VA’s HealthShare Referral Manager is Good News for Community Providers

HealthShare Referral Manager is an online portal that gives you electronic access to referrals forwarded from VA. Benefits you will see include:

- **Less time waiting** for fax, phone, or email contact prior to providing care to a Veteran
- **Less time on hold** trying to track down the right person to get the right information you need when you need it
- **Shorter turn-around time** for clinical and financial processing

HEALTHSHARE REFERRAL MANAGER TRANSFORMS THE WAY COMMUNITY PROVIDERS PARTNER WITH VA TO SERVE VETERANS

- Simplifies and streamlines referral and authorization management, facilitating Veterans’ access to community care
- Produces referrals with a standardized format from VA
- Consolidates multiple disparate systems into one easy-to-use and secure work platform
- Generates reports to inform decision-making and track workflow
- Facilitates referrals consistent with industry standards

For support and more information email CCRA@va.gov
♦ Provides one location to view referral and medical records for the duration of care

♦ Facilitates communication and health information exchange (HIE) between VA and community providers

♦ Allows users to upload and share multiple types of essential clinical documentation including images, notes, and tests in one convenient location

♦ Accurately captures billing information on the front end. (e.g. insurance, referring station ID, etc.)

Screenshot of the HealthShare Referral Manager “Referral List” screen

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