

**Department of Veterans Affairs (VA)  
Response to Veterans and Community Oversight  
and Engagement Board (VCOEB) Recommendations  
from the March 2022 Meeting**

**Recommendation 16-01:** The Secretary of the VA instruct the leadership of the Greater Los Angeles Veterans Affairs Administration to create a web-based dashboard available to the general public that reports on progress in providing permanent housing for veterans experiencing homelessness in the Greater LA Area. The dashboard should include at least the following metrics:

1. Monthly report of available HUD VASH vouchers and utilization for both tenant based and project based housing and
2. Quarterly reporting on progress towards filling vacant HUD VASH staff positions and
3. Monthly reporting on By Name List (BNL) that is in coordination with the LA Homeless Services Agency that maintains industry standards for BNL fidelity and
4. Monthly progress on available housing at the West LA VA campus and
5. Quarterly reporting on progress towards placement of veterans in Residential Care Facilities, Board and Care and/or Assisted Living level of care and
6. Monthly reporting on the number of veterans exiting permanent housing.

**VA Response: Concur.** VA agrees with and appreciates VCOEB's recommendation to implement a web-based public-facing dashboard outlining key metrics to provide visibility for external stakeholders on efforts to end Veteran homelessness in the Greater Los Angeles area. In fact, some of the metrics noted by VCOEB such as monthly progress on available housing at the West Los Angeles VA Campus are already currently posted by the VA Greater Los Angeles Healthcare System on a regular basis; however, VA welcomes the suggestion to provide a more detailed, holistic and integrated dashboard. Development of this dashboard is subject to the availability of data; will require VA to allocate resources for implementation; and will require collaboration and data sharing with multiple non-VA entities that hold some of the suggested data. Applicable non-VA entities may include, but are not limited to, the Los Angeles Housing Services Authority and Public Housing Authorities in the Greater Los Angeles area.

Currently, the dashboard is complete; however, after receiving feedback regarding additional elements to incorporate into the dashboard, it will need to undergo further revision. The dashboard is anticipated to be ready to go live by August 1, 2022.

**Department of Veterans Affairs  
June 2022**