

Department of Veterans Affairs



The 50 Most Frequently Asked Questions

50 Questions

VA Pittsburgh Healthcare System

1. How many patients do you serve?
52,900 unique patients in FY 2003
2. How many outpatients do you serve?
430,500 outpatient visits in FY 2003
3. What is your budget?
Total Medical Appropriations was over 299 million dollars in FY 2003
4. How much do you spend on employee salaries and benefits?
Over 169 million dollars in FY 2003
5. How much do you spend on drugs and medicine?
Over 38 million dollars in FY 2003 (including approximately 23.5 million to the consolidated mail out pharmacy (CMOP))
6. How many operating beds do you have?
692
7. How many hospital beds do you have?
291
8. How many Nursing Home Care Unit Beds do you have?
336
9. How many Domiciliary beds do you have?
65
10. How many patients do you admit?
8,584 admissions in FY 2003
11. What is your average daily census?
550.2 in FY 2003
12. What is your acute length of stay?
6.2 days in FY 2003
13. How many inpatients do you treat?
9,144 in FY 2003
14. How many employees do you have?
2,589 (as of September 2003)
15. What is your FTEE?
2,560.93 at the end of the last Fiscal Year
16. What is your current FTEE?
2,447.3 as of September 2003 (not including research or canteen)
17. How many full time physicians do you have?
83 (as of September 2003)
18. What are Clinical Intervention Quadrant Scores?
They are scores that consider how much improvement has been made and what results have been achieved by health care providers giving care to veterans across the country. They include care for veterans with diabetes, heart disease, mental health problems, infections, and cancer. The scores are listed as Not Met, Fully Successful or Exceptional.

19. What is our quadrant score?
VAPHS reached Fully Successful or Exceptional levels in 100% of the clinical performance measures for FY02 and FY03.
20. How many patients do we treat from our 4 spoke hospitals — Altoona; Butler; Clarksburg, W. VA; and Erie?
9,521 in FY 2003
21. How many outpatient surgeries do you perform?
2,145 in FY 2003
22. How many inpatient surgeries do you perform?
1,930 in FY 2003
23. How many liver transplants do you perform?
24 in FY 2003
24. How many Cardiac Catherization Cases do you perform?
1,228 in FY 2003
25. How many Cardiac Catherization Procedures do you perform?
5,017 in FY 2003
26. How many prescriptions do you fill?
1,002,664 in FY 2003
27. How many volunteers do you have?
1,310
28. What are your community gifts and donations?
Over \$959,205 in cash and miscellaneous donations were received in FY 2003
29. What are your total 3rd party and 1st party collections?
\$9,841,095 in third party collections and \$7,379,546 in first party collections in FY 2003
30. What were your most recent JCAHO scores?
Long Term Care- 99, Behavioral Health-99, Home Care/Durable Medical Equipment-94, Hospital Accreditation Program-94
31. How many Clinical Centers of Excellence do you have?
(2) Renal Dialysis and Women Veterans Program
32. How many Research Centers of Excellence do you have?
(4) Geriatrics, Rehabilitation Research, Behavioral Health, and Health Equities Research and Promotion
33. What are JCAHO Patient Safety Goals?
Each year, JCAHO identifies goals for hospitals to help ensure safe patient care. The goals are based on safety issues/concerns found to be common throughout health care.
34. What are the 2004 JCAHO Patient Safety Goals?
Improve accuracy of patient identification; Improve effectiveness of communication among caregivers; Improve the safety of using high-alert medications; Eliminate wrong-site/patient/procedure surgery; Improve safety of infusion pumps; Improve effectiveness of clinical alarms; Reduce risk of health care-acquired infections.
35. What is your web site address?
www.va.gov/pittsburgh/

36. What is your toll free number?
1-866-4VA PITT (1-866-482-7488)
37. What is your veteran population?
Approximately 360,000
38. When was the VAPHS built?
**University Drive and Highland Drive were built and activated in the early 1950's.
The replacement Hospital at the Heinz Division was completed in 1995.**
39. How many acres does University Drive occupy?
13.86 acres
40. How many acres does Highland Drive occupy?
168.68 acres
41. How many acres does the Heinz Division occupy?
50.29 acres
42. Who are your major academic affiliates?
**The University of Pittsburgh School of Medicine and Dental Medicine as well
as the Allegheny/West Penn University of the Health Sciences**
43. How many Residents do you have?
Over 500 Residents rotated through the VAPHS in FY 2003
44. How many FTEE do you have for Residents?
109 FTEE
45. How many Research Projects are ongoing?
276
46. How many Research Investigators do you currently have?
117
47. What is your Research budget?
18 million dollars in FY 2003
48. How many Community Based Outpatient Clinics (CBOC's) do you have?
(4)- St. Clairsville, Ohio, Greensburg, Aliquippa and Washington, PA
49. How many VET Centers are you affiliated with?
(3)- Pittsburgh, McKeesport and Wheeling, WV
50. When were the three VA Hospitals in Pittsburgh consolidated?
October 1996

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