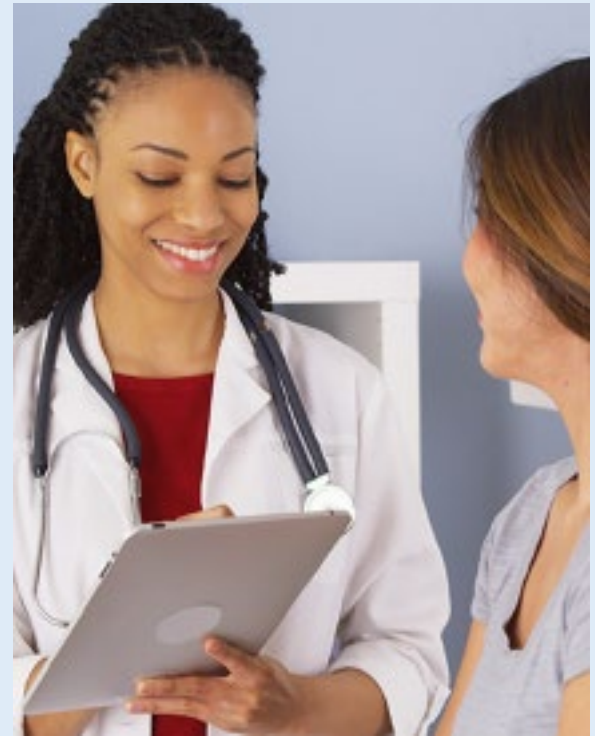


## Welcome to HealthShare Referral Manager (HSRM), VA's secure online portal for managing referrals and authorizations

- ◆ **Facilitates Health Information Exchange (HIE)** between community providers and VA via one unified platform
- ◆ Gives the flexibility to **easily refer Veterans for other specialized care**
- ◆ Allows community providers to **submit Requests for Services (RFS)**
- ◆ **Generates reports** to inform decision-making and track workflow
- ◆ **Provides clinical summary of Veterans' medical history**, including details like diagnoses, prior medical procedures and medications, via the Clinical Viewer module



**HealthShare Referral Manager revolutionizes the way community providers partner with VA to serve Veterans**

"HSRM has **drastically cut down phone calls and faxes** that I'm having to receive on a daily basis just because all the information I need is literally right there at my fingertips."

- Provider Testimonial, Sterling, IL

**Over 60,000  
community provider  
users have signed  
up for HSRM!**

**Access to HSRM and training resources are available at no cost to community providers!**



U.S. Department of Veterans Affairs

Office of Information and Technology  
Development, Security, and Operations

## Want to learn more about HealthShare Referral Manager?

### Two-Hour Virtual Instructor-Led Training

Every Monday, 2-4 p.m. Eastern

Every Tuesday, 1-3 p.m. Eastern

Register in advance on VHA TRAIN at

[https://www.train.org/vha/course/1082953/live\\_event](https://www.train.org/vha/course/1082953/live_event)

### Two-Part Extended Virtual Instructor-Led Training

**Join the HSRM Team for a slower-paced training event with more system demonstrations and live Q&A throughout the course**

Part 1: Every Thursday, 2-3:30 p.m. Eastern

Part 2: Every Friday, 1-2:30 p.m. Eastern

Register in advance at [https://www.train.org/vha/training\\_plan/5580](https://www.train.org/vha/training_plan/5580)

### Self-Paced HSRM eLearning

Log into VHA TRAIN at <https://www.train.org/vha/welcome>, then search the course catalog for

“Community Provider Lifecycle for HealthShare Referral Manager”

### HSRM Registration Information Session

Check schedule and register in advance on VHA TRAIN at

<https://vha.train.org/vha/course/1093595>

Visit the Community Provider Webpage at  
<https://www.va.gov/COMMUNITYCARE/providers/Care-Coordination.asp#HSRM>