

SERVICE LINE MEASURE	SERVICE LINE STANDARD	MET	NOT MET	ACTUAL FY 2001			
				Q1	Q2	Q3	Q4
Increase the number of providers referring to SL	N X 30% N=167			24	33	21	21
Increase the number of enrolled patients to the SL	1500						
Decrease BDOC for FY 2001 by 25% from FY 2000	N - 25%						
Reduce the cost per patient by operational budget per site	X = X						
# of enrollees receiving flu vaccines	78%			70%	86%	90%	90%
# of enrollees receiving pneumonia vaccines	78%			88%	85%	81%	94%
# of enrollees with HTN					63/63	69/6	135/17
# of enrollees taking all doses of HTN medications	78%				100%	100%	100%
# of providers report via survey that contacts with care coordinators are timely and appropriate	85%			9/24 37.5%	6/33 18%	8/21 38%	3/21 14%

updated: 01/07/02

4rd Quarter

Flu- 127 pts out of 135

Pneumo- 122 out of 135

Provider's Surveys- (0) out of 21

HTN- 17 new pts enrolled in 4th quarter with HTN