23: Do you have coordinated outreach efforts? (Select all that apply)**

Team focused on outreach efforts,  
 Daily/Weekly coverage at designated service locations  
 ,  
 Daily/Weekly coverage on street/places not meant for human habitation  
 ,  
 Availability/Responsiveness 24/7,  
 Ability to quickly connect an unsheltered Veteran household to a safe place  
 ,  
 Ongoing and consistent efforts,  
 Coordinated tracking efforts (as in assignments, planning, and mapping)  
 ,  
 Know all Vets on street by name, and they are continuously engaged

**Q24: Is permanent housing offered to Veterans experiencing homelessness upfront?**

Yes

**Q25: If Veterans are choosing service-intensive transitional housing are they:**

**(no label)**

**Being offered permanent housing while in service-intensive TH at least every two weeks**

Yes

**Are these offers documented?**

No

**Q26: Please describe your community's available housing resources and ability to place Veterans into housing (Please check all that apply.)**

Housing resources are readily accessible ,  
 Veterans household placement into permanent housing within 90 days or less  
 ,  
 Ability to operate or navigate within the parameters of our housing market

**PAGE 6: Part 5: Federal Criteria and Support**

**Q27: Has your community decided to pursue the federal partners' process?**

Yes

**Q28: Has your community submitted a claim to the federal partners (USICH, VA, HUD)?**

No

**Q29: If the answer to Question 28 was "Yes", please provide the date the claim was submitted and its current status (pending, approved, denied).**

*Respondent skipped this question*

Community Planning - January Submission

**Q30: Is the community currently receiving technical assistance? Please check all that apply. If you select other, please indicate what other type of technical assistance you are receiving.**

25 Cities, Zero 2016, SSVF TA,  
Other (please specify)  
Honolulu Housing-Healthcare (H2) Action Planning Session

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**Q31: Would you like technical assistance (if available)? (Select all that apply.)**

Assistance with by name list,  
Assistance with data sharing between VA and community  
,  
Assistance with prioritization and housing match,  
Assistance with data and tracking,  
Assistance with stakeholder coordination and communication  
,  
Assistance with developing additional permanent housing resources (including private landlords, etc.)

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**Q32: Are there any comments/notes that you would like to share (about the survey, your community, etc.)?**

SSVF has been a strong leader in Veterans homelessness in past year. We have taken the lead on many subcommittees set forth by our TA providers. We have participated in By-Name list webinars put on by TA providers and are on par with other communities that are doing CES and by-name list practices.

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