One Consult - Order to Consult - Radiology Consult Solution

Community Care Imaging Orders to Consult

Training Guide



February 2021 Department of Veterans Affairs Office of Information and Technology (OI&T)

Revision History

NOTE: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

Date	Revision	Description	Author
03/18/2019	1.0	Initial Release	AbleVets
February 2021		Page 12, 16-18 – New Justifications and the CDW tags they create. RA*5*170	Radiology Sustainment

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1. Creating Community Care Consults as an Ordering Provider

To create a Community Care Consult as AUTO consults to be sent directly to Community Care from Radiology Orders, follow the steps listed below:

- 1. Log into CPRS as an Ordering Provider.
- 2. From the File menu, select Patient. The Patient Selection dialog box displays.

Figure 1: Patient Selection Dialog Box

4	Patient Selection					
	Patient List		Patients (All Patients)			
	No <u>D</u> efault		Orpatient, Twenty		Patient De	emographics
	Providers	© <u>C</u> linics	Orpatient, Twenty	A	Urpatier	it, I wenty
	Team/Personal	Mards (Orpatient, Twentyone		SSN:	000-00-5621
			Orpatient,Two		DOB	Jul 11,1955

- 3. From the Patients (All Patients) drop-down menu, select a patient.
- 4. Click **OK**. The patient file displays.

Figure 2: Patient File in CPRS

The Fore Team Terror Throw Terr								
ORPATIENT, TWENTY OUTPAT 000-00-5621 Jul 11,1	T IENT) 955 (63)	Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA	location /				
View Orders Active Orders (includes Pending & Re	Active 0 Service	rders (includes Pending & Recent Act Order	ivity) - ALL SERVICES Start / Stop	Provider	N C C Status L.			
Write Delayed Orders								
Write Orders Allergies Diet Outpatient Meal Special Meal Meds, Inpatient Meds, Outpatient Weds, Outpatient IV Fluids Lab Tests Microbiology Quick Orders VBEC Blood Bank Administer Blood Products RADIOLOGY Imaging COMFORT CARE ORDER MENU Consult Stress Test Cardiopulmonary Inpatient Orders Procedure Vitals Add New Orders Text Only Order Chemotherapy Order Sets RETURN TO CLINIC SURGERY ORDERS Pre Op Tests for Colonoscopy/EG REVIEW ORDERS BMS Admission BMS Transfers HOME INFUSION THERAPY SUF Pharmacy Medication Requests ar TESTING								
Cover Sheet Problems Meds Orc	ders No	ites Consults D/C Summ Labs	Heports					

5. From the **Orders** tab, select **Imaging**. The **Location for Current Activities** dialog box displays.



Figure 3: Location for Current Activities Dialog Box

- 6. In the **Visit Location** field, enter a location or select from the list.
- 7. Click **OK**. The **Order an Imaging Procedure** dialog box displays.

🖉 Order an Imagir	ng Procedure					— ×	
Imaging Type	2	Reason for Study (REQUI	RED - 64 charac	ters maximum)			_
CT SCAN		test					
Imaging Procedure		Clinical History (Optional)					
		test					*
CT ABDOMEN & PEL							
CT ABDOMEN & PEL							
CT ABDOMEN W/C	DNT						
CT ABDOMEN W/O	CONT E W/O CONT						Ψ.
CT CLAVICLE	E W/O CONT	Date Desired	Urgency		Transport		
CT GUIDANCE FOR	CYST ASPIRATIO 🔻	Oct 30,2018	ROUTINE		AMBULATORY		
Available Modifiers	Selected Modifiers	Category		Submit To			
		OUTPATIENT		CT SCAN DI	V 442 00S ID 150		
BILATERAL EXAM							
IAC'S		Exams Over the Last 7 D	ays				
BIGHT					Isolation		
				1	Pregnant		1
	Remove				🔿 Yes 🛛 💿 No	🔘 Unknown	
					PreOp Scheduled		
							7
UT ABDOMEN & PEL	IVIS WITHOUT CONTR	RAST				 Accept Orde 	1
						- Quit	

Figure 4: Order an Imaging Procedure Dialog Box

- 8. From the **Imaging Type** drop-down menu, select the image type.
- 9. Complete the remaining sections in the Imaging Procedure form.
- 10. Click Accept Order and Quit. The Unsigned Imaging Order displays in CPRS.

NOTE: Do not click **Quit** if you need to order additional Imaging Procedures that will be submitted to different locations. Enter each Imaging Procedure order and click Accept Order. Once you have entered all the Imaging Procedures, then you can click **Quit**.

Figure 5: Unsigned Imaging Order in CPRS

ORPATIENT, TWENTY (OUTPA 000-00-5621 Jul 11,	TIENT) 1955 (63)	DNW Oct 26,18 11:06 Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /						
View Orders Active Orders (includes Pending & Re	Active Ord Service	ers (includes Pending & Recent Act Order	ivity) - ALL	SERVICES Start / Stop	Provider	Ν	(C	Status
	Imaging	CT ABDOMEN & PELVIS WITHOUT CONTRAST *UNSIGNED*		Start: Oct 30,2018	Cprsprovider,One				unreleased

11. Right-click the imaging order(s) and sign the order(s).

Figure 6:

000-00-5621 Jul 11,1	FIENT) 1955 (63)	DNW Oct 26,18 11:06 Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /					
View Orders Active Orders (includes Pending & Rei	Active Orc Service	ters (includes Pending & Recent Acti Order	vity) - ALL SER Sta	RVICES art / Stop	Provider	ΝΟ	C	Status
	Imaging	CT ABDOMEN & PELVIS WITH CONTRAST	OUT Sta	art: 10/30/18	Cprsprovider,One		F	pending

12. Double click on Order Details. The Order Details window displays.

Figure 7: Order Details Window

🖉 Order Details - 8559089;1		X
CT ABDOMEN & PELVIS WITHOUT CONTRAST		*
Activity: 10/26/2018 11:08 New Order entered by CPRSP Order Text: CT ABDOMEN & PELVIS Nature of Order: ELECTRONICALLY ENTER Elec Signature: CPRSPROVIDER,ONE (PE	PROVIDER,ONE (PHYSICIAN) WITHOUT CONTRAST RED HYSICIAN) on 10/26/2018 11:09	
Current Data: Treating Specialty: Ordering Location: 00-DOCUMENTAT: Start Date/Time: 10/30/2018 Stop Date/Time: Current Status: PENDING Order #8559089	ON-NO WORKLOAD	
Order: Procedure: CT ABDOMEN & P Reason for Study: test Clinical History: test	ELVIS WITHOUT CONTRAST	
Category: OUTPATIENT Ordering Location: 00-DOCUMENTAT: Pregnant: NO Date Desired: Oct 30, 2018 Mode of Transport: AMBULATORY Is patient on isolation procedures? NO	ON-NO WORKLOAD	
Urgency: ROUTINE		
Submit request to: CT SCAN DIV 44	2 OOS ID 150	
		-
4		F
	Print C	lose

13. Click **Print** or **Close**.

14. Make two additional orders and sign them.

Figure 8: Additional Signed Orders

ORPATIENT, TWENTY (OUTPA 000-00-5621 Jul 11,	No PACT assigned at any	VA location /					
View Orders	Active Ord	ers (includes Pending & Recent Acti	ivity) - ALL SERVICES				
Active Orders (includes Pending & Re	Service	Order	Start / Stop	Provider	N.	C	(Status
	Imaging	MRA HEAD	Start: 10/26/18	Cprsprovider,One			pending
Write Delayed Orders		NON-INVAS.,CAROTID W IMA	GING Start: 10/26/18	Cprsprovider,One			pending
Write Orders		CT ABDOMEN & PELVIS WITH CONTRAST	IOUT Start: 10/30/18	Cprsprovider,One			pending

2. Placing Imaging Orders on Hold

1. From the main radiology menu, select Hold a Request.

Figure 9: Hold a Request Menu Option

REF	Refer Selected Requests to COMMUNITY CARE Provider
	Cancel a Request
	Detailed Request Display
	Hold a Request
	Log of Scheduled Requests by Procedure
	Pending/Hold Rad/Nuc Med Request Log
	Print Rad/Nuc Med Requests by Date
	Print Selected Requests by Patient
	Rad/Nuc Med Procedure Information Look-Up
	Request an Exam
	Schedule a Request
	Update a Hold Request
	Ward/Clinic Scheduled Request Log

You have PENDING ALERTS Enter "VA to jump to VIEW ALERTS option

You've got PRIORITY mail!

Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: HOLD a Request

2. Select the patient that you are working on in CPRS.

Figure 10: Patient Information

Select PATIENT NSC VETERAN	NAME : CD	ORPATIENT, TWENTY	7-11-55	000005621	NO				
WARNING : You m	iay have s	selected a test patient							
Enrollment Pri	lority:	Category: IN	PROCESS	End Date:					
	*** Patio	ent Requires a Means Te	est ***						
F	Primary Means Test Required from AUG 11,2010								
Enter <return></return>	to contin	nue.							

3. Select one of the orders and select a reason.

Figure 11: Selected Order

	**** Requested Exams for ORPATIENT, TWENTY **** 3 Requests											
Н	Height :											
W	eigh	t:										
	St	Urgency	Procedure / (Img. Loc.)	Desired	Requester	Req'g Loc						
1	р	ROUTINE	CT ABDOMEN & PELVIS WITHO (CT SCAN DIV 442 00S ID)	10/30/2018	CPRSPROVIDE	00-DOCUMENT						
2	р	ROUTINE	MRA HEAD (MRI DIV 442 00S ID 151)	10/26/2018	CPRSPROVIDE	00-DOCUMENT						
3	р	ROUTINE	NON-INVAS.,CAROTID W IMAG (ULTRASOUND DIV 442 00S)	10/26/2018	CPRSPROVIDE	00-DOCUMENT						
Sel	ect	Request(s) 1-3 to Hold or '^' to Exi	.t: Exit// 2								
Sel	Select HOLD REASON: TESTING ??											
Sel	Select HOLD REASON: 22 NO SHOW Synonym: CAN will now 'HOLD' selected request(s)											

4. In CPRS, refresh the patient to show the order is now on hold.

Figure 12: Order Hold Status Displayed

ORPATIENT, TWENTY (OUTPATIENT) DNW Oct 26,18 11:06			No PACT assigned at any VA location /					
000-00-5621 Jul 11,1955 (63) Provider: CPRSPROVIDER,ONE								
View Orders Active Orders (includes Pending & Recent Activity) - ALL SERVICES								
Active Orders (includes Pending & Re	Service	Order		Start / Stop	Provider	N C	(Status	L
	Imaging	Hold MRA HEAD		Start: 10/26/18 11:25	Cprsprovider,One		hold	3-00
Write Delayed Orders		NON-INVAS.,CAROTID W IMA	GING	Start: 10/26/18	Cprsprovider,One		pending	00-0
Write Orders		CT ABDOMEN & PELVIS WITH CONTRAST	IOUT	Start: 10/30/18	Cprsprovider,One		pending	00-[
l Diet 👘								

3. Placing Orders in Scheduled

1. From the main radiology menu, select Schedule a Request.

Figure 13: Schedule a Request Menu Option

REF	Refer Selected Requests to COMMUNITY CARE Provider
	Detailed Request Display
	Hold a Request
	Log of Scheduled Requests by Procedure
	Pending/Hold Rad/Nuc Med Request Log
	Print Rad/Nuc Med Requests by Date
	Print Selected Requests by Patient
	Rad/Nuc Med Procedure Information Look-Up
	Request an Exam
	Schedule a Request
	Update a Hold Request
	Ward/Clinic Scheduled Request Log

You have PENDING ALERTS Enter "VA to jump to VIEW ALERTS option

You've got PRIORITY mail!

Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: SCHEdule a Request

2. Select the patient that you are working on in CPRS.

Figure 14: Patient Information

Select PATIENT NAME:	ORPATIENT, TWENTY	7-11-55	000005621	NO
NSC VETERAN CD				
WARNING : You may have	selected a test patie	nt.		
Enrollment Priority:	Category: I	N PROCESS	End Date:	
		_		
*** Pati	ent Requires a Means	Test ***		
Desi M	Toot Download for	110 11 001	~	
Primary M	eans lest Required fr	OM AUG 11,201	U	
Entor CRETURNS to conti	nuo			
LILLEI SULTONIA LO COILLE	nuc.			

3. Select the imaging order and enter a date (and time if required).

Figure 15: Selected Order

**** Requested Exams for ORPATIENT, TWENTY **** 3 Requests							
Н	eigh	t:					
W	eigh	t:					
	St	Urgency	Procedure / (Img. Loc.)	Desired	Requester	Req'g Loc	
1	р	ROUTINE	CT ABDOMEN & PELVIS WITHO	10/30/2018	CPRSPROVIDE	00-DOCUMENT	
	-		(CT SCAN DIV 442 00S ID)				
2	h	ROUTINE	MRA HEAD	10/26/2018	CPRSPROVIDE	00-DOCUMENT	
			(MRI DIV 442 008 ID 151)				
3	р	ROUTINE	NON-INVAS.,CAROTID W IMAG	10/26/2018	CPRSPROVIDE	00-DOCUMENT	
			(ULTRASOUND DIV 442 00S)				
Select Request(s) 1-3 to Schedule or '^' to Exit: Exit// 3							
Sch	edul	e Request	Date/Time: t+10 (NOV 05, :	2018)			

4. In CPRS, refresh the patient to show the order is now in **Scheduled** status.

Figure 16: Scheduled Status

ORPATIENT,TWENTY (OUTPA) 000-00-5621 Jul 11,1	Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /					
/iew Orders Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Re	Service	Order	St	tart / Stop	Provider	N ((Status
	Imaging	Hold MRA HEAD	Sta	art: 10/26/18 11:25	Cprsprovider,One		hold
Write Delayed Orders		NON-INVAS.,CAROTID W IMA	GING Sta	art: 11/05/18	Cprsprovider,One		scheduled
Write Orders Allergies		CT ABDOMEN & PELVIS WITH CONTRAST	IOUT Sta	art: 10/30/18	Cprsprovider,One		pending

4. Creating Community Care Consults as a Radiology Technician

1. Log into VistA as a Radiology Technician and, from the **Radiology/Nuclear Med Order Entry Menu**, select **REF**, and then select the patient:

Figure 17: REF Option

Select Radiology/Nuclear Med Ord Selected Requests to COMMUNITY C Select PATIENT NAME: ORPATIEN NSC VETERAN CD	er Entry Menu < ARE Provider T,TWENTY	TEST ACCOUN 7-11-55	T> Option: re 000005621	f Refer NO		
WARNING : You may have selected	a test patient.					
Enrollment Priority:	Category: IN P	ROCESS E	nd Date:			
*** Patient Requires a Means Test *** Primary Means Test Required from AUG 11,2010						
Enter <return> to continue.</return>						
MEANS TEST REQUIRED Means Test required for workload credit. Type <enter> to continue or '^' to exit:</enter>						

2. From the list of pending requests, select the correct procedure(s). Notice that all pending, hold, or scheduled requests, for this patient, display and are available to be referred to community care.

Figure 18: List of Pending Requests

SELECT FRO PATIENT NAME SS DATE DESIRED DATE ORDERED IMAGING LOCATION	OM IMAGING ORDERS SN PROCEDURE ORDERING PROVIDER REQUEST STATUS
1. ORPATIENT.TWENTY *>	****5621 MBA HEAD
OCT 26, 2018 OCT 26, 2018	CPRSPROVIDER, ONE
MRI DIV 442 00S ID 151	HOLD
2. ORPATIENT, TWENTY **	****5621 CT ABDOMEN & PELVIS WITH
OCT 30, 2018 OCT 26, 2018	3 CPRSPROVIDER, ONE
CT SCAN DIV 442 00S ID 150	PENDING
3. ORPATIENT, TWENTY **	****5621 NON-INVAS.,CAROTID W IMA
OCT 26, 2018 OCT 26, 2018	3 CPRSPR0VIDER, ONE
ULTRASOUND DIV 442 OOS ID 1	15 SCHEDULED
Select NUMBER of ORDER to be REFERRED) to COMMUNITY CARE: (1-3): 2
You selected number 2	

3. Select the Justification for Community Care.

Select one of	the following:
1	VA appointment is greater than wait time standard
2	VA facility does not provide the required service
3	Veteran lives more than drive time standards
4	Grandfathered
5	Hardship
6	No Full Service VHA Facility
7	1703(e) Eligibility
8	Best medical interest of Veteran (per Licensed
Independent Provide	r only)
Enter response:	

Figure 19: Justification for Community Care

NOTE: If imaging type selected is mammography, you will be prompted to answer the following additional question: Select one of the following 1. Diagnostic Mammography 2. Screening Mammography

Figure 20: Medical Reason

Enter response: 2	VA facility does not provide the required service	
Consult with UCID:	442_884085 has been created	

4. From the File menu within CPRS, select Refresh Patient Information.

Figure 21: Refreshed Patient Information

ORPATIENT, TWENTY (OUTPATIENT) Visit Not S		Visit Not Selected	No PACT assigned at any VA loc	ation /			
000-00-5621 Ju	11,1955 (63)	Provider: CPRSPROVIDER,ONE					
View Orders	View Orders Active Orders (includes Pending & Recent Activity) - ALL SERVICES						
Active Orders (includes Pending &	Re Service	Order	Start / Stop	Provider	N ((Status
	Imaging	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One			hold
Write Delayed Orders		Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold
Vrite Orders NON-INVAS., CAROTID W IMAG		GING Start: 11/05/18	Cprsprovider,One			scheduled	
Allergies Diet Outpatient Meal Special Meal	Consults	COMMUNITY CARE-IMAGING Cons Consultant's Choice	CT-AUTO Start: 10/26/18 12:58	Cprsprovider,One			pending

NOTE: You can see that the imaging order that was just converted to a consult is now on hold, and a consult order has been created.

5. Navigate to the VistA roll-and-scroll and redisplay the imaging orders for the patient.

Figure	22:	Imaging	Orders
--------	-----	---------	--------

PATIENT NAME	SELECT FROM IMAGING SSN	ORDERS PROCEDURE
DATE DESIRED	DATE ORDERED	ORDERING PROVIDER
IMAGING LOCATIO	ON	REQUEST STATUS
1. ORPATIENT, TWENTY	****5621	MRA HEAD
OCT 26, 2018	OCT 26, 2018	CPRSPROVIDER, ONE
MRI DIV 442 003	S ID 151	HOLD
ORPATIENT, TWENTY	****5621	NON-INVAS.,CAROTID W IMA
OCT 26, 2018	OCT 26, 2018	CPRSPROVIDER, ONE
ULTRASOUND DIV	442 008 ID 115	SCHEDULED
Select NUMBER of ORDER to	o be REFERRED to COMMUN	NITY CARE: (1-2):

NOTE:	You can see that there are now only two orders left for conversion to consults, and the imaging
	order that was previously processed, and is on hold, does not show

- 6. Select one of the above imaging orders, and enter any **Justification for Community Care**.
- 7. Go back to CPRS and refresh the patient.

ORPATIENT, TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63)		Visit Not Selected No PAC Provider: CPRSPROVIDER,ONE		ACT assigned at any VA location /				
View Orders Active Orders (includes Pending & P	Active Or	ders (includes Pending & Recent Acti	ivity) - ALL	SERVICES Start / Stop	Provider	N		Statue
Active orders includes r ending ar		Hold MBA HEAD	Hold MBA HEAD		Corsprovider.One			hold
Write Delayed Orders		Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST		Start: 10/26/18 12:58	Cprsprovider,One			hold
Write Orders	_	NON-INVAS., CAROTID W IMAGING		Start: 11/05/18	Cprsprovider,One			scheduled
Allergies	·							
Diet Outpatient Meal Special Meal Meds, Inpatient	Consults	COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consulta Choice	ant's	Start: 10/26/18 13:30	Cprsprovider,One			pending
Meds, Non-VA Meds, Outpatient IV Fluids		COMMUNITY CARE-IMAGING Cons Consultant's Choice	CT-AUTO	Start: 10/26/18 12:58	Cprsprovider,One			pending

8. Repeat steps 6, 7, and 8 on the last imaging order, then refresh the patient again in CPRS.

Figure 24: Refreshed Patient Data

ORPATIENT, TWENTY (OUTPATIENT)		Visit Not Selected	No PACT assigned at any VA location /					
000-00-5621 Jul 11,	1955 (63)	Provider: CPRSPROVIDER,ONE						
View Orders	iew Orders Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Re	Service	Order		Start / Stop	Provider	N C I	C Status	
	Imaging	Hold NON-INVAS., CAROTID W IMAGING		Start: 10/26/18 13:32	Cprsprovider,One		hold	
Write Delayed Orders		Hold MRA HEAD		Start: 10/26/18 13:30	Cprsprovider,One		hold	
Write Orders	1	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST		Start: 10/26/18 12:58	Cprsprovider,One		hold	
Diet Outpatient Meal Special Meal	Consults	COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Co Choice	nsultant's	Start: 10/26/18 13:32	Cprsprovider,One		pending	
Meds, Inpatient Meds, Non-VA Meds, Outpatient IV Fluids		COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consulta Choice	nt's	Start: 10/26/18 13:30	Cprsprovider,One		pending	
Lab Tests Microbiology Quick Orders VBEC Blood Bank Administra Blood Broducts		COMMUNITY CARE-IMAGING Cons Consultant's Choice	CT-AUTO	Start: 10/26/18 12:58	Cprsprovider,One		pending	

9. You can double-click on any one of the Consult orders to show details.

Figure 25: Order Details

Order Details - 8559094;1 ж COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice ×. Activity: 10/26/2018 13:32 New Order entered by CPRSDEVELOPER, ONE 442_884029 UCID: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice Order Text: Nature of Order: WRITTEN Ordered by: CPRSPROVIDER, ONE (PHYSICIAN) Signature: ELECTRONICALLY SIGNED Comments: ADMINISTRATIVELY RELEASED BY POLICY Current Data: Treating Specialty: Ξ Ordering Location: 00-DOCUMENTATION-NO WORKLOAD Start Date/Time: 10/26/2018 13:32 Stop Date/Time: PENDING Current Status: Order #8559094 Order: Consult to Service/Specialty: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Reason for Request: ** Radiology Order placed on hold due to COMMUNITY CARE APPT ** Date/Time Ordered: OCT 26, 2018@11:17 NEW order entered by CPRSPROVIDER, ONE Nature of Order: ELECTRONICALLY ENTERED Elec Signature: on Justification for Non VA Care: VA facility does not provide the required service Type of Service: Diagnostic Category: ULTRASOUND Ordering Location: 00-DOCUMENTATION-NO WORKLOAD Pregnant: NO Date Desired (not guaranteed): OCT 26, 2018 Third Party: NO Radiology order details -----Radiology order IEN:8559091 NON-INVAS., CAROTID W IMAGING Activity: 10/26/2018 11:17 New Order entered by CPRSPROVIDER, ONE (PHYSICIAN) Order Text: NON-INVAS., CAROTID W IMAGING Nature of Order: ELECTRONICALLY ENTERED Elec Signature: CPRSPROVIDER, ONE (PHYSICIAN) on 10/26/2018 11:17 b. Print Close

NOTE: The original radiology order is embedded in the Consult order detail

10. Then go to the **Consults** tab and click on any consult in the left-hand panel to show the Consult Detail.

Figure 26: Consult Detail

ORPATIENT, TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63)	Visit No Provider:	t Selected CPRSPROVIDER,ONE	No PA	CT assigned at any VA location /		
All Consults		Oct 26.18 (p)	СОММ	UNITY CARE-IMAGING ULTRASOUND-AUTO Cons	Consult #: 884029	
All consults - (C Oct 26.18 (p) COMMUNITY CARE - C Oct 26.18 (p) COMMUNITY CARE - C Oct 26.18 (p) COMMUNITY CARE - C Oct 26.18 (p) COMMUNITY CARE	Current Pat. Sta UCID: Primary Eligibil Patient Type: OEF/OIF:	tus: ity:	Outpatient 442_884029 NSC(VERIFIED) NSC VETERAN NO			
4	Þ	Order Informatio To Service: From Service: Requesting Provi Service is to be Place: Urgency: Clinically Ind. Orderable Item: Consult: Provisional Diag	n der: rende Date: nosis:	COMMUNITY CARE-IMAGING ULTRASOUND-AUTO 00-DOCUMENTATION-NO WORKLOAD CPRSPROVIDER,ONS red on an OUTPATIENT basis Consultant's choice Routine Oct 26, 2018 COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Consult Request Encounter for other specified special	examinations	
New Consult		(ICD-10-CM Z01.89) Reason For Request:				
New Procedure		** Radiology Order placed on hold due to COMMUNITY CARE APPT **				
No related documents found		Date/Time Ordered: OCT 26, 2018@11:17 NEW order entered by CPRSPROVIDER,ONE				
		Nature of Order: ELECTRONICALLY ENTERED				
		Justification for Non VA Care: VA facility does not provide the required service				
		Type of Service: Diagnostic				
		Category: ULTRASOUND				
		Ordering Location: 00-DOCUMENTATION-NO WORKLOAD				
		Pregnant: NO				
Cover Sheet Problems Meds Orders Notes Consults D/C Summ Labs Reports						

11. At the bottom of the **Consult Detail** you will see that a comment has been added which contains tags that are headed by #COI#; these are tags that are used by CDW when importing data for use in national reports.

Figure 27: Tags Displayed

ADDED COMMENT	02/18/21
(entered) 01/19/21 09:34
#COI#	
COI-Veteran OPT-IN for	Community Care
Wait Time: VA appointme	nt is greater than wait time standard

12. These CDW tags will vary depending upon the **Justification for Community Care** option chosen. The following show all possible tags:

Figure 28: Justification for Community Care: VA facility does not provide the required service:

```
ADDED COMMENT 02/18/21
(entered) 01/19/21 09:41
#COI#
COI-Veteran OPT-IN for Community Care
Service Not Available: VA facility does not provide the required service
```

Figure 29: Justification for Community Care: Veteran lives more than drive time standards

```
ADDED COMMENT 02/18/21
(entered) 01/19/21 09:44
#COI#
COI-Veteran OPT-IN for Community Care
Drive Time: Veteran lives more than drive time standards
```

Figure 30: Justification for Community Care: Grandfathered

```
ADDED COMMENT 02/18/21
(entered) 01/19/21 09:46
#COI#
COI-Veteran OPT-IN for Community Care
Grandfathered
```

Figure 31: Justification for Community Care: Hardship

```
ADDED COMMENT 02/18/21
(entered) 01/19/21 09:48
#COI#
COI-Veteran OPT-IN for Community Care
Hardship
```

13. If **Justification for Community Care: 1703(e) Eligibility** is chosen an EXPLAIN prompt appears.

Figure 32: Explain prompt

```
Enter response: 7 1703(e) Eligibility
EXPLAIN: This is an explanation for choosing justification 1703(e). If it's
really long, the lines will wrap when displayed in CPRS. It can be up to 240
characters in length. Hope that is enough.....
```

14. The following CDW tag will then be created.

Figure 33: 1703(e) Eligibility

```
ADDED COMMENT 02/18/21

(entered) 01/19/21 10:10

#COI#

COI-Veteran OPT-IN for Community Care

1703(e) Eligibility

This is an explanation for choosing justification 1703(e). If it's

really long, the lines will wrap when displayed in CPRS. It can be up to

240 characters in length. Hope that is enough.....
```

NOTE: On the options above where an explanation is entered, the field can be three (3) to 240 characters in length. If the length of the text is greater than 74 characters, for it to be readable in CPRS, the text will be broken down into two (2) or more lines. The text will be broken on a word, never in the middle of a word.

Figure 34: Best medical interest of Veteran (per Licensed Independent Provider only)

```
ADDED COMMENT 02/18/21

(entered) 01/19/21 09:55

#COI#

COI-Veteran OPT-IN for Community Care

Best medical interest of Veteran (per Licensed Independent Provider only)
```

Figure 35: Order Details

🛃 Order Details - 1170;1		\times
COMMUNITY CARE-IMAGING M	AMMOGRAPHY DIAGNOSTIC-AUTO Cons Consultant's Choice	^
Activity:		
01/19/2021 09:41 New Or	der entered by (COMPUTER SPECIA)	
UCID:	500 43	
Order Text:	COMMUNITY CARE-IMAGING MAMMOGRAPHY DIAGNOSTIC-AUTO Cons Consultant's Choice	
Nature of Order:	WRITTEN	
Ordered by:	TEST M D,NAME	
Signature:	ELECTRONICALLY SIGNED	
Comments:	ADMINISTRATIVELY RELEASED BY POLICY	
Current Data:		
Treating Specialty:		
Ordering Location:	ER CLINIC	
Start Date/Time:	01/19/2021 09:41	
Stop Date/Time:		
Current Status:	PENDING	
Order #1170		
Order:		
Consult to Service/Speci	alty: COMMUNITY CARE-IMAGING MAMMOGRAPHY DIAGNOSTIC-AUTO	
Reason for Request:		
** Radiology Order p	laced on hold due to COMMUNITY CARE APPT **	
Date/Time Ordered: J.	AN 19, 2021@09;32 NEW order entered by TEST M D,NAME	
Nature of Order: WRI	TTEN	
Elec Signature: on		
Justification for Co	mmunity Care:	
Service Not Availa	ble: VA facility does not provide the required service	
Type of Service: Dia	gnostic	
Category: MAMMOGRAPH	Y	
Ordering Location: E	R CLINIC	
Date Desired (not gu	aranteed): FEB 18, 2021	
Third Party: NO		
Radiology order detail	8	
Radiology order IEN:11	65	
MAMMO DX UNILATERAL IN	CL CAD	
ACCIVITY:	Orden entered by MILLICAN WEDRY (COMPUTER SPECTA)	
01/19/2021 09:32 New	WINGO DY UNITATEDAL INCL CAD	
Nature of Orders	IDITTEN	
Ordered but	TEST M D NAME	
Released by:	COMPUTER SPECTA) on 01/19/2021 09:33	
Signature:	ON CHART WITH WRITTEN ORDERS	
Current Data:		
Treating Specialty:		
Ordering Location:	ER CLINIC	
Care Data /Time.	00/10/2001	~
<		2
	Print Cl	ose

15. Click **Print** or **Close**.

Radiology Community Care Imaging Orders to Consult Training Guide