Community Viewer
Quick Start Guide

Viewing Patient Information

VA | U.S. Department of Veterans Affairs

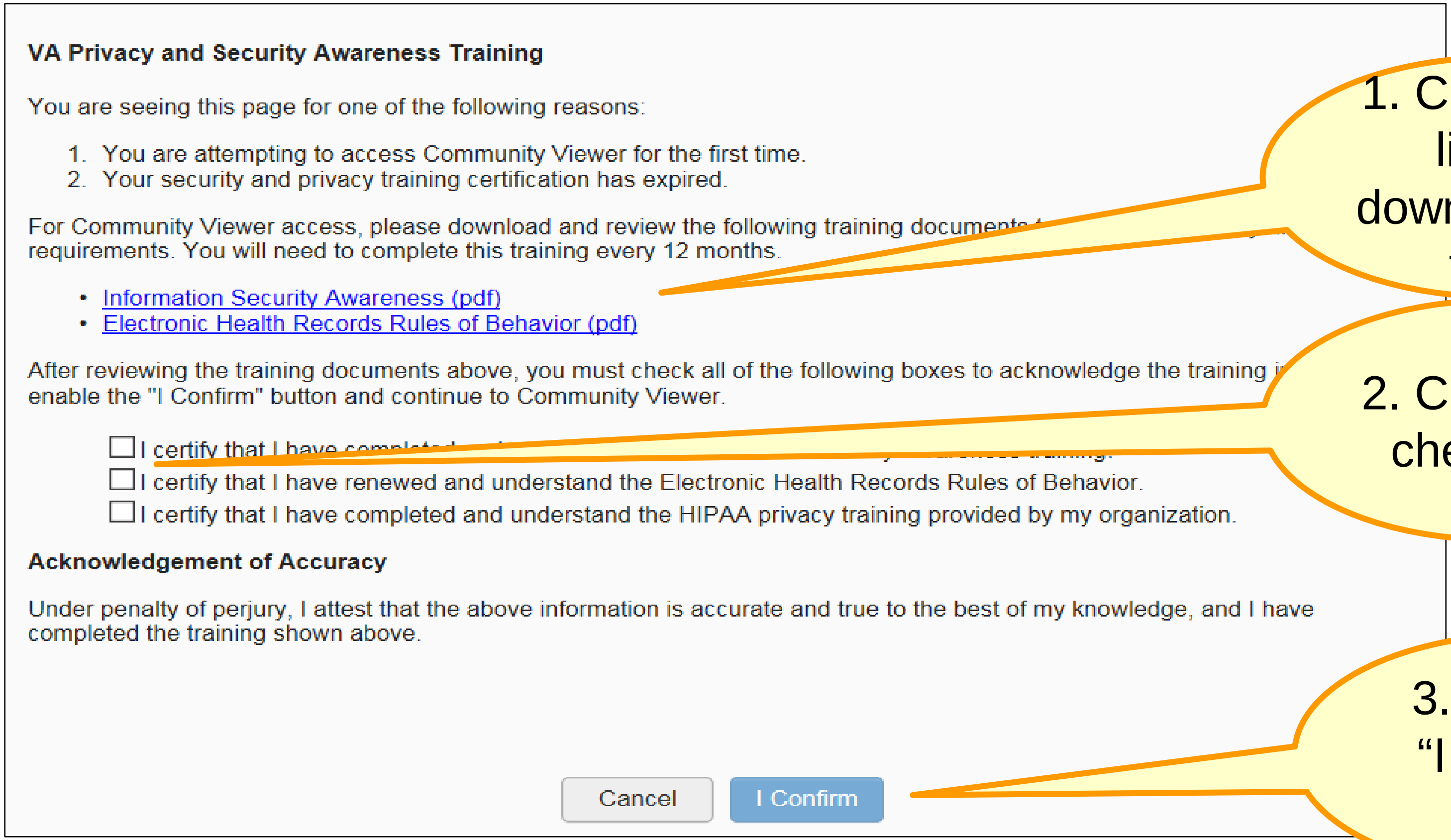
Quick and Easy

- Community Viewer (CV) is designed with you in mind. Once a patient is assigned to you, it's fast and efficient to review the patient's medical history.
- Begin by logging into Community Viewer at https://www.communityviewer.va.gov/VACV/Community/

  Use your Community Viewer credentials for this login. If you haven't received a username and password, contact the community care staff at the VA facility that refers patients to you.

Security Training

- The first time you log in to Community Viewer, you'll see the VA Privacy and Security Awareness Training page.



VA Privacy and Security Awareness Training

You are seeing this page for one of the following reasons:

1. You are attempting to access Community Viewer for the first time.
2. Your security and privacy training certification has expired.

For Community Viewer access, please download and review the following training documents
requirements. You will need to complete this training every 12 months.

- Information Security Awareness (pdf)
- Electronic Health Records Rules of Behavior (pdf)

After reviewing the training documents above, you must check all of the following boxes to acknowledge the training
enable the "I Confirm" button and continue to Community Viewer.

☐ I certify that I have completed
☐ I certify that I have renewed and understand the Electronic Health Records Rules of Behavior.
☐ I certify that I have completed and understand the HIPAA privacy training provided by my organization.

Acknowledgement of Accuracy

Under penalty of perjury, I attest that the above information is accurate and true to the best of my knowledge, and I have completed the training shown above.

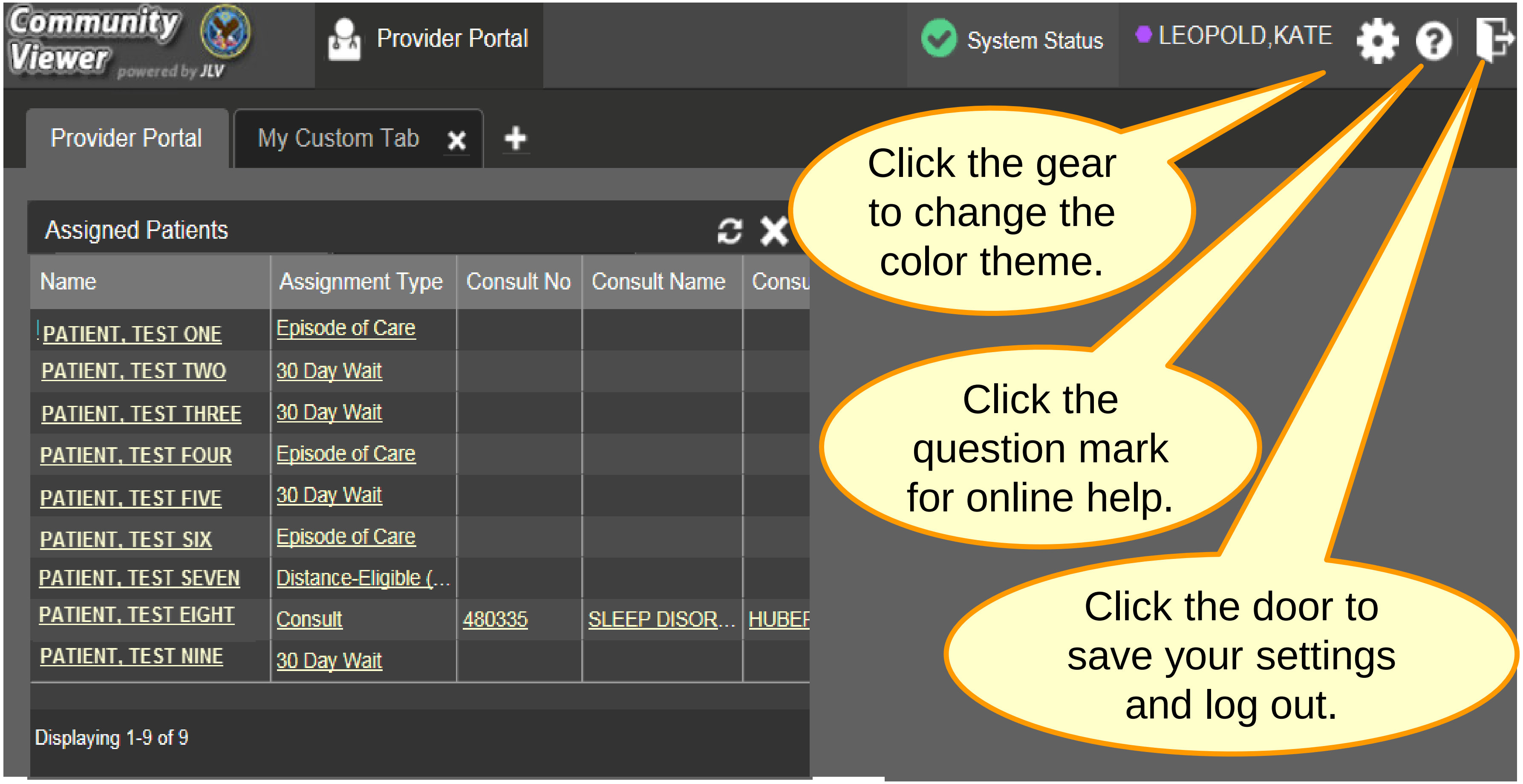
1. Click each link to download the files.

2. Click each checkbox.

3. Click the "I Confirm" button.

Your Provider Portal

- After logging in, the Provider Portal appears:


Community Viewer
powered by JLV
Provider Portal
System Status
LEOPOLD,KATE
Provider Portal
My Custom Tab

Assigned Patients

Name	Assignment Type	Consult No	Consult Name	Consu
PATIENT, TEST ONE	Episode of Care			
PATIENT, TEST TWO	30 Day Wait			
PATIENT, TEST THREE	30 Day Wait			
PATIENT, TEST FOUR	Episode of Care			
PATIENT, TEST FIVE	30 Day Wait			
PATIENT, TEST SIX	Episode of Care			
PATIENT, TEST SEVEN	Distance-Eligible (...			
PATIENT, TEST EIGHT	Consult	480335	SLEEP DISOR...	HUBE
PATIENT, TEST NINE	30 Day Wait			

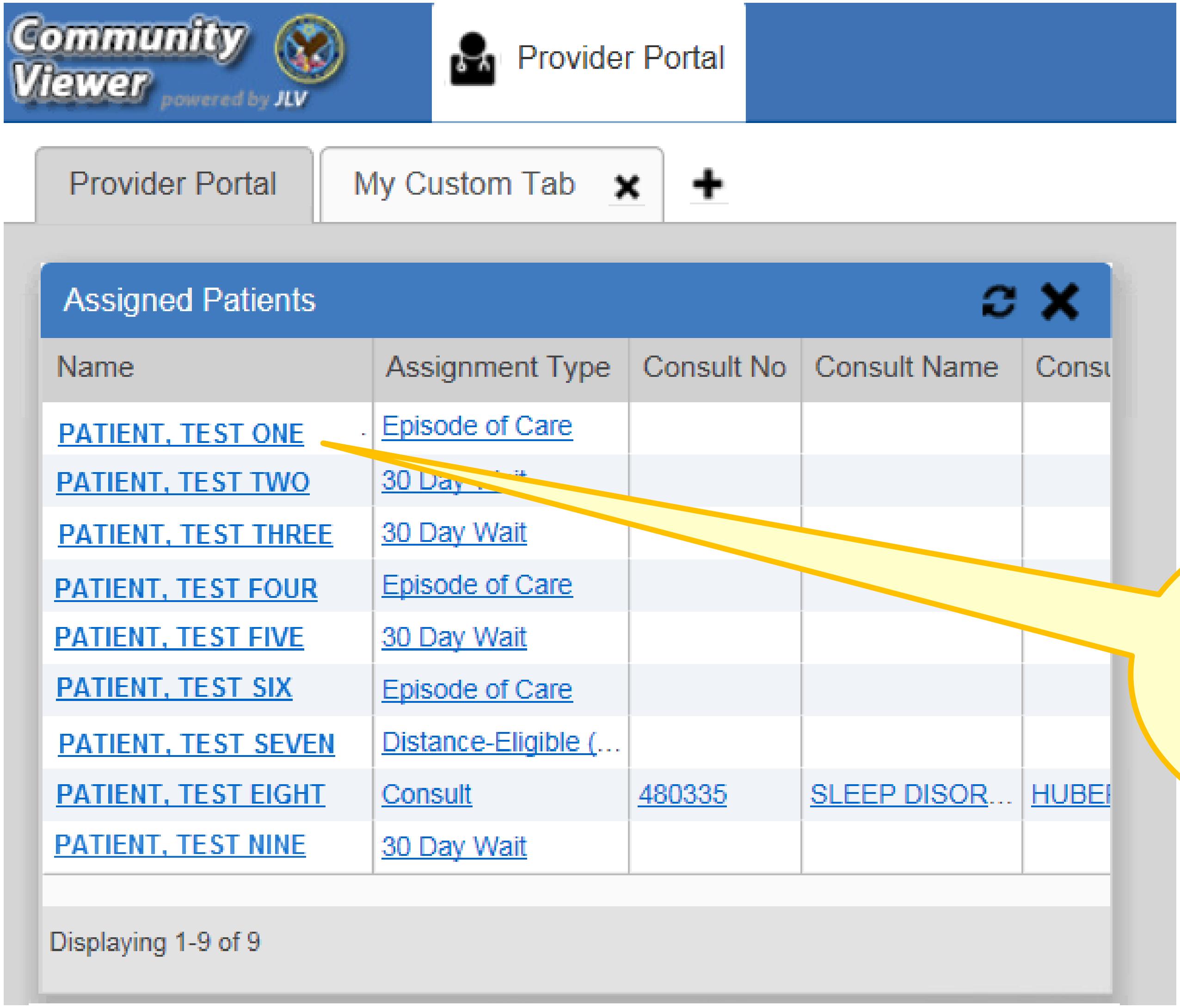
Displaying 1-9 of 9

Click the gear to change the color theme.

Click the question mark for online help.

Click the door to save your settings and log out.

Step 1: Select Patient to View


Community Viewer
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Provider Portal
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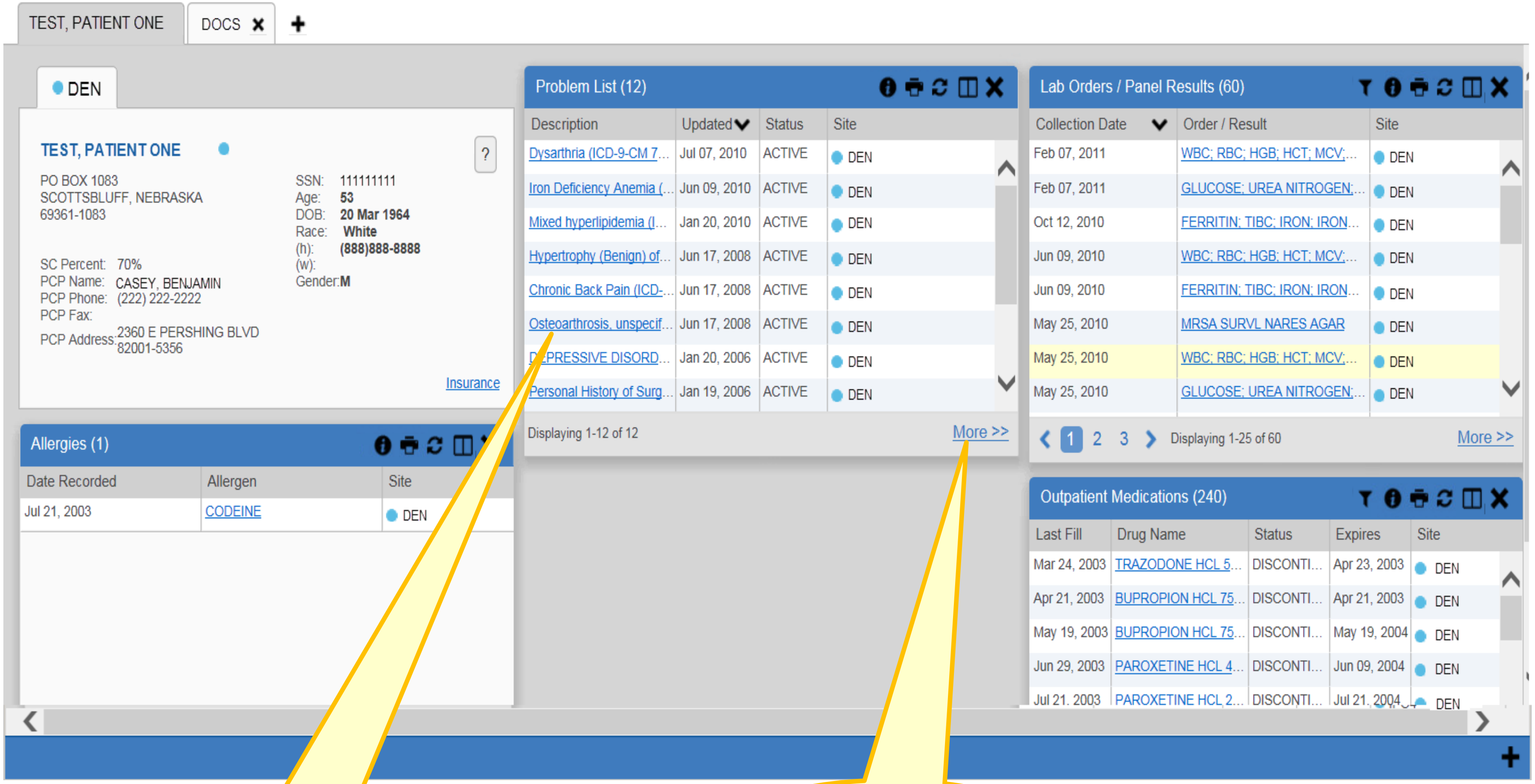
PATIENT, TEST SEVEN	Distance-Eligible (…			
PATIENT, TEST EIGHT	Consult	480335	SLEEP DISOR…	HUBE
PATIENT, TEST NINE	30 Day Wait			

Displaying 1-9 of 9

Click on name of patient to view

Step 2: View Patient Information



TEST, PATIENT ONE

PO BOX 1083
SCOTTSBLUFF, NEBRASKA
69361-1083

SSN: 111111111
Age: 53
DOB: 20 Mar 1964
Race: White
(h): (888)888-8888
(w):
Gender: M

SC Percent: 70%
PCP Name: CASEY, BENJAMIN
PCP Phone: (222) 222-2222
PCP Fax:
PCP Address: 2360 E PERSHING BLVD
82001-5356

Allergies (1)

Date Recorded	Allergen	Site
Jul 21, 2003	CODEINE	● DEN

Problem List (12)

Description	Updated	Status	Site
Dysarthria (ICD-9-CM 7...	Jul 07, 2010	ACTIVE	● DEN
Iron Deficiency Anemia (...	Jun 09, 2010	ACTIVE	● DEN
Mixed hyperlipidemia (I...	Jan 20, 2010	ACTIVE	● DEN
Hypertrophy (Benign) of...	Jun 17, 2008	ACTIVE	● DEN
Chronic Back Pain (ICD-...	Jun 17, 2008	ACTIVE	● DEN
Osteoarthrosis, unspecif...	Jun 17, 2008	ACTIVE	● DEN
DEPRESSIVE DISORD...	Jan 20, 2006	ACTIVE	● DEN
Personal History of Surg...	Jan 19, 2006	ACTIVE	● DEN

Displaying 1-12 of 12 More >>

Lab Orders / Panel Results (60)

Collection Date	Order / Result	Site
Feb 07, 2011	WBC; RBC; HGB; HCT; MCV;...	● DEN
Feb 07, 2011	GLUCOSE; UREA NITROGEN;...	● DEN
Oct 12, 2010	FERRITIN; TIBC; IRON; IRON...	● DEN
Jun 09, 2010	WBC; RBC; HGB; HCT; MCV;...	● DEN
Jun 09, 2010	FERRITIN; TIBC; IRON; IRON...	● DEN
May 25, 2010	MRSA SURVL NARES AGAR	● DEN
May 25, 2010	WBC; RBC; HGB; HCT; MCV;...	● DEN
May 25, 2010	GLUCOSE; UREA NITROGEN;...	● DEN

< 1 2 3 > Displaying 1-25 of 60 More >>

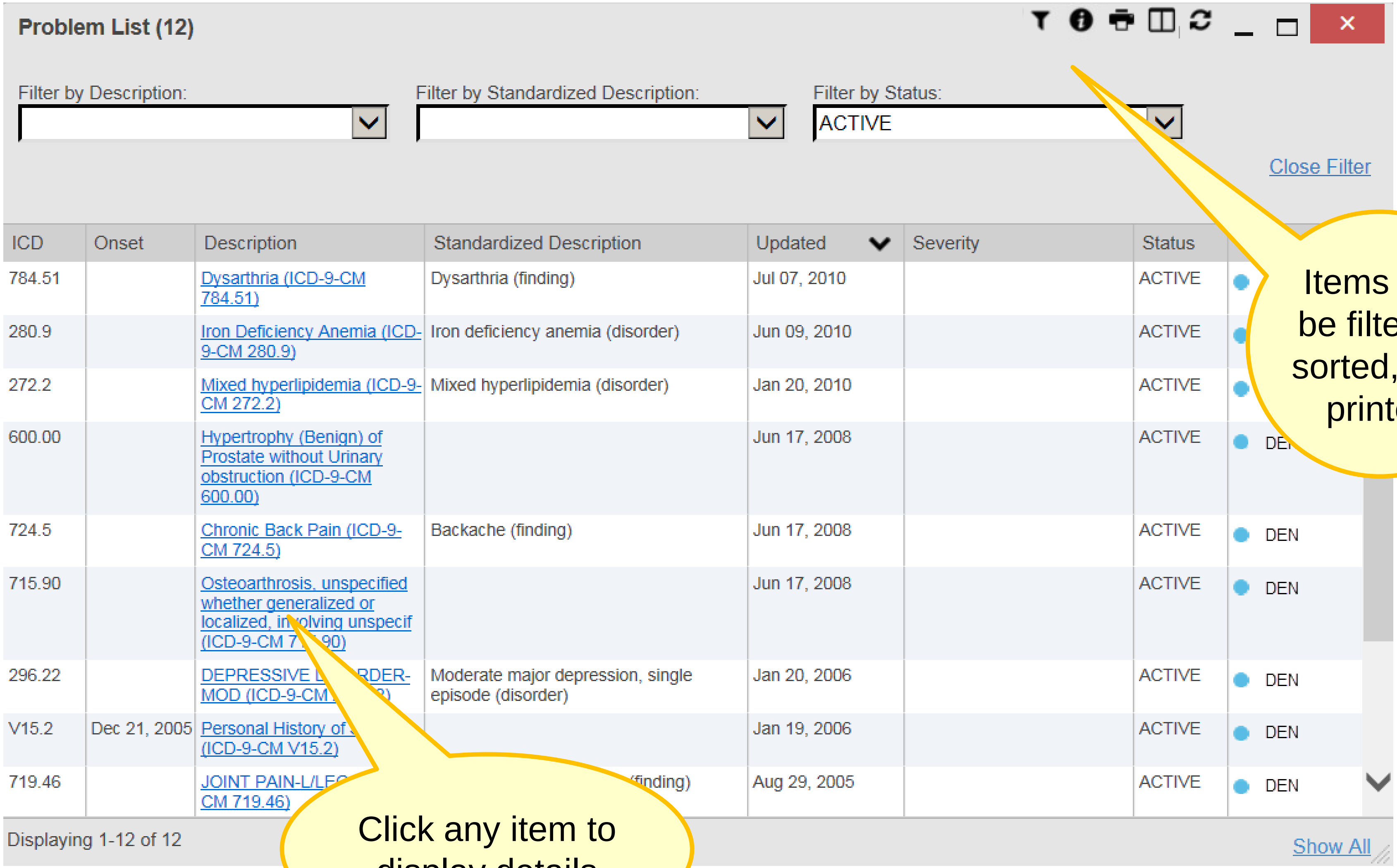
Outpatient Medications (240)

Last Fill	Drug Name	Status	Expires	Site
Mar 24, 2003	TRAZODONE HCL 5...	DISCONTI...	Apr 23, 2003	● DEN
Apr 21, 2003	BUPROPION HCL 75...	DISCONTI...	Apr 21, 2003	● DEN
May 19, 2003	BUPROPION HCL 75...	DISCONTI...	May 19, 2004	● DEN
Jun 29, 2003	PAROXETINE HCL 4...	DISCONTI...	Jun 09, 2004	● DEN
Jul 21, 2003	PAROXETINE HCL 2...	DISCONTI...	Jul 21, 2004	● DEN

Click any item to display details

Click “More” to open the expanded view

Step 3: View Detailed Information



Problem List (12)

Filter by Description:

Filter by Standardized Description:

Filter by Status: ACTIVE

Close Filter

ICD	Onset	Description	Standardized Description	Updated	Severity	Status	
784.51		Dysarthria (ICD-9-CM 784.51)	Dysarthria (finding)	Jul 07, 2010		ACTIVE	●
280.9		Iron Deficiency Anemia (ICD-9-CM 280.9)	Iron deficiency anemia (disorder)	Jun 09, 2010		ACTIVE	●
272.2		Mixed hyperlipidemia (ICD-9-CM 272.2)	Mixed hyperlipidemia (disorder)	Jan 20, 2010		ACTIVE	●
600.00		Hypertrophy (Benign) of Prostate without Urinary obstruction (ICD-9-CM 600.00)		Jun 17, 2008		ACTIVE	● DE
724.5		Chronic Back Pain (ICD-9-CM 724.5)	Backache (finding)	Jun 17, 2008		ACTIVE	● DEN
715.90		Osteoarthrosis, unspecified whether generalized or localized, involving unspecif (ICD-9-CM 7 .90)		Jun 17, 2008		ACTIVE	● DEN
296.22		DEPRESSIVE D RDER-MOD (ICD-9-CM	Moderate major depression, single episode (disorder)	Jan 20, 2006		ACTIVE	● DEN
V15.2	Dec 21, 2005	Personal History of (ICD-9-CM V15.2)		Jan 19, 2006		ACTIVE	● DEN
719.46		JOINT PAIN-L/LE CM 719.46)	(finding)	Aug 29, 2005		ACTIVE	● DEN

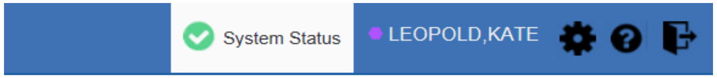
Displaying 1-12 of 12

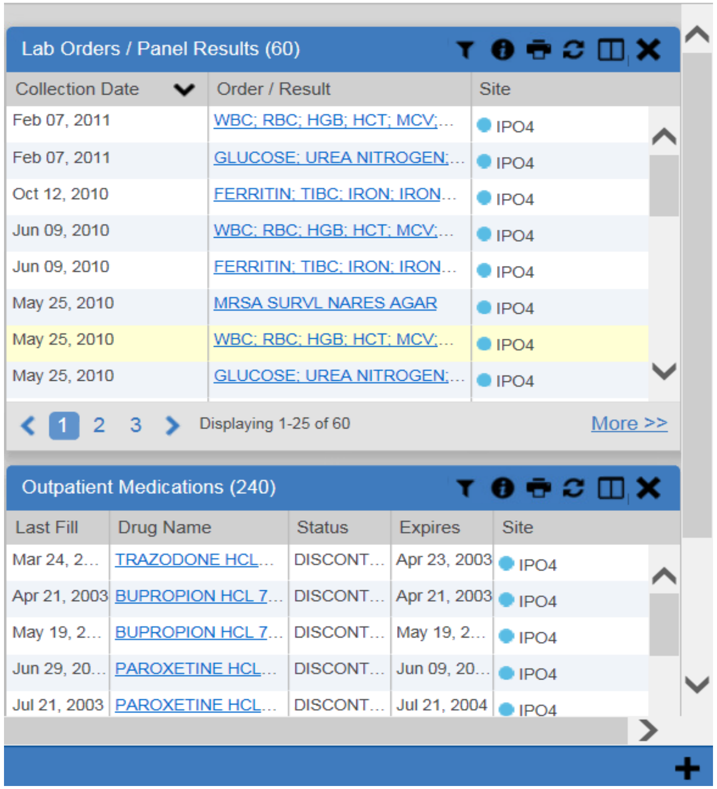
Show All

Items can be filtered, sorted, and printed

Click any item to display details

Customize Your Display





Lab Orders / Panel Results (60)

Collection Date	Order / Result	Site
Feb 07, 2011	WBC; RBC; HGB; HCT; MCV;...	IPO4
Feb 07, 2011	GLUCOSE; UREA NITROGEN;...	IPO4
Oct 12, 2010	FERRITIN; TIBC; IRON; IRON...	IPO4
Jun 09, 2010	WBC; RBC; HGB; HCT; MCV;...	IPO4
Jun 09, 2010	FERRITIN; TIBC; IRON; IRON...	IPO4
May 25, 2010	MRSA SURVL NARES AGAR	IPO4
May 25, 2010	WBC; RBC; HGB; HCT; MCV;...	IPO4
May 25, 2010	GLUCOSE; UREA NITROGEN;...	IPO4

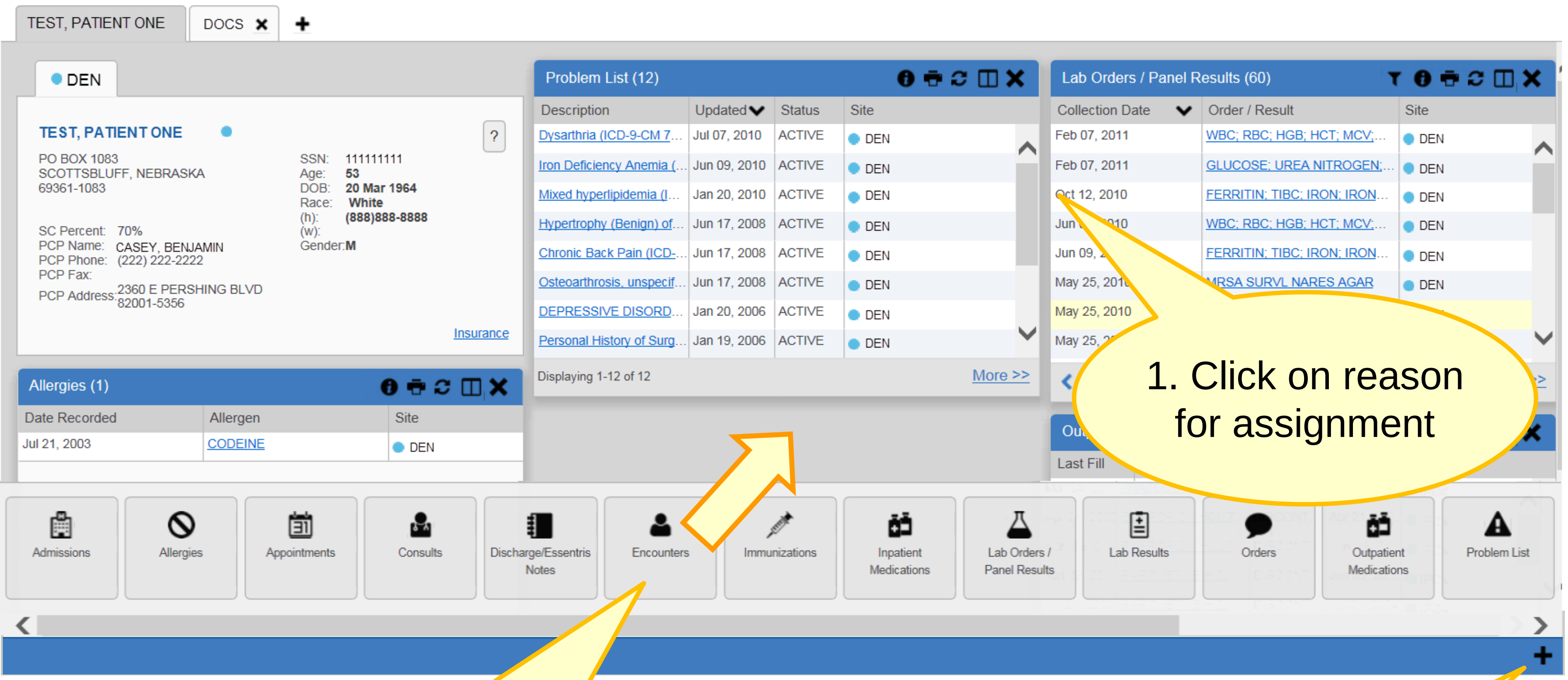
< 1 2 3 > Displaying 1-25 of 60 More >>

Outpatient Medications (240)

Last Fill	Drug Name	Status	Expires	Site
Mar 24, 2...	TRAZODONE HCL...	DISCONT...	Apr 23, 2003	IPO4
Apr 21, 2003	BUPROPION HCL 7...	DISCONT...	Apr 21, 2003	IPO4
May 19, 2...	BUPROPION HCL 7...	DISCONT...	May 19, 2...	IPO4
Jun 29, 20...	PAROXETINE HCL...	DISCONT...	Jun 09, 20...	IPO4
Jul 21, 2003	PAROXETINE HCL...	DISCONT...	Jul 21, 2004	IPO4

- Community Viewer displays patient information by category, in boxes called “widgets”.
- Six widgets are displayed the first time you log in:
  - Allergies, Problem List, Lab Orders/Panel Results, and Outpatient Medications on the main screen
  - Consults and Radiology Exams on the Docs tab
- You can see the other available widgets by clicking the “+” sign in the bottom right corner of the screen.

Step 4: Add Widgets


TEST, PATIENT ONE
DOCS ✕
+
DEN
?
Admissions
Allergies
Appointments
Consults
Discharge/Essentris Notes
Encounters
Immunizations
Inpatient Medications
Lab Orders / Panel Results
Lab Results
Orders
Outpatient Medications
Problem List
+

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Insurance

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May 25, 201	MRSA SURVL NARES AGAR	● DEN
May 25, 2010		
May 25, 2		

Ou

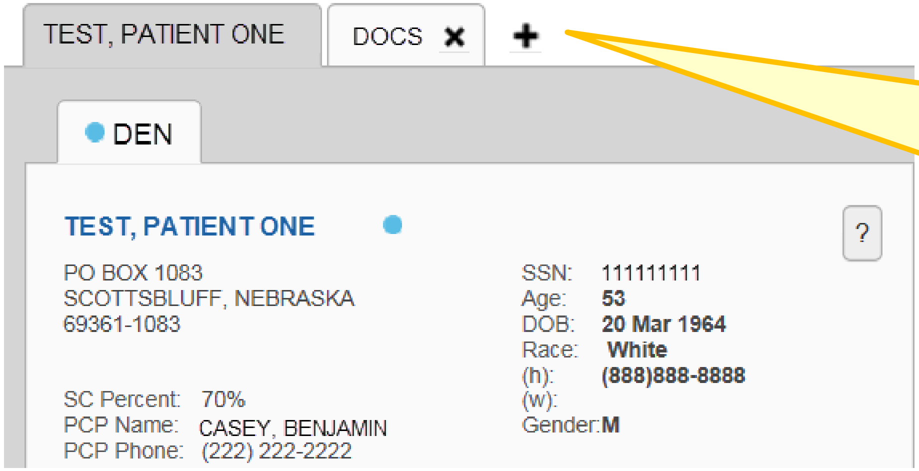
Last Fill

1. Click on reason for assignment

Left-click a widget and hold down the mouse button as you drag it up to the main screen

Click + to close the widget list

Step 5: Add Tabs



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SSN: 111111111
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DOB: **20 Mar 1964**
Race: **White**
(h): **(888)888-8888**
(w):
Gender: **M**

Click the **+** at the top left of the screen to add a new tab. Enter the tab name and then add widgets.

And that's it!

Community Viewer saves your color theme and screen layout, so information will be displayed the same way next time you log in.

Helpful Links

- Community Viewer Website: https://www.communityviewer.va.gov/VACV/Community/

- Community Viewer Info and User Guide: https://www.va.gov/COMMUNITYCARE/providers/Community_Viewer.asp

- Community Provider Service Desk email: Community_Provider_Technical_Service_Desk@va.gov