



**Compensation and Pension Record Interchange
(CAPRI)**

GUI User Manual

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Table of Contents

1	Introduction	9
1.1	<i>CAPRI Definition</i>	9
1.2	<i>CAPRI Application Features.....</i>	9
1.2.1	Demographics	9
1.2.2	C&P Examination Functionality	10
1.2.3	Patient Records Navigation.....	10
1.2.4	Reports	10
1.2.5	C&P Exam Entry.....	10
1.3	<i>Additional Information.....</i>	11
1.3.1	Email Address	11
1.3.2	Installation.....	11
1.4	<i>Add/Remove Medical Centers.....</i>	12
1.5	<i>Logging On.....</i>	12
1.5.1	Non-CAPRI Remote Users.....	12
1.5.2	Regional Office (RO) CAPRI Remote Users.....	14
1.5.3	Terminal Server Users	17
1.5.4	CAPRI News	18
1.5.5	CAPRI Alerts.....	19
2	CAPRI – Using the Software.....	21
2.1	<i>Patient Selector Screen or Patient Entry / Selection</i>	21
2.1.1	Selecting a Patient / Veteran	21
2.1.2	Sensitive Records	24
2.1.3	Entering a New Patient / Veteran.....	24
2.1.4	Other Facilities Visited by a Veteran.....	31
2.1.5	Enterprise Search Function.....	33
2.2	<i>C&P Exam Requests.....</i>	38
2.2.1	View/Edit Selected Request.....	38
2.2.2	Cancel an Exam Request.....	40
2.2.3	Add a New Request.....	44
2.2.4	Insufficient Exam Request.....	52
2.2.4.1	Re-Print Final C&P Results.....	55
2.2.5	Status Inquiry	56

Table of Contents

- 2.3 7131 Request..... 57**
 - 2.3.1 Add a New Request..... 58
 - 2.3.2 7131 Request Status Inquiry 59
 - 2.3.3 Status Inquiry 63
 - 2.3.4 View/Edit Selected Request..... 64
- 2.4 CAPRI Reports (Patient-Specific) 65**
 - 2.4.1 Patient Inquiry 65
 - 2.4.2 Detailed Inpatient Inquiry..... 65
 - 2.4.3 C&P Exam Detail 65
 - 2.4.4 7131 Detail 65
 - 2.4.5 Additional Treating Facilities 65
 - 2.4.6 View Registration Data 65
 - 2.4.7 Patient Profile Medical Administration Service (MAS) (Full)..... 65
 - 2.4.8 Surgery Report 65
 - 2.4.9 Other Patient-Specific Reports..... 65
 - 2.4.10 Reprint a 21-Day Certificate..... 66
 - 2.4.11 Reprint a Notice of Discharge 66
- 2.5 CAPRI Reports (Non-Patient-Specific) 66**
 - 2.5.1 C&P Exams Reports..... 66**
 - 2.5.1.1 Total Pending from Previous Month..... 68
 - 2.5.1.2 Requests Received for Date Range..... 68
 - 2.5.1.3 Exams Returned as Insufficient 68
 - 2.5.1.4 Requests Returned Complete 68
 - 2.5.1.5 Requests Returned Incomplete..... 69
 - 2.5.1.6 AMIS 290 by Division 69
 - 2.5.1.7 Insufficient Exam Report 69
 - 2.5.1.8 Pending C&P Exams..... 69
 - 2.5.1.9 C&P Exams Checklist 69
 - 2.5.1.10 Re-Print C&P Final Report(s)..... 70
 - 2.5.1.11 Exam Requests by Date Range 70
 - 2.5.1.12 Request Status by Date Range..... 70
 - 2.5.2 Hospital Adjustment Reports 71**
 - 2.5.2.1 Admission Report for SC Veterans 72
 - 2.5.2.2 Admission Inquiry by Date..... 72
 - 2.5.2.3 Special Report for A&A/Pension 73
 - 2.5.2.4 Re-Admission Report 75

Table of Contents

2.5.2.5	<i>Discharge Report</i>	76
2.5.2.6	<i>Incompetent Veterans Report</i>	76
2.5.2.7	<i>Fee Basis Community Nursing Home (FBCNH) Reports</i>	77
2.5.2.8	<i>Report of Admissions/Discharges for CNH</i>	77
2.5.2.9	<i>FBCNH Roster Print</i>	78
2.5.2.10	<i>CNH Stays in Excess of 90 Days</i>	78
2.5.2.11	<i>Display Episode of Care</i>	79
2.5.3	Request for Information Reports	79
2.5.3.1	<i>Pending Form 7131 Requests</i>	79
2.5.3.2	<i>21-Day Certificate Printing</i>	80
2.5.3.3	<i>Reprint a 21-Day Certificate</i>	80
2.5.3.4	<i>Reprint a Notice of Discharge</i>	80
2.5.4	VHA Reports	80
2.5.4.1	<i>Template Activity</i>	80
2.5.5	Other Reports	80
2.5.5.1	<i>Print C&P Final Reports (Manual)</i>	80
2.5.5.2	<i>Print New Notices of Discharge</i>	81
2.6	Admin Tab	82
2.6.1	Address Tab	82
2.6.2	Appointments Tab	83
2.7	Health Summaries Tab	83
2.7.1	Programmed Summaries	84
2.7.2	Ad Hoc Report	86
2.7.3	Remote Data View	89
2.7.4	Clinical Documents Tab	92
2.7.5	Current View	93
2.7.6	Report Builder	94
2.7.7	Notes Tab	96
2.7.8	Discharge Summaries Tab	97
2.7.9	Consults Tab	98
2.7.10	Vitals Tab	99
2.7.11	Medications Tab	101
2.7.12	Laboratory Tab	102
2.7.13	Imaging Tab	104
2.7.14	Diet Tab	105
2.7.15	Nutritional Assessment Tab	105

Table of Contents

- 2.7.16 Order Summary Tab 106
- 2.7.17 Procedures Tab 106
- 2.7.18 Problem List Tab 107
- 2.8 Compensation and Pension Worksheet Module (CPWM) 108**
 - 2.8.1 Overview 108**
 - 2.8.2 User Setup 108**
 - 2.8.2.1 Security Key Assignment 108
 - 2.8.2.2 Site Considerations: Review Functionality 109
 - 2.8.3 C&P Worksheet Tab Functionalities 110**
 - 2.8.3.1 Work Sheet Status 110
 - 2.8.3.2 Opening a CPWM Exam 110
 - 2.8.3.3 Deleting a CPWM Exam..... 110
 - 2.8.3.4 Copying an existing CPWM Exam 110
 - 2.8.3.5 Refresh the List 110
 - 2.8.3.6 Flagging..... 110
 - 2.8.3.7 Starting a New CPWM Exam 111
 - 2.8.3.8 Invalid Electronic Signature..... 113
- 2.9 CPWM Worksheet Functionality 114**
 - 2.9.1 Data Entry Functionality 114**
 - 2.9.1.1 Load Exam Request Comments 115
 - 2.9.1.2 Cut/Copy/ Paste Functionality 115
 - 2.9.1.3 Details Bar 115
 - 2.9.1.4 Spell Check 116
 - 2.9.1.5 Button Color Changing 117
 - 2.9.2 Options Button Functionality Details..... 117**
 - 2.9.2.1 Manage Templates..... 118
 - 2.9.2.2 Change Exam Order 119
 - 2.9.2.3 Restore Previous Version..... 119
 - 2.9.2.4 Review Events Comments 120
 - 2.9.2.5 Info Box 120
 - 2.9.3 Saving Template Data 121**
 - 2.9.3.1 Autosave..... 121
 - 2.9.3.2 Manual Saves..... 121
 - 2.9.3.3 Saving After Selecting Close..... 121
 - 2.9.4 Reviewer Security Key Functionality 121**
 - 2.9.4.1 Additional Considerations..... 122
 - 2.9.4.2 Sending a CPWM Exam for Review 122

Table of Contents

2.9.4.3	<i>Sending a CPWM Exam for Cosignature</i>	124
2.9.4.4	<i>Cosignature Required</i>	124
2.9.4.5	<i>Sending a CPWM Exam for Signature</i>	124
2.10	<i>CPWM Exam Management Functions</i>	125
2.10.1	Unsigned C&P Worksheets	125
2.10.2	Unsigned Templates	125
2.10.3	Uncosigned C&P Worksheets	126
2.10.4	CPRS C&P Cosignature Transfer Utility	127
2.10.5	Manage C&P Exam Request Report Management	128
2.10.5.1	<i>Reopen a Released Exam</i>	128
2.10.5.2	<i>Change Exam Status</i>	128
2.10.5.3	<i>Edit a Released Exam</i>	130
2.10.5.4	<i>Miscellaneous CPWM Functionalities</i>	131
2.10.5.5	<i>View AMIE Worksheets</i>	131
2.10.5.6	<i>Bring Exam Template to Front</i>	131
2.10.5.7	<i>External Application Access</i>	132
2.11	<i>Additional CAPRI Functionality</i>	132
2.11.1	CAPRI Remote Functionality	132
2.11.2	VistA Terminal	132
2.11.3	Switch Sites – On the File Menu	133
2.11.4	Check Remote Connections	134
2.11.5	Edit Remote User Site Access	135
2.11.6	Consolidated Remote Reports	136
2.11.7	Audit Trail Download Utility	137
2.12	<i>Miscellaneous CAPRI Functionality</i>	138
2.12.1	Edit Exam List Parameters	138
2.12.2	DoD Records Tab	141
2.12.3	VistAWebTab	143
2.13	<i>Set Up Options</i>	144
2.13.1	Printer Set Up	144
2.13.2	Display Properties	145
2.13.3	Properties	145
2.13.4	Change Forwarding Address	148
2.13.5	Forwarding Email Address	149
2.13.6	Help Menu	149
2.13.7	About	150

Table of Contents

2.13.8 Training Website 150

3 Troubleshooting and Error Messages 151

3.1 *CAPRI Not Installed in VistA* 151

3.2 *CAPRI GUI Option Not Assigned to User in VistA* 151

3.3 *VistA Server Down* 151

3.4 *VistA Limits Ability to See Patient Records* 152

3.5 *Network Problems* 152

3.6 *Institution File in VistA has Been Locally Modified* 153

3.7 *Too Many Invalid Attempts at Access Code / Verify Code* 153

3.8 *Multiple Sign-Ons* 153

3.9 *General Error Message* 154

4 CAPRI Equivalents for AMIE II Functions 155

5 CAPRI Locations for Medical Evidence 157

6 Glossary 163

1 Introduction

1.1 CAPRI Definition

The Compensation and Pension Record Interchange (CAPRI) project is an information technology initiative to improve service to disabled veterans by promoting efficient communication between the Veterans Health Administration (VHA) and Veterans Benefits Administration (VBA). Online access to medical data enhances the timeliness of the benefits determination. Previous attempts to automate this process were hindered by the "roll and scroll" nature of the VHA computer interface of the Automated Medical Information Exchange (AMIE) II. The CAPRI software acts as a bridge between the VBA and VHA information systems. It offers VBA Rating Veteran Service Representatives and Decision Review Officers help in building the rating decision documentation through online access to medical data. It also offers VHA Compensation and Pension (C&P) staff an easy, standardized way of recording C&P Examination reports.

CAPRI provides VBA employees with a standardized, user-friendly method to rapidly access veterans' electronic medical records throughout the Veterans Administration (VA). CAPRI delivers leading edge "point and click" technology to the users' desktops. In addition, the learning curve for CAPRI is significantly less than that for character-based systems. CAPRI builds upon existing VHA information security approaches. In addition to using established mechanisms to ensure only authorized access to medical data, CAPRI adds a level of security by allowing VBA users to read but not alter electronic medical record information. CAPRI also provides innovative improvements for medical centers by integrating highly detailed Compensation and Pension Rating examination results into the veterans' medical records. Previously, these reports were not retained online in medical center computer systems but were archived onto paper. This procedure precluded the sharing of clinically useful data.

Initially developed specifically for VBA, the utility of CAPRI has been expanded to other user groups that include VHA, Office of the Medical Inspector, Office of Information (OI), Research, and Veteran Service Officers. Recently, most of the newest features of CAPRI are specifically targeted at adding features to be used by VHA C&P providers and staff.

1.2 CAPRI Application Features

- User friendliness
- Point and click environment
- No commands or prompts to memorize
- Facilitation of copy and paste functionality
- Consistent appearance and functionality among sites

1.2.1 Demographics

- Load new patients into the Veterans Information Systems Technology Architecture (VistA) system
- View patient demographics
- Report patient address changes to VHA
- View patient temporary address

1.2.2 C&P Examination Functionality

- Add new C&P exam request
- Edit unreleased C&P exam request
- Add exams to C&P exam requests
- Cancel C&P exam requests
- Create an insufficient exam request
- Track individual and cumulative pending exams
- Request Veterans Affairs Form (VAF) 7131 information
- Create VA Regional Office reports
- Create Automated Management Information System (AMIS) 290 reports
- Create insufficient exam report
- Send Automatic Mailman bulletins to AMIE mail groups

1.2.3 Patient Records Navigation

- View health summaries
- View appointment lists
- View progress notes
- View discharge summaries
- View consultation requests and results
- View cumulative vitals
- View active medications
- View lab reports
- View imaging
- View procedures
- View Federal Health Information Exchange (FHIE)/Department of Defense (DoD) data, if available

1.2.4 Reports

- All existing AMIE reports for VBA are available
- Custom C&P template tracking reports for VHA are available
- Other C&P activity reports not available in AMIE

1.2.5 C&P Exam Entry

- All standard AMIE worksheets are available in template form
- Automatic sending of completed exam requests
- Ability to save template work in progress and finish later
- Ability for site to review exams before releasing it to VHA
- Multiple templates can be merged into a single exam

1.3 Additional Information

Additional information and downloads are available on the VA Intranet.

- CAPRI Documentation: <http://www.va.gov/vdl/application.asp?appid=133>
- Compensation and Pension Examination Program (CPEP) Website: <http://vaww.cpep.med.va.gov/DEFAULT.HTM>
- VHA CAPRI Training, Videos, and Documentation: <http://vaww.cpep.med.va.gov/CAPRI/default.htm>
- VBA Compensation and Pension Service CAPRI page: <http://vbaw.vba.va.gov/bl/21/Systems/capamie.htm>

1.3.1 Email Address

User support questions should be addressed to local IT support staff, Information Resources Management (IRM), or the national VistA Helpdesk.

If the user has a need to contact the CAPRI development team directly, they can be reached at the Outlook mail group: [VHA OI SDD CAPRI](#)

1.3.2 Installation

***Note:** It is important that all users at your site remain on the same version.

For the VBA, the new version runs when the user starts the application from **Start/Vbapps/CAPRI/CAPRI**. The user can make new Windows desktop shortcuts after starting the new version.

For the VHA, the IRM department will install the CAPRI desktop icon. Please check with them on the specifics of starting CAPRI. Normally, the user should find the CAPRI shortcut in the same place the user would find the Computerized Patient Record System (CPRS).

Local Vista Connection: The CAPRI shortcut can be set to connect to a specific VistA system. CAPRI will accept the command line parameters **s=servername** and **p=portname**, just like CPRS.

CAPRI REMOTE: CAPRI Remote users access CAPRI through the Claims system, which runs on the VHA Forum hardware. The server for those users should be set to **forum.va.gov**, port **9400** (Figure 1-1). See the [CAPRI Remote Functionality](#) section in this user manual for more details.

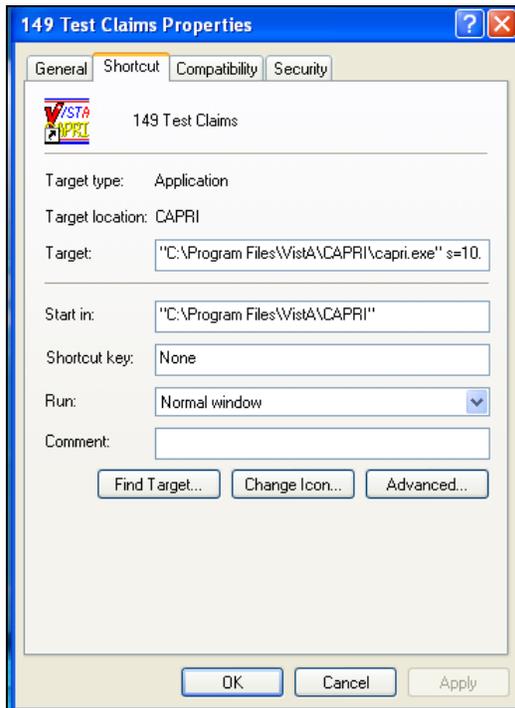


Figure 1-1

1.4 Add/Remove Medical Centers

Local IRM staff can set up a list of available VHA servers that the user may need to connect to on a regular basis. Please contact IRM if the user needs a facility added or removed. IRM staff can add multiple VistA connection configurations to CAPRI using the standard **serverlist.exe** utility provided with the Remote Procedure Call (RPC) Broker. IRM should refer to the RPC Broker documentation for specifics on how to use serverlist.exe.

If using command line parameters to direct the CAPRI shortcut to a specific server and port, the settings from serverlist.exe are ignored. The example in **Step 2** below refers to a system that has been set up with serverlist.exe and has no server or port information in its shortcut.

1.5 Logging On

1.5.1 Non-CAPRI Remote Users

Step 1 – The user starts by double-clicking the CAPRI icon.

Step 2 – **OPTIONAL** – If the workstation has been configured with serverlist.exe by IRM, and if there is no server and port information in the CAPRI shortcut, a window will appear asking the user to select an initial server and port (Figure 1-2). Selecting the down arrow in the upper right corner displays all the VHA sites the user can access. A scroll bar appears if the list is too long to be displayed. If the user has access to only one VHA facility, then the VistA sign on screen in **Step 5** (Figure 1-4) is displayed immediately.

Step 3 – OPTIONAL – The user scrolls to the name of the desired VHA facility, if it is not already visible, and clicks it to select it (Figure 1-2).

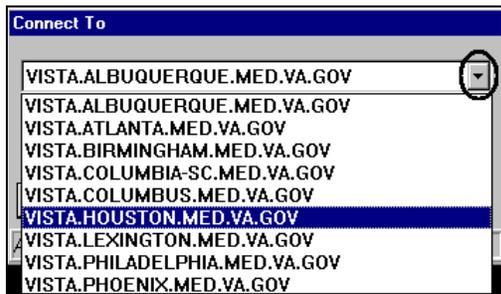


Figure 1-2

Step 4 – OPTIONAL – The user clicks **OK** (Figure 1-3).

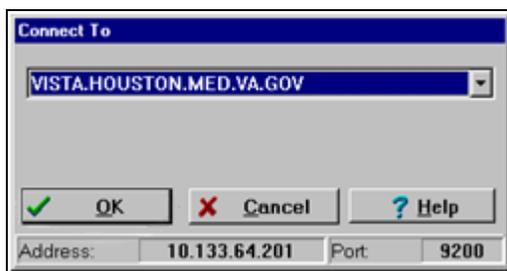


Figure 1-3

Step 5 – The user enters a VistA Access Code, presses the Tab key, and then enters the Verify Code. The user then presses Enter or clicks **OK** (Figure 1-4). This takes the user to the Patient Selector Screen described in the [CAPRI – Using the Software](#) section.

***Note:** New users without access codes should contact local IRM staff to get one.

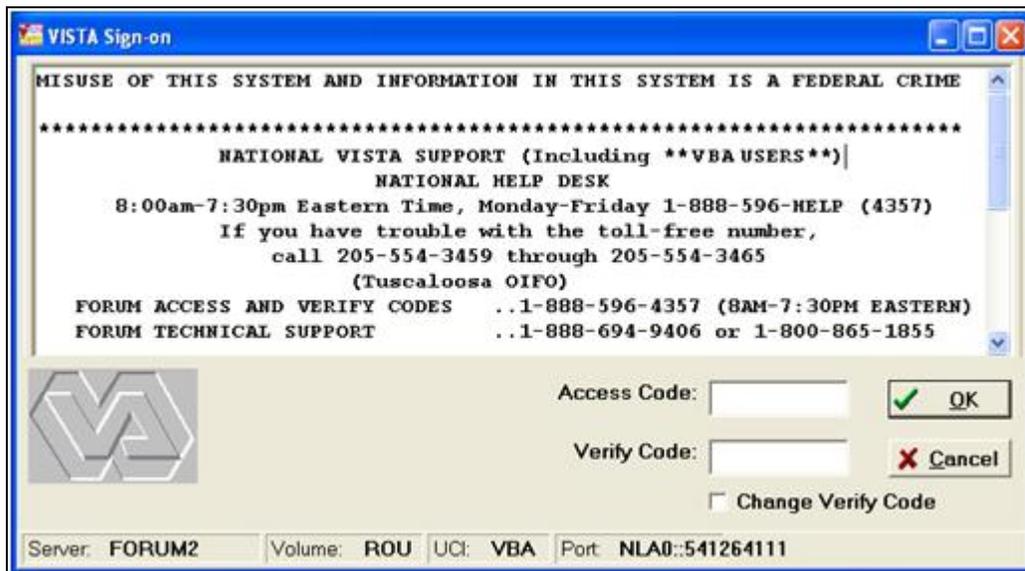


Figure 1-4

1.5.2 Regional Office (RO) CAPRI Remote Users

Most VBA users are CAPRI Remote users. CAPRI Remote users need only one Access Code and one Verify Code to connect to authorized VA Medical Center (VAMC) sites.

Step 1 – From the Start/VBAPPS/CAPRI Remote/CAPRI Remote menu, the user clicks the **CAPRI** icon.

Step 2 – After entering the VistA Access Code, the user presses the Tab key to go to the next field and enters the Verify Code. Then the user presses Enter or clicks **OK** (Figure 1-5).

***Note:** New users without access codes should contact local IRM staff to get one. The first time the user logs into a VistA application, only the Access Code should be entered. CAPRI will then prompt the user to create a Verify Code. Most users should have a valid Access and Verify Code combination by the time they use CAPRI.

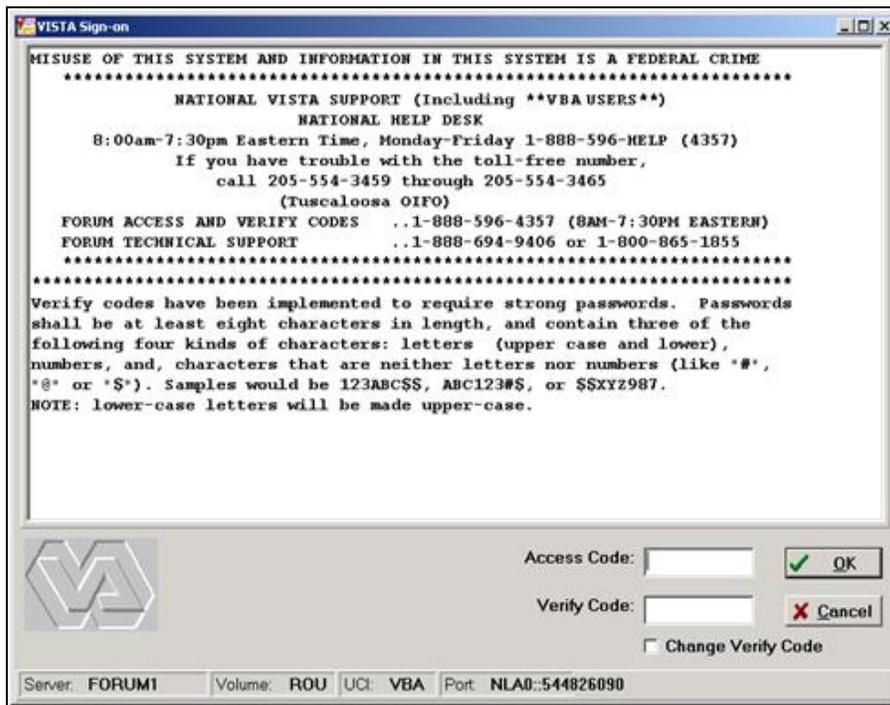


Figure 1-5

OPTIONAL – To change the Verify Code, the user selects the **Change Verify Code** checkbox on the sign-on dialog before clicking **OK**. The user will then be prompted to create a new Verify Code as shown in the steps in Figure 1-6.

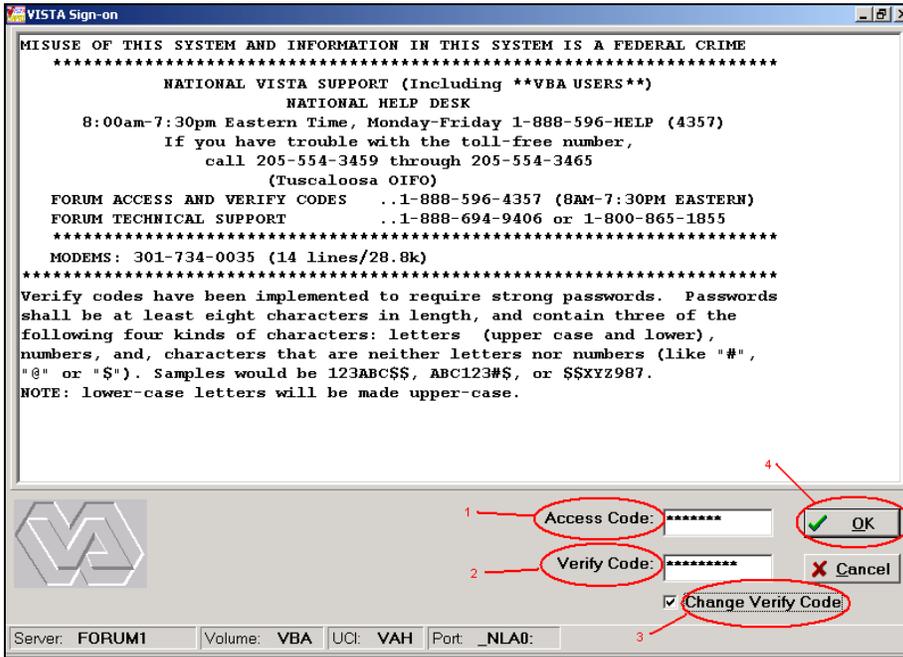


Figure 1-6

After selecting **OK**, the user is prompted to enter and confirm a new Verify Code.

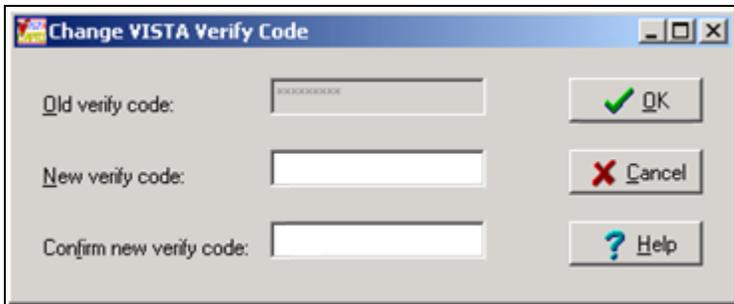


Figure 1-7

Introduction

Step 3 – The CAPRI Remote site selection screen (Figure 1-8) displays the user’s authorized VHA facilities. If shown, the vertical scrollbar is used to scroll through all authorized sites. The user selects a site and then either double-clicks the site’s name or clicks **OK** to access that site. CAPRI has been modified to include the city and state where each facility is located. In addition, the list may now be sorted by State. Figure 1-8 shows DEV/FEX Test System in Troy, New York as the selected VHA facility.

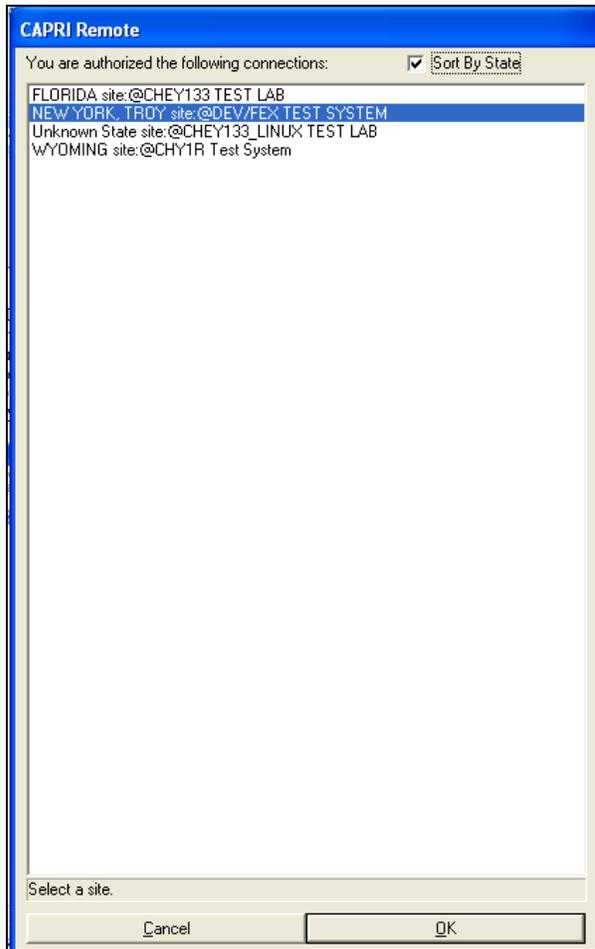


Figure 1-8

After CAPRI loads the VHA facility, the user is prompted with the Patient Selector screen. Instructions for use of the Patient Selector screen are found in the [CAPRI – Using the Software](#) section of this document.

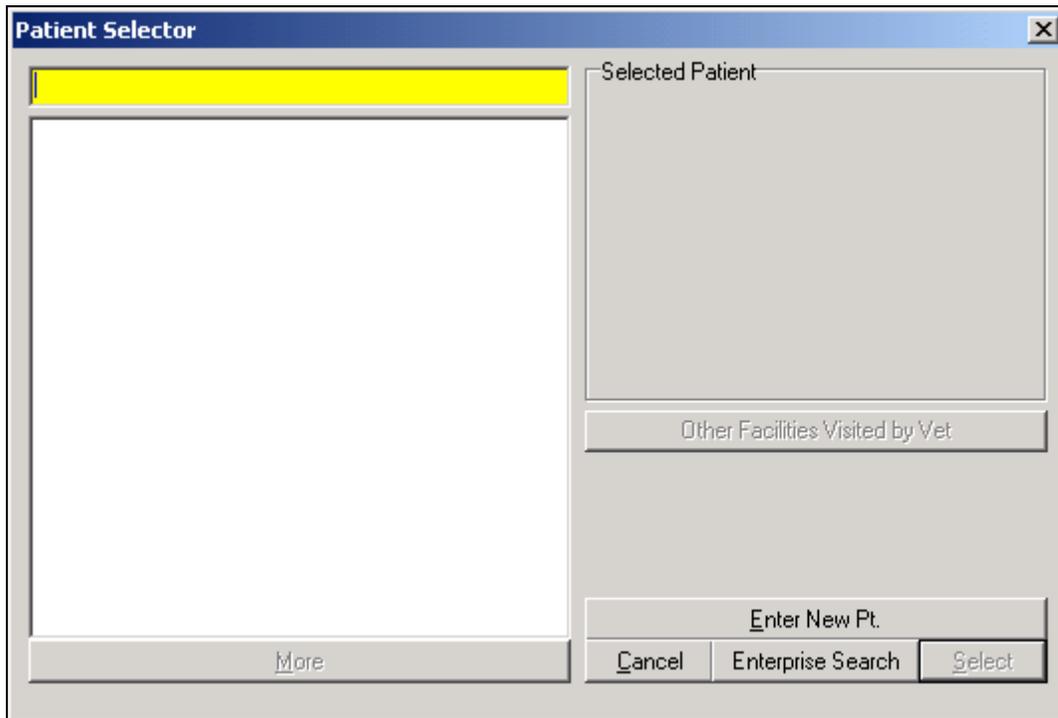


Figure 1-9

1.5.3 Terminal Server Users

Step 1 – From the Hines terminal server application, the user double-clicks the CAPRI icon.

Step 2 – Steps 2 through 3 are followed by RO CAPRI Remote users.

1.5.4 CAPRI News

Before logging on to CAPRI, News alerts are displayed if new items exist. The user can select the **News** item to view the contents.

The user can select **Clear All** to remove all News items.

The user can select **Close** to continue working with CAPRI.

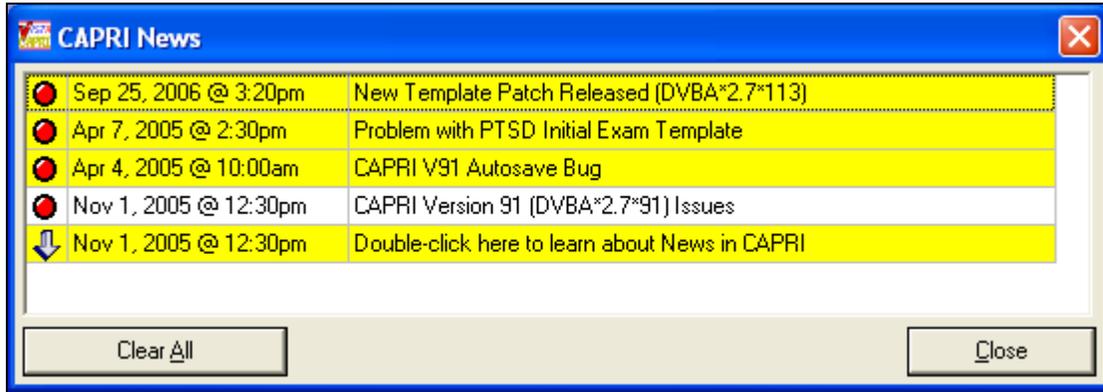


Figure 1-10

1.5.5 CAPRI Alerts

When users of the CAPRI C&P Template functionality log into CAPRI, any existing CAPRI Template Alerts are displayed.

CAPRI automatically checks pending Compensation and Pension Worksheet Module (CPWM) Template statuses. Pending templates in the user's queue are displayed on the alert screen. The C&P Alert screen displays alerts according to template status. Alerts for template statuses of: **draft**, **awaiting signature**, **sent back from reviewer**, **requiring review**, **CPRS documents to cosign**, and **cosigned documents ready to transfer to AMIE** are displayed.

The user clicks the **Resolve This Alert** button to be taken to the section of CAPRI where the alert can be resolved. For example, if the user has unsigned templates, then he or she is taken to the Unsigned Templates window.

The user may select **Continue** to bypass the alerts and go to the Patient Selector screen.



Figure 1-11

Introduction

2 CAPRI – Using the Software

2.1 Patient Selector Screen or Patient Entry / Selection

Security Note: The CAPRI application does not allow users to view their own personal patient records. If a user attempts to do so, CAPRI prevents access and alerts the Security Administrator at the VHA facility who will take established security violation actions. In addition, when selecting a patient who is a VA employee, CAPRI allows the user to do so only after the user agrees to Privacy Act Terms via a dialog box. An alert is sent to the Security Administrator who will inquire about the user's business reasons for accessing those records.

2.1.1 Selecting a Patient / Veteran

The Patient Selector Screen allows the user to search the VistA database for patients who have records. Patients can be located using a Social Security Number (SSN), the last name initial plus the last four digits of the SSN, or by typing in the veteran's last name and first name. Current users of AMIE II will recognize that these are the same search methods for that application.

If the user is looking for existing VHA medical records and the patient selection search yields no results, then there are no existing VHA medical records for that patient at the facility that was accessed. Verify that the user typed in the SSN correctly and that the user is logged into the correct VHA facility.

***Note:** To avoid displaying sensitive information regarding our patients and staff, the examples in this manual contain contrived names instead of real names. Patients and staff are referred to as CPRIPATIENT, ONE; PROVIDER, ONE; or USER, ONE. Likewise, real SSNs, real addresses, and other personal identifiers are not used.

Step 1 – To begin the search, the user clicks **File/Select Patient** and enters the veteran's information (Figure 2-1). For example, if the user wants to view the records of CPRIPATIENT, TWO (SSN: 666080315), then the following would be the valid search methods:

- SSN (preferred method): the user enters 666080315 and clicks **Select**.
- Last name initial and last four of SSN: the user enters C0315 and clicks **Select**.
- Name: the user enters CPRIPATIENT, TWO and clicks **Select**.

***Note:** there is NO space between the comma and the first name.

Step 2 – CAPRI displays a list of possible matches (Figure 2-1). The user can click once on the patient’s name to display more information to help verify that the user has selected the correct veteran. This additional information includes the patient’s full name, SSN, Claim number, gender, age, and date of birth. If there is only one match, this information is displayed automatically. After choosing the correct veteran, the user clicks the **Select** button.

Step 3 – After the user clicks **Select**, CAPRI builds all of the background information on the selected veteran and automatically opens the C&P Exam Tab. From this starting point the user can request a C&P exam for the selected veteran or select any of the other tabs to navigate existing patient records.

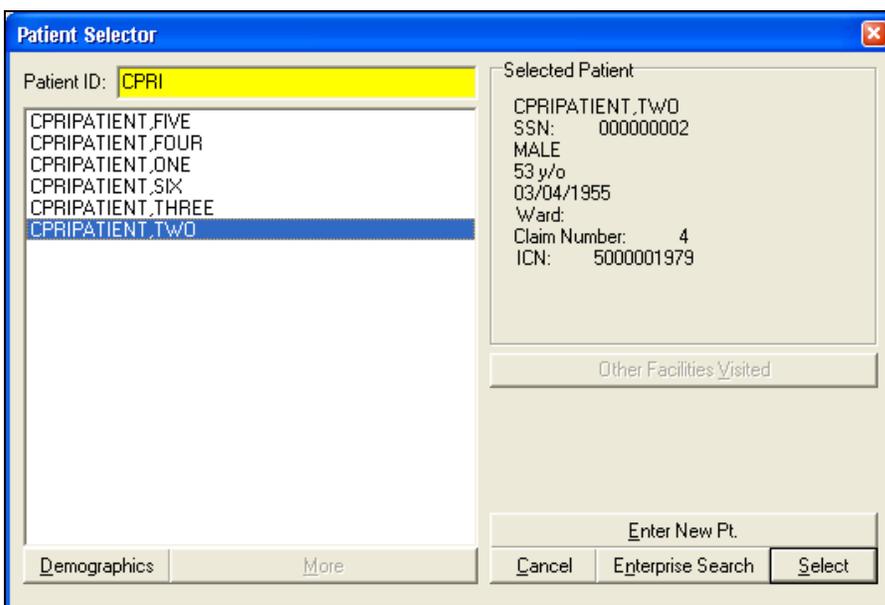


Figure 2-1

Step 4 – To select another patient, the user selects **File/Select Patient** and returns to **Step 1**.

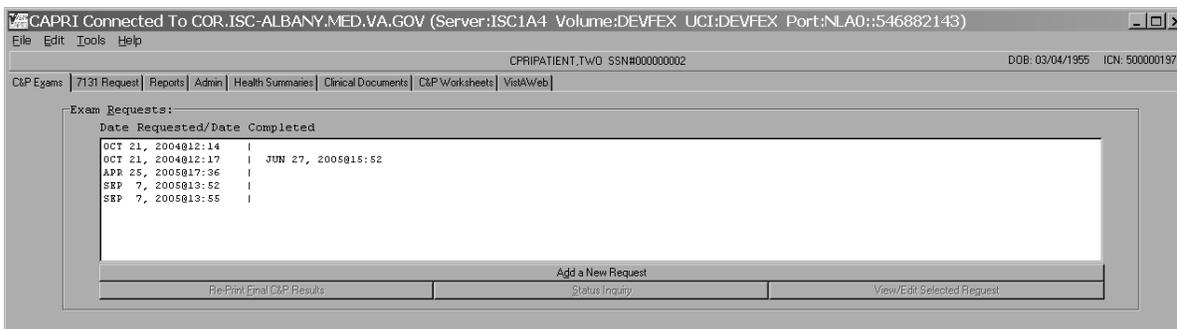


Figure 2-2

***Note:** CAPRI notifies the user if the patient is deceased and allows the user to **Continue** or **Cancel**. When the user searches using the Patient Selector screen, a message indicates if the patient is deceased (Figure 2-3).

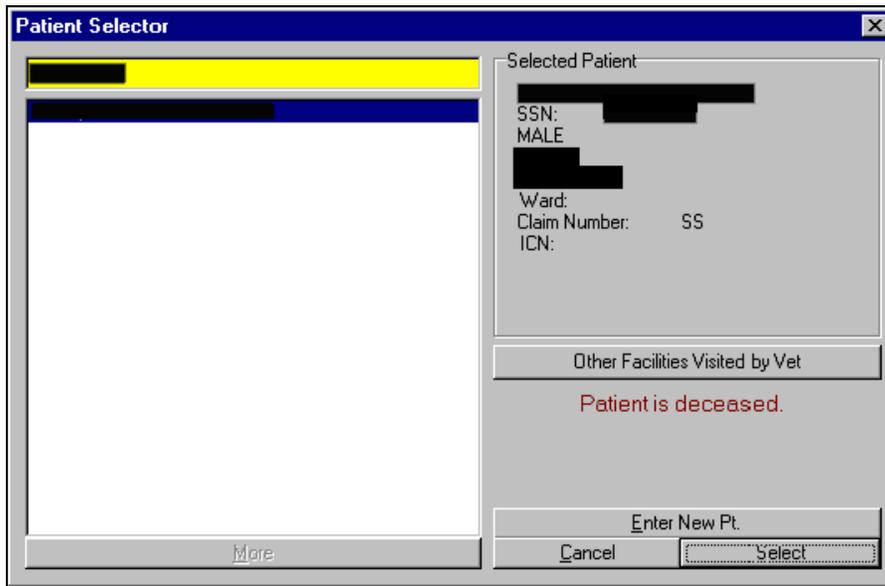


Figure 2-3

If the user clicks **Select**, the following dialog box appears (Figure 2-4) with the patient's date and time of death.

The user selects **Yes** to continue or **No** to cancel.

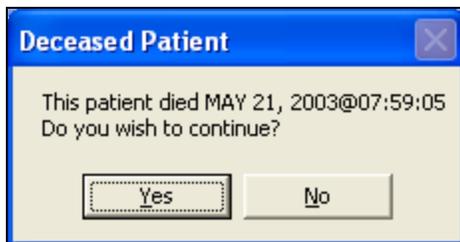


Figure 2-4

2.1.2 Sensitive Records

A user’s own record and the records of the user’s colleagues are designated as sensitive records and the user may not access them without justification. If a user clicks the name of patient whose record is sensitive, the words **Sensitive Record** are displayed in place of the patient’s personal information.

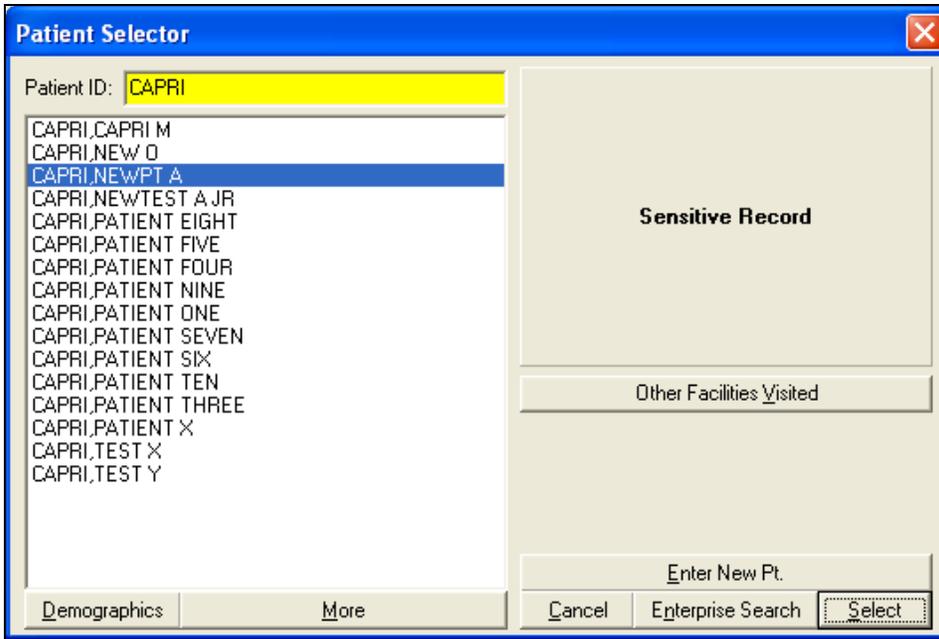


Figure 2-5

If the user attempts to open this record, a warning message is displayed.

If the user does not have justification for viewing this record, then the user should select **No** on this message box.

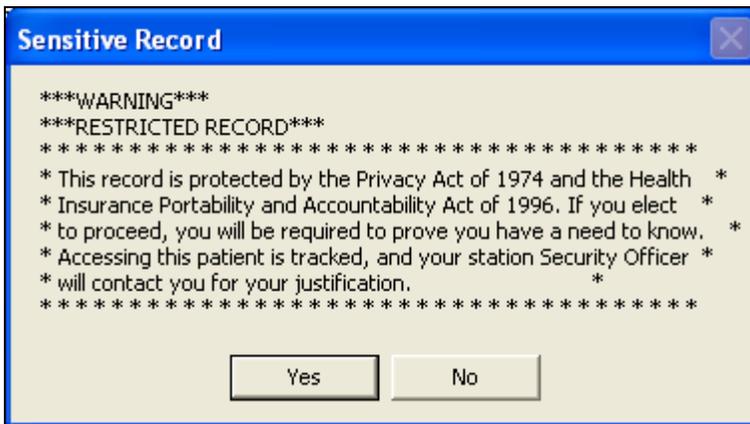


Figure 2-6

2.1.3 Entering a New Patient / Veteran

***Note:** VBA users should only establish a new patient within the VistA system if it is necessary to request a C&P examination for a veteran who is not a current patient within the medical facility’s database. If the patient NAME and SSN search using CAPRI’s Patient Selector function yields no results, i.e., “Match not found,” then the user must establish the veteran as a new patient.

Step 1 – The user selects the **Enter New Pt.** button at the bottom of the Patient Selector Screen (Figure 2-7).

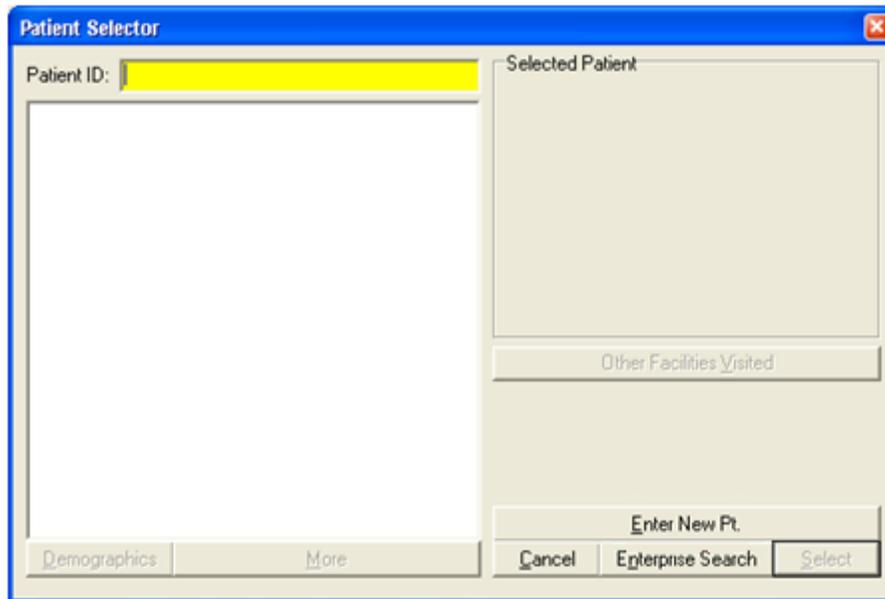


Figure 2-7

Steps 2 – User enters the veteran's SSN in the space provided, and then clicks **Verify SSN is Not in Use** (Figure 2-8).

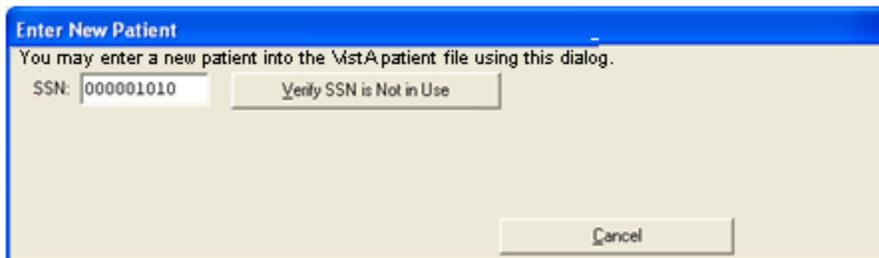


Figure 2-8

Step 3 – If the SSN is not associated with an established patient record, CAPRI opens the **Enter New Patient** template (Figure 2-9).

When the user clicks **Click to Continue**, a query is run to find any existing patient with the following information similar to the new patient:

First two letters of the First and Last name are the same

Same last four of the SSN

Same Year and Month of the Birthdate

Same Year and Day of the Birthdate

Enter New Patient
You may enter a new patient into the VistA patient file using this dialog.

SSN: 000001010

First Name: TEN Gender: MALE
Middle Name: DOB: 07/07/1970
Last Name: CPRIPATIENT
Jr., Sr., etc:

Figure 2-9

The query results are displayed so that the user can manually verify that the new patient does not exist in the system. The name, gender, date of birth, and SSN of the potential matches are displayed, as shown in Figure 2-10.

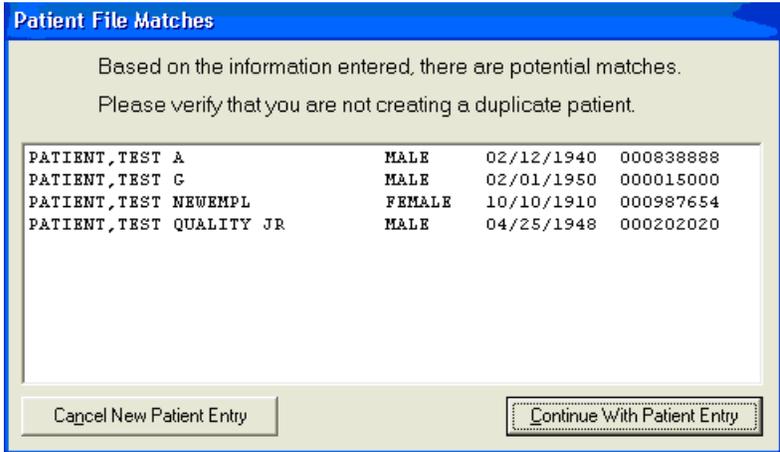


Figure 2-10

If a sensitive record is returned as a potential match for the new patient, then the DOB and SSN fields are replaced with the word *SENSITIVE*.

The user has the option to Cancel New Patient Entry or Continue With Patient Entry.

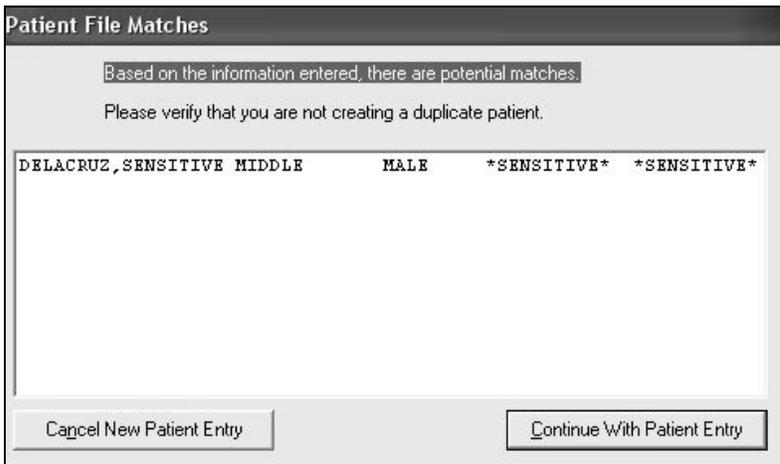


Figure 2-11

Step 4 – When **Click to Continue** is selected, the remainder of the required fields are displayed (Figure 2-12) and a stub record is created within the VistA system. Selecting **Cancel** at this point leaves an incomplete record.

Figure 2-12

If incorrect **Service Entry** or **Separation Dates** are entered, the user selects the **Clear** button to remove the incorrect data from the field and then enters the correct date. There are several fields on the template with drop-down arrows. Selecting an arrow displays a menu that shows the only valid choices for each particular field. For example, the drop down arrow for the field **Patient Type**, shows the following valid selections in Figure 2-13.

Figure 2-13

* **Note:** In support of the joint VA/DOD Disability Evaluation System (DES) pilot program, TRICARE and “SHARING AGREEMENT” have been added as available Primary Eligibility selections when entering a new patient. The addition of “TRICARE” and “SHARING AGREEMENT” primary eligibilities will allow the DES pilot program office to better identify the number of DES exams performed.

The screenshot shows a software form with several fields. The 'Claim Folder Location' dropdown menu is open, displaying the following options: AID & ATTENDANCE, COLLATERAL OF VET., EMPLOYEE, HOUSEBOUND, NSC, OTHER FEDERAL AGENCY, PRISONER OF WAR, PURPLE HEART RECIPIENT, SC LESS THAN 50%, SERVICE CONNECTED 50% to 100%, SHARING AGREEMENT, and TRICARE. Other visible fields include 'Primary Eligibility', 'Branch of Service', 'Type of Discharge', 'Country' (set to UNITED STATES), and 'Zip+4'.

Figure 2-14

The selection list for the **Claim Folder Location** requires the user to select the appropriate entry and then click **OK**.

The screenshot shows a dialog box titled 'Site List (56 found)'. It contains a list of sites with the following data:

301	BOSTON-RO	REGIONAL OFFICE
304	PROVIDENCE-RO	REGIONAL OFFICE
306	NYC-RO	REGIONAL OFFICE
307	BUFFALO-RO	REGIONAL OFFICE
308	HARTFORD-RO	REGIONAL OFFICE
309	NEWARK-RO	REGIONAL OFFICE
310	PHILADELPHIA-RO	REGIONAL OFFICE
311	PITTSBURGH-RO	REGIONAL OFFICE
313	BALTIMORE-RO	REGIONAL OFFICE
314	ROANOKE-RO	REGIONAL OFFICE
315	HUNTINGTION-RO	REGIONAL OFFICE
316	ATLANTA-RO	REGIONAL OFFICE
317	NEW TEST	VAMC
317	ST. PETERSBURG-RO	REGIONAL OFFICE

At the bottom of the dialog box are 'Cancel' and 'OK' buttons.

Figure 2-15

The Country field contains a dropdown list of all available countries, and defaults to UNITED STATES. This field controls the display of the ZIP+4, County, State, Province, and Postal Code fields. When the selected country is “UNITED STATES”, CAPRI displays the ZIP+4, County, and State fields and hides the Province and Postal Code fields.

After selecting UNITED STATES in the Country field, a user entering a valid ZIP code into the Zip+4 field causes CAPRI to populate the City, County, and State fields with predetermined, uneditable values. The City, County, and State field values may only be edited by a user who possesses the EAS GMT COUNTY EDIT security key.

The screenshot shows a patient entry form. The 'Country' dropdown is set to 'UNITED STATES'. The 'Zip+4' field is empty. The 'Address' section has three empty text boxes labeled 'Address:', 'Addr 2:', and 'Addr 3:'. The 'City' field is a dropdown menu. The 'Phone:' and 'Office Phone:' fields are empty text boxes. The 'County:' and 'State:' fields are dropdown menus. At the bottom, there are two buttons: 'Add Patient' and 'Cancel'.

Figure 2-16

When the selected Country is other than "UNITED STATES", CAPRI displays the Province and Postal Code fields and hides the ZIP+4, County, and State fields.

Step 5 – The user selects **Add Patient** to establish the new patient or **Cancel** if the user no longer wishes to add the patient shown in Figure 2-12 and Figure 2-17.

The screenshot shows the same patient entry form, but the 'Country' dropdown is now set to 'CANADA'. The 'Zip+4' field is hidden. The 'Address' section remains the same. The 'City' field is a text box. The 'Province:' and 'Postal Code:' fields are text boxes. The 'Phone:' and 'Office Phone:' fields are text boxes. At the bottom, there are two buttons: 'Add Patient' and 'Cancel'.

Figure 2-17

***Notes** on adding new patients:

- CAPRI automatically uses all capital letters in all fields; users do not have to capitalize individual letters
- Do not use punctuation marks, special characters, or spaces in any of the name fields
- Do not use punctuation marks in any of the address fields
- Use a hyphen between the area code and number, e.g. 555-555-5555; Do not put parentheses around the area code of a phone number

Step 6 – After the user has completed the Enter New Patient template and clicked the **Add Patient** button shown in Figure 2-12 and Figure 2-17. CAPRI builds a new patient record for the veteran and automatically opens that record in the C&P Exams tab.

Step 7 – The new patient is established in VistA and the user may now request a C&P Examination for that patient.

2.1.4 Other Facilities Visited by a Veteran

A CAPRI remote user can switch to other VAMC sites and view the patient's record even if the user normally does not have access to those VAMC sites. The **Other Facilities Visited by Vet** button allows a user to identify all VAMCs where a patient *may have* visited, and also identifies the last time the patient *may have* received treatment at that VAMC site. The **Other Facilities Visited by Vet** button on the Patient Selector screen is grayed out and disabled when there is no electronic record that the patient has visited another VAMC site.

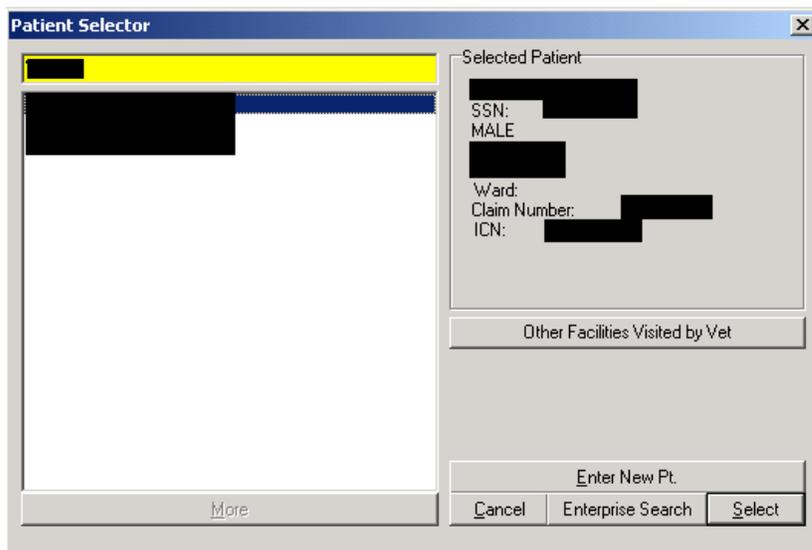


Figure 2-18

When a veteran’s patient record is displayed, the **Other Facilities Visited** button is located in the upper left corner (Figure 2-19).

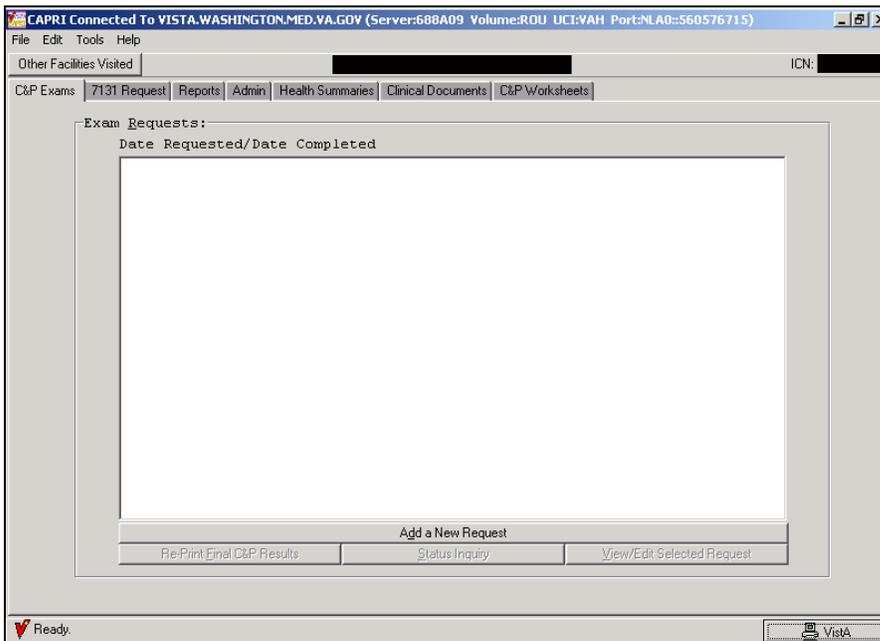


Figure 2-19

After selecting the **Other Facilities Visited by Vet** button (either from the Patient Selector screen or while viewing a named veteran’s records), the user is presented with a list of VAMCs where the veteran *may have* visited (Figure 2-20). The user selects a VAMC, and then selects **Switch to This Facility**.

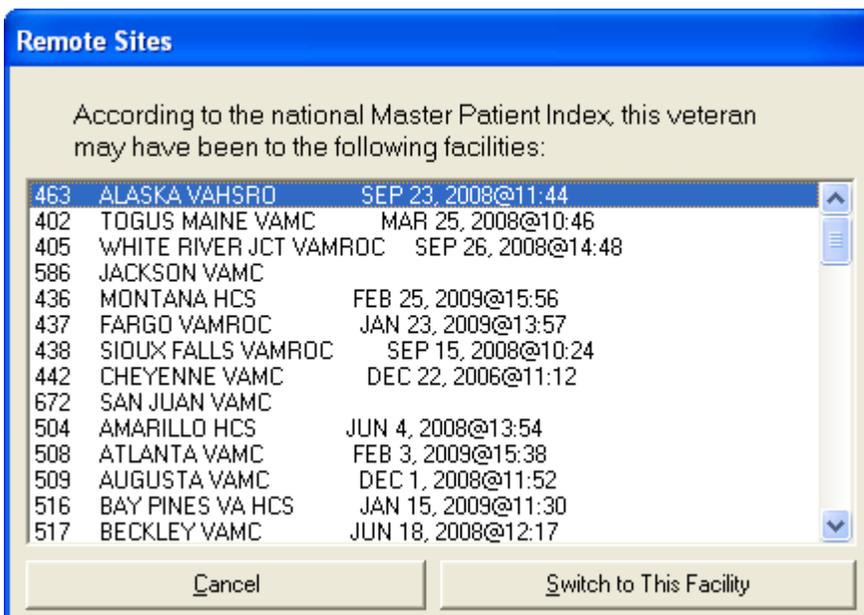


Figure 2-20

After switching to the other site, the user has full ability to navigate the veteran’s patient records using CAPRI.

Unless the user has direct access to the switched site, the File menu cannot be used to search for other patient records at the switched site. Instead, the user receives the message in Figure 2-21.



Figure 2-21

2.1.5 Enterprise Search Function

The Enterprise Search function can be used to search all VAMC VistA systems to see where a patient has presented for care. This function allows the user to enter a combination of patient name and SSNs to search through selected VAMC systems to see if a patient match exists. This functionality is available from CAPRI’s **Tools** menu as well as on the **Patient Selector** screen.

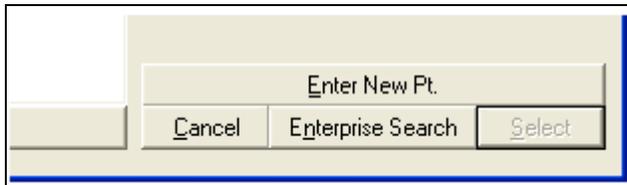


Figure 2-22

Step 1 – Next to the **Search For:** field (Figure 2-23), the user may click the “?” button to receive instructions for entering specified search parameters.

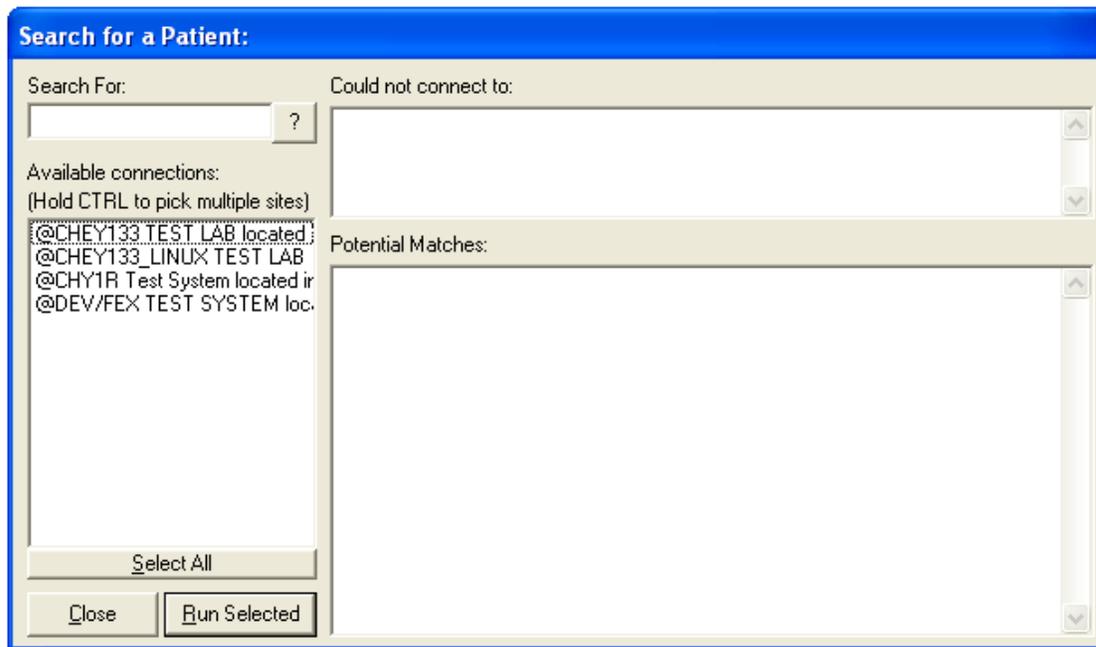


Figure 2-23

CAPRI – Using the Software

Your search string should be the same text VistA or CAPRI would normally use for searching the patient file.

Examples:

- Enter an SSN without the dashes: 123456789 instead of 123-45-6789
- Enter last name + comma + first name with no spaces: “DOE, JOHN” instead of “DOE, JOHN”
- Enter first letter of last name + last 4 digits of SSN: A1234

** There is a limit of 50 items returned per search, per site.*

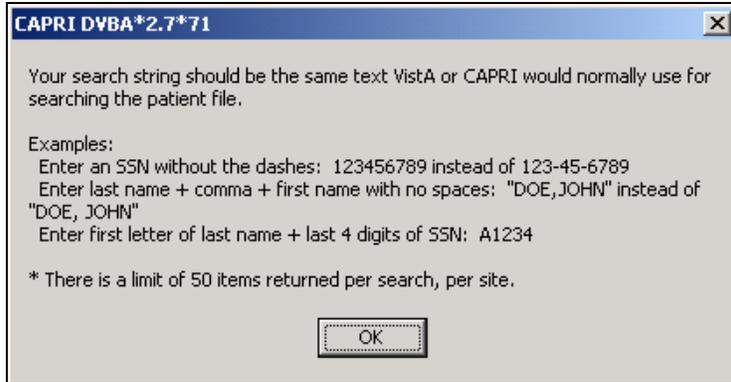


Figure 2-24

Step 2 – Single site or multiple site searches can be done, as described below.

Searching one site: After entering patient search data, the user selects one site and then clicks **Run Selected**.

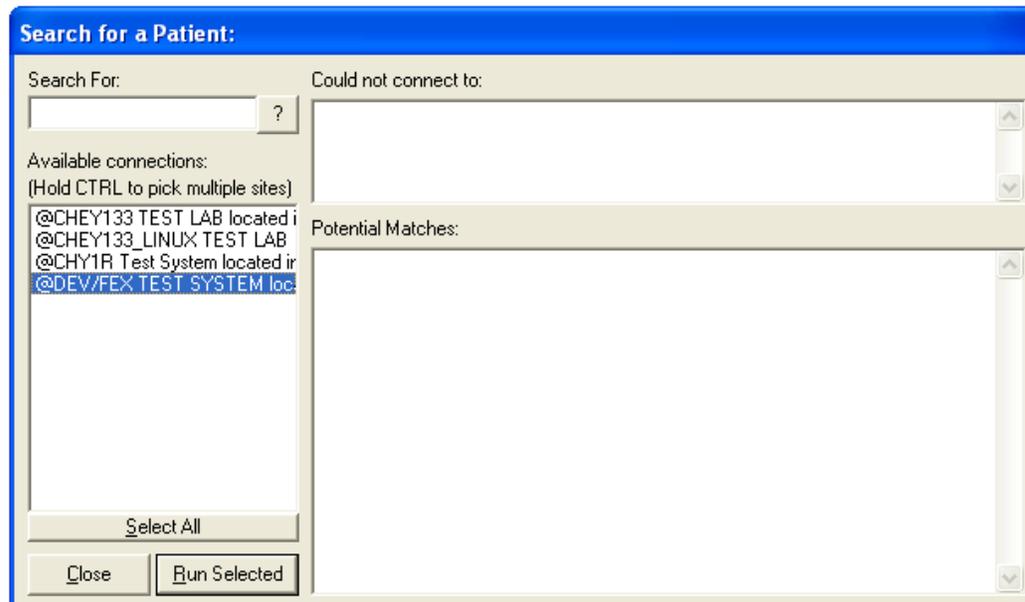


Figure 2-25

Searching all sites in list: After entering patient search data, the user clicks the **Select All** button, and then clicks **Run Selected** (Figure 2-26).

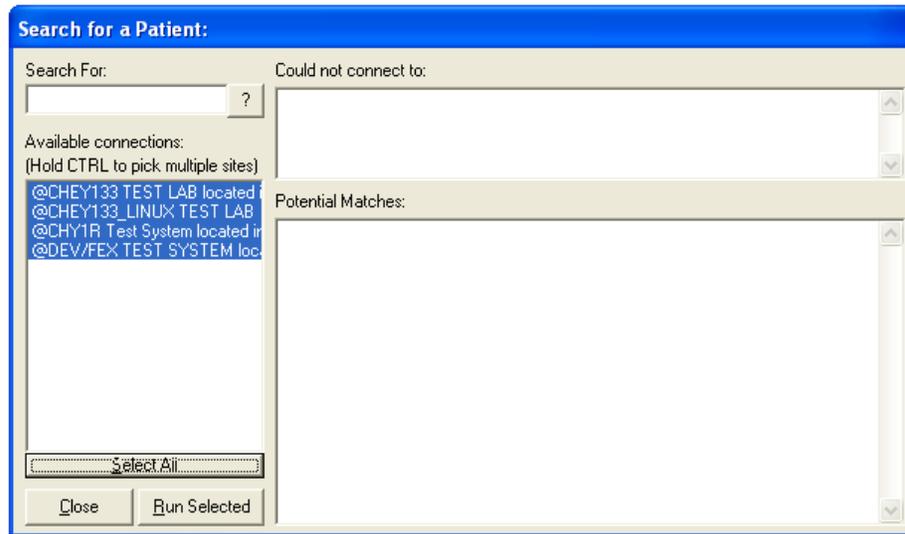


Figure 2-26

Searching multiple sites: After entering patient search data, the user selects one site with the first mouse-click and then holds the control key on the keyboard while selecting the names of other sites. After choosing all desired sites, the user clicks **Run Selected** (Figure 2-27).

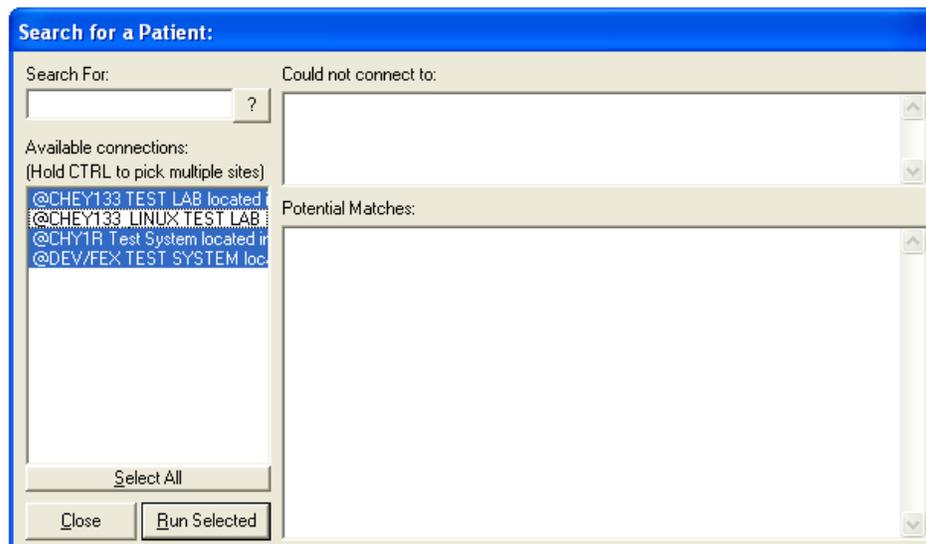


Figure 2-27

Searching a group of sites in the list: After entering patient search data, the user selects one site, holds the shift key on the keyboard, and clicks the last site in the grouping search. Then, the user clicks **Run Selected** (Figure 2-28).

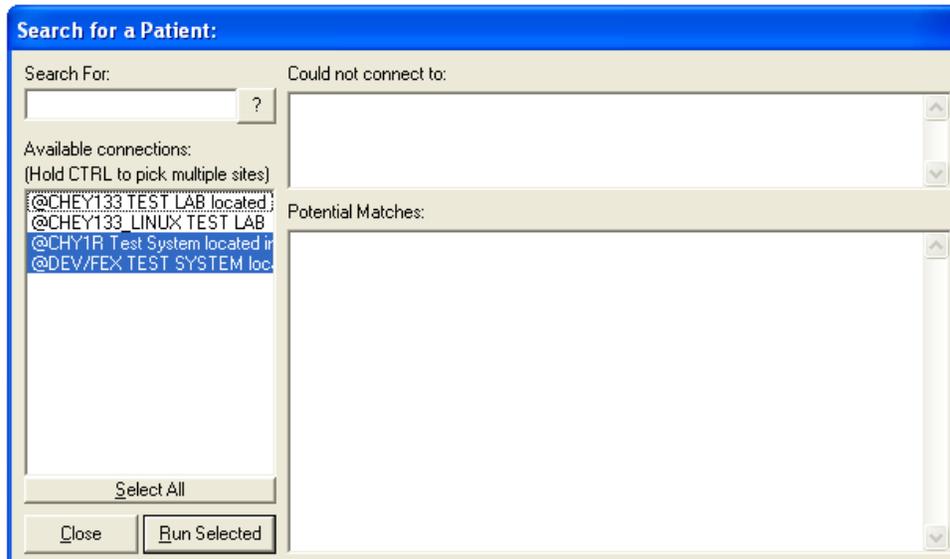


Figure 2-28

Step 3 – Potential Matches received after running a selected search parameter are shown in Figure 2-29. The user can move the vertical scroll bar to see the complete list.

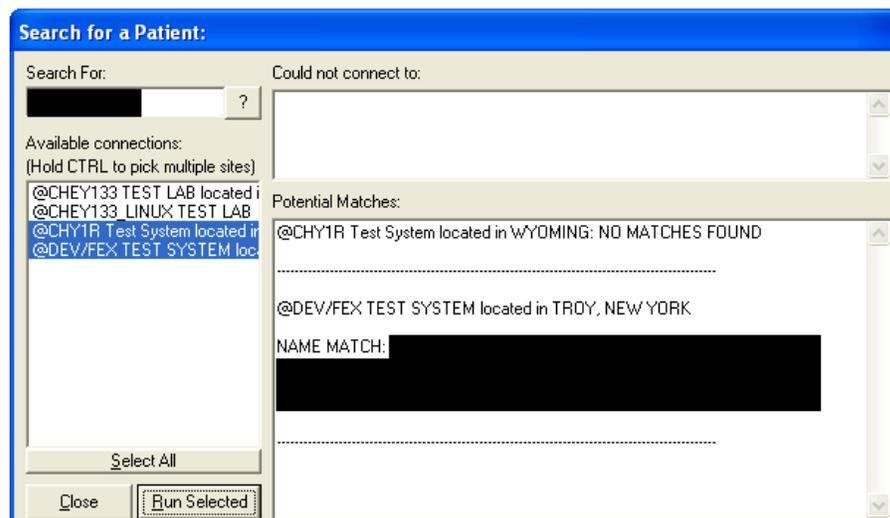


Figure 2-29

If CAPRI is unable to connect to a selected site, that information is reported (Figure 2-30).

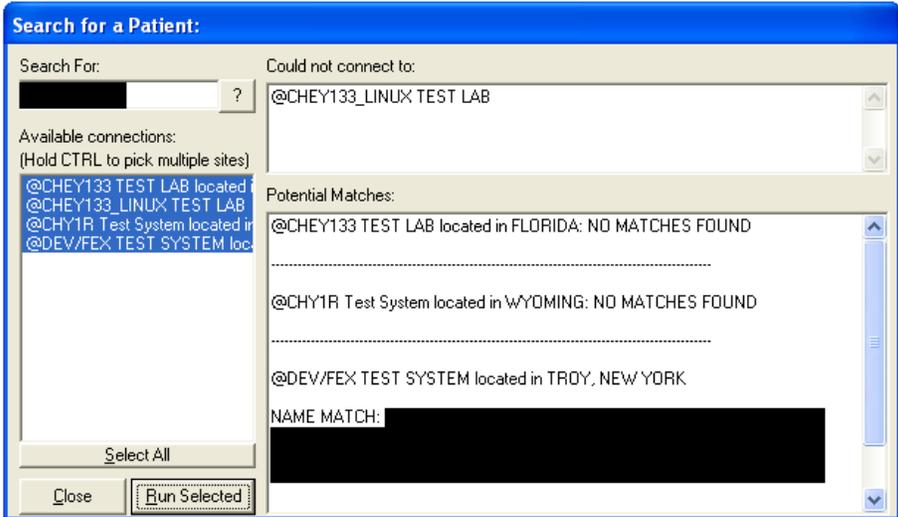


Figure 2-30

2.2 C&P Exam Requests

- The C&P Exam tab (Figure 2-31) includes functions such as:
- Requesting C&P examinations
- Viewing/editing requests
- Canceling requests
- Adding an exam to a pending request
- Creating status inquiry reports
- Viewing completed requests
- Tracking the progress of the request for claims management purposes
- Requesting an Insufficient Exam
- Printing results for individual patients

Pending requests are shown with a date only in the left column. Completed requests have a completion date in the right column. When the user first accesses this screen, none of the examinations are selected, and only the **Add a New Request** button is enabled. After the user selects an examination, the **Re-Print Final C&P Results**, **Status Inquiry**, and **View/Edit Selected Request** buttons are enabled.

2.2.1 View/Edit Selected Request

Step 1 – The user logs into CAPRI, looks up the veteran using the Patient Selector, and moves to the C&P Exams tab (Figure 2-31). If there are no examination requests, the window is blank. If the veteran already has examination requests on file, the window will show the dates requested.

Step 2 – The user selects the examination request date and clicks the **View/Edit Selected Request** button.

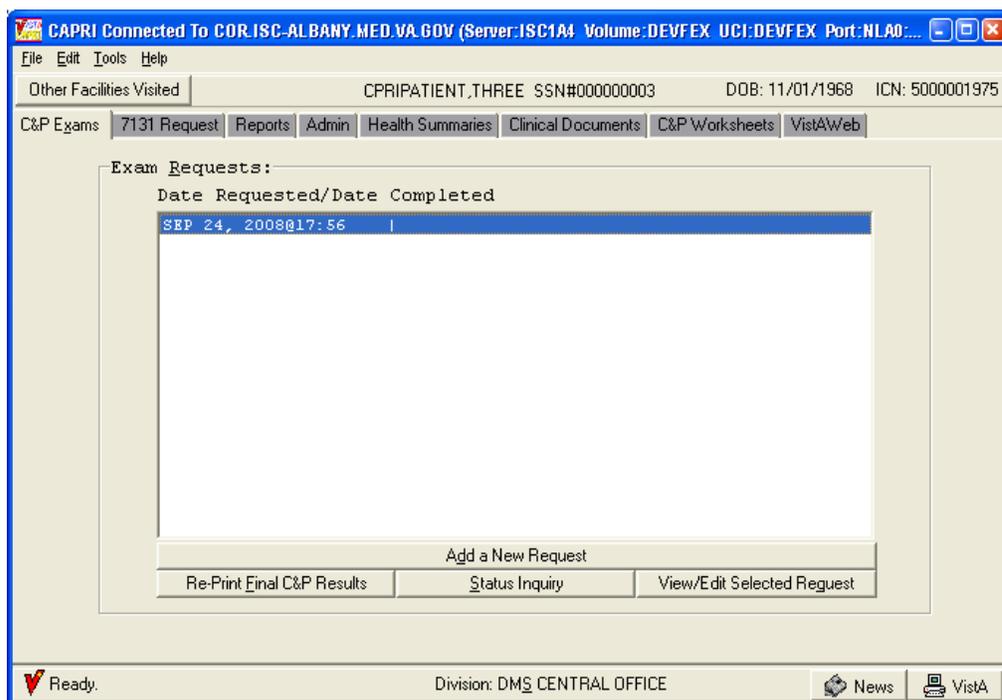


Figure 2-31

Step 3 – The **View C&P** screen opens, showing all of the entries from the original request, as well as the examination status (Figure 2-32). The user can scroll down to see additional information from the original request. The exam in this request cannot be edited because it is already complete, but the original request may be viewed.

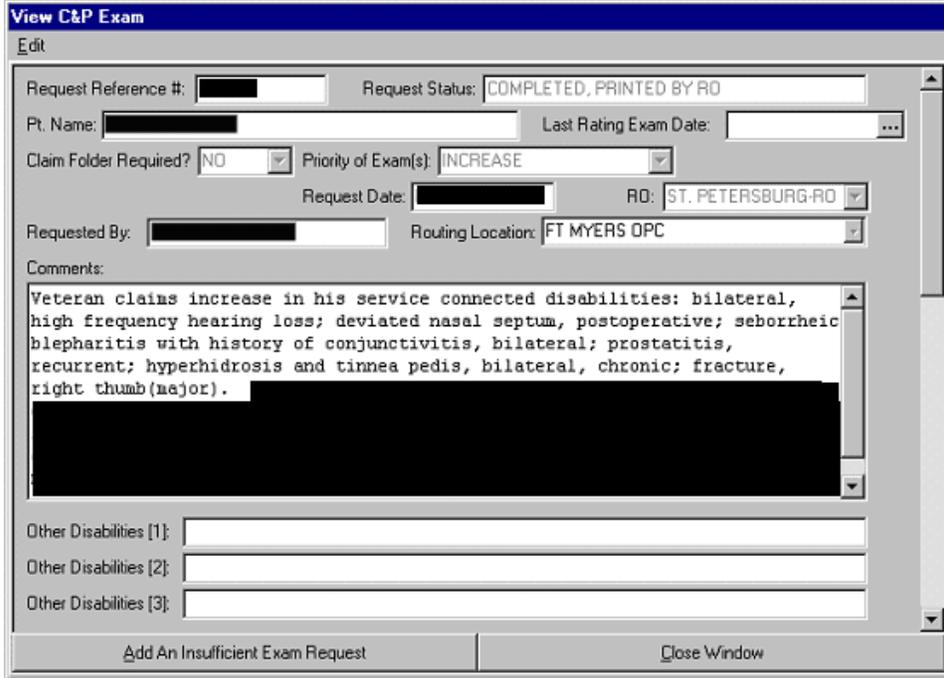


Figure 2-32

Step 4 – If the user wants to edit a request that is still pending and has not yet been scheduled, it can be done on the **View C&P Exam** screen shown in Figure 2-32. Otherwise, skip to **Step 8**. The user can edit Claim Folder Required, Priority of Exam(s), Routing Location, Comments, and Other Disabilities by typing directly into those fields. To add another examination, the user clicks the **Add Exam to Request** button shown in Figure 2-33.

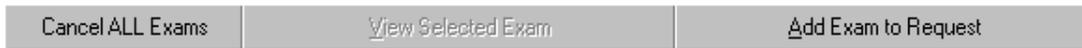


Figure 2-33

Step 5 – If the **Add Exam to Request** button is clicked, the exam listing field opens allowing the user to make a selection (Figure 2-34). The user can scroll down the list, or use the **Find by Body System** button.

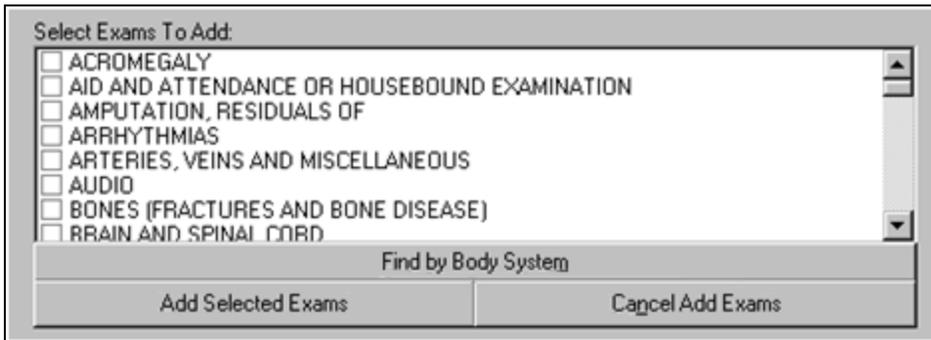


Figure 2-34

Step 6 – In the scroll list view (Figure 2-34), the user clicks the checkbox next to the desired examination. In the **Find by Body System** view (Figure 2-35), the user scrolls down the body systems until the correct one is found, then single-click the “+” box in front of the body system name, or the user can double-click the body system name to open a list of all pertinent examinations. The user double-clicks the desired examination to add it. The view reverts to the scroll list view, and that examination is checked.

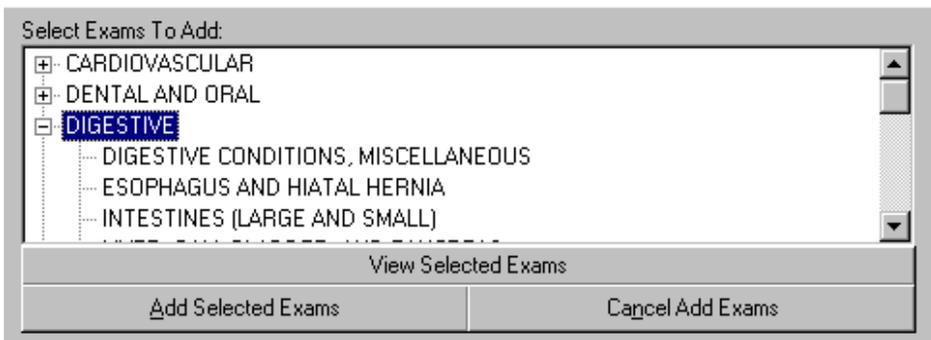


Figure 2-35

Step 7 – The user selects **Add Selected Exams** or **Cancel Add Exams** as appropriate (Figure 2-34).

Step 8 – The user can select **Close Window** to close this screen or **Add An Insufficient Exam Request** if this examination was completed but is insufficient (Figure 2-32). See the Add a New Request section for additional information.

2.2.2 Cancel an Exam Request

Step 1 – After logging into CAPRI, the user looks up the veteran using the Patient Selector, and moves to the C&P Exams tab (Figure 2-31). If there are no examination requests, the window is blank. If the veteran already has examination requests on file, the window shows the dates requested.

Step 2 – The user selects the examination request date and clicks the **View/Edit Selected Request** button (Figure 2-31).

Step 3 – The View C&P Exam screen opens, showing all of the entries from the original request and the examination status (Figure 2-36). The user can scroll down to see additional information from the original request.

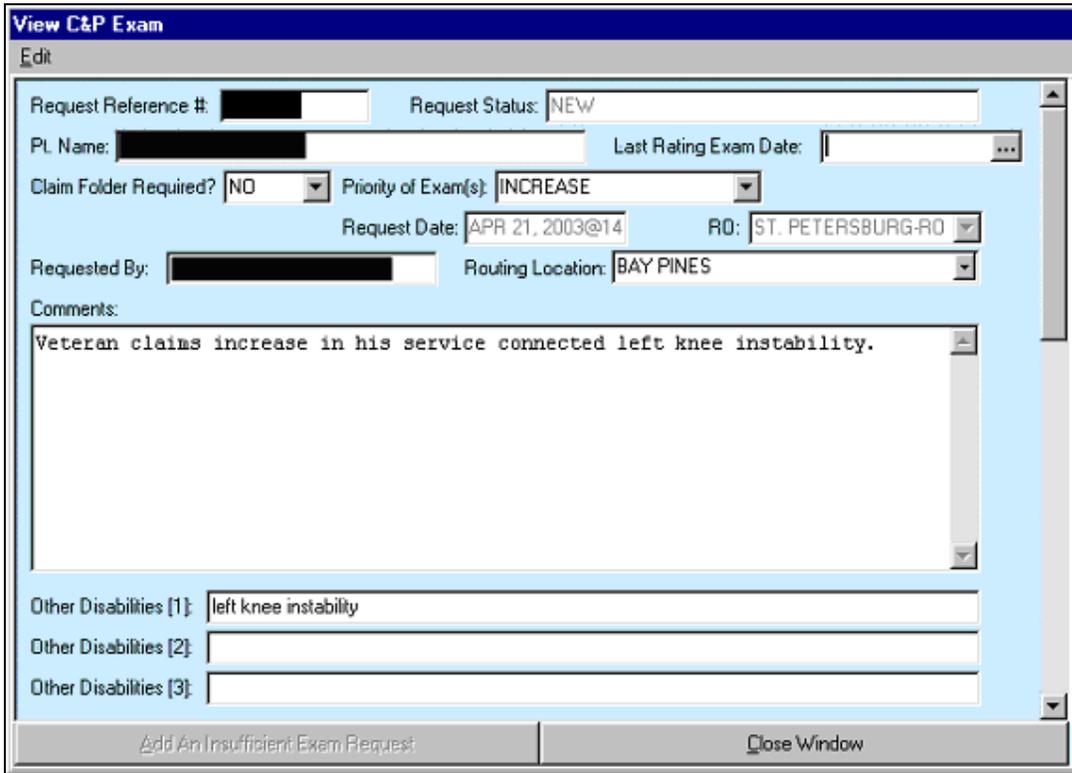


Figure 2-36

Step 4 – To cancel all exams, the user scrolls down to the Exams Requested section and clicks the **Cancel ALL Exams** button (Figure 2-37). To cancel selected exams, skip to **Step 6**.

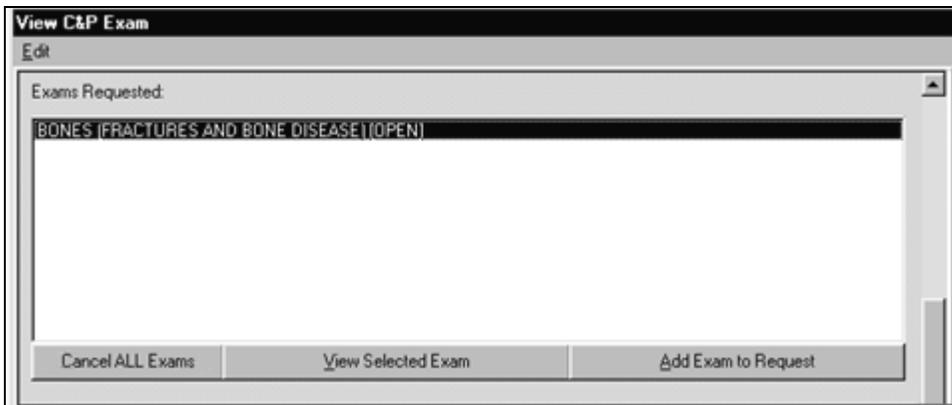


Figure 2-37

Step 5 – CAPRI opens a dialog box for the user to confirm the selection (Figure 2-38). The user clicks **Yes** to cancel the exams or **No** if the user still wants the exams to be completed.

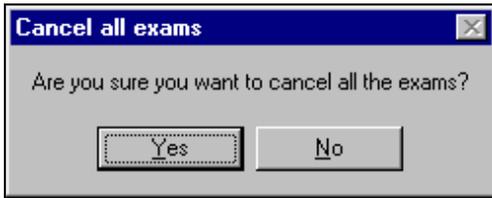


Figure 2-38

Step 6 – To cancel selected exams, the user scrolls down to the Exams Requested section (Figure 2-39), clicks the exam to be canceled, and clicks the **View Selected Exam** button.

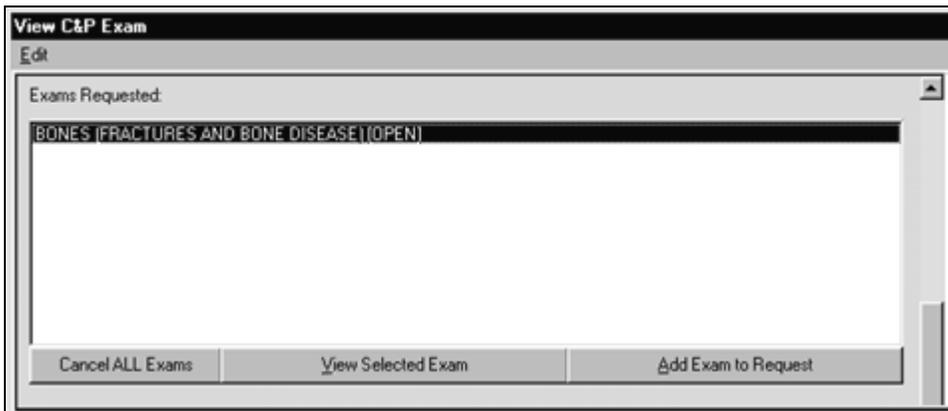


Figure 2-39

Step 7 – The C&P Exam Details screen opens (Figure 2-40). The user can review the exam request to ensure that the correct exam is selected before clicking the **Cancel this Exam** button.

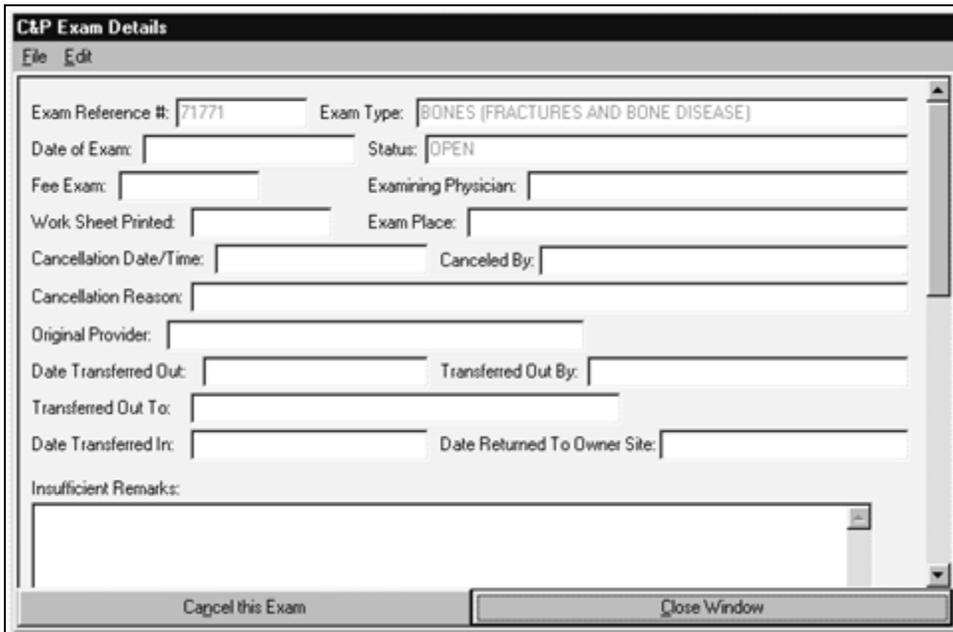


Figure 2-40

Step 8 – A box opens for the user to select the cancellation reason from the supplied list (Figure 2-41). The **OK** button is disabled until a reason is selected. After selecting the appropriate reason, the user clicks **OK** to cancel the selected exam. If the user no longer wishes to cancel the exam, then the user selects **Abort and DO NOT CANCEL!** to keep the exam.

***Note:** Capri has been modified to include the cancellation reason “Veteran Cancelled Exam for DBQ.” This can be used when the Veteran chooses to submit a Disability Benefits Questionnaire (DBQ) in lieu of undergoing an exam.

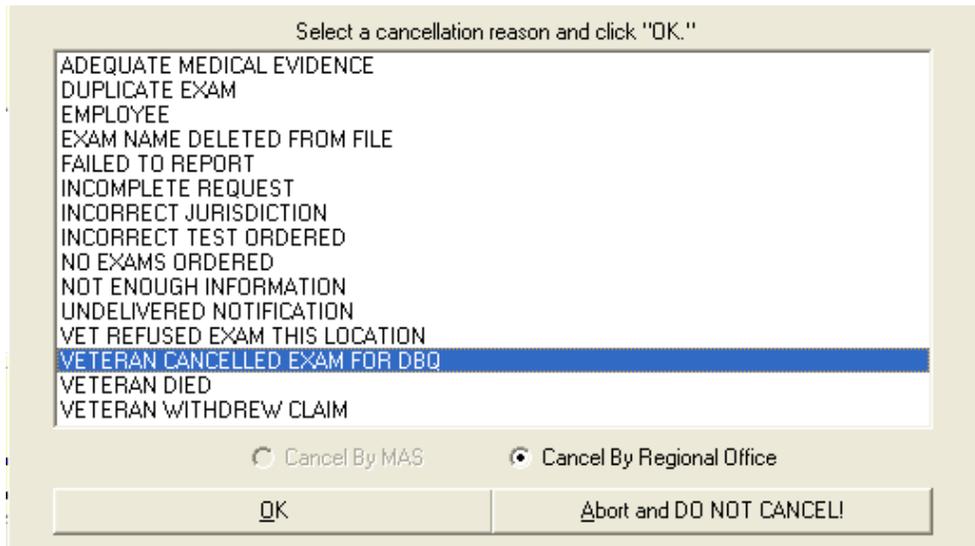


Figure 2-41

Step 9 – If **OK** was selected to cancel the exam request, CAPRI displays a confirmation box (Figure 2-42). The user can click **Yes** to cancel the exam or **No** to keep the exam.

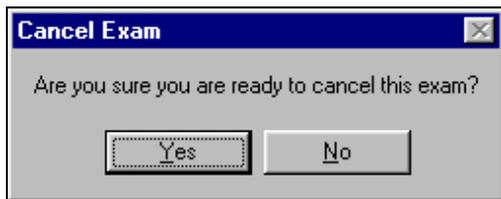


Figure 2-42

Step 10 – If **Yes** is selected; CAPRI opens another box for the user to enter comments that are sent with the cancellation message to VHA (Figure 2-43). After entering comments, the user clicks **Done**.

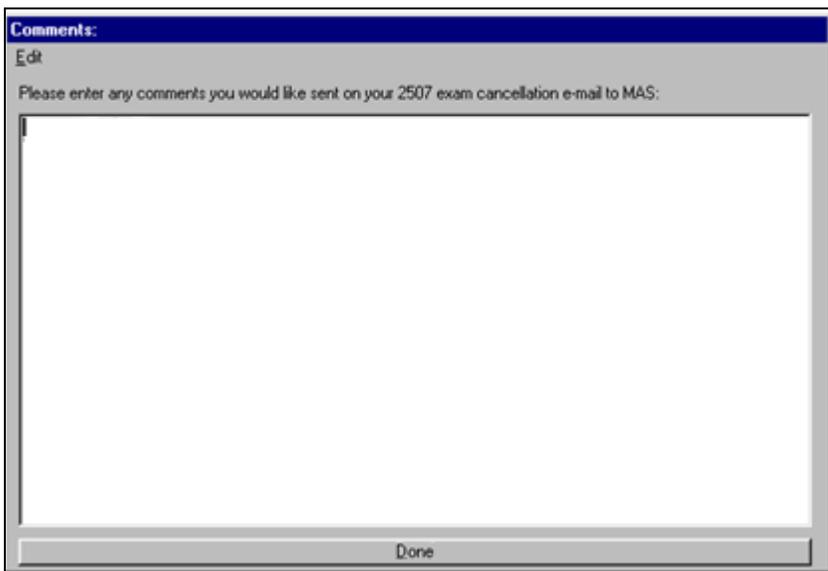


Figure 2-43

Step 11 – The C&P Exams tab now shows the canceled exam (Figure 2-44).

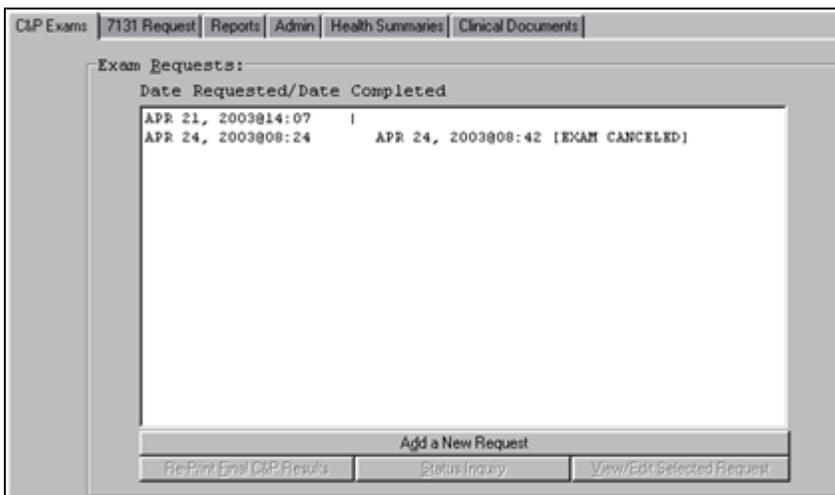


Figure 2-44

2.2.3 Add a New Request

Step 1 – The user logs into CAPRI, looks up the veteran using the Patient Selector, and moves to the C&P Exams tab (Figure 2-31). If there are no examination requests, the window is blank. If the veteran already has examination requests on file, the window shows the dates requested.

Step 2 – If previous examination requests exist, the user views those requests as described in View/Edit Selected Request to ensure that the user is not about to enter a duplicate request for an examination.

Step 3 – After ensuring that the exam about to be requested is not already pending, the user clicks the **Add a New Request** button (Figure 2-31).

Step 4 – CAPRI prompts the user to check the latest address of record in the VistA system (Figure 2-45). If the veteran has a new address, the user clicks the **Edit Address Now** button. If the user is not sure if the new address is more current than the one shown by CAPRI, then the Permanent Address is not updated and instead this fact is noted and the new address is included in the general comments area of the exam request.

If the Permanent Address shown by CAPRI is current, the user clicks **OK**. If the user enters a change to the Permanent Address information, it will not update the address information directly in the VistA Registration database; instead this information is appended as text to the examination request, where it can be further edited if necessary

***Note:** VBA users cannot edit the Temporary Address information in Figure 2-45.

Address Verification:

Permanent Address:	Temporary Address:
Country: [Dropdown]	Temp Address Active? [Checkbox]
Address (line 1): [Text]	Start Date: [Text]
Address (line 2): [Text]	End Date: [Text]
Address (line 3): [Text]	Country: [Dropdown]
City: [Text]	Street: [Text]
State: [Text]	[Text]
Zip+4: [Text]	[Text]
County: [Text]	City: [Text]
Phone: [Text]	State: [Text]
Office Phone: [Text]	Zip+4: [Text]
Last known date for this address: [Text]	Province: [Text]
	Postal Code: [Text]
	County: [Text]
	Phone: [Text]
Edit Address Now	OK

Figure 2-45

Step 5 – If the user selects the **Edit Address Now** button, then the address can be edited. The user has the option of either saving or not saving the address changes to the C&P Exam request (Figure 2-46).

Figure 2-46

After the user selects **OK** from Figure 2-45, or either the **Don't Save** button or the **Save Changes With C&P Request** button from Figure 2-46, an **Add a New C&P Exam** dialog box opens (Figure 2-47).

As shown in Figure 2-47, certain VHA facilities have added new examination list functionality. For these facilities only, supported exams are shown in black, and exams shown in red may not be supported by the selected facility. **Routing Location Information** and **Information about this Exam List** status messages have been added to the template. Pop-up messages may appear during exam selection, depending on how the exam list has been set up by the C&P clinic or MAS. To examiner uses the Tab key or the mouse to navigate among the fields. Several fields have drop down arrows which show the valid selections for that particular field. All of the fields except for **Other Disabilities** require an entry. The **Other Disabilities** fields are not used by all VBA Regional Offices.

***Note:** If the user did not use the **Other Disabilities** fields with the AMIE software, then they will not be used with CAPRI.

***Note2:** CAPRI has been modified to include the following five new **Priorities of Exam(s)** types in the **Priority of Exam(s)** dropdown list:

1. Agent Orange
2. BDD Benefits Delivery at Discharge
3. BDD Quick Start
4. DES Claimed Condition by Service member
5. DES Fit for duty.

These priorities are used to report separate statistics on the AMIS 290 and AMIS 290 by Division reports.

Figure 2-47

***Note3:** CAPRI has been modified to default the **Last Rating Exam Date** field with “N/A.” If the user chooses a date and decides to “delete” it they must click “anywhere” in the field and hit the “DELETE” key and they will be prompted with the following message shown in Figure 2-48 and the field will then be changed back to N/A if they choose “yes” to the message. If they choose “no” it will remain with the date previously chosen date.

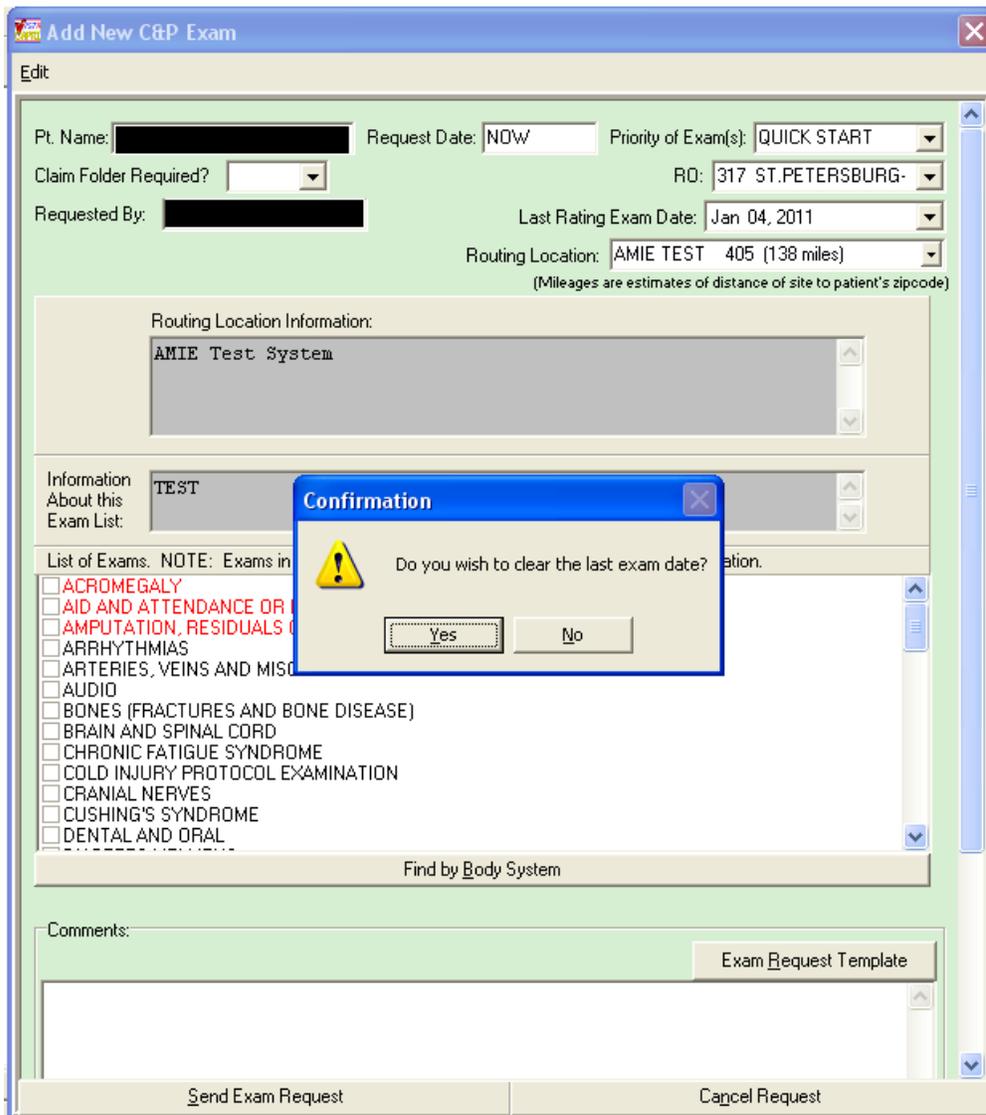


Figure 2-48

The user can select as many **Exams to Complete** as required by the veteran’s claim. The user must remember to justify the request by entering comments that explain the choice of exams. The **Exams to Complete** section works the same way as described in Step 5 and Step 6 of the **View/Edit Selected Request** section.

Step 6 – The user enters comments into the **Comments** field with information for the C&P physician concerning the veteran’s disabilities along with the reason for the user’s selection of examinations (Figure 2-47). The Comments area is Windows-compatible and supports copy and paste commands. The user carries out copy and paste commands by either selecting **Edit**, located in the gray bar at the top of the screen, or by right-clicking in the comments area. The copy and paste features is of benefit for lengthy VBA Remand instructions for C&P examinations and also for those Ratings Veterans

Services Representatives (RSVRs) and Data Request Outputs (DROs) that keep a card file or other electronic system of exam paragraphs with standardized sentences that are used on a frequent basis. Additionally, the C&P medical opinion request template can be pasted into the Comments section.

The **Exam Request Template** button was added to automate some of these paragraphs. It opens another screen (Figure 2-49) which is an optional feature that allows the user to make selections that use standard language and appear on the examination request. It has tabs for **Info**, **SC/Increased Eval**, **Pension**, **Medical Opinion**, and **Contact Info**. Use of these templates is **optional**.

The **Info** tab has general information for the examiner (Figure 2-49).

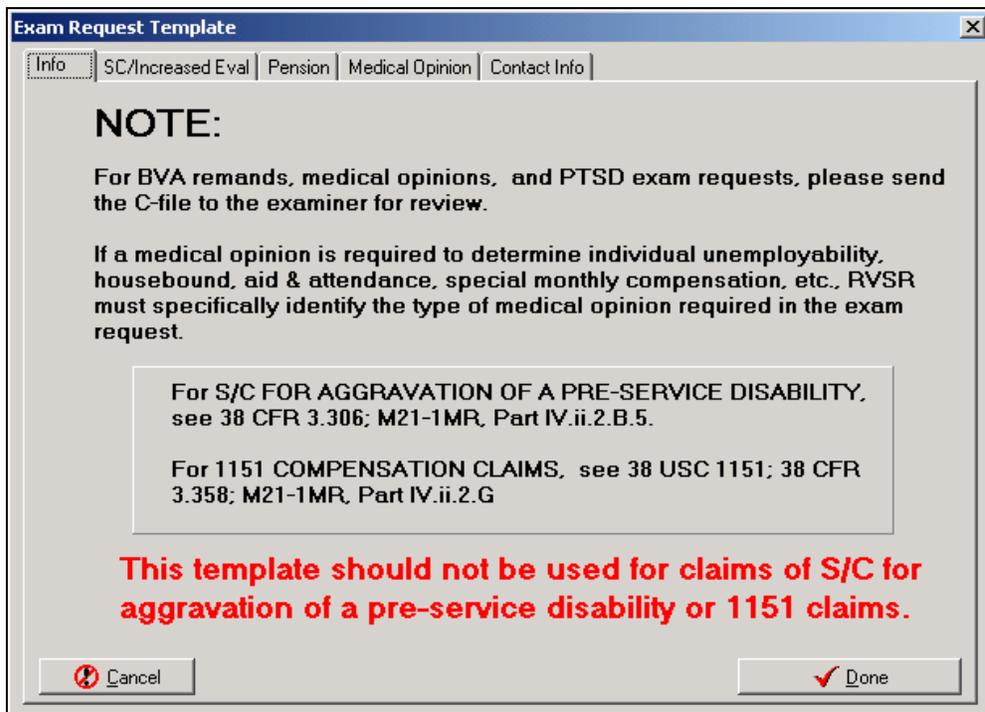


Figure 2-49

The **SC/Increased Eval** tab allows the user to specify a Power of Attorney, indicate the conditions for which the veteran is claiming service connection, and indicate the service connected conditions for which the veteran is claiming an increased evaluation. Selecting the **Add New** button opens the bottom Medical Condition fields (Figure 2-50).

***Note:** When a medical opinion is required for a claim of service connection, **DO NOT** use the **Veteran claims service connection for:** selection. Instead, refer to the VBA M21-1, MR for guidance as to what is required.

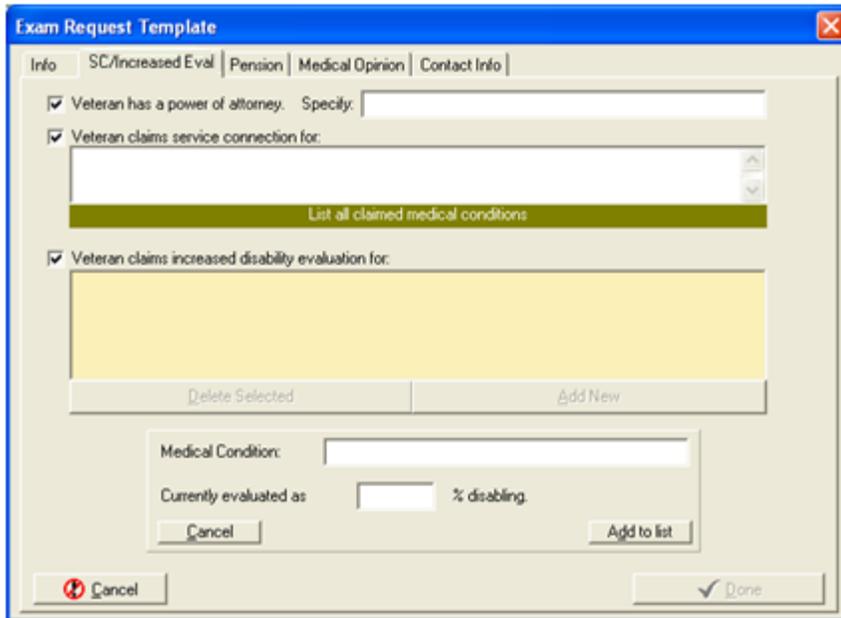


Figure 2-50

On the **Pension** tab, the user indicates what medical conditions must be evaluated for a determination of pension entitlement (Figure 2-51).

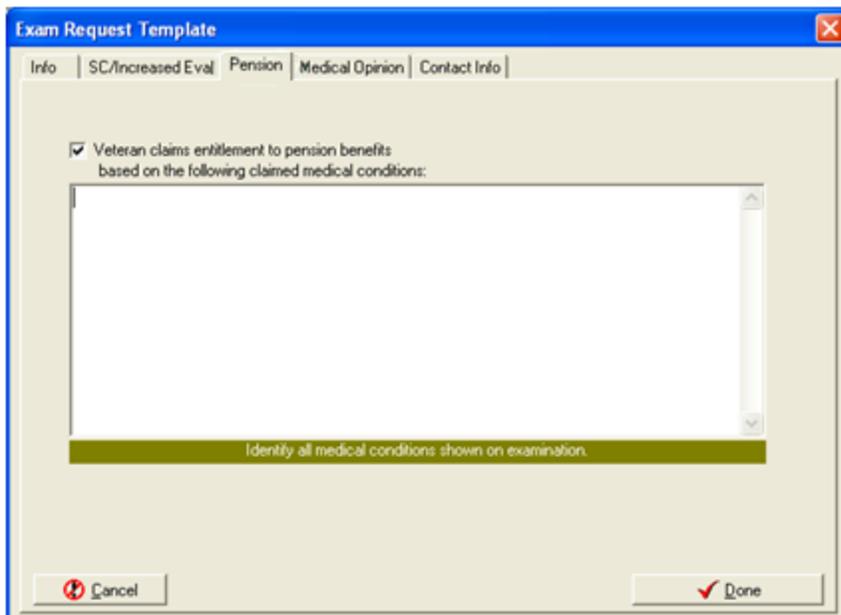


Figure 2-51

The **Medical Opinion** tab allows the user to indicate that an opinion is needed (Figure 2-52). The user can copy and paste text into this box by pointing to it and clicking the right mouse button.

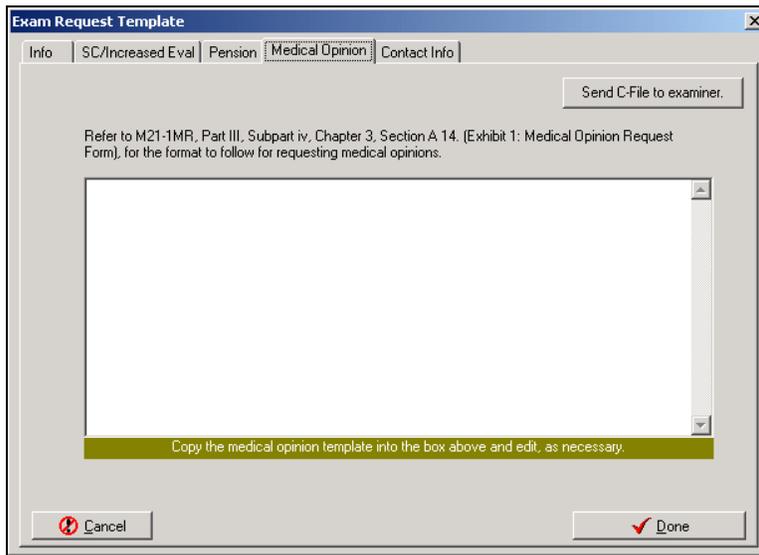


Figure 2-52

The **Contact Info** tab gives the user a pre-formatted area to indicate a station contact if the examiner has any questions about the request (Figure 2-53). CAPRI remembers this information and automatically populates these fields the next time this template is used.

The user clicks **Done** when finished to enter all of the applicable templates.

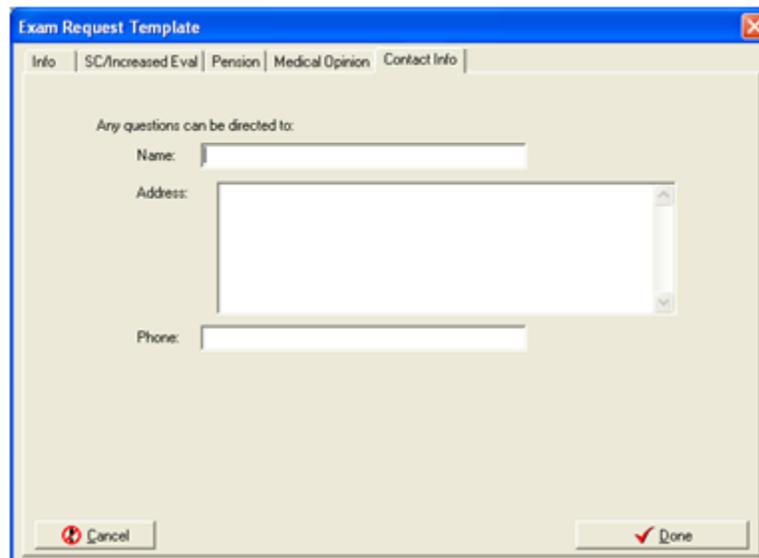


Figure 2-53

Step 7 – The user reviews the request to ensure all the correct information has been entered. After making sure that no additional information is required, the user clicks **Send Exam Request**. The user may also click **Cancel Request**, if appropriate, and answer the confirmation dialog box that appears.

Step 8 – The request is transmitted to the VHA facility and CAPRI shows that the request is pending.

Step 9 – To place proof of the exam request in the claim file for recordkeeping purposes, the user selects the Status Inquiry option and prints the Inquiry screen.

2.2.4 Insufficient Exam Request

This option is used if a completed examination is not sufficient, and the RO has followed local procedures to attempt to make the examination sufficient for rating purposes.

Step 1 – The user logs into CAPRI, looks up the veteran using the Patient Selector, and moves to the C&P Exams tab (Figure 2-54). When the veteran already has examination requests on file, the window will show the dates requested and completed.

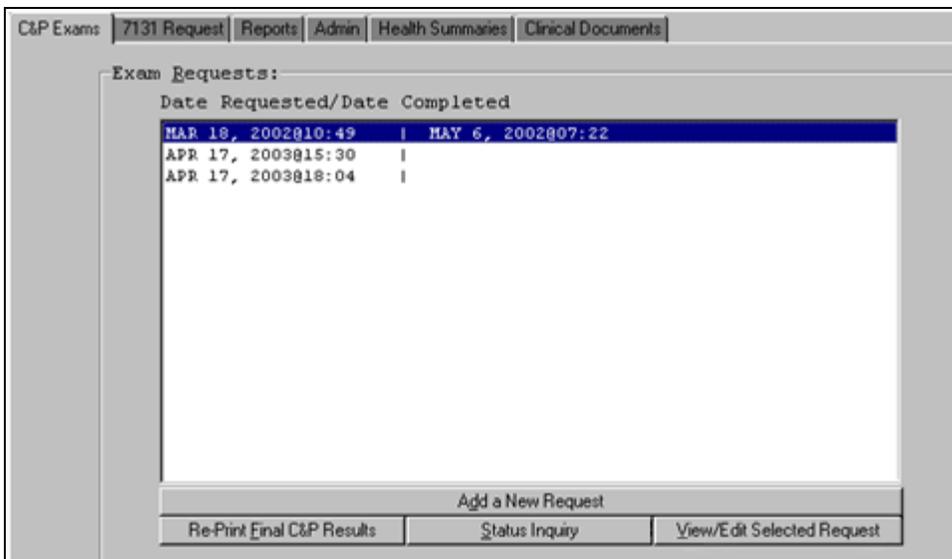


Figure 2-54

Step 2 – The user selects the previous examination that was insufficient, and then clicks **View/Edit Selected Request**. This opens the View C&P Exam screen (Figure 2-55).

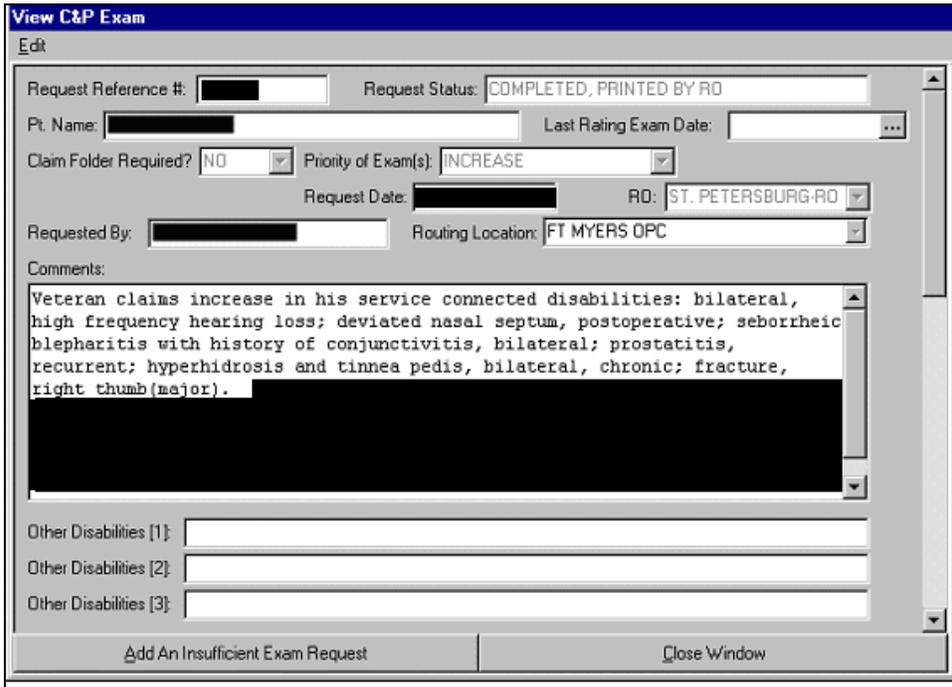


Figure 2-55

Figure 2-56 shows the previously requested exams, and that their status is complete.

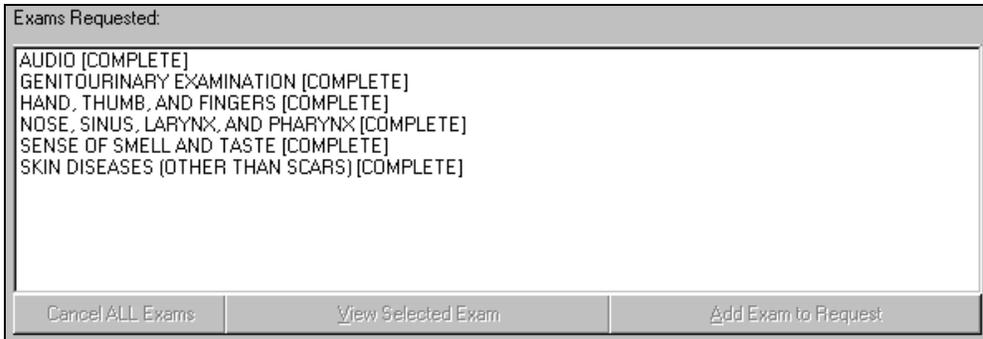


Figure 2-56

Step 3 – The user verifies that the correct request was selected, and then clicks the **Add An Insufficient Exam Request** button (Figure 2-55).

Step 4 – The Add New C&P Exam screen opens (Figure 2-47). The user completes this screen as directed in Section 2.2.3, **Add a New Request**. The only difference is that the list of available examinations is limited to those completed in the previous, insufficient examination (Figure 2-57). These choices will only appear after the user enters the Routing Location.

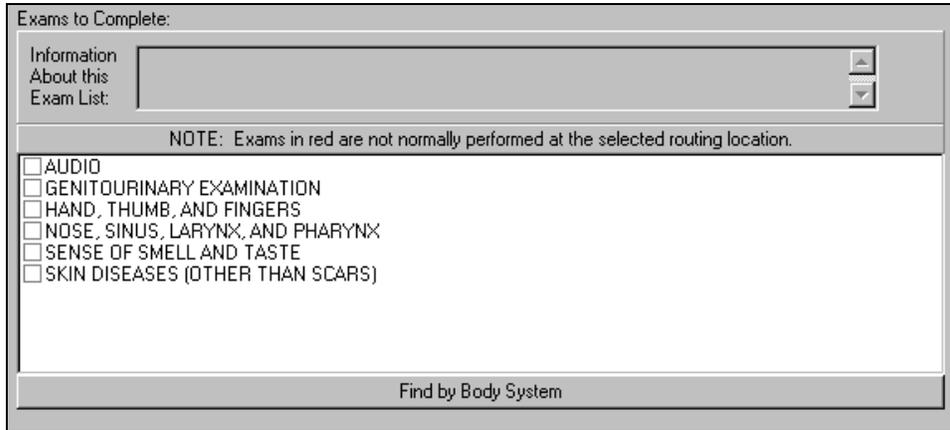


Figure 2-57

Step 5 – The user completes this screen and submits the examination request as directed in Section 2.2.3, **Add a New Request**.

2.2.4.1 Re-Print Final C&P Results

This option is used to display final C&P examination results. The user can print the results, if needed, by using File/Print after the results are displayed. If the user attempts to use this option for an examination that has not been released to the Regional Office by the C&P Clinic, the following message is displayed: “This request has not been released to the Regional Office yet.”

Step 1 – The user logs into CAPRI, looks up the veteran using the Patient Selector, and moves to the C&P Exams tab. If there are no examination requests, the window is blank. If the veteran already has examination requests on file, the window will show the dates requested, as in the example in Figure 2-58.

Step 2 – The user selects the examination results and clicks the Re-Print Final C&P Results button.

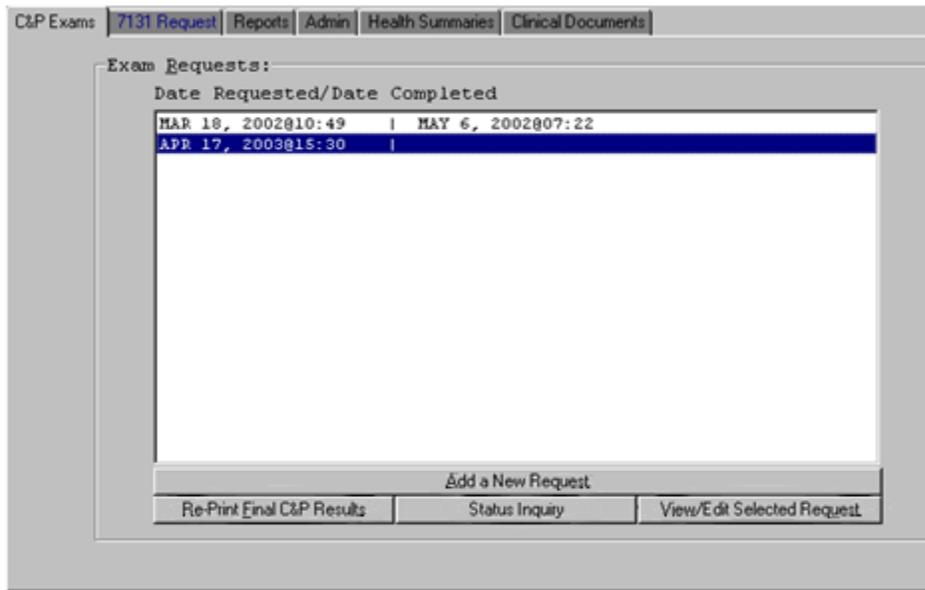


Figure 2-58

Step 3 – CAPRI displays a dialog box asking: **Do you want just the lab/x-ray results?** (Figure 2-59) The user clicks **Yes** for lab and x-ray results only, or **No** for the full examination results.

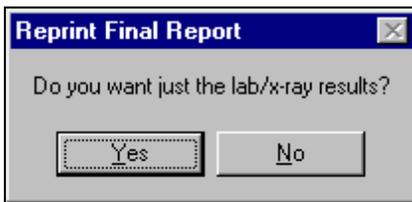


Figure 2-59

Step 5 – The **Compensation and Pension Exam Report** screen opens under the **Reports** tab (Figure 2-60). The user can scroll down for more results from the selected examination.

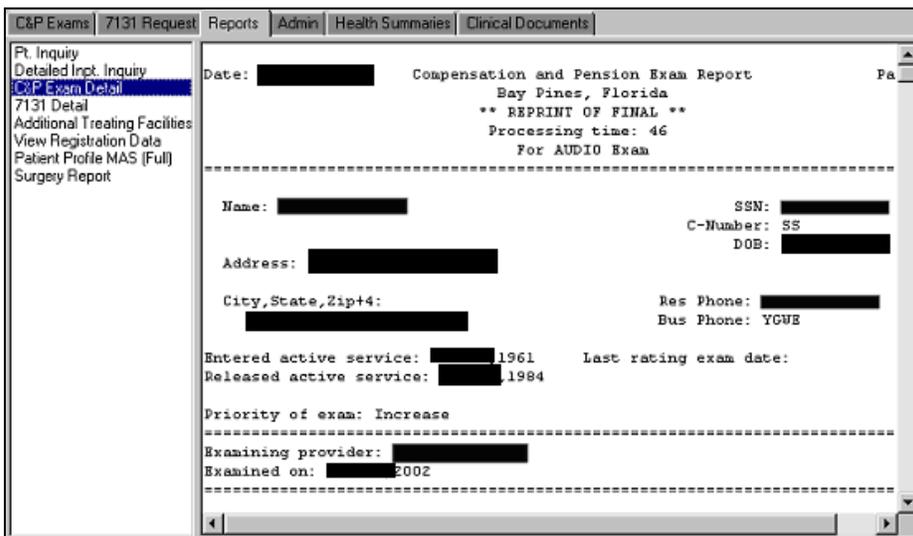


Figure 2-60

Step 6 – To view the results of another final examination request, the user must go back to the **C&P Exam** tab and start from **Step 2** above.

2.2.5 Status Inquiry

This option is used to check the status of any exam request shown on the C&P Exam tab screen.

Step 1 – The user logs into CAPRI, looks up the veteran using the Patient Selector, and moves to the **C&P Exams** tab (Figure 2-58). If there are no examination requests, the window is blank. If the veteran already has examination requests on file, the window will show the dates requested, as in the example below.

Step 2 – To check an exam’s status, the user selects the exam request for which they would like to check the status and then clicks the **Status Inquiry** button.

Step 3 – The **Compensation and Pension Exam Inquiry** screen opens under the **Reports** tab. The user can scroll down for more information about the selected examination (Figure 2-61).

The screenshot shows a software window with a menu bar at the top containing 'C&P Exams', '7131 Request', 'Reports', 'Admin', 'Health Summaries', and 'Clinical Documents'. The 'Reports' tab is active. On the left is a vertical menu with options: 'Pt. Inquiry', 'Detailed Inpt. Inquiry', 'C&P Exam Detail' (highlighted), '7131 Detail', 'Additional Treating Facilities', 'View Registration Data', 'Patient Profile MAS (Full)', and 'Surgery Report'. The main area is titled 'COMPENSATION AND PENSION EXAM INQUIRY' and contains the following text:

```

Name:
SSN:
C-Number: SS
DOB: ██████████
Address: ██████████

City, State, Zip+4: ██████████
Res Phone: 267-806-
Bus Phone:

Entered active service: ██████████ 1961
Released active service: ██████████ 1984
=====
>>> Future C&P Appointments <<<

Requested exams currently on file:
AUDIO
Requested on MAR 18,2002@10:49:14 by ST. PETERSBURG-RO - Completed
AUDIO
  
```

Figure 2-61

Step 4 – To check the status of another exam request, the user must go back to the **C&P Exam** tab and start from **Step 2** above.

2.3 7131 Request

The 7131 Request tab includes functions such as:

- Adding new requests for 21-Day Certificates, Notices of Discharge, etc.
- Status inquiries and reports
- Viewing and editing pending requests

***Note:** 7131 requests are reserved for information that cannot be obtained directly through CAPRI, such as older records and retired records that may not exist in the electronic database or other records in VHA's CPRS that are unavailable in CAPRI. For example, scanned records in CPRS may not be available in CAPRI.

Pending requests are shown in the left column and completed requests are shown in the right column of the screen. In the example below (Figure 2-62), the request is still pending for an Admission Report, and there are no completed requests. When the tab is first opened, all pending and completed requests are shown, but none is selected. The Status Inquiry and View/Edit Selected Request buttons are not available until a request is selected.

Figure 2-62 shows what an open 7131 request for an outpatient treatment record looks like. The Date of Event displays O/P Activity when the 7131 request is not for an Admission Report.

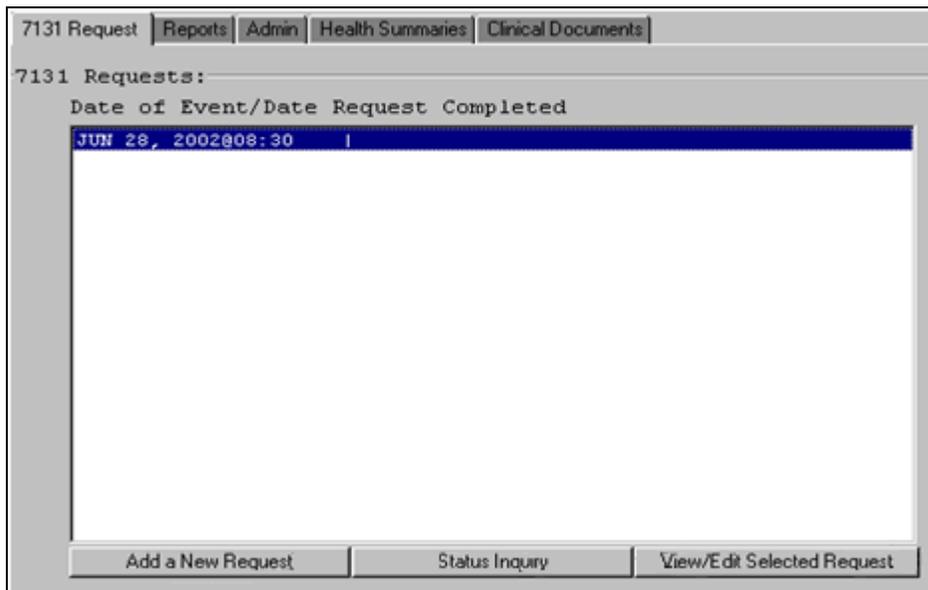


Figure 2-62

2.3.1 Add a New Request

7131 requests can be made for reports including:

- Patient records which may be retired after a long period of facility inactivity
- Patient records which only exist on paper
- VAF 21-2680 Aid and Attendance examinations that have been completed by the veteran's health care provider
- Competency reports
- Asset information
- 21-day certificates
- Records based upon hospital admissions such as discharge notices and discharge summaries

2.3.2 7131 Request Status Inquiry

Step 1 - The user logs into CAPRI, selects a patient, and clicks the 7131 Request tab. The 7131-request screen displays any pending or completed 7131 requests (Figure 2-63).

Step 2 - The user selects the 7131 request which they would like to run the inquiry and clicks the **Status Inquiry** button.

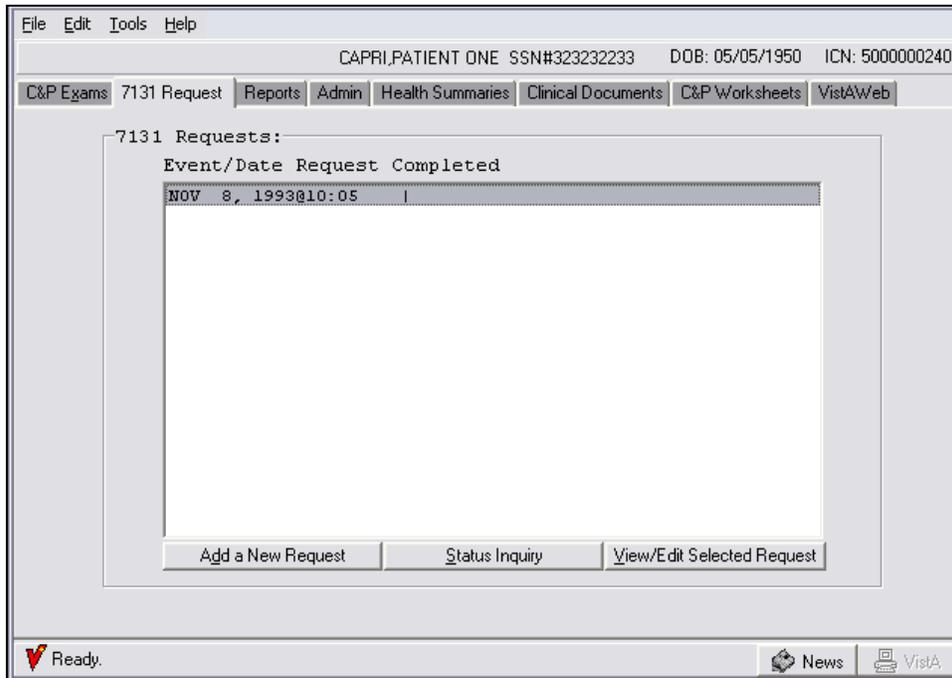


Figure 2-63

Step 3 – The user selects either **Outpatient/Activity** (Figure 2-65) or **Admission** (Figure 2-66) depending on which one most closely relates to the request. If no admission is listed under the **Select Admission Date** (Figure 2-66) then an electronic 7131 Request cannot be submitted.

***Note:** Notice of Discharge, Hospital Summary, Certificate (21-Day), and Admission Report are NOT available if the user selects **Outpatient/Activity**. These options are only available if **Admission** is selected.

Step 4 – The user checks the items to request. Patient Name, Requested By, Request Date, Date Last Status Changed, RO, and Admission Date are already completed.

CAPRI – Using the Software

The screenshot shows a web-based form titled "New 7131 Request" with an "Edit" link. The "Type of request:" section has two radio buttons: "Outpatient/Activity" (which is selected and circled in red) and "Admission". Below this, there are fields for "Pt. Name:" and "Requested By:" (both redacted). To the right, there are fields for "Request Date:" (set to "TODAY"), "Date Last Status Changed:" (set to "TODAY"), and "RO:" (set to "ST. PETERSBURG-RO"). A list of checkboxes includes: "Notice of Discharge", "Hospital Summary", "Certificate (21 Day)", "Other/Exam (Review/Remarks)", "Special Report", "Competency Report", "VA Form 21-2680", "Asset Information", "Admission Report", and "Beginning Date Care". At the bottom, there is an "Outpatient Treatment Report (Date Range):" field, "Routing Location:" and "Admission Date:" dropdowns, and two buttons: "Send 7131 Request" and "Cancel Request".

Figure 2-64

This screenshot is identical to Figure 2-64, showing the "New 7131 Request" form. The "Outpatient/Activity" radio button is selected and circled in red. The form contains the same fields and checkboxes as described in Figure 2-64, including "Pt. Name:", "Requested By:", "Request Date:", "Date Last Status Changed:", "RO:", a list of checkboxes, "Outpatient Treatment Report (Date Range):", "Routing Location:", "Admission Date:", and "Send 7131 Request" / "Cancel Request" buttons.

Figure 2-65

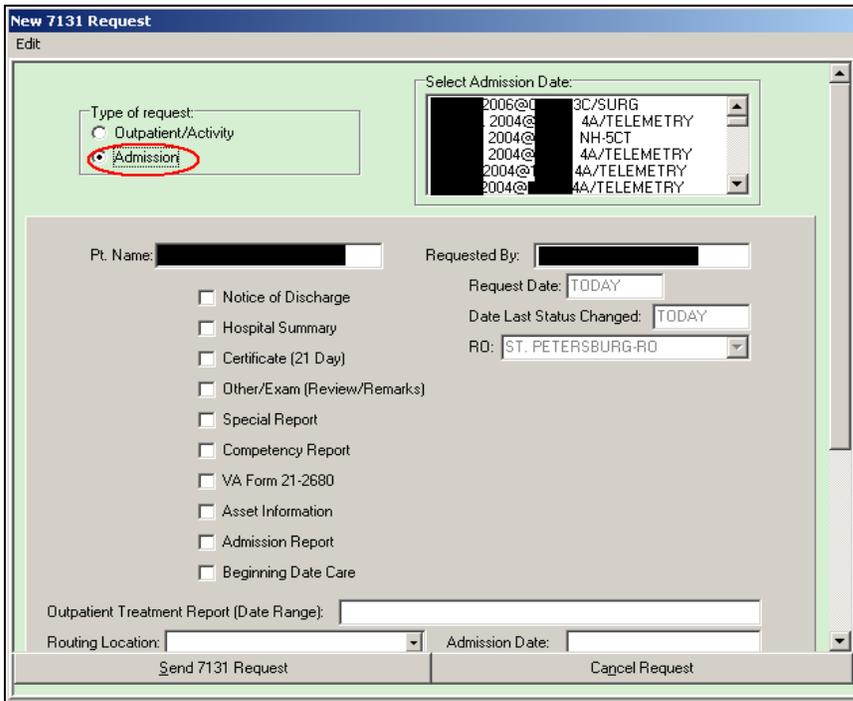


Figure 2-66

CAPRI – Using the Software

Step 5 – The user enters comments in the area provided with details concerning the request (Figure 2-67). A Release of Information Clerk at VHA must search old records for the user’s request and will appreciate any help the user can give by being specific about the request.

Step 6 – The user clicks **Send 7131 Request** and the request is transmitted. Or, the user can click **Cancel Request** (Figure 2-67). CAPRI opens a dialog box asking the user to confirm the choice.

Step 7 – To inquire about the status of a 7131 request or to generate a report for proof of a request to be placed in the claims file, the user selects the **Status Inquiry** option (Figure 2-63).

The screenshot shows a software window titled "New 7131 Request". At the top left, there is an "Edit" button. Below it is a list of checkboxes for different report types: "Certificate (21 Day)", "Other/Exam (Review/Remarks)", "Special Report", "Competency Report", "VA Form 21-2680", "Asset Information", "Admission Report", and "Beginning Date Care". Below the checkboxes are three input fields: "Outpatient Treatment Report (Date Range):" with a text box, "Routing Location:" with a dropdown menu, and "Admission Date:" with a text box. Below these is a large text area labeled "Comments:" with a scroll bar. At the bottom of the window, there are two buttons: "Send 7131 Request" and "Cancel Request".

Figure 2-67

2.3.3 Status Inquiry

Step 1 – The user logs into CAPRI, selects a patient, and clicks the **7131 Request** tab. The 7131-request screen displays any pending or completed 7131 requests (Figure 2-63).

Step 2 – The user selects the 7131 request and clicks the **Status Inquiry** button (Figure 2-63).

Step 3 – The following report opens under the **Reports** tab (Figure 2-68). To check the status of another 7131 request, the user must go back to the **7131 Request** tab and start from **Step 2** above.

Step 4 – The user can print the report for the claim folder by choosing **Print** from the **File** menu.

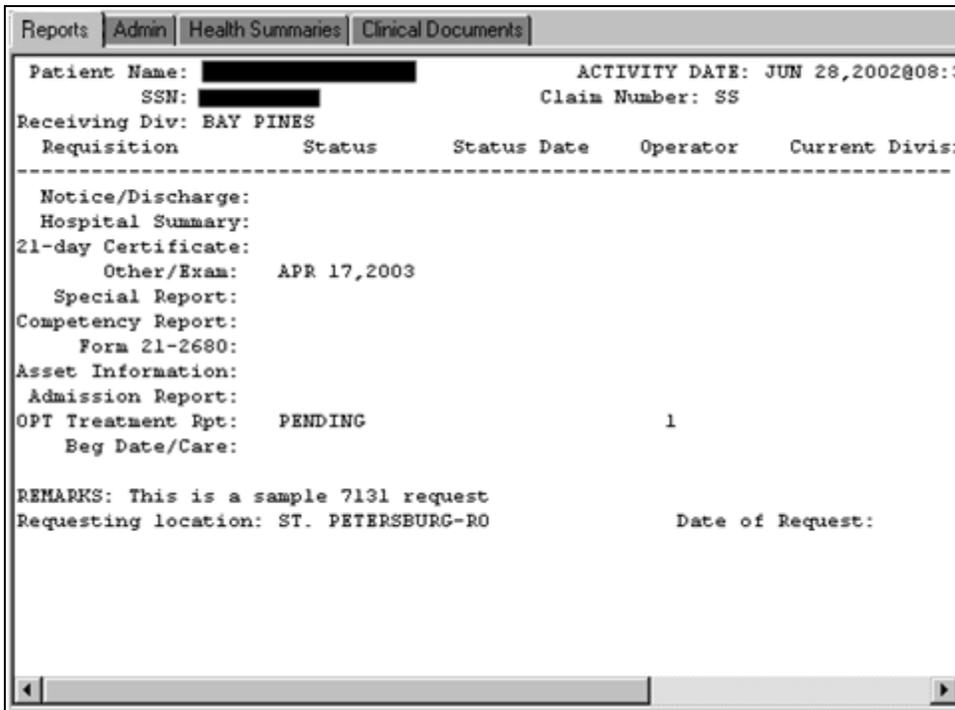


Figure 2-68

2.3.4 View/Edit Selected Request

Step 1 – The user logs into CAPRI, selects a patient, and clicks the **7131 Request** tab. The 7131-request screen displays any pending or completed 7131 requests (Figure 2-63).

Step 2 – To check the status, the user selects the 7131 Request and clicks the **View/Edit Selected Request** button (Figure 2-63).

Step 3 – The screen shown in (Figure 2-69) displays all of the information entered in the 7131 request. The user clicks the **Close Window** button when finished viewing the request.

Step 4 – To edit the 7131 request, the user can do so on this screen at this time if the request has not been finalized. The fields available for editing are the documents requested (Notice of Discharge, Hospital Summary, Competency report, etc.), the Outpatient Treatment Report Date Range, the Routing Location, and the Comments. When the edits are complete, the user clicks **Close Window** to save the changes (Figure 2-69).

The screenshot shows a software window titled 'View/Edit Selected Request'. At the top, there are several input fields: 'Pt. Name' (redacted), 'Requested By' (redacted), 'RO: ST. PETERSBURG-RO', 'Request Date: APR 17, 2003', 'Document Type: ACTIVITY DATE', 'Date Last Status Changed: APR 17, 2003', and 'Finalization Date:'. Below these are two columns of checkboxes for document types: 'Notice of Discharge', 'Hospital Summary', 'Certificate (21 Day)', 'Other/Exam (Review/Remarks)', 'Special Report', 'Competency Report', 'VA Form 21-2880', 'Asset Information', 'Admission Report', and 'Beginning Date Care'. To the right of these is a table with 'Completion Date' and 'By' headers and several empty rows. Further down are fields for 'Outpatient Treatment Report (Date Range): 01-01-2001 to 04-01-2003', 'Completion Date:', 'By:', 'Routing Location: BAY PINES 516', and 'Encounter Date: JUN 28, 2002@08:30'. A large text area for 'Comments' contains the text 'This is a sample 7131 request'. At the bottom center is a 'Close Window' button.

Figure 2-69

2.4 CAPRI Reports (Patient-Specific)

The **Reports** tab allows the user to make various patient inquiries, review registration and profile data, and request surgery reports for the selected veteran.

2.4.1 Patient Inquiry

This report provides demographic, eligibility, and treatment information about the selected patient.

2.4.2 Detailed Inpatient Inquiry

This report lists all of the patient's inpatient admissions, with the date, time, and ward. The user can select an admission and click **OK** to get detailed information about that admission. This includes admission and discharge dates, transfers between wards, care providers, and diagnosis.

2.4.3 C&P Exam Detail

This report was moved to the **C&P Exams** tab. If attempting to use this report, the user is directed to that tab.

2.4.4 7131 Detail

This report was moved to the 7131 Request tab. If attempting to use this report, the user is directed to that tab.

2.4.5 Additional Treating Facilities

This report shows if the patient was treated at any VHA facilities other than the one currently connected to by the user.

2.4.6 View Registration Data

This report provides full demographic data, including military information, for the selected patient.

2.4.7 Patient Profile Medical Administration Service (MAS) (Full)

The following screen is the default – it specifies all dates, appointments, enrollments, team information, edits, dispositions, and the means test. The user can change the generated report to exclude particular types of information by selecting **No** for that particular type.

2.4.8 Surgery Report

This option generates a list of all available surgery reports for the selected patient. If the user selects a procedure from the list, the **OK** button is enabled.

2.4.9 Other Patient-Specific Reports

As noted below in the non-patient-specific reports section, if a veteran is selected prior to choosing Reports from the File menu, two of the reports have additional options. The **Reprint a 21-Day Certificate** and the **Reprint a Notice of Discharge** reports allow the user to choose either for a date or for the patient selected. Refer to the next section for details on the other reports accessed from the Reports option under the File menu.

2.4.10 Reprint a 21-Day Certificate

This option is used to reprint a 21-Day Certificate for a particular patient. After selecting a patient, the user accesses Reports under the File menu. The resulting report dialog box includes that patient as a selection option. If the user does not have a patient selected, the dialog box does not include this as an option. The certificate produced is exactly the same as the original certificate. ROC 119, which appears at the bottom of each certificate, stands for VA Form 119 – Report of Contact.

2.4.11 Reprint a Notice of Discharge

It may be occasionally necessary to reprint a Notice of Discharge for a patient. After selecting a patient, the user accesses Reports under the File menu. The resulting report dialog box includes that patient as a selection option. If the user did not have a patient selected, the dialog box would not include this as an option. If the admission associated with the 7131 was deleted and notification already sent, a message is displayed. The message includes the patient's name, SSN, date and time of admission, notice that the admission has been deleted, and a recommendation to contact the medical center.

2.5 CAPRI Reports (Non-Patient-Specific)

The non-patient-specific CAPRI Reports are accessed by selecting Reports under the File menu.

2.5.1 C&P Exams Reports

AMIS 290

This option electronically produces the AMIS C&P report that was manually produced by the regional office. It is a general system of computer programs used to process management reports. The AMIS 290 report covers compensation and pension examination request activity. The regional office AMIS 290 calculates the data based only on that specific regional office's requests, or when the regional office is left blank, it calculates the data for all regional offices. The average processing time reported on the AMIS 290 report now accounts for lost 2507 request processing time due to appointment reschedules at the request of the veteran. Processing time for an insufficient request will include the processing time of the original request. In addition to a hard copy being produced, this option allows the user to send a MailMan message either locally or via network mail. The mail bulletin will contain the same information that appears on the report.

In support of the joint VA/DoD Disability Evaluation System (DES) pilot program, CAPRI has been modified to provide the capability to produce separate AMIS 290 report statistics for the following five new Priority of Exam types:

1. Agent Orange
2. BDD Benefits Delivery at Discharge
3. BDD Quick Start
4. DES Claimed Condition by Service member
5. DES Fit for duty

By selecting one of the following filters to run the AMIS 290 report, CAPRI will produce separate statistics as indicated:

- Agent Orange
- Benefits Delivery at Discharge and Quick Start
- Disability Evaluation System Claimed Condition by Service Member and Fit for Duty

- All priorities except AO, BDD, DCS, DFD, and QS.

Figure 2-70 shows the selection appropriate to produce an AMIS 290 report for all priorities except AO, BDD, DCS, DFD and QS. As appropriate, this report would include statistics for Priority of Exam(s) types:

- TERMINAL
- POW
- ORIGINAL SC
- ORIGINAL NSC
- INCREASE
- REVIEW
- OTHER
- INSUFFICIENT EXAM

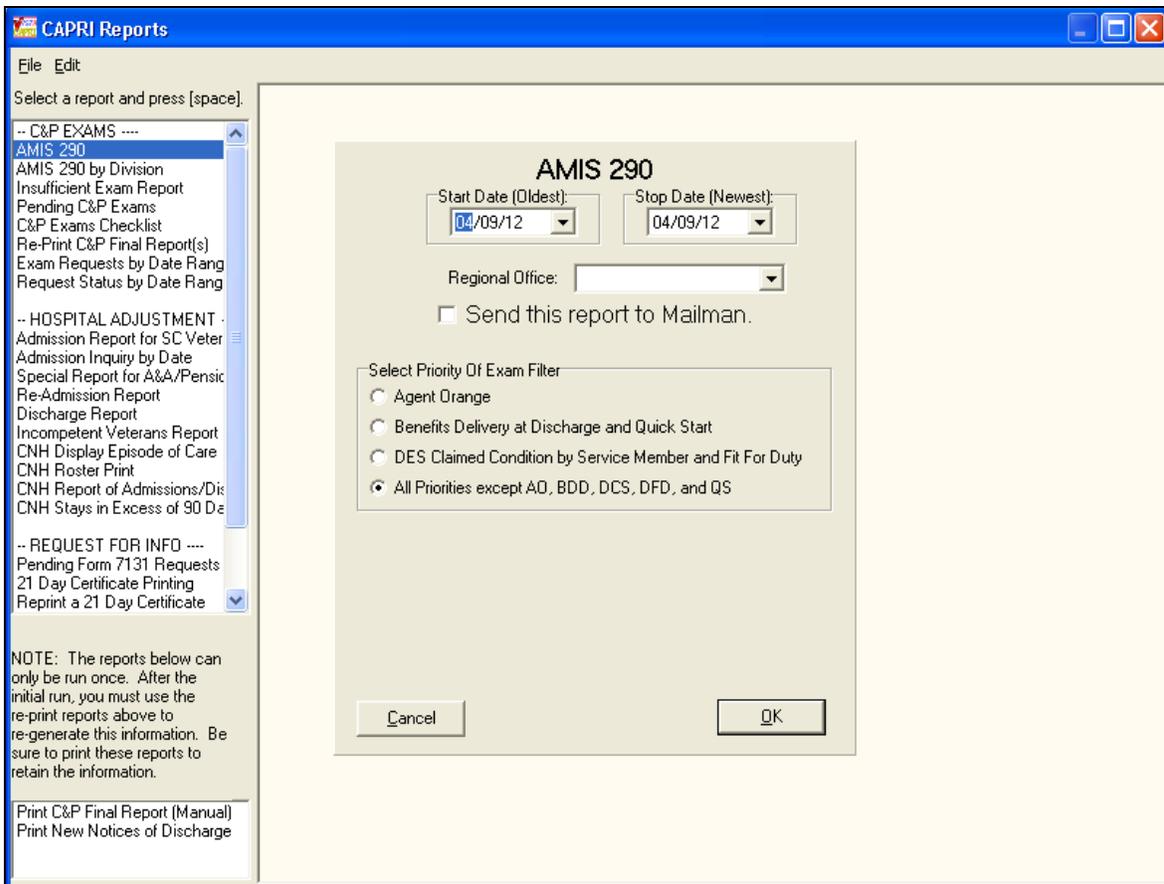


Figure 2-70

Figure 2-71 shows the output from the AMIS 290 report.

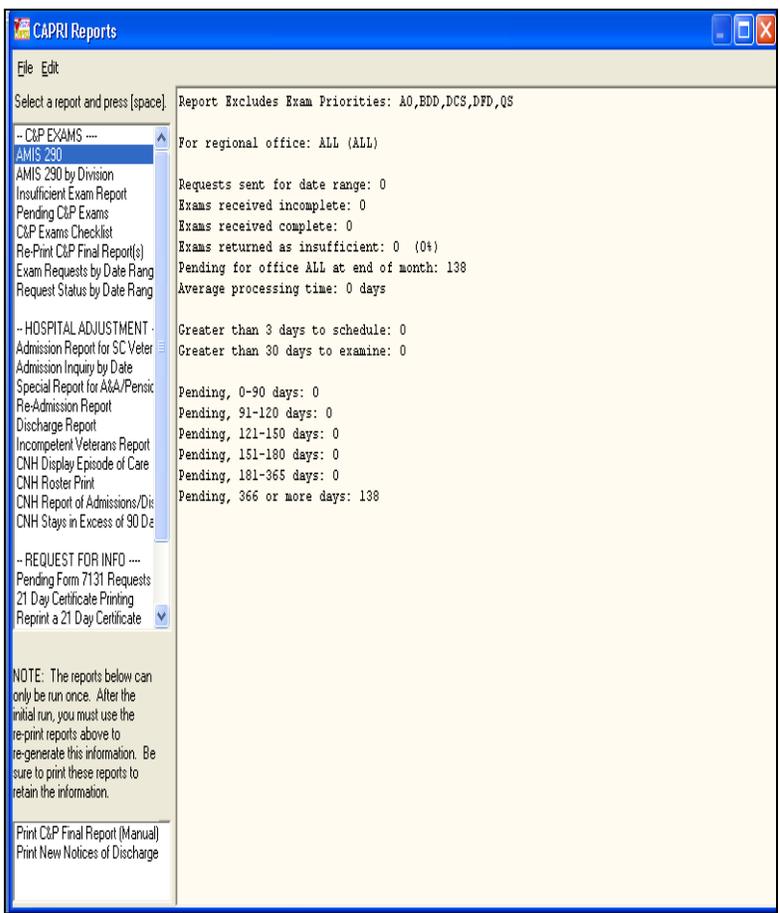


Figure 2-71

The terminology below may help interpret the AMIS 290 and Insufficient Exam Report.

2.5.1.1 Total Pending from Previous Month

This is the total number of 2507 requests reported to MAS before the last day of the previous month that were not completed prior to the end of that month, or were completed prior to the end of that month and reopened.

2.5.1.2 Requests Received for Date Range

Total number of requests that were not entered with a priority of exam equal to INSUFFICIENT and had a date reported to MAS that fell within the date range entered by the user.

2.5.1.3 Exams Returned as Insufficient

Total number of requests that were entered with a priority of exam equal to INSUFFICIENT and had a date reported to MAS that fell within the date range entered by the user.

2.5.1.4 Requests Returned Complete

Total number of requests that have a date released that fell within the date range entered and have a request status of COMPLETED, PRINTED BY RO or RELEASED TO RO, NOT PRINTED.

2.5.1.5 Requests Returned Incomplete

Total number of requests that have a cancellation date that falls within the date range entered and a request status that equals CANCELLED BY RO or CANCELLED BY MAS.

2.5.1.6 AMIS 290 by Division

This is the same report as the AMIS 290 above, but the user can limit the report to a single division of the VHA facility that performs C&P examinations, such as a community-based clinic.

2.5.1.7 Insufficient Exam Report

The Insufficient Exam Report option prints a report of 2507 requests entered with a priority of INSUFFICIENT EXAM for a specified date range. The user may choose a detailed or summary version of the report. Only exam reasons and types that have information to report are included on the detailed version of the report.

The summary version of the report is divided into two parts. The first part contains the total number of 2507 requests/exams received for the date range, the total number of priority insufficient requests/exams for the date range, and the percentage of insufficient requests/exams received. Due to the rounding of the component percentages, the total of the percentages may not equal 100%. The second part of the summary version is a breakdown of each reason an exam was returned. The detailed version allows the user to display one, many, or all insufficient reasons and AMIE exams.

Other information provided includes exam type, patient name, SSN, and claim number. Provider and exam date on this report is the provider and date from the originally completed 2507. The exam date will not be included if the original 2507 has been purged. The length of the veteran's name and the provider are limited to 15 characters each. If either field has been truncated, it will appear with two asterisks (**). If an insufficient 2507 is transferred from one site to another, that exam is reported on the insufficient exam report for both sites (original and remote).

2.5.1.8 Pending C&P Exams

This option will print out all pending C&P requests. The user may sort the reports by request status, routing location, veteran name, or age of the request.

When sorting by status, the report can be tailored to identify NEW, PENDING, TRANSCRIBED, or ALL pending C&P exams. Sorting by TRANSCRIBED may be useful for identifying ready to rate claims that have been completed but not released to the RO. Common delays for not releasing transcribed results include waiting for a physician's signature and/or waiting for additional required tests or studies. An inquiry to the VAMC C&P clinic can clarify reasons as to why TRANSCRIBED results have not been released if an excessive number of days have elapsed since the date of the C&P exam request.

Each report displays the following information, if applicable: veteran name, SSN, claim number, request date, elapsed days, exams requested, and requester name and location. The total number of exams pending will also be provided.

2.5.1.9 C&P Exams Checklist

The **Exam Check List for RO** option is used to print a checklist used by regional office personnel to select compensation and pension examinations for veterans. The request worksheet lists the body systems and the exam worksheet names. It also contains a section for remarks. The top portion of the work sheet allows the requester to enter veteran-specific information including:

- Veteran's name, SSN, and Claim Number (C-Number)

- VAMC where the exam is to be performed
- Veteran’s day and night telephone numbers
- Power of Attorney
- Date the exam was ordered and by whom
- Insufficient exam date

2.5.1.10 Re-Print C&P Final Report(s)

This option allows the reprinting of final 2507 exams with the status of **Completed, printed by RO**. The reports are sorted by the last two digits of the claim number. The user must enter the date the report was previously printed. Reprinting a request is not allowed unless the person requesting the reprint has a division which matches the station number of the requesting regional office. The exam must have the status **Completed, printed by RO** or **Released to RO, not printed**. The package is designed to print any lab/radiology results designated for C&P. When printing, the system will examine all lab/radiology results for 120 days before the release date. The output will include a summary portion that includes patient name, SSN, claim number, and request date. The total number of requests to be printed will also be provided.

2.5.1.11 Exam Requests by Date Range

This report generates a simple list of all exam requests entered within the specified date range. The report is sorted by date of entry. The following fields are reported: SSN, Patient Name, Request Date, Date Released, Date Printed, and Status. The report was created primarily to assist VHA in tracking exams that may have been requested but not released.

C&P exam Status comprises the following exam request categories:

- **New** exam requests from VBA
- **Pending, Reported** exam requests acknowledged by VHA
- Canceled by MAS
- Canceled by RO
- Released to RO, Not Printed
- Completed, Printed by RO

2.5.1.12 Request Status by Date Range

This report generates a simple list of exam requests by “Request Status” entered within the specified date range. In addition, the statuses of New; Pending, Reported; and Released to RO, Not Printed may be run for a blank date range by choosing “Yes” to “Blank Date Range”. The following fields are reported: SSN, Patient Name, Request Date, Date Released, Date Printed, Status, Date Cancelled, and VBA Requesting station.

The report is sorted by the date of the last request status change. When a blank date range is used for New; Pending, Reported; or Released to RO the report is sorted by “request date”. The report was created primarily to assist VBA to better track exam requests as they are processed.

Request Status by Date Range allows the following status filters:

- All Statuses
- New
- Pending, Reported
- Canceled by MAS

- Canceled by RO
- Released to RO, Not Printed
- Completed, Printed by RO

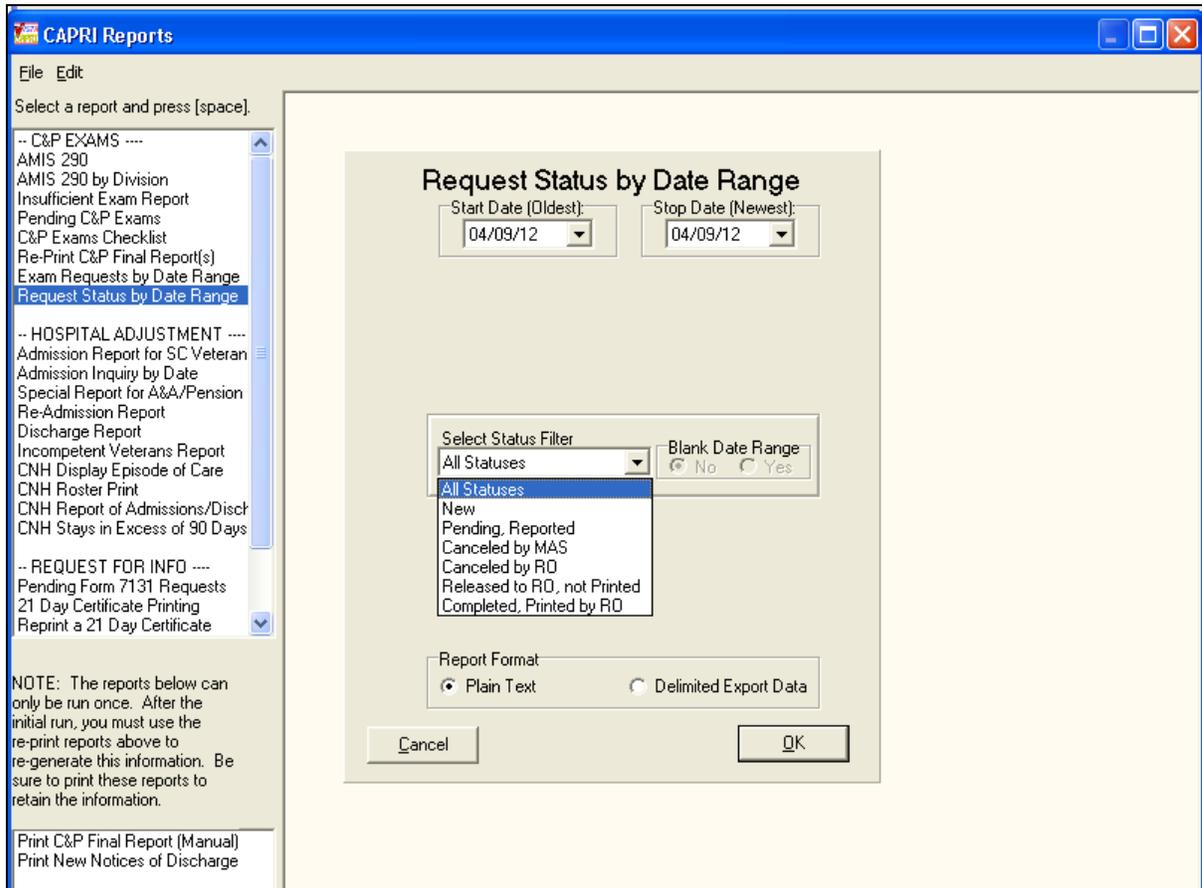


Figure 2-72

2.5.2 Hospital Adjustment Reports

CAPRI has been modified to allow downloading of Hospital Adjustment Reports data in addition to viewing on screen or printing, with the exception of the Display Episode of Care report. The data can be downloaded from these reports in text delimited or comma separated value file formats so that further analysis can be performed on the data such as searching and sorting; where these capabilities are provided by external applications capable of accepting the data (e.g.: Microsoft Access® or Microsoft Excel®).

Note: When using Microsoft Excel® to import delimited .txt files downloaded from CAPRI, care must be taken to set the data type of the SSN column in the spreadsheet to “Text” while importing. If the default data type of “general” is used for an SSN field, all the leading zeroes in SSNs will be truncated and the resultant SSN data will not contain 9 digits. (Ex.: 000-00-XXXX will be truncated to XXXX).

2.5.2.1 Admission Report for SC Veterans

This option reports all service-connected admissions to the facility the user is connecting to for any given date range. Each time the report is processed and contains data, the date is captured and stored. It is then displayed as the “last run date” for the next processing session. Information, which may be provided for each patient found, includes claim number, claim folder location, SSN, admission date, admitting diagnosis, discharge date, bed service, whether the patient is receiving Aid and Attendance (A&A) or pension, and eligibility data. Depending on the date range selected, this report could be quite lengthy. Figure 2-73 shows the filter criteria for an Admission Report for SC Veterans.

Figure 2-73

2.5.2.2 Admission Inquiry by Date

This creates a report that matches the data generated by the AMIE option of the same name. It is a cumulative report containing all admissions for a given date range. The report is designed primarily as an auditing tool for the RO. Information which may be provided for each patient includes claim number, claim folder location, SSN, admission date, admitting diagnosis, discharge date, bed service, whether the patient is receiving A&A or pension, and eligibility data. Depending on the date range selected, this report can be quite lengthy.

Step 1 – The user enters a date range using **Stop date** and **Start date**.

Step 2 – A specific regional office is selected.

Step 3 – The user clicks **OK**.

The **Admission Inquiry By Date informational** info box (Figure 2-74) displays the last report that was generated either using CAPRI or the corresponding option in AMIE roll and scroll. This can be used as a reminder when running a new report of this type.

Figure 2-74

2.5.2.3 Special Report for A&A/Pension

This report option provides information on veterans receiving either pension or A&A. The selectable patient movement types are limited to any active discharge types at the medical facility. Some of the data elements include claim number, claim folder location, SSN, admission date, admitting diagnosis, discharge date, bed service, whether the patient is receiving A&A or pension, and eligibility data. Depending on the date range selected, this report can be quite lengthy. CAPRI has been modified to display the date range selected to produce the report in the report output at the top of the report.

The user selects one or more of the special report types by checking the box next to the report name. Some of the choices are pre-selected to AMIE default settings, but may be unchecked to remove them from the final report. Date range is the same in other CAPRI report options. The report can be run for all regional offices or for a specific one. The default is for all offices. After all selections are made, the user selects **Run Report**.

Figure 2-75 shows the report filtering criteria.

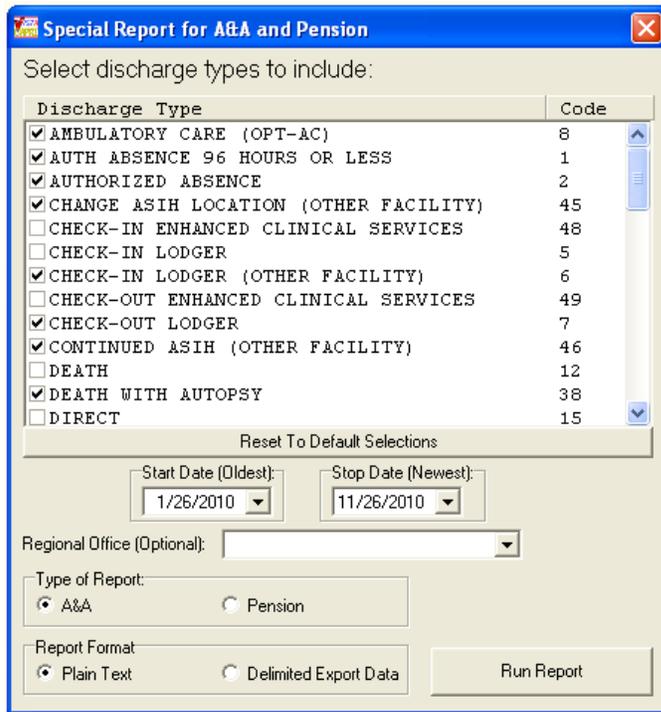


Figure 2-75

Figure 2-76 shows the report produced with the date range included at the top of the report.

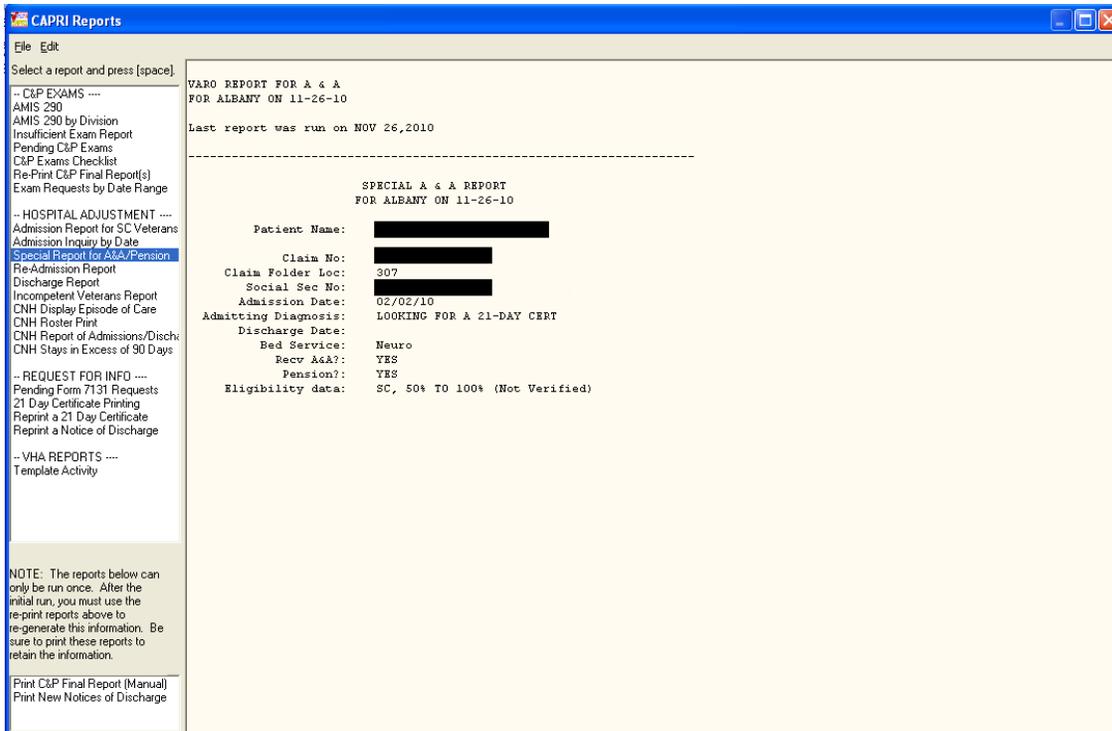


Figure 2-76

2.5.2.4 Re-Admission Report

This report compiles information pertaining to any veteran receiving pension or aid and attendance who has been readmitted to a facility within 185 days of his or her last discharge date.

The following criteria must be met for the patient to appear on this report:

- If the patient is in receipt of pension and Hospital is selected: readmitted within 185 days of last discharge and has a length of stay > 89 days.
- If the patient is in receipt of pension and Dom (Domiciliary) is selected: readmitted within 185 days of last discharge and has a length of stay > 59 days.
- If the patient is in receipt of aid and attendance and either Hospital or Dom is selected: readmitted within 185 days of last discharge, has a current length of stay greater than 29 days, and last discharge was IRREGULAR.

Information provided may include veteran's claim number, claim folder location, eligibility, SSN, and whether or not in receipt of pension and/or aid and attendance. Admission data includes admission date, admission diagnosis, discharge date, discharge type, and bed service. Figure 2-77 shows the filter criteria for a Re-Admission Report.

The screenshot shows a dialog box titled "Re-Admission Report". At the top, there are two date pickers: "Start Date (Oldest):" with a dropdown arrow and the date "12/10/2009" displayed, and "Stop Date (Newest):" with a dropdown arrow and the date "12/10/2010" displayed. Below these is a section labeled "Do you want:" with two radio buttons: "Hospital" (which is selected) and "Dom". Below that is a section labeled "Report Format:" with two radio buttons: "Plain Text" (which is selected) and "Delimited Export Data". At the bottom of the dialog are two buttons: "Cancel" on the left and "OK" on the right.

Figure 2-77

2.5.2.5 Discharge Report

This option will report service connected, A&A, pension, or all discharges for the facility the user is connected to for any given date range. Each time the report is processed and contains data, the date is captured and stored. It will then be displayed as the **last run date** for the next processing session. Information provided for each patient record returned may include claim number, claim folder location, SSN, discharge date, type of discharge, and length of stay, bed service, in receipt of A&A or pension, and eligibility data. Depending on the date range and number of discharge types selected, the report could be quite lengthy. Figure 2-78 shows the filter criteria for a Discharge Report.

Figure 2-78

2.5.2.6 Incompetent Veterans Report

This option reports all veterans who have been ruled incompetent by Civil or VA authorities. For this report to run correctly, either the DATE RULED INCOMPETENT (VA) or DATE RULED INCOMPETENT (CIVIL) fields must have been edited by VHA personnel (OR) the RATED INCOMPETENT field in the PATIENT file must contain a YES value.

Each time the report is processed and contains data, the date is captured and stored. It will then be displayed as the **last run date** for the next processing session. Information provided for each record returned may include claim number, claim folder location, SSN, discharge date, type of discharge, length of stay, bed service, eligibility data, and date ruled incompetent. Depending on the date range selected, the report could be quite lengthy. Figure 2-79 shows the filter criteria for an Incompetent Veterans Report.

Figure 2-79

2.5.2.7 Fee Basis Community Nursing Home (FBCNH) Reports

The Veterans Administration (VA) Office of the Inspector General (OIG) Findings from Combined Assessment Program (CAP) reviews of VBA Regional Offices (ROs) disclosed that improvements could be made to process hospital adjustments in a more timely and efficient manner. VBA is required by law to reduce certain C&P benefits for veterans receiving hospital and/or domiciliary care furnished at VA expense; this includes patients receiving elective FBCNH care at VA expense. Elective FBCNH Reports are not currently available in CAPRI, and must be obtained from AMIE as a secondary option to VBA RO personnel. For VBA RO personnel to have all relevant hospital reports in one package the CAPRI reports HOSPITAL ADJUSTMENT section has been modified to add the following FBCNH reports as available selections:

1. Report of Admissions/Discharges for CNH
2. FBCNH Roster Print
3. CNH Stays in Excess of 90 Days
4. Display Episode of Care.

This enhancement provides a number of benefits from contributing to improved timeliness and accuracy of hospital adjustment process through automation, thereby decreasing administrative cost of the VBA hospital adjustment program, no longer needing to provide technical support for VBA ROs personnel for AMIE VistA users and improving delivery of services to Veterans.

2.5.2.8 Report of Admissions/Discharges for CNH

This report and its data will be identical to “CNH ADMISSIONS AND DISCHARGES” report that is produced within the Fee Basis application that is used to report admissions to and discharges from a Contract Nursing Home within a specified date range. Figure 2-80 shows the filter criteria for a Report of Admissions/Discharges for CNH.

Figure 2-80

2.5.2.9 FBCNH Roster Print

This report and its data will be identical to the “Nursing Home Roster” that is produced within the Fee Basis application that is used to print a list of Community Nursing Homes and currently admitted Fee Basis veteran patients. Figure 2-81 shows the filter criteria for a



Figure 2-81

2.5.2.10 CNH Stays in Excess of 90 Days

This report and its data will be identical to “ACTIVE CNH STAYS IN EXCESS OF 90 DAYS” report that is produced within the Fee Basis application that lists all ACTIVE CNH stays for a patient that meets or exceeds 90 days as of the effective date entered. Figure 2-82 shows the filter criteria for a CNH Stays in Excess of 90 Days report.



Figure 2-82

2.5.2.11 Display Episode of Care

This report and its data will be identical to the “Display Episode of Care” that is produced within the Fee Basis application that displays all admission, transfer, and discharge movements for one specified episode of care in a Community Nursing Home for the selected patient. Figure 2-83 and Figure 2-84 show the selection criteria for accessing a Display Episode of Care report.

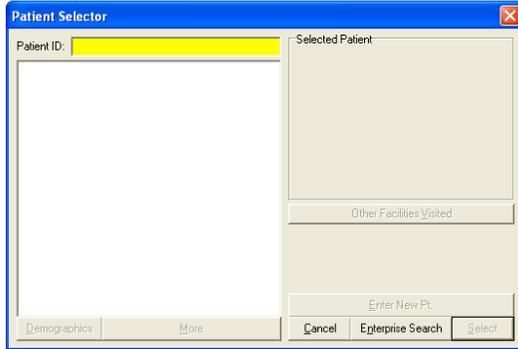


Figure 2-83

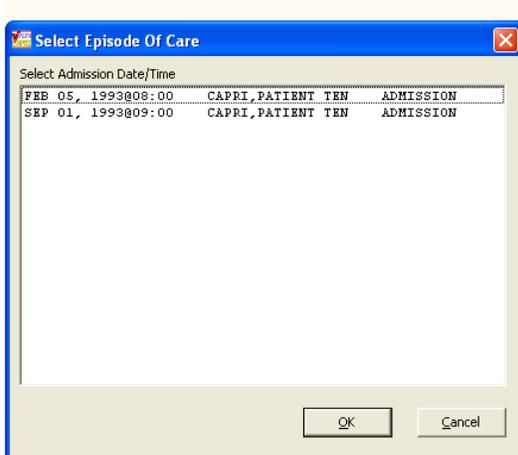


Figure 2-84

2.5.3 Request for Information Reports

2.5.3.1 Pending Form 7131 Requests

This report displays all requests that are not finalized. It lists only the items pending for each patient request. The number of elapsed days (total work days passed since the request was logged) is displayed which may be useful in keeping track of outstanding requests. The user may choose to sort the report by regional office number and division. If the user chooses to report for a specific division, any 7131 that has that division responsible for any portion of the request is included.

Requests may appear on this report with no items listed as pending. These are requests where the final item(s) have been completed but the request itself has not yet been finalized by the system. This should be a rare occurrence. If this does occur, the user should wait 24 hours to see if the auto-finalization program remedies the situation.

If the auto-finalization program did not run, the user may use the Request for 7131 Information options to edit the request. The IRM Service of the medical center the user is connecting to should be notified if it appears that the auto-finalization program is not set to run. Because the pending report

may serve many divisions or remote sites, the division responsible for the completion of the request is displayed at the top of each printed record.

2.5.3.2 21-Day Certificate Printing

This option is used to print 21-Day Certificates that were previously requested. They must have been completed and released by VHA before they can be printed. ROC 119, which appears at the bottom of each certificate, stands for VA Form 119. If the length of stay for the selected episode of care is 21 days or greater, a certificate is generated regardless of the request date.

It should also be noted that upon generation of a certificate, the system will automatically modify the existing 7131 request for the veteran to show requests for a Notice of Discharge and Hospital Summary. This is done ONLY if they are not already requested, or were requested and previously completed. If there are no new 21-Day Certificates to print, CAPRI displays a message. The only prompt is for device selection.

2.5.3.3 Reprint a 21-Day Certificate

This option is used to reprint all 21-Day Certificates by the original processing date or an individual certificate if a patient's CAPRI record has been previously selected. The user must know the date the certificate was originally printed to reprint by date. The certificate produced is the same as the original certificate. ROC 119, which appears at the bottom of each certificate, stands for VA Form 119 – Report of Contact.

2.5.3.4 Reprint a Notice of Discharge

Items such as a **Notice of Discharge** are automatically tracked and issued ONLY when the event occurs. At that point, they become a **7132, Notice of Discharge**. From time to time, it may be necessary to reprint a Notice of Discharge for a patient. This option allows the user to reprint notices for all veterans for a selected processing date. If the admission associated with the 7131 was deleted and notification already sent, a message is displayed. The message includes the patient's name, SSN, date and time of admission, notice that the admission has been deleted, and a recommendation to contact the medical center.

2.5.4 VHA Reports

2.5.4.1 Template Activity

This report is specific to CAPRI and does not exist within roll and scroll AMIE. The primary intent is to assist VHA staff in tracking their site's examination template use within CAPRI. The report corresponds to the C&P Worksheets tab within CAPRI, which VBA staff may or may not be able to see. This tab is locked with a Security Key not normally provided to VBA.

2.5.5 Other Reports

The next two reports are a special type normally run only by a selected individual at the regional office. It is probable that these will be locked with a Security Key in a future version of CAPRI to prevent accidental use. After these reports are run, flags are set within AMIE that update the report's last date and time. If the report is accidentally run when it should not have been, any user could still generate the report again by using the re-print options, also available in the reports dialog box.

2.5.5.1 Print C&P Final Reports (Manual)

The Print C&P Final Report (Manual) option allows printing of 2507 examination results sorted by the last two digits of the claim number. It will print only those requests that have been released to the regional office and not printed.

This option will only be used by the regional office and should be executed only if there is no supporting paperwork to go with the final results (e.g., eye charts). The package is designed to print any lab/radiology results designated for C&P. When printing, the system will examine all lab/radiology results for 120 days before the release date. When a report is ready to be printed, it indicates that all exams for a particular request have been performed on the veteran (or canceled) and the results are completed, transcribed, approved, and released.

The output from this option includes the C&P final exam reports as well as a summary section. The summary section lists the patient name, SSN, claim number, and request date on each exam report that is printed. The total number of requests to be printed is also provided.

Final C&P results may be received at the regional office in the following three ways:

- **Direct printing** – completed at the regional office through the use of this option
- **FAX delivery** – if there is supporting paperwork for the final results, the request is flagged as such when it is released. After flagged, the user will not be able to print it using this option. Only one original copy is printed at the hospital, and it is faxed along with supporting paperwork. This copy is stored in the veteran’s folder (after being signed). Fax delivery of all paperwork ensures the entire exam is kept together.
- **U.S. Mail** – In cases where there is supporting documentation that would not FAX well, it is necessary to mail the entire package to the regional office. An example would be an eye exam that included several different charts.

2.5.5.2 Print New Notices of Discharge

Items such as a **Notice of Discharge** are automatically tracked and issued **ONLY** when the event occurs. At that point, they become a **7132, Notice of Discharge**. This option facilitates printing notices for all veterans since the last time the report was generated. If the admission associated with the 7131 was deleted and notification was already sent, a message is displayed. The message includes the patient’s name, SSN, date and time of admission, notice that the admission has been deleted, and a recommendation to contact the medical center.

The system is designed to automatically provide new notification of discharge in three cases:

- Veteran has a pending Notice of Discharge request logged on a 7131.
- Discharge is by death.
- Veteran is discharged to a community nursing home.

The discharges at the site are checked nightly for the current date minus seven days. Processing this date range gives the hospital time to correct any errors that occur in the discharge process, such as an incorrect discharge type.

If the admission associated with the 7131 was deleted and notification was already sent, a message is displayed. The message includes the patient’s name, SSN, date and time of admission, notice that the admission has been deleted, and a recommendation to contact the medical center. If a specific date range is needed, the Re-print option under the **Request for Info** heading should be used instead.

2.6 Admin Tab

The Admin tab combines information about the patient’s address and appointments, including admissions Figure 2-85.

2.6.1 Address Tab

The user can view the permanent address, temporary address, and **Past**, **Future**, or **All** appointments. The **Edit Address Information** button is inoperable for most users (Figure 2-85).

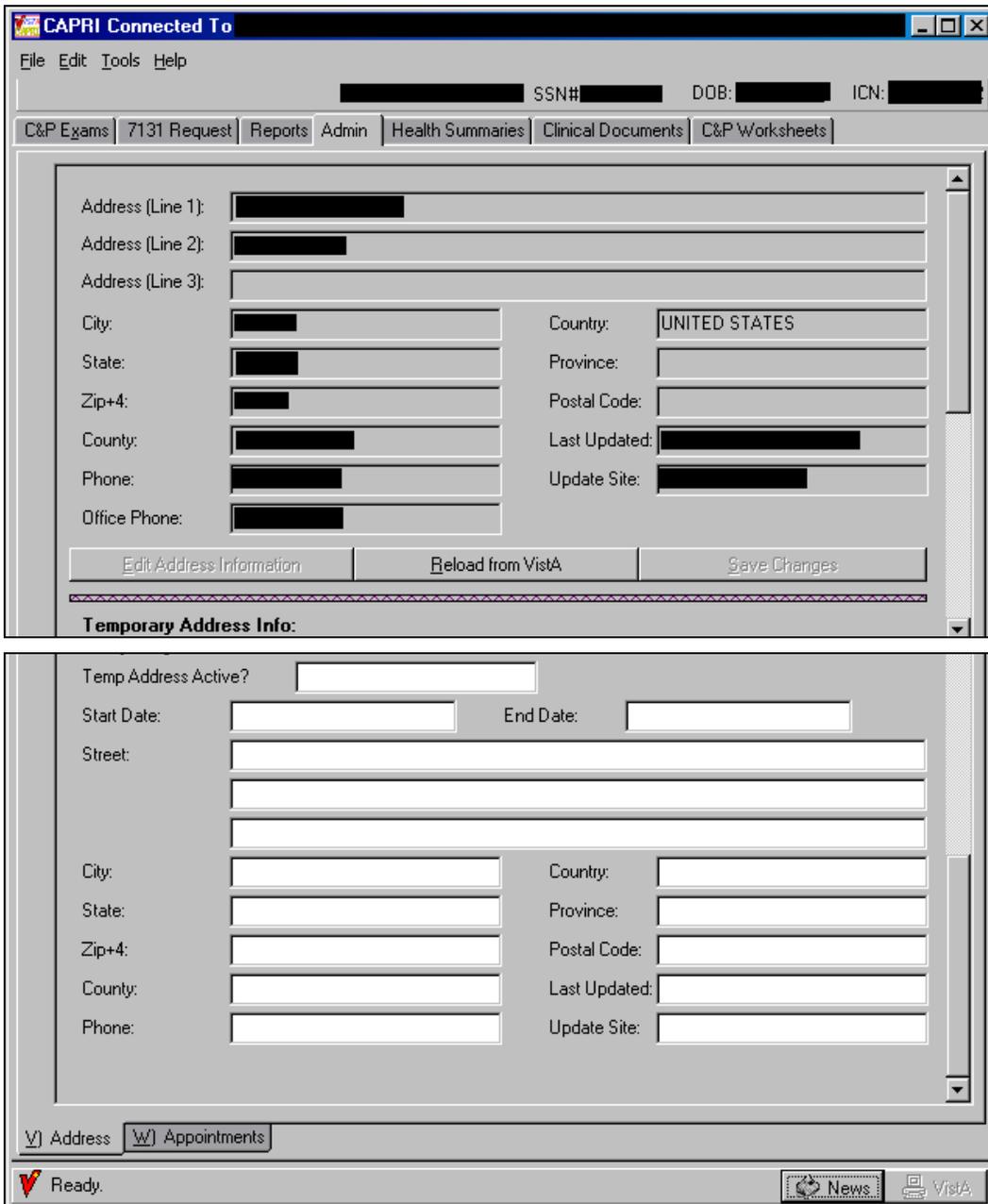


Figure 2-85

***Note:** The user can switch between the **Address** and **Appointments** tabs either by clicking the desired tab, or by depressing the **Alt** key and the letter designation of the tab. Example: depressing

the **Alt** and **v** keys takes the user to the Address. Pressing **Alt** and **w** takes the user to the Appointments.

2.6.2 Appointments Tab

The Appointments tab shows the status of all of the patient’s past and future appointments, as well as admissions, based on selections made by the user (Figure 2-86). If the appointment was cancelled, the status will show that the appointment was cancelled, by whom or the reason (such as CANCELLED BY CLINIC or NO-SHOW), and any cancellation remarks indicating the reason for the cancellation.

Step 1 – The user starts by selecting the **Admin** tab in CAPRI. The Address screen opens (Figure 2-85).

Step 2 – The user clicks the **Appointments** tab on the bottom left, and the Appointments screen is displayed (Figure 2-85). The default view is to show All Appointments.

Step 3 – The user clicks **Future Appointments** or **Past Appointments** to show the desired appointments (Figure 2-86).

Step 4 – The user clicks **Admissions** to see all past admissions (Figure 2-86).

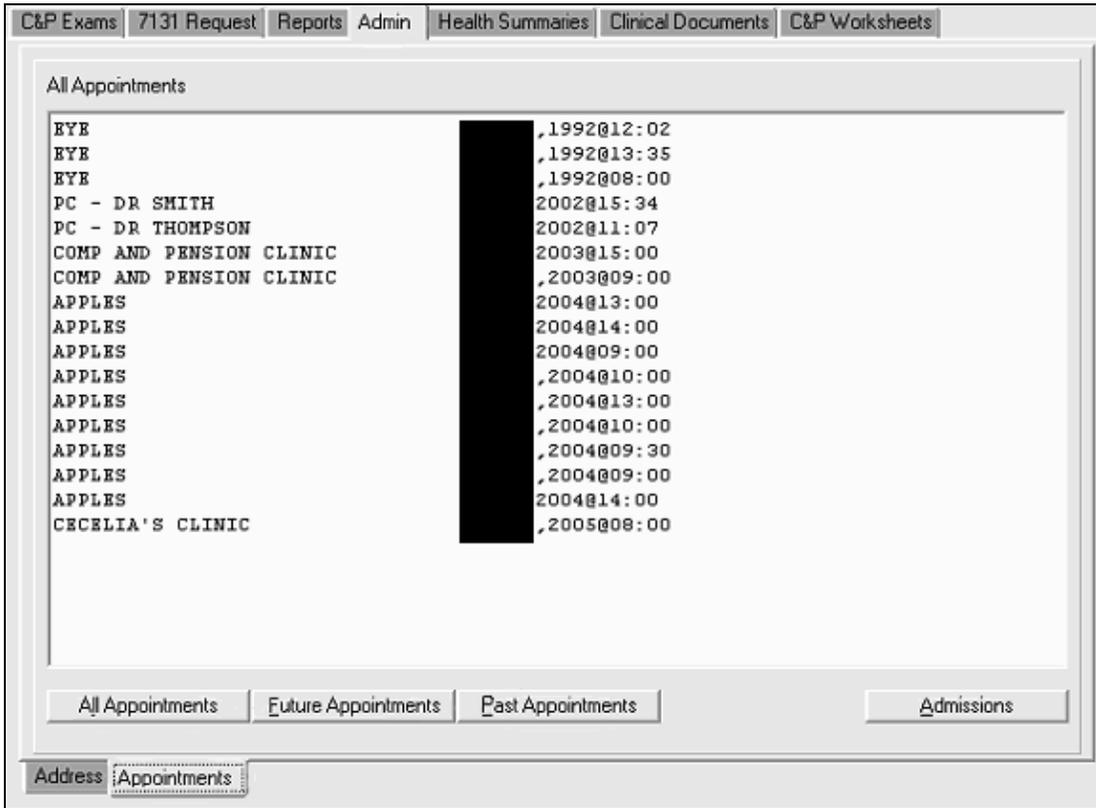


Figure 2-86

2.7 Health Summaries Tab

Health Summaries are customized reports comprising VistA components specified by end users. Most of these summaries were developed by the VHA facilities. Regional Offices can create special summaries that will appear on the menu. The Veterans Administration Regional Office (VARO) St.

Petersburg, in cooperation with the Veterans Integrated Service Network, VISN 8, developed a Health Summary called VARO Rating, which contains components specified by RVSRs to facilitate their work process. To develop a custom Health Summary, the user must contact the VHA facility’s IRM. The VARO Rating Health Summary in VISN 8 facilities include the following VistA components: demographics, imaging impressions, past and future clinic appointments, admissions and discharges, discharge summaries, progress notes, surgery reports, and medications. In addition to the reports on the menu, the user can create one-time Ad Hoc reports for use with a particular case.

2.7.1 Programmed Summaries

Step 1 – The user logs into CAPRI, selects a patient, and clicks on the **Health Summaries** tab. The following screen opens (Figure 2-87).

Step 2 – The left column shows all the various programmed Health Summaries available at the medical facility to which the user is connected (Figure 2-88). This menu will vary from facility to facility. The user uses the scroll bar to find a specific health summary. There are many useful health summaries that have been created at the user’s medical facility. This example pertains to the VARO Rating health summary that was created in VISN 8.

The user scrolls down to the Health Summary and selects its title in the left column. The report is automatically generated for viewing in the window on the right.

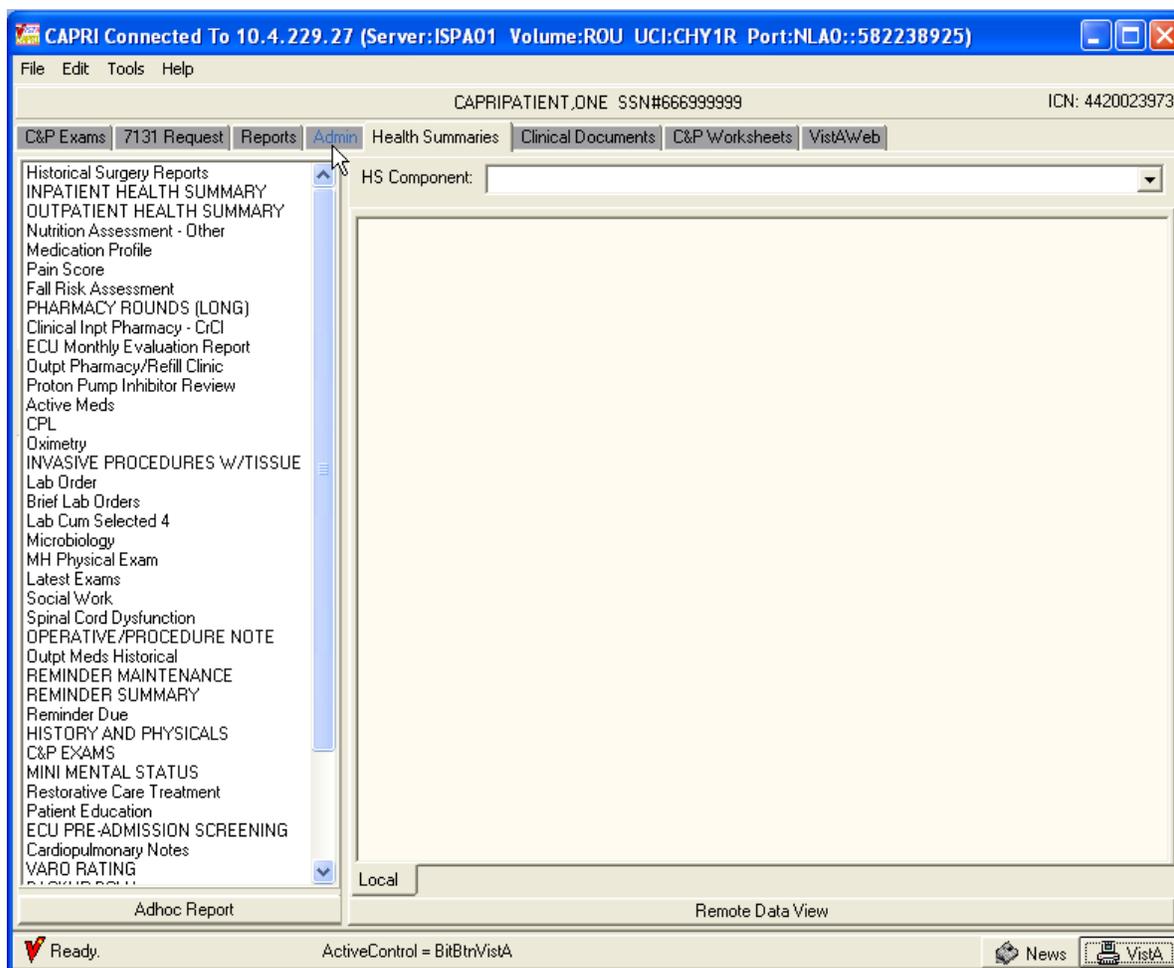


Figure 2-87

***Note:** If unsure what components are in a particular summary, the user can generate the summary and then click the down arrow to the right of HS Component field. A drop-down list lists the components (Figure 2-88).

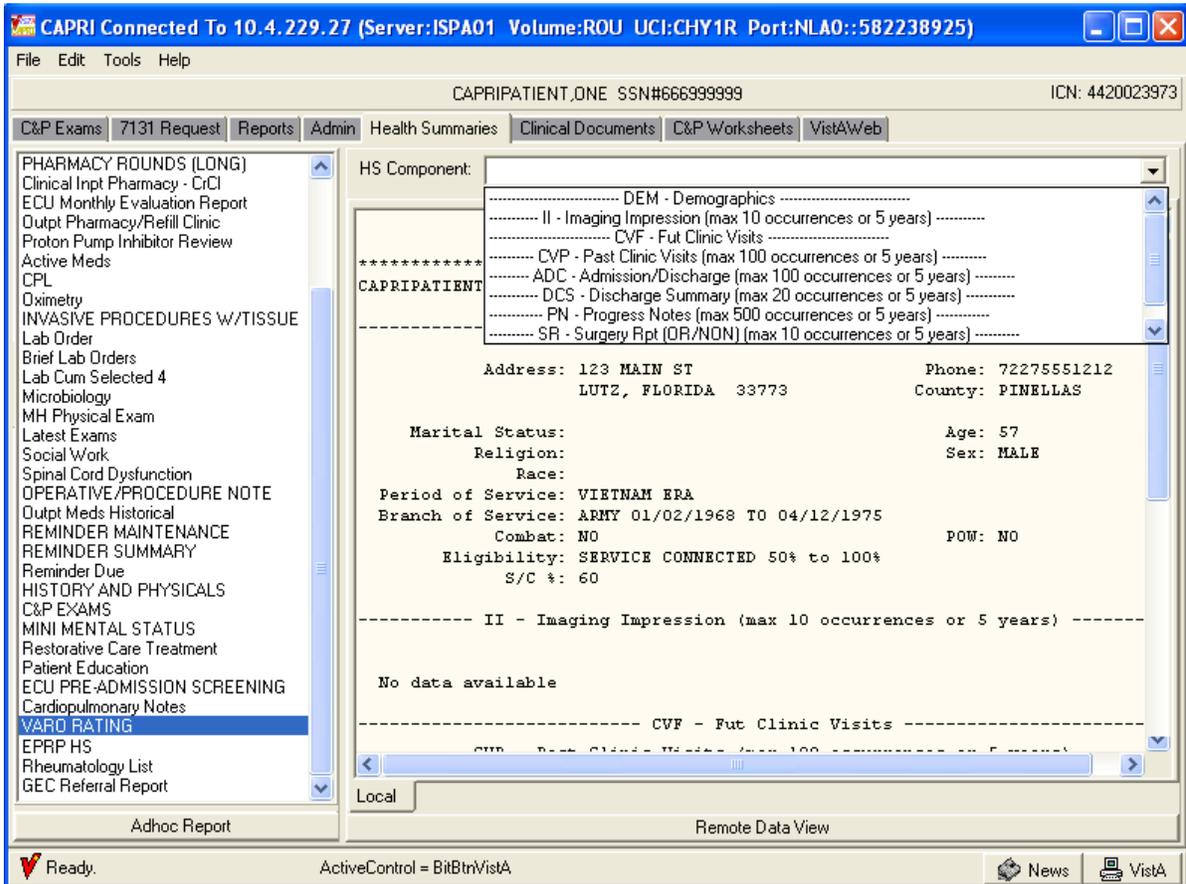


Figure 2-88

Step 3 – The user can scroll down the page to see the various components of the custom health summary. The components appear in the order that they are listed in the component box, which opens when the user selects the down arrow (Figure 2-88). The user can change the width of the summary window by clicking the center dividing line and dragging it to the side.

Step 4 – To print, the user selects Print from the File menu on the CAPRI menu bar.

2.7.2 Ad Hoc Report

Step 1 – The user logs into CAPRI, selects a patient, and clicks the **Health Summaries** tab. The following screen (Figure 2-89) opens:

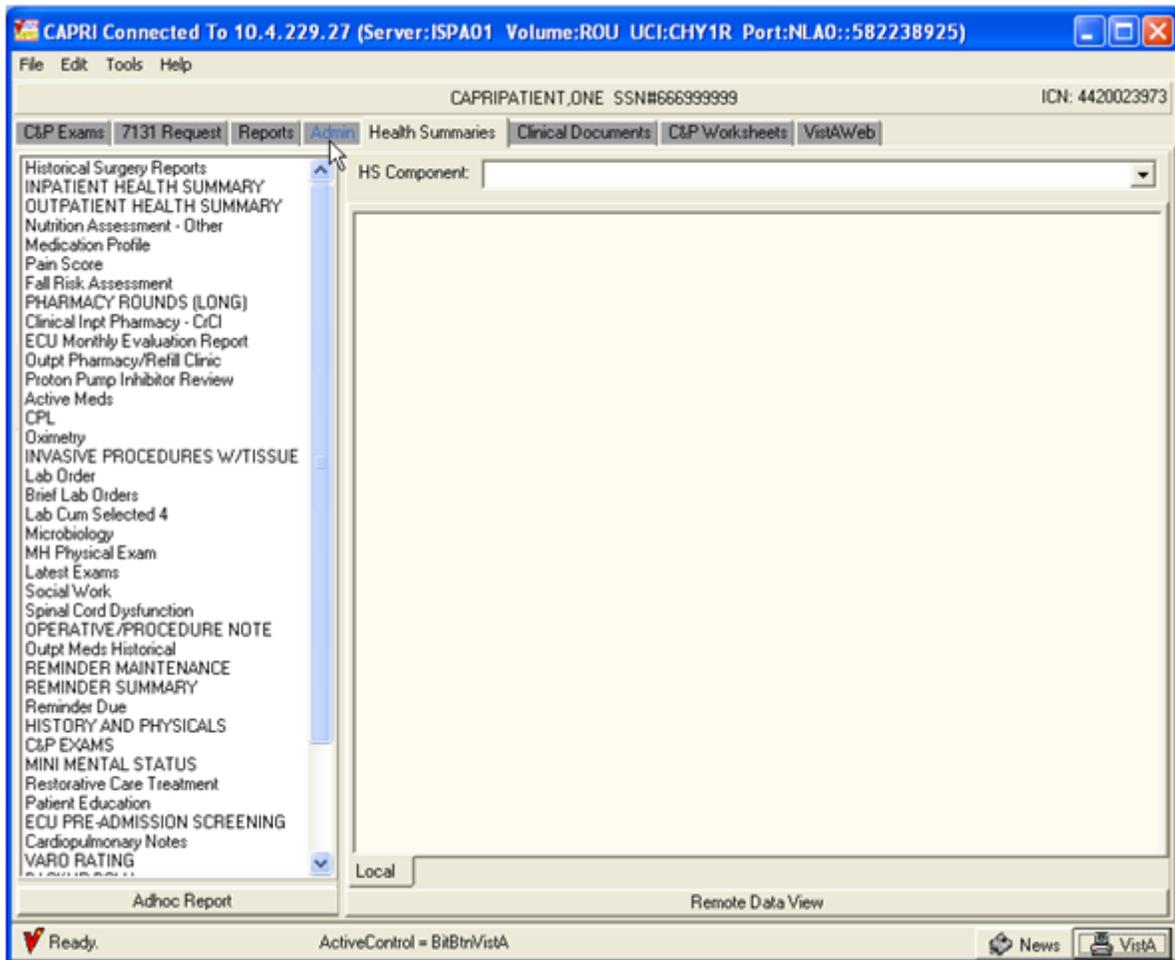


Figure 2-89

Step 2 – When the user clicks the **Adhoc Report** button, the Adhoc Health Summary screen is displayed (Figure 2-90).

Step 3 – The list of available components appears in the left column (Figure 2-90). The user can order these components by their Name, Abbreviation, or Display Header. The user can scroll down the list, or search by typing the first few letters into the box directly above the list. The user locates the component to add and then clicks the > button to move that component into the center column.

Step 4 – After the user has more than one component in the center column, the up and down arrow buttons are available. These buttons are used to change the order that the components appear in the report. The user selects the component, then clicks the arrow to move the component up or down in the list.

If a component was selected in error, then the (<) button can be used to remove it from the list. The (<<) button removes all selected components from the middle column.

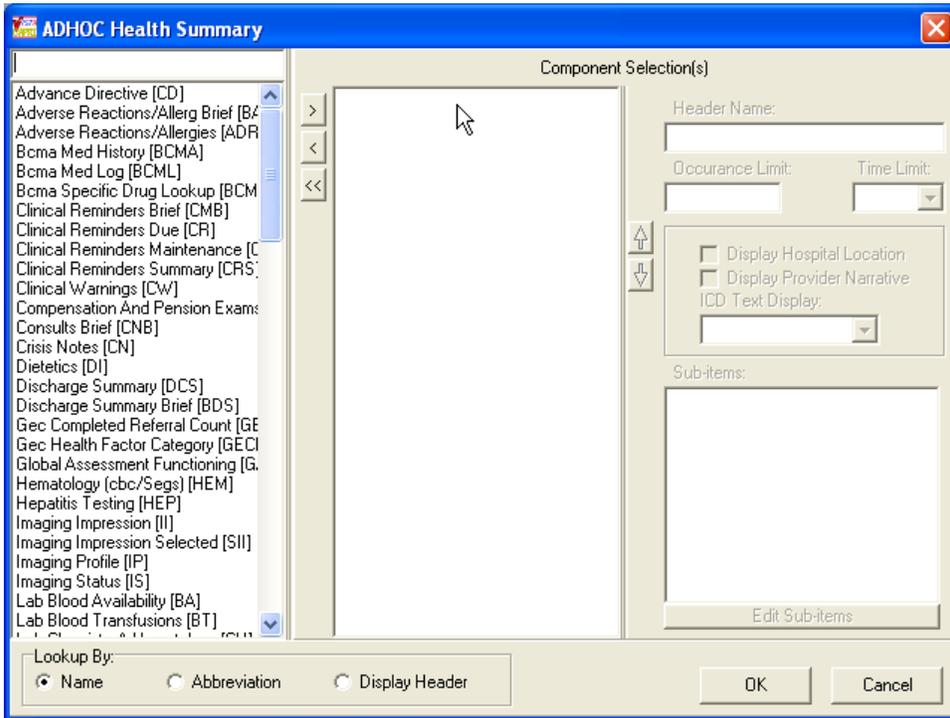


Figure 2-90

Depending on the component selected, the **Occurrence Limit** and **Time Limit** fields may be available. In the following example (Figure 2-91), the **Discharge Summary** component has an Occurrence Limit of 10 summaries and only summaries within the past 1 year are displayed.

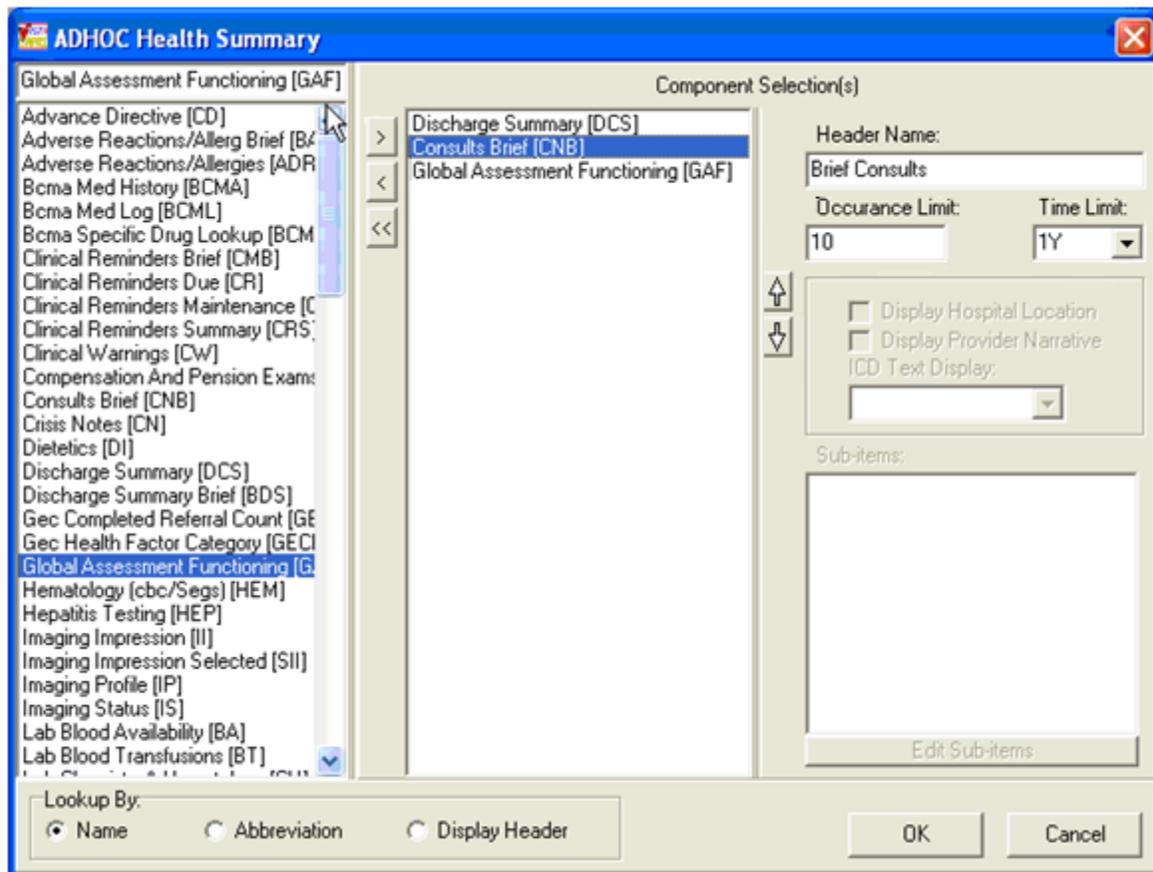


Figure 2-91

Step 5 – After selecting all the components needed in this report, the user clicks **OK**. The report is generated in the right window of the Health Summaries tab (Figure 2-92). The HS Component drop-down list shows the components selected if the user clicks the down arrow.

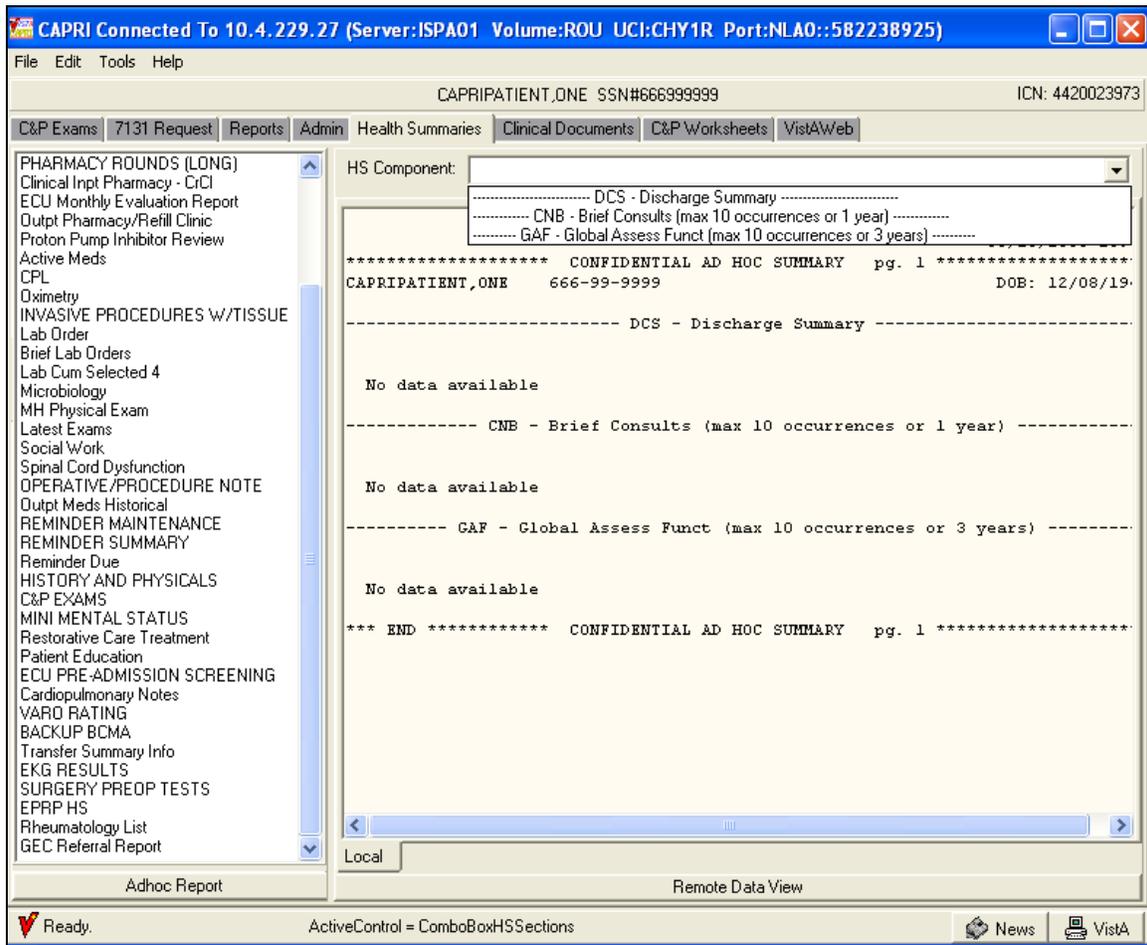


Figure 2-92

Step 6 – To print, the user selects **Print** from the File menu.

2.7.3 Remote Data View

CAPRI now includes remote data views. When the user selects **Remote Data View** within the Health Summary tab, CAPRI identifies all VA medical facilities where the patient has been treated as well as the last time the patient was treated at that facility. The user checks the boxes next to the facilities where it is desired for CAPRI to assemble Health Summaries. No additional accounts or sign-ons are necessary.

Step 1 – The user logs into CAPRI, selects a patient, and clicks the **Health Summaries** tab.

Step 2 – The user clicks the **Remote Data View** button.

Step 3 – CAPRI identifies the remote sites where the patient was treated (Figure 2-93).

Step 4 – The user checks the box next to the sites from which health summaries are needed (Figure 2-93).

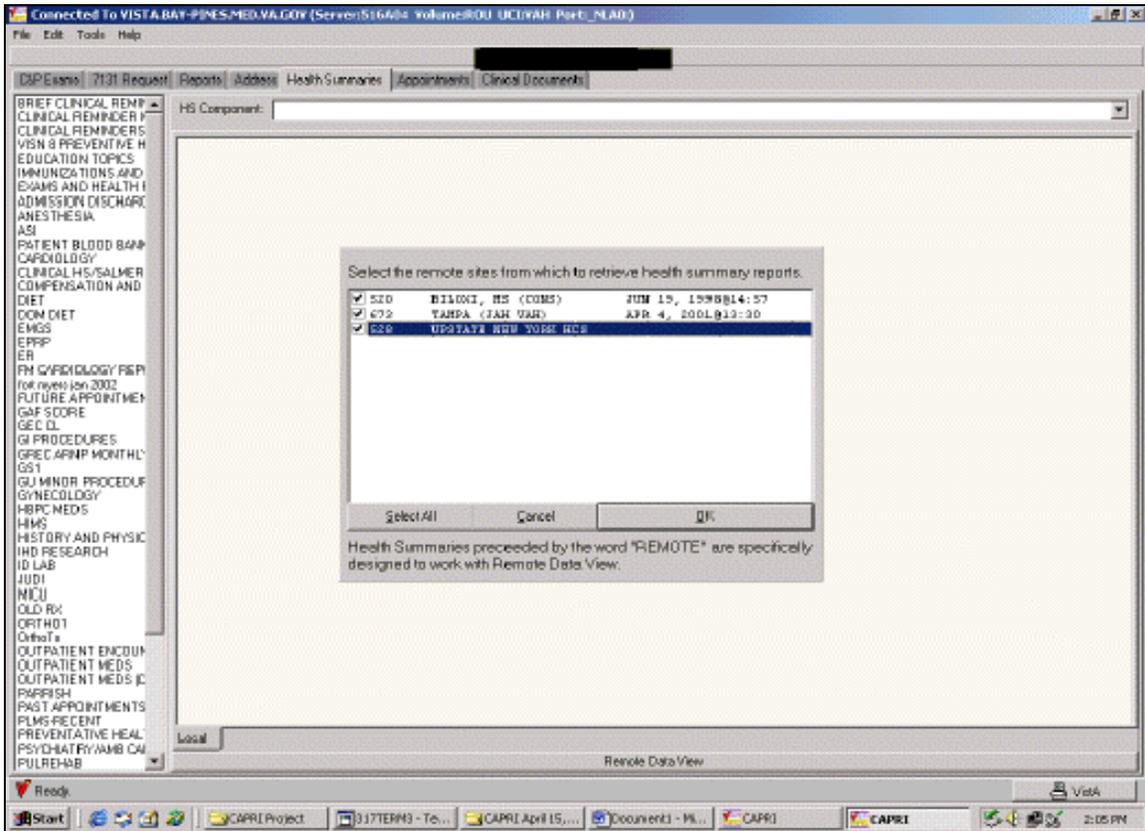


Figure 2-93

Step 5 – After identifying all facilities where Health Summaries are desired, an expanded list of Health Summary types appear in the left window (Figure 2-94).

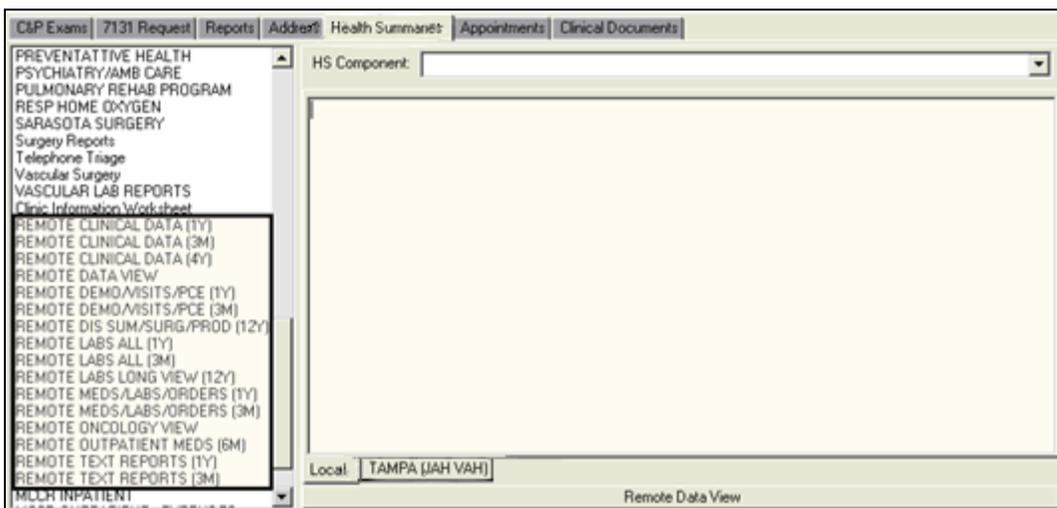


Figure 2-94

Selecting the Other Facilities Visited button presents a selector that displays other VHA sites where the patient may have data (Figure 2-97). The user chooses an alternate site and selects Switch to This Facility. The current connection is dropped and the user is connected to the new site.

The same patient is selected for the user. If the user does not normally have privileges to connect directly to the new site, then the user will be unable to select a patient. To select a new patient, the user must use the **Other Facilities Visited** button and return to a site to where the user has patient selection privileges.

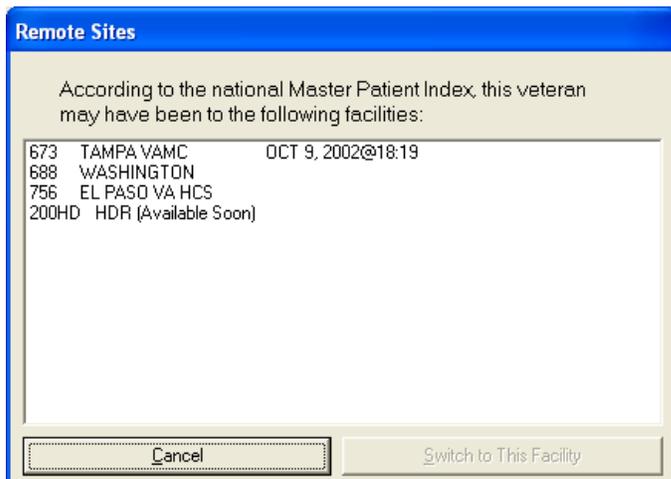


Figure 2-97

2.7.4 Clinical Documents Tab

When the user selects the clinical documents tab (Figure 2-98), another complete set of tabs opens along the bottom of the screen allowing navigation within various components of the veteran's electronic medical records.

Selecting the **Clinical Documents** tab yields access to:

- Notes (progress notes)
- Discharge Summaries
- Consults
- Vitals
- Medications
- Laboratory findings
- Imaging (x-rays, CT, MRI, etc.)
- Dietary restrictions
- Nutritional Assessments
- Physician's Orders Summary
- Procedures (Holter monitor, echocardiogram, electrocardiogram, thallium stress test, etc.)
- Problem List

Each item found is listed in the left column. If the user hovers the mouse pointer over an item, more information is displayed. In Figure 2-98, the pointer was over a completed Multidisciplinary note, and that information is displayed. The selected note, directly above it, is a nursing note, which appears in the window on the right. The user can resize these windows by moving the dividing bar.

The **search box** in the lower right allows the user to perform a simple search on the electronic notes for a word or phrase. Any time the search item is found, it is highlighted in the note (in this example, **low back pain** was used). Please note that the search is not case-sensitive and the user can use partial words for a wider search. For example, using “diab” as the search term will find all permutations, such as “diabetes,” “diabetic,” and “Diabinese.”

***Note:** While the **Clinical Documents** tab is selected, the twelve electronic medical records tabs (Figure 2-98) can be accessed by selecting a tab or by depressing the **Alt** key and the number or letter designation of the tab. Example: depressing the **Alt** and **1** keys takes the user to the Notes; depressing the **Alt** and **z** keys takes the user to the Problem List.

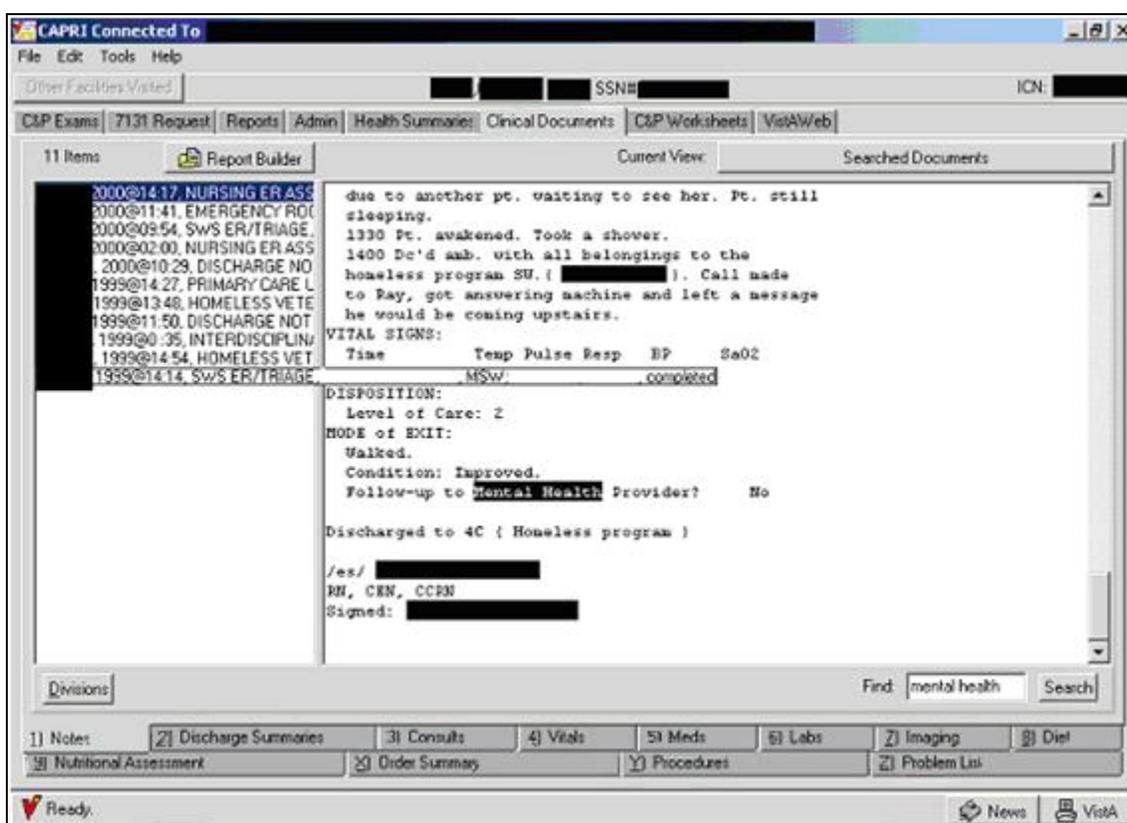


Figure 2-98

2.7.5 Current View

CAPRI allows the user to choose the view of available documents (Figure 2-98). The **Current View** option button is located below and to the right of the **Clinical Documents** tab. The user can choose All Documents, Search by Number of Documents, and Search by Date. If the user uses the **Search** box, a list of Searched Documents is displayed, as in the example above.

Step 1 – The user begins by selecting the button to the right of the **Current View** label (Figure 2-98). The following dialog box opens (Figure 2-99).



Figure 2-99

Step 2 – The user specifies the type of Search (Figure 2-99). To search by date, the user enters the Start Date and Stop Date, and clicks the **Search By Date** button. The search is performed and the Current View changes (Figure 2-100).

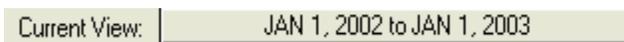


Figure 2-100

To specify a particular number of documents, the user enters that number in the box under Number of Documents (Figure 2-100). The user can type the number or use the up and down arrows. After specifying the desired number, the user clicks the **Search by Number of Documents** button. The search is performed and the Current View changes (Figure 2-101):



Figure 2-101

To search for all documents, the user clicks the **All Documents** button (Figure 2-101). The search is performed and the Current View changes (Figure 2-102).



Figure 2-102

2.7.6 Report Builder

The Report Builder allows the user to build a custom report by selecting any one, or combinations of items from the left hand navigation pane for any of the document types listed in the tabs at the bottom of the screen, and then selecting **Add All** or **Add Selected**. For example, if the veteran’s claimed issue is a cardiovascular disability, the user can select any of the cardiology notes for the dates listed and any related consultations to build a custom report to facilitate the rating decision. To clear this custom report, the user selects **Clear List**.

The Report Builder has been updated with an **Add Selected** function to allow selection of combinations of items. Depending on what type of data is being displayed, this button allows any combination or all listed reports to be automatically selected for printing and viewing (Figure 2-103).

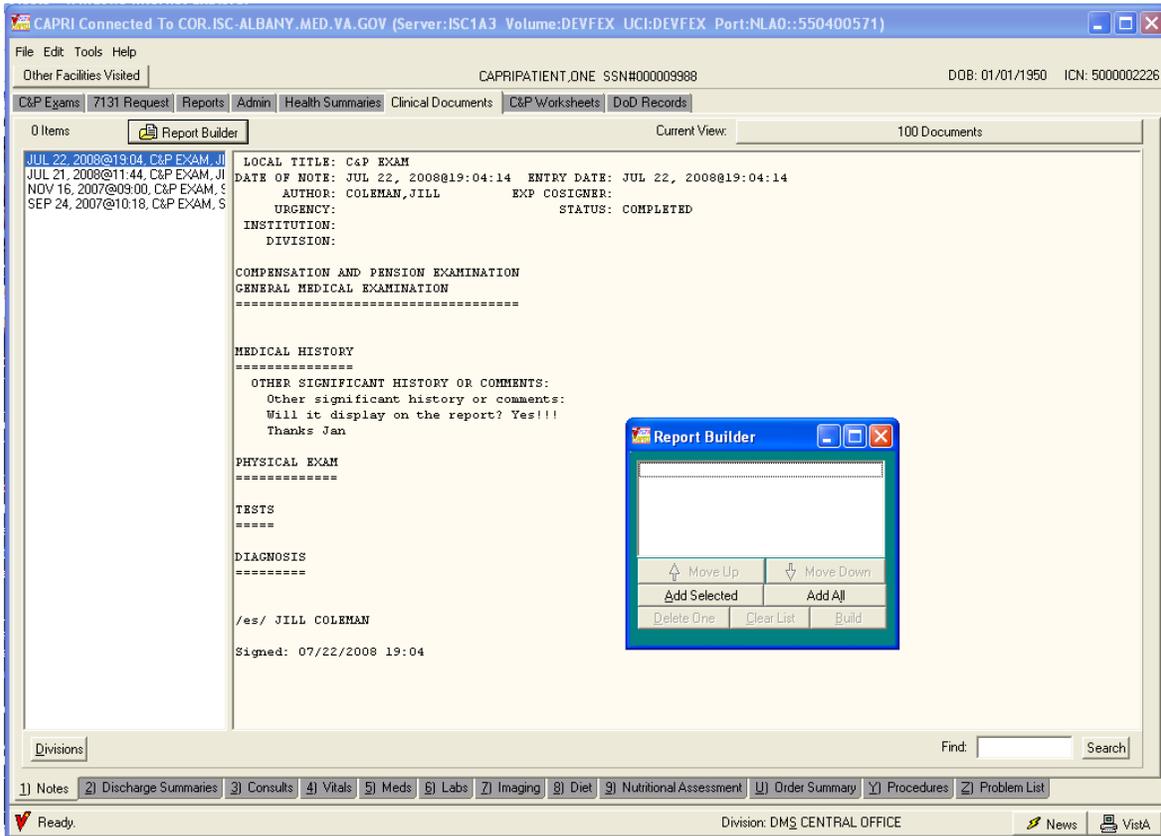


Figure 2-103

If the user selects **Add Selected**, CAPRI downloads the reports selected one by one. The user has the option to stop this process at any time by selecting **Stop Adding** (Figure 2-104). After the individual reports have been downloaded, the user can change the order of the reports using the **Move Up** and **Move Down** buttons, delete individual reports using the **Delete One** button, and build the final report with the **Build** button. After the report has been built, the user can print it by selecting the **Print** option from the File menu.



Figure 2-104

2.7.7 Notes Tab

This tab allows the user to view or print the veteran’s progress notes (Figure 2-105). The left side of the screen shows the appointment date, type of progress note, and the author of the note. If the user places the mouse pointer over a progress note, the full title is displayed. When a note is selected, it will appear in the window on the right.

Figure 2-105 shows the selected domiciliary progress note, and the title of the orthopedic consultation note is shown because the mouse pointer was placed over it. The right side of the screen shows the contents of the selected progress note. The windows can be expanded or minimized to enhance viewing. Contents may be viewed, printed, or copied and pasted into a Windows-compatible document such as Microsoft Word, or as part of a rating decision.

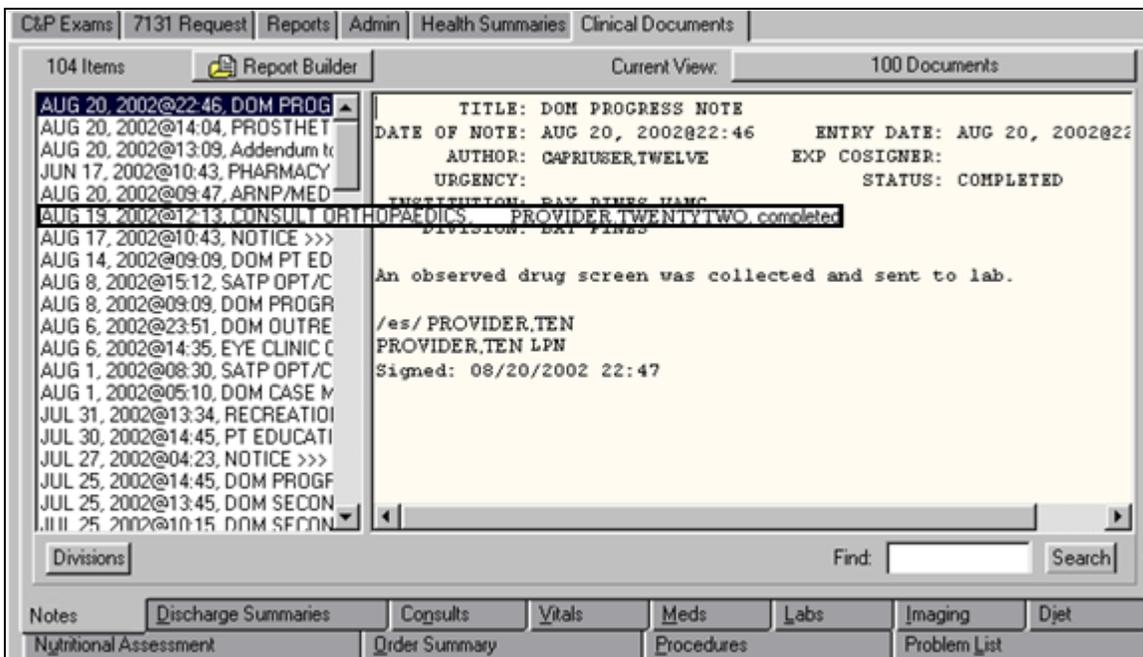


Figure 2-105

The standard Notes list is displayed in descending chronological order (Figure 2-106).

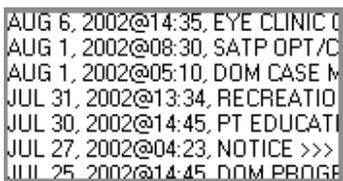


Figure 2-106

If the user clicks the **Divisions** button (Figure 2-107), the list is re-displayed showing the division of the VHA facility for each note. In (Figure 2-107), there are notes from the Ft. Myers clinic (FT) and the Collier CBOC (COL).

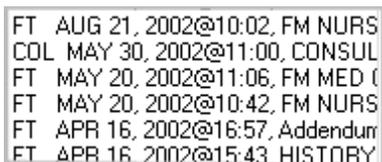


Figure 2-107

2.7.8 Discharge Summaries Tab

This tab allows the user to view, print, or copy and paste information from the veteran’s Discharge Summaries (Figure 2-108). The left window lists the dates of discharge and the right window displays the selected summary. The Discharge Summary tab will download all available discharge summaries. The divider between the left and right windows can be moved left or right to resize the window.

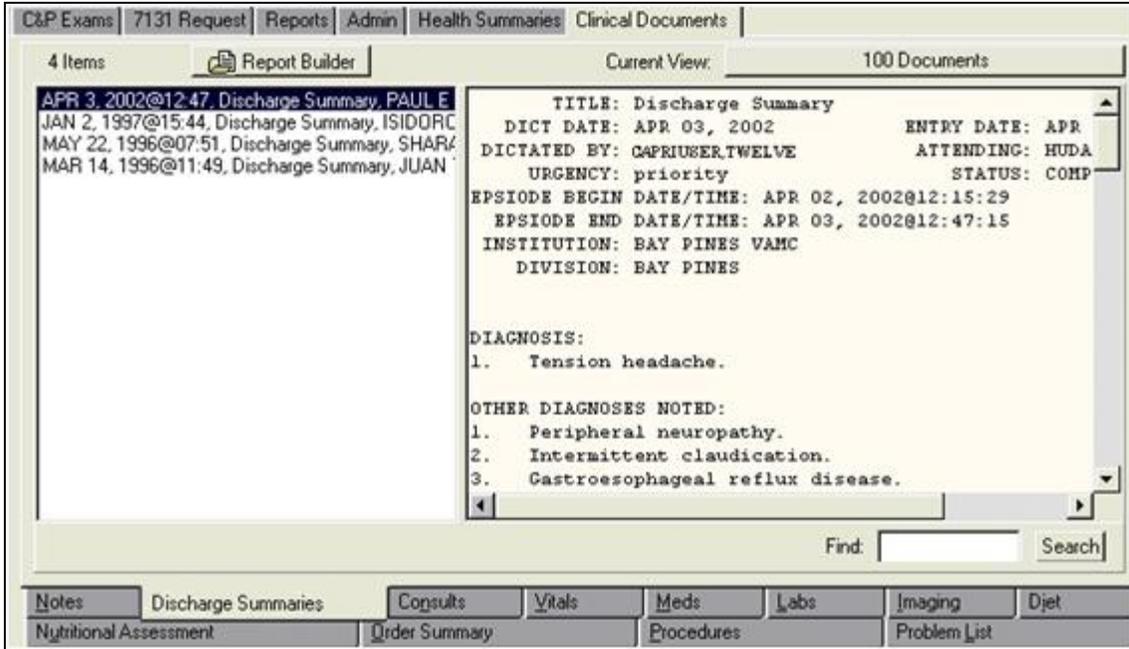


Figure 2-108

2.7.9 Consults Tab

This tab allows the user to see consultation reports for the patient (Figure 2-109). Available consultations are listed on the left. If the user places the mouse pointer over a consultation, the full title is displayed. When a consultation is selected, it will appear in the right window. Figure 2-109 shows the selected dietician consultation. The title of the dermatology consultation is shown because the mouse pointer was placed over it.

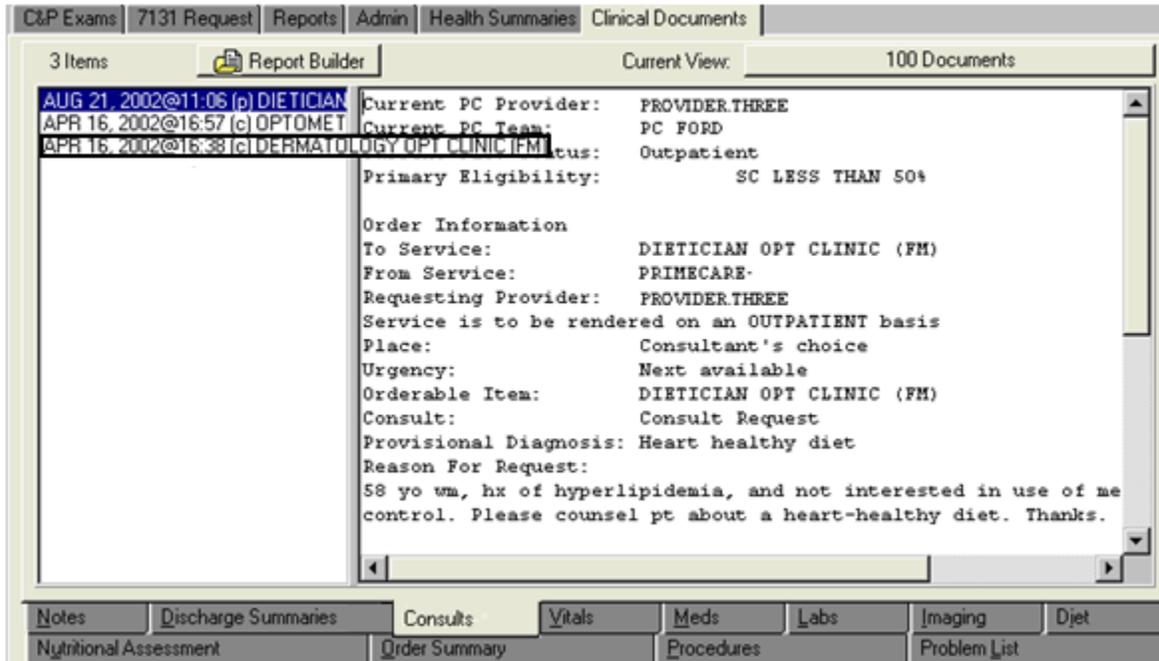


Figure 2-109

2.7.10 Vitals Tab

This tab allows the user to display the vital signs measured during the veteran’s clinical visits (Figure 2-110). Vitals can be displayed by the various time periods shown in the left window. In Figure 2-110, all of the vitals for the past five years are displayed. Blood pressure readings are especially handy for hypertension claims. Other components included in vitals are temperature, pulse, respiration, height, weight, and pain index.

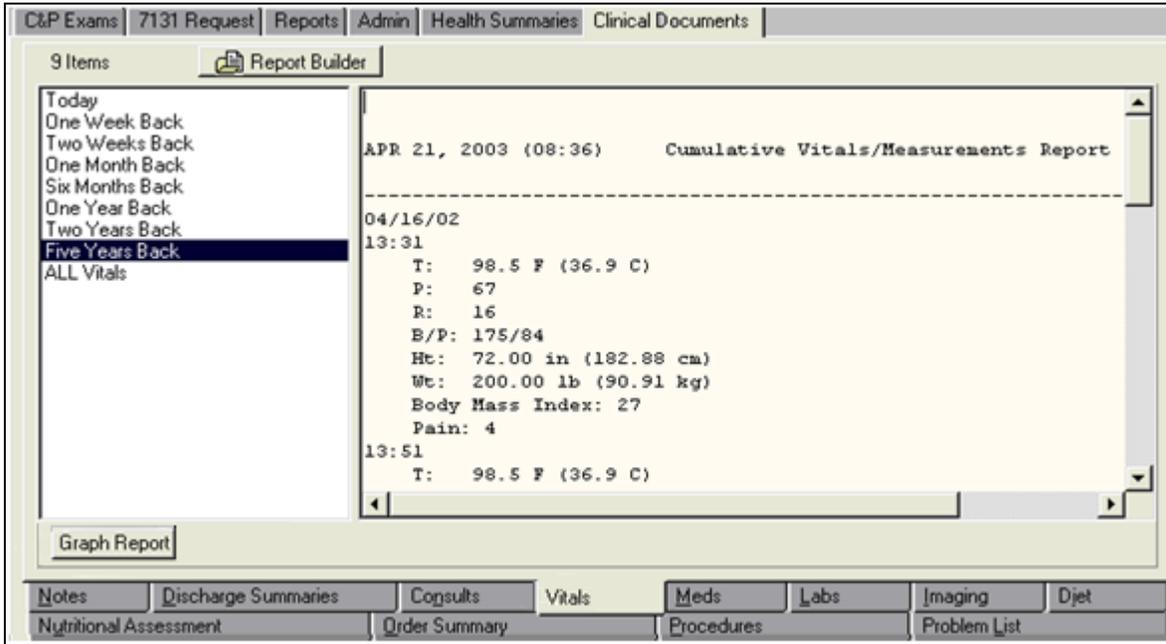


Figure 2-110

Selecting the **Graph Report** button opens another window where the user can select a particular vital sign (blood pressure, body mass index, height, pain, pulse, respiration, temperature, and weight) to generate a graph (Figure 2-111). This can be useful when evaluating conditions such as hypertension. The user can use this for reference, or copy the graph using the **Copy Graph to Clipboard** button and then paste the graph into a document.

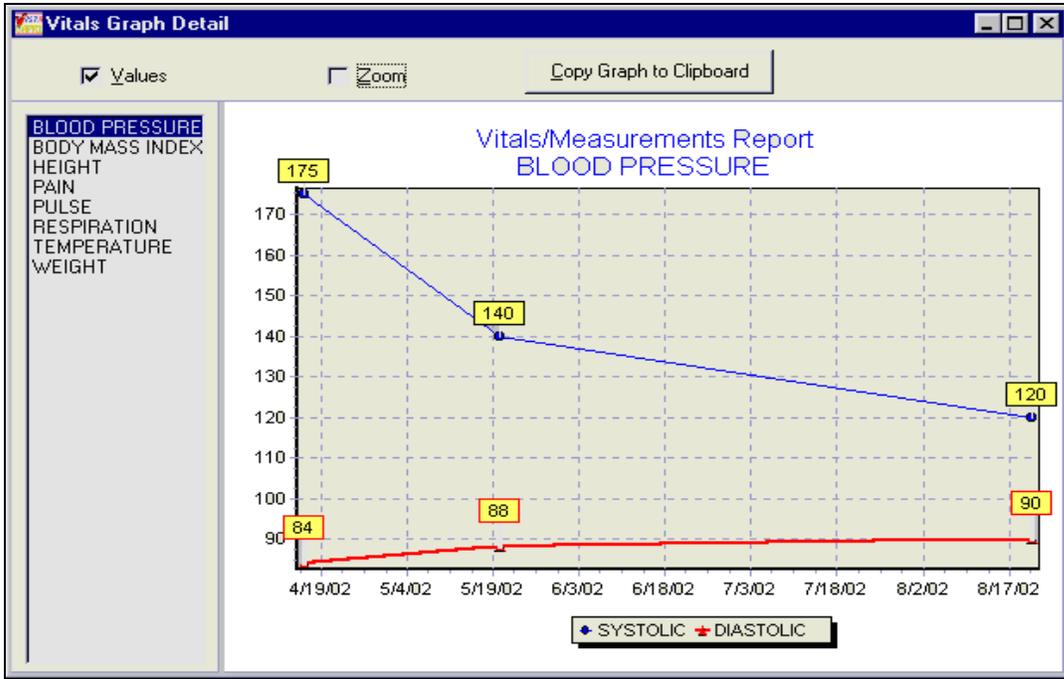


Figure 2-111

2.7.11 Medications Tab

On the Meds tab, the user can display all of the medications prescribed to a veteran in several formats, as shown in the left window (Figure 2-112). The user can choose between active and inactive prescriptions, as well as inpatient or outpatient prescriptions. Information includes all of the veteran’s prescriptions, the prescribing physician, the status of the prescription, and dosage instructions. The display format Outpatient Rx Action Profile shows the classification of the prescribed drug, which can save users time in referencing a prescription in the Physician’s Drug Reference (PDR).

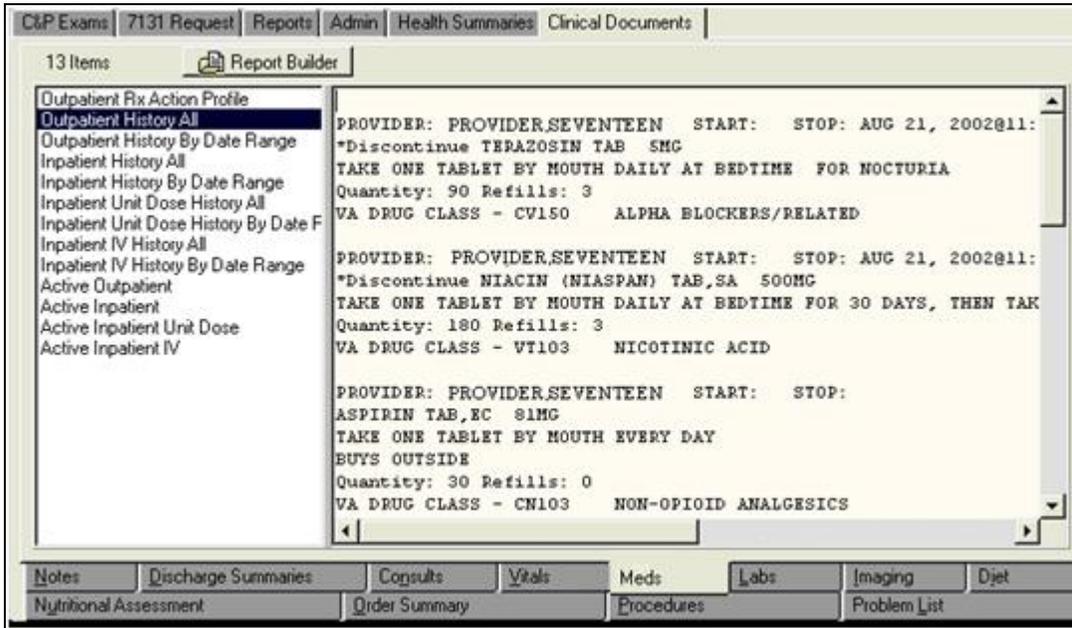


Figure 2-112

2.7.12 Laboratory Tab

This tab shows various laboratory findings including blood, urine, anatomic pathology, blood bank, and microbiology findings (Figure 2-113). This tab may be helpful in finding a confirmed diagnosis for cancer from a biopsy or in evaluating diabetes-related or HIV-related illness.

---- HEMATOLOGY BLOOD COUNT ----			
BLOOD	06/03	Reference	
	2002		
	08:06	Units	Ranges
WBC	5.6	K/uL	3.9-10.3
RBC	4.59	M/uL	4.3-5.9
HGB	15.0	g/dL	13.4-17
HCT	42.5	vol%	39.6-49.6
MCV	92.6	fL	79.8-96.2
MCH	32.6	pg	27.2-33.6
MCHC	35.3 H	g/dL	33.4-35
RDW	13.0	%	11.3-14.1
PLT	185	K/uL	163.1-380.7
MPV	7.0	fL	6.9-10.5
NE%	64.4	%	41.3-70.5
LY%	21.0	%	19.3-43.3
MO%	11.0	%	4.7-12.3

Figure 2-113

Another function under the Lab tab is the graph function, which can graphically display laboratory findings as specified by the user (Figure 2-114). This feature does not have a separate button, as on the Vitals tab. Instead, the graph function is included in the list in the left window (Figure 2-113). In Figure 2-114, a graphic display of the veteran’s plasma sodium levels from 02-04-99 to 04-21-03 is shown. Note that the normal values are indicated with lines at 137 and 145. The user can scroll through numerous laboratory tests which are available in the left window. Some of the items that could be graphed include the CD4 count if a user is working on a claim for HIV-related illness or the Prostatic Specific Antigen level if the claim is for prostate cancer.

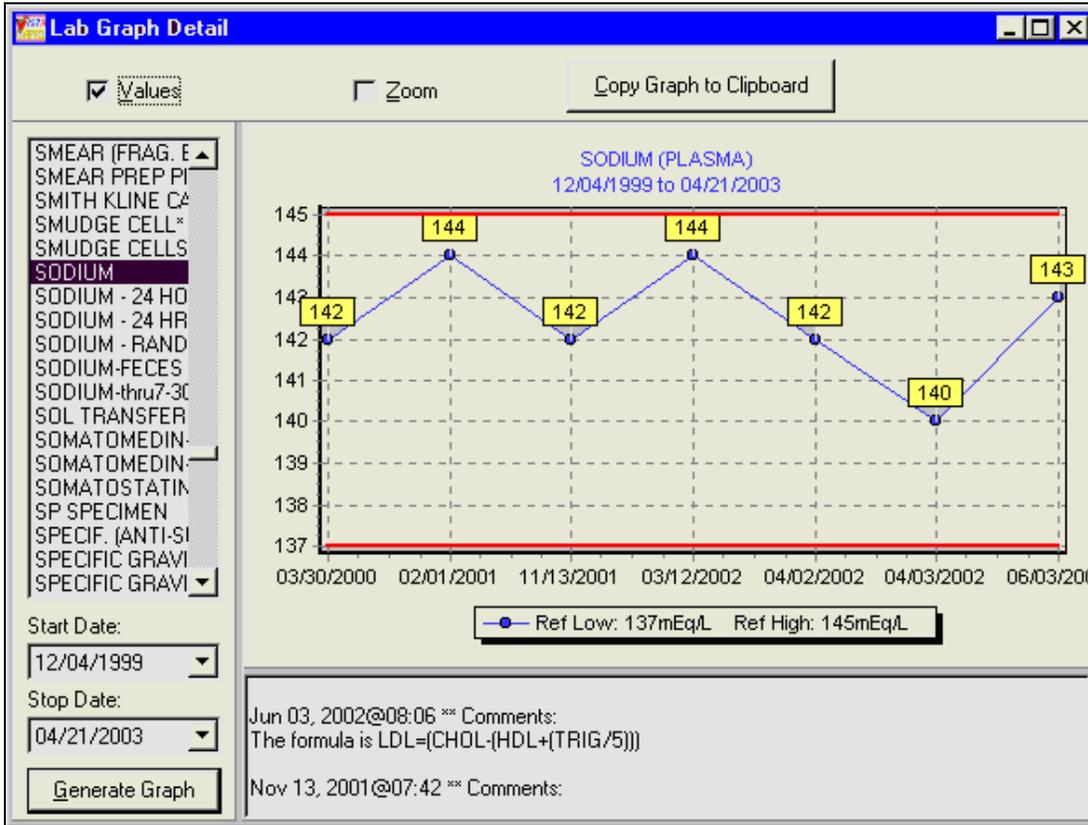


Figure 2-114

2.7.13 Imaging Tab

The Imaging tab includes images from x-rays, MRI, CT scans, ultrasounds, cardiac perfusion imaging, and bone scans (Figure 2-115). The left window shows the various imaging techniques performed on the veteran and generally indicate the part of the body scanned or the name of the scanning technique in the title to enhance the search for items specific to the claim. When an imaging report is selected, it appears in the window on the right. Figure 2-115 shows the selected CT scan of the Head. The title of the ultrasound of both kidneys is shown because the m

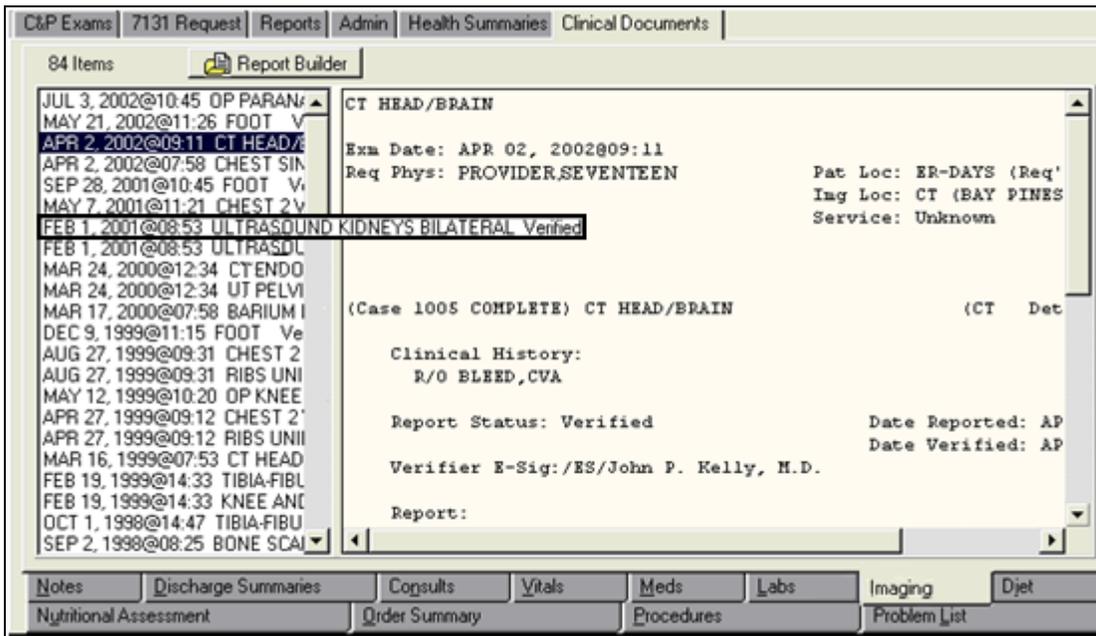


Figure 2-115

2.7.14 Diet Tab

The Diet tab can provide insight into a veteran’s special dietary restrictions and may be useful in claims for diabetes, eating disorders, or digestive conditions (Figure 2-116). The Diet tab is for current inpatient activity only.

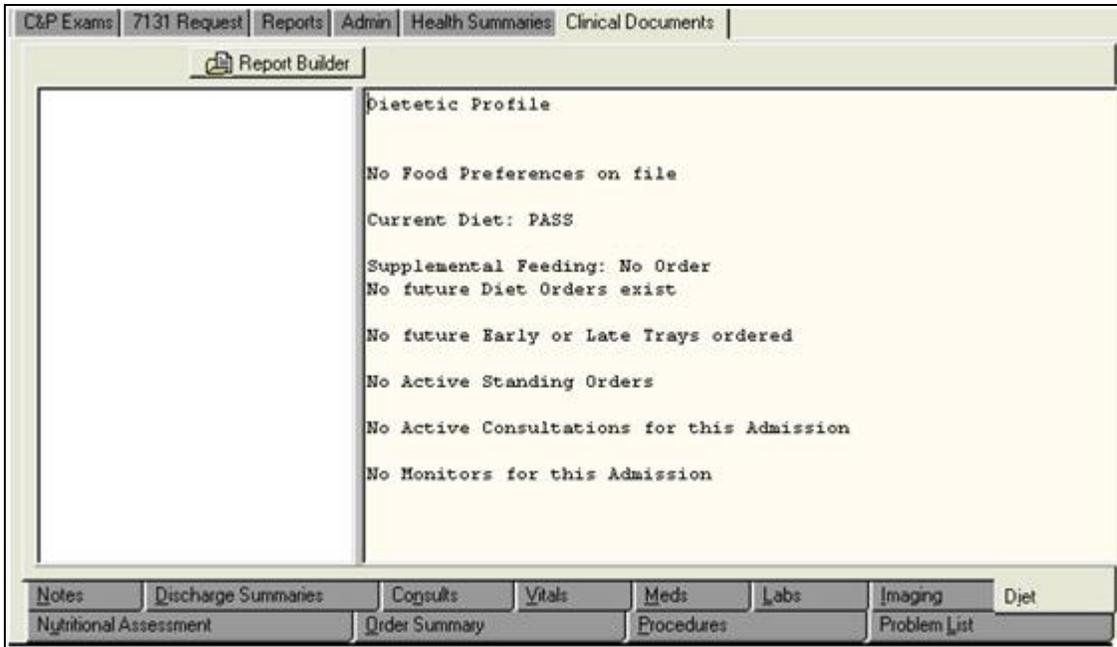


Figure 2-116

2.7.15 Nutritional Assessment Tab

Like the Diet tab, this tab can provide insight into a veteran’s special dietary restrictions and may be useful in claims for diabetes, eating disorders, or digestive conditions (Figure 2-117). The Nutritional Assessment tab is for outpatient activity. All available assessments are listed in the left window. After the user selects the assessment date from the left window, the assessment is displayed in the right window.

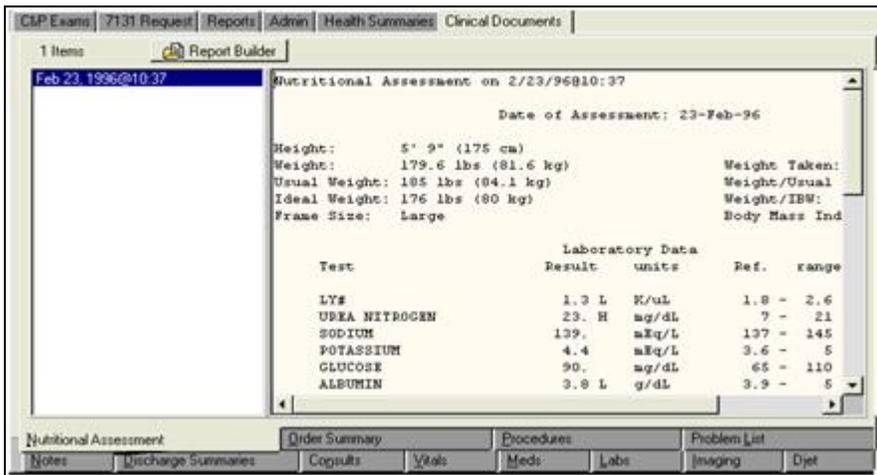


Figure 2-117

2.7.16 Order Summary Tab

The Order Summary tab shows all physicians' orders for the patient for a selected time frame (Figure 2-118). The user chooses the time frame on the left (each selection is from the current date back through the period specified). The orders appear in the right window. In Figure 2-118, there are orders for an Optometry consultation, medication, and lab tests.

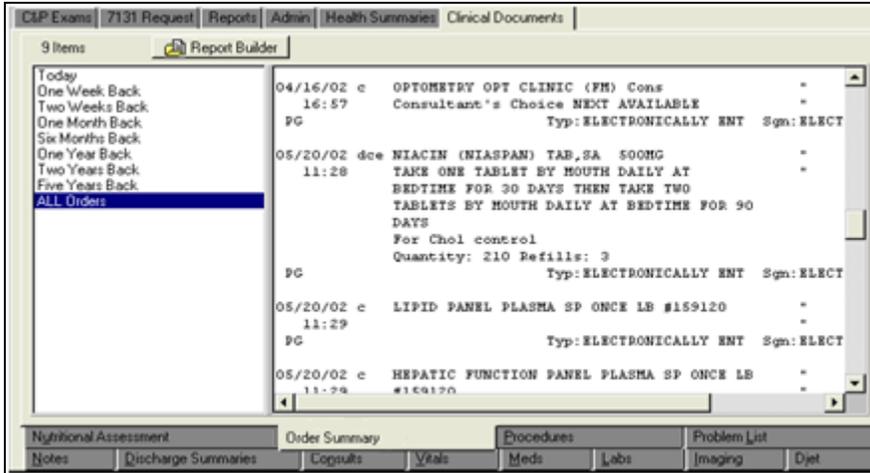


Figure 2-118

2.7.17 Procedures Tab

On this tab, the user can view the results of specialty tests such as cardiac catheterizations, Holter monitors, electrocardiograms, and thallium stress tests (Figure 2-119). If the user places the mouse pointer over a test, the full title is displayed with an indication of whether the test was normal or abnormal. When a test is selected, it appears in the window on the right. Figure 2-119 shows the selected Holter monitor test. The title of the echocardiogram is shown because the mouse pointer was placed over it. According to Figure 2-119, the echocardiogram's result is abnormal.

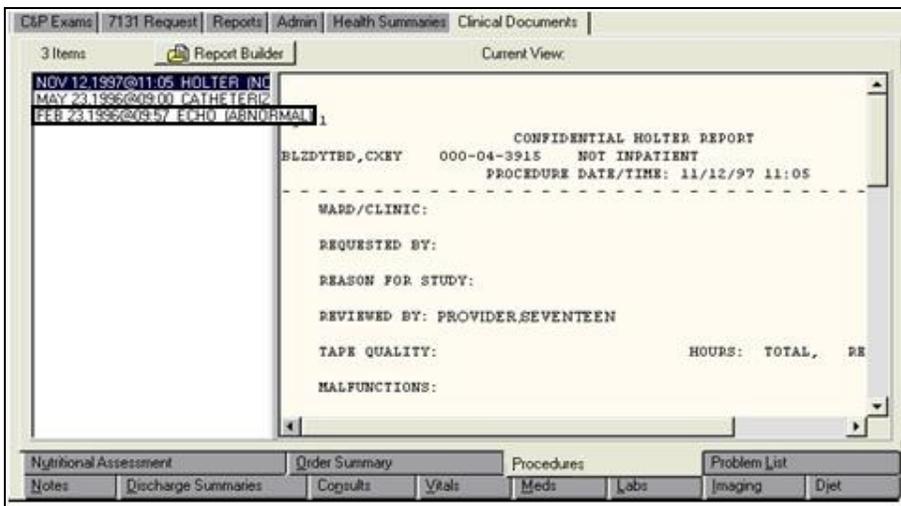


Figure 2-119

2.7.18 Problem List Tab

This tab displays all of the confirmed diagnoses for which the veteran is being treated (Figure 2-120). The list can display both active and inactive problems. This list can be especially useful in claims for NSC pension if the user is looking for confirmed diagnoses for which the veteran is being treated. This list serves to guide the user in the search of progress notes. In the example below, active diagnoses are marked with an “A” and the inactive diagnosis is marked with an “I.”

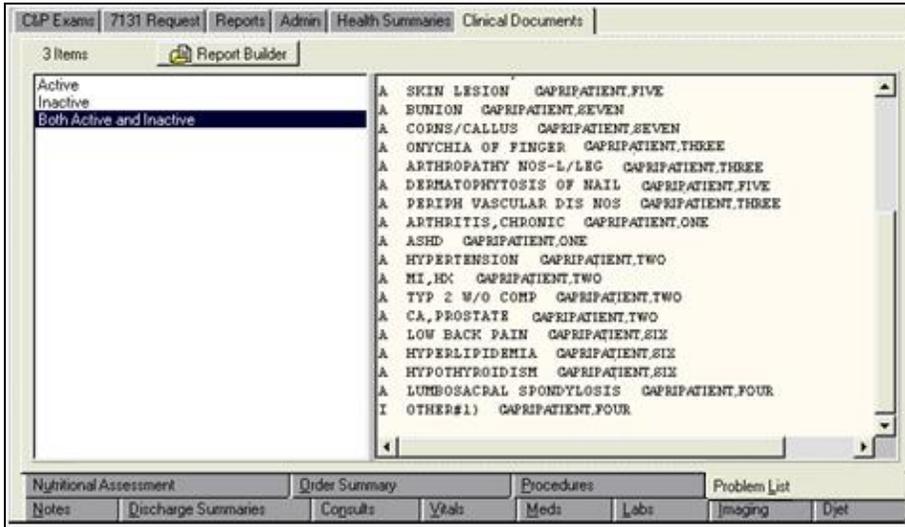


Figure 2-120

2.8 Compensation and Pension Worksheet Module (CPWM)

2.8.1 Overview

The **C&P Worksheets** tab (Figure 2-121) provides access to a defined set of point-and-click templates used for documenting a veteran's C&P examinations. This functionality is commonly referred to as C&P Worksheet Module (CPWM).

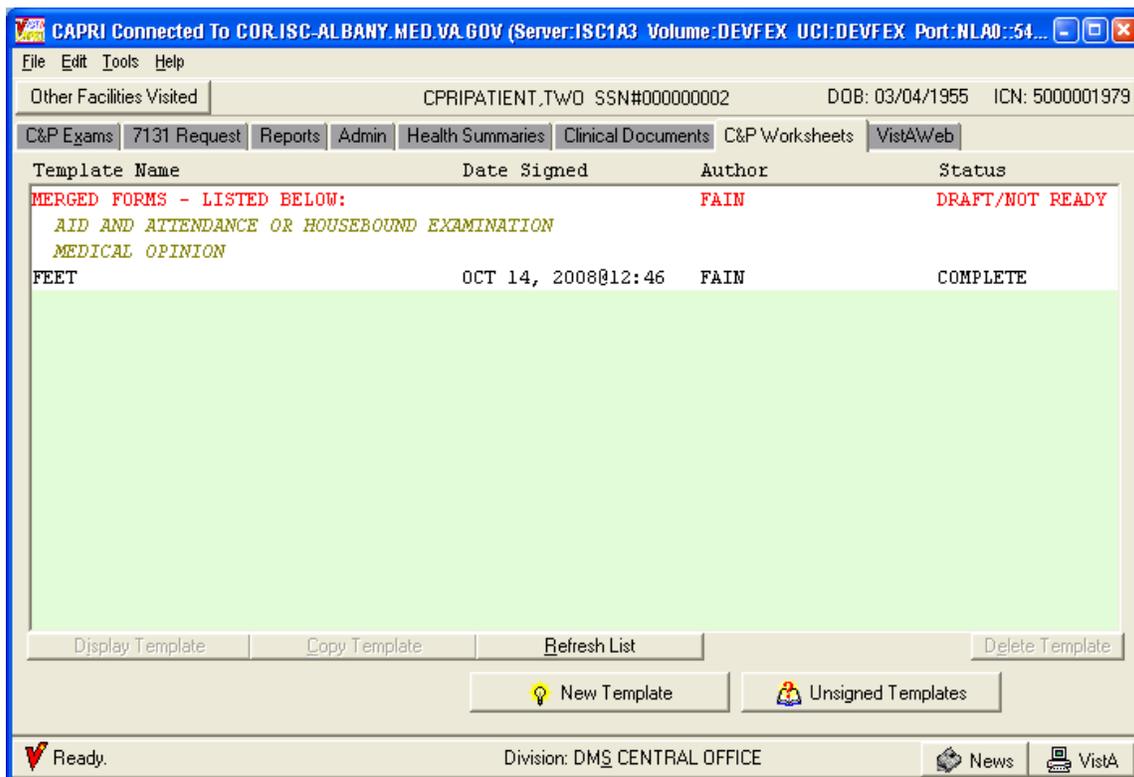


Figure 2-121

Users who need access to this tab in CAPRI must have the appropriate Security Key allocation before the tab is visible and functions become active. (See User Setup section below). VBA users are typically unable to access this tab and are prevented from seeing a document before it is signed and finalized by the exam provider.

2.8.2 User Setup

2.8.2.1 Security Key Assignment

To activate CPWM for a particular user, a **menu option** and several **Security Keys** must be assigned. IRM will need to coordinate with the C&P clinic to determine what keys a user should receive. The majority of users will need two new keys. The reviewer type user will need three keys.

DVBA CAPRI GUI- This is the option context to the main CAPRI application. All CAPRI users will need to be assigned access to this menu option.

DVBA CAPRI WORKSHEET TAB – This Security Key makes the C&P Worksheets tab visible inside CAPRI. All VHA CAPRI users should get this Security Key.

Some sites require the exam to be sent to a reviewer when it is complete. **One and only one** of the following Security Keys must be assigned for anyone who is creating new C&P exam templates with CPWM.

- **DVBAB CPWM DISALLOW REVIEW** – User does not need documents reviewed prior to release
- **DVBAB CPWM OPTIONAL REVIEW** – User can choose to send some documents for review and not other documents
- **DVBAB CPWM REQUIRE REVIEW** – User must have all documents reviewed by a reviewer prior to upload

OPTIONAL Security Key – If the site chooses to use the review process, users designated as reviewers must be assigned the **DVBAB CPWM REVIEWER** Security Key.

It is imperative that users not be given every **DVBA*** key due to the keys having conflicting uses and the probability of unexpected results. If users are unsure of which Security Key to assign, they should contact the national VistA helpdesk.

2.8.2.2 Site Considerations: Review Functionality

Before implementing CPWM, sites should consider the business roles of each user who is accessing the system. The CPWM module can be configured several ways, depending on site preference and business needs. Each site should carefully consider the following configuration options. Examinations can be completed through one of the following paths:

- If the provider is allowed to Sign and release templates to the RO and CPRS upon their completion without review by another party, then the IRM person should assign them Security Key **DVBAB CPWM DISALLOW REVIEW**.
- If the provider will need to send templates to a reviewer for approval before completion, then the IRM person should assign them Security Key **DVBAB CPWM REQUIRE REVIEW**.
- If the provider will have the option to send the template to a reviewer **or** sign and release immediately, then the IRM person should assign them Security Key **DVBAB CPWM OPTIONAL REVIEW**.

The following figures demonstrate what a user sees at the bottom of the screen when working with a CPWM document with the assigned Security Key.

DVBAB CPWM DISALLOW REVIEW – Assignment of this Security Key results in the **Send for Review** button being disabled, as shown in Figure 2-122.



Figure 2-122

DVBAB CPWM OPTIONAL REVIEW – Assignment of this Security Key results in the user being able to choose whether to Send for Review or select **Done!**, as shown in Figure 2-123.



Figure 2-123

DVBAB CPWM REQUIRE REVIEW – All of the user’s documents require a review prior to going into AMIE and Text Integration Utilities (TIU). Assignment of this Security Key results in the **Done!** button being disabled, as shown in Figure 2-124.



Figure 2-124

2.8.3 C&P Worksheet Tab Functionalities

2.8.3.1 Work Sheet Status

The C&P Worksheets tab contains the list of pending and completed worksheets for the selected patient, if any exist. Information displayed includes template (worksheet) name, author, worksheet status, and the date the worksheet data was sent to CPRS (where applicable). The worksheet status value will be one of the following:

- **Draft/Not Ready** – started but not completed
- **Review Pending** – sent for review
- **Sent Back** – sent back to the clinician by the reviewer for changes
- **Complete** – completed and the data sent to CPRS on the date shown
- **Uncosigned** – signed by the author but the author requires a cosigner in CPRS

2.8.3.2 Opening a CPWM Exam

The user may open a pending template in the C&P Worksheet tab display by selecting it and selecting the **Display Template** button, or by double-clicking the name of the desired template. All templates with **Complete** status are viewable, but a user may view only his or her own unsigned templates without Reviewer access.

2.8.3.3 Deleting a CPWM Exam

The user may delete any pending template in the C&P Worksheet tab display by selecting it and clicking **Delete Template**. The user is then prompted to verify the deletion by entering the number displayed in the verification window. The user will only be able to delete his or her own templates without Reviewer access. Templates with a status of Complete cannot be deleted.

2.8.3.4 Copying an existing CPWM Exam

To copy a pending CPWM template, the user selects the template name on the list and then selects the **Copy Template** button. The system displays a prompt “Would you like a NEW copy of the selected template and assign it to yourself?” After the user selects **Yes**, the template is copied and assigned to the current user.

2.8.3.5 Refresh the List

The user may update the C&P Worksheet tab display for the selected patient by selecting **Refresh List**. The refresh function will normally happen automatically, but it may be performed manually as well.

2.8.3.6 Flagging

Three visual flags are available on the C&P Worksheets tab and the unsigned templates dialog box. Exam templates that are “new” will have an “N” flag. After it is viewed, the flag clears automatically. A green flag and red exclamation mark are available for use according to user needs. These flags can

be toggled on and off by right-clicking any template name displayed on the C&P worksheets tab or unsigned template dialog box, then selecting toggle on/off.

2.8.3.7 Starting a New CPWM Exam

To create a new exam, the user clicks the **New Template** button (Figure 2-125). The user must have the required Security Key to create a new worksheet.

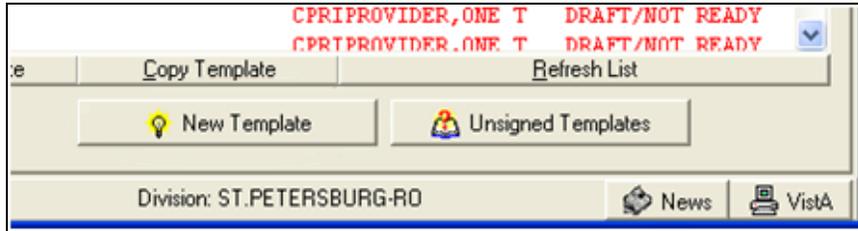


Figure 2-125

The **Browse Templates** screen is displayed (Figure 2-126).

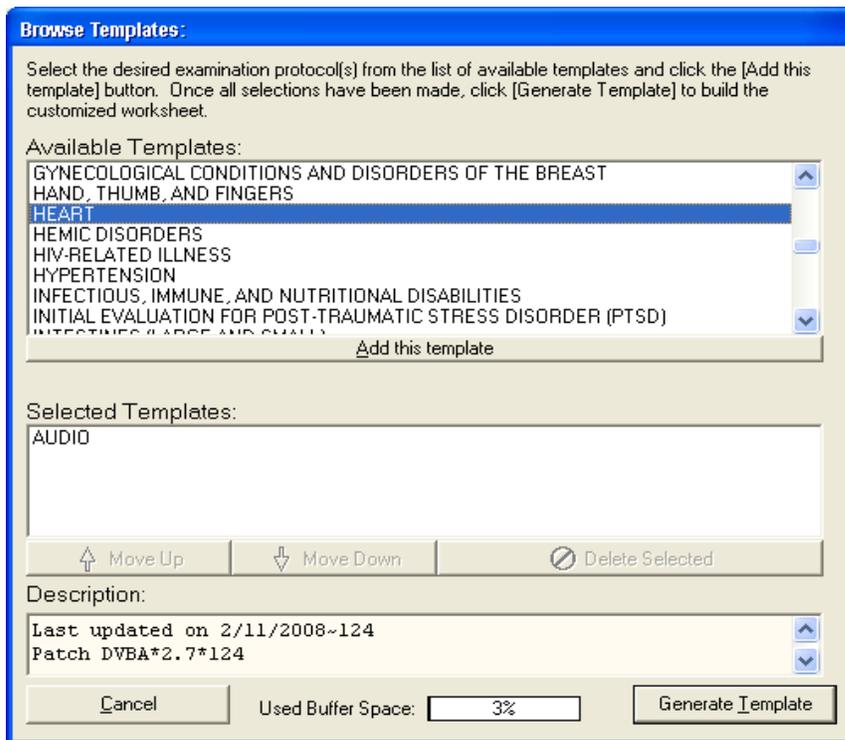


Figure 2-126

Step 1 – The user may select a single template or multiple templates by double-clicking the desired templates from the **Available Templates** list box, or by selecting a template and clicking the **Add this template** button. The templates that make up the exam appear in the **Selected Templates** list box. If the user selects multiple templates, the system merges the selected forms into a single form.

The **Description** field displays information about the template version and the last date that the template was updated.

The **Used Buffer Space** indicator determines the number of templates that can be merged together into a single form. Complex templates, such as General Medical, will use more of the buffer than a simple template, such as Audio. Depending on the speed of the PC, the user may see slower

performance if the user creates a merged template that is using a large amount of the available buffer space. If the user uses up all of the available buffer space, CAPRI displays a message asking the user to remove some of the templates.

Step 2 – The user enters data on the form (Figure 2-127) by selecting the tabs and completing the fields. Tabs and fields are specific to the selected templates. If there are required fields on the template and they are not completed, the user is notified either while using the form or prior to signature. To review what was entered, the user clicks the **Preview** button.

Figure 2-127

When the data entry for the exam is completed, the next step in processing the template is performed based on the Security Key assigned to the user.

- **No review process** – Done is active, **Send for Review** is deactivated.
- **Review process optional** – Done is active, **Send for Review** is active.
- **Review process required** – Done is inactive, **Send for Review** is active.

For the reviewer, when the template is in a **Review Pending** status, the user will have the option to send for signature or to select **Done** to complete the template. Selecting **Send for Signature** allows the user to designate the signer.

Step 3 – If the **Done** button is clicked, a preview of the report data entered into the template is displayed. This represents what the final document will look like in CPRS. To make changes, the user clicks **Cancel** to return to the template. To accept the template, the user clicks **OK**.

Step 4 – After **Done** or **OK** is selected, the signature validation screen is displayed (Figure 2-128). To continue, the user is required to select an appointment, select an admission date, or specify that there was no appointment. Note that CAPRI has been modified to prevent displaying appointments with dates in the future from appearing in the list of Appointments. After a selection is made, the remainder of the fields on the Signature Validation screen are displayed.

Figure 2-128

TITLE: Title selection is required. The dropdown list for titles will display only titles that contain the words “C&P” or “Compensation and Pension” in the title name.

EXPECTED COSIGNER: Users may require a cosigner based on their clinical privileges. Cosigner information from the CPRS Authorization Subscription Utility is respected inside CAPRI. To designate a cosigner for a user, IRM or the local Clinical Applications Coordinator should be contacted. The basic rule is that a title-requiring cosignature in CPRS requires a cosigner in CAPRI as well. **There are no cosigner-specific keys or setup unique to CAPRI.**

2.8.3.8 Invalid Electronic Signature

If the user enters an invalid electronic signature, an error message is displayed (Figure 2-129).



Figure 2-129

After the user clicks **OK**, they are returned to the **ELECTRONIC SIG. CODE:** field on the Signature Validation form.

Valid Electronic Signature: After CAPRI has validated the electronic signature code, a progress note record will be created.

Step 5 – The user must select the correct request under **Requests Available**. A list of the open exams for that request is displayed. Note that all open exams must be cancelled or completed before the report can be released.

Only examinations containing no exam report are offered as selections under **Open Exams** after selecting an open AMIE exam request. If an expected exam is not listed, it might be because the exam already has either a partial or a complete transcription. The transcription can be removed by the appropriate clinic staff and CAPRI displays that exam request as a selection.

If there is an open request but no exams are available, then all requested exams have been populated with either a template or transcription, but the request has not yet been released. The request will need to be released through either CAPRI or AMIE by clerical or supervisory staff.

2.9 CPWM Worksheet Functionality

The functionalities detailed in this section are only available when a CPWM worksheet is open for editing. After a worksheet is opened, there are several tabs and options available. By selecting the visible buttons, the user can open other parts of the worksheet.

2.9.1 Data Entry Functionality

Each free text area contains options for data entry. The shortcut menu pictured below (Figure 2-130) is available when the user right-clicks an area where free text data can be entered.

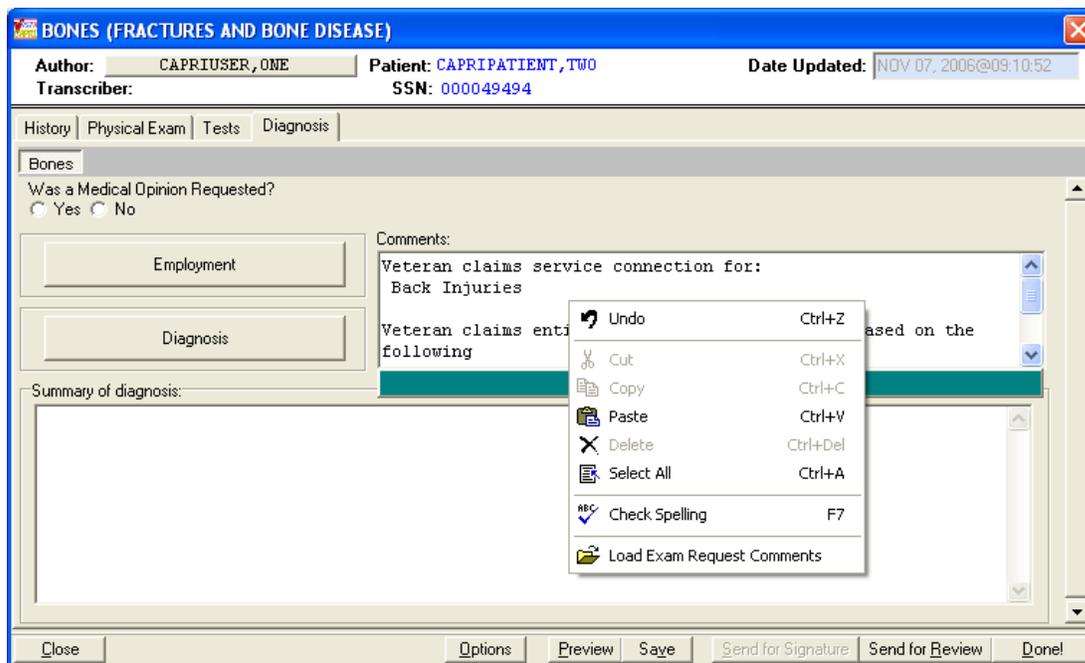


Figure 2-130

2.9.1.1 Load Exam Request Comments

When the user right-clicks in a free text field, an option to **Load Exam Request Comments** is available. To copy information entered on the exam request into a data entry area of the template, the user can select **Load Exam Request Comments** from the shortcut menu. When Load Exam Request Comments is selected, a separate window displays the list of open exam requests and the exam request comments. After selecting the desired exam request, the user selects the **Insert These Comments** button to paste the comments into the exam as shown in Figure 2-131.

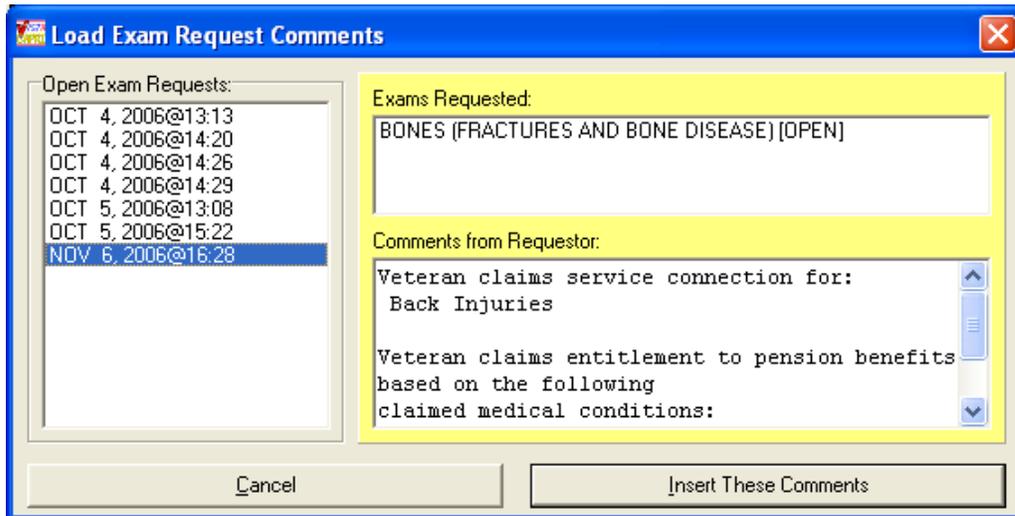


Figure 2-131

2.9.1.2 Cut/Copy/ Paste Functionality

The shortcut menu in the free text fields gives the user access to Windows' standard Undo, Cut, Copy, and Paste functionalities.

2.9.1.3 Details Bar

A details bar is available on each free text area of the template. The details bar is designed to provide users with a larger data entry area. The details bar becomes visible when the mouse is over the text box. After the user clicks the details bar, a larger window is displayed. The user can then type the information desired and save and close the details box. When the details box is closed, the information is displayed in the original free text area.

2.9.1.4 Spell Check

A spell check feature is also available from the shortcut menu (Figure 2-132). The spell check feature searches the current text area for misspelled words and returns a list of suggested corrections. If there are no errors, a message displays “No errors found.”

The spell checker allows the user to select from a list of suggested changes or make a change using the **Change to:** edit box. The user may also add a word to a custom dictionary by selecting **Add to Dictionary** or Reset Dictionary to return the dictionary to its original state.

***Note:** Only the text area currently being edited is checked, not the entire template.

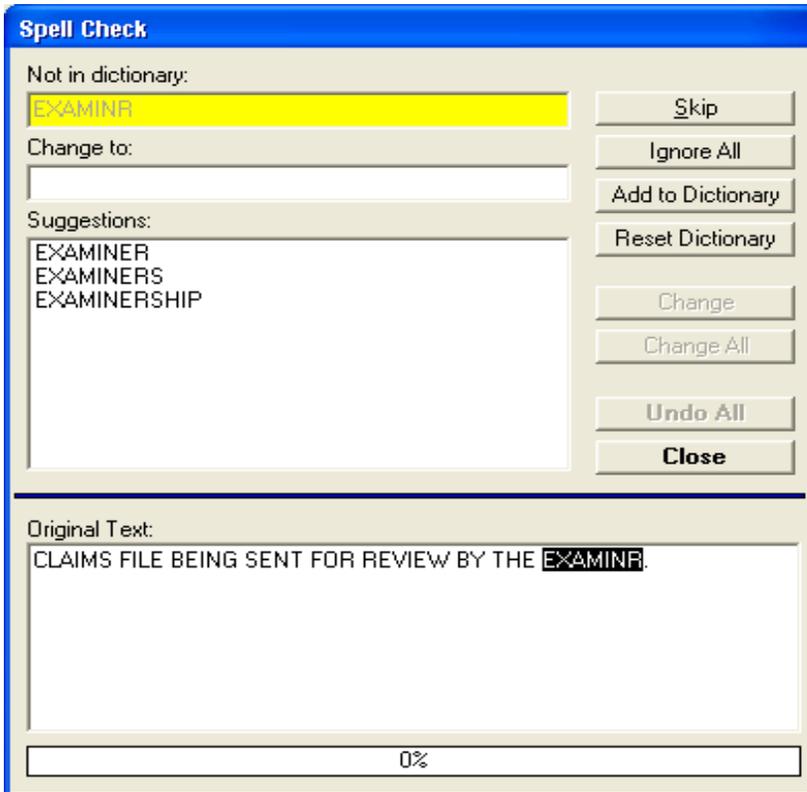


Figure 2-132

2.9.1.5 Button Color Changing

Button functionality has been enhanced to allow the user to edit the colors of buttons on a template (Figure 2-133). The purpose of this modification is to allow CAPRI users to mark certain template sections with a specific color to notate a particular need, such as to come back and finish the section later. The color of the button is maintained between sessions. The color menu can be found by right-clicking the desired button.

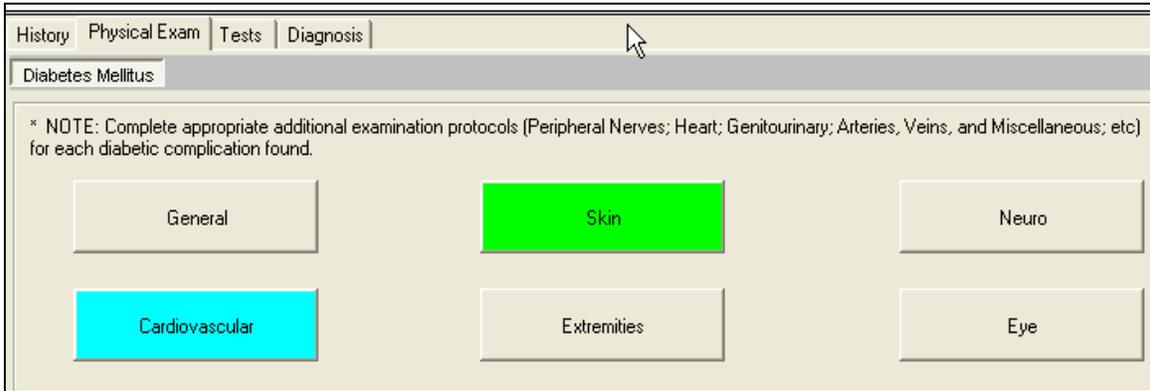


Figure 2-133

2.9.2 Options Button Functionality Details

When **Options** is selected, an additional template management functionality is displayed (Figure 2-134).

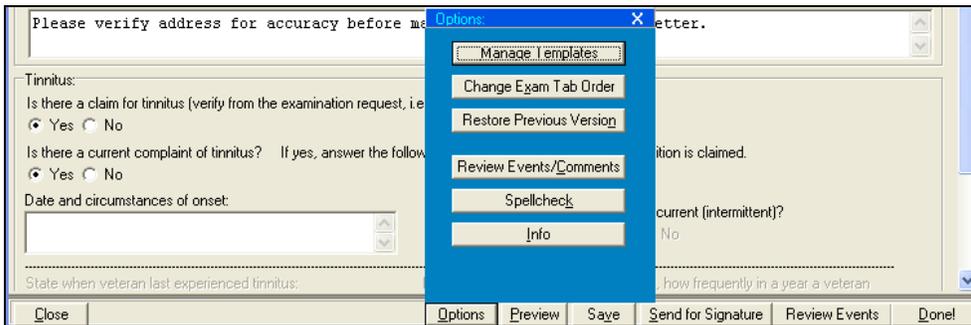


Figure 2-134

2.9.2.1 Manage Templates

CAPRI users can add additional templates to a template that is already in use, or delete a template from a group of merged templates by selecting **Manage Templates** on the Options menu. When a user selects **Manage Templates**, a dialog box is displayed (Figure 2-135) for the user to select templates to add or delete. There must always be at least one template remaining in the **Manage Templates** dialog box. An entire list of templates from a set or group of merged templates cannot be deleted without having one of the original templates remaining on the list.

CAPRI will warn users when they have selected too many forms to merge by displaying the warning message: **You've selected too many forms. Either remove some of the new ones or choose existing ones for deletion.**

The buffer must be less than 100% to complete the **Manage Templates** function.

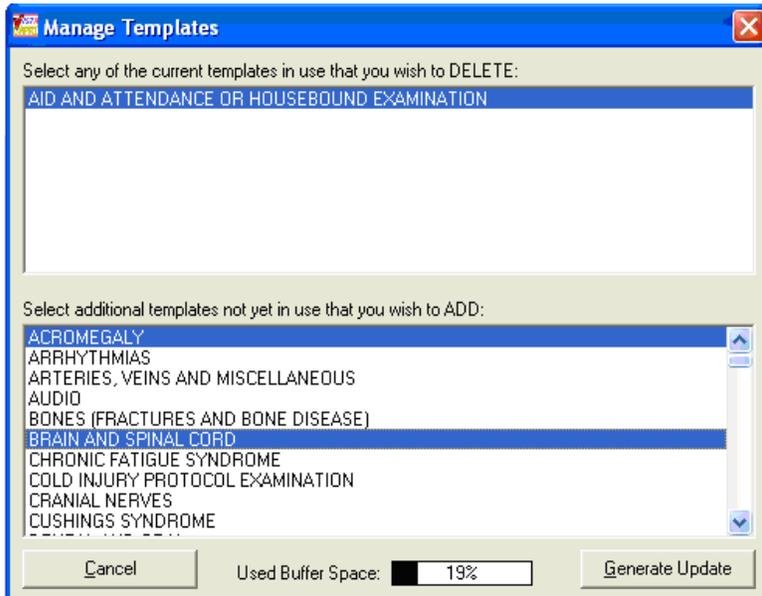


Figure 2-135

2.9.2.2 Change Exam Order

When users have several templates merged into one exam, the **Change Exam Order** feature (Figure 2-136) can be used to customize the order in which templates are displayed. After selecting Change Exam Order from the Options menu, the user clicks **Move Up** or **Move Down** to move the exams into the desired order. The user then selects **OK**. The templates and reports are displayed in the customized order.

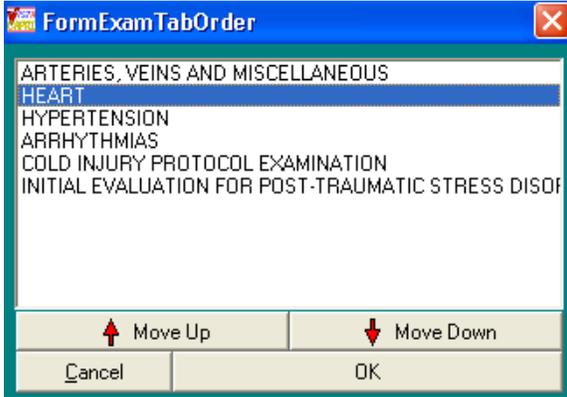


Figure 2-136

2.9.2.3 Restore Previous Version

When a user is actively editing a template for a selected patient, the user can select **Options** and **Restore Previous Version** to view a history of the saved entries for the current template. A dialog box showing the history of each time a template was saved is displayed (Figure 2-137). The user can select the date/time of the save. CAPRI displays the name or names of the forms saved, date, time, the name of the person who performed the save, and the names of the templates that were saved at the selected date and time. The user can then select **Load Selected Version**. CAPRI then loads the templates and all data saved to the templates at the date and time in history.

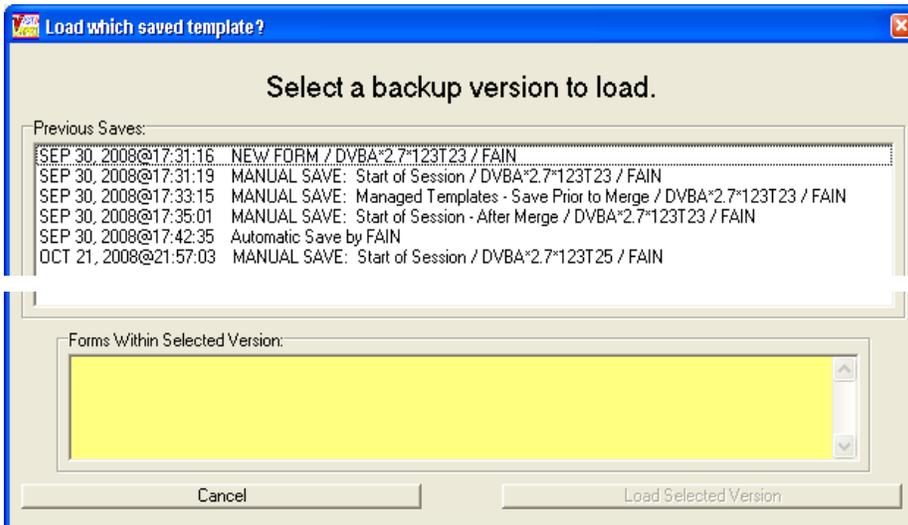


Figure 2-137

2.9.2.4 Review Events Comments

If a template has had review comments added, users can view the reviewer’s comments at any time while a template is open for editing by selecting **Review Events** on the Options menu. After the Review Events window is displayed (Figure 2-138), users can drag the Review Events window to the side for viewing while continuing to edit the open CPWM Template. The comments for a given date and time can be viewed by selecting the date and time from the drop down list.

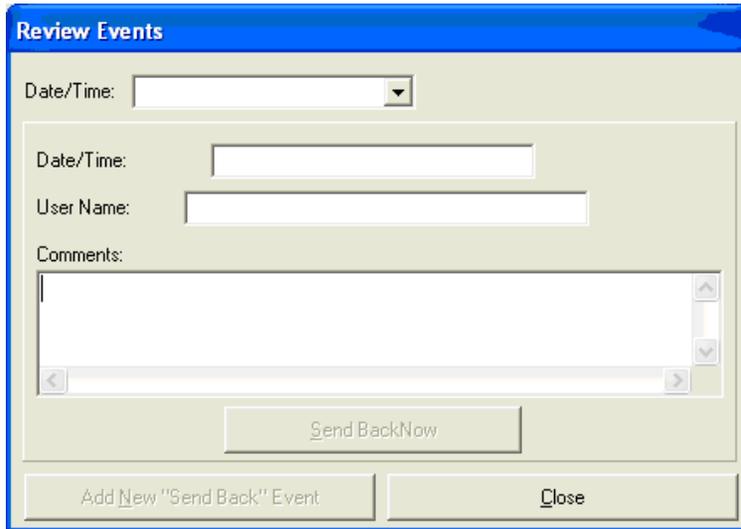


Figure 2-138

2.9.2.5 Info Box

The info box (Figure 2-139) provides information about the template version and the date of last update. It also displays the version of the CAPRI GUI last used to save the template. Script variables and Object count information may be used by technical staff for troubleshooting technical problems with templates.

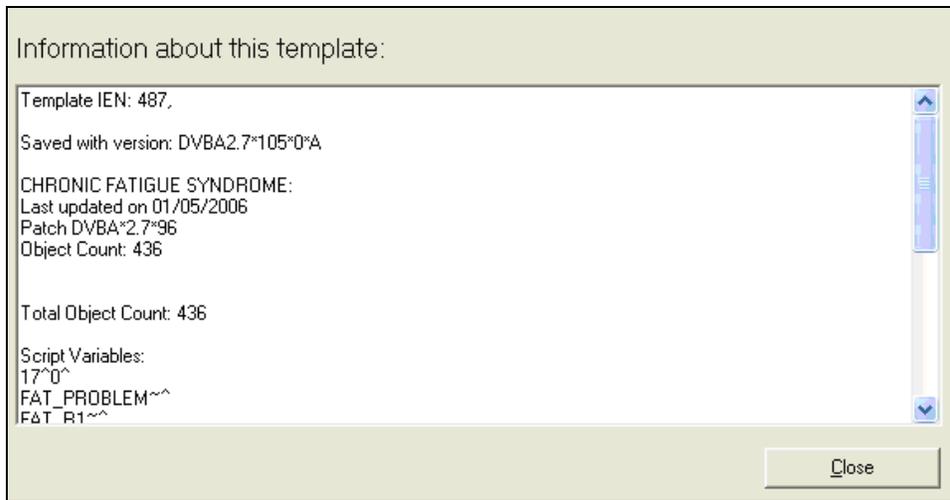


Figure 2-139

2.9.3 Saving Template Data

2.9.3.1 Autosave

The data is automatically saved by the system every eight minutes, but it is a good practice for the user to manually save work often (Figure 2-140).

2.9.3.2 Manual Saves



Figure 2-140

The user clicks **Save** to manually save the data. When the manual save box is displayed, the user can enter a customized description by typing a custom name in the box where manual save appears. Forms do not have to be completed in a single session. If the user closes a form without signing, CAPRI will retain all responses and save it for completion later.

2.9.3.3 Saving After Selecting Close

When the user closes the worksheet by selecting **Close**, the user is prompted to confirm this action by choosing **Yes – Save and Exit** or **No – Keep Working** (Figure 2-141). If **Yes** is selected, CAPRI saves the information currently entered on the Template. If **No** is selected, CAPRI returns the user to the Template and a save point is not created in the save history.

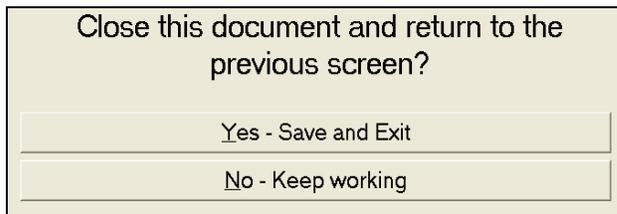


Figure 2-141

2.9.4 Reviewer Security Key Functionality

Users who have been assigned the Reviewer Security Key will have reviewer-specific buttons inside a CPWM template (Figure 2-142).



Figure 2-142

Selecting the **Send for Signature** button allows the reviewer to select a signer for the document. The document will be sent to the person who is authorized to complete the upload process.

If there is a problem with the document, the reviewer can communicate with the original author by selecting **Review Events** to display a dialog box (Figure 2-138).

The reviewer can browse previous activity on the document by selecting entries under the **Date/Time** field, if there are any. To create a new review event, the reviewer selects **Add New Send Back Event**. The top three fields are set automatically. The reviewer places any communication to the author in the **Sent Back Comments** field. When the user selects **Send Back Now** to complete the transaction, the status of the document is changed to **Sent Back** and the original author receives a

notice the next time he or she logs into CAPRI. The reviewer's comments are the first thing seen when working with the sent back document.

If a reviewer has been selected to sign a document by another reviewer, he or she will see the following prompt (Figure 2-143) when displaying that document with CPWM.



Figure 2-143

2.9.4.1 Additional Considerations

A reviewer can display any document in CPWM, even if it is unsigned. Users who do not have the DVBAB CPWM REVIEWER key can only view signed documents or unsigned documents that belong to them.

2.9.4.2 Sending a CPWM Exam for Review

Users have the option to include comments with an exam when it is sent for review. When a user selects the **Send for Review** button in an open template, he or she is prompted with an additional option of **Yes, with a comment to the reviewer** (Figure 2-144Figure 2-144).

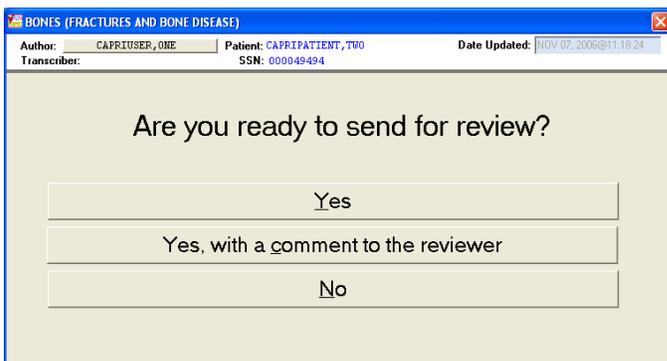


Figure 2-144

Choosing the option **Yes, with a comment to the reviewer** opens the **Send Reviewer A Message** box (Figure 2-145). The user enters comments and then clicks **Send to Reviewer Now**.



Figure 2-145

Status of the exam then changes to Review Pending (Figure 2-146).



Figure 2-146

2.9.4.3 Sending a CPWM Exam for Cosignature

2.9.4.4 Cosignature Required

As previously described, CAPRI will respect the CPRS Authorization/Subscription Utility (ASU) and TIU business rules for cosignature. If a user is set up to require a note signature, the signature screen will appear as in Figure 2-147 after a title has been selected. Note that CAPRI has been modified to prevent displaying appointments with dates in the future from appearing in the list of Appointments.

If a cosignature is required and the cosigner box is not active for a particular user, IRM or the site's Clinical Application Coordinator should be contacted for assistance.

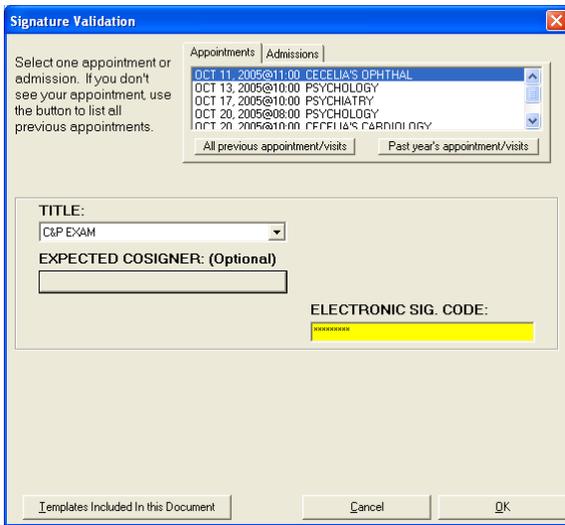


Figure 2-147

Selecting the box under **EXPECTED COSIGNER** allows the user to select or change a previously selected cosigner. A **Confirm Co-Signer** dialog box is displayed in Figure 2-148.

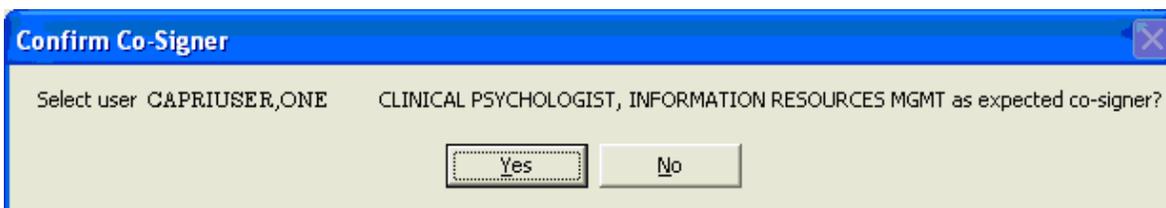


Figure 2-148

The user should verify that the correct cosigner is being selected. The cosigner should sign the document directly in CAPRI to prevent use of the cosignature transfer utility.

2.9.4.5 Sending a CPWM Exam for Signature

Selecting **Send for Signature** allows the reviewer to select a signer for the document. The document will then be sent to the person who is authorized to complete the upload process.

2.10 CPWM Exam Management Functions

2.10.1 Unsigned C&P Worksheets

To view the list of C&P worksheets needing a cosignature, users go to the **Tools** menu (Figure 2-149) and select **My Unsigned C&P Worksheets...**

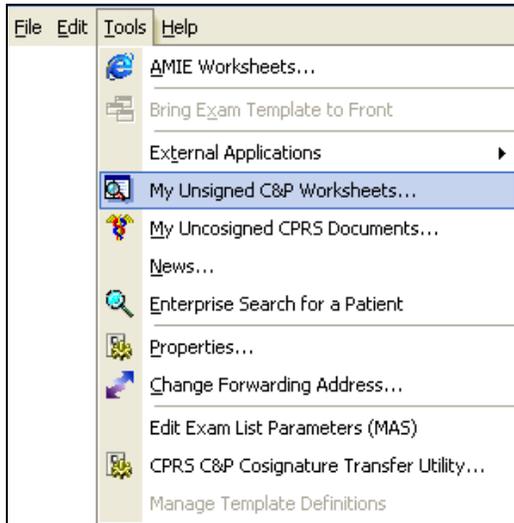


Figure 2-149

2.10.2 Unsigned Templates

Selecting **My Unsigned C&P Worksheets** from the **Tools** menu displays a list of unsigned templates (Figure 2-150).

ID	Patient	Template	Author	Status
C3123	CAPRIPATIENT, RIGHT SR	INTESTINES (LARGE AND SMA)	FAIN	DRAFT/NOT READY
C2963	CAPRI,PATIENT X	JOINTS	FAIN	DRAFT/NOT READY
C2963	CAPRI,PATIENT X	INITIAL EVALUATION FOR PO	FAIN	DRAFT/NOT READY
C0828	CAPRI,TESTPATIENT	DIABETES MELLITUS V124	FAIN	DRAFT/NOT READY
T2874	TEST,ACTIVE	MERGED FORM	FAIN	DRAFT/NOT READY
ACROMEGALY				
GENERAL MEDICAL EXAMINATION				
HEART				
INITIAL EVALUATION FOR POST-TRAUMATIC STRESS DISORDER (PTSD)				
Z0001	Z2CPRIPATIENT,ONE	MERGED FORM	FAIN	DRAFT/NOT READY
GENERAL MEDICAL EXAMINATION				
FEET				
Z0001	Z2CPRIPATIENT,ONE	ARRHYTHMIAS	FAIN	DRAFT/NOT READY
T2874	TEST,ACTIVE	AMPUTATION	FAIN	DRAFT/NOT READY
Z0001	Z2CPRIPATIENT,ONE	MERGED FORM	FAIN	DRAFT/NOT READY
GENERAL MEDICAL EXAMINATION				
HEART				
ARRHYTHMIAS				

Figure 2-150

This window lists forms that have been started by examiners but not completed. Information provided includes ID (first letter of last name + last four digits of SSN), patient name, worksheet names, author, and status.

- Selecting the **My Unsigned** button displays **the user's own** unsigned forms.
- Selecting the **All Unsigned** button displays **all** unsigned forms.
- Selecting the **Review Pending** button (Figure 2-151) displays the forms that were sent for review. Only users who hold the DVBAB CPWM REVIEWER Security Key have access to

documents waiting for review. All users can see the documents, but only reviewers can open and work with the documents.

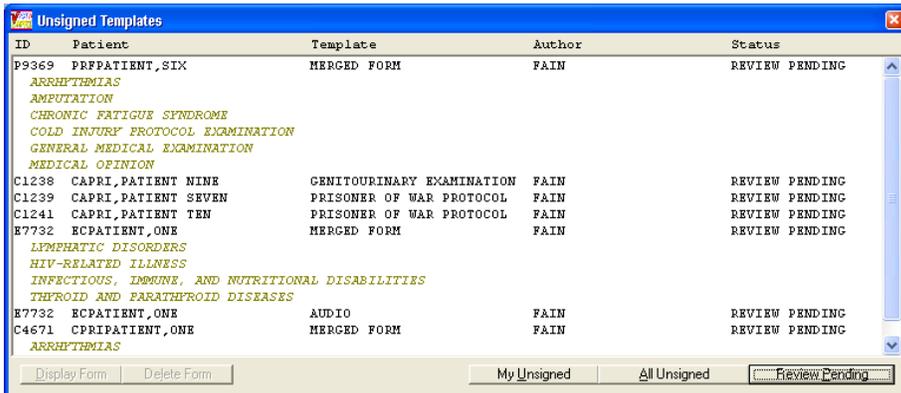


Figure 2-151

The user selects the form to complete by double-clicking it. If it is clicked only once, the **Display Form** and **Delete Form** buttons are enabled. The user selects **Display Form**. The user must hold the required Security Key to delete another user’s template.

2.10.3 Uncosigned C&P Worksheets

To view the list of the of C&P worksheets that need their cosignature, users can go to the Tools menu then select **My Uncosigned CPRS Documents** (Figure 2-152).

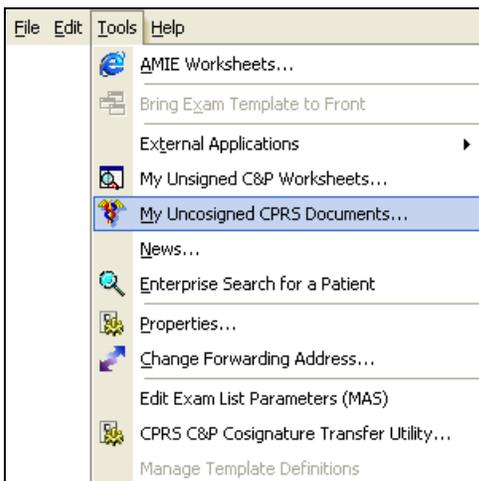


Figure 2-152

If a document has been sent to the user for cosignature, then the user is able to select the document from the list, view the report, add any addendum, and then cosign the document from CAPRI.

2.10.4 CPRS C&P Cosignature Transfer Utility

To view the list of cosigned and unsigned documents that need to be transferred to AMIE, users go to the **Tools** menu and select **CPRS C&P Cosignature Transfer Utility** (Figure 2-153).

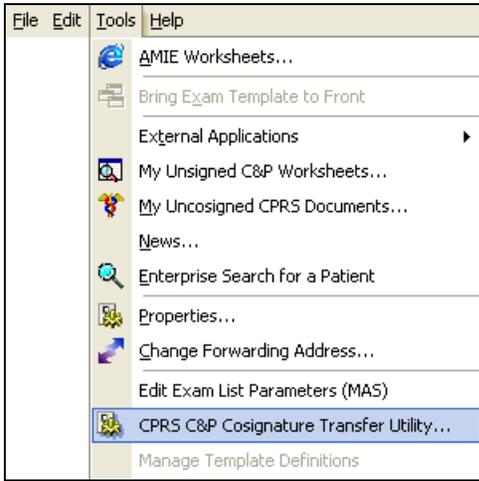


Figure 2-153

If a user cosigns a document in CPRS rather than in CAPRI, the document will appear on the cosignature transfer utility list. This utility can be used by clerical or other C&P staff to facilitate copying the CPRS document into AMIE and closing out the template in CAPRI. If a user cosigns their C&P templates directly in CAPRI and not in CPRS, this utility will not need to be used. The dialog box in Figure 2-154 demonstrates items that need to be transferred or closed in CAPRI.

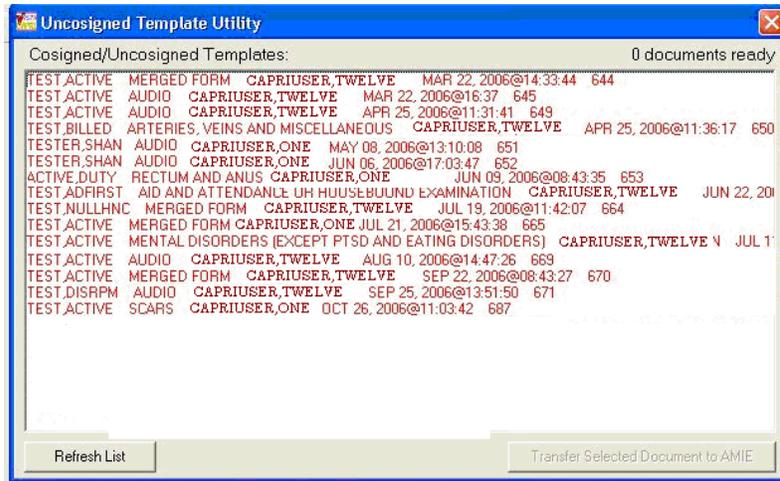


Figure 2-154

When a user bypasses the CAPRI interface by manually copying and pasting a cosigned document from CPRS into AMIE, CAPRI has no way of knowing this has taken place. The document will still need to be processed inside CAPRI. The **Mark as Complete But Don't Transfer** button (Figure 2-155) should be selected to complete the process in CAPRI. This option will complete the exam in CAPRI without transferring it to AMIE.



Figure 2-155

2.10.5 Manage C&P Exam Request Report Management

The Manage C&P Exam Requests option available on the Tools Menu when a patient is selected can be used to reopen a released exam, release an open exam, change the status of an Exam Request, or edit the report of an exam that has already been signed and completed in CAPRI or AMIE.

2.10.5.1 Reopen a Released Exam

To reopen a released exam, the user clicks the exam request date, selects the exam name under **Exams**, and clicks the **Re-open this request** button. The user selects **Yes** to the warning message to reopen the exam, as shown in Figure 2-156.

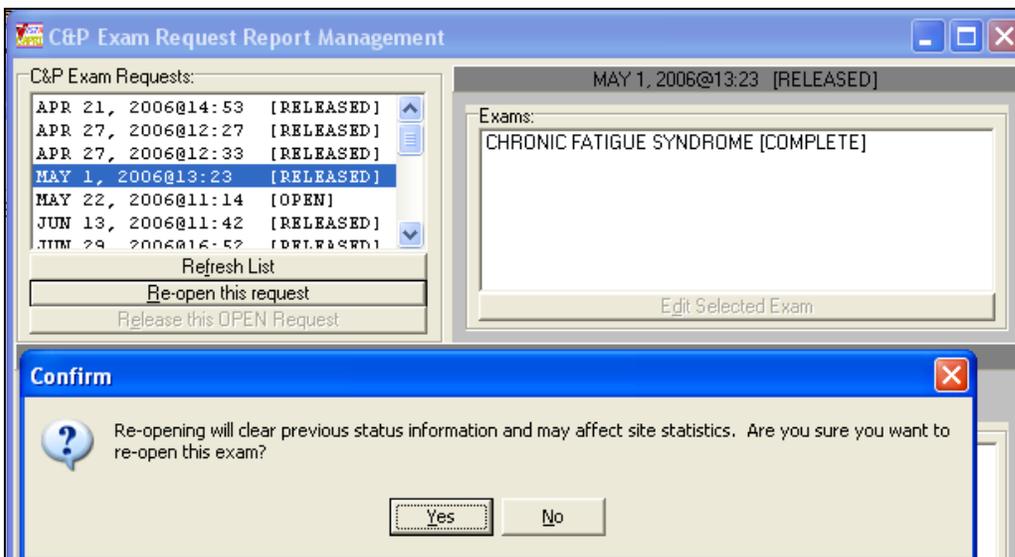


Figure 2-156

2.10.5.2 Change Exam Status

Exam status can be changed to Open, Completed, Canceled by MAS, Canceled by RO, or Transferred out by using **Option Manage C&P Exam Request** functionality available on the Tools Menu. This opens the C&P Exam Request Report Management screen.

The user clicks on the date then clicks on the desired exam. Then, the user clicks the **Edit Selected Exam** button to open the exam as shown in Figure 2-157.

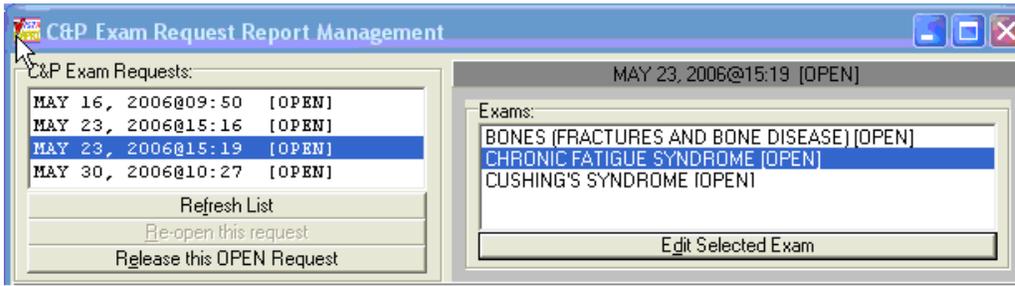


Figure 2-157

The user clicks on the down arrow button on the **STATUS** box to mark the new status for the selected exam. Exam Location, Date of the Exam and Examining Provider may also be edited. The user clicks the **Save Changes** button (Figure 2-158) and then confirms changes by selecting **Yes** on the Confirm message box.

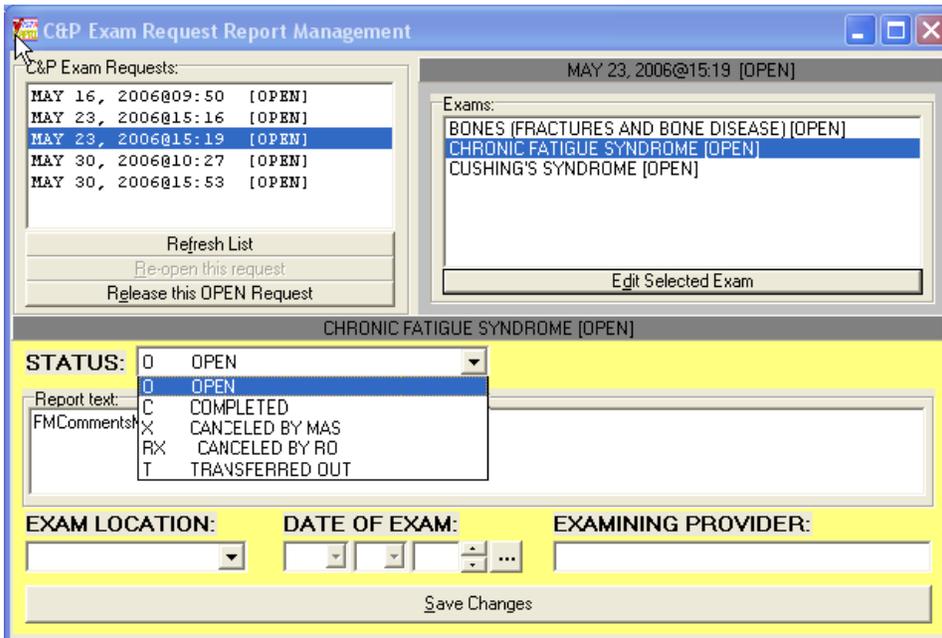


Figure 2-158

2.10.5.3 Edit a Released Exam

After a Released Exam is reopened (Figure 2-156), the user selects it by highlighting it in the Exams window and selecting **Edit Selected Exam**. The Exam appears in the Report Text window for editing (Figure 2-159).

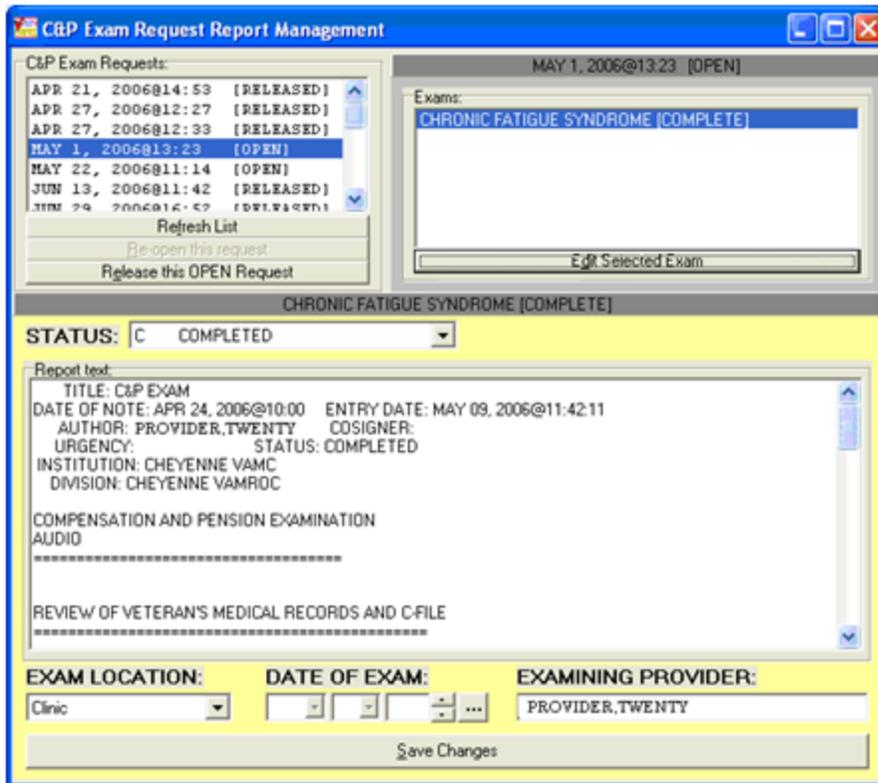


Figure 2-159

2.10.5.4 Miscellaneous CPWM Functionalities

The Tools menu (Figure 2-160) has some options that are not discussed elsewhere in the User Manual.

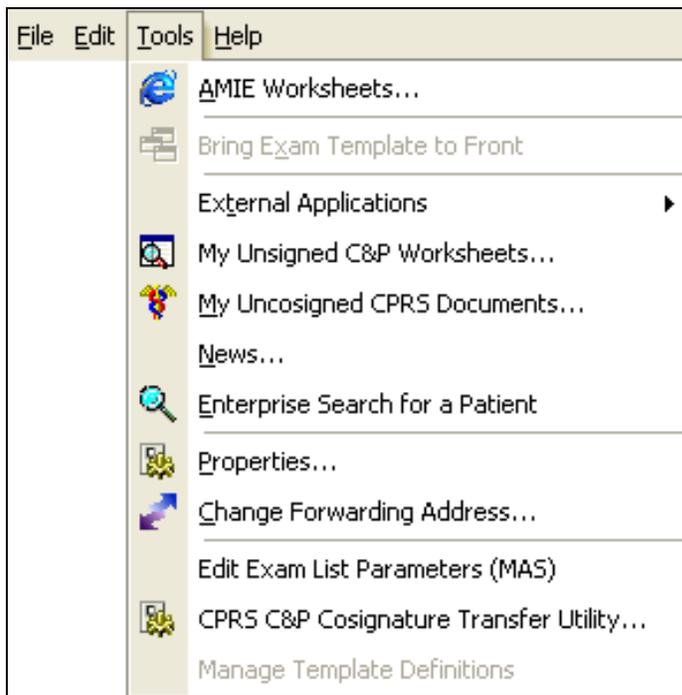


Figure 2-160

2.10.5.5 View AMIE Worksheets

Selecting **AMIE Worksheets** takes the user to a C&P website that provides Index to Disability Examination Worksheets. Selecting a worksheet displays instructions for using the worksheets.

2.10.5.6 Bring Exam Template to Front

If a user is working on the C&P worksheets tab and loses template focus, or if the template happens to be stuck in the background, users can go to the Tools menu and select **Bring Exam Template to front** to bring the template back into focus.

2.10.5.7 External Application Access

Several links to additional web based applications are available from the External Applications menu as shown in Figure 2-161.

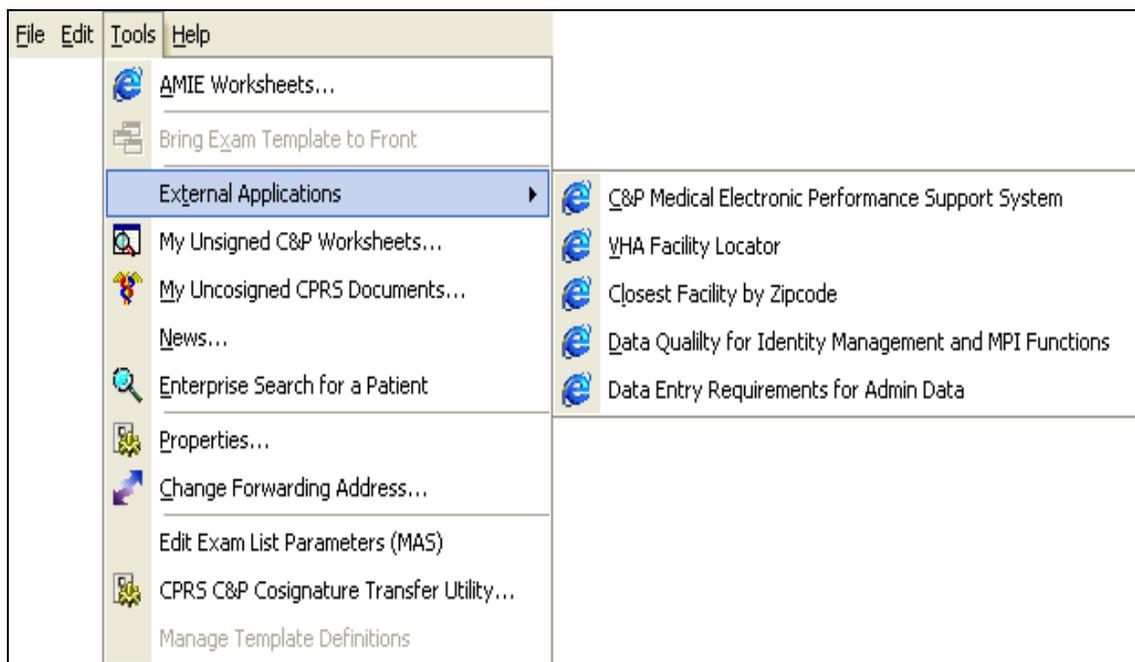


Figure 2-161

2.11 Additional CAPRI Functionality

2.11.1 CAPRI Remote Functionality

CAPRI Remote users access CAPRI through the Claims system, which runs on the VHA Forum hardware. The server for those users should be set to **forum.va.gov**, port **9400**.

CAPRI Remote users outside of VBA will normally obtain an access code from the Office of Information (OI) support staff, not from the local field site. Most VBA users are CAPRI Remote users. Most VHA users are local site users. If a user starts CAPRI and does not successfully connect to a VistA system within 90 seconds, CAPRI automatically shuts down.

When users log into CAPRI remotely, CAPRI alerts users when no email account is set up.

2.11.2 VistA Terminal

The “Attachmate Reflections Secure Shell” application replaces the telnet window. CAPRI Remote users can launch a VistA Terminal session by selecting the VistA button to log into the local VistA system site they are assigned to. A dialog box is displayed when the VistA button is clicked that provides the user the ability to choose between connecting using the secure shell application or telnet. The default is set to secure shell application.

***Note:** Local CAPRI users will not have access to the VistA Terminal from CAPRI and the VistA button will not be available.

2.11.3 Switch Sites – On the File Menu

The **Switch Sites** option, available on the File Menu (Figure 2-162), is active if the user is accessing a VistA system with remote capability. If the selection is active, the user may have other VistA accounts they can connect to without re-authenticating.

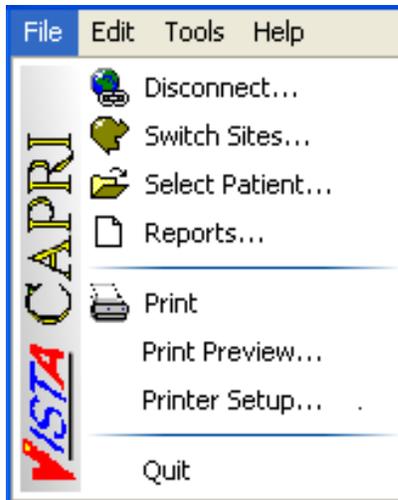


Figure 2-162

CAPRI Remote users can use this option to switch from one site to another without logging out of CAPRI. This option is only available when users are logged into the claims server with remote access. Users can access the **Switch Sites...** option from the File menu. After **Switch Sites...** is selected, the user is prompted with the site list to allow them to choose the site to which they would like to switch.

Restricted Patient List:

A CAPRI Remote user can have restricted access to patient records they are authorized to view.

As determined by the Health Information Access (HIA) Office, the CAPRI application will be shut down if the CAPRI remote user is not able to access their restricted patient list on the CLAIMS server. Prior to the CAPRI application being shut down, the CAPRI Remote user will receive a notification that their restricted patient list could not be accessed and they will be provided HIA contact information (HIA@va.gov mail group). The CAPRI Remote user will also see the restricted patient list that could not be accessed displayed in the lower left status bar of the CAPRI mail form.

2.11.4 Check Remote Connections

Check Remote Connections, found on the Help menu, is available to users with @ or U level FileMan access (Figure 2-163). This will provide a utility to scan CAPRI remote sites to discover any connectivity issues.

To use this function, the user selects the connections to scan in the left list box, or clicks **Select All** and then **Run Selected**. Any connection problems are listed in the **Could not connect to:** field. This does not mean that the site is down nationwide; it means that the current user cannot access the site, which could be due to a number of reasons.

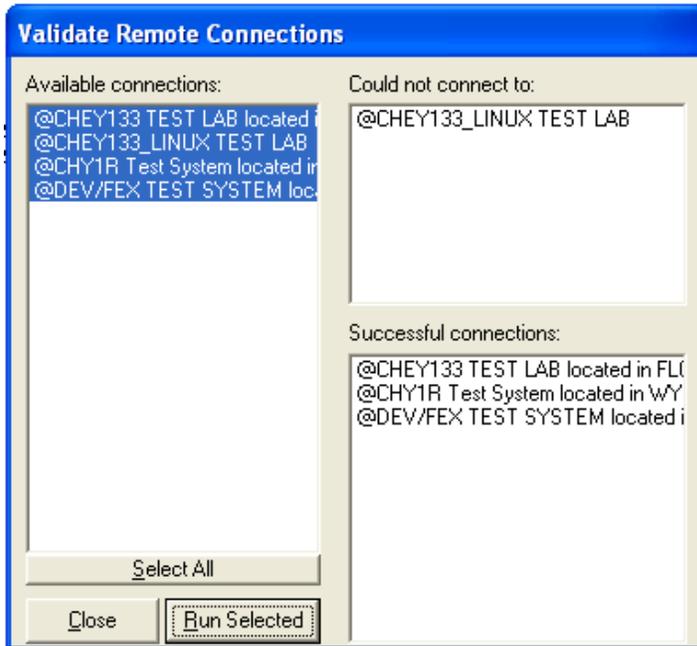


Figure 2-163

2.11.5 Edit Remote User Site Access

Edit Remote User Site Access, found on the Help Menu, is available to users with @ or U level FileMan access (Figure 2-164). This tool allows a CAPRI administrator to change the remote sites for specific CAPRI users, either limiting their site list or providing the full list of VHA VistA systems to the user. This list is presented to the administrator when CAPRI is started in remote mode.

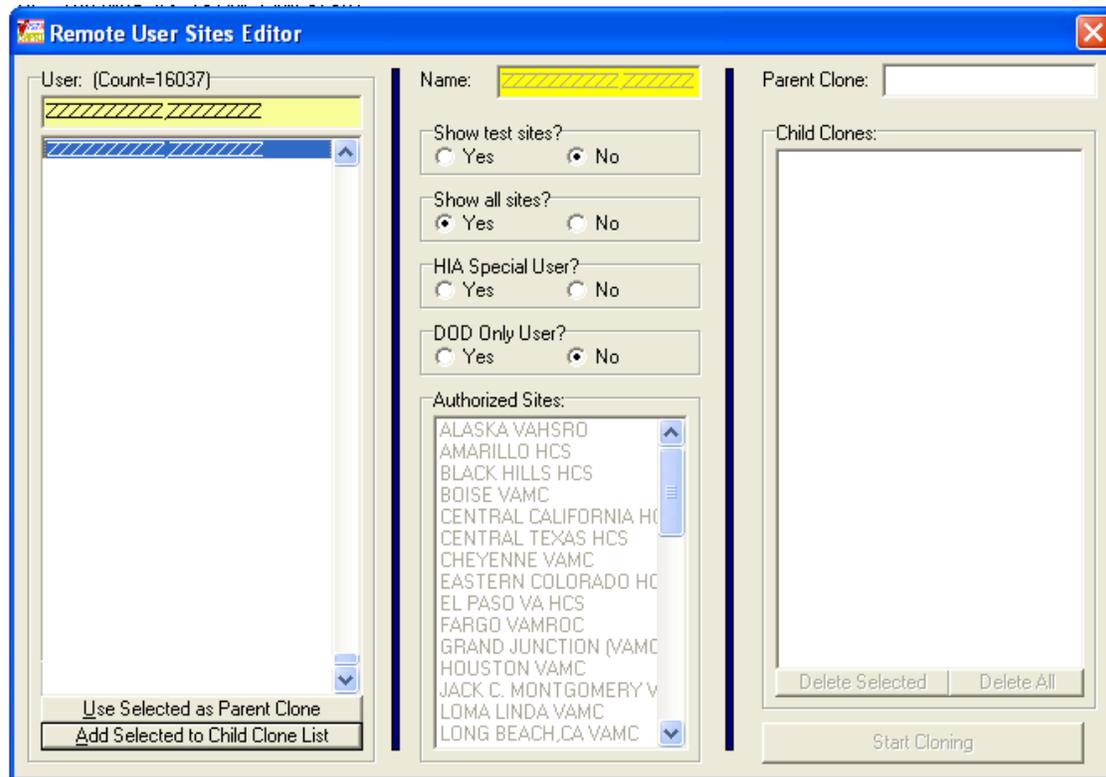


Figure 2-164

The **User:** list is generated from the Claims system, which runs on the Forum hardware hosted by the VHA Office of Information in Silver Spring, MD. The DVBAB RESTRICTED LIST PATIENTS remote procedure is used to restrict unauthorized patient record access.

To begin the process, the administrator selects a name from the **User:** column. The second column is updated with the user's site access privileges. Selecting **Yes** for **Show all sites?** displays every available VistA site on the user's **Authorized Sites:** list. If the user should have access to only a limited number of sites, then the administrator should select **No** for this radio group and update the user's allowed sites under **Authorized Sites**.

One user's site list can be copied to other users. This is useful when a known group of users accesses the same sites. This function is accomplished using the third column of the utility.

Step 1 – A user is selected and the list of sites in the second column is updated.

Step 2 – After the user is set up correctly, the **Use Selected as Parent Clone** button is selected. This user will then be listed in the **Parent Clone** edit box.

Step 3 – Each user who should have the same site list is selected, and the **Add Selected to Child Clone List** button is clicked.

Step 4 – After the list is set up correctly, the process is completed by selecting the **Start Cloning** button.

CAPRI has been modified to provide the ability identify **DoD Only Users**. By selecting the **Yes** radio button under the **DoD Users Only** field, users can be identified as a **DoD Only User**. CAPRI will only display patients on the Patient Selector screen that have a patient type of “Active Duty” to **DoD Only Users**.

2.11.6 Consolidated Remote Reports

Consolidated Remote Reports, found on the Help menu, is available to users of CAPRI when in remote mode. This report tool was primarily created for the Tiger Team to run reports on multiple VistA accounts at the same time. To use it, the user clicks the sites on which the report is to run in the **Available Connections** list box. The user then enters stop and start dates, chooses a report type, and clicks **Run Selected**. This dialog box has its own **Print** button which should be used instead of selecting Print from the File menu and printing from the main CAPRI interface.

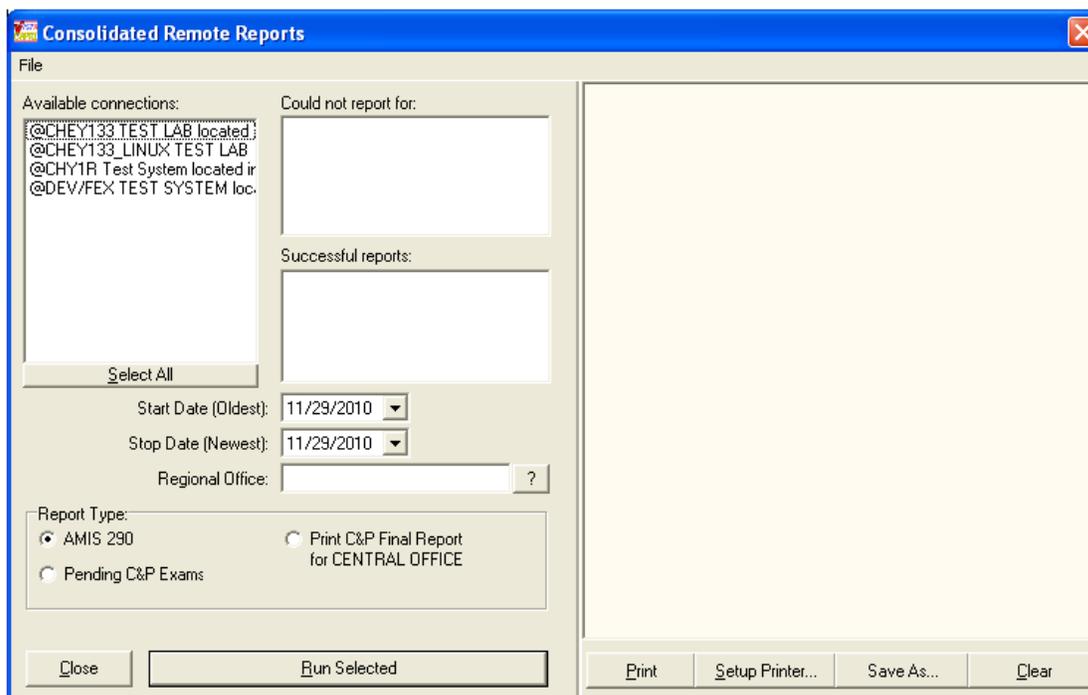


Figure 2-165

2.11.7 Audit Trail Download Utility

Audit Trail Download Utility, found on the Help menu, is available to users with @ or U level FileMan access and who have been provided an additional secondary menu option on the Claims system (Figure 2-166). This tool is used by VBA to download CAPRI audit data for internal reporting. Although a user may see this option on the menu, the secondary menu option that allows it to run may not be provided. The utility will automatically continue at the last point where it stopped if the same filename is selected as during a previous session. If a new filename is created, the utility will start from scratch and download every entry in the VistA Claims system database.



Figure 2-166

2.12 Miscellaneous CAPRI Functionality

2.12.1 Edit Exam List Parameters

The menu option **Edit Exam List Parameter (MAS)** is under Tools on the CAPRI menu bar. Exam List Parameter (MAS) is a tool used by sites to define which exams are performed at a division. When an exam request is made via the C&P exams tab, the exam list displays exams as performed or not performed in a division according to this definition.

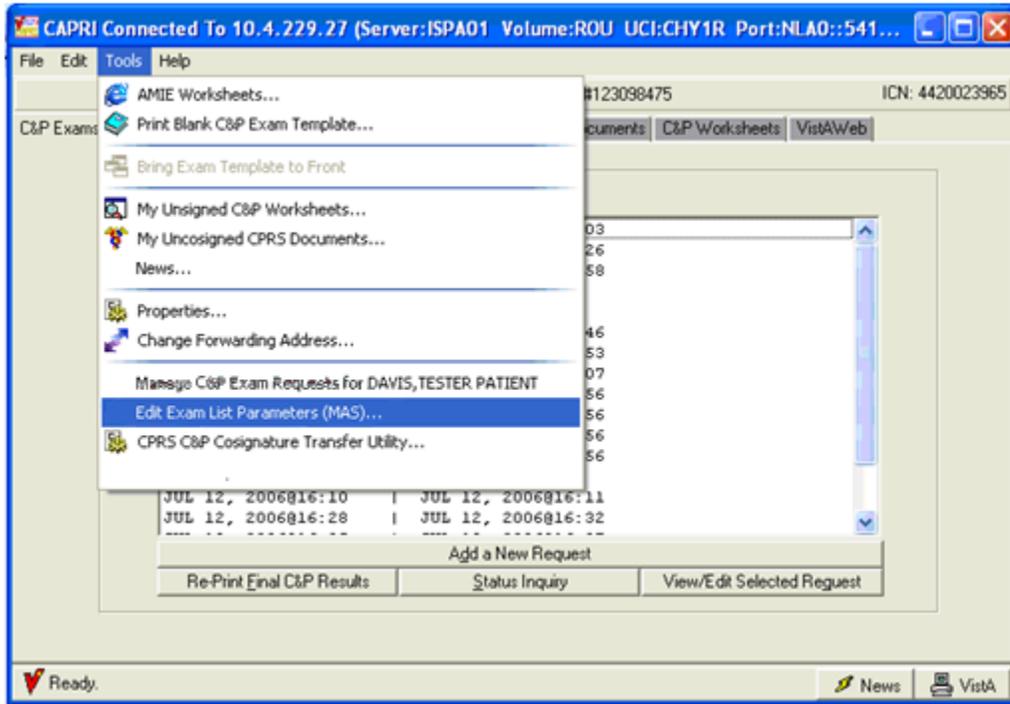


Figure 2-167

The Security Key **Edit Exam List Parameter (MAS)** should be assigned to the MAS ADPAC, C&P Clinic Clerk, or other individual who is responsible for maintaining the list of C&P exams performed at the site.

The user, who has the Security Key above, or programmer access, should see **Edit Exam List Parameter (MAS)** under the Tools menu option after logging into the CAPRI GUI executable.

If the user does not have option context DVBA CAPRI GUI, it should be assigned to their secondary menu.

For users who do not hold this Security Key or who have @ FileMan access, the option is not displayed. When a user clicks **Edit Exam List Parameter (MAS)**, the dialog box in Figure 2-168 is displayed. Parameters that are set in this window are displayed in the **Add a New C&P Exam** dialog box.

If a new division(s) has/have been added, the next time a user uses this option it will set the new division(s) to active.

To turn off a division so it is not available for user selection, the user selects the division on the left of the screen then selects the box labeled **Completely Inactivate this Division** in the **Edit Exam List Parameters (MAS)** window as shown in (Figure 2-168). A textbox is provided for comments relating to a specific division.

When selecting **Edit Exam List Parameters (MAS)** for the first time, CAPRI automatically finds the site’s divisions and activates all exams for each division in a default list. The user is then able to add new lists or modify the default list that was created.

To enable a specified group of users to order certain exams, the user may create a custom list by selecting the **Add New** button in the **Edit Exam List Parameters (MAS)** window.

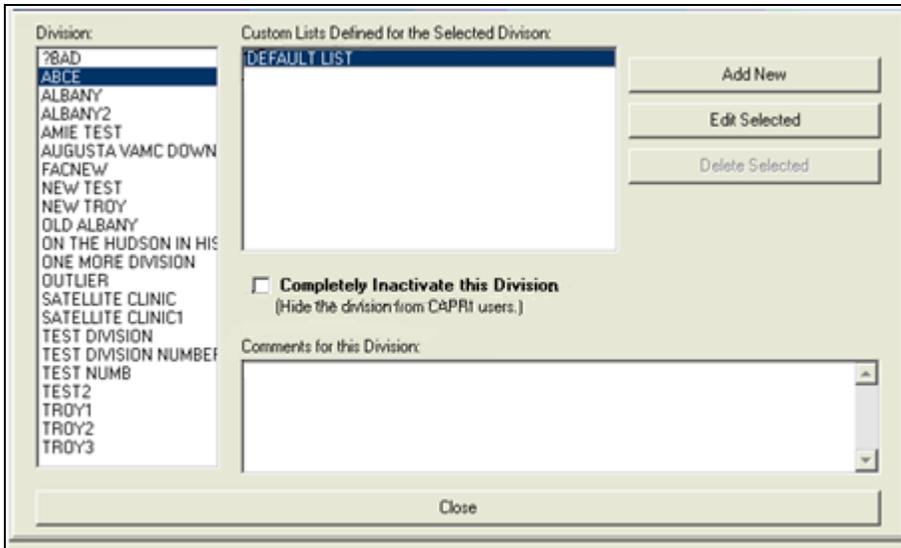


Figure 2-168

When the user selects an exam list defined for a division, the **Edit Selected** button is enabled. Selecting this button triggers the display of the screen below (Figure 2-169) to enable users to modify the list of exams and add comments about a particular list or exam.

Figure 2-169

The checkmarks in the checkboxes next to the exam name indicate that the exams are activated.

Users can modify (turn off) the default as well as the custom exam list by clearing the check marks from the checkboxes next to the exams they wish to turn off. This will cause the exam to display in red in the **Add a New Exam** dialog box, indicating that the exam is not performed at the particular facility.

If exams are turned off via future DVB patches, they will no longer show in the **New Exam** dialog box.

If a patch releases a new exam, it is shown to all users until someone uses **Edit Exam List Parameter (MAS)** to turn it off.

Comments may be added for the exam list in the section labeled **Comment for this list of exams**. Users can place comments, reminders, or notes about an exam in the text box labeled, **Comment to be displayed when this exam is selected**. Selecting the exam will bring the textbox into view.

2.12.2 DoD Records Tab

CAPRI Remote users have access to the DoD Tab. From this tab, DoD records are available for certain veterans beginning approximately six weeks after discharge. These records are available through the Federal Health Information Exchange (FHIE). The user will know if DoD records are available when they access the Patient Selector screen. In Figure 2-170, the notation **DOD data is available** indicates that the user can access these records after selecting the patient. The patient demographic data is not visible in this specific example because it is a sensitive level record.

***Note:** The DoD Tab is not available for local CAPRI users. When a local CAPRI user selects the DoD Tab, CAPRI displays a message directing the user to the VistAWeb tab to access DoD data.

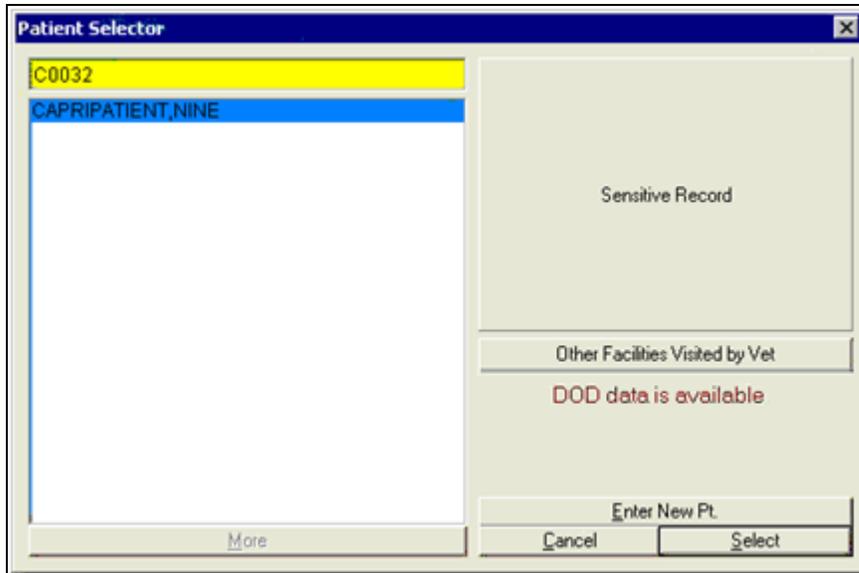


Figure 2-170

After the user selects this patient, a new tab is available: the DoD Records tab (Figure 2-171). This tab is disabled for patients who do not have FHIE records available.

Step 1 – The user selects the **DoD Records** tab.

Step 2 – The available reports are listed in the left window. Figure 2-171 shows primarily laboratory and test results together with discharge summaries and outpatient prescriptions. The FHIE framework requires a **Start Date** and a **Stop Date** before any data is returned. FHIE records, if available, could date back to 1989. After entering a Start Date and a Stop Date, the user selects the type of report to view.

Step 3 – If more than one report of the selected type is available, they are listed in the top window. Figure 2-171 shows two discharge summaries. The user selects the summary or report to view.

Step 4 – The selected summary or report is displayed in the lower window.

***Note:** The C&P Worksheets tab in the screen above no longer exists (Figure 2-171). This functionality was moved under CAPRI – Reports (the Reports selection under the File menu) as **C&P Exams Checklist**.

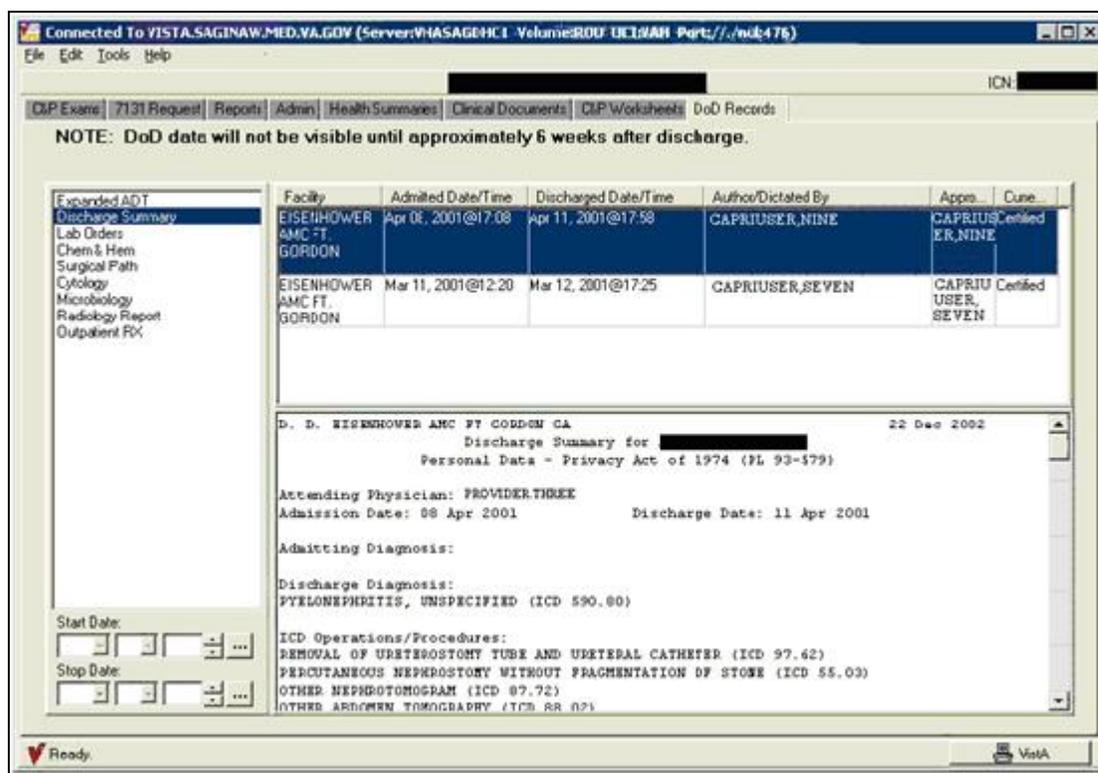


Figure 2-171

2.12.3 VistAWebTab

VistAWeb is an intranet Web application used to review remote patient information found in VistA and the Health Data Repository (HDR) databases. VistAWeb mirrors the behavior of CPRS and Remote Data View (RDV). CAPRI users can view the data on VistAWeb, but they cannot make changes to VistAWeb pages.

This is a simulation of a VistAWeb page shown in Figure 2-172.

The screenshot shows the VistAWeb application interface. At the top, the browser title is "CAPRI Connected To VISTA.ALBUQUERQUE.MED.VA.GOV (Server:R1PD33 Volume:ROU UCI:ALB Port:NLAO::644015137)". The header area displays "ZZTELEHEALTH,PATIENT ONE" with SSN#000000100, DOB: 01/01/1900, and ICN: 1013952241. Below the header is a navigation menu with options like "C&P Exams", "7131 Request", "Reports", "Admin", "Health Summaries", "Clinical Documents", "C&P Worksheets", "VistAWeb", and "DoD Records".

The main content area is titled "Sites & Notices" and "ZZTELEHEALTH,PATIENT ONE (000-00-0100) medical record". It contains a section "Data for this patient will be acquired from the following sites:" followed by a table with the following columns: Site Name, Patient Name, SSN, DOB, Deceased Date, Sensitivity, and Last Seen.

Site Name	Patient Name	SSN	DOB	Deceased Date	Sensitivity	Last Seen
Walla Walla, WA (WWW)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			03/20/2009
Connecticut HCS (Newington, West Haven) (CON)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			01/31/2007
Louisville, KY (LOU)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			11/07/2007
N. Florida/S. Georgia HCS (Gainesville) (NFL)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			01/15/2008
Loma Linda, CA (LOM)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			
Montana HCS (FHM)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			02/25/2009
Grand Junction, CO (GRJ)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			02/23/2009
Fargo, ND (FAR)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			01/23/2009
Madison, WI (MAD)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			11/17/2008
Beckley, WV (BEC)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			06/18/2008
St. Cloud, MN (STC)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			03/19/2009
Bedford, MA (BED)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900		Y	03/25/2008
Togus, ME (TOG)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			03/25/2008
Salisbury, NC (SBY)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			12/12/2008
White River Junction, VT (WRJ)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			09/26/2008
Columbia, SC (CMS)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			10/07/2008
Miami, FL (MIA)	ZZTELEHEALTH,PATIENT ONE	000000100	01/01/1900			

Below the table, there is a note: "There is also a stand-alone version of VistAWeb that is not spawned from the CPRS Tools menu. This version is for users who need to select patients from sites other than their home site. The URL is <https://vistaweb.med.va.gov>." Another note says: "Comments, suggestions, requests, complaints are all appreciated. Send them to the [VA Service Desk](#)." At the bottom, it states: "VistaWeb is a product of the VA Medical Center at Ann Arbor, MI and the Office of Information." and "Version 8 Build last updated: 01/29/2008".

Figure 2-172

2.13 Set Up Options

2.13.1 Printer Set Up

CAPRI has Windows printer functionality. The user can generate printouts using the default printer selection.

Step 1 – The user selects **Print Setup** from the File menu (Figure 2-173).

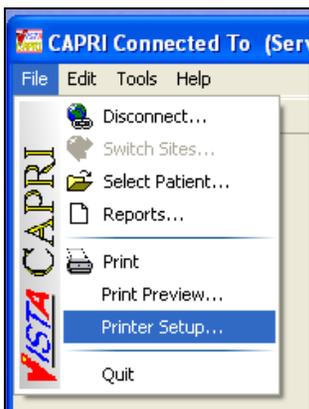


Figure 2-173

Step 2 – CAPRI displays the current default printer (Figure 2-174). If the user has more than one printer, then selecting the down arrow at the end of the printer name displays a list of available printers. To permanently change the default printer, the user must contact IRM or use the printer’s applet under the Windows control panel.

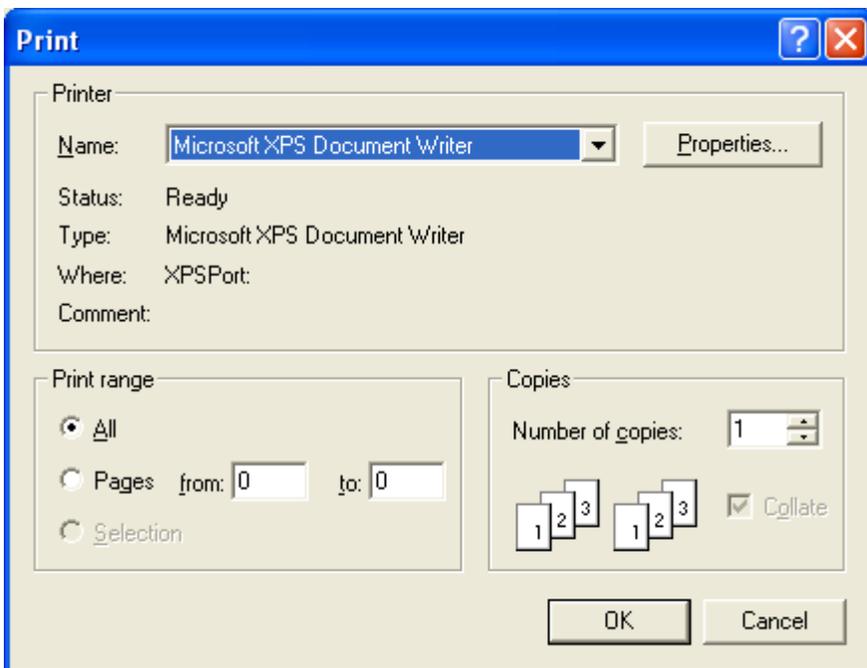


Figure 2-174

2.13.2 Display Properties

Display properties can be accessed from the **Properties** option on the **Tools** menu as shown in Figure 2-175.

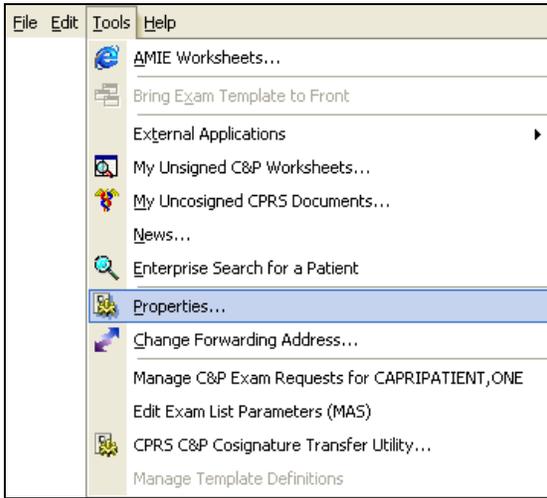


Figure 2-175

2.13.3 Properties

This panel allows the user to change the way the PC looks and works (Figure 2-176).

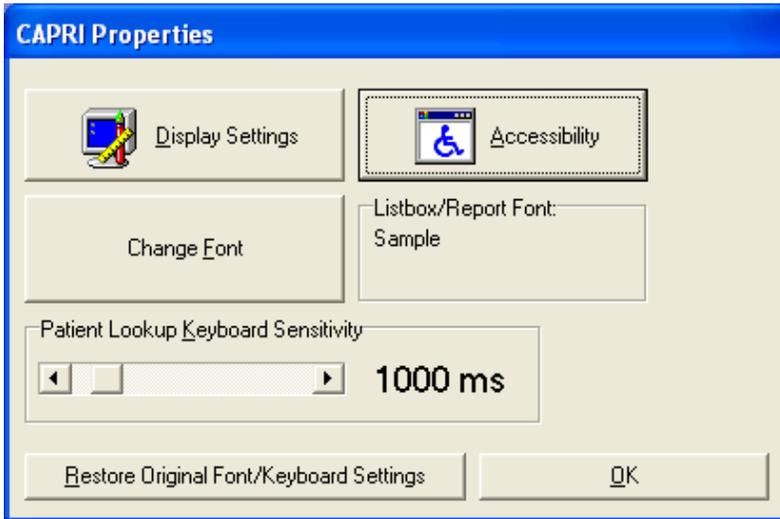


Figure 2-176

Selecting **Display Settings** (Figure 2-176) takes the user to the standard Windows Display Settings dialog box that can be opened also via **Start/Settings/Control Panel/Display** (Figure 2-177).



Figure 2-177

Selecting **Accessibility** takes the user to the standard Windows Accessibility Options dialog box that the user can open via Start/Settings/Control Panel/Accessibility Options (Figure 2-178).

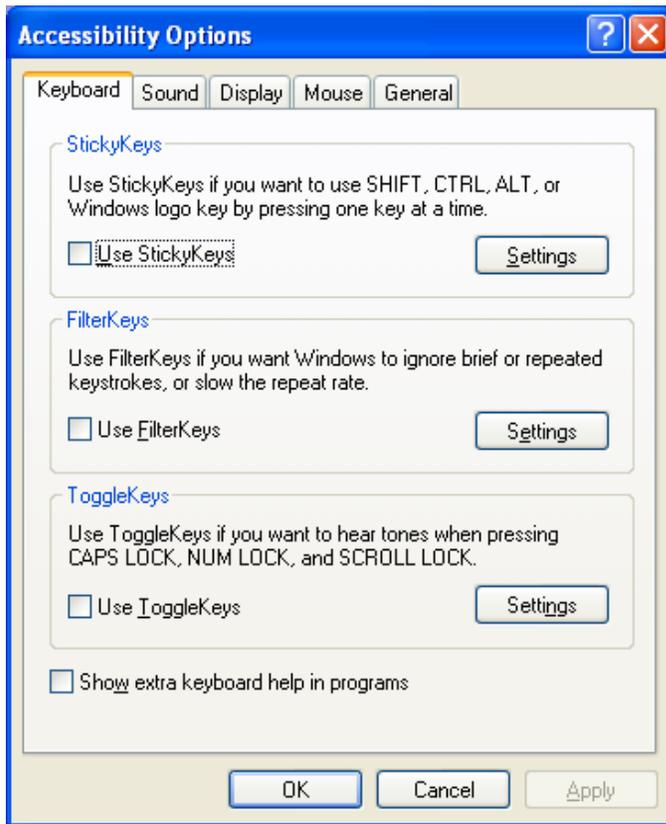


Figure 2-178

Selecting **Change Font** takes the user to the standard Windows Fonts dialog box (Figure 2-179) that can also be opened via Start/Settings/Control Panel/Fonts.

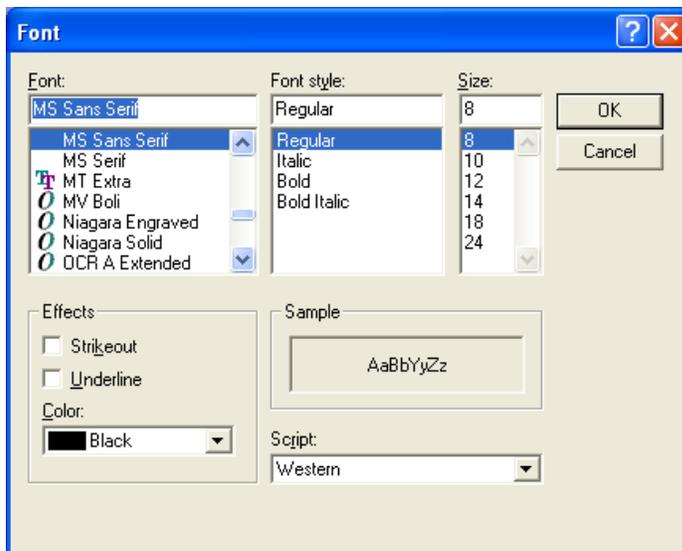


Figure 2-179

Patient Lookup Keyboard Sensitivity (Figure 2-176) adjusts the amount of time CAPRI waits after a keystroke before searching for the patient on the Patient Selector screen. The user should not change this from the default setting of 500 milliseconds unless there are difficulties.

If the user makes any changes to these settings and wants to undo the changes, then the user should select **Restore Original Font/Keyboard Settings** (Figure 2-176).

2.13.4 Change Forwarding Address

Change Forwarding Address on the Tools menu allows the user to specify an Exchange email address for forwarding MailMan messages and CAPRI reports (Figure 2-180). The user can find an Exchange email address by opening the Address Book in the default email application and searching for the desired name. After the user finds the name and right-clicks it, Properties is selected. Then, the user should go to the Email Addresses tab. Local Information Resources Management (IRM) staff should be contacted if the user has difficulty identifying the email addresses.

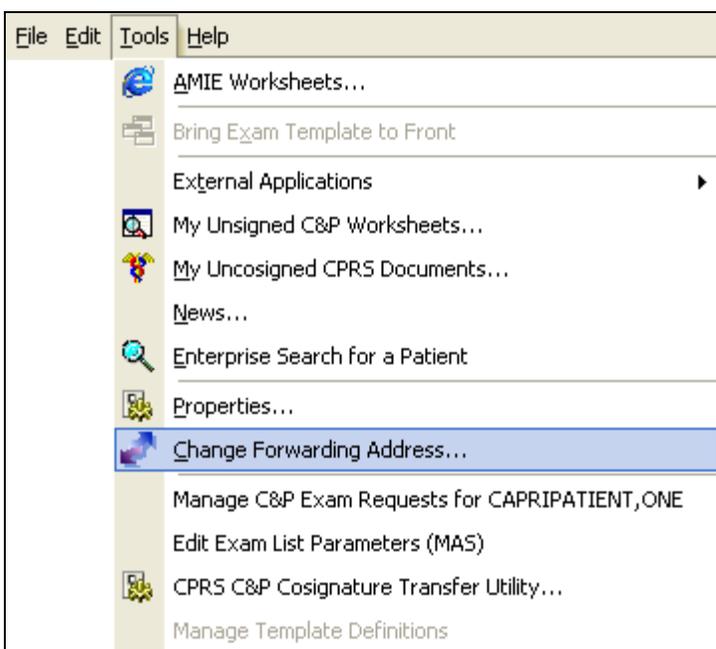


Figure 2-180

2.13.5 Forwarding Email Address

This email address is used for automated AMIE responses to certain activity such as cancelled C&P exam requests and completed C&P exam request bulletins. The responses are emailed back to the user if there is an email address specified (Figure 2-181).

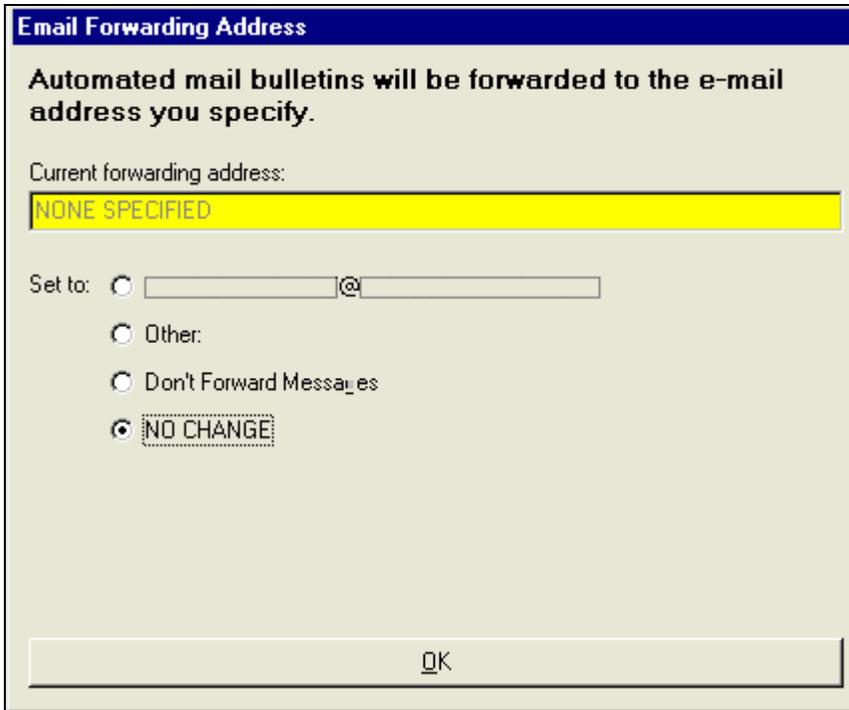


Figure 2-181

2.13.6 Help Menu

For most users, this menu will only have two items, **About** (Figure 2-182) and **CAPRI C&P Template Training Website**. Other items only show up for VBA users or users who have been assigned these options

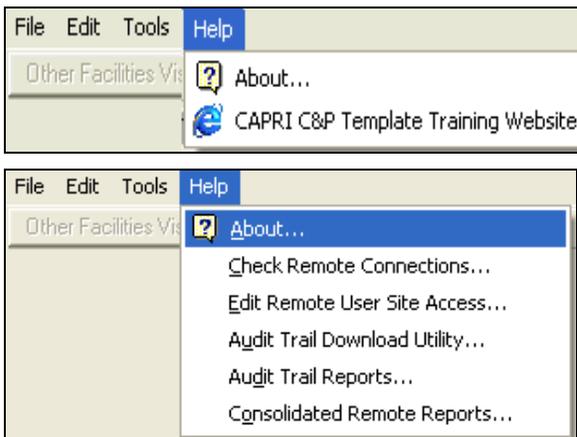


Figure 2-182

2.13.7 About

The **About** screen displays the CAPRI version number (Figure 2-183). The user can also see this number on the CAPRI splash screen at start-up or when switching sites when using CAPRI in remote mode.

The user can select **OK** (Figure 2-183) to close the **About** screen. The user should have this information available when reporting a problem.

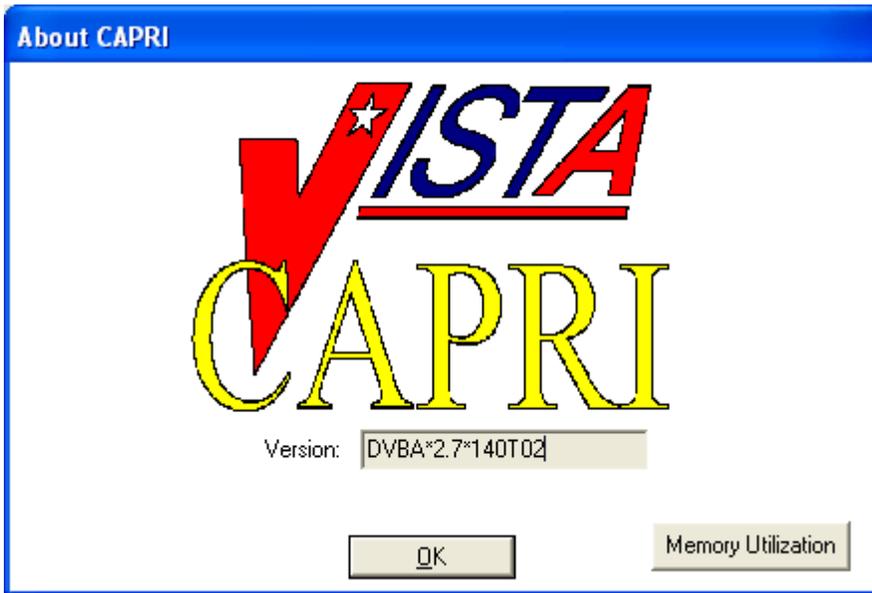


Figure 2-183

2.13.8 Training Website

Selecting **CAPRI C&P Template Training Website** takes the user to the CAPRI website with video training materials.

3 Troubleshooting and Error Messages

*Note: in all cases, please print the error message for your local IRM staff.

3.1 CAPRI Not Installed in VistA

The user receives the message in Figure 3-1 if the VHA Medical Center has not loaded the VHA half of the CAPRI software. The user should contact local IRM staff after receiving this message.



Figure 3-1

3.2 CAPRI GUI Option Not Assigned to User in VistA

The user receives the message in Figure 3-2 if the VHA medical center has not assigned the CAPRI option to RO users. The user must contact local IRM staff upon receiving this message.



Figure 3-2

3.3 VistA Server Down

The user receives the message in Figure 3-3, or a similar one such as WSAETIMEDOUT, when there are performance issues in the VA Wide Area Network (WAN), if a server is down, or if a server was not restarted after being down. When this happens, AMIE II may or may not connect, depending on the exact problem. The user should test the AMIE II connection.



Figure 3-3

3.4 VistA Limits Ability to See Patient Records

The user receives the message in Figure 3-4 if the medical facility made local permission modifications in VistA that prohibit users from seeing the contents of patient records.

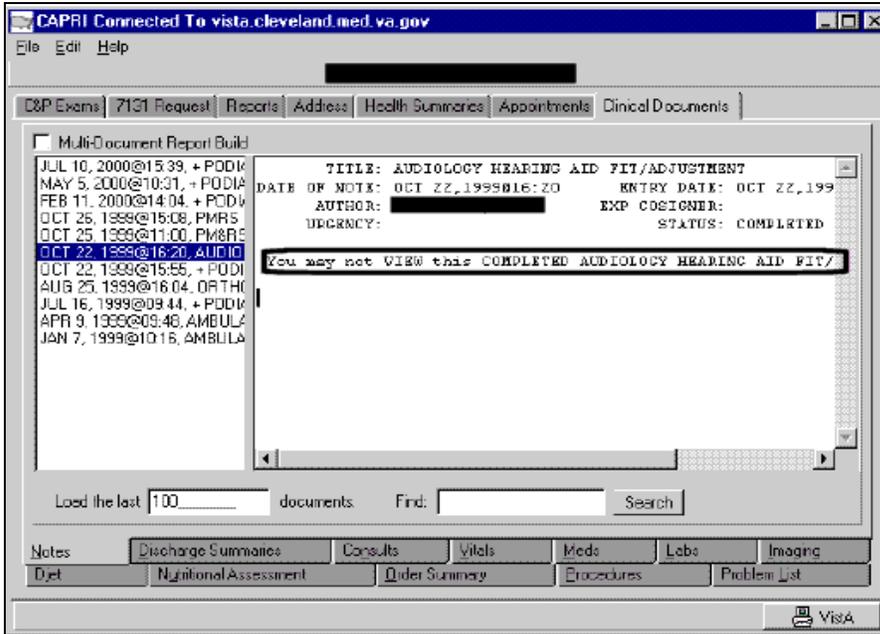


Figure 3-4

3.5 Network Problems

The user receives the message in Figure 3-5 if the connection to the medical facility is lost unexpectedly. The user should try to connect to the medical facility again.



Figure 3-5

3.6 Institution File in VistA has Been Locally Modified

The user may receive the message in Figure 3-6 when requesting exams, requesting 7131s, or entering new patients if the VHA medical facility has an incomplete or incorrect Regional Office list in their system.



Figure 3-6

3.7 Too Many Invalid Attempts at Access Code / Verify Code

The user receives the message in Figure 3-7 if the user attempted to log on and entered the wrong Access Code / Verify Code combination 3 or more times.



Figure 3-7

3.8 Multiple Sign-Ons

The user may receive the message in Figure 3-8 if the user did not log out of CAPRI correctly or if the session was unexpectedly disconnected.



Figure 3-8

3.9 General Error Message

The user may receive the message in Figure 3-9 for a number of reasons. Upon receiving this message, the user should cancel the current task, close CAPRI, and sign on again. If the user receives this error message again, local IRM staff should be contacted for assistance.



Figure 3-9

4 CAPRI Equivalents for AMIE II Functions

AMIE Function	CAPRI Function
*Admission Inquiry by Date (All Admissions)	No CAPRI equivalent yet
*Print New Notices of Discharge	No CAPRI equivalent yet
Add an Exam to an Existing Request	C&P Exams – View/Edit Selected Request – Add Exam to Request
Ad Hoc Health Summary	Health Summaries – Adhoc Report
Admission Report for Service Connected Veterans	CAPRI Reports – Admission Report for SC Veterans
AMIS 290 for the Regional Office	CAPRI Reports – AMIS 290
Beneficiary Information Status Inquiry	7131 Request – Status Inquiry
Cancel C&P Requests (all exams)	C&P Exams – View/Edit Selected Request – Cancel ALL Exams
Cancel C&P Requests (selected exams)	C&P Exams – View/Edit Selected Request – Select Exam – View Exam – Cancel This Exam
Detailed Inpatient Inquiry	Reports – Detailed Inpt. Inquiry
Discharge Report (A&A, Pension, Service Connected, All)	CAPRI Reports – Discharge Report (A&A, Pension, SC, All)
Edit 7131 Remarks	7131 Request – View/Edit Selected Request
Edit C&P Request Information	C&P Exams – View/Edit Selected Request
Edit Patient Address Information	Admin – Edit Address Information
Enter a C&P Exam Request	C&P Exams – Add a New Request
Full Patient Profile MAS	Reports – Patient Profile MAS (Full)
HS Health Summary Menu	Health Summaries tab
Incompetent Veterans Report	CAPRI Reports – Incompetent Veterans Report
INPT Detailed Inpatient Inquiry	Reports – Detailed Inpt. Inquiry
INQ Patient Inquiry	Reports – Pt. Inquiry
Inquiry for C&P Requests	C&P Exams – Status Inquiry
Insufficient Exam Report	CAPRI Reports – Insufficient Exam Report
LAB Interim Report	Clinical Documents – Lab tab
NHE Network Health Exchange Options	CAPRI Remote Data View
NOTE Print Document Menu	Clinical Documents – Notes tab
OP Operation Report	Reports – Surgery Report

CAPRI Equivalents for AMIE II Functions

AMIE Function	CAPRI Function
PDX Patient Data Exchange	CAPRI Remote Data View
Pending C&P Exams Report	CAPRI Reports – Pending C&P Exams
Pending Form 7131 Requests Report	CAPRI Reports – Pending Form 7131 Requests
Print C&P Final Report (Manual)	Print C&P Final Report (Manual)
Print Exam Check List for RO	CAPRI Reports – C&P Exams Checklist
Re-admission Report	CAPRI Reports – Re-Admission Report
Regional Office 21-day Certificate Printing	CAPRI Reports – 21 Day Certificate Printing
Regional Office Patient Inquiry	Reports – Pt. Inquiry
REG View Registration Data	Reports – View Registration Data
Report for Pension and A&A	CAPRI Reports – Discharge Report, select Pension or A&A
Reprint a 21-day Certificate for the RO	CAPRI Reports – Reprint a 21 Day Certificate (can run with or without a patient selected)
Reprint a Notice of Discharge	CAPRI Reports – Reprint a Notice of Discharge (can run with or without a patient selected)
Reprint C&P Final Report	Re-Print C&P Final Report(s)
Request for 7131 Information	7131 Request – Add a New Request
XRAY Radiology Reports for VARO	Clinical Documents – Imaging tab

5 CAPRI Locations for Medical Evidence

***Note:** this list is not meant to be all-inclusive in terms of providing the evidentiary requirements for the evaluation of disabilities. Rather it is meant to provide helpful hints for locating commonly used types of medical evidence.

What do I need?	Where to go in CAPRI
MUSCULOSKELETAL (DC 5000, 5100, 5200, 5300)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Magnetic Resonance Imaging (MRI)	Imaging Tab
X-rays	Imaging Tab
Arthrograms (X-ray dye)	Imaging Tab
Arthroscopies	Imaging Tab
Range of Motion Studies	Notes Tab, Consults Tab
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab
EYE (DC 6000)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Ophthalmology reports	Notes Tab, Consults Tab
Eye exams w/Snellen test (visual acuity) and Goldmann Perimeter Chart (field test)	Notes Tab, Consults Tab
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab
EAR AND OTHER SENSE ORGANS (DC 6100, 6200)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Audiologic (conductive/sensorineural) tests	Notes Tab, Consults Tab
Audiograms (puretone threshold/speech recognition scores)	Notes Tab, Consults Tab
Electrogustometry (taste sensation)	Notes Tab, Consults, Procedures Tab
Prescribed medications	Meds Tab

CAPRI Locations for Medical Evidence

What do I need?	Where to go in CAPRI
INFECTIOUS DISEASES, IMMUNE DISORDERS AND NUTRITIONAL DEFICIENCIES (DC 6300)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Blood tests (creatinine, BUN, albumin)	Labs Tab/Cumulative/Graph
Skin tests	Labs Tab/Anatomic Pathology, Notes, Consults
Stool cultures	Labs Tab/Microbiology/Cumulative
T4 Cell Count	Labs Tab/Cumulative/Graphs
Serology	Labs Tab/Cumulative/Graphs
Weight Loss	Vitals Tab/Graph
Prescribed medications	Meds Tab
RESPIRATORY SYSTEM (DC 6500, 6600, 6700, 6800)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Pulmonary Function Tests (PFT)	Procedures Tab, Notes Tab (interpretation)
X-rays	Imaging Tab
Sleep Studies	Notes Tab, Consults Tab
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab
CARDIOVASCULAR SYSTEM (DC 7000, 7100)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
X-rays	Imaging Tab
Electrocardiograms (ECG/EKG)	Procedures, Consults, Notes (interpretation)
Exercise Stress tests (METS)	Procedures, Consults, Notes (interpretation)
Echocardiography/Ejection Fraction tests	Procedures, Consults, Notes (interpretation)
Holter monitor	Procedures, Consults, Notes (interpretation)
Doppler studies (ankle/brachial index)	Imaging Tab
Blood Pressure	Vitals Tab/Graph
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab

What do I need?	Where to go in CAPRI
DIGESTIVE (DC 7200, 7300)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
X-rays	Imaging Tab
Barium enema (colon X-ray)	Imaging Tab
Sigmoidoscopies	Notes Tab, Consults Tab
Endoscopies	Notes Tab, Consults Tab
Proctoscopies	Notes Tab, Consults Tab
Colonoscopies	Notes Tab, Consults Tab
Liver biopsies	Labs Tab/Anatomic Pathology
Gastrointestinal – upper and lower – series	Imaging Tab
Liver Function Tests (LFT)	Labs Tab/Cumulative/Graph
Weight Loss	Vitals Tab/Graph
Dietary Restrictions	Nutritional Assessment Tab, Diet Tab
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab
GENITOURINARY SYSTEM (DC 7500)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Urinalysis (macro and micro)	Labs Tab/Cumulative/Microbiology/Graphs
Blood tests (creatinine, BUN, albumin)	Labs Tab/Cumulative/Graph
Complete Blood Count test (CBC)	Labs Tab/Cumulative/Graph
Uroflowmetry	Consults Tab, Notes Tab
Semen and endocrine evaluations	Labs Tab/Cumulative/Graph
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab

What do I need?	Where to go in CAPRI
GYNECOLOGICAL CONDITIONS AND DISORDERS OF THE BREAST (DC 7600)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Laparoscopies	Notes Tab, Consults Tab
X-rays	Imaging Tab
Ultrasounds	Imaging Tab
Pap smears	Labs Tab/Cumulative/Microbiology
Urinalysis (macro and micro)	Labs Tab/Cumulative/Microbiology/Graphs
Complete Blood Count test (CBC)	Labs Tab/Cumulative/Graph
Ultrasounds	Imaging Tab
Mammographies	Imaging Tab
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab
HEMIC AND LYMPHATIC SYSTEMS (DC 7700)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Hemoglobin – See CBC	Labs Tab/Cumulative/Graph
X-rays	Imaging Tab
Platelet count (Thrombocyte) – See CBC	Labs Tab/Cumulative/Graph
Magnetic Resonance Imaging (MRI)	Imaging Tab
CT scans	Imaging Tab
Prescribed medications	Meds Tab
SKIN (DC 7800)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Skin biopsies	Labs Tab/Anatomic Pathology
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab

What do I need?	Where to go in CAPRI
ENDOCRINE SYSTEM (DC 7900)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
T4 (Thyroxine test)	Labs Tab/Cumulative/Graph
T3 (Triiodothyronine or T3 Radioimmunoassay test)	Labs Tab/Cumulative/Graph
TSH (Thyrotropin or Thyroid Stimulating Hormone test)	Labs Tab/Cumulative/Graph
Renal function tests	Labs Tab/Cumulative/Graph
Blood sugar	Labs Tab/Cumulative/Graph
Urinalysis (macro and micro)	Labs Tab/Cumulative/Graph/Microbiology
Dietary Restrictions	Nutritional Assessment, Diet Tab (inpatient)
Glucose Tolerance test	Labs Tab/Cumulative/Graph
Surgical Procedures	Reports Tab/Surgery Report
Surgical Pathology	Labs Tab/Anatomic Pathology
Prescribed medications	Meds Tab
NEUROLOGICAL CONDITIONS AND CONVULSIVE DISORDERS (DC 8000-8900)	
History and Physical Examinations	C&P Exam, Notes, Discharge Summaries
Electromyographies, Myograms (EMG)	Procedures, Consults, Notes (interpretation)
Nerve Conduction Velocity (NCV)	Procedures, Consults, Notes (interpretation)
Electroencephalograms, Brain wave tests	Procedures, Consults, Notes (interpretation)
Magnetic Resonance Imaging (MRI)	Imaging Tab
X-rays	Imaging Tab
Prescribed medications	Meds Tab

CAPRI Locations for Medical Evidence

What do I need?	Where to go in CAPRI
MENTAL DISORDERS (DC 9200-9500)	
History and Psychiatric Examinations	C&P Exam Tab, Notes Tab, Discharge Summaries Tab
Social and Industrial Surveys	Notes Tab, Consults Tab
Global Assessment of Functioning (GAF)	Notes Tab, Consults Tab
Dietary Restrictions	Nutritional Assessment Tab, Diet Tab (inpatient)
Weight Loss	Vitals Tab/Graph
Prescribed medications	Meds Tab
DENTAL AND ORAL CONDITIONS (DC 9900)	
History and Dental Examinations	C&P Exam Tab, Notes Tab, Discharge Summaries Tab
X-rays	Imaging Tab

6 Glossary

Name	Definition
A&A	Aid and Attendance
AMIE	Automated Medical Information Exchange
AMIS	Automated Management Information System
ASU	Authorization/Subscription Utility
CAC	Clinical Applications Coordinator. The CAC is a person at a hospital or clinic assigned to coordinate the installation, maintenance and upgrading of CPRS and other VistA software programs for the end users.
CAPRI	Compensation and Pension Record Interchange
Consults	Consult/Request Tracking, a VistA product that is also part of CPRS (it can function as part of CPRS, independently as a standalone package, or as part of TIU). It is used to request and track consultations or procedures from one clinician to another clinician or service.
C-Number	Claim Number
C&P	Compensation and Pension
CPEP	Compensation and Pension Examination Program
CPRS	Computerized Patient Record System, the VistA package (in both GUI and character-based formats) that provides access to most components of the patient chart
CPWM	Compensation and Pension Worksheet Module
Discharge Summary	Component of TIU that can function as part of CPRS, Discharge Summaries are recapitulations of a patient's course of care while in the hospital.
DoD	Department of Defense
FHIE	Federal Health Information Exchange
GUI	Graphical User Interface—a Windows-like screen with pull-down menus, icons, pointer device, etc.
Health Summary	VistA product that can be viewed through CPRS, Health Summaries are components of patient information extracted from other VistA applications
HDR	Health Data Repository
HIA	Health Information Access
Imaging	VistA product that is also a component of CPRS; includes Radiology, X-rays, Nuclear Medicine, etc.

Glossary

Name	Definition
IRM	Information Resources Management
MAS	Medical Administration Service
NP	Nurse Practitioner
Nurse Practitioner	Registered nurse who has received special training and can perform many of the duties of a physician
Progress Notes	Component of TIU that can function as part of CPRS.
RDV	Remote Data View
RO	Regional Office
RPC	Remote Procedure Call
TIU	Text Integration Utilities; a package for document handling, that includes Consults, Discharge Summary, and Progress Notes, and will later add other document types such as surgical pathology reports. TIU components can be accessed for individual patients through the CPRS, or for multiple patients through the TIU interface.
VAMC	VA Medical Center
VARO	Veterans Administration Regional Office
VBA	Veterans Benefits Administration
VHA	Veterans Health Administration
VISN	Veterans Integrated Service Network
VistA	Veterans Information Systems Technology Architecture, the new name for Decentralized Hospital Computer Program (DHCP)
VistAWeb	Intranet web application used to review remote patient information found in VistA and the Health Data Repository (HDR) databases