Flu Shot Information

INFORMATION FOR VETERANS

Please bring this flyer when you visit an in-network retail pharmacy or urgent care location for a flu shot

Get your no-cost flu shot today!

Eligibility:

- Retail pharmacies: You must be enrolled in VA’s health care system
- Urgent care locations: You must be enrolled in VA’s health care system care AND have received care from a VA or community provider in the past 24 months
- VA referral not required
- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID)
- Eligible Veterans can receive a standard-dose (quadrivalent) or high-dose flu shot
- No Copayment Required

Fighting The Flu Together!

For more information, or to find an in-network location to receive your flu shot, visit: https://www.va.gov/COMMUNITYCARE/flushot.asp

INFORMATION FOR PROVIDERS

Billing information for OPTUM providers in these states or U.S. territories: Enter Community Care Network/Veteran’s pharmacy claims using the following information:

AL, AR, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, NC, ND, NE, NH, NJ, NY, OH, OK, PA, PR, RI, SC, SD, TN, VA, VI, VT, WI, WV

Step 1: Enter BIN: 004336
Step 2: Enter PCN: ADV
Step 3: Enter Rx Group: RX3841
Step 4: Enter Veteran ID: 10-digit Veteran ID
Step 5: Enter Veteran’s date of birth (YYYYMMDD format)

- If the Veteran does not have their 10-digit Veteran ID, ask the Veteran for their 9-digit SSN and call 888-901-6609 for assistance
- For questions, please call the CVS Caremark™ Pharmacy Help Desk at 800-364-6331 (24/7)

For Urgent Care Providers

- Call 888-901-6609 to confirm Veteran’s eligibility for urgent care services

Billing information for TriWest providers in these states:
Enter Community Care Network/Veteran’s pharmacy claims using the following information:

AZ, CA, CO, HI, ID, MT, NM, NV, OR, TX, UT, WA, WY

Step 1: Enter BIN: 003858
Step 2: Person Code: 01
Step 3: Enter PCN: A4
Step 4: Enter Rx Group: VETERAN
Step 5: Enter 9-digit member ID: Patient SSN
Step 6: Enter Veteran’s date of birth (YYYYMMDD format)

- For questions, please call the Express Scripts Pharmacy Help Desk at 800-922-1557 (24/7)

For Urgent Care Providers

- Call 833-4VETNOW (833-483-8669) to confirm Veteran's eligibility for urgent care services

DO NOT CHARGE VETERAN A COPAYMENT FOR THE FLU SHOT

Urgent Care: After the visit, submit medical documentation to the Veteran’s home VA medical center (VAMC) within 30 calendar days of the date of service. Find a VAMC at https://www.va.gov/find-locations/. Retail Pharmacies: provide a copy of the flu shot documentation to the Veteran and recommend they provide it to their VA primary care provider’s office.

For more information, visit: https://www.va.gov/COMMUNITYCARE/revenue_ops/FluShot-Billing.asp