

Appendix 6

Crosscutting Activities by Objective

Objective	Crosscutting Activity	External Organizations
Goal 1: Restore the capability of disabled veterans to the greatest extent possible and improve their quality of life and that of their families.		
<p>Objective 1.1: <i>Maximize the physical, mental, and social functioning of disabled veterans and special populations of veterans by assessing their needs and coordinating the delivery of health care, benefits, and services.</i></p>	<p>Develop and implement clinical practice guidelines with a long-range view toward assuring continuity of health care and seamless transition from active military service to veteran status.</p> <p>Develop the framework for the Government Computerized Patient Record common clinical architecture to systematize data collection and improve ability to deliver services.</p> <p>VA will share prosthetic services and spinal cord injury knowledge and care strategies to improve quality of care to active duty personnel.</p> <p>Improve services to patients with addictive disorders through partnership with the Office of National Drug Control Policy.</p> <p>Improve patient treatment through participation in the American Hospital Association’s National Conference for Consumer Health Care Advocacy.</p>	<p>Defense</p> <p>Defense, Health and Human Services</p> <p>Defense</p> <p>White House</p> <p>American Hospital Association</p>
<p>Objective 1.2: <i>Improve the quality of life and economic status of service-disabled veterans, and recognize their contributions and sacrifices made in defense of the Nation.</i></p>	<p>Support claims development and the physical exam process prior to separation so that a disability decision can be made soon after separation from active duty. (Also related to Objective 2.1)</p>	<p>Defense</p>
<p>Objective 1.3: <i>Enable service-disabled veterans to become employable, and obtain and maintain suitable employment.</i></p>	<p>Enhance employment assistance skill level through cross-agency training and education. (Also related to Objectives 2.1 and 2.2)</p>	<p>Labor</p>
Goal 2: Ensure a smooth transition for veterans from active military duty to civilian life.		
<p>Objective 2.1: <i>Ease the reentry of new veterans into civilian life by increasing awareness of, access to, and use of benefits and services during transition.</i></p>	<p>Improve access to benefits and services by performing outreach activities, especially in remote locations.</p> <p>Improve knowledge of, and access to, benefits by strengthening partnerships with agencies participating in the Transition Assistance Program.</p>	<p>Defense</p> <p>Defense, Labor</p>

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<p>Objective 2.2: <i>Assist veterans in readjusting to civilian life by enhancing their ability to achieve educational and career goals.</i></p>	<p>Improve access to benefits and services by establishing effective education outreach. (Also related to Objective 2.1)</p>	<p>Defense</p>
<p>Objective 2.3: <i>Improve the ability of veterans to purchase and retain a home through a loan guaranty program.</i></p>	<p>Improve the housing program by developing business relationships with private sector organizations.</p>	<p>Private Sector</p>
<p>Goal 3: Honor and serve veterans in life and memorialize them in death for their sacrifices on behalf of the nation.</p>		
<p>Objective 3.1: <i>Improve the overall health of enrolled veterans including special populations of veterans through a health care system characterized by convenient access, high quality, satisfied patients, and cost efficiency.</i></p>	<p>Enhance services to homeless veterans by distributing excess property, and providing grants to state and local agencies as well as non-governmental organizations (NGOs).</p> <p>Improve patient safety by collaborating with NASA and learning from their aviation safety initiative.</p> <p>Improve quality of care by sharing medical and facility standards' benchmarking information.</p> <p>Improve community support for homeless veterans by partnering with community-based religious groups.</p> <p>Improve medical linkages through participation in the Joint Working Group on Telemedicine.</p> <p>Improve services to Vietnam veterans with health problems by consulting with outside partners on improving the agency's strategic direction regarding their treatment.</p> <p>Strengthen quality of services by determining an appropriate benchmark for bed days of care.</p> <p>Strengthen cost accounting by collaborating on the Parametric Cost Accounting System (PACES)</p> <p>Improve health services by consulting with professional associations.</p>	<p>Defense, States, NGOs</p> <p>NASA</p> <p>Health Care Financing Admin., National Institutes of Health, Kaiser Permanente</p> <p>Community Religious Orgs.</p> <p>Agriculture, Commerce, Defense, Federal Communications Commission, Health and Human Services, NASA, OMB, Appalachian Regional Commission</p> <p>Nat. Acad. of Sciences – Inst. of Medicine</p> <p>Health and Human Services</p> <p>Defense</p> <p>American Medical Association, American Hospital Association, American Association of Medical Colleges</p>

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Objective 3.2: <i>Provide a level of income that brings eligible veterans and their survivors up to a standard of living that assures dignity in their lives.</i>	Explore the possibility of direct access to electronic databases to give VA the potential to rate pension cases using SSA disability codes.	Social Security Administration
Objective 3.3: <i>Enhance the financial security of veterans' families through life insurance and other benefits programs.</i>	Improve ability to locate and track insurance program participants through verification of Social Security numbers. (Also related to Objective 3.2)	Treasury, Social Security Administration
Objective 3.4: <i>Ensure that the burial needs of veterans and eligible family members are met.</i>	<p>Increase access to burial services by administrating the State Cemetery Grants Program, which provides grants to states of up to 100% of the cost of establishing, expanding, or improving state veteran cemeteries.</p> <p>Work with components of DoD and VSOs to provide military honors at national cemeteries.</p>	<p>States</p> <p>Defense, Veteran Service Orgs.</p>
Objective 3.5: <i>Provide veterans and their families with symbolic expressions of remembrance.</i>	Convey the Nation's gratitude for the service of veterans by providing Presidential Memorial Certificates to families of deceased veterans.	White House
Goal 4: Contribute to the public health, socioeconomic well being and history of the nation.		
Objective 4.1: <i>Advance VA medical research and development programs to better address the needs of the veteran population and to contribute to the Nation's knowledge of disease and disability.</i>	<p>Promote improved research.</p> <p>Improve quality of care to Gulf War and Vietnam veterans by supporting research and education efforts.</p> <p>Improve health care for veterans through combined efforts in data research.</p>	<p>Private Sector, National Institute of Health</p> <p>Nuclear Regulatory Commission</p> <p>Defense, Census, OPM, Bureau of Labor Statistics</p>
Objective 4.2: <i>Ensure an appropriate supply of health care providers for veterans and the nation through sustained partnerships with the medical education community.</i>	<p>Contribute to the development of current medical standards by participating on the President's National Advisory Bioethics Committee.</p> <p>Improve the Nation's medical services by partnering to train National Guard and reserve medical units.</p>	<p>White House, Defense, Energy, National Institute of Health</p> <p>Defense</p>
Objective 4.3: <i>Improve the Nation's response in the event of a national emergency or natural disaster by providing timely and effective contingency medical support and other services.</i>	Ensure effective national response to disasters through participation in the National Disaster Medical System.	Federal Emergency Management Agency, Defense, Public Health Service
Objective 4.4: <i>Enhance the socioeconomic well being of the Nation through veteran benefits and business assistance programs.</i>	<p>Increase homeownership by participating in the Partners for Homeownership initiative. (Also related to Objective 2.3)</p> <p>Improve economic prospects for veterans by improving resources available to develop and maintain small businesses. (Also related to Objective 2.2)</p>	<p>Housing and Urban Development</p> <p>Small Business Admin., Labor</p>
Objective 4.5: <i>Ensure that National Cemeteries are shrines dedicated to preserving our Nation's history, nurturing patriotism, and honoring the service and sacrifice veterans have made.</i>	Enhance maintenance operations at national cemeteries through partnerships with governmental and non-governmental organizations as well as volunteers.	Justice, Veterans Service Orgs., Volunteers

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<p>Enabling Goal: Create an environment that fosters the delivery of <i>One VA</i> world-class service to veterans and their families through effective communication and management of people, technology, crosscutting processes, and financial resources.</p>		
<p>Objective E-1: <i>Improve communications with veterans, employees and stakeholders to share the department's mission, goals, and results and to increase awareness of benefits and services for veterans and their families.</i></p>	<p>Improve awareness of the agency by clearly communicating VA's goals and services.</p>	<p>Veterans Service Orgs., Community Groups, Schools, Congress</p>
<p>Objective E-2: <i>Recruit, develop, and retain a competent, committed and diverse workforce that provides high quality service to veterans and their families.</i></p>	<p>Enhance workforce-planning initiatives by collaborating with agencies to develop accurate models.</p>	<p>Federal Agencies</p>
<p>Objective E-3: <i>Implement a One VA information technology framework that supports the integration of information across business lines and provides a source of consistent, reliable, accurate, and secure information to veterans and their families, employees, and stakeholders.</i></p>	<p>Improve technological capacity by working with other agencies to ensure the most effective and efficient combination of information technologies is used.</p> <p>Improve services to veterans through development of the <i>One VA Smart Card</i></p>	<p>Federal Agencies</p> <p>Defense</p>
<p>Objective E-4: <i>Improve the overall governance of VA and the management of its crosscutting processes.</i></p>	<p>Strengthen strategic direction of the agency by soliciting extensive stakeholder feedback.</p>	<p>Veterans Service Organizations, OMB, General Accounting Office, Defense</p>