

VHA Office of Community Care

Delivery Operations

Claims Processing Customer Service

Western Region (R4)	
Northern Area (PHO, PRE, ALBQ, Tucson)	
Veteran Customer Service Line	(888) 795-0773
Vendor Customer Service Line	(888) 795-0773

Northern Area (V19)	
Veteran Customer Service Line	(888) 795-0773
Vendor Customer Service Line	(888) 795-0773

Northern Area (V23)	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

Southern Area	
Veteran Customer Service Line	(866) 272-1034
Vendor Customer Service Line	(800) 924-8387, Ext. 36363

Northwest Region (R5)	
Pacific Northwest Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

Northern California Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

Southern California Area	
Veteran Customer Service Lines	
Las Vegas, NV	702-791-9000, Ext. 14897
Long Beach, CA	(562) 826-8000, Ext. 2995
Loma Linda, CA	(909) 307-5239
San Diego, CA	(858) 657-1313
West Los Angeles, CA	(818) 891-7711, Ext. 38100
Vendor Customer Service Lines	
Las Vegas, NV	702-791-9000, Ext. 14897
Long Beach, CA	(562) 826-8000, Ext. 2995
Loma Linda, CA	(909) 307-5239
San Diego, CA	(858) 657-1313
West Los Angeles, CA	(818) 891-7711, Ext. 38101

Central Region (R3)	
South Central Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

Eastern Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

Western Area	
Veteran Customer Service Lines	
St. Louis, Marion IL, Poplar Bluff, Wichita, Kansas City, Tomah WI, Danville IL, Chicago (Jesse Brown)	(314) 894-6603
Columbia MO	(573) 814-6449
Eastern Kansas (Topeka)	(785) 350-4747
Hines IL	(708)202-7242
North Chicago IL	(224) 610-4700
Milwaukee	(906) 774-3300, Ext. 32657
Madison WI	(608) 830-6595
Iron Mountain MI	(414) 384-2000, Ext. 42006
Vendor Customer Service Line	
St. Louis, Marion IL, Poplar Bluff, Wichita, Kansas City, Tomah WI, Danville IL, Chicago (Jesse Brown)	(314) 894-6603
Columbia MO	(573) 814-6449
Eastern Kansas (Topeka)	(785) 350-4747
Hines IL	(708)202-7242
North Chicago IL	(224) 610-4700
Milwaukee	(906) 774-3300, Ext. 32657
Madison WI	(608) 830-6595
Iron Mountain MI	(414) 384-2000, Ext. 56828

Eastern Region (R1)	
New York Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

New England Area	
Veteran Customer Service Line	(857) 364-6171
Vendor Customer Service Line	(857) 364-6171

Pennsylvania Area	
Veteran Customer Service Line	(304) 623-3461, Ext. 3333
Vendor Customer Service Line	(304) 623-3461, Ext. 3333

Mid Atlantic Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

Southern Region (R2)	
Northern Area	
Veteran Customer Service Line	(877) 881-7618
Vendor Customer Service Line	(877) 881-7618

North Florida Area	
Veteran Customer Service Line	(888) 493-3260, option 1
Vendor Customer Service Line	(888) 493-3260, option 1

South Florida Area	
Veteran Customer Service Lines	
Tampa	(866) 972-8201
Bay Pines	(727) 398-3252, option 2
Vendor Customer Service Lines	
Tampa	(866) 972-8201
Bay Pines	(727) 398-3252, option 2

