

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: December 2015	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	25,109	24,701	98.38%	408	1.62%	22,136	1,380	1,185	330	70	7	1	4.35	3.46	1.87
(V01) (402) Togus VAMC	14,997	14,697	98.00%	300	2.00%	13,259	789	649	228	65	7	0	4.72	3.61	2.25
(V01) (402GA) Aroostook County (Caribou)	694	668	96.25%	26	3.75%	494	81	93	26	0	0	0	8.63	0.00	1.70
(V01) (402GB) Calais	335	326	97.31%	9	2.69%	267	30	29	6	2	0	1	6.31	0.00	1.98
(V01) (402GC) Rumford	424	424	100.00%	0	0.00%	412	10	2	0	0	0	0	0.88	0.00	1.48
(V01) (402GD) Saco	1,190	1,181	99.24%	9	0.76%	1,039	82	60	9	0	0	0	4.66	7.63	1.90
(V01) (402GE) Lewiston	1,678	1,677	99.94%	1	0.06%	1,533	94	50	0	1	0	0	1.28	4.22	2.02
(V01) (402GF) Lincoln	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0			0.00
(V01) (402HB) Bangor	4,120	4,089	99.25%	31	0.75%	3,642	232	215	31	0	0	0	3.67	2.46	2.24
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,578	1,549	98.16%	29	1.84%	1,442	48	59	27	2	0	0	4.78	3.37	0.41
(V01) (402HL) Bingham VA Mobile Clinic	91	88	96.70%	3	3.30%	46	14	28	3	0	0	0	10.69		
(V01) (405) White River Junction, VT	18,621	18,420	98.92%	201	1.08%	16,557	962	901	189	8	2	2	3.28	3.35	0.91
(V01) (405) White River Jct VAMC	13,514	13,392	99.10%	122	0.90%	12,037	695	660	114	6	1	1	3.55	3.28	0.75
(V01) (405GA) Bennington	810	810	100.00%	0	0.00%	763	31	16	0	0	0	0	0.88	0.09	2.58
(V01) (405GC) Brattleboro	395	381	96.46%	14	3.54%	332	28	21	14	0	0	0	3.46	5.94	1.59
(V01) (405HA) Burlington Lakeside	2,333	2,284	97.90%	49	2.10%	2,030	141	113	48	1	0	0	4.37	4.01	0.28
(V01) (405HC) VICC - St. Johnsbury - Littleton	776	765	98.58%	11	1.42%	697	26	42	8	1	1	1	2.99	3.10	0.96
(V01) (405HE) KEENE (ORC)	257	252	98.05%	5	1.95%	190	24	38	5	0	0	0	7.39	0.00	0.22
(V01) (405HF) Rutland	536	536	100.00%	0	0.00%	508	17	11	0	0	0	0	0.56	0.81	2.05
(V01) (518) Bedford, MA	11,970	11,872	99.18%	98	0.82%	10,833	619	420	88	4	5	1	0.66	5.92	1.52
(V01) (518) Edith Nourse Rogers VAMC	10,469	10,377	99.12%	92	0.88%	9,409	581	387	82	4	5	1	0.62	5.94	1.30
(V01) (518GA) Lynn	542	541	99.82%	1	0.18%	506	21	14	1	0	0	0	0.83	0.22	2.70
(V01) (518GB) Haverhill	662	658	99.40%	4	0.60%	636	15	7	4	0	0	0	0.18	8.57	4.45
(V01) (518GE) Gloucester	297	296	99.66%	1	0.34%	282	2	12	1	0	0	0	1.43		2.73
(V01) (523) VA Boston HCS, MA	44,607	43,843	98.29%	764	1.71%	39,550	2,276	2,017	603	122	26	13	2.19	4.45	2.65
(V01) (523) Jamaica Plain VAMC	19,458	19,074	98.03%	384	1.97%	16,471	1,387	1,216	277	81	17	9	2.13	4.61	3.75
(V01) (523A4) West Roxbury VAMC	6,991	6,869	98.25%	122	1.75%	6,273	313	283	111	8	1	2	3.60	3.24	2.08
(V01) (523A5) Brockton VAMC	11,473	11,321	98.68%	152	1.32%	10,528	411	382	124	18	8	2	0.48	5.43	1.58
(V01) (523BY) Lowell	1,568	1,507	96.11%	61	3.89%	1,328	98	81	57	4	0	0	4.74	4.00	8.17
(V01) (523BZ) Causeway	4,305	4,296	99.79%	9	0.21%	4,242	40	14	9	0	0	0	0.25	0.83	1.27
(V01) (523GA) Framingham	350	344	98.29%	6	1.71%	331	5	8	6	0	0	0	1.13	3.50	4.96
(V01) (523GC) Quincy	263	259	98.48%	4	1.52%	237	10	12	4	0	0	0	2.19		
(V01) (523GD) Plymouth	191	165	86.39%	26	13.61%	132	12	21	15	11	0	0	9.90	11.83	
(V01) (523MA) IDES Hanscom AFB	8	8	100.00%	0	0.00%	8	0	0	0	0	0	0		1.00	0.00
(V01) (608) Manchester, NH	17,497	17,090	97.67%	407	2.33%	14,992	1,012	1,086	349	57	0	1	5.90	4.00	2.57
(V01) (608) Manchester VAMC	15,671	15,296	97.61%	375	2.39%	13,580	806	910	320	54	0	1	6.05	3.98	2.18
(V01) (608GA) Portsmouth	479	473	98.75%	6	1.25%	345	67	61	6	0	0	0	6.19	3.40	4.39
(V01) (608GC) Somersworth	594	574	96.63%	20	3.37%	436	69	69	18	2	0	0	7.96	7.86	4.55
(V01) (608GD) Conway	233	231	99.14%	2	0.86%	188	21	22	1	1	0	0	4.38	2.83	4.38
(V01) (608HA) Tilton	496	492	99.19%	4	0.81%	420	49	23	4	0	0	0	3.39	8.40	2.49
(V01) (608MA) IDES Manchester VAMC	24	24	100.00%	0	0.00%	23	0	1	0	0	0	0		1.65	0.00
(V01) (631) VA Central Western Massachusetts HCS	18,655	17,875	95.82%	780	4.18%	15,771	1,065	1,039	578	140	59	3	7.98	5.40	3.76

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(V23) (636GI) Lane A Evans CBOC	1,315	1,277	97.11%	38	2.89%	1,118	59	100	36	2	0	0	5.66	1.63	3.48
(V23) (636GJ) Dubuque	790	761	96.33%	29	3.67%	685	33	43	29	0	0	0	6.13	0.24	1.25
(V23) (636GN) Cedar Rapids	1,285	1,231	95.80%	54	4.20%	962	127	142	49	5	0	0	6.04	3.99	11.01
(V23) (636GS) Ottumwa	533	529	99.25%	4	0.75%	499	22	8	4	0	0	0	1.04	2.52	2.29
(V23) (636GT) Sterling	589	583	98.98%	6	1.02%	558	15	10	4	2	0	0	0.84	1.22	6.72
(V23) (636GU) Decorah	283	282	99.65%	1	0.35%	258	18	6	1	0	0	0	2.27	0.00	2.43
(V23) (636) Nebraska-W Iowa, NE	39,881	38,924	97.60%	957	2.40%	35,971	1,440	1,513	709	113	91	44	3.06	5.80	1.24
(V23) (636) Omaha VAMC	20,407	20,030	98.15%	377	1.85%	18,414	768	848	321	50	1	5	1.65	4.72	2.00
(V23) (636A4) Grand Island VAMC	7,006	6,824	97.40%	182	2.60%	6,498	207	119	31	33	85	33	1.11	9.15	0.15
(V23) (636A5) Lincoln	8,799	8,421	95.70%	378	4.30%	7,565	384	472	338	29	5	6	7.38	6.85	0.77
(V23) (636BW) Grand Island Domiciliary	328	328	100.00%	0	0.00%	328	0	0	0	0	0	0			0.03
(V23) (636BX) Omaha Domiciliary	623	623	100.00%	0	0.00%	623	0	0	0	0	0	0			
(V23) (636GA) Norfolk	762	745	97.77%	17	2.23%	658	35	52	16	1	0	0	4.34	0.34	2.33
(V23) (636GB) North Platte	735	735	100.00%	0	0.00%	692	28	15	0	0	0	0	2.40	0.00	0.07
(V23) (636GL) Bellevue	465	462	99.35%	3	0.65%	447	11	4	3	0	0	0	1.18	1.04	0.00
(V23) (636GP) Shenandoah	330	330	100.00%	0	0.00%	328	1	1	0	0	0	0	0.29	0.00	0.00
(V23) (636GQ) Holdrege	426	426	100.00%	0	0.00%	418	6	2	0	0	0	0	0.97	0.00	0.00
(V23) (656) St. Cloud, MN	34,366	33,265	96.80%	1,101	3.20%	30,689	1,242	1,334	810	207	77	7	4.03	7.92	4.39
(V23) (656) St Cloud VAMC	30,039	29,046	96.69%	993	3.31%	26,898	1,039	1,109	730	184	73	6	4.41	7.70	4.86
(V23) (6569AA) VANURS St Cloud	1	1	100.00%	0	0.00%	1	0	0	0	0	0	0			
(V23) (656GA) Brainerd	2,380	2,290	96.22%	90	3.78%	1,964	153	173	66	19	4	1	4.78	11.49	3.46
(V23) (656GB) Montevideo	825	814	98.67%	11	1.33%	767	21	26	8	3	0	0	1.90	10.77	0.00
(V23) (656GC) Max J. Beilke VA OPC	1,121	1,114	99.38%	7	0.62%	1,059	29	26	6	1	0	0	1.26	8.77	1.79

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National: 12/2015	4,672,667	4,493,236	96.16%	179,431	3.84%	3,996,052	243,148	254,036	128,757	37,495	9,077	4,102	4.87	6.44	3.03
National: 11/2015	4,388,187	4,228,217	96.35%	159,970	3.65%	3,767,085	223,891	237,241	117,739	31,389	7,526	3,316	4.57	6.28	3.03
National: 10/2015	4,966,790	4,804,228	96.73%	162,562	3.27%	4,300,175	242,986	261,067	119,186	32,079	7,643	3,654	4.01	6.03	3.02
National: 9/2015	4,883,045	4,721,707	96.70%	161,338	3.30%	4,221,358	247,570	252,779	119,391	30,631	7,996	3,320	4.37	5.81	3.07
National: 8/2015	4,719,582	4,568,688	96.80%	150,894	3.20%	4,091,006	233,283	244,399	111,150	29,922	6,849	2,973	4.50	5.67	3.01
National: 7/2015	4,828,643	4,683,157	96.99%	145,486	3.01%	4,201,368	237,391	244,398	107,431	28,846	6,504	2,705	4.38	5.40	2.94
National: 6/2015	4,985,100	4,840,357	97.10%	144,743	2.90%	4,370,890	233,718	235,749	109,220	26,807	6,266	2,450	4.19	5.14	2.85
National: 5/2015	4,546,635	4,426,685	97.36%	119,950	2.64%	4,009,888	209,459	207,338	90,638	22,481	4,744	2,087	4.09	4.84	2.68
National: 4/2015	5,063,122	4,923,164	97.24%	139,958	2.76%	4,456,684	229,968	236,512	107,548	24,886	4,823	2,701	4.15	4.87	2.82
National: 3/2015	5,046,853	4,905,459	97.20%	141,394	2.80%	4,421,214	239,184	245,061	106,768	24,758	6,450	3,418	4.24	5.02	3.18
National: 2/2015	4,265,529	4,146,447	97.21%	119,082	2.79%	3,752,551	197,251	196,645	83,656	25,964	6,573	2,889	4.28	4.96	3.15
National: 1/2015	4,549,212	4,395,590	96.62%	153,622	3.38%	3,991,738	204,071	199,781	108,801	33,289	7,433	4,099	4.61	5.47	3.44
National: 12/2014	4,578,871	4,447,602	97.13%	131,269	2.87%			191,232	98,978	26,128	4,645	1,518	4.03	4.71	2.75
National: 11/2014	4,059,004	3,946,192	97.22%	112,812	2.78%			165,191	87,469	20,281	3,873	1,189	3.88	4.61	2.58
National: 10/2014	5,216,606	5,091,134	97.59%	125,472	2.41%			202,876	94,692	24,903	4,511	1,366	3.27	4.32	2.49

