

Contact List - As of September 30, 2017

Facility Information				Title	Community Care Operations Program Office (CCOPO) Staff	
City	State	Station	VISN		Name	Email Address
Anchorage	AK	463	20	Community Care Manager	Cynthia Massey	cynthia.massey2@va.gov
Birmingham	AL	521	7	NVCC Program Manager	Tamika Taylor, RN	VISN7Non-VACareManagement@va.gov
Central Alabama HCS (Montgomery/Tuskegee)	AL	619/619A4	7	Acting Chief VA Community Care	Grace Charity-Robinson	Grace.Charity@va.gov
Tuscaloosa	AL	679	7	Chief Health Administration	Kelly W. Kyser	Kelly.kyser@va.gov
Central Arkansas HCS (Little Rock)	AR	598	16	Clinical Manager	Deborah Phillips	deborah.phillips1@va.gov
Fayetteville-AR	AR	564	16	Chief, NVCC	Elizabeth Ward	Elizabeth.Ward@va.gov
Phoenix	AZ	644	22	Fee Manager	Rob McCall (Admin. Officer)	robert.mccall2@va.gov
Prescott	AZ	649	22	Program Analyst, Community & Managed Care	Michael Woodard	michael.woodard3@va.gov
Tucson	AZ	678	22	NVCC Program Manager	Briana Averill, RN	Briana.Averill@va.gov
Central California (Fresno)	CA	570	21	Fee Chief	Teri Mason	teri.mason@va.gov
Greater Los Angeles	CA	691	22	NVCC Program Manager	Kimble Bullard	Kimble.Bullard@va.gov
Loma Linda	CA	605	22	NVCC Supervisor NVCC Supervisor	Terri Harrison Tracy Adjip	Terri.harrison@va.gov Tracy.Adjip@va.gov
Long Beach	CA	600	22	Chief, Care in the Community	Catherine Capps, RN	Catherine.capps@va.gov
No California HCS (Martinez)	CA	612	21	Business Operations Manager	Tim Colwell	Timothy.Colwell@va.gov
Palo Alto (PAD/MPD/Livermore)	CA	640	21	Fee Chief	Thien Truong	thien.truong@va.gov
San Diego	CA	664	22	NVCC Supervisor NVCC Manager	Fermin Gonzalezsevilla Jeffrey Niles	Fermin.Gonzalezsevilla@va.gov Jeffrey.Niles@va.gov
San Francisco	CA	662	21	Chief, Business Service	Neil Gordon	neil.gordon@va.gov
Eastern Colorado HCS (Denver)	CO	554	19	Director Care in the Community (CITC)	Larry Melia, MD	Larry.Melia@va.gov
Grand Junction	CO	575	19	NVCC Supervisor (Acting)	James Schulz	James.Schulz@va.gov
West Haven- CT HCD	CT	689	1	Community Care Manager Business/Director Community Office Manager	Tracy Bloomquist Jessica O Neal	Tracy.Bloomquist@va.gov Jessica.ONeal@va.gov
Washington	DC	688	5	Chief, Non VA Care	Donna Suggs	Donna.Suggs@va.gov
Wilmington	DE	460	4	Acting Supervisor	Anne George	Anne.George@va.gov
Bay Pines	FL	516	8	Administrative Officer (Acting)	Christina Lux	christina.Lux@va.gov
Gainesville	FL	573	8	Administrative Officer	James Groves	James.Groves@va.gov
Miami	FL	546	8	Administrative Officer	Elsa DeJesus	elsa.dejesus@va.gov
Orlando	FL	675	8	Administrative Officer	Marisol Gonzalez	marisol.gonzalez@va.gov
Tampa	FL	673	8	Supervisor Fee Basis	George Rinearson	George.Rinearson@va.gov
West Palm Beach	FL	548	8	Administrative Officer	Andrea Wilson	Andrea.Wilson4@va.gov
Atlanta	GA	508	7	Program Manager	Dr. Shirley Warren	VISN7Non-VACareManagement@va.gov
Augusta	GA	509	7	NVCC Nurse Manager	Cynthia Faulkner	VISN7Non-VACareManagement@va.gov
Dublin	GA	557	7	Chief Nurse, CC	Felicia Powell, MSN, RN, CCM, NEA-BC	felicia.powell3@va.gov
Pacific Island HCS (Honolulu)	HI	459	21	Managed Care Director	April Seghorn	april.seghorn@va.gov
Central Iowa HCS (DM,KX)	IA	636A6/636A7	23	Business Office Manager	Michael Carstens	michael.carstens2@va.gov
Iowa City	IA	636A8	23	NVCC Admin Manager	Anthony Pirnat	Anthony.Pirnat@va.gov
Boise	ID	531	20	Community Care Manager	Deonna Carlson	Deonna.Carlson@va.gov
Chicago HCS	IL	537	12	Facility NVCC Supervisor	Alexander Higgs	alexander.higgs@va.gov
Hines	IL	578	12	Facility NVCC Supervisor	Carolina Mosley	carolina.mosley@va.gov
Illiana HCS (Danville)	IL	550	12	Chief, Community Care	Angelia Montgomery	Angelia.montgomery@va.gov
Marion-IL	IL	657A5	15	Consult Unit Manager	Andrew Palmer	Andrew.Palmer3@va.gov
North Chicago	IL	556	12	Facility NVCC Supervisor	Carmen Hatch	Carmen.hatch@va.gov
Indianapolis	IN	583	10	NVCC Manager/Supervisor	Kim Wahlers	Kim.Wahlers@va.gov
NIHCS (Marion & Ft. Wayne)	IN	610	10	NVCC Manager/Supervisor	Phyllis Bragg RN, MSN	phyllis.bragg@va.gov
Eastern Kansas Topeka/Leavenworth	KS	589A5/589A6	15	NVCC Supervisor, Registered Nurse	Marian Paulsen	marian.paulsen@va.gov
Wichita	KS	589A7	15	Community Care Program Manager	Dr. Joanna Tran/Ruth Duda	Joanna.Tran@va.gov ; Ruth.Duda@va.gov

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City	State	Station	VISN		Name	Email Address
Lexington	KY	596	9	NVCC Manager	Domonic Hopson	Domonic.Hopson@va.gov
Louisville	KY	603	9	NVCC Manager	Shanarra Gibbs	Shanarra.Gibbs@va.gov
Alexandria	LA	502	16	NVCC Clinical Supervisor	Dara Taylor	Dara.Taylor@va.gov
New Orleans (SE Louisiana VA HCS)	LA	629	16	FEE Manager	Peaches Miria Robinson	peaches.robinson@va.gov
Shreveport	LA	667	16	FEE Manager	Cathy Gillyard	cathy.gillyard@va.gov
Bedford	MA	518	1	Community Care Manager	David Morrall	David.Morrall@va.gov
Boston	MA	523	1	NVCC Manager	Paul Segien	Paul.Segien@va.gov
Baltimore	MD	512	5	Chief Non VA care	Heather Hipsley	heather.hipsley@va.gov
Togus	ME	402	1	Community Care Manager Director, Community Care	Corey Wilson Corey Vail	Corey.Wilson2@va.gov Corey.Vail@va.gov
Ann Arbor	MI	506	10	NVCC Manager/Supervisor	Shannon Asperger	shannon.asperger@va.gov
Battle Creek	MI	515	10	NVCC Manager/Supervisor	Patricia Garcia-Misner - Authorization Tiffany Bruursema - Utilization	Patricia.Garcia-Misner@va.gov Tiffany.Bruursema@va.gov
Detroit	MI	553	10	NVCC Manager/Supervisor	Wanda Whitmore	wanda.whitmore@va.gov
Iron Mountain	MI	585	12	Facility NVCC Supervisor	Sarah Buckley	Sarah.buckley@va.gov
Saginaw	MI	655	10	NVCC Manager/Supervisor	Michelle Sorie	michelle.sorie@va.gov
Minneapolis	MN	618	23	NVCC Manager	Marcus Syverson	marcus.syverson@va.gov
St Cloud	MN	656	23	Administrative Officer	Kari Freeman	kari.freeman@va.gov
Columbia-MO	MO	589A4	15	Utilization Review Nurse, AA/COS	Ladonna Crum, Wade Park	Ladonna.Crum@va.gov , Wade.Park@va.gov
Kansas City	MO	589	15	Community Care Manager	Barb Bernhardt	Barb.Bernhardt@va.gov
Poplar Bluff	MO	657A4	15	Nurse Manager/Off Station Care	Lisa McCurter	Lisa.McCurter@va.gov
St. Louis	MO	657	15	Community Care Manager	Juanita Willis	Juanita.Willis@va.gov
Biloxi	MS	520	16	NVCCS Chief	Kimberly Booker	Kimberly.Booker@va.gov
Jackson	MS	586	16	FEE Manager (acting)	Cherie Schultz	cherie.schultz01@va.gov
Montana HCS (Ft. Harrison)	MT	436	19	CITC Lead	Tanna Patt	Tanna.Patt@va.gov
Asheville	NC	637	6	NVCC Chief	Joshua Douglass	Joshua.Douglass@va.gov
Durham	NC	558	6	VACC Chief	Marie Callahan	Katherine.Callahan@va.gov
Fayetteville-NC	NC	565	6	Chief NVCC	Jeff Jarvis	Jeffrey.Jarvis2@va.gov
Salisbury	NC	659	6	Chief Care in the Community	Angela Gilley	Angela.Gilley1@va.gov
Fargo	ND	437	23	NVCC Manager	Cheryl Andersen	cheryl.andersen@va.gov
Nebraska-Western-Iowa HCS (Gl, Lincoln, Omaha)	NE	636/636A4/636A5	23	NVCC Manager	Christopher Banks	Christopher.BanksJr@va.gov
Manchester	NH	608	1	Community Care Manager Director, Community Care (acting)	Charleen Eaton Corey Wilson	Charleen.Eaton@va.gov Corey.Wilson2@va.gov
Lyons NJ	NJ	561	2	Chief Business Office	Mahnaz Sarachi	Mahnaz.Sarachi@va.gov
New Jersey HCS (East Orange)	NJ	561	2	Chief Business Office	Mahnaz Sarachi	Mahnaz.Sarachi@va.gov
Albuquerque	NM	501	22	Acting Chief, Non-VA Care	Merico Zanotti	merico.zanotti@va.gov
Las Vegas VAMC	NV	593	21	Fee Chief	Paula Desmet	Paula.Desmet3@va.gov
Reno	NV	654	21	Fee Chief	Robin Silvaroli	robin.silvaroli@va.gov
Albany	NY	528A8	2	Non VA Care Manager	Michael Quackenbush	Michael.Quackenbush2@va.gov
Batavia	NY	528A4	2	Non-VA Care Manager	Shawn Gall	Shawn.Gall@va.gov
Bath	NY	528A6	2	Non-VA Care Manager	Jennifer Work	Jennifer.Work@va.gov
Bronx	NY	526	2	Chief, Business Office	Sherrie Moore	sherrie.moore@va.gov
Brooklyn	NY	630A4	2	Non VA Care Manager	Helen Zhang	helen.zhang@va.gov
Canandaigua	NY	528A5	2	Non-VA Care Manager	Michael Shea	Michael.Shea5@va.gov
Hudson Valley HCS (Montrose & Castle Point)	NY	620	2	Non-VA Care Manager	Cathleen Mekeel	Cathleen.Mekeel@va.gov
New York	NY	630	2	Non VA Care Manager	Helen Zhang	helen.zhang@va.gov
Northport	NY	632	2	Non VA Care Manager	Omaida Wilson	Omaida.Wilson@va.gov

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St Albans	NY	630AB	2	Non VA Care Manager	Helen Zhang	helen.zhang@va.gov
Syracuse	NY	528A7	2	Non-VA Care Manager	Eric Harris	Eric.Harris3@va.gov
Western New York HCS (Buffalo)	NY	528	2	Non-VA Care Manager	Shawn Gall	Shawn.Gall@va.gov
Chillicothe	OH	538	10	Chief, Care Navigation Center	Julie Bridenbaugh	Julie.bridenbaugh@va.gov
Cincinnati	OH	539	10	Manager, Non-VA Care Coordination	Inez Ortiz	Inez.Ortiz@va.gov
Cleveland	OH	541	10	Chief, Patient Transfer Center	Jason Chaddock	jason.chaddock@va.gov
Columbus-OPC	OH	757	10	Manager, Navigation Center	Cynthia Wolfe	cynthia.wolfe2@va.gov
Dayton	OH	552	10	Chief, Coordinated Care Center	Drew Wagner	Drew.Wagner@va.gov
Muskogee	OK	623	19	CITC Manager (Acting)	Darren (Gene) Richison	Darren.Richison@va.gov
Oklahoma City	OK	635	19	CITC Manager	Kerry Inhofe	kerry.inhofe@va.gov
Portland	OR	648	20	Community Care Manager	Laurie Fernandes	laurie.fernandes@va.gov
Roseburg	OR	653	20	Community Care Manager	Bryan "Pat" Kelly	Bryan.Kelly@va.gov
White City	OR	692	20	Community Care Manager	Rhonda Michael	rhonda.michael@va.gov
Altoona	PA	503	4	Chief, HAS	Cindy L. Dunkle	cindy.dunkle@va.gov
Butler	PA	529	4	Non-VA Care Supervisor	Elizabeth Weber	Elizabeth.Weber@va.gov
Coatesville	PA	542	4	Office of Care Coordination, Program Manager	Renee Williams	renee.williams5@va.gov
Erie	PA	562	4	Non VA Medical Care Supervisor	Jennifer Bailey	Jennifer.Bailey3@va.gov
Lebanon	PA	595	4	Program Manager, OCC	Charles Dorrough	Charles.Dorrough@va.gov
Philadelphia	PA	642	4	Non-VA Care Manager	Tarideana Breazeale	Tarideana.Breazeale@va.gov
Pittsburgh	PA	646	4	Nurse Manager, Non VA Care Center	Leslie Abt, MSN, RN	Leslie.Abt@va.gov
Wilkes-Barre	PA	693	4	Group Practice Manager	Daren Giancola	Daren.Giancola@va.gov
Manila	PI	358	21	Business Manager	Ma. Socorro B Torrijos	Socorro.torrijos@va.gov
San Juan	PR	672	8	Administrative Officer	Giris Camacho	Giris.Camacho@va.gov
Northampton	RI	631	1	Business Office Manager Community Care Manager	Andrew McMahon Catherine Mozeleski	Andrew.McMahon@va.gov Catherine.Mozeleski@va.gov
Providence	RI	650	1	Business Office/Director Community Care Community Care Manager	Michele Jackson Toni Jefferson	Michele.Jackson@va.gov Toni.jefferson@va.gov
Charleston	SC	534	7	Chief Nurse, Community Care	Elene Kelleher	elene.kelleher@va.gov
Columbia-SC	SC	544	7	Clinical Mgr. NVCC	Steven Garver, DHSc, PA-C	steven.garver@va.gov
Black Hills HCS (FM, HS)	SD	568	23	ECR ACOS/Section Chief CITC	Neil Goodloe, MD	Neil.goodloe@va.gov
Sioux Falls	SD	438	23	NVCC Manager	Lisa Seeley	lisa.seeley@va.gov
Memphis	TN	614	9	NVCC Manager	Lawanda Knox	Lawanda.Knox@va.gov
Mountain Home	TN	621	9	NVCC Manager	Juan Jordan	Juan.Jordan@va.gov
TN Valley HCS (Nashville)	TN	626	9	NVCC Manager NVCC Clinical Supervisor	Cynthia Hinton-Baker Marcus S. Bales	Cynthia.Hinton-Baker@va.gov Marcus.Bales@va.gov
Amarillo	TX	504	17	Asst Chief, VA Community Care	David Bitting	David.Bitting@va.gov
Bonham	TX	522	17	This facility is part of 549		
Central Texas Veterans HCS (Temple)	TX	674	17	NVCC RN	Jacqueline Buval	Jacqueline.buval@va.gov
El Paso HCS	TX	756	17	Chief ICS	Tomas Aguilar	Tomas.aguilar@va.gov
Houston	TX	580	16	Chief of Non VA Care Non VA Care Supervisor	Meleaka Holfort Patrick Anderson	meleaka.holfort@va.gov Patrick.Anderson@va.gov
Kerrville	TX	671A4	17	This facility is part of 671		
North Texas HCS (Dallas)	TX	549	17	Chief, Patient Administration Service	Debra Bailey	debra.bailey@va.gov
South Texas HCS (San Antonio)	TX	671	17	Nurse Manager	Karen Camp	Karen.camp@va.gov
Valley Coastal Bend	TX	740	17	NVCC Manager	Efren Cerda-Cantu	Efren.cerda-cantu@va.gov
West TX VA HCS (Big Spring)	TX	519	17	NVCC Manager	Cecilia Sisneros	Cecilia.sisneros@va.gov
Salt Lake City	UT	660	19	CITC Manager	Elijah Kennedy	Elijah.Kennedy@va.gov
Hampton	VA	590	6	Chief NVCC	Carla Garcia	carla.garcia@va.gov
Richmond	VA	652	6	Supervisor Fee Basis	Nora Vanderpool	Nora.Vanderpool@va.gov

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City	State	Station	VISN		Name	Email Address
Salem	VA	658	6	NVCC Chief	Candice Whitlock	candice.whitlock@va.gov
White River Junction	VT	405	1	Community Care Manager Director, Community Care	Wendy Decoff Lindsay Morse	Wendy.Decoff@va.gov Lindsay.Morse@va.gov
Puget Sound HCS (Seattle)	WA	663	20	Community Care Manager	Renita Walker	Renita.Walker@va.gov
Spokane	WA	668	20	Community Care Manager	Juli Summerlin	Juli.Summerlin@va.gov
Walla Walla	WA	687	20	Community Care Manager	Pamela Castoldi	pamela.castoldi@va.gov
Madison	WI	607	12	Facility NVCC Supervisor	Liana Torres	liana.torres@va.gov
Milwaukee	WI	695	12	Facility NVCC Supervisor	Marian J. Johnson	Marian.johnson@va.gov
Tomah	WI	676	12	Facility NVCC Supervisor	Kelly Honish	Kelly.honish@va.gov
Beckley	WV	517	5	Chief, Non VA Care	Will Giles	william.giles@va.gov
Clarksburg	WV	540	5	Chief, Non VA Care	Jeannie Kirtner	Jeannie.Kirtner@va.gov
Huntington	WV	581	5	Chief, Non VA Care	Vacant. Acting: Brooke Booth	Brooke.booth@va.gov
Martinsburg	WV	613	5	Chief, Non VA Care	Jennifer McIntosh	jennifer.mcintosh@va.gov
Cheyenne	WY	442	19	NVCC Manager	Shaun Hill	Shaun.Hill@va.gov
Sheridan	WY	666	19	CITC Lead	Melissa Kukal	Melissa.Kukal@va.gov