

Completed Appointment Wait Times National, Facility, and Division Level Summaries. Wait Time Measured from Preferred Date For the Reporting Period Ending: September 2016	Total Completed Appointments 1	Completed within 30 Days 2	Percent Appts Completed in 30 Days or Less 3	Completed in Over 30 Days 4	Percent Appts Completed in Over 30 Days 5	Completed 0-7 Days 6	Completed 8-14 Days 7	Completed 15-30 Days 8	Completed 31-60 Days 9	Completed 61-90 Days 10	Completed 91-120 Days 11	Completed in more than 120 Days 12	PC Avg Wait Time in Days 13	SC Avg Wait Time in Days 14	MH Avg Wait Time in Days 15
(V01) (402) Togus, ME	26,701	26,329	98.61%	372	1.39%	23,554	1,616	1,159	342	25	5	0	4.53	2.95	2.02
(V01) (402) Togus VAMC	16,066	15,804	98.37%	262	1.63%	14,280	948	576	238	21	3	0	5.32	2.85	2.92
(V01) (402GA) Aroostook County (Caribou)	711	664	93.39%	47	6.61%	521	55	88	47	0	0	0	10.14	0.00	2.38
(V01) (402GB) Calais	244	241	98.77%	3	1.23%	214	20	7	3	0	0	0	2.38	0.00	5.77
(V01) (402GC) Rumford	380	380	100.00%	0	0.00%	374	4	2	0	0	0	0	0.70	0.00	1.24
(V01) (402GD) Saco	1,253	1,245	99.36%	8	0.64%	1,090	92	63	7	0	1	0	4.73	0.00	1.75
(V01) (402GE) Lewiston	1,778	1,765	99.27%	13	0.73%	1,523	161	81	9	4	0	0	3.35	3.01	3.31
(V01) (402GF) Lincoln	307	307	100.00%	0	0.00%	266	20	21	0	0	0	0	3.52	0.00	1.66
(V01) (402HB) Bangor	4,079	4,069	99.75%	10	0.25%	3,616	216	237	10	0	0	0	2.86	3.64	0.89
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	1,774	1,763	99.38%	11	0.62%	1,615	80	68	10	0	1	0	4.33	2.91	0.50
(V01) (402HL) Bingham VA Mobile Clinic	50	50	100.00%	0	0.00%	29	11	10	0	0	0	0	7.46		
(V01) (402QA) Fort Kent	24	11	45.83%	13	54.17%	7	1	3	13	0	0	0	26.25		
(V01) (402QB) Houlton	35	30	85.71%	5	14.29%	19	8	3	5	0	0	0	10.97		
(V01) (405) White River Junction, VT	21,197	20,772	97.99%	425	2.01%	18,304	1,260	1,208	375	48	0	2	3.83	4.81	1.19
(V01) (405) White River Jct VAMC	15,460	15,129	97.86%	331	2.14%	13,324	904	901	305	24	0	2	3.84	4.86	1.25
(V01) (405GA) Bennington	807	807	100.00%	0	0.00%	735	53	19	0	0	0	0	1.94	0.29	2.02
(V01) (405GC) Brattleboro	378	375	99.21%	3	0.79%	337	19	19	3	0	0	0	4.00	0.46	0.00
(V01) (405HA) Burlington Lakeside	2,632	2,559	97.23%	73	2.77%	2,182	180	197	52	21	0	0	4.94	6.66	0.38
(V01) (405HC) VICC - St. Johnsbury - Littleton	879	876	99.66%	3	0.34%	826	33	17	3	0	0	0	1.81	1.49	0.40
(V01) (405HE) KEENE (ORC)	313	303	96.81%	10	3.19%	240	31	32	8	2	0	0	8.93	0.14	1.87
(V01) (405HF) Rutland	728	723	99.31%	5	0.69%	660	40	23	4	1	0	0	3.04	0.96	2.44
(V01) (518) Bedford, MA	12,509	12,242	97.87%	267	2.13%	11,286	603	353	220	31	16	0	0.36	7.01	0.95
(V01) (518) Edith Nourse Rogers VAMC	10,895	10,629	97.56%	266	2.44%	9,719	573	337	219	31	16	0	0.41	7.08	0.77
(V01) (518GA) Lynn	644	644	100.00%	0	0.00%	635	6	3	0	0	0	0	0.13	0.78	1.09
(V01) (518GB) Haverhill	687	687	100.00%	0	0.00%	656	19	12	0	0	0	0	0.33	4.69	4.63
(V01) (518GE) Gloucester	283	282	99.65%	1	0.35%	276	5	1	1	0	0	0	0.48	12.33	0.11
(V01) (523) VA Boston HCS, MA	45,329	44,038	97.15%	1,291	2.85%	38,179	3,168	2,691	1,067	169	40	15	7.39	5.68	2.31
(V01) (523) Jamaica Plain VAMC	19,537	19,021	97.36%	516	2.64%	15,966	1,757	1,298	434	63	11	8	7.88	5.55	1.86
(V01) (523A4) West Roxbury VAMC	7,284	7,082	97.23%	202	2.77%	6,024	497	561	182	14	4	2	9.63	4.99	0.62
(V01) (523A5) Brockton VAMC	11,826	11,408	96.47%	418	3.53%	10,256	576	576	317	75	22	4	6.95	7.42	2.33
(V01) (523BY) Lowell	1,721	1,657	96.28%	64	3.72%	1,339	188	130	60	0	3	1	7.77	4.88	6.18
(V01) (523BZ) Causeway	3,991	3,963	99.30%	28	0.70%	3,828	78	57	27	1	0	0	4.69	1.54	1.59
(V01) (523GA) Framingham	409	395	96.58%	14	3.42%	355	19	21	13	1	0	0	3.53	0.13	4.20
(V01) (523GC) Quincy	300	255	85.00%	45	15.00%	205	18	32	32	13	0	0	11.23		
(V01) (523GD) Plymouth	233	229	98.28%	4	1.72%	178	35	16	2	2	0	0	5.68	0.00	
(V01) (523MA) IDES Hanscom AFB	28	28	100.00%	0	0.00%	28	0	0	0	0	0	0		0.00	0.00
(V01) (608) Manchester, NH	17,680	17,389	98.35%	291	1.65%	15,415	1,013	961	274	14	1	2	4.46	3.20	3.59
(V01) (608) Manchester VAMC	15,958	15,725	98.54%	233	1.46%	14,210	797	718	216	14	1	2	3.52	3.17	2.89
(V01) (608GA) Portsmouth	459	448	97.60%	11	2.40%	336	58	54	11	0	0	0	5.83	10.00	5.20
(V01) (608GC) Somersworth	637	596	93.56%	41	6.44%	378	85	133	41	0	0	0	9.65	9.53	8.41
(V01) (608GD) Conway	208	205	98.56%	3	1.44%	150	29	26	3	0	0	0	6.29	2.33	4.56
(V01) (608HA) Tilton	415	412	99.28%	3	0.72%	338	44	30	3	0	0	0	4.06	10.46	2.94

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(V23) (618GH) Hayward	1,107	1,107	100.00%	0	0.00%	977	82	48	0	0	0	0	3.14	0.00	1.35
(V23) (618GI) Northwest Metro	2,952	2,910	98.58%	42	1.42%	2,524	195	191	19	23	0	0	2.62	5.22	2.84
(V23) (618GJ) Shakopee	793	789	99.50%	4	0.50%	643	101	45	4	0	0	0	4.99	5.93	1.20
(V23) (618GK) Albert Lea	605	604	99.83%	1	0.17%	558	28	18	1	0	0	0	1.38	5.78	1.86
(V23) (618QA) Fort Snelling	1,003	992	98.90%	11	1.10%	660	139	193	11	0	0	0	10.35	7.22	2.57
(V23) (636) Central Iowa, IA	24,319	23,290	95.77%	1,029	4.23%	20,812	1,176	1,302	771	184	61	13	3.48	6.91	2.22
(V23) (636A6) Des Moines VAMC	18,033	17,158	95.15%	875	4.85%	15,175	927	1,056	662	157	46	10	2.52	7.06	2.91
(V23) (636BU) VADOM Des Moines IA	627	627	100.00%	0	0.00%	626	1	0	0	0	0	0	0.00		
(V23) (636GC) Mason City	1,446	1,421	98.27%	25	1.73%	1,326	37	58	21	2	2	0	2.16	5.65	1.11
(V23) (636GD) Marshalltown	702	687	97.86%	15	2.14%	630	39	18	3	12	0	0	1.91	8.18	0.02
(V23) (636GK) Fort Dodge	1,736	1,646	94.82%	90	5.18%	1,420	101	125	72	10	7	1	9.93	1.43	0.67
(V23) (636GM) Carroll	534	524	98.13%	10	1.87%	442	49	33	8	1	0	1	2.33	7.96	3.35
(V23) (636GR) Knoxville	1,241	1,227	98.87%	14	1.13%	1,193	22	12	5	2	6	1	0.42	5.28	0.24
(V23) (636) Iowa City, IA	25,174	24,036	95.48%	1,138	4.52%	20,684	1,731	1,621	953	146	24	15	4.28	7.04	3.09
(V23) (636A8) Iowa City VAMC	15,781	14,783	93.68%	998	6.32%	12,703	887	1,193	830	135	18	15	5.23	7.82	2.04
(V23) (636GF) Quad Cities	1,869	1,860	99.52%	9	0.48%	1,625	161	74	9	0	0	0	3.39	1.88	2.71
(V23) (636GG) Quincy	882	856	97.05%	26	2.95%	671	126	59	26	0	0	0	6.40	6.95	2.16
(V23) (636GH) Waterloo	1,134	1,126	99.29%	8	0.71%	998	99	29	8	0	0	0	3.57	1.14	1.71
(V23) (636GI) Lane A Evans CBOC	1,322	1,296	98.03%	26	1.97%	1,126	101	69	24	2	0	0	4.00	1.65	4.54
(V23) (636GJ) Dubuque	804	792	98.51%	12	1.49%	717	43	32	12	0	0	0	3.13	0.77	3.32
(V23) (636GN) Cedar Rapids	1,424	1,377	96.70%	47	3.30%	1,101	157	119	34	7	6	0	6.06	4.12	9.02
(V23) (636GS) Ottumwa	663	661	99.70%	2	0.30%	576	66	19	1	1	0	0	2.91	2.67	3.93
(V23) (636GT) Sterling	846	843	99.65%	3	0.35%	769	64	10	3	0	0	0	1.39	2.46	3.40
(V23) (636GU) Decorah	363	358	98.62%	5	1.38%	315	26	17	4	1	0	0	3.38	1.24	3.40
(V23) (636QG) Iowa City VA Mobile Clinic	49	47	95.92%	2	4.08%	47	0	0	2	0	0	0		2.24	
(V23) (636QI) Davenport VA Clinic	37	37	100.00%	0	0.00%	36	1	0	0	0	0	0			0.00
(V23) (636) Nebraska-W Iowa, NE	41,733	41,263	98.87%	470	1.13%	38,345	1,642	1,276	343	97	16	14	2.02	3.76	1.17
(V23) (636) Omaha VAMC	21,252	20,961	98.63%	291	1.37%	19,192	943	826	190	75	15	11	1.42	4.59	2.02
(V23) (636A4) Grand Island VAMC	7,471	7,451	99.73%	20	0.27%	7,097	211	143	16	1	0	3	1.49	1.71	0.53
(V23) (636A5) Lincoln	8,952	8,832	98.66%	120	1.34%	8,229	360	243	103	16	1	0	2.97	3.87	0.44
(V23) (636BW) Grand Island Domiciliary	295	295	100.00%	0	0.00%	295	0	0	0	0	0	0			0.04
(V23) (636BX) Omaha Domiciliary	512	512	100.00%	0	0.00%	512	0	0	0	0	0	0			
(V23) (636GA) Norfolk	662	626	94.56%	36	5.44%	556	33	37	31	5	0	0	6.83	0.08	1.51
(V23) (636GB) North Platte	805	805	100.00%	0	0.00%	770	27	8	0	0	0	0	1.71	0.39	0.00
(V23) (636GL) Bellevue	956	953	99.69%	3	0.31%	899	40	14	3	0	0	0	0.76	2.30	0.00
(V23) (636GP) Shenandoah	447	447	100.00%	0	0.00%	432	12	3	0	0	0	0	1.13	0.46	0.01
(V23) (636GQ) Holdrege	381	381	100.00%	0	0.00%	363	16	2	0	0	0	0	1.28	0.00	0.00
(V23) (656) St. Cloud, MN	36,880	35,682	96.75%	1,198	3.25%	32,097	1,605	1,980	1,005	154	30	9	3.95	7.62	3.20
(V23) (656) St Cloud VAMC	32,448	31,419	96.83%	1,029	3.17%	28,396	1,360	1,663	864	129	28	8	3.04	7.48	3.07
(V23) (656GA) Brainerd	2,448	2,341	95.63%	107	4.37%	2,019	156	166	85	19	2	1	7.46	6.37	4.55
(V23) (656GB) Montevideo	685	676	98.69%	9	1.31%	631	24	21	9	0	0	0	3.61	0.00	0.09
(V23) (656GC) Max J. Beilke VA OPC	1,114	1,102	98.92%	12	1.08%	982	42	78	11	1	0	0	4.56	0.07	3.94
(V23) (656QA) St. Cloud VA Mobile Clinic	185	144	77.84%	41	22.16%	69	23	52	36	5	0	0		18.58	

