

Top 10 VA OIG Downloads for September 2012

What are people who are interested in veterans' issues reading these days? Last year the VA OIG's Internet site registered over 1 million hits, with most visitors reading and downloading our audit, health care, and investigative reports. We issued over 300 reports in 2011 on VA's delivery of health care and benefits to America's veterans covering a broad range of subjects—from issues of special interest to Congress, the VA Secretary, and veterans such as mental health and disability benefits to our ongoing inspections of VA medical centers, clinics, and regional offices. Last year our reports made over 1,500 recommendations to VA on how to improve services to veterans and help VA achieve over \$6 billion in efficiencies.

Here are the top 10 reports downloaded from our Internet site last month:

1. *Statement of Office of Inspector General to Subcommittee on Health Committee on Veterans' Affairs, United States House of Representatives, Hearing on VA Fee Basis: Examining Solutions to a Flawed System September 14, [\[Click for report.\]](#)*
2. *August 2012 Highlights [\[Click for report.\]](#)*
3. *Audit of Medical Care Collections Fund Billing of VA-Provided Care [\[Click for report.\]](#)*
4. *July 2012 Highlights [\[Click for report.\]](#)*
5. *Claims Folder Storage at the VA Regional Office, Winston-Salem, North Carolina [\[Click for report.\]](#)*
6. *Review of Veterans' Access to Mental Health Care [\[Click for report.\]](#)*
7. *Review of Quality Care, Management, and Operations, Iowa City VA Health Care System, Iowa City, Iowa [\[Click for report.\]](#)*
8. *Inspection of the VA Regional Office, Wichita, Kansas [\[Click for report\]](#)*
9. *Combined Assessment Program Review of the Ralph H. Johnson VA Medical Center, Charleston, South Carolina [\[Click for report.\]](#)*
10. *Alleged Patient Safety, Medication Management, and Environment of Care Deficiencies in the Intensive Care Unit, Hampton VA Medical Center, Hampton, Virginia [\[Click for report.\]](#)*

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