

**VA Facility Contact List for Community Viewer – As of September 30, 2017**

Facility Information				Title	Community Care Operations Program Office (CCOPO) Staff	
City	State	Station	VISN		Name	Email Address
Anchorage	AK	463	20	Community Care Manager	Cynthia Massey	<a href="mailto:cynthia.massey2@va.gov">cynthia.massey2@va.gov</a>
Birmingham	AL	521	7	NVCC Program Manager	Tamika Taylor, RN	<a href="mailto:VISN7Non-VACareManagement@va.gov">VISN7Non-VACareManagement@va.gov</a>
Central Alabama HCS (Montgomery/Tuskegee)	AL	619/619A4	7	Acting Chief VA Community Care	Grace Charity-Robinson	<a href="mailto:Grace.Charity@va.gov">Grace.Charity@va.gov</a>
Tuscaloosa	AL	679	7	Chief Health Administration	Kelly W. Kyser	<a href="mailto:Kelly.kyser@va.gov">Kelly.kyser@va.gov</a>
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Fayetteville-AR	AR	564	16	Chief, NVCC	Elizabeth Ward	<a href="mailto:Elizabeth.Ward@va.gov">Elizabeth.Ward@va.gov</a>
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Prescott	AZ	649	22	Program Analyst, Community & Managed Care	Michael Woodard	<a href="mailto:michael.woodard3@va.gov">michael.woodard3@va.gov</a>
Tucson	AZ	678	22	NVCC Program Manager	Briana Averill, RN	<a href="mailto:Briana.Averill@va.gov">Briana.Averill@va.gov</a>
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Eastern Colorado HCS (Denver)	CO	554	19	Director Care in the Community (CITC)	Larry Melia, MD	<a href="mailto:Larry.Melia@va.gov">Larry.Melia@va.gov</a>
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Bay Pines	FL	516	8	Administrative Officer (Acting)	Christina Lux	<a href="mailto:christina.Lux@va.gov">christina.Lux@va.gov</a>
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Dublin	GA	557	7	Chief Nurse, CC	Felicia Powell, MSN, RN, CCM, NEA-BC	<a href="mailto:felicia.powell3@va.gov">felicia.powell3@va.gov</a>
Pacific Island HCS (Honolulu)	HI	459	21	Managed Care Director	April Seghorn	<a href="mailto:april.seghorn@va.gov">april.seghorn@va.gov</a>
Central Iowa HCS (DM,KX)	IA	636A6/636A7	23	Business Office Manager	Michael Carstens	<a href="mailto:michael.carstens2@va.gov">michael.carstens2@va.gov</a>
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NIHCS (Marion & Ft. Wayne)	IN	610	10	NVCC Manager/Supervisor	Phyllis Bragg RN, MSN	<a href="mailto:phyllis.bragg@va.gov">phyllis.bragg@va.gov</a>
Eastern Kansas Topeka/Leavenworth	KS	589A5/589A6	15	NVCC Supervisor, Registered Nurse	Marian Paulsen	<a href="mailto:marian.paulsen@va.gov">marian.paulsen@va.gov</a>
Wichita	KS	589A7	15	Community Care Program Manager	Dr. Joanna Tran/Ruth Duda	<a href="mailto:Joanna.Tran@va.gov">Joanna.Tran@va.gov</a> ; <a href="mailto:Ruth.Duda@va.gov">Ruth.Duda@va.gov</a>

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Facility Information				Title	Community Care Operations Program Office (CCOPO) Staff	
City	State	Station	VISN		Name	Email Address
Lexington	KY	596	9	NVCC Manager	Domonick Hopson	<a href="mailto:Domonick.Hopson@va.gov">Domonick.Hopson@va.gov</a>
Louisville	KY	603	9	NVCC Manager	Shanarra Gibbs	<a href="mailto:Shanarra.Gibbs@va.gov">Shanarra.Gibbs@va.gov</a>
Alexandria	LA	502	16	NVCC Clinical Supervisor	Dara Taylor	<a href="mailto:Dara.Taylor@va.gov">Dara.Taylor@va.gov</a>
New Orleans (SE Louisiana VA HCS)	LA	629	16	FEE Manager	Peaches Miria Robinson	<a href="mailto:peaches.robinson@va.gov">peaches.robinson@va.gov</a>
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Bedford	MA	518	1	Community Care Manager	David Morrall	<a href="mailto:David.Morrall@va.gov">David.Morrall@va.gov</a>
Boston	MA	523	1	NVCC Manager	Paul Segien	<a href="mailto:Paul.Segien@va.gov">Paul.Segien@va.gov</a>
Baltimore	MD	512	5	Chief Non VA care	Heather Hipsley	<a href="mailto:heather.hipsley@va.gov">heather.hipsley@va.gov</a>
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Ann Arbor	MI	506	10	NVCC Manager/Supervisor	Shannon Asperger	<a href="mailto:shannon.asperger@va.gov">shannon.asperger@va.gov</a>
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St Cloud	MN	656	23	Administrative Officer	Kari Freeman	<a href="mailto:kari.freeman@va.gov">kari.freeman@va.gov</a>
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Biloxi	MS	520	16	NVCCS Chief	Kimberly Booker	<a href="mailto:Kimberly.Booker@va.gov">Kimberly.Booker@va.gov</a>
Jackson	MS	586	16	FEE Manager (acting)	Cherie Schultz	<a href="mailto:cherie.schultz01@va.gov">cherie.schultz01@va.gov</a>
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Las Vegas VAMC	NV	593	21	Fee Chief	Paula Desmet	<a href="mailto:Paula.Desmet3@va.gov">Paula.Desmet3@va.gov</a>
Reno	NV	654	21	Fee Chief	Robin Silvaroli	<a href="mailto:robin.silvaroli@va.gov">robin.silvaroli@va.gov</a>
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Northport	NY	632	2	Non VA Care Manager	Omaida Wilson	<a href="mailto:Omaida.Wilson@va.gov">Omaida.Wilson@va.gov</a>

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Facility Information				Title	Community Care Operations Program Office (CCOPO) Staff	
City	State	Station	VISN		Name	Email Address
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Black Hills HCS (FM, HS)	SD	568	23	ECR ACOS/Section Chief CITC	Neil Goodloe, MD	<a href="mailto:Neil.goodloe@va.gov">Neil.goodloe@va.gov</a>
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Bonham	TX	522	17	<b>This facility is part of 549</b>		
Central Texas Veterans HCS (Temple)	TX	674	17	NVCC RN	Jacqueline Buval	<a href="mailto:Jacqueline.buval@va.gov">Jacqueline.buval@va.gov</a>
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West TX VA HCS (Big Spring)	TX	519	17	NVCC Manager	Cecilia Sisneros	<a href="mailto:Cecilia.sisneros@va.gov">Cecilia.sisneros@va.gov</a>
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Facility Information				Title	Community Care Operations Program Office (CCOPO) Staff	
City	State	Station	VISN		Name	Email Address
Salem	VA	658	6	NVCC Chief	Candice Whitlock	<a href="mailto:candice.whitlock@va.gov">candice.whitlock@va.gov</a>
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Puget Sound HCS (Seattle)	WA	663	20	Community Care Manager	Renita Walker	<a href="mailto:Renita.Walker@va.gov">Renita.Walker@va.gov</a>
Spokane	WA	668	20	Community Care Manager	Juli Summerlin	<a href="mailto:Juli.Summerlin@va.gov">Juli.Summerlin@va.gov</a>
Walla Walla	WA	687	20	Community Care Manager	Pamela Castoldi	<a href="mailto:pamela.castoldi@va.gov">pamela.castoldi@va.gov</a>
Madison	WI	607	12	Facility NVCC Supervisor	Liana Torres	<a href="mailto:liana.torres@va.gov">liana.torres@va.gov</a>
Milwaukee	WI	695	12	Facility NVCC Supervisor	Marian J. Johnson	<a href="mailto:Marian.johnson@va.gov">Marian.johnson@va.gov</a>
Tomah	WI	676	12	Facility NVCC Supervisor	Kelly Honish	<a href="mailto:Kelly.honish@va.gov">Kelly.honish@va.gov</a>
Beckley	WV	517	5	Chief, Non VA Care	Will Giles	<a href="mailto:william.giles@va.gov">william.giles@va.gov</a>
Clarksburg	WV	540	5	Chief, Non VA Care	Jeannie Kirtner	<a href="mailto:Jeannie.Kirtner@va.gov">Jeannie.Kirtner@va.gov</a>
Huntington	WV	581	5	Chief, Non VA Care	Vacant. Acting: Brooke Booth	<a href="mailto:Brooke.booth@va.gov">Brooke.booth@va.gov</a>
Martinsburg	WV	613	5	Chief, Non VA Care	Jennifer McIntosh	<a href="mailto:jennifer.mcintosh@va.gov">jennifer.mcintosh@va.gov</a>
Cheyenne	WY	442	19	NVCC Manager	Shaun Hill	<a href="mailto:Shaun.Hill@va.gov">Shaun.Hill@va.gov</a>
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