To determine which region a Veteran resides, click here:
https://www.va.gov/communitycare/programs/veterans/CCN-Veterans.asp

**INFORMATION FOR VETERANS**

*Please provide this billing information when you visit an in-network retail pharmacy or urgent care location to (1) fill a prescription and/or (2) receive a flu or COVID-19 vaccine***

**Eligibility**
- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit: https://www.va.gov/communitycare/
- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

**Choosing a Pharmacy**
- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: https://www.va.gov/find-locations/

**When you arrive at the pharmacy**
- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

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**INFORMATION FOR PHARMACIES**

**Community Care Network Regions 1-3**

**Payer ID:** VACCN

**BIN#: 004336**

**PCN: ADV**

**Veteran ID:** 10-digit Veteran ID or SSN

**Veteran DOB:** YYMMDD format

**Rx Group:**
- Referred Care: Rx3839
- Urgent Care/VA Provider: Rx4136
- Flu Shot or COVID-19 Vaccine: Rx3841

24/7 CVS Caremark Pharmacy Help Desk: 800-364-6331

- Maximum day supply for a Veteran’s initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies (U/E formulary and VA Formulary Advisor).
- Instruct Veteran/pharmacist to fill prescriptions in the same CCN region as their community provider visit.
- For questions, please call the CVS Caremark Pharmacy Help Desk at 800-364-6331 (24/7).

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**INFORMATION FOR URGENT CARE PROVIDERS**

Call 888-901-6609 to confirm Veteran’s eligibility for urgent care services.

Updated February 13, 2023
Eligibility

- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit: https://www.va.gov/communitycare/

- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

Choosing a Pharmacy

- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.

- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: https://www.va.gov/find-locations/

When you arrive at the pharmacy

- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).

- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

INFORMATION FOR URGENT CARE PROVIDERS

Call 833-4VETNOW (833-483-8669) to confirm Veteran's eligibility for urgent care services.

Call the Urgent Care support line at 866-620-2071 for on-site support when a provider, pharmacy, Veteran or other caller experiences issues at an Urgent Care facility or at a Pharmacy.

Updated February 13, 2023