Community Viewer

Overview

Community Viewer (CV) is a secure web-based application that simplifies the sharing of Veteran Electronic Health Records (EHRs) between VA and community providers. CV reduces administrative workload by electronically sharing the Veteran health record with community providers, helping manage Veteran referrals, and thereby improving the Veteran experience through better care coordination.

Features

Community Viewer simplifies the steps required for community providers to view the electronic health record of a Veteran under their care as authorized by VA. CV promotes secure care coordination for Veterans between the VA and community providers. Community-based users can only view VistA-based medical history within CV during the timeframe set by the VA staff when assigning a Veteran to a community provider.

CV allows a complete view of the Veteran health record, reducing the need for follow-up documentation requests. Community-based users have the ability to print health record information from any widget within the application. Only information displayed within the CV browser will print.

New Features in CV 2.7

Community-based users now have the ability to open and view non-diagnostic images (JPG format) from the Encounters, Progress Notes, and Radiology Reports widgets and view system notifications on the login page.

Start Using Community Viewer

1. Request access to CV from the VA Point of Contact who refers patients to your practice.
2. VA staff provides password to log into CV once community provider information is established.
3. VA staff assigns referred Veterans and provides link to view the record in CV.
4. Community providers can then log into CV and view the Veteran’s health information.

Support

- A Community Provider Technical Service Desk is available and can be reached via email at Community_Provider_Technical_Service_Desk@va.gov or by calling 1-844-788-6161.
- Additional resources can be found on the VHA Office of Community Care website (https://www.va.gov/communitycare/).