

VA Enterprise Telephony Agenda

Authoritative Source

- BY-2006 IT Project Portfolio

Stakeholder

- VA Managers and Employees
- VHA, VBA, NCA

Related Segment Architectures

- “Proposed” Information Management Services

Requirement Description

This Project seeks to develop and implement telephony modernization policy. Specifically it will seek a replacement for the FTS-2001 Telephone Support Omnibus Contract. It will also establish VA's policy on Voice over Internet Protocol (VoIP).

Recommended Solution

For BY-2008 and beyond, VA Voice and Data programs anticipate using the GSA contract that will succeed the FTS-2001 contract and program. The new GSA effort is currently referred to as “Networx.” This effort will be managed in the future under the Voice-Telecom-Infrastructure O&M Budget-request (EA-53).

For BY-2008, Voice over Internet Protocol (VoIP) may be included in the Voice-Telecom-Infrastructure O&M Budget-request (EA-53) program in some instances; in others, it will be included in the Data and Video Infrastructure and Operations Budget Request (EA-55).

In out-years, it is anticipated that VoIP services will completely blend with and migrate to the Data and Video Budget Request.

EA Investment Scoring

The following table provides the EA evaluation score for BY-2008 (this is the project's most recent Exhibit-300 budget request). Scores are provided for business, data and implementation issues and for an overall project average. The Exhibit-300 EA evaluation procedure is defined within the Enterprise Architecture Portal "Procedures Tab"; all scoring is based on a scale from 0 through 5.

VA EA Evaluation			
Business	Data	Implementation	Average
0	0	0	0

Project Value Proposition, Performance Measures and Measured Results

The following table identifies the VA and PMA business objectives that this project will satisfy, along with the performance metrics with which project success will be evaluated. For projects that are mature enough to have produced measured results, those results are also provided.

Project Value Proposition			
Support for PMA Initiatives 1.A.13.a & 1.A.13.b	Support for VA Strategic Goals 1.A.29	Project Metrics 1.D.1	Project Results/Outcomes 1.D.1
Not a Development Program	Not a Development Program	Not a Development Program	Not a Development Program

Enterprise Impact

This project will provide a consistent integrated voice communications solution across the enterprise. It will also establish an enterprise-wide forum for strategic voice communications planning into the future.

Project Status

Project will be funded through existing O&M Budget Requests for BY-2008.

Project currently at Milestone-0