Community Viewer
for Community Providers and Staff
FACT SHEET

Overview
Community Viewer (CV) is a secure, web-based application that allows community providers to view the electronic health record (EHR) of a Veteran under their care as authorized by VA.

Benefits
- Promotes continuity of care for Veterans and improves communication between VA staff and community care providers
- Allows community providers to easily view existing VA consults, orders, progress reports and other relevant health information when providing care to an assigned Veteran
- Improves Veteran experience by efficient sharing of health information between VA and community providers

Getting Started
1. Review the CV User Guide to understand how to use the tool and view Veteran information.
2. Receive the username and password that allows you to log in to CV. VA staff will provide you with these credentials the first time a Veteran is assigned to you.
3. Log in and view the Veterans electronic health record assigned to you.
4. For assistance, call the Community Provider Technical Service Desk at 1-844-788-6161 or email Community_Provider_Technical_Service_Desk@va.gov.

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