WHAT IS THE CITI PROGRAM?

The CHAMPVA Inhouse Treatment Initiative (CITI) pronounced “City” is a voluntary program that allows for the treatment of CHAMPVA beneficiaries at VA Medical Centers. There is no cost share for a CHAMPVA beneficiary’s treatment at a VA Medical Center. Each VA Medical Center that participates in the CITI program offers different services based on unused capacity. Once you locate a CITI facility that you want to use, contact the CHAMPVA/CITI Coordinator at that medical center to find out what services they offer.

WHO IS ELIGIBLE FOR CARE UNDER THE CITI PROGRAM?

If you are a CHAMPVA beneficiary, **and don’t have Medicare**, you are eligible for care in a VA Medical Center under the CITI Program.

DO ALL VA MEDICAL CENTERS PARTICIPATE IN THE PROGRAM?

No. The decision to participate in the CITI Program rests with the Medical Center Director. There are 100 participating medical centers so the chances are good the VA Medical Center in your area is a participating facility.

WHY DOESN’T EVERY VA MEDICAL CENTER PARTICIPATE IN THE CITI PROGRAM?

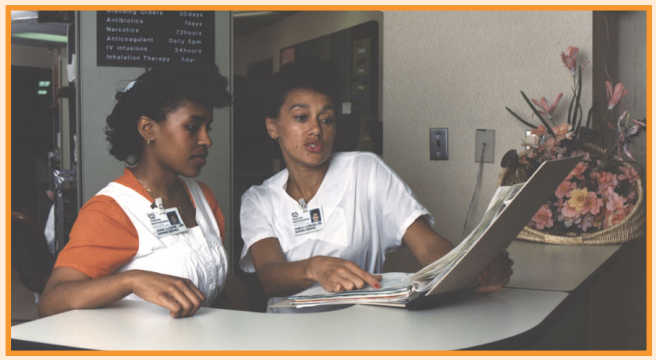
The Program is designed to provide CHAMPVA beneficiaries access to care in the VA facility **AFTER** the VA has met the needs of the veteran population. In some areas, veterans needs consume the full capacity of the local medical center.

HOW DO I KNOW WHAT CLINICS ARE AVAILABLE TO ME?

The CITI Program is based upon treating the CHAMPVA beneficiary in underutilized clinics. To find out exactly what is available you need to call the local VA Medical Center and ask for the CHAMPVA or CITI coordinator. If you have access to the Internet, a complete list of participating facilities can be found at WWW.VA.GOV/HAC. Select CHAMPVA and then CITI.

IS THERE A COST SHARE WHEN USING THE CITI PROGRAM?

No. The best part about CITI is there are no cost shares or deductibles for covered services. Absolutely no out of pocket expenses!



DOES THE CITI PROGRAM INCLUDE PRESCRIPTION MEDICINE?

Yes, if a VA physician under the CITI program is seeing you, prescription medication can be provided by the VA Medical Center. You can also receive medication through the CHAMPVA Meds-by-Mail program. Just like CITI the Meds-by-Mail program has no cost shares.

For further information, call 1-800-733-8387 or look on our website at WWW.VA.GOV/HAC.

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