

VA-Wide e-Travel Solution (EA-19)

Authoritative Source

- BY-2007 IT Project Portfolio

Stakeholders

- All VHA Managers and Employees
- VA Bargaining Unit Organizations
- OPM

Related Segment Architectures

- “Proposed” Memorials, Burials and Headquarters Business Segment

Requirement Description

VACO-CFO’s electronic travel (eTS) objective is to implement a state-of-the-art Internet based travel management system for the entire Department - GSA, E-Gov (eTS) travel initiative. VA will migrate towards GSA eTS by September FY06. The solution will provide:

1. A department-wide end-to-end paperless process.
2. Reduced cycle time for travel management.
3. Centralized, online budget and travel information.
4. Reduced delinquency rates and increase dollar savings from prompt payment of travel cards,
5. Reduced time spent to make travel arrangements.
6. Reduced approval time by limiting approvals to the supervisor and budget personnel.
7. Reduced time spent preparing travel vouchers.
8. Online approval with electronic routing status.
9. VA migration to GSA eTS EDS's FedTraveler.com solution by end of FY06.

Recommended Solution

The solution offered by EDS collaborated with Zegato, who was selected to provide the e-Travel solution.

EA Investment Scoring

The following table provides the EA evaluation score for BY-2008 (this is the project's most recent Exhibit-300 budget request). Scores are provided for business, data and implementation issues and for an overall project average. The Exhibit-300 EA evaluation procedure is defined within the Enterprise Architecture Portal "Procedures Tab"; all scoring is based on a scale from 0 through 5.

| VA EA Evaluation | | | |
|-------------------------|-------------|-----------------------|----------------|
| Business | Data | Implementation | Average |
| 5.00 | 1.83 | 3.80 | 3.54 |

Project Value Proposition, Performance Measures and Measured Results

The following table identifies the VA and PMA business objectives that this project will satisfy, along with the performance metrics with which project success will be evaluated. For projects that are mature enough to have produced measured results, those results are also provided.

| Project Value Proposition | | | |
|---|---|--|--|
| Support for PMA Initiatives 1.A.13.a & 1.A.13.b | Support for VA Strategic Goals 1.A.29 | Project Metrics 1.D.1 | Project Results/Outcomes 1.D.1 |
| <p>Expanded E-Government</p> <p>-----GSA's E-Gov Travel Service (ETS) supports the President's and Secretary's Priorities to improve financial performance by 1) A heavily government labor-intensive process opening up to competition for reengineering. This allows private sector technology to streamline an ineffective and inefficient process.</p> <p>2) Reduction in travel card delinquency through the split disbursement to the travel card provider. 3) Lowering Travel Management Center (TMC) transaction fees with its online booking engine</p> | <p>Public Health & Socioeconomic Wellbeing</p> <p>ETS enables all VA employees to have access to one travel management system. The web-based system will alleviate the labor-intensive tasks that many are performing and offer enhanced capabilities. By reducing time normally spent on a paper documents, manual processing of reimbursements, and reducing the amount of management intervention, the VA wide electronic travel system will allow employees more time to deliver world class service to the Veterans</p> | <p>Measurement-1 Indicator</p> <p>Increase access to the electronic we-based travel system</p> <p>One VA</p> <p>Measurement-2 Indicator</p> <p>Increase adoption rate of new system</p> <p>Measurement-3 Indicator</p> <p>Decrease IT budget spent on sustaining systems and shift to modernization</p> <p>Measurement-4 Indicator</p> <p>Reduce the total time between credit card invoice date and payment</p> | <p>Measurement-1 Results</p> <p>Result to be determined.</p> <p>Measurement-2 Results</p> <p>Result to be determined</p> <p>Measurement-3 Results</p> <p>Result to be determined</p> <p>Measurement-4 Results</p> <p>Result to be determined</p> |

Enterprise Impact

The e-Travel system must interface to FMS and its replacement to provide automatic feeds of transactions for obligation and payment of travel reimbursements.

Project Status

Project funded for operations and maintenance.

Project development completed at Milestone-4