**INFORMATION FOR VETERANS**

**Please provide this billing information when you visit an in-network retail pharmacy or urgent care location to (1) fill a prescription and/or (2) receive a flu or COVID-19 vaccine**

**Eligibility**
- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit: [https://www.va.gov/communitycare/](https://www.va.gov/communitycare/)
- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

**Choosing a Pharmacy**
- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: [https://www.va.gov/find-locations/](https://www.va.gov/find-locations/)

**When you arrive at the pharmacy**
- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

To view this billing information on your mobile device, scan the QR code at right. [https://www.va.gov/communitycare/docs/programs/OCC-Billing-Information-Card.pdf](https://www.va.gov/communitycare/docs/programs/OCC-Billing-Information-Card.pdf)

**INFORMATION FOR PHARMACIES**

**Community Care Network Regions 1-3**

- BIN#: 004336
- PCN: ADV
- Rx Group:
  - Referred Care: Rx3839
  - Urgent Care/VA Provider: Rx4136
  - Flu Shot or COVID-19 Vaccine: Rx3841
- Veteran ID: 10-digit Veteran ID or SSN
- Veteran DOB: YYMMDD format
- Payer ID: VACCN
- 24/7 CVS Caremark Pharmacy Help Desk: 800-364-6331

- Maximum day supply for a Veteran’s initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies (U/E Formulary and VA Formulary Advisor).
- Instruct Veteran/pharmacist to fill prescriptions in the same CCN region as their community provider visit.
- For questions, please call the CVS Caremark Pharmacy Help Desk at 800-364-6331 (24/7).

**INFORMATION FOR URGENT CARE PROVIDERS**

Call 888-901-6609 to confirm Veteran’s eligibility for urgent care services.

Updated April 28, 2022
To determine which region a Veteran resides, click here: https://www.va.gov/communitycare/programs/veterans/CCN-Veterans.asp

**INFORMATION FOR VETERANS**

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**Eligibility**
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- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

**Choosing a Pharmacy**
- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: https://www.va.gov/find-locations/

When you arrive at the pharmacy
- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

To view this billing information on your mobile device, scan the QR code at right. https://www.va.gov/communitycare/docs/programs/OCC-Billing-Information-Card.pdf

**INFORMATION FOR PHARMACIES**

**Community Care Network Regions 4-5**

- BIN#: 003858
- Person Code: 01
- PCN: A4
- Rx Group:
  - Referred Care/VA Provider: VETERAN
  - Urgent Care: VAPC3RX
  - Flu Shot or COVID-19 Vaccine: VAPC3RX

- Maximum day supply for a Veteran's initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies (U/E formulary and VA Formulary Advisor).
- Instruct Veteran/pharmacist to fill prescriptions in the same CCN region as their community provider visit.
- For questions, please call the Express Scripts Pharmacy Help Desk at 800-922-1557 (24/7).

**INFORMATION FOR URGENT CARE PROVIDERS**

Call 833-4VETNOW (833-483-8669) to confirm Veteran’s eligibility for urgent care services.

Call the Urgent Care support line at 866-620-2071 for on-site support when a provider, pharmacy, Veteran or other caller experiences issues at an Urgent Care facility or at a Pharmacy.