

Backup ("B") Action

After a message has been read, replied to, and the reply has been read, MailMan will no longer display the message text automatically when you attempt to read the message. This is to avoid forcing you to read through text you've already seen. However, the text is still there. You can use the Backup action code ("B") to back up to any part of a message and read the message from that point on:

- **Original message**
- **Any specific response** (if any)

To back up to the original message or any specific response, enter a "B" at the "Enter message action (in xxxx basket): IGNORE//" prompt (where "xxxx" contains the name of the actual mail basket in which the message resides), as shown below:

```

Subj: Priority test #2 [#1214469] 02 Jun 98 07:44 1 line
From: FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office)
7 of 7 responses read. In 'TEST' basket. Page 1
-----

Enter message action (in TEST basket): IGNORE// B
There are 7 responses. Response 0 is the original message. (?? shows index)
Backup to: Original message 0// 6

Subj: Priority test #2 [#1214469] 02 Jun 98 07:44 1 line
From: FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office)
7 of 7 responses read. In 'TEST' basket. Page 1
-----

6) FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office)
04 Jun 98 10:25 4 lines
Yes, that's right.

I think I've fixed it now, though.
Would you send me priority messages, and let me know?

7) BLUE,THOMAS E. - COMPUTER SPECIALIST (San Francisco CIO Field Office)
04 Jun 98 15:57 1 line

will do.

Enter message action (in TEST basket): IGNORE//

```

MailMan backed up to response #6 as we requested and displayed the message from that point on.

Figure 57: Backing Up in a Message

In this example (Figure 57), after reading a message, we wanted to go back and reread a specific response. Thus, we entered a "B" (Backup) at the "Enter message action (in TEST basket): IGNORE//" prompt.

MailMan informed us that there were seven responses to the original message. As a default, MailMan asked us if we wanted to back up to the original message.



If a message doesn't have any responses, MailMan will not ask this question.

For this example, we decided to back up to response number 6 of the message by entering "6" at the "Backup to: Original message 0//" prompt. Thus, MailMan displayed the message starting with Response 6.

After completing the backup, MailMan returned us to the message action prompt where we could take any additional actions on this message.

If we had entered two question marks ("??") at the "Backup to: Original message 0//" prompt, MailMan would have displayed an index or list of respondents, as shown below:

```
Backup to: Original message 0// ??

There are 7 responses. Response 0 is the original message.
Response.....From.....Lines
7) 04 Jun 98 BLUE,THOMAS E. - COMPUTER SPECIALIST (San Francisco CIO Field Of 1
6) 04 Jun 98 FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office) 4
5) 04 Jun 98 BLUE,THOMAS E. - COMPUTER SPECIALIST (San Francisco CIO Field Of 1
4) 03 Jun 98 FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office) 2
3) 03 Jun 98 BLUE,THOMAS E. - COMPUTER SPECIALIST (San Francisco CIO Field Of 2
2) 02 Jun 98 FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office) 2
1) 02 Jun 98 BLUE,THOMAS E. - COMPUTER SPECIALIST (San Francisco CIO Field Of 1
0) 02 Jun 98 FUCHSIA,GARY M. - PROGRAMMER (San Francisco CIO Field Office) 1

There are 7 responses. Response 0 is the original message. (?? shows index)
Backup to: Original message 0//
```

Figure 58: Displaying an Index for a Message

The index shows that there were seven responses to the original message.

If you have already read all the responses of a message and you go back to the message later, the message header is displayed and MailMan gives you the information: "You are at the end of this message. Enter 'B' to Backup and review it."