

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date | 1. Total Appts Scheduled        | 2. Appts Scheduled 30 Days or Under | 3. Percent Appts Scheduled 30 Days or Under | 4. Appts Scheduled Over 30 Days | 5. Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7. EWL Count | 8. Appts Between 0-14 Days | 9. EWL 0-14 Days | 10. Appts Between 15-30 Days | 11. EWL 15-30 days | 12. Appts Between 31-60 Days | 13. EWL 31-60 Days | 14. Appts Between 61-90 Days | 15. EWL 61-90 Days | 16. Appts Between 91-120 Days | 17. EWL 91-120 Days | 18. Appts Beyond 120 Days | 19. EWL Greater than 120 Days | 20. PC Avg Wait Time | 21. SC Avg Wait Time | 22. MH Avg Wait Time |
|---|---------------------------------|-------------------------------------|---|---------------------------------|---|------------------------|--------------|----------------------------|------------------|------------------------------|--------------------|------------------------------|--------------------|------------------------------|--------------------|-------------------------------|---------------------|---------------------------|-------------------------------|----------------------|----------------------|----------------------|
|   | For the period ending: 4/1/2016 |                                     |   |                                 |   |                        |              |                            |                  |                              |                    |                              |                    |                              |                    |                               |                     |                           |                               |                      |                      |                      |
| (V01) (402) Togus, ME   | 41,626                          | 40,553                              | 97.42%                                      | 1,073                           | 2.58%                                   | 5                      | 53           | 38,793                     | 8                | 1,760                        | 5                  | 754                          | 21                 | 170                          | 1                  | 87                            | 2                   | 62                        | 16                            | 4.92                 | 4.25                 | 2.23                 |
| (V01) (402) Togus VAMC  | 26,508                          | 25,655                              | 96.78%                                      | 853                             | 3.22%                                   | 0                      | 52           | 24,477                     | 7                | 1,178                        | 5                  | 588                          | 21                 | 146                          | 1                  | 72                            | 2                   | 47                        | 16                            | 5.54                 | 4.40                 | 3.22                 |
| (V01) (402GA) Aroostook County (Caribou)  | 975                             | 932                                 | 95.59%                                      | 43                              | 4.41%                                   | 0                      | 0            | 815                        | 0                | 117                          | 0                  | 37                           | 0                  | 3                            | 0                  | 3                             | 0                   | 0                         | 0                             | 9.84                 | 0.00                 | 3.18                 |
| (V01) (402GB) Calais  | 353                             | 340                                 | 96.32%                                      | 13                              | 3.68%                                   | 0                      | 1            | 297                        | 1                | 43                           | 0                  | 9                            | 0                  | 2                            | 0                  | 2                             | 0                   | 0                         | 0                             | 8.30                 | 0.33                 | 3.24                 |
| (V01) (402GC) Rumford   | 498                             | 494                                 | 99.20%                                      | 4                               | 0.80%                                   | 0                      | 0            | 493                        | 0                | 1                            | 0                  | 1                            | 0                  | 1                            | 0                  | 1                             | 0                   | 1                         | 0                             | 1.99                 |                      | 1.38                 |
| (V01) (402GD) Saco  | 2,050                           | 2,017                               | 98.39%                                      | 33                              | 1.61%                                   | 0                      | 0            | 1,915                      | 0                | 102                          | 0                  | 26                           | 0                  | 5                            | 0                  | 1                             | 0                   | 1                         | 0                             | 6.64                 | 8.68                 | 1.83                 |
| (V01) (402GE) Lewiston  | 2,351                           | 2,311                               | 98.30%                                      | 40                              | 1.70%                                   | 0                      | 0            | 2,240                      | 0                | 71                           | 0                  | 35                           | 0                  | 5                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.07                 | 7.82                 | 2.80                 |
| (V01) (402GF) Lincoln   | 268                             | 263                                 | 98.13%                                      | 5                               | 1.87%                                   | 0                      | 0            | 243                        | 0                | 20                           | 0                  | 5                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 6.77                 | 0.00                 | 0.46                 |
| (V01) (402HB) Bangor  | 6,235                           | 6,181                               | 99.13%                                      | 54                              | 0.87%                                   | 0                      | 0            | 6,026                      | 0                | 155                          | 0                  | 37                           | 0                  | 5                            | 0                  | 5                             | 0                   | 7                         | 0                             | 3.28                 | 2.24                 | 1.12                 |
| (V01) (402HC) Portland Outreach Clinic-CDRP Satellite South   | 2,319                           | 2,292                               | 98.84%                                      | 27                              | 1.16%                                   | 0                      | 0            | 2,228                      | 0                | 64                           | 0                  | 15                           | 0                  | 3                            | 0                  | 3                             | 0                   | 6                         | 0                             | 2.78                 | 4.96                 | 0.46                 |
| (V01) (402HL) Bingham VA Mobile Clinic  | 49                              | 48                                  | 97.96%                                      | 1                               | 2.04%                                   | 0                      | 0            | 41                         | 0                | 7                            | 0                  | 1                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 5.24                 |                      |                      |
| (V01) (402QA) Fort Kent   | 13                              | 13                                  | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 11                         | 0                | 2                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 5.77                 |                      |                      |
| (V01) (402QB) Houlton   | 7                               | 7                                   | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 7                          | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.86                 |                      |                      |
| (V01) (405) White River Junction, VT  | 20,005                          | 19,589                              | 97.92%                                      | 416                             | 2.08%                                   | 19                     | 17           | 18,415                     | 5                | 1,174                        | 3                  | 335                          | 4                  | 39                           | 1                  | 25                            | 0                   | 17                        | 4                             | 5.43                 | 4.42                 | 1.53                 |
| (V01) (405) White River Jct VAMC  | 14,376                          | 14,071                              | 97.88%                                      | 305                             | 2.12%                                   | 0                      | 13           | 13,174                     | 5                | 897                          | 3                  | 236                          | 4                  | 30                           | 1                  | 22                            | 0                   | 17                        | 0                             | 6.88                 | 4.44                 | 1.71                 |
| (V01) (405GA) Bennington  | 583                             | 580                                 | 99.49%                                      | 3                               | 0.51%                                   | 0                      | 0            | 572                        | 0                | 8                            | 0                  | 3                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.10                 | 0.48                 | 1.84                 |
| (V01) (405GC) Brattleboro   | 390                             | 380                                 | 97.44%                                      | 10                              | 2.56%                                   | 0                      | 0            | 365                        | 0                | 15                           | 0                  | 8                            | 0                  | 1                            | 0                  | 1                             | 0                   | 0                         | 0                             | 4.62                 | 0.31                 | 2.41                 |
| (V01) (405HA) Burlington Lakeside   | 2,319                           | 2,232                               | 96.25%                                      | 87                              | 3.75%                                   | 0                      | 0            | 2,059                      | 0                | 173                          | 0                  | 78                           | 0                  | 7                            | 0                  | 2                             | 0                   | 0                         | 0                             | 6.70                 | 5.95                 | 0.72                 |
| (V01) (405HC) VICC - St. Johnsbury - Littleton  | 1,513                           | 1,506                               | 99.54%                                      | 7                               | 0.46%                                   | 0                      | 0            | 1,462                      | 0                | 44                           | 0                  | 6                            | 0                  | 1                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.69                 | 0.85                 | 0.73                 |
| (V01) (405HE) KEENE (ORC)   | 250                             | 248                                 | 99.20%                                      | 2                               | 0.80%                                   | 0                      | 4            | 218                        | 0                | 30                           | 0                  | 2                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 4                             | 7.33                 | 0.00                 | 2.91                 |
| (V01) (405HF) Rutland   | 574                             | 572                                 | 99.65%                                      | 2                               | 0.35%                                   | 0                      | 0            | 565                        | 0                | 7                            | 0                  | 2                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 1.05                 | 0.32                 | 0.62                 |
| (V01) (518) Bedford, MA   | 11,283                          | 10,797                              | 95.69%                                      | 486                             | 4.31%                                   | 41                     | 149          | 9,831                      | 34               | 966                          | 15                 | 327                          | 14                 | 83                           | 15                 | 44                            | 6                   | 32                        | 64                            | 0.83                 | 9.36                 | 2.60                 |
| (V01) (518) Edith Nourse Rogers VAMC  | 10,247                          | 9,772                               | 95.36%                                      | 475                             | 4.64%                                   | 0                      | 148          | 8,845                      | 33               | 927                          | 15                 | 316                          | 14                 | 83                           | 15                 | 44                            | 6                   | 32                        | 64                            | 0.90                 | 9.40                 | 2.11                 |
| (V01) (518GA) Lynn  | 381                             | 378                                 | 99.21%                                      | 3                               | 0.79%                                   | 0                      | 0            | 366                        | 0                | 12                           | 0                  | 3                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 1.44                 | 0.28                 | 3.21                 |
| (V01) (518GB) Haverhill   | 376                             | 369                                 | 98.14%                                      | 7                               | 1.86%                                   | 0                      | 1            | 344                        | 1                | 25                           | 0                  | 7                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 0.24                 | 8.17                 | 7.91                 |
| (V01) (518GE) Gloucester  | 279                             | 278                                 | 99.64%                                      | 1                               | 0.36%                                   | 0                      | 0            | 276                        | 0                | 2                            | 0                  | 1                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 0.27                 |                      | 5.52                 |
| (V01) (523) VA Boston HCS, MA   | 85,899                          | 83,012                              | 96.64%                                      | 2,887                           | 3.36%                                   | 45                     | 45           | 77,418                     | 16               | 5,594                        | 20                 | 1,872                        | 5                  | 474                          | 0                  | 175                           | 0                   | 366                       | 4                             | 5.04                 | 6.88                 | 2.41                 |
| (V01) (523) Jamaica Plain VAMC  | 34,430                          | 33,149                              | 96.28%                                      | 1,281                           | 3.72%                                   | 0                      | 31           | 30,442                     | 11               | 2,707                        | 11                 | 840                          | 5                  | 219                          | 0                  | 75                            | 0                   | 147                       | 4                             | 2.85                 | 6.86                 | 2.82                 |
| (V01) (523A4) West Roxbury VAMC   | 13,780                          | 13,251                              | 96.16%                                      | 529                             | 3.84%                                   | 0                      | 6            | 11,883                     | 3                | 1,368                        | 3                  | 388                          | 0                  | 52                           | 0                  | 23                            | 0                   | 66                        | 0                             | 7.87                 | 7.24                 | 1.76                 |
| (V01) (523A5) Brockton VAMC   | 26,053                          | 25,344                              | 97.28%                                      | 709                             | 2.72%                                   | 0                      | 4            | 24,156                     | 1                | 1,188                        | 3                  | 470                          | 0                  | 104                          | 0                  | 41                            | 0                   | 94                        | 0                             | 3.75                 | 7.45                 | 1.55                 |
| (V01) (523BY) Lowell  | 4,493                           | 4,318                               | 96.11%                                      | 175                             | 3.89%                                   | 0                      | 1            | 4,128                      | 0                | 190                          | 1                  | 81                           | 0                  | 49                           | 0                  | 20                            | 0                   | 25                        | 0                             | 8.74                 | 5.97                 | 6.55                 |
| (V01) (523BZ) Causeway  | 5,890                           | 5,795                               | 98.39%                                      | 95                              | 1.61%                                   | 0                      | 3            | 5,733                      | 1                | 62                           | 2                  | 33                           | 0                  | 18                           | 0                  | 13                            | 0                   | 31                        | 0                             | 3.12                 | 1.21                 | 2.97                 |
| (V01) (523GA) Framingham  | 472                             | 465                                 | 98.52%                                      | 7                               | 1.48%                                   | 0                      | 0            | 452                        | 0                | 13                           | 0                  | 4                            | 0                  | 3                            | 0                  | 0                             | 0                   | 0                         | 0                             | 1.58                 | 1.00                 | 1.99                 |
| (V01) (523GC) Quincy  | 251                             | 245                                 | 97.61%                                      | 6                               | 2.39%                                   | 0                      | 0            | 221                        | 0                | 24                           | 0                  | 4                            | 0                  | 1                            | 0                  | 0                             | 0                   | 1                         | 0                             | 5.30                 |                      |                      |
| (V01) (523GD) Plymouth  | 508                             | 423                                 | 83.27%                                      | 85                              | 16.73%                                  | 0                      | 0            | 381                        | 0                | 42                           | 0                  | 52                           | 0                  | 28                           | 0                  | 3                             | 0                   | 2                         | 0                             | 14.77                | 2.97                 |                      |
| (V01) (523MA) IDES Hanscom AFB  | 22                              | 22                                  | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 22                         | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      | 0.00                 | 0.00                 |
| (V01) (608) Manchester, NH  | 21,721                          | 21,175                              | 97.49%                                      | 546                             | 2.51%                                   | 27                     | 44           | 20,073                     | 6                | 1,102                        | 16                 | 404                          | 9                  | 62                           | 2                  | 62                            | 3                   | 18                        | 8                             | 5.12                 | 3.65                 | 3.53                 |
| (V01) (608) Manchester VAMC   | 19,313                          | 18,852                              | 97.61%                                      | 461                             | 2.39%                                   | 0                      | 39           | 17,943                     | 4                | 909                          | 14                 | 331                          | 8                  | 50                           | 2                  | 62                            | 3                   | 18                        | 8                             | 5.17                 | 3.51                 | 3.02                 |
| (V01) (608GA) Portsmouth  | 566                             | 541                                 | 95.58%                                      | 25                              | 4.42%                                   | 0                      | 1            | 495                        | 1                | 46                           | 0                  | 24                           | 0                  | 1                            | 0                  | 0                             | 0                   | 0                         | 0                             | 5.02                 | 3.13                 | 7.58                 |
| (V01) (608GC) Somersworth   | 1,018                           | 975                                 | 95.78%                                      | 43                              | 4.22%                                   | 0                      | 3            | 880                        | 1                | 95                           | 1                  | 33                           | 1                  | 10                           | 0                  | 0                             | 0                   | 0                         | 0                             | 6.28                 | 10.83                | 5.09                 |
| (V01) (608GD) Conway  | 263                             | 262                                 | 99.62%                                      | 1                               | 0.38%                                   | 0                      | 1            | 252                        | 0                | 10                           | 1                  | 1                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             | 2.86                 | 8.75                 | 3.15                 |
| (V01) (608HA) Tilton  | 550                             | 534                                 | 97.09%                                      | 16                              | 2.91%                                   | 0                      | 0            | 492                        | 0                | 42                           | 0                  | 15                           | 0                  | 1                            | 0                  | 0                             | 0                   | 0                         | 0                             | 4.08                 | 13.36                | 2.75                 |
| (V01) (608MA) IDES Manchester VAMC  | 11                              | 11                                  | 100.00%                                     | 0                               | 0.00%                                   | 0                      | 0            | 11                         | 0                | 0                            | 0                  | 0                            | 0                  | 0                            | 0                  | 0                             | 0                   | 0                         | 0                             |                      | 0.00                 | 0.00                 |

























































