HEALTHSHARE REFERRAL MANAGER IS GOOD NEWS FOR COMMUNITY PROVIDERS

HealthShare Referral Manager (HSRM) is VA’s new secure online portal for managing referrals and authorizations. Here’s what is changing:

♦ Less time waiting for fax, phone, or email contact with VA regarding Veteran care
♦ Information-sharing — including images — that is easier, quicker, and more reliable
♦ Up-to-date access to a holistic and accurate view of your patient’s care and care status

HSRM REVOLUTIONIZES THE WAY COMMUNITY PROVIDERS PARTNER WITH VA TO SERVE VETERANS

♦ Standardizes referrals with consistent format and data from VA
♦ Facilitates Health information Exchange (HIE) between community providers and VA via one unified platform
♦ Tracks healthcare delivery by monitoring and recording services provided
♦ Captures and retains details regarding unique patient requirements
♦ Gives community providers the flexibility to easily refer Veterans for other specialized care
♦ Allows community providers to submit Requests for Services (RFS)
♦ Generates reports to inform decision-making and track workflow

SIGN UP FOR HSRM TRAINING: TUESDAYS 1PM - 2PM ET
REGISTER AT: https://www.train.org/vha/course/1082953/live_event
HEALTHSHARE REFERRAL MANAGER’S INNOVATIVE AND EASY-TO-USE FEATURES WILL SIMPLIFY YOUR BUSINESS PROCESS

- Easy access to detailed bundled care/standard episode of care (SEOC) information, including precertification requirements
- Authorization numbers required to receive payment
- Up-to-date status tracking for every referral
- Referral sorting capability to organize referrals by time-sensitive criteria
- Outline of all community care appointments and services being provided to the Veteran

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https://www.train.org/vha/course/1082953/live_event

COMING SOON ON VHA TRAIN:
HSRM e-Learning Module

More Information about HSRM

Visit the OCC Website:
https://www.va.gov/COMMUNITYCARE/providers/Care_Coordination.asp

COMING SOON ON THE OCC WEBSITE:
HSRM Information Sheet
HSRM Overview Brief
HSRM Provider User Guide
HSRM Deployment Updates

For support and more information, contact ccra@va.gov