

CONTROLLED SUBSTANCES (CS)

**SUPERVISOR’S USER MANUAL**

# Version 3.0

March 1997

# (Revised May 2013)

Department of Veterans Affairs Product Development

# Revision History

The table below lists changes made since the initial release of this manual. Use the Change Pages document to update an existing manual or use the entire updated manual.

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Revised Pages** | **Patch Number** | **Description** |
| 05/2013 | i, ii, [44,](#_bookmark0) [47-](#_bookmark1)  [48](#_bookmark1) | PSD\*3\*76 | Updated Glossary with description of patch’s new security key PSDRPH  Updated Index  REDACTED |
| 04/2011 | 43-44 | PSD\*3\*71 | Clarified description of PSD TECH ADV key. Corrected option name in PSD TRAN entry.  REDACTED |
| 05/2010 | 43-44, 47 | PSD\*3\*69 | Added description of patch’s new security key PSD TECH ADV, and PSD TECH key.  Added PSD TECH ADV and PSD TECH key to index REDACTED |
| 07/03 | All |  | Updated the manual to Standards.  Added new *Digitally Signed CS Orders Report* [PSD DIGITALLY SIGNED ORDERS] and *Digitally Signed OP Released Rx Report* [PSD DIG. SIGNED RELEASED RX] options to the *Production Reports* [PSD PRODUCTION REPORTS] menu. |
| 03/97 |  |  | Original Released Supervisor’s User Manual. |

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Glossary

**PSD ERROR** This key should be allocated to pharmacy supervisors responsible for maintaining the narcotic vault. This key controls access to reports listing various error and exception conditions generated when entries are filed from the barcode TRAKKER. Also, the holders of this key will receive electronic mail messages created by using the TRAKKER.

**PSD NURSE** This key should be allocated to nurses, usually LPNs, who may only receive and administer controlled substances but cannot place the order requests.

**PSD PARAM** This key should be allocated **only** to the Inpatient Pharmacy Package Coordinator(s). This lock controls the printing of the Green Sheets and the range of automated dispensing numbers for a dispensing site (vault).

**PSD TECH** Allocate this key to control substance technicians. This key controls access to the *List On-Hand Amounts* [PSD ON- HAND TECH], *Transfer Drugs between Dispensing Sites Report* [PSD PRINT VAULT TRANSFERS TECH], and

the *Daily Activity Log (in lieu of VA FORM 10-2320)* [PSD DAILY LOG TECH] options on the Technician (CS Pharmacy) Menu [PSD PHARM TECH].

**PSD TECH ADV** Allocate this key to specific control substance technicians

who perform advance functions. This key controls access to the *Receipts Into Pharmacy* [PSD RECEIPTS MENU], *Dispensing Menu* [PSD DISPENSING MENU], *Destructions Menu* [PSD DESTROY MENU], *Manufacturer, Lot #, and Exp. Date - Enter/Edit* [PSD MFG/LOT/EXP], *Outpatient Rx's* [PSD OUTPATIENT], *Complete Green Sheet* [PSD COMPLETE GS], *Destroyed Drugs Report* [PSD DEST DRUGS REPORT], *DEA Form 41 Destroyed Drugs Report* [PSD DESTROY DEA41], *Destructions Holding Report* [PSD DESTRUCTION HOLDING], *Add Existing Green Sheets at Setup* [PSD EXISTING GS], *Green Sheet Transfer Between NAOUs Report* [PSD GS TRANSFER (NAOU) REPORT],

*Transfer Drugs between Dispensing Sites* [PSD TRANSFER VAULT DRUGS] options on the *Technician (CS Pharmacy) Menu* [PSD PHARM TECH]. The CS technician may perform all functions of the *Outpatient Rx’s* [PSD OUTPATIENT] option except releasing prescriptions.

Glossary

**PSD TRAN** This key should be allocated to the Inpatient Pharmacy Coordinator(s). This key controls the access to the *NAOU to NAOU Transfer Stock Entries* [PSD TRANSFER NAOU] option. Users can copy stock entries from one NAOU into another NAOU or from an AR/WS AOU into an NAOU.

**PSDMGR** This key should be allocated to the Inpatient Pharmacy Package Coordinator(s) or his/her designee. This lock controls the editing of CS files for package set up. This key locks the Supervisor’s Menu options [PSD MGR].

**PSDRPH** This key authorizes pharmacists to verify and dispense controlled substance prescription(s). The PSDRPH security key should be given to registered pharmacists working on controlled substances to honor Drug Enforcement Administration (DEA) regulations and should not be given to non-pharmacists except in cases where the package coordinator (ADPAC) is not a registered pharmacist.

**PSJ PHARM TECH** This key should be allocated to pharmacy technicians

handling narcotic orders.

**PSJ RNURSE** This key should be allocated to nurses who request narcotic orders, receive, and administer controlled substances on the wards.

**PSJ RPHARM** This key should be given to pharmacists dispensing and receiving narcotic orders.

**Satellite Vault** An NAOU set up as a secondary dispensing site.

**Stock Drug** A drug (from the DRUG file) stored in an NAOU.

**Stock Level** The quantity of a drug stocked in a specific NAOU.

**TRAKKER** A barcode collection system utilized by scanning barcode labels or by pressing the key pad on the barcode reader device.

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