

## Help: User Information ("HU") Action

You can use the Help:User Information action to get information about a user who is a recipient of a message. If you have read a message and want information about the user(s) to whom the message has been sent, you can enter "HU" at the Action prompt to find that information.

```

Enter message action (in mailman basket): Ignore// HU Help:User Information

User name: CRIMSON CRIMSON,SKIP INFORMATION RESOURCES MGMT.
Last used MailMan: 15 Aug 00 10:05

CRIMSON,SKIP - PROGRAMMER (CIOFO-SF)
Last used MailMan: 15 Aug 00 10:05

Office phone: 304-626-7739

Introduction:
The answer is: 42

Private e-mail address: anonymous@prodigy.net

Mail Groups:
ISC STAFF (Public)
FILEMAN DEVELOPER (Public)
CLARKSBURG (Public)
TK73VER (Public)
FMTEAM (Public)
ISC SATELLITE (Public)
IMF (Public)
INFRASTRUCTURE (Public)
infra (Private)
MESSAGING TEAM (Public)

```

**Figure 67-A 3: Enter HU for Help:User Information**

Help:User gives you the following information about the user:

- the MailMan user's name,
- banner (the user's current MailMan banner, if any has been entered using the User Options Edit option on the Personal Preferences menu),
- the last date and time the user used MailMan and the status of messages in their mailbox,
- introduction (the user's introduction, if any has been entered using the User Options Edit option on the Personal Preferences menu),
- the user's office information, if any has been entered using the User Options Edit option on the Personal Preferences menu,
- a list of mail groups to which the user belongs,
- a list of the MailMan users for whom this user may act as surrogate, if any.

If you want information about the user but you don't know the user(s) to whom the message has been sent, you can use the Query action to find out.

```
Enter message action (in mailman basket): Ignore// Q Query
Subj: I'm so excited... [#1190657] 07 Nov 97 09:24 5 lines
From: BEUSCHEL,GARY M - PROGRAMMER (CIOFO-SF) 930 of 9 responses read.
In 'mailman' basket. Message will be NEW Later.

Local Message-ID: 1190657@ISC-SF.VA.GOV (60 recipients)
Message will be NEW on: Jan 01, 2600

This message was addressed as follows:

G.ISC STAFF
CRIMSON,SKIP
test@HOTMAIL.COM

Enter message action (in mailman basket): Ignore//
```

**Figure 67-A 4: Enter Q for Query**

You can also get user information through the MailMan menu. See Online Help/Information, Section 11, How to Obtain User Information, for more information about this option and the information it returns.

However, if you have been reading a mail message and want to get information about a user to whom the message was sent, the shortcut way to find that information is to use the HU Help:User Information option at the message action prompt. This saves you the steps of getting out of the message and going back to the MailMan menu to get the same information.