

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
(V01) (402) Togus, ME		43,575	40,178	92.20%	3,397	7.80%	25	28	38,362	11	1,816	11	1,611	2	794	2	487	1	505	1	37.57	2.63	49.68	3.86	32.46	2.59
(V01) (402) Togus		25,988	23,309	89.69%	2,679	10.31%	0	8	22,019	1	1,290	1	1,113	2	699	2	415	1	452	1	41.08	3.22	51.36	4.01	30.04	3.88
(V01) (402GA) Aroostook County (Caribou)		908	881	97.03%	27	2.97%	0	0	853	0	28	0	22	0	2	0	1	0	2	0	32.11	3.84	4.00			0.39
(V01) (402GB) Calais		1,195	1,189	99.50%	6	0.50%	0	0	1,184	0	5	0	5	0	0	0	1	0	0	0	12.50	0.13	57.00	0.00	31.83	0.81
(V01) (402GC) Rumford		609	608	99.84%	1	0.16%	0	1	599	1	9	0	0	0	0	0	0	0	1	0	17.00	1.70			40.25	1.33
(V01) (402GD) Saco		2,382	2,181	91.56%	201	8.44%	0	1	2,067	0	114	1	110	0	47	0	25	0	19	0	44.66	7.29	16.25	13.17	62.75	4.29
(V01) (402GE) Lewiston Auburn		1,457	1,396	95.81%	61	4.19%	0	0	1,327	0	69	0	15	0	7	0	25	0	14	0	18.47	1.87	21.63	0.77	24.50	1.15
(V01) (402HB) Bangor		8,293	7,952	95.89%	341	4.11%	0	18	7,724	9	228	9	312	0	17	0	7	0	5	0	37.23	1.48	37.80	3.24	35.21	1.36
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South		2,622	2,542	96.95%	80	3.05%	0	0	2,472	0	70	0	34	0	22	0	13	0	11	0	23.74	4.07	71.67	2.48	20.54	1.92
(V01) (402HL) R&C Healthcare MOC		121	120	99.17%	1	0.83%	0	0	117	0	3	0	0	0	0	0	0	0	1	0		3.50				
(V01) (405) White River Junction, VT		25,779	24,234	94.01%	1,545	5.99%	8	15	22,842	12	1,392	2	976	1	274	0	67	0	228	0	29.06	3.42	37.75	4.62	23.65	1.83
(V01) (405) White River Jct		19,313	17,970	93.05%	1,343	6.95%	0	8	16,838	8	1,132	0	843	0	228	0	61	0	211	0	36.96	5.22	36.40	4.88	23.63	2.10
(V01) (405GA) Bennington		575	565	98.26%	10	1.74%	0	0	546	0	19	0	5	0	4	0	0	0	1	0	7.50	0.45	38.55	0.40	23.43	2.55
(V01) (405GC) Brattleboro		399	374	93.73%	25	6.27%	0	1	357	1	17	0	21	0	4	0	0	0	0	0	23.67	0.98	37.29	0.98	9.00	1.77
(V01) (405HA) Burlington Lakeside		2,605	2,470	94.82%	135	5.18%	0	1	2,341	1	129	0	83	0	32	0	6	0	14	0	26.68	2.41	47.16	2.66	25.07	0.51
(V01) (405HC) VICC - St. Johnsbury - Littleton		2,350	2,333	99.28%	17	0.72%	0	0	2,260	0	73	0	12	0	4	0	0	0	1	0	35.33	1.40	31.73	0.00	29.00	0.38
(V01) (405HE) KEENE (ORC)		197	194	98.48%	3	1.52%	0	1	186	1	8	0	3	0	0	0	0	0	0	0	14.67	1.02	30.00	0.00	20.00	1.71
(V01) (405HF) Rutland		340	328	96.47%	12	3.53%	0	1	314	1	14	0	9	0	2	0	0	0	1	0	22.33	0.94	30.33	21.97	17.00	1.50
(V01) (405HK) WHITE RIVER		0	0	0.00%	0	0.00%	0	3	0	0	0	2	0	1	0	0	0	0	0	0						
(V01) (518) Bedford, MA		8,565	7,874	91.93%	691	8.07%	18	42	6,959	4	915	34	552	1	109	0	20	1	10	2	12.32	1.12	28.93	9.10	32.53	7.10
(V01) (518) Bedford		7,309	6,690	91.53%	619	8.47%	0	41	5,858	3	832	34	492	1	98	0	20	1	9	2	13.16	1.42	29.03	9.18	31.18	6.64
(V01) (518GA) Lynn/North Shore		526	470	89.35%	56	10.65%	0	0	408	0	62	0	50	0	6	0	0	0	0	0	8.70	0.65		0.00	37.00	14.25
(V01) (518GB) Haverhill		415	406	97.83%	9	2.17%	0	1	394	1	12	0	5	0	4	0	0	0	0	0	8.80	0.84	24.00	2.64	60.50	4.54
(V01) (518GD) Lowell		6	5	83.33%	1	16.67%	0	0	4	0	1	0	0	0	0	0	0	0	1	0						
(V01) (518GE) Gloucester		306	300	98.04%	6	1.96%	0	0	294	0	6	0	5	0	1	0	0	0	0	0	14.22	0.55			45.20	5.22
(V01) (518MA) IDES Hanscom AFB		3	3	100.00%	0	0.00%	0	0	1	0	2	0	0	0	0	0	0	0	0	0						
(V01) (523) VA Boston HCS, MA		88,414	85,437	96.63%	2,977	3.37%	21	337	80,978	176	4,459	29	1,784	54	580	65	217	8	396	5	37.31	1.47	44.43	3.79	25.46	3.53
(V01) (523) VA Boston HCS- Boston Div.		37,499	35,994	95.99%	1,505	4.01%	0	307	33,319	166	2,675	27	1,007	48	218	61	73	5	207	0	32.00	1.26	42.78	4.16	24.79	2.81
(V01) (523AA) VA Boston HCS-West Roxbury Div.		15,326	14,724	96.07%	602	3.93%	0	0	14,161	0	563	0	314	0	165	0	51	0	72	0	44.47	1.18	39.32	2.49	15.25	1.07
(V01) (523A5) Brockton VAMC		21,639	21,067	97.36%	572	2.64%	0	27	20,152	7	915	2	253	6	167	4	80	3	72	5	32.50	1.05	48.15	4.74	26.52	3.90
(V01) (523BY) Lowell		4,346	4,203	96.71%	143	3.29%	0	3	4,086	3	117	0	92	0	18	0	3	0	30	0	44.83	2.37	85.57	1.85	18.00	6.19
(V01) (523BZ) Causeway Clinic (Boston)		8,346	8,290	99.33%	56	0.67%	0	0	8,174	0	116	0	39	0	5	0	4	0	8	0	34.95	0.74	71.68	0.97	32.41	2.79
(V01) (523GA) Framingham VA Primary Care Unit		521	516	99.04%	5	0.96%	0	0	492	0	24	0	5	0	0	0	0	0	0	0	22.62	0.46			8.00	0.09
(V01) (523GC) Quincy		231	204	88.31%	27	11.69%	0	0	202	0	2	0	26	0	0	0	0	0	1	0	39.20	1.82				
(V01) (523GD) Plymouth		501	434	86.63%	67	13.37%	0	0	387	0	47	0	48	0	7	0	6	0	6	0	65.31	8.39	63.40	0.00		
(V01) (523MA) IDES Hanscom AFB		5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0				0.00		
(V01) (608) Manchester, NH		19,429	18,222	93.79%	1,207	6.21%	7	124	16,906	9	1,316	2	907	15	150	68	45	0	105	30	29.57	3.06	34.91	3.81	28.41	4.19
(V01) (608) Manchester		17,136	16,038	93.59%	1,098	6.41%	0	124	14,894	9	1,144	2	814	15	140	68	41	0	103	30	27.58	3.00	34.91	3.79	26.23	3.23
(V01) (608GA) Portsmouth		684	635	92.84%	49	7.16%	0	0	567	0	68	0	43	0	3	0	1	0	2	0	42.35	3.74	33.44	0.38	25.70	5.49
(V01) (608GC) Somersworth		858	820	95.57%	38	4.43%	0	0	750	0	70	0	29	0	6	0	3	0	0	0	29.75	3.71	90.50	5.18	44.55	6.76
(V01) (608GD) Conway		287	285	99.30%	2	0.70%	0	0	279	0	6	0	2	0	0	0	0	0	0	0	32.50	1.58	36.00	3.25	14.00	2.53
(V01) (608HA) Tilton		461	442	95.88%	19	4.12%	0	0	416	0	26	0	18	0	1	0	0	0	0	0	10.83	2.85	17.00	11.73	19.50	11.75
(V01) (608MA) IDES Manchester VAMC		3	2	66.67%	1	33.33%	0	0	0	0	2	0	1	0	0	0	0	0	0	0				21.00		
(V01) (631) VA Central Western Massachusetts HCS		25,318	21,663	85.56%	3,655	14.44%	8	70	19,918	9	1,745	21	1,924	16	1,124	10	391	2	216	12	52.65	13.17	49.69	11.44	15.03	3.43
(V01) (631) VA Central Western Massachusetts HCS		10,386	8,583	82.64%	1,803	17.36%	8	60	7,742	6	841	21	1,098	16	512	10	164	2	29	5	49.05	14.59	43.11	13.17	11.71	3.54
(V01) (631BY) Springfield		4,884	4,276	87.55%	608	12.45%	0	0	4,037	0	239	0	296	0	210	0	53	0	49	0	63.44	14.32	46.21	3.85	20.33	3.02
(V01) (631GC) Pittsfield		1,099	947	86.17%	152	13.83%	0	0	876	0	71	0	111	0	23	0	5	0	13	0	42.33	11.12	92.60	0.44	31.00	3.66
(V01) (631GD) Greenfield (Franklin County)		734	699	95.23%	35	4.77%	0	0	660	0	39	0	15	0	2	0	0	0	18	0	31.00	2.50	18.83	1.66	29.17	1.49
(V01) (631GE) Worcester		7,566	6,530	86.31%	1,036	13.69%	0	9	6,053	3	477	0	391	0	376	0	167	0	102	6	55.18	13.73	61.73	10.70	10.37	4.37
(V01) (631GF) Fitchburg		649	628	96.76%	21	3.24%	0	1	550	0	78	0	13	0	1	0	2	0	5	1	23.33	4.84	19.80	76.33	31.67	3.80
(V01) (650) Providence, RI		38,509	36,090	93.72%	2,419	6.28%	17	24	34,092	3	1,998	7	1,626	6	570	0	131	2	92	6	42.29	7.91	27.98	4.56	29.42	7.08
(V01) (650) Providence		33,995	31,961	94.02%	2,034	5.98%	0	22	30,160	2	1,801	7	1,409	5	430	0	106	2	89	6	39.46	10.01	27.93	4.58	28.76	6.60
(V01) (650GA) New Bedford Primary Care Ctr.		1,949	1,786	91.64%	163	8.36%	0	1	1,691	1	95	0	108	0	50	0	4	0	1	0	49.04	5.93	31.20	7.59	35.29	6.56
(V01) (650GB) Hyannis Primary Care Center		1,595	1,450	90.91%	145	9.09%																				

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	(V01) (689HC) New London VA Primary Care Center	1,230	1,214	98.70%	16	1.30%	0	0	1,159	0	55	0	10	0	5	0	1	0	0	0	20.79	1.43		6.00	23.08	2.33
	(V01) (689PB) West Haven CWTR	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0						
(V02) (528) Albany, NY		32,116	30,551	95.13%	1,565	4.87%	11	25	29,075	10	1,476	10	1,074	5	266	0	136	0	89	0	37.05	2.33	42.37	2.14	26.07	6.27
	(V02) (528A8) Albany	27,956	26,564	95.02%	1,392	4.98%	0	21	25,237	6	1,327	10	926	5	250	0	131	0	85	0	40.51	2.58	42.45	2.16	25.01	6.92
	(V02) (528G1) Malone	91	91	100.00%	0	0.00%	0	0	91	0	0	0	0	0	0	0	0	0	0	0	7.00	0.29				
	(V02) (528G2) Westport	126	123	97.62%	3	2.38%	0	0	111	0	12	0	3	0	0	0	0	0	0	0	19.60	2.42	29.00	0.27	19.20	2.00
	(V02) (528G3) Bainbridge	443	405	91.42%	38	8.58%	0	0	400	0	5	0	31	0	5	0	0	0	2	0	47.95	2.10		0.59	46.43	6.66
	(V02) (528G6) Fonda	281	277	98.58%	4	1.42%	0	0	262	0	15	0	4	0	0	0	0	0	0	0	20.64	0.10	19.00	1.37	17.67	4.25
	(V02) (528G7) Catskill	476	449	94.33%	27	5.67%	0	2	435	2	14	0	25	0	1	0	1	0	0	0	41.25	2.20		0.78	33.50	7.02
	(V02) (528G7) Glens Falls	540	533	98.70%	7	1.30%	0	1	530	1	3	0	3	0	2	0	1	0	1	0	20.00	1.67		0.10	35.00	0.00
	(V02) (528GV) Plattsburgh	976	924	94.67%	52	5.33%	0	1	864	1	60	0	49	0	2	0	1	0	0	0	40.35	3.72	39.20	0.29	32.00	0.00
	(V02) (528GW) Schenectady	310	306	98.71%	4	1.29%	0	0	299	0	7	0	2	0	1	0	1	0	0	0	23.08	0.92			22.00	0.00
	(V02) (528GX) Troy	270	269	99.63%	1	0.37%	0	0	255	0	14	0	0	0	0	0	1	0	0	0	28.56	1.45			16.50	0.84
	(V02) (528GY) Clifton Park	397	361	90.93%	36	9.07%	0	0	347	0	14	0	31	0	5	0	0	0	0	0	39.38	2.12	47.00	0.00	17.00	0.00
	(V02) (528GZ) Kingston	250	249	99.60%	1	0.40%	0	0	244	0	5	0	0	0	0	0	0	1	0	0	12.22	0.47	30.00	0.31	9.00	5.46
(V02) (528) Bath, NY		14,567	13,432	92.21%	1,135	7.79%	0	17	12,826	15	606	0	436	2	508	0	162	0	29	0	34.20	3.71	62.42	5.79	24.43	0.32
	(V02) (528A6) Bath	12,818	11,903	92.86%	915	7.14%	0	17	11,396	15	507	0	380	2	422	0	90	0	23	0	28.85	4.50	58.20	5.55	17.43	0.24
	(V02) (528G4) Elmira	1,211	1,054	87.04%	157	12.96%	0	0	980	0	74	0	48	0	33	0	71	0	5	0	42.15	2.74	86.38	8.09	23.75	1.20
	(V02) (528G8) Wellsville	538	475	88.29%	63	11.71%	0	0	450	0	25	0	8	0	53	0	1	0	1	0	30.36	2.23	73.98	7.94	177.00	0.00
(V02) (528) Western New York, NY		44,274	41,325	93.34%	2,949	6.66%	28	12	38,784	1	2,541	1	2,277	2	335	4	195	3	142	1	35.15	3.86	42.20	2.86	31.94	4.41
	(V02) (528) Upstate New York HCS, Buffalo NY	35,943	33,225	92.44%	2,718	7.56%	0	4	31,074	0	2,151	0	2,087	0	320	1	179	3	132	0	35.69	5.88	42.04	2.88	26.42	5.34
	(V02) (5289AA) VANURS Buffalo	1	1	100.00%	0	0.00%	0	0	0	0	1	0	0	0	0	0	0	0	0	0						
	(V02) (528A4) Upstate New York HCS-Batavia	3,320	3,207	96.60%	113	3.40%	0	2	2,948	0	259	0	103	0	3	1	3	0	4	1	32.78	5.37	48.98	2.29	27.10	2.88
	(V02) (528GB) Jamestown	1,053	1,008	95.73%	45	4.27%	0	0	984	0	24	0	39	0	2	0	3	0	1	0	55.14	0.73	11.00	4.70	39.43	2.06
	(V02) (528GC) Dunkirk	873	860	98.51%	13	1.49%	0	0	829	0	31	0	5	0	1	0	5	0	2	0	32.25	3.21	98.20	18.40	21.33	4.22
	(V02) (528GD) Niagara Falls	508	501	98.62%	7	1.38%	0	2	494	1	7	1	3	0	3	0	1	0	0	0	29.83	0.56	24.00	3.86	49.83	2.48
	(V02) (528GK) Lockport	1,086	1,074	98.90%	12	1.10%	0	1	1,054	0	20	0	5	0	5	1	2	0	0	0	21.64	2.40		5.75	56.44	4.85
	(V02) (528GQ) Lackawanna	791	767	96.97%	24	3.03%	0	3	752	0	15	0	24	2	0	1	0	7	0	0	40.00	0.53		0.00	24.30	0.45
	(V02) (528GR) Olean	699	682	97.57%	17	2.43%	0	0	649	0	33	0	11	0	1	0	2	0	3	0	21.36	2.79	43.00	10.57	68.29	2.70
(V02) (528) Canandaigua, NY		15,680	14,980	95.54%	700	4.46%	10	38	13,846	23	1,134	9	550	6	102	0	31	0	17	0	30.54	4.26	33.58	3.54	23.36	1.94
	(V02) (528A5) Canandaigua	5,268	4,989	94.70%	279	5.30%	0	24	4,649	12	340	7	238	5	30	0	8	0	3	0	22.11	4.65	38.55	3.77	16.78	1.31
	(V02) (528GE) Rochester	10,412	9,991	95.96%	421	4.04%	0	14	9,197	11	794	2	312	1	72	0	23	0	14	0	32.39	4.19	30.34	3.38	25.81	2.46
(V02) (528) Syracuse, NY		50,802	44,574	87.74%	6,228	12.26%	8	4	41,435	3	3,139	0	3,120	1	1,616	0	527	0	965	0	41.49	2.69	54.37	15.41	30.70	2.97
	(V02) (528A7) Syracuse	30,371	25,232	83.08%	5,139	16.92%	0	2	22,951	1	2,281	0	2,355	1	1,369	0	500	0	915	0	32.95	3.86	54.86	16.93	30.88	3.51
	(V02) (528G5) Auburn	1,991	1,973	99.10%	18	0.90%	0	1	1,960	1	13	0	5	0	5	0	1	0	7	0	19.00	1.85	52.00	6.00	24.71	0.65
	(V02) (528G9) Cortland	2,087	2,053	98.37%	34	1.63%	0	0	2,031	0	22	0	15	0	8	0	1	0	10	0	14.86	1.18	83.22	1.31	27.22	2.58
	(V02) (528GL) Massena	2,447	2,394	97.83%	53	2.17%	0	0	2,332	0	62	0	24	0	19	0	3	0	7	0	47.36	1.07	78.26	14.10	30.29	1.31
	(V02) (528GM) Rome	4,859	4,637	95.43%	222	4.57%	0	0	4,435	0	202	0	125	0	84	0	4	0	9	0	54.03	1.32	47.72	3.30	18.81	3.09
	(V02) (528GN) Binghamton	2,373	2,100	88.50%	273	11.50%	0	0	1,913	0	187	0	192	0	69	0	9	0	3	0	27.23	2.72	45.49	16.30	38.00	1.74
	(V02) (528GO) Carthage	4,250	3,815	89.76%	435	10.24%	0	1	3,496	1	319	0	373	0	51	0	6	0	5	0	41.04	7.18	47.87	10.05	33.76	3.70
	(V02) (528GP) Oswego	2,422	2,368	97.77%	54	2.23%	0	0	2,315	0	53	0	31	0	11	0	3	0	9	0	26.55	2.24	79.88	3.01	41.18	1.57
	(V02) (528MA) Watertown DES	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0						
(V03) (526) Bronx, NY		20,912	19,761	94.50%	1,151	5.50%	1	0	18,559	0	1,202	0	996	0	146	0	3	0	6	0	28.41	1.85	34.30	2.46	22.26	1.88
	(V03) (526) Bronx	20,002	18,875	94.37%	1,127	5.63%	0	0	17,700	0	1,175	0	975	0	143	0	3	0	6	0	29.21	2.29	34.30	2.46	20.02	1.91
	(V03) (526GA) White Plains	295	286	96.95%	9	3.05%	0	0	275	0	11	0	8	0	1	0	0	0	0	0	17.71	0.88		0.00	29.14	0.90
	(V03) (526GB) Yonkers	516	501	97.09%	15	2.91%	0	0	485	0	16	0	13	0	2	0	0	0	0	0	26.38	0.28		0.00	35.67	2.33
	(V03) (526GD) Queens	99	99	100.00%	0	0.00%	0	0	99	0	0	0	0	0	0	0	0	0	0	0	8.00	0.22		0.50		0.00
(V03) (561) New Jersey HCS, NJ		42,221	37,684	89.25%	4,537	10.75%	48	20	34,468	6	3,216	0	3,525	2	849	12	100	0	63	0	19.45	1.87	37.18	6.85	26.88	2.46
	(V03) (561) New Jersey HCS-East Orange Campus	18,222	15,343	84.20%	2,879	15.80%	0	2	13,370	2	1,973	0	2,407	0	398	0	49	0	25	0	17.41	1.84	33.24	8.08	18.72	3.69
	(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,686	7,121	92.65%	565	7.35%	0	6	6,371	4	750	0	478	2	63	0	16	0	8	0	24.00	3.80	32.00	5.88	26.62	3.13
	(V03) (561BU) Lyons DCHV	282	282	100.00%	0	0.00%	0	0	282	0	0	0	0	0	0	0	0	0	0	0						
	(V03) (561BZ) Brick	8,969	8,161	90.99%	808	9.01%	0	11	7,870	0	291	0	481	0	280	11	28	0	19	0	16.74	1.88	50.22	6.46	39.03	2.41
	(V03) (561GA) Hamilton	335	328	97.91%	7	2.09%	0	0	314	0	14	0	4	0	0	0	2	0	1	0	19.38	1.58	27.33	18.29	19.00	1.42
	(V03) (561GB) Elizabeth	363	359	98.90%	4	1.10%	0	0	338																	

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V03) (620GA) New City (Rockland County)	1,716	1,680	97.90%	36	2.10%	0	1	1,595	1	85	0	31	0	2	0	3	0	0	0	19.50	4.36	31.75	2.76	23.80	2.44
	(V03) (620GB) Carmel (Putnam County)	596	577	96.81%	19	3.19%	0	0	545	0	32	0	18	0	1	0	0	0	0	0	23.22	0.75	28.33	3.94		0.70
	(V03) (620GD) Goshen	1,333	1,216	91.22%	117	8.78%	0	0	1,139	0	77	0	114	0	3	0	0	0	0	0	13.41	3.21	39.38	6.15	27.40	3.61
	(V03) (620GE) Port Jervis	1,122	1,041	92.78%	81	7.22%	0	1	1,006	1	35	0	75	0	4	0	2	0	0	0	35.61	1.08	44.04	1.33	18.50	0.24
	(V03) (620GF) Harris (Monticello)	462	412	89.18%	50	10.82%	0	0	388	0	24	0	32	0	18	0	0	0	0	0	18.00	3.59	46.71	5.61	28.67	8.50
	(V03) (620GG) Poughkeepsie	554	479	86.46%	75	13.54%	0	0	416	0	63	0	63	0	10	0	0	0	2	0	25.40	8.27	45.03	9.53	8.00	4.90
	(V03) (620GH) Eastern Dutchess	216	202	93.52%	14	6.48%	0	0	193	0	9	0	12	0	2	0	0	0	0	0	26.00	2.24	51.78	1.82	3.00	0.50
	(V03) (620MA) IDES West Point	7	7	100.00%	0	0.00%	0	0	4	0	3	0	0	0	0	0	0	0	0	0				0.00		
	(V03) (630) New York Harbor HCS, NY	54,248	52,673	97.10%	1,575	2.90%	6	12	49,715	4	2,958	1	1,283	1	213	6	56	0	23	0	24.50	1.47	27.18	2.24	23.46	1.07
	(V03) (630) New York Harbor HCS-New York Campus	19,605	18,849	96.14%	756	3.86%	0	4	17,220	0	1,629	0	596	1	128	3	22	0	10	0	24.38	0.73	27.23	2.65	18.72	1.32
	(V03) (630A4) New York Harbor HCS-Brooklyn Campus	32,226	31,480	97.69%	746	2.31%	0	6	30,276	3	1,204	1	623	0	80	2	32	0	11	0	25.61	2.73	27.86	1.87	30.96	0.82
	(V03) (630A5) New York Harbor HCS-St. Albans Campus	1,420	1,390	97.89%	30	2.11%	0	2	1,314	1	76	0	27	0	1	1	1	0	1	0	18.15	0.39	18.14	2.07	8.79	0.05
	(V03) (630GA) Harlem CBOC	165	158	95.76%	7	4.24%	0	0	151	0	7	0	4	0	1	0	1	0	1	0	35.82	0.26			49.00	182.00
	(V03) (630GB) Staten Island CBOC	627	595	94.90%	32	5.10%	0	0	564	0	31	0	29	0	3	0	0	0	0	0	17.71	0.83	23.21	1.09	34.28	1.31
	(V03) (630GC) Chapel St CBOC	205	201	98.05%	4	1.95%	0	0	190	0	11	0	4	0	0	0	0	0	0	0	14.00	2.00			26.20	0.71
	(V03) (632) Northport, NY	37,139	35,977	96.87%	1,162	3.13%	2	355	33,546	10	2,431	31	911	47	164	19	35	26	52	222	23.85	4.10	27.07	5.48	28.73	1.21
	(V03) (632) Northport	32,019	30,986	96.77%	1,033	3.23%	0	354	28,809	10	2,177	31	787	47	160	19	34	25	52	222	21.36	3.81	27.04	5.50	25.10	1.10
	(V03) (632BU) Northport VADOM	973	973	100.00%	0	0.00%	0	0	973	0	0	0	0	0	0	0	0	0	0	0						
	(V03) (632GA) East Meadow	1,345	1,332	99.03%	13	0.97%	0	0	1,269	0	63	0	13	0	0	0	0	0	0	0	20.00	2.80	29.26	5.80	24.40	1.28
	(V03) (632HA) Valley Stream	455	443	97.36%	12	2.64%	0	0	430	0	13	0	12	0	0	0	0	0	0	0	14.45	0.14	8.00	0.00		3.27
	(V03) (632HB) Riverhead	769	745	96.88%	24	3.12%	0	1	640	0	105	0	23	0	1	0	0	1	0	0	26.83	5.19	28.61	6.73	42.00	1.19
	(V03) (632HC) Bay Shore	541	528	97.60%	13	2.40%	0	0	521	0	7	0	11	0	1	0	1	0	0	0	18.63	1.05			38.43	0.60
	(V03) (632HD) Patchogue	1,037	970	93.54%	67	6.46%	0	0	904	0	66	0	65	0	2	0	0	0	0	0	40.00	8.38	20.43	3.38	39.00	0.85
	(V04) (460) Wilmington, DE	25,256	22,492	89.06%	2,764	10.94%	10	8	20,481	6	2,011	2	1,586	0	582	0	276	0	320	0	66.42	17.38	36.76	7.49	28.47	3.03
	(V04) (460) Wilmington	17,335	15,547	89.69%	1,788	10.31%	0	8	14,023	6	1,524	2	1,198	0	405	0	148	0	37	0	27.39	14.85	36.13	7.73	17.82	3.01
	(V04) (460GA) Sussex County	2,263	1,647	72.78%	616	27.22%	0	0	1,526	0	121	0	140	0	112	0	89	0	275	0	119.16	46.10	43.18	7.64	50.40	4.39
	(V04) (460GC) Kent County	2,115	2,042	96.55%	73	3.45%	0	0	1,944	0	98	0	60	0	8	0	4	0	1	0	30.86	2.65	19.43	0.99	51.05	2.60
	(V04) (460GD) Cape May USCG	523	484	92.54%	39	7.46%	0	0	454	0	30	0	29	0	9	0	0	0	1	0	26.40	2.73	40.87	4.71	21.00	3.05
	(V04) (460HE) Atlantic County	1,376	1,294	94.04%	82	5.96%	0	0	1,204	0	90	0	75	0	4	0	1	0	2	0	48.71	3.53	25.40	1.68	32.95	2.89
	(V04) (460HG) Cumberland County	1,612	1,448	89.83%	164	10.17%	0	0	1,302	0	146	0	82	0	44	0	34	0	4	0	85.18	6.20	50.12	11.21	22.80	2.01
	(V04) (460HK) MOC Wilmington	27	27	100.00%	0	0.00%	0	0	27	0	0	0	0	0	0	0	0	0	0	0	7.00	0.00				
	(V04) (460MA) IDES Dover AFB	5	3	60.00%	2	40.00%	0	0	1	0	2	0	2	0	0	0	0	0	0	0				24.00		
	(V04) (503) Altoona, PA	29,533	28,657	97.03%	876	2.97%	4	50	27,718	43	939	4	491	2	293	1	47	0	45	0	31.71	3.02	41.44	5.19	27.83	2.26
	(V04) (503) James E. Van Zandt VA(Altoona)	18,601	18,278	98.26%	323	1.74%	0	22	17,677	21	601	1	222	0	55	0	13	0	33	0	30.38	2.71	28.76	3.19	30.40	2.80
	(V04) (503GA) Johnstown	5,256	4,991	94.96%	265	5.04%	0	10	4,868	7	123	1	126	1	120	1	14	0	5	0	33.77	4.19	61.53	14.06	27.91	1.23
	(V04) (503GB) DuBois (Clearfield)	4,257	4,100	96.31%	157	3.69%	0	2	3,977	2	123	0	93	0	43	0	15	0	6	0	41.48	2.44	49.71	13.24	16.38	0.50
	(V04) (503GC) State College (Centre County)	1,183	1,057	89.35%	126	10.65%	0	16	992	13	65	2	45	1	75	0	5	0	1	0	25.11	3.93	66.44	13.57	24.40	1.32
	(V04) (503GD) Huntingdon	130	128	98.46%	2	1.54%	0	0	121	0	7	0	2	0	0	0	0	0	0	0	22.00	3.09				
	(V04) (503GE) Indiana	106	103	97.17%	3	2.83%	0	0	83	0	20	0	3	0	0	0	0	0	0	0	25.77	2.54				
	(V04) (529) Butler, PA	24,468	24,291	99.28%	177	0.72%	2	0	24,034	0	257	0	121	0	23	0	17	0	16	0	27.94	0.37	29.39	0.85	21.63	0.79
	(V04) (529) Butler	14,724	14,588	99.08%	136	0.92%	0	0	14,387	0	201	0	100	0	16	0	7	0	13	0	35.15	0.45	27.48	0.82	21.97	0.57
	(V04) (529GA) Mercer County	3,047	3,033	99.54%	14	0.46%	0	0	3,009	0	24	0	5	0	1	0	8	0	0	0	23.40	0.26	59.31	0.82	18.50	0.78
	(V04) (529GB) Lawrence County	1,995	1,979	99.20%	16	0.80%	0	0	1,962	0	17	0	12	0	3	0	1	0	0	0	25.50	0.17	35.84	1.51		2.90
	(V04) (529GC) Armstrong County (Kittanning)	1,486	1,481	99.66%	5	0.34%	0	0	1,477	0	4	0	1	0	0	0	1	0	3	0	10.00	0.64	6.50	0.00		6.50
	(V04) (529GD) Clarion County	1,069	1,068	99.91%	1	0.09%	0	0	1,063	0	5	0	1	0	0	0	0	0	0	0	7.50	0.16	18.00	0.00		0.05
	(V04) (529GF) Cranberry Township	2,147	2,142	99.77%	5	0.23%	0	0	2,136	0	6	0	2	0	3	0	0	0	0	0	20.00	0.30	14.00	0.00	20.00	0.66
	(V04) (540) Clarksburg, WV	25,555	21,527	84.24%	4,028	15.76%	1	0	19,738	20	1,789	0	2,044	0	1,289	0	470	0	225	0	23.20	10.86	46.38	14.52	48.54	4.85
	(V04) (540) Clarksburg	21,251	17,487	82.29%	3,764	17.71%	0	0	16,056	0	1,431	0	1,848	0	1,228	0	464	0	224	0	20.36	12.89	46.47	14.51	50.19	4.83
	(V04) (540GA) Tucker County	357	296	82.91%	61	17.09%	0	0	249	0	47	0	60	0	1	0	0	0	0	0	9.00	12.78			35.00	3.50
	(V04) (540GB) Wood County Veterans Center	1,873	1,761	94.02%	112	5.98%	0	0	1,594	0	167	0	86	0	25	0	1	0	0	0	25.00	5.97	46.33	52.00	43.35	4.34
	(V04) (540GC) Braxton	453	444	98.01%	9	1.99%	0	0	412	0	32	0	9	0	0	0	0	0	0	0	25.00	2.65	30.67	13.00	19.50	6.66
	(V04) (540GD) Monongalia	1,254	1,194	95.22%	60	4.78%	0	0	1,143	0	51	0	21	0	33	0	5	0	1	0	28.20	1.35		0.00	49.50	5.04
	(V04) (540HK) RMU	367	345	94.01%	22	5.99%	0	0	284	0	61	0	20	0	2	0	0	0	0	0	33.50	8.76				
	(V04) (542) Coatesville, PA	9,119	8,771	96.18%	348	3.82%	1	0	8,234	0	537	0														

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V04) (562GE) Warren	649	619	95.38%	30	4.62%	0	0	586	0	33	0	29	0	1	0	0	0	0	0	26.89	6.00		0.00	25.33	0.08
	(V04) (595) Lebanon, PA	40,840	38,776	94.95%	2,064	5.05%	5	5	36,307	3	2,469	2	1,476	0	285	0	93	0	210	0	19.52	2.56	36.81	3.53	24.21	2.09
	(V04) (595) Lebanon	26,388	24,635	93.36%	1,753	6.64%	0	5	22,780	3	1,855	2	1,255	0	245	0	77	0	176	0	22.62	3.06	37.03	3.64	17.69	2.23
	(V04) (595GA) Camp Hill Outpatient Clinic	5,596	5,446	97.32%	150	2.68%	0	0	5,204	0	242	0	111	0	20	0	9	0	10	0	17.09	1.55	41.51	2.41	24.08	1.76
	(V04) (595GC) Lancaster	1,824	1,796	98.46%	28	1.54%	0	0	1,725	0	71	0	16	0	1	0	2	0	9	0	16.50	2.36	16.31	5.17	32.12	1.35
	(V04) (595GD) Reading	1,650	1,627	98.61%	23	1.39%	0	0	1,565	0	62	0	17	0	3	0	2	0	1	0	13.41	1.91	34.00	0.77	29.54	1.08
	(V04) (595GE) York County	3,068	2,977	97.03%	91	2.97%	0	0	2,768	0	209	0	65	0	15	0	2	0	9	0	14.77	2.92	30.06	3.03	27.00	2.84
	(V04) (595GF) Pottsville/Fracksville	2,314	2,295	99.18%	19	0.82%	0	0	2,265	0	30	0	12	0	1	0	1	0	5	0	38.93	2.83			33.36	3.44
	(V04) (642) Philadelphia, PA	65,203	56,810	87.13%	8,393	12.87%	3	38	51,671	3	5,139	0	4,029	10	1,746	12	923	8	1,695	5	28.30	5.20	55.23	13.70	31.24	4.75
	(V04) (642) Philadelphia	52,980	45,516	85.91%	7,464	14.09%	0	38	41,010	3	4,506	0	3,631	10	1,494	12	753	8	1,586	5	26.95	5.96	52.04	14.75	30.35	5.29
	(V04) (642GA) Outpatient Clinic at Marshall Hall	3,181	3,085	96.98%	96	3.02%	0	0	2,956	0	129	0	37	0	20	0	4	0	35	0	22.09	1.88	69.57	2.67	35.74	1.13
	(V04) (642GC) Willow Grove PA	4,483	3,937	87.82%	546	12.18%	0	0	3,588	0	349	0	239	0	144	0	133	0	30	0	30.20	5.31	80.14	8.39	36.41	7.51
	(V04) (642GD) Gloucester	4,559	4,272	93.70%	287	6.30%	0	0	4,117	0	155	0	122	0	88	0	33	0	44	0	35.15	2.04	87.40	3.94	24.75	3.03
	(V04) (646) Pittsburgh, PA	67,655	64,908	95.94%	2,747	4.06%	6	5	61,576	4	3,332	0	1,797	1	563	0	201	0	186	0	41.57	3.41	34.97	3.61	32.26	1.52
	(V04) (646) Pittsburgh HCS-Univ Dr	28,467	26,819	94.21%	1,648	5.79%	0	5	24,709	4	2,110	0	1,111	1	334	0	126	0	77	0	40.98	8.74	26.94	4.56	22.14	1.45
	(V04) (646A4) Heinz Division HCS	14,670	14,095	96.08%	575	3.92%	0	0	13,146	0	949	0	423	0	85	0	21	0	46	0	48.46	4.68	28.75	2.98	29.50	2.59
	(V04) (646GA) Belmont	1,894	1,803	95.20%	91	4.80%	0	0	1,771	0	32	0	70	0	7	0	12	0	2	0	42.87	1.58	51.36	1.25	45.64	0.34
	(V04) (646GB) Westmoreland	7,474	7,233	96.78%	241	3.22%	0	0	7,134	0	99	0	93	0	9	0	9	0	42	0	34.87	2.13	174.74	0.78	35.93	0.13
	(V04) (646GC) Beaver CBOC	5,258	5,220	99.28%	38	0.72%	0	0	5,173	0	47	0	20	0	6	0	1	0	11	0	24.87	0.41	74.88	0.46	43.81	1.91
	(V04) (646GD) Washington County	5,892	5,802	98.47%	90	1.53%	0	0	5,774	0	28	0	51	0	14	0	19	0	6	0	26.09	0.35	65.33	0.77	43.09	0.26
	(V04) (646GE) Fayette County	4,000	3,936	98.40%	64	1.60%	0	0	3,869	0	67	0	29	0	20	0	13	0	2	0	19.92	1.04	67.73	2.46	38.70	0.22
	(V04) (693) Wilkes-Barre, PA	27,798	26,375	94.88%	1,423	5.12%	4	4	25,098	4	1,277	0	1,127	0	154	0	24	0	118	0	23.46	2.32	30.80	1.17	27.86	1.65
	(V04) (693) Wilkes Barre	16,942	16,045	94.71%	897	5.29%	0	2	15,277	2	768	0	674	0	88	0	19	0	116	0	20.60	1.11	31.00	1.08	26.28	0.17
	(V04) (693BA) Allentown	6,526	6,150	94.24%	376	5.76%	0	2	5,783	2	367	0	313	0	56	0	5	0	2	0	24.22	4.03	30.75	2.02	27.47	4.02
	(V04) (693BA) Sayre	1,837	1,774	96.57%	63	3.43%	0	0	1,740	0	34	0	60	0	3	0	0	0	0	0	27.45	0.28	29.88	0.31	25.56	0.10
	(V04) (693GB) Williamsport	1,648	1,615	98.00%	33	2.00%	0	0	1,575	0	40	0	26	0	7	0	0	0	0	0	19.52	0.88	16.42	0.58	38.92	1.35
	(V04) (693GC) Tobyhanna	138	134	97.10%	4	2.90%	0	0	124	0	10	0	4	0	0	0	0	0	0	0	28.43	0.50	27.50		35.00	2.33
	(V04) (693GF) Berwick (Columbia Co.)	192	188	97.92%	4	2.08%	0	0	184	0	4	0	4	0	0	0	0	0	0	0	36.50	0.00	16.00		32.00	0.64
	(V04) (693GG) Northampton County	515	469	91.07%	46	8.93%	0	0	415	0	54	0	46	0	0	0	0	0	0	0	31.17	6.75		0.00	18.50	4.97
	(V05) (512) Baltimore HCS, MD	55,345	48,249	87.18%	7,096	12.82%	11	95	43,519	47	4,730	9	4,258	23	1,888	9	766	3	184	4	68.72	8.06	45.10	6.70	31.90	3.68
	(V05) (512) Baltimore	36,605	32,217	88.01%	4,388	11.99%	0	54	29,445	40	2,772	3	2,667	1	1,232	7	342	0	147	3	74.43	7.51	46.58	6.18	22.48	1.44
	(V05) (512A5) Perry Point	6,597	5,977	90.60%	620	9.40%	0	32	5,447	5	530	6	284	21	185	0	126	0	25	0	81.29	9.61	43.52	4.98	15.55	1.46
	(V05) (512GA) Cambridge	3,021	2,468	81.69%	553	18.31%	0	0	2,148	0	320	0	243	0	119	0	188	0	3	0	20.29	9.37	72.29	22.21	36.67	8.93
	(V05) (512GC) Glen Burnie	2,362	1,807	76.50%	555	23.50%	0	4	1,576	0	231	0	436	0	115	2	3	1	1	1	45.91	9.76	48.91	16.82	55.08	5.64
	(V05) (512GD) Loch Raven	3,983	3,354	84.21%	629	15.79%	0	4	2,890	1	464	0	392	1	135	0	97	2	5	0	83.66	9.00	29.00	5.39	30.64	3.35
	(V05) (512GE) Pocomoke City	645	595	92.25%	50	7.75%	0	0	509	0	86	0	47	0	3	0	0	0	0	0	19.44	5.96	20.20	0.90	36.33	13.43
	(V05) (512GF) Fort Howard	928	829	89.33%	99	10.67%	0	0	750	0	79	0	58	0	39	0	0	0	2	0	27.00	6.76	57.43	5.43	42.25	10.47
	(V05) (512GG) Fort Meade	1,204	1,002	83.22%	202	16.78%	0	1	754	1	248	0	131	0	60	0	10	0	1	0	53.64	7.33	21.93	1.85	36.96	6.26
	(V05) (613) Martinsburg, WV	35,606	32,498	91.27%	3,108	8.73%	1	82	30,168	57	2,330	4	1,503	8	820	12	387	0	398	1	27.39	5.23	29.66	5.46	85.93	1.93
	(V05) (613) Martinsburg	24,656	22,460	91.09%	2,196	8.91%	0	52	20,662	52	1,798	0	1,179	0	458	0	271	0	288	0	26.43	3.70	26.02	5.55	81.30	1.16
	(V05) (613BU) VADOM Martinsburg	455	452	99.34%	3	0.66%	0	0	444	0	8	0	3	0	0	0	0	0	0	0				0.31		1.51
	(V05) (613GA) Cumberland	2,179	1,831	84.03%	348	15.97%	0	16	1,699	1	132	3	132	5	150	6	52	0	14	1	37.95	22.60	30.24	1.95	76.27	2.05
	(V05) (613GB) Hagerstown	1,841	1,818	98.75%	23	1.25%	0	0	1,755	0	63	0	16	0	4	0	0	0	3	0	1.57	27.63	3.40	15.92	4.97	
	(V05) (613GC) Stephens City	1,821	1,755	96.38%	66	3.62%	0	12	1,638	2	117	1	55	3	9	6	0	0	2	0	22.92	3.15	19.41	2.21	43.28	6.38
	(V05) (613GD) Franklin	116	112	96.55%	4	3.45%	0	2	102	2	10	0	1	0	1	0	0	0	2	0		10.23				
	(V05) (613GE) Petersburg	671	666	99.25%	5	0.75%	0	0	645	0	21	0	2	0	2	0	1	0	0	0	6.00	3.23		0.00	23.00	0.18
	(V05) (613GF) Harrisonburg	1,804	1,546	85.70%	258	14.30%	0	0	1,506	0	40	0	36	0	92	0	41	0	89	0	17.37	3.04	23.67	0.00	121.88	2.75
	(V05) (613GG) Fort Detrick	2,063	1,858	90.06%	205	9.94%	0	0	1,717	0	141	0	79	0	104	0	22	0	0	0	32.75	1.40	54.23	6.74	45.06	1.97
	(V05) (688) Washington, DC	43,797	38,326	87.51%	5,471	12.49%	7	96	33,348	31	4,978	9	3,670	10	1,593	9	174	15	34	22	32.40	8.16	36.05	6.58	37.28	7.77
	(V05) (688) Washington	37,446	32,894	87.84%	4,552	12.16%	0	89	28,514	25	4,380	9	3,024	10	1,423	9	72	15	33	21	29.77	8.61	33.51	6.48	38.02	9.65
	(V05) (688GA) Fort Belvoir	2,583	2,174	84.17%	409	15.83%	0	1	1,877	1	297	0	255	0	65	0	89	0	0	0	37.05	6.16	67.87	9.99	32.87	4.47
	(V05) (688GB) Southeast Washington	275	259	94.18%	16	5.82%	0	0	235	0	24	0	16	0	0	0	0	0								

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V06) (565GC) New Hanover County (Wilmington)	6,911	5,406	78.22%	1,505	21.78%	0	124	4,521	37	885	19	633	24	795	15	52	8	25	21	80.94	22.94	39.17	11.09	42.78	4.94
	(V06) (565GD) Hamlet	1,312	988	75.30%	324	24.70%	0	1	887	1	101	0	104	0	214	0	2	0	4	0	81.64	20.24		41.00	16.67	7.71
	(V06) (565GE) Robeson County	1,432	1,039	72.56%	393	27.44%	0	17	944	5	95	1	114	5	271	2	4	1	4	3	86.67	29.70	7.50	0.00	37.41	3.18
	(V06) (565GF) Goldsboro	1,270	964	75.91%	306	24.09%	0	0	858	0	106	0	31	0	244	0	19	0	12	0	92.49	17.43	15.75	3.33	21.86	5.12
	(V06) (565MB) IDES Fort Bragg	80	80	100.00%	0	0.00%	0	0	56	0	24	0	0	0	0	0	0	0	0	0				3.44		
	(V06) (565MD) IDES Camp Lejeune	83	61	73.49%	22	26.51%	0	0	1	0	60	0	22	0	0	0	0	0	0	0						26.67
(V06) (590) Hampton, VA		33,860	26,240	77.50%	7,620	22.50%	18	204	21,610	38	4,630	46	5,269	48	1,832	64	240	7	279	1	38.18	31.99	35.34	12.58	30.61	13.26
	(V06) (590) Hampton	30,173	23,929	79.31%	6,244	20.69%	0	204	19,785	38	4,144	46	4,301	48	1,439	64	229	7	275	1	31.45	31.95	36.18	12.42	31.47	12.38
	(V06) (590GB) Norfolk/Virginia Beach CBOC	2,610	1,501	57.51%	1,109	42.49%	0	0	1,118	0	383	0	712	0	382	0	11	0	4	0	58.04	33.54	27.25	22.50	24.67	23.88
	(V06) (590GC) Albemarle CBOC	1,018	751	73.77%	267	26.23%	0	0	659	0	92	0	256	0	11	0	0	0	0	0	45.98	26.05			38.86	5.95
	(V06) (590MA) IDES Portsmouth	25	25	100.00%	0	0.00%	0	0	16	0	9	0	0	0	0	0	0	0	0	0				0.00		
	(V06) (590MB) IDES Langley	13	13	100.00%	0	0.00%	0	0	12	0	1	0	0	0	0	0	0	0	0	0				0.00		
	(V06) (590MC) IDES Fort Eustis	21	21	100.00%	0	0.00%	0	0	20	0	1	0	0	0	0	0	0	0	0	0				0.00		0.00
(V06) (637) Asheville, NC		34,654	32,021	92.40%	2,633	7.60%	0	43	28,953	23	3,068	10	1,593	7	806	2	183	0	51	1	27.31	5.74	30.56	5.56	34.70	4.38
	(V06) (637) Asheville-Oteen	31,438	28,972	92.16%	2,466	7.84%	0	13	26,027	5	2,945	4	1,466	2	773	1	178	0	49	1	27.26	6.07	30.56	5.58	35.19	3.42
	(V06) (637GA) Franklin NC CBOC	1,469	1,363	92.78%	106	7.22%	0	9	1,293	8	70	1	79	0	21	0	5	0	1	0	29.67	5.07	27.88	2.94	22.25	10.14
	(V06) (637GB) Rutherfordord CBOC	1,747	1,686	96.51%	61	3.49%	0	21	1,633	10	53	5	48	5	12	1	0	0	1	0	33.00	2.35	36.29	0.00	35.50	4.41
(V06) (652) Richmond, VA		65,118	58,701	90.15%	6,417	9.85%	9	418	53,409	99	5,292	76	4,195	115	1,469	49	467	50	286	29	47.32	8.50	43.67	4.60	43.60	4.78
	(V06) (652) Richmond	59,362	53,444	90.03%	5,918	9.97%	0	65	48,557	21	4,887	6	3,942	22	1,316	5	419	6	241	5	44.78	8.73	43.74	4.60	29.68	4.61
	(V06) (652GA) Stafford/Fredericksburg	3,228	2,857	88.51%	371	11.49%	0	348	2,638	76	219	68	171	92	132	44	29	44	39	24	73.87	8.30	29.29	0.75	65.57	5.89
	(V06) (652GE) Charlottesville CBOC, VA	1,629	1,581	97.05%	48	2.95%	0	2	1,470	1	111	0	37	1	5	0	5	0	1	0	21.19	2.31	29.89	5.18	29.45	3.49
	(V06) (652GF) Emporia, VA	899	819	91.10%	80	8.90%	0	3	744	1	75	2	45	0	16	0	14	0	3	0	42.77	12.42	125.00	15.89	41.25	5.15
(V06) (658) Salem, VA		41,423	38,028	91.80%	3,395	8.20%	19	134	35,676	30	2,352	25	1,941	0	1,030	23	344	22	80	34	30.60	3.71	49.38	6.42	43.25	0.59
	(V06) (658) Salem	35,155	31,921	90.80%	3,234	9.20%	0	134	29,790	30	2,131	25	1,817	0	1,010	23	338	22	69	34	26.77	3.89	49.54	6.45	39.93	0.58
	(V06) (658GA) Tazewell	565	562	99.47%	3	0.53%	0	0	558	0	4	0	3	0	0	0	0	0	0	0	18.50	0.17			47.00	0.74
	(V06) (658GB) Danville	1,566	1,551	99.04%	15	0.96%	0	0	1,533	0	18	0	11	0	1	0	0	0	3	0	12.71	0.66	24.78	0.00	49.42	0.89
	(V06) (658GC) Lynchburg	1,719	1,669	97.09%	50	2.91%	0	0	1,613	0	56	0	41	0	6	0	1	0	2	0	29.33	0.71	23.25	0.00	55.67	0.52
	(V06) (658GD) Staunton	1,230	1,163	94.55%	67	5.45%	0	0	1,067	0	96	0	44	0	13	0	5	0	5	0	47.40	8.88	20.00	0.00	32.75	0.96
	(V06) (658GE) Wytheville	1,188	1,162	97.81%	26	2.19%	0	0	1,115	0	47	0	25	0	0	0	0	1	0	0	28.36	5.21		0.00	17.50	0.10
(V06) (659) Salisbury, NC		77,189	68,604	88.88%	8,585	11.12%	10	173	63,236	72	5,368	27	4,719	17	2,313	27	740	9	813	21	25.68	3.64	44.30	7.80	38.50	12.91
	(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	40,460	35,564	87.90%	4,896	12.10%	0	121	32,543	62	3,021	23	2,860	6	921	4	420	9	695	17	24.29	3.67	41.15	7.96	29.56	23.51
	(V06) (659BY) Winston-Salem	14,032	12,604	89.82%	1,428	10.18%	0	13	11,756	6	848	1	736	3	575	3	80	0	37	0	26.12	3.88	49.69	6.30	43.38	5.37
	(V06) (659GA) Charlotte	19,201	17,249	89.83%	1,952	10.17%	0	37	15,956	3	1,293	3	894	8	749	19	229	0	80	4	26.52	3.67	48.58	9.02	41.37	8.94
	(V06) (659GB) Hickory	3,496	3,187	91.16%	309	8.84%	0	2	2,981	1	206	0	229	0	68	1	11	0	1	0	23.16	2.75	17.93	2.27	29.70	12.53
(V07) (508) Atlanta, GA		117,056	102,083	87.21%	14,973	12.79%	19	7	94,903	1	7,180	0	9,018	0	4,914	0	353	4	688	2	59.76	14.50	48.77	5.03	17.27	2.44
	(V07) (508) Atlanta	93,627	82,429	88.04%	11,198	11.96%	0	7	76,581	1	5,848	0	6,717	0	3,457	0	341	4	683	2	60.49	15.96	49.57	4.96	16.58	3.09
	(V07) (508GA) Fort McPherson	5,934	5,257	88.59%	677	11.41%	0	0	5,036	0	221	0	356	0	316	0	4	0	1	0	66.58	13.98	24.46	1.33	15.57	0.61
	(V07) (508GE) NE Georgia/Oakwood	2,705	2,391	88.39%	314	11.61%	0	0	2,063	0	328	0	281	0	31	0	1	0	1	0	27.85	6.72	50.98	5.37	12.76	1.01
	(V07) (508GF) Austell	2,917	2,456	84.20%	461	15.80%	0	0	2,315	0	141	0	223	0	238	0	0	0	0	0	76.04	10.26	13.78	0.00	15.56	3.59
	(V07) (508GG) Stockbridge	2,763	2,356	85.27%	407	14.73%	0	0	2,200	0	156	0	213	0	192	0	0	0	2	0	60.93	11.95	9.69	0.00	23.06	1.51
	(V07) (508GH) Lawrenceville (Gwinnett County)	3,287	2,610	79.40%	677	20.60%	0	0	2,431	0	179	0	563	0	114	0	0	0	0	0	54.66	13.64	45.39	2.48	13.96	2.20
	(V07) (508GI) Newnan	1,877	1,412	75.23%	465	24.77%	0	0	1,316	0	96	0	134	0	324	0	6	0	1	0	58.45	27.10	15.12	3.50	13.67	3.18
	(V07) (508GJ) Blairsville	914	844	92.34%	70	7.66%	0	0	805	0	39	0	61	0	9	0	0	0	0	0	42.85	4.19	9.00		39.33	2.78
	(V07) (508GK) Trinka Davis Veterans Village CBOC	3,032	2,328	76.78%	704	23.22%	0	0	2,156	0	172	0	470	0	233	0	1	0	0	0	66.97	13.59	43.86	10.40	21.61	1.76
(V07) (509) Augusta, GA		36,272	33,368	91.99%	2,904	8.01%	6	29	30,547	4	2,821	9	1,957	3	447	0	239	3	261	10	41.94	5.84	43.35	5.45	25.80	0.76
	(V07) (509) Augusta	21,745	19,838	91.23%	1,907	8.77%	0	4	17,804	2	2,034	2	1,176	0	312	0	212	0	207	0	43.56	0.60	44.82	5.53	13.63	0.20
	(V07) (509AO) Lenwood (Uptown)	11,554	10,652	92.19%	902	7.81%	0	24	10,043	2	609	6	702	3	126	0	26	3	48	10	45.60	7.48	37.91	4.92	21.73	0.39
	(V07) (509GA) Athens, GA CBOC	2,037	1,971	96.76%	66	3.24%	0	1	1,856	0	115	1	52	0	7	0	1	0	6	0	19.32	2.98	31.03	10.95	39.88	1.32
	(V07) (509GB) Aiken CBOC	936	907	96.90%	29	3.10%	0	0	844	0	63	0	27	0	2	0	0	0	0	0	19.07	1.90	36.80	0.00	33.83	2.77
(V07) (521) Birmingham, AL		55,931	51,893	92.78%	4,038	7.22%	13	16	48,693	11	3,200	1	2,460	4	987	0	241	0	350	0	34.84	1.60	40.88	6.43	26.08	1.50
	(V07) (521) Birmingham	39,909	36,570	91.63%	3,339	8.37%	0	13	33,844	9	2,726	1	2,171	3	614	0	205	0	349	0	29.86	1.61	37.77	6.81	21.58	1.17
	(V07) (521GA) Huntsville AL	3,591	3,182	88.61%	409	11.39%	0	0																		

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
(V07) (544) Columbia, SC		73,335	62,998	85.90%	10,337	14.10%	11	347	57,491	59	5,507	36	6,113	67	3,112	57	618	85	494	43	41.63	11.35	54.81	7.19	30.72	6.46
	(V07) (544) Columbia SC	48,206	40,116	83.22%	8,090	16.78%	0	95	35,767	32	4,349	10	4,972	14	2,257	17	446	7	415	15	42.46	23.14	50.00	7.52	25.43	8.24
	(V07) (544BZ) Greenville SC	10,621	9,238	86.98%	1,383	13.02%	0	1	8,898	1	340	0	488	0	673	0	150	0	72	0	23.00	2.45	78.53	5.22	54.11	10.45
	(V07) (544GB) Florence SC	2,720	2,533	93.13%	187	6.88%	0	251	2,322	26	211	26	81	53	88	40	15	78	3	28	43.83	10.91		0.00	29.00	7.36
	(V07) (544GC) Rock Hill	4,443	4,241	95.45%	202	4.55%	0	0	4,093	0	148	0	188	0	11	0	2	0	1	0	42.08	2.34	8.00		42.76	2.90
	(V07) (544GD) Anderson County	1,770	1,742	98.42%	28	1.58%	0	0	1,688	0	54	0	21	0	6	0	0	0	1	0	17.70	0.89	44.00	5.57	25.57	1.80
	(V07) (544GE) Orangeburg County	1,320	1,276	96.67%	44	3.33%	0	0	1,229	0	47	0	41	0	3	0	0	0	0	0	17.70	2.20			20.40	3.63
	(V07) (544GF) Sumter County	1,621	1,453	89.64%	168	10.36%	0	0	1,321	0	132	0	158	0	4	0	4	0	2	0	39.61	10.75			20.93	2.17
	(V07) (544GG) Spartanburg, SC CBOC	2,632	2,397	91.07%	235	8.93%	0	0	2,171	0	226	0	164	0	70	0	1	0	0	0	30.27	8.69			23.94	7.13
	(V07) (544MB) IDES Ft Jackson	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0				11.00		
(V07) (557) Dublin, GA		24,974	19,628	78.59%	5,346	21.41%	20	100	17,300	52	2,328	28	2,625	20	2,047	0	508	0	166	0	59.27	16.12	53.30	11.01	35.78	5.69
	(V07) (557) Dublin	14,201	10,428	73.43%	3,773	26.57%	0	45	9,128	22	1,300	18	1,747	5	1,691	0	244	0	91	0	43.64	25.74	52.50	12.58	21.37	2.19
	(V07) (557GA) Macon GA	1,831	1,634	89.24%	197	10.76%	0	1	1,401	0	233	1	117	0	76	0	4	0	0	0	24.56	5.75	32.76	1.40	40.60	12.41
	(V07) (557GB) Albany GA	1,922	1,327	69.04%	595	30.96%	0	51	1,040	29	287	9	298	13	111	0	183	0	2	0	96.46	33.45	23.12	9.70	41.75	9.32
	(V07) (557GC) Baldwin County	429	353	82.28%	76	17.72%	0	0	307	0	46	0	19	0	4	0	8	0	45	0	33.85	6.35	132.20	11.74	17.63	1.55
	(V07) (557GE) Brunswick	4,678	4,308	92.09%	370	7.91%	0	0	3,980	0	328	0	264	0	87	0	12	0	7	0	59.52	4.54	50.88	7.48	32.74	8.65
	(V07) (557HA) Perry	1,913	1,578	82.49%	335	17.51%	0	3	1,444	1	134	0	179	2	78	0	57	0	21	0	88.29	6.94	51.33	1.53	46.26	4.35
(V07) (619) Central Alabama Veterans HCS, AL		35,120	25,679	73.12%	9,441	26.88%	34	53	21,728	18	3,951	13	4,660	12	2,998	2	1,522	1	261	7	50.26	12.42	53.05	21.75	64.79	18.36
	(V07) (619) Montgomery	12,188	9,014	73.96%	3,174	26.04%	0	22	7,101	6	1,913	7	2,134	6	720	1	272	0	48	2	43.76	19.42	40.35	19.07	24.16	7.76
	(V07) (619AA) Tuskegee	11,039	7,795	70.61%	3,244	29.39%	0	27	6,574	11	1,221	4	1,441	5	1,378	1	368	1	57	5	41.60	10.74	57.38	23.50	64.87	14.93
	(V07) (619GA) Columbus	7,187	4,771	66.38%	2,416	33.62%	0	0	4,282	0	489	0	761	0	624	0	875	0	156	0	65.84	8.64	83.10	45.44	80.79	39.14
	(V07) (619GB) Dothan	2,005	1,873	93.42%	132	6.58%	0	2	1,801	1	72	1	125	0	6	0	1	0	0	0	37.75	7.59			39.94	0.30
	(V07) (619GD) Wiregrass	2,446	1,973	80.66%	473	19.34%	0	2	1,728	0	245	1	197	1	270	0	6	0	0	0	28.43	6.40	57.70	13.89	15.96	6.14
	(V07) (619GE) Monroe County	255	253	99.22%	2	0.78%	0	0	242	0	11	0	2	0	0	0	0	0	0	0	8.67	0.46			21.38	0.78
(V07) (679) Tuscaloosa, AL		6,392	5,774	90.33%	618	9.67%	7	2	5,378	0	396	0	530	2	52	0	32	0	4	0	25.09	5.25	36.57	0.42	27.59	1.25
	(V07) (679H) Mobile Clinic Tuscaloosa	6,291	5,673	90.18%	618	9.82%	0	2	5,277	0	396	0	530	2	52	0	32	0	4	0	25.45	5.47	36.57	0.42	27.59	1.25
	(V07) (679HK) Mobile Clinic Tuscaloosa	100	100	100.00%	0	0.00%	0	0	100	0	0	0	0	0	0	0	0	0	0	0	7.00	0.72				
	(V07) (679MA) IDES Columbus	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0				0.00		
(V08) (516) Bay Pines, FL		105,992	97,977	92.44%	8,015	7.56%	3	169	91,905	50	6,072	33	4,931	42	1,771	38	365	4	948	2	43.33	4.83	40.42	4.68	42.31	3.25
	(V08) (516) C.W. Bill Young VAMC	63,317	58,991	93.17%	4,326	6.83%	0	10	55,101	6	3,890	2	2,497	1	847	0	196	0	786	1	48.35	7.45	33.77	4.84	25.89	4.57
	(V08) (516BZ) Lee County	21,839	19,218	88.00%	2,621	12.00%	0	0	18,035	0	1,183	0	1,686	0	761	0	85	0	89	0	39.11	3.43	50.59	4.90	47.27	3.23
	(V08) (516GA) Sarasota	3,361	3,202	95.27%	159	4.73%	0	0	3,007	0	195	0	114	0	28	0	9	0	8	0	48.28	2.22	21.98	14.43	29.79	3.69
	(V08) (516GB) St. Petersburg	870	843	96.90%	27	3.10%	0	0	818	0	25	0	21	0	3	0	3	0	0	0	33.57	0.96		0.00	30.73	0.91
	(V08) (516GC) Palm Harbor	2,094	2,049	97.85%	45	2.15%	0	1	2,005	0	44	0	22	1	12	0	3	0	8	0	15.83	0.89	14.18	4.21	26.84	0.77
	(V08) (516GD) Bradenton	6,238	5,955	95.46%	283	4.54%	0	146	5,702	35	253	28	194	40	33	38	43	4	13	1	66.11	2.81	33.90	2.53	25.97	2.04
	(V08) (516GE) Port Charlotte/Charlotte County	4,244	3,824	90.10%	420	9.90%	0	12	3,486	9	338	3	312	0	59	0	15	0	34	0	47.47	4.56	29.94	3.77	76.02	2.99
	(V08) (516GF) Naples	2,551	2,478	97.14%	73	2.86%	0	0	2,380	0	98	0	46	0	14	0	6	0	7	0	23.75	1.87	15.89	1.04	41.36	0.91
	(V08) (516GH) Sebring	1,478	1,417	95.87%	61	4.13%	0	0	1,371	0	46	0	39	0	14	0	5	0	3	0	29.72	0.64	32.40	17.49	45.09	1.11
(V08) (546) Miami, FL		53,530	48,159	89.97%	5,371	10.03%	6	253	44,529	49	3,630	2	3,672	22	1,328	36	170	46	201	98	31.30	4.65	43.13	5.04	23.67	1.28
	(V08) (546) Miami	34,189	30,853	90.24%	3,336	9.76%	0	225	28,480	22	2,373	1	2,244	22	779	36	153	46	160	98	26.64	8.44	41.69	3.98	21.67	0.67
	(V08) (546BZ) Broward County	13,336	11,571	86.77%	1,765	13.23%	0	25	10,583	24	988	1	1,257	0	459	0	10	0	39	0	20.82	3.07	46.73	8.67	23.06	2.30
	(V08) (546GA) Miami	97	95	97.94%	2	2.06%	0	0	86	0	9	0	1	0	1	0	0	0	0	0						0.88
	(V08) (546GB) Key West	736	708	96.20%	28	3.80%	0	2	635	2	73	0	20	0	7	0	0	0	1	0	13.00	1.94	43.96	4.36	27.35	4.97
	(V08) (546GC) Homestead	2,078	1,952	93.94%	126	6.06%	0	1	1,928	1	24	0	50	0	70	0	5	0	1	0	72.85	1.14	14.39	0.11	36.41	0.29
	(V08) (546GD) Pembroke Pines	992	971	97.88%	21	2.12%	0	0	929	0	42	0	15	0	4	0	2	0	0	0	33.70	0.49	26.00	1.43	28.78	0.29
	(V08) (546GE) Key Largo	409	405	99.02%	4	0.98%	0	0	394	0	11	0	4	0	0	0	0	0	0	0	23.00	1.53	23.00	4.64	13.00	0.86
	(V08) (546GF) Hollywood (Southeast Broward Co.)	1,202	1,126	93.68%	76	6.32%	0	0	1,060	0	66	0	68	0	8	0	0	0	0	0	18.63	1.35	34.80	9.85	26.10	1.02
	(V08) (546GH) Deerfield Beach	491	478	97.35%	13	2.65%	0	0	434	0	44	0	13	0	0	0	0	0	0	0	18.00	0.57	28.21	3.72	24.30	1.64
(V08) (548) West Palm Beach, FL		66,302	62,642	94.48%	3,660	5.52%	5	3	59,291	2	3,351	1	2,595	0	726	0	295	0	44	0	31.16	1.89	34.24	5.61	22.64	1.82
	(V08) (548) W Palm Beach	57,255	53,889	94.12%	3,366	5.88%	0	2	50,781	1	3,108	1	2,342	0	691	0	289	0	44	0	37.41	2.24	34.92	5.80	22.21	2.14
	(V08) (548GA) Ft Pierce	1,269	1,220	96.14%	49	3.86%	0	0	1,171	0	49	0	40	0	8	0	1	0	0	0	16.37	0.03	28.45	5.78	20.82	0.11
	(V08) (548GB) Delray Beach	2,425	2,383	98.27%	42	1.73%	0	0	2,317	0	66	0	39	0	3	0	0	0	0							

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V08) (573GJ) Saint Marys	1,278	1,212	94.84%	66	5.16%	0	0	1,167	0	45	0	53	0	13	0	0	0	0	0	30.79	3.19	41.75	10.78	53.75	2.61
	(V08) (573GK) Jackson County	1,011	955	94.46%	56	5.54%	0	0	900	0	55	0	44	0	11	0	1	0	0	0	25.67	3.24	47.73	12.42	20.57	3.29
	(V08) (573GL) Palatka	1,438	1,338	93.05%	100	6.95%	0	0	1,271	0	67	0	51	0	41	0	8	0	0	0	49.43	2.49	33.28	2.61	18.92	0.87
	(V08) (573MA) IDES Naval Hospital Jacksonville	17	16	94.12%	1	5.88%	0	0	6	0	10	0	1	0	0	0	0	0	0	0				6.50		
(V08) (672) San Juan, PR		124,973	120,973	96.80%	4,000	3.20%	3	232	116,610	58	4,363	14	2,335	24	719	35	464	65	482	36	34.77	2.06	33.31	1.95	44.84	3.34
	(V08) (672) San Juan	79,645	77,037	96.73%	2,608	3.27%	0	186	73,796	33	3,241	7	1,594	11	399	34	233	65	382	36	32.05	2.82	31.33	2.22	20.38	4.36
	(V08) (672B0) Ponce	18,099	17,594	97.21%	505	2.79%	0	19	17,185	19	409	0	245	0	113	0	115	0	32	0	18.07	1.37	34.24	0.26	49.42	1.12
	(V08) (672B2) Mayaguez	15,325	14,668	95.71%	657	4.29%	0	26	14,120	5	548	7	409	13	127	1	58	0	63	0	41.80	1.48	38.44	1.85	84.46	3.01
	(V08) (672GA) St Croix	523	485	92.73%	38	7.27%	0	0	457	0	28	0	17	0	16	0	4	0	1	0	27.63	2.10	60.12	9.94	32.43	8.95
	(V08) (672GB) St Thomas	632	602	95.25%	30	4.75%	0	1	575	1	27	0	9	0	21	0	0	0	0	0	62.40	2.70	34.69	12.08	39.20	4.67
	(V08) (672GC) Arecibo	4,985	4,880	97.89%	105	2.11%	0	0	4,823	0	57	0	38	0	18	0	47	0	2	0	33.70	0.48	14.50	0.78	71.04	4.56
	(V08) (672GD) Ceiba	3,702	3,676	99.30%	26	0.70%	0	0	3,650	0	26	0	12	0	9	0	5	0	0	0	38.50	0.65	83.00	47.33	20.00	0.01
	(V08) (672GE) Guayama	2,062	2,031	98.50%	31	1.50%	0	0	2,004	0	27	0	11	0	16	0	2	0	2	0	35.08	1.62	41.00	3.96	53.17	0.52
(V08) (673) Tampa, FL		119,951	107,711	89.80%	12,240	10.20%	50	1,214	102,660	350	5,051	118	5,064	231	4,835	200	940	201	1,401	114	31.67	1.16	56.98	8.79	29.89	4.07
	(V08) (673) Tampa	84,472	74,651	88.37%	9,821	11.63%	0	1,214	70,879	350	3,772	118	4,001	231	4,360	200	797	201	663	114	40.37	0.81	57.30	8.86	31.74	3.33
	(V08) (673B2) New Port Richey	22,456	20,686	92.12%	1,770	7.88%	0	0	19,935	0	751	0	692	0	295	0	128	0	655	0	22.42	1.63	60.20	8.42	31.76	4.23
	(V08) (673GB) Lakeland	4,073	3,503	86.01%	570	13.99%	0	0	3,141	0	362	0	345	0	168	0	9	0	48	0	3.86	42.73	12.21	19.23	9.93	
	(V08) (673GC) Brooksville	5,784	5,717	98.84%	67	1.16%	0	0	5,637	0	80	0	20	0	11	0	3	0	33	0		1.42	28.23	0.82	22.87	2.81
	(V08) (673GF) Zephyrhills	3,166	3,154	99.62%	12	0.38%	0	0	3,068	0	86	0	6	0	1	0	3	0	2	0		1.27		6.75	19.76	1.95
(V08) (675) Orlando, FL		103,626	93,386	90.12%	10,240	9.88%	9	928	88,598	245	4,788	247	5,766	275	3,091	74	955	64	428	23	42.41	1.78	46.30	6.24	29.91	0.88
	(V08) (675) Orlando	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0				1.18		
	(V08) (675BU) Orlando Domiciliary	110	80	72.73%	30	27.27%	0	0	72	0	8	0	13	0	4	0	10	0	4	0						
	(V08) (675GA) Viera Outpatient Clinic	19,544	17,998	92.09%	1,546	7.91%	0	495	17,259	199	739	158	1,073	113	300	4	151	9	22	12	14.00	1.02	42.10	2.05	28.04	0.75
	(V08) (675GB) Daytona Beach Outpatient Clinic	15,439	14,434	93.49%	1,005	6.51%	0	90	13,925	2	509	1	639	74	262	3	58	10	46	0	39.50	0.68	48.97	3.11	24.36	0.47
	(V08) (675GC) Kissimmee CBOC	3,032	2,833	93.44%	199	6.56%	0	0	2,761	0	72	0	114	0	74	0	10	0	1	0	42.67	3.69	56.44	2.20	41.00	1.74
	(V08) (675GD) Orange City	2,215	2,127	96.03%	88	3.97%	0	0	2,062	0	65	0	63	0	22	0	1	0	2	0	2.47	58.92	4.46	24.69	1.87	
	(V08) (675GE) Leesburg CBOC	2,511	2,456	97.81%	55	2.19%	0	0	2,433	0	23	0	30	0	23	0	1	0	1	0	51.00	0.67	59.71	1.11	21.86	0.30
	(V08) (675GF) Clermont CBOC	1,193	1,185	99.33%	8	0.67%	0	0	1,149	0	36	0	6	0	1	0	0	0	1	0	21.00	1.94	19.80	2.65	21.88	0.63
	(V08) (675GG) Lake Baldwin CBOC	59,570	52,261	87.73%	7,309	12.27%	0	343	48,925	44	3,336	88	3,829	88	2,405	67	724	45	351	11	43.11	2.47	47.61	7.68	33.45	0.99
(V09) (581) Huntington, WV		25,309	23,329	92.18%	1,980	7.82%	0	9	21,304	8	2,025	1	1,711	0	201	0	46	0	22	0	25.08	9.69	30.61	2.83	43.88	1.80
	(V09) (581) Huntington	20,221	18,457	91.28%	1,764	8.72%	0	8	16,618	7	1,839	1	1,526	0	170	0	46	0	22	0	24.03	12.21	30.71	2.86	47.18	2.09
	(V09) (581GA) Prestonsburg	2,195	2,026	92.30%	169	7.70%	0	0	1,917	0	109	0	138	0	31	0	0	0	0	0	35.11	11.41	31.46	4.06	33.75	1.36
	(V09) (581GB) Charleston	2,893	2,846	98.38%	47	1.62%	0	1	2,769	1	77	0	47	0	0	0	0	0	0	0	23.87	1.81	13.11	1.27	32.38	1.29
(V09) (596) Lexington, KY		33,357	29,903	89.65%	3,454	10.35%	13	813	25,877	316	4,026	197	2,638	125	634	61	85	76	97	38	40.49	7.69	35.08	7.45	37.25	6.70
	(V09) (596) Lexington-Leestown	13,353	12,466	93.36%	887	6.64%	0	332	10,977	114	1,489	46	624	37	232	28	25	69	6	38	39.26	5.09	25.40	6.27	35.07	6.82
	(V09) (596A4) Lexington-Cooper Dr	16,434	14,410	87.68%	2,024	12.32%	0	461	12,362	182	2,048	151	1,558	88	319	33	56	7	91	0			7.83			0.91
	(V09) (596GA) Somerset	1,971	1,686	85.54%	285	14.46%	0	15	1,432	15	254	0	222	0	61	0	2	0	0	0	35.84	13.67	23.30	5.53	46.61	7.04
	(V09) (596GB) Morehead	263	246	93.54%	17	6.46%	0	1	227	1	19	0	17	0	0	0	0	0	0	0	29.55	4.27	35.50	1.48	18.50	0.02
	(V09) (596GC) Hazard	430	419	97.44%	11	2.56%	0	2	346	2	73	0	10	0	1	0	0	0	0	0	34.00	6.65	70.00	3.00	20.00	4.93
	(V09) (596GD) Berea	906	676	74.61%	230	25.39%	0	2	533	2	143	0	207	0	21	0	2	0	0	0	48.82	11.73	55.86	7.11	36.56	4.27
(V09) (603) Louisville, KY		46,270	43,493	94.00%	2,777	6.00%	5	0	40,747	0	2,746	0	1,883	0	441	0	111	0	342	0	28.45	2.47	38.04	3.71	19.12	2.64
	(V09) (603) Louisville	27,737	25,320	91.29%	2,417	8.71%	0	0	23,353	0	1,967	0	1,589	0	389	0	104	0	335	0	24.63	1.61	39.03	3.77	11.90	1.76
	(V09) (603GA) Fort Knox	1,567	1,505	96.04%	62	3.96%	0	0	1,456	0	49	0	46	0	15	0	1	0	0	0	46.23	3.03	10.33	6.00	24.76	1.91
	(V09) (603GB) New Albany IN (Southern Indiana)	3,209	3,120	97.23%	89	2.77%	0	0	2,965	0	155	0	60	0	25	0	3	0	1	0	27.79	2.13	21.27	2.15	16.55	6.07
	(V09) (603GC) Shively (Louisville-Jefferson County)	3,535	3,488	98.67%	47	1.33%	0	0	3,288	0	200	0	41	0	3	0	2	0	1	0	27.63	3.84	24.54	3.46	19.21	1.84
	(V09) (603GD) Dupont	2,533	2,467	97.39%	66	2.61%	0	0	2,326	0	141	0	63	0	3	0	0	0	0	0	25.14	2.43	8.00		14.52	3.33
	(V09) (603GE) Newburg CBOC KY	3,421	3,383	98.89%	38	1.11%	0	0	3,279	0	104	0	32	0	4	0	1	0	1	0	24.97	1.98	28.94	0.65	25.68	1.25
	(V09) (603GF) Grayson County	2,312	2,291	99.09%	21	0.91%	0	0	2,214	0	77	0	19	0	1	0	0	0	1	0	23.00	1.51	18.21	0.19	18.00	1.54
	(V09) (603GG) Scott County	1,460	1,433	98.15%	27	1.85%	0	0	1,403	0	30	0	23	0	1	0	0	0	3	0	27.18	1.71	24.17	0.71	19.67	0.76
	(V09) (603GH) Carroll County	469	460	98.08%	9	1.92%	0	0	442	0	18	0	9	0	0	0	0	0	0	0	33.78	2.09	14.00	0.00		5.21
	(V09) (603MA) IDES Fort Knox	15	15	100.00%	0	0.00%	0	0	12	0	3	0	0	0	0	0	0	0	0	0				0.00		
	(V09) (603PB) Louisville (SARRTP)	12	11	91.67%	1	8.33%	0	0	9	0	2	0	1	0	0	0	0	0	0	0						

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V09) (621BY) Knoxville CBOC	11,669	9,928	85.08%	1,741	14.92%	0	138	9,261	22	667	13	921	44	430	28	224	6	166	25	68.06	14.28	39.57	11.14	32.15	2.36
	(V09) (621GA) Rogersville	883	701	79.39%	182	20.61%	0	0	673	0	268	0	66	0	47	0	34	0	35	0	56.64	14.24	65.80	0.00	29.00	38.44
	(V09) (621GC) Norton	3,878	3,814	98.35%	64	1.65%	0	0	3,611	0	203	0	30	0	23	0	8	0	3	0	72.56	3.18	21.43	1.00	38.75	3.92
	(V09) (621GG) Morristown CBOC TN	1,137	1,009	88.74%	128	11.26%	0	2	968	2	41	0	41	0	61	0	21	0	5	0	78.21	6.24	19.50		59.67	5.97
	(V09) (621GI) Sevierville	1,628	1,330	81.70%	298	18.30%	0	84	1,229	8	101	6	128	25	94	13	48	23	28	9	96.47	17.44	55.50	4.64	66.60	0.31
	(V09) (621GJ) Bristol	2,363	2,299	97.29%	64	2.71%	0	1	2,213	0	86	0	58	0	5	0	1	0	1	1	45.64	2.44	28.00	0.00	26.40	2.05
	(V09) (621GK) Campbell County	558	473	84.77%	85	15.23%	0	0	441	0	32	0	60	0	25	0	0	0	0	0	53.60	4.66	12.00	13.00		
(V09) (626) Middle Tennessee HCS, TN		120,223	107,044	89.04%	13,179	10.96%	6	944	100,909	188	6,135	195	6,732	214	3,892	92	1,055	81	1,500	174	62.15	13.40	61.19	4.63	35.23	5.39
	(V09) (626) Middle Tennessee HCS	60,751	54,346	89.46%	6,405	10.54%	0	299	51,170	85	3,176	84	3,488	11	1,773	10	465	23	679	86	55.11	21.93	60.06	4.45	38.67	6.21
	(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	36,245	32,954	90.92%	3,291	9.08%	0	379	31,601	36	1,353	64	1,404	156	714	43	462	13	711	67	31.07	2.44	70.92	4.97	26.61	1.94
	(V09) (626GA) Dover	436	191	43.81%	245	56.19%	0	0	164	0	27	0	17	0	213	0	10	0	5	0	79.05	41.20			9.00	0.22
	(V09) (626GC) Bowling Green	1,216	800	65.79%	416	34.21%	0	8	618	4	182	1	224	0	166	1	11	1	15	1	77.51	23.55	30.45	3.95	29.61	10.19
	(V09) (626GE) Clarksville	6,039	5,038	83.42%	1,001	16.58%	0	165	4,647	29	391	33	456	27	464	27	61	31	20	18	85.87	6.17	47.37	6.13	27.22	7.93
	(V09) (626GF) Chattanooga	9,043	8,275	91.51%	768	8.49%	0	29	7,718	22	557	3	534	2	192	2	12	0	30	0	25.52	8.64	37.61	3.38	31.91	3.38
	(V09) (626GG) Tullahoma	436	404	92.66%	32	7.34%	0	1	388	1	16	0	20	0	11	0	0	0	1	0	53.89	0.63	20.20	11.23	21.75	2.64
	(V09) (626GH) Knoxville	1,699	1,500	88.29%	199	11.71%	0	34	1,412	9	88	8	96	15	95	2	6	0	2	0	59.59	15.50	29.92	0.07	34.75	1.61
	(V09) (626GI) Hopkinsville	2,337	1,884	80.62%	453	19.38%	0	29	1,752	2	132	2	350	3	57	7	26	13	20	2	42.50	8.59	20.20	1.18	53.46	20.54
	(V09) (626GJ) McMinnville	754	750	99.47%	4	0.53%	0	0	729	0	21	0	1	0	1	0	1	0	1	0	7.00	1.73	27.57	0.00	10.00	2.62
	(V09) (626GL) Harriman (Roane County)	235	174	74.04%	61	25.96%	0	0	134	0	40	0	41	0	19	0	1	0	0	0	31.73	8.54		0.00	59.96	16.54
	(V09) (626GM) Maury County CBOC	700	513	73.29%	187	26.71%	0	0	380	0	133	0	96	0	91	0	0	0	0	0	25.05	24.73	25.33	1.31	25.35	5.48
	(V09) (626GN) McMinn County Outreach Clinic	253	136	53.75%	117	46.25%	0	0	122	0	14	0	5	0	96	0	0	0	16	0	66.84	29.86				
	(V09) (626MA) IDES Fort Campbell	79	79	100.00%	0	0.00%	0	0	74	0	5	0	0	0	0	0	0	0	0	0				4.00		0.00
(V10) (538) Chillicothe, OH		15,949	13,642	85.54%	2,307	14.46%	1	143	12,128	12	1,514	12	1,618	18	546	17	98	22	45	62	30.41	6.14	36.49	13.46	47.83	4.52
	(V10) (538) Chillicothe	9,298	7,665	82.44%	1,633	17.56%	0	98	6,749	5	916	9	1,164	13	410	9	47	17	12	45	34.74	7.30	33.53	13.81	56.28	2.14
	(V10) (538GA) Athens	1,531	1,394	91.05%	137	8.95%	0	0	1,220	0	174	0	106	0	21	0	8	0	2	0	26.69	3.91	45.24	13.07	20.50	6.39
	(V10) (538GB) Portsmouth	1,565	1,314	83.96%	251	16.04%	0	35	1,142	6	172	0	94	5	95	5	32	2	30	17	23.07	7.67	72.71	28.28	34.93	8.05
	(V10) (538GC) Marietta	550	501	91.09%	49	8.91%	0	0	478	0	23	0	37	0	7	0	5	0	0	0	7.50	2.51	34.25	6.59	31.17	5.46
	(V10) (538GD) Lancaster	1,900	1,726	90.84%	174	9.16%	0	10	1,558	1	168	3	156	0	11	3	6	3	1	0	28.89	4.40	38.92	5.71	34.44	6.01
	(V10) (538GE) Cambridge	1,105	1,042	94.30%	63	5.70%	0	0	981	0	61	0	61	0	2	0	0	0	0	0	19.00	3.74	44.47	5.05	27.29	3.07
(V10) (539) Cincinnati, OH		40,794	37,335	91.52%	3,459	8.48%	15	3	35,450	0	1,885	1	2,082	1	871	0	171	0	335	1	32.73	2.18	41.54	4.32	21.48	1.61
	(V10) (539) Cincinnati	29,009	25,976	89.54%	3,033	10.46%	0	0	24,412	0	1,564	0	1,790	0	774	0	144	0	325	0	32.51	2.13	43.07	4.79	19.63	1.86
	(V10) (539A4) CINCINNATI,LT-THOMAS	586	558	95.22%	28	4.78%	0	0	528	0	30	0	21	0	7	0	0	0	0	0				2.50		0.02
	(V10) (539BV) Fort Thomas PR RTP	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0				0.00		
	(V10) (539GA) Bellevue	1,540	1,482	96.23%	58	3.77%	0	0	1,454	0	28	0	31	0	15	0	8	0	4	0	18.61	2.32	33.00	0.91	8.00	1.63
	(V10) (539GB) Cincinnati (Clermont County)	3,754	3,625	96.56%	129	3.44%	0	0	3,536	0	89	0	98	0	23	0	4	0	4	0	41.77	2.28	31.55	1.35	11.00	1.70
	(V10) (539GC) Lawrenceburg (Dearborn County)	1,591	1,521	95.60%	70	4.40%	0	1	1,458	0	63	0	47	1	20	0	2	0	1	0	33.58	5.95	22.05	1.62	27.46	2.78
	(V10) (539GD) Florence	2,191	2,160	98.59%	31	1.41%	0	2	2,109	0	51	1	22	0	5	0	4	0	0	1	50.31	1.60	24.56	1.63	18.67	1.13
	(V10) (539GE) Fairfield Hamilton	1,550	1,448	93.42%	102	6.58%	0	0	1,406	0	42	0	65	0	27	0	9	0	1	0	23.18	0.49	36.03	2.36	28.78	0.50
	(V10) (539GF) Georgetown	569	561	98.59%	8	1.41%	0	0	543	0	18	0	8	0	0	0	0	0	0	0	20.00	1.03	23.00	1.00	26.63	0.18
(V10) (541) Cleveland, OH		66,484	59,779	89.91%	6,705	10.09%	2	1	53,489	1	6,290	0	5,831	0	556	0	220	0	98	0	28.25	4.82	35.71	5.67	34.54	3.08
	(V10) (541) Cleveland-Wade Park	29,269	26,175	89.43%	3,094	10.57%	0	1	23,375	1	2,800	0	2,853	0	165	0	39	0	37	0	35.37	6.42	32.52	4.96	47.28	1.33
	(V10) (541BY) Canton	4,102	3,650	88.98%	452	11.02%	0	0	3,208	0	442	0	375	0	69	0	6	0	2	0	23.59	5.03	43.01	11.34	23.94	0.22
	(V10) (541BZ) Youngstown	3,870	3,530	91.21%	340	8.79%	0	0	3,159	0	371	0	207	0	50	0	54	0	29	0	24.98	3.20	68.58	11.47	32.63	8.10
	(V10) (541GB) Lorain	1,949	1,901	97.54%	48	2.46%	0	0	1,758	0	143	0	38	0	9	0	1	0	0	0	19.74	2.13	32.96	2.12	21.07	1.03
	(V10) (541GC) Sandusky	1,780	1,551	87.13%	229	12.87%	0	0	1,328	0	223	0	213	0	15	0	1	0	0	0	27.45	6.39	38.77	9.02	23.33	5.38
	(V10) (541GD) Mansfield	4,047	3,643	90.02%	404	9.98%	0	0	3,412	0	231	0	257	0	84	0	46	0	17	0	23.92	10.23	48.47	2.72	39.49	0.27
	(V10) (541GE) McCafferty	476	420	88.24%	56	11.76%	0	0	366	0	54	0	56	0	0	0	0	0	0	0	30.47	9.86	31.36	5.24	16.00	1.89
	(V10) (541GF) Painesville	2,133	1,949	91.37%	184	8.63%	0	0	1,863	0	86	0	168	0	16	0	0	0	0	0	22.89	1.16	45.87	2.68	36.34	1.28
	(V10) (541GG) Akron	5,986	5,311	88.72%	675	11.28%	0	0	4,508	0	803	0	550	0	66	0	56	0	3	0	23.20	4.83	30.66	5.10	36.26	9.95
	(V10) (541GH) East Liverpool	1,406	1,313	93.39%	93	6.61%	0	0	1,165	0	148	0	87	0	5	0	0	0	1	0	27.19	3.16	36.22	5.64	28.00	5.83
	(V10) (541GI) Warren	1,340	1,323	98.73%	17	1.27%	0	0	1,260	0	63	0	14	0	3	0	0	0	0	0	22.94	2.16	23.73	1.34	25.91	0.99
	(V10) (541GJ) New Philadelphia	1,292	1,145	88.62%	147	11.38%	0	0	1,091	0	54	0	107	0	19	0	13	0	8	0	16.83	2.87	61.16	7.43	24.33	0.73
	(V10) (541GK) Ravenna	1,335	1,244																							

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V11) (506) Ann Arbor HCS	38,036	33,762	88.76%	4,274	11.24%	0	17	31,766	6	1,996	6	2,762	4	1,217	1	164	0	131	0	39.00	2.70	43.15	4.10	30.16	1.37
	(V11) (506GA) Toledo	10,738	9,572	89.14%	1,166	10.86%	0	3	9,062	2	510	0	514	1	257	0	370	0	25	0	21.23	3.84	72.85	8.49	30.31	4.27
	(V11) (506GB) Flint (Genessee Co.)	1,271	1,103	86.78%	168	13.22%	0	0	1,030	0	73	0	145	0	22	0	1	0	0	0	49.64	5.19	53.57	1.27	20.29	2.67
	(V11) (506GC) Jackson	1,093	1,052	96.25%	41	3.75%	0	0	958	0	94	0	21	0	9	0	9	0	2	0	20.41	2.27	26.00	1.41	23.37	5.25
	(V11) (515) Battle Creek, MI	22,078	19,607	88.81%	2,471	11.19%	51	180	17,867	108	1,740	61	2,184	6	237	4	9	1	41	0	23.39	2.52	37.35	8.23	21.49	1.47
	(V11) (515) Battle Creek	11,159	9,938	89.06%	1,221	10.94%	0	48	8,948	29	990	14	1,014	2	162	3	5	0	40	0	27.32	2.16	35.30	8.90	19.25	1.18
	(V11) (515BY) Grand Rapids	8,200	6,995	85.30%	1,205	14.70%	0	95	6,364	60	631	30	1,128	4	72	0	4	1	1	0	20.73	3.56	39.83	7.87	20.74	2.22
	(V11) (515GA) Muskegon	960	947	98.65%	13	1.35%	0	8	917	3	30	4	10	0	3	1	0	0	0	0	15.64	1.09	14.00	1.51	24.43	0.78
	(V11) (515GB) Lansing	994	967	97.28%	27	2.72%	0	26	910	13	57	13	27	0	0	0	0	0	0	0	22.67	1.11	21.00	0.13	29.16	1.35
	(V11) (515GC) Benton Harbor	765	760	99.35%	5	0.65%	0	3	728	3	32	0	5	0	0	0	0	0	0	0	10.50	1.91	16.17	0.10	25.73	1.64
	(V11) (550) Danville, IL	17,152	16,241	94.69%	911	5.31%	43	2	15,119	1	1,122	1	667	0	172	0	57	0	15	0	27.42	3.84	27.28	3.27	17.95	3.09
	(V11) (550) Illiana HCS (Danville)	7,784	7,368	94.66%	416	5.34%	0	0	6,744	0	624	0	309	0	91	0	8	0	8	0	28.85	1.16	26.49	4.77	14.15	0.81
	(V11) (550BY) Peoria	4,866	4,722	97.04%	144	2.96%	0	2	4,522	1	200	1	131	0	9	0	3	0	1	0	19.67	1.29	27.11	0.28	20.72	1.34
	(V11) (550GA) Decatur	1,431	1,404	98.11%	27	1.89%	0	0	1,350	0	54	0	11	0	6	0	7	0	3	0	18.17	1.76	58.88	3.08	18.00	2.60
	(V11) (550GC) Lafayette	733	716	97.68%	17	2.32%	0	0	654	0	62	0	12	0	3	0	2	0	0	0	18.63	2.17	19.73	0.42	23.30	1.39
	(V11) (550GD) Springfield	1,642	1,351	82.28%	291	17.72%	0	0	1,183	0	168	0	192	0	63	0	34	0	2	0	35.48	15.21	25.61	3.20	17.63	14.12
	(V11) (550GF) Mattoon, IL	696	680	97.70%	16	2.30%	0	0	666	0	14	0	12	0	0	0	3	0	1	0	26.25	1.37	28.89	2.97	28.00	0.53
	(V11) (553) Detroit, MI	39,460	36,515	92.54%	2,945	7.46%	3	109	34,777	68	1,738	19	1,720	16	954	3	189	2	82	1	29.83	0.84	48.30	2.12	25.43	0.47
	(V11) (553) Detroit (John D. Dingell)	37,727	34,800	92.24%	2,927	7.76%	0	108	33,152	68	1,648	19	1,705	15	951	3	189	2	82	1	32.72	0.84	48.48	2.13	25.75	0.41
	(V11) (553GA) Yale	767	766	99.87%	1	0.13%	0	1	732	0	34	0	1	1	0	0	0	0	0	0	20.14	0.57			7.00	0.34
	(V11) (553GB) Pontiac	966	949	98.24%	17	1.76%	0	0	893	0	56	0	14	0	3	0	0	0	0	0	27.08	1.24	13.46	1.54	23.90	2.35
	(V11) (583) Indianapolis, IN	52,870	48,771	92.25%	4,099	7.75%	5	6	44,855	0	3,916	3	2,701	0	978	0	244	3	176	0	23.65	3.85	28.39	4.23	27.56	2.74
	(V11) (583) Indianapolis	48,788	44,764	91.75%	4,024	8.25%	0	6	41,009	0	3,755	3	2,654	0	962	0	239	3	169	0	23.54	4.36	28.55	4.25	27.26	3.14
	(V11) (583BU) Indianapolis VADOM	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0						0.00
	(V11) (583GA) Terre Haute	1,580	1,542	97.59%	38	2.41%	0	0	1,447	0	95	0	26	0	5	0	2	0	5	0	29.04	2.71	12.50	1.12	17.79	0.30
	(V11) (583GB) Bloomington	2,066	2,036	98.55%	30	1.45%	0	0	1,988	0	48	0	19	0	7	0	3	0	1	0	12.91	0.84	30.90	1.90	43.08	2.18
	(V11) (583GC) Martinsville	435	428	98.39%	7	1.61%	0	0	410	0	18	0	2	0	4	0	0	0	1	0	24.00	1.15	12.63	0.22	27.25	0.82
	(V11) (610) Northern Indiana HCS, IN	31,081	28,597	92.01%	2,484	7.99%	12	6	25,986	6	2,611	0	2,031	0	357	0	42	0	54	0	30.32	7.49	32.72	5.91	29.76	1.78
	(V11) (610) N. Indiana HCS-Marion	7,484	6,918	92.44%	566	7.56%	0	1	6,083	1	835	0	459	0	82	0	17	0	8	0	27.38	7.13	28.01	6.67	20.09	1.06
	(V11) (610A4) N. Indiana HCS-Ft. Wayne	16,326	15,187	93.02%	1,139	6.98%	0	5	13,886	5	1,301	0	898	0	179	0	18	0	44	0	22.70	3.57	35.28	5.87	37.58	1.56
	(V11) (610BU) Marion VADOM	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0						
	(V11) (610GA) South Bend	2,974	2,397	80.60%	577	19.40%	0	0	2,140	0	257	0	493	0	81	0	3	0	0	0	39.15	19.55	24.07	0.43	32.53	1.31
	(V11) (610GB) Muncie	1,858	1,803	97.04%	55	2.96%	0	0	1,693	0	110	0	53	0	2	0	0	0	0	0	18.08	2.24	13.25	2.51	35.88	5.96
	(V11) (610GC) Goshen, IN CBCC	1,156	1,149	99.39%	7	0.61%	0	0	1,135	0	14	0	3	0	1	0	3	0	0	0	14.07	0.87	8.50	0.00	27.80	0.86
	(V11) (610GD) Peru	1,270	1,130	88.98%	140	11.02%	0	0	1,036	0	94	0	125	0	12	0	1	0	2	0	38.26	8.02	60.50	1.95	9.17	0.29
	(V11) (655) Saginaw, MI	26,629	25,099	94.25%	1,530	5.75%	16	4	23,749	4	1,350	0	1,232	0	233	0	37	0	28	0	20.95	0.58	37.89	3.12	24.39	0.90
	(V11) (655) Saginaw	17,741	16,528	93.16%	1,213	6.84%	0	3	15,560	3	968	0	1,072	0	96	0	24	0	21	0	15.63	0.35	37.62	3.16	27.25	0.96
	(V11) (655GA) Gaylord	1,404	1,377	98.08%	27	1.92%	0	0	1,336	0	41	0	24	0	1	0	1	0	1	0	20.57	0.30	45.50	0.87	16.08	0.21
	(V11) (655GB) Traverse City	2,173	2,106	96.92%	67	3.08%	0	0	2,045	0	61	0	23	0	39	0	5	0	0	0	21.77	0.52	41.16	0.31	20.83	0.43
	(V11) (655GC) Oscoda	662	630	95.17%	32	4.83%	0	0	576	0	54	0	16	0	14	0	2	0	0	0	20.50	0.40	74.92	6.28	18.88	1.56
	(V11) (655GD) Alpena	688	682	99.13%	6	0.87%	0	0	668	0	14	0	6	0	0	0	0	0	0	0	11.00	1.73	16.90	1.19	10.00	0.60
	(V11) (655GE) Clare County	1,334	1,251	93.78%	83	6.22%	0	1	1,207	1	44	0	32	0	48	0	1	0	2	0	15.77	0.19	22.12	0.63	13.20	1.16
	(V11) (655GF) Bad Axe	388	386	99.48%	2	0.52%	0	0	375	0	11	0	2	0	0	0	0	0	0	0	13.25	0.99	17.42	0.42	11.00	0.54
	(V11) (655GG) Cadillac	1,100	1,050	95.45%	50	4.55%	0	0	981	0	69	0	33	0	12	0	2	0	3	0	31.78	0.04	44.15	2.37	20.86	1.13
	(V11) (655GH) Cheboygan	650	644	99.08%	6	0.92%	0	0	630	0	14	0	5	0	0	0	0	0	1	0	25.40	0.72	20.00	1.29	31.00	0.55
	(V11) (655GI) Grayling	489	445	91.00%	44	9.00%	0	0	371	0	74	0	19	0	23	0	2	0	0	0	20.67	7.10	66.20	11.08	22.00	4.48
	(V12) (537) Jesse Brown VAMC (Chicago), IL	45,577	40,792	89.50%	4,785	10.50%	6	80	37,528	5	3,264	13	3,130	23	1,423	10	226	23	6	6	20.67	7.08	36.63	7.58	23.18	3.29
	(V12) (537) Jesse Brown VAMC - Chicago HCS	35,321	31,776	89.96%	3,545	10.04%	0	80	29,432	5	2,344	13	2,276	23	1,074	10	190	23	5	6	22.61	5.91	35.05	6.54	19.49	0.82
	(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,981	6,895	86.39%	1,086	13.61%	0	0	6,183	0	712	0	737	0	316	0	32	0	1	0	20.80	6.84	45.08	18.88	31.59	6.04
	(V12) (537GA) Chicago Heights	629	613	97.46%	16	2.54%	0	0	579	0	34	0	9	0	7	0	0	0	0	0	13.11	1.80		1.15	29.00	1.81
	(V12) (537GD) Lakeside	1,246	1,109	89.00%	137	11.00%	0	0	948	0	161	0	107	0	26	0	4	0	0	0	28.71	11.81	21.00		13.00	0.00
	(V12) (537HA) Auburn Gresham	400	399	99.75%	1	0.25%	0	0	386	0	13	0	1	0	0	0	0	0	0	0	13.97	1.16			9.67	0.75
	(V12) (556) Captain James A Lovell FHCC	14,051	13,207	93.99%	844	6.01%	8																			

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V12) (585GD) Ironwood	351	343	97.72%	8	2.28%	0	0	330	0	13	0	6	0	1	0	1	0	0	0	21.00	1.16	74.00	4.47	15.00	0.69
	(V12) (585HA) Marquette MI	1,477	1,343	90.93%	134	9.07%	0	0	1,225	0	118	0	102	0	26	0	6	0	0	0		13.25	66.90	10.45	47.17	4.26
	(V12) (585HB) Sault Ste. Marie	334	330	98.80%	4	1.20%	0	0	320	0	10	0	2	0	1	0	1	0	0	0	22.38	0.20		5.56	11.00	0.35
(V12) (607) Madison, WI		31,605	28,595	90.48%	3,010	9.52%	0	0	26,568	0	2,027	0	2,137	0	614	0	108	0	151	0	21.02	6.63	41.59	5.48	26.28	2.13
	(V12) (607) Madison WI	25,932	23,130	89.19%	2,802	10.81%	0	0	21,389	0	1,741	0	1,971	0	586	0	100	0	145	0	23.44	10.25	42.01	5.44	20.63	1.97
	(V12) (607GC) Janesville	861	835	96.98%	26	3.02%	0	0	760	0	75	0	22	0	4	0	0	0	0	0	28.00	5.06	8.00	13.57	22.25	2.28
	(V12) (607GD) Baraboo	373	361	96.78%	12	3.22%	0	0	343	0	18	0	11	0	0	0	1	0	0	0	3.22	17.00	12.35	48.00	1.80	
	(V12) (607GE) Beaver Dam	545	531	97.43%	14	2.57%	0	0	477	0	54	0	13	0	1	0	0	0	0	0	22.89	7.74	35.00	5.71		0.00
	(V12) (607GF) Freeport	540	510	94.44%	30	5.56%	0	0	491	0	19	0	24	0	3	0	1	0	2	0	17.86	2.76	57.67	11.34	36.00	2.65
	(V12) (607HA) Rockford	3,354	3,228	96.24%	126	3.76%	0	0	3,108	0	120	0	96	0	20	0	6	0	4	0	12.60	0.69	29.79	4.64	48.27	2.71
(V12) (676) Tomah, WI		15,567	15,015	96.45%	552	3.55%	1	0	14,107	0	908	0	383	0	110	0	41	0	18	0	22.52	1.30	33.37	2.51	35.21	2.11
	(V12) (676) Tomah	9,426	9,161	97.19%	265	2.81%	0	0	8,521	0	640	0	203	0	50	0	7	0	5	0	25.25	1.64	29.59	2.32	29.69	0.76
	(V12) (676BU) Tomah VADOM	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0						
	(V12) (676GA) Wausau	1,921	1,857	96.67%	64	3.33%	0	0	1,799	0	58	0	42	0	18	0	2	0	2	0	21.33	1.29	53.89	0.00	40.44	1.76
	(V12) (676GC) La Crosse	2,009	1,981	98.61%	28	1.39%	0	0	1,898	0	83	0	22	0	2	0	0	0	4	0	17.94	0.86	38.18	0.85	26.57	1.71
	(V12) (676GD) Wisconsin Rapids	2,022	1,832	90.60%	190	9.40%	0	0	1,709	0	123	0	114	0	37	0	32	0	7	0	35.00	1.00	41.54	3.71	57.35	14.40
	(V12) (676GE) Clark County	186	181	97.31%	5	2.69%	0	0	177	0	4	0	2	0	3	0	0	0	0	0	6.00	0.90	69.00	2.33	58.50	0.00
(V12) (695) Milwaukee, WI		60,160	54,634	90.81%	5,526	9.19%	3	10	50,893	1	3,741	0	3,734	2	1,369	5	197	0	226	2	21.09	0.91	37.63	7.56	34.61	2.42
	(V12) (695) Milwaukee WI	44,894	40,351	89.88%	4,543	10.12%	0	9	37,307	0	3,044	0	3,059	2	1,112	5	168	0	204	2	15.00	1.10	38.73	8.10	26.32	0.88
	(V12) (695BU) VADOM Milwaukee	11	11	100.00%	0	0.00%	0	0	11	0	0	0	0	0	0	0	0	0	0	0						0.00
	(V12) (695BY) Appleton	6,619	6,358	96.06%	261	3.94%	0	0	6,060	0	298	0	177	0	63	0	18	0	3	0	27.22	0.63	29.29	0.74	20.85	5.21
	(V12) (695GA) Union Grove WI	1,193	1,177	98.66%	16	1.34%	0	0	1,143	0	34	0	16	0	0	0	0	0	0	0	13.70	0.72	7.00		16.20	2.03
	(V12) (695GC) Cleveland	1,237	1,205	97.41%	32	2.59%	0	0	1,137	0	68	0	31	0	0	0	1	0	0	0	30.60	1.34	21.14	0.20	32.82	2.98
	(V12) (695GD) Milo C Huempfnr	6,206	5,532	89.14%	674	10.86%	0	1	5,235	1	297	0	451	0	194	0	10	0	19	0	21.16	0.73	37.68	6.46	81.38	2.69
(V15) (589) Columbia, MO		51,262	48,860	95.31%	2,402	4.69%	7	12	47,348	2	1,512	4	1,316	2	456	1	229	0	401	3	37.16	1.43	60.36	2.69	30.19	1.41
	(V15) (589A4) Columbia MO	40,264	38,133	94.71%	2,131	5.29%	0	7	36,865	1	1,268	2	1,080	2	439	1	223	0	389	1	38.03	1.58	62.87	2.58	33.00	1.04
	(V15) (589G8) Jefferson City, MO	2,035	1,995	98.03%	40	1.97%	0	0	1,941	0	54	0	38	0	1	0	1	0	0	0	20.33	0.47	27.35	12.24	13.40	0.11
	(V15) (589GE) Kirksville	1,825	1,817	99.56%	8	0.44%	0	0	1,790	0	27	0	3	0	1	0	1	0	3	0	23.00	1.74		0.00	14.00	0.66
	(V15) (589GF) Ft Leonard Wood MO	2,183	2,043	93.59%	140	6.41%	0	1	1,971	0	72	1	132	0	4	0	0	0	4	0	34.41	1.12	34.73	5.54	25.70	3.38
	(V15) (589GH) Lake of the Ozarks/Camdenton	1,464	1,456	99.45%	8	0.55%	0	3	1,437	0	19	1	6	0	1	0	1	0	0	2	22.28	1.90		8.00	24.25	2.19
	(V15) (589GX) Mexico	1,072	1,066	99.44%	6	0.56%	0	0	1,061	0	5	0	6	0	0	0	0	0	0	0	19.33	2.37			28.00	0.03
	(V15) (589GY) St. James	1,212	1,202	99.17%	10	0.83%	0	0	1,200	0	2	0	6	0	1	0	1	0	2	0	10.50	0.97			44.40	1.59
	(V15) (589JA) Sedalia	876	868	99.09%	8	0.91%	0	0	857	0	11	0	5	0	2	0	1	0	0	0	26.17	0.63				0.23
	(V15) (589JD) Marshfield	321	270	84.11%	51	15.89%	0	1	224	1	46	0	40	0	7	0	1	0	3	0	45.27	0.57				
	(V15) (589ME) IDES Fort Leonard Wood	10	10	100.00%	0	0.00%	0	0	2	0	8	0	0	0	0	0	0	0	0	0				0.00		
(V15) (589) Kansas City, MO		34,082	30,786	90.33%	3,296	9.67%	28	113	28,575	27	2,211	17	1,690	23	983	14	364	14	259	18	39.86	2.92	35.59	6.50	46.43	2.39
	(V15) (589) Kansas City	31,647	28,411	89.77%	3,236	10.23%	0	112	26,304	26	2,107	17	1,644	23	977	14	360	14	255	18	41.73	2.91	35.75	6.51	50.30	2.59
	(V15) (589G1) Warrensburg	393	393	100.00%	0	0.00%	0	0	389	0	4	0	0	0	0	0	0	0	0	0	15.67	1.19			13.00	0.68
	(V15) (589GB) Belton	389	388	99.74%	1	0.26%	0	0	379	0	9	0	1	0	0	0	0	0	0	0	21.30	0.70				0.00
	(V15) (589GC) Louisburg-Paola	495	485	97.98%	10	2.02%	0	0	475	0	10	0	6	0	1	0	2	0	1	0	44.25	2.70			18.89	0.28
	(V15) (589GD) Nevada	499	488	97.80%	11	2.20%	0	0	483	0	5	0	2	0	5	0	1	0	3	0	15.00	1.52			13.50	0.24
	(V15) (589GZ) Cameron	157	156	99.36%	1	0.64%	0	0	152	0	4	0	0	0	0	0	1	0	0	0	20.00	1.41				0.00
	(V15) (589HK) MOC Kansas City Mobile Medical Unit	98	87	88.78%	11	11.22%	0	1	73	1	14	0	11	0	0	0	0	0	0	0	29.50	6.31				0.00
	(V15) (589JB) Excelsior Springs	381	355	93.18%	26	6.82%	0	0	303	0	52															

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	(V15) (589G7) Hutchinson	394	390	98.98%	4	1.02%	0	11	374	0	16	0	4	0	0	1	0	1	0	9	23.83	1.76		0.64	21.00	0.45
	(V15) (589GW) Salina	808	772	95.54%	36	4.46%	0	8	721	2	51	0	20	0	16	0	0	0	0	6	10.25	7.11	62.00	0.11	37.11	0.61
	(V15) (589MB) IDES McConnel AFB	10	10	100.00%	0	0.00%	0	0	2	0	8	0	0	0	0	0	0	0	0	0				0.00		
(V15) (657) Marion, IL		22,740	19,873	87.39%	2,867	12.61%	11	70	17,997	48	1,876	15	1,418	5	1,419	1	22	1	8	0	25.46	3.88	45.46	7.76	23.96	4.44
	(V15) (657A5) Marion IL	9,287	7,949	85.59%	1,338	14.41%	0	69	7,154	48	795	15	636	5	699	1	3	0	0	0	21.83	1.20	38.80	10.28	17.70	2.94
	(V15) (657GJ) Evansville	7,722	6,621	85.74%	1,101	14.26%	0	1	5,952	0	669	0	487	0	602	0	5	1	7	0	31.35	2.94	54.06	4.63	24.67	3.33
	(V15) (657GK) Mt. Vernon	880	732	83.18%	148	16.82%	0	0	633	0	99	0	74	0	63	0	10	0	1	0	26.47	10.78	17.60	17.07	26.89	13.38
	(V15) (657GL) Paducah	1,159	1,004	86.63%	155	13.37%	0	0	860	0	144	0	108	0	43	0	4	0	0	0	22.81	8.71	24.67	0.75	34.24	12.80
	(V15) (657GM) Effingham	781	774	99.10%	7	0.90%	0	0	752	0	22	0	3	0	4	0	0	0	0	0	15.00	0.68	39.33	1.64	15.60	3.18
	(V15) (657GO) Hanson (Hopkins County), KY	109	104	95.41%	5	4.59%	0	0	93	0	11	0	5	0	0	0	0	0	0	0	12.00	2.84	41.40	2.83		
	(V15) (657GP) Owensboro	1,100	1,076	97.82%	24	2.18%	0	0	1,055	0	21	0	22	0	2	0	0	0	0	0	23.26	1.68	11.00	1.96	24.67	0.93
	(V15) (657GQ) Vincennes	402	401	99.75%	1	0.25%	0	0	372	0	29	0	1	0	0	0	0	0	0	0	21.50	2.67		0.00	36.50	1.22
	(V15) (657GR) Mayfield, KY CBOC	722	677	93.77%	45	6.23%	0	0	627	0	50	0	42	0	3	0	0	0	0	0	32.36	5.53	39.67	2.52	32.55	2.61
	(V15) (657GT) Carbondale	275	270	98.18%	5	1.82%	0	0	262	0	8	0	4	0	1	0	0	0	0	0	10.33	0.45	21.67	0.42	29.40	1.52
	(V15) (657GU) Harrisburg	303	265	87.46%	38	12.54%	0	0	237	0	28	0	36	0	2	0	0	0	0	0	34.80	8.34	16.33	4.92		
(V15) (657) Poplar Bluff, MO		11,952	10,912	91.30%	1,040	8.70%	7	4	10,188	0	724	1	846	3	179	0	13	0	2	0	28.02	3.70	33.76	6.14	31.11	2.35
	(V15) (657A4) Poplar Bluff	6,885	6,053	87.92%	832	12.08%	0	0	5,581	0	472	0	700	0	124	0	7	0	1	0	31.17	6.18	35.04	6.25	27.95	1.30
	(V15) (657GF) West Plains	979	940	96.02%	39	3.98%	0	0	875	0	65	0	29	0	8	0	2	0	0	0	29.09	3.44	17.80	0.00	16.29	0.49
	(V15) (657GG) Paragould	836	794	94.98%	42	5.02%	0	0	770	0	24	0	25	0	17	0	0	0	0	0	19.50	2.00	15.00	0.00	46.28	3.38
	(V15) (657GH) Cape Girardeau	1,593	1,527	95.86%	66	4.14%	0	4	1,480	0	47	1	58	3	6	0	2	0	0	0	34.89	0.92	17.63	3.88	39.33	1.93
	(V15) (657GI) Farmington	1,018	969	95.19%	49	4.81%	0	0	915	0	54	0	23	0	23	0	2	0	1	0	19.05	0.91	18.60	7.33	38.20	6.48
	(V15) (657GN) Salem, MO CBOC	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0						
	(V15) (657GV) Sikeston	633	621	98.10%	12	1.90%	0	0	559	0	62	0	11	0	1	0	0	0	0	0	32.44	1.03	18.31	3.72	18.50	2.19
(V15) (657) St. Louis, MO		58,430	55,341	94.71%	3,089	5.29%	7	0	49,498	0	5,843	0	2,000	0	433	0	301	0	355	0	32.54	3.14	40.74	5.96	21.29	4.64
	(V15) (657) St Louis-John Cochran	38,854	36,965	95.14%	1,889	4.86%	0	0	33,899	0	3,066	0	1,342	0	235	0	132	0	180	0	24.32	2.08	33.15	4.54	20.56	2.36
	(V15) (657A0) St Louis-Jeff Bks.	17,045	15,950	93.58%	1,095	6.42%	0	0	13,354	0	2,596	0	565	0	187	0	169	0	174	0	40.24	4.36	66.37	14.79	22.00	5.39
	(V15) (657GA) Belleville	712	616	86.52%	96	13.48%	0	0	553	0	63	0	84	0	11	0	0	0	1	0	52.10	7.33	11.00	0.00	38.50	4.52
	(V15) (657GB) St. Louis CBOC	749	746	99.60%	3	0.40%	0	0	683	0	63	0	3	0	0	0	0	0	0	0	19.25	2.95	15.20	0.89	14.64	1.35
	(V15) (657GD) St. Charles County	618	614	99.35%	4	0.65%	0	0	583	0	31	0	4	0	0	0	0	0	0	0	15.64	1.08	11.00	0.59	23.07	2.56
	(V15) (657GS) Washington	444	442	99.55%	2	0.45%	0	0	422	0	20	0	2	0	0	0	0	0	0	0	16.45	3.09		0.00	9.00	0.70
	(V15) (657MA) IDES Scott AFB	8	8	100.00%	0	0.00%	0	0	4	0	4	0	0	0	0	0	0	0	0	0				0.00		0.00
(V16) (502) Alexandria, LA		27,192	24,635	90.60%	2,557	9.40%	4	237	22,900	7	1,735	10	1,431	24	894	26	48	21	184	149	35.08	3.14	45.50	11.44	30.16	3.00
	(V16) (502) Alexandria	19,768	17,765	89.87%	2,003	10.13%	0	153	16,424	5	1,341	2	1,009	18	778	14	39	7	177	107	38.55	3.89	46.47	11.50	23.60	0.87
	(V16) (502GA) Jennings	2,083	2,061	98.94%	22	1.06%	0	81	1,991	2	70	8	19	4	1	11	0	14	2	42	18.94	5.68	21.44	2.33	30.33	1.26
	(V16) (502GB) Lafayette Parish	3,733	3,306	88.56%	427	11.44%	0	0	3,055	0	251	0	308	0	108	0	8	0	3	0	30.24	0.28	35.59	10.11	39.88	8.81
	(V16) (502GF) Fort Polk	1,183	1,090	92.14%	93	7.86%	0	3	1,036	0	54	0	86	2	6	1	0	0	1	0	43.27	1.46		0.00	25.50	2.73
	(V16) (502GG) Natchitoches	412	408	99.03%	4	0.97%	0	0	393	0	15	0	1	0	1	0	1	0	1	0	18.75	4.52	2.00	0.00	32.25	1.72
	(V16) (502MA) IDES Fort Polk	13	5	38.46%	8	61.54%	0	0	1	0	4	0	8	0	0	0	0	0	0	0				1.00		
(V16) (520) Gulf Coast HCS, MS		51,369	41,110	80.03%	10,259	19.97%	6	218	37,011	169	4,099	4	6,408	12	2,714	21	906	8	231	4	37.86	13.63	47.93	12.40	36.41	7.02
	(V16) (520) Biloxi	18,888	15,685	83.04%	3,203	16.96%	0	123	13,936	104	1,749	1	1,888	7	938	11	295	0	82	0	35.79	14.66	38.86	10.87	40.95	4.26
	(V16) (520BZ) Pensacola	19,972	15,012	75.17%	4,960	24.83%	0	95	13,390	65	1,622	3	3,078	5	1,264	10	477	8	141	4	38.94	14.29	51.03	15.32	28.59	13.50
	(V16) (520GA) Mobile	6,541	5,418	82.83%	1,123	17.17%	0	0	5,065	0	353	0	618	0	381	0	121	0	3	0	31.63	9.06	57.22	9.23	37.35	3.62
	(V16) (520GB) Panama City	3,236	2,640	81.58%	596	18.42%	0	0	2,414	0	226	0	478	0	103	0	11	0	4	0	34.78	21.44	46.78	2.82	33.15	4.29
	(V16) (520GC) Eglin AFB	2,732	2,355	86.20%	377	13.80%	0	0	2,206	0	149	0	346	0	28	0	2	0	1	0	43.22	8.26	33.80	1.28	41.62	2.53
(V16) (564) Fayetteville, AR		38,588	33,884	87.81%	4,704	12.19%	10	2	31,093	1	2,791	1	2,716	0	1,300	0	263	0	425	0	29.96	2.55	41.05	7.21	50.56	4.71
	(V16) (564) Fayetteville AR	20,807	17,442	83.83%	3,365	16.17%	0	1	15,634	1	1,808	0	1,802	0	954	0	211	0	398	0	29.91	2.26	41.50	9.77	55.78	7.67
	(V16) (564BY) Gene Taylor	9,460	8,644	91.37%	816	8.63%	0	1	8,172	0	472	1	484	0	286	0	38	0	8	0	32.70	2.54	45.29	2.91	55.73	0.64
	(V16) (564GA) Harrison	476	472	99.16%	4	0.84%	0	0	450	0	22	0	3	0	1	0	0	0	0	0	20.14	1.56		0.00	61.00	0.45
	(V16) (564GB) Ft. Smith	3,492	3,195	91.49%	297	8.51%	0	0	2,960	0	235	0	234	0	41	0	7	0	15	0	20.68	2.62	23.41	4.17	38.42	8.55
	(V16) (564GC) Branson	3,327	3,157	94.89%	170	5.11%	0	0	2,937	0	220	0	146	0	16	0	5	0	3	0	30.99	5.46	29.25	0.60	32.48	1.14
	(V16) (564GD) Ozark	415	373	89.88%	42	10.12%	0	0	359	0	14	0	40	0	1	0	1	0	0	0	8.33	0.91	23.33	3.43	28.53	8.39
	(V16) (564GE) Jay	611	601	98.36%	10	1.64%	0	0	581	0	20	0	7	0	1	0	1	0	1	0	21.33	3.01	19.67		43.00	2.44
(V16) (580) Houston, TX		103,491	91,346	88.26%	12,145	11.74%	8	3	84,735	0	6,611	2	7,672	1	3,103	0	594	0	776	0	40.35	7.25</				

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
	(V16) (598GG) McComb	671	632	94.19%	39	5.81%	0	3	595	0	37	2	26	1	7	0	5	0	1	0	38.76	6.45	39.81	3.06	14.20	1.30
	(V16) (598) Little Rock, AR	61,816	56,738	91.79%	5,078	8.21%	12	7	52,306	2	4,432	2	3,128	1	1,497	1	277	1	176	0	41.12	7.85	39.81	3.06	29.25	6.62
	(V16) (598A) Central AR. Veterans HCS LR	27,922	25,627	91.78%	2,295	8.22%	0	1	23,898	1	1,729	0	1,543	0	482	0	152	0	118	0	29.60	0.28	37.82	3.04	18.13	0.00
	(V16) (598AO) Central AR. Veterans HCS NLR	21,988	19,912	90.56%	2,076	9.44%	0	3	18,044	0	1,868	2	1,185	1	809	0	53	0	29	0	24.57	9.43	43.96	3.17	23.88	9.19
	(V16) (598GA) Mountain Home	1,656	1,637	98.85%	19	1.15%	0	0	1,580	0	57	0	14	0	2	0	0	0	3	0	15.00	1.98	26.33	3.22	39.00	5.49
	(V16) (598GB) Eldorado	1,342	1,209	90.09%	133	9.91%	0	1	1,142	0	67	0	64	0	51	0	15	1	3	0	66.06	8.41		0.00	48.50	4.19
	(V16) (598GC) Hot Springs	1,414	1,373	97.10%	41	2.90%	0	0	1,325	0	48	0	33	0	8	0	0	0	0	0	33.34	1.32	19.56	0.00	35.94	0.26
	(V16) (598GD) Mena	819	806	98.41%	13	1.59%	0	0	777	0	29	0	8	0	3	0	0	0	2	0	24.60	3.82		0.00		4.76
	(V16) (598GE) Pine Bluff CBOC	1,190	1,140	95.80%	50	4.20%	0	0	998	0	142	0	43	0	2	0	1	0	4	0	23.56	6.17	17.38	0.00	40.50	6.65
	(V16) (598GF) Searcy	2,625	2,506	95.47%	119	4.53%	0	0	2,353	0	153	0	59	0	31	0	24	0	5	0	49.26	7.50	15.11	0.00	70.69	0.66
	(V16) (598GG) Conway	2,450	2,149	87.71%	301	12.29%	0	2	1,869	1	280	0	158	0	104	1	31	0	8	0	66.52	14.76	17.74	2.77	49.38	7.99
	(V16) (598GH) Russellville	400	370	92.50%	30	7.50%	0	0	311	0	59	0	21	0	5	0	1	0	3	0	27.75	7.17	27.43	0.00	32.78	8.53
	(V16) (598PA) Little Rock PR RTP	10	9	90.00%	1	10.00%	0	0	9	0	0	0	0	0	0	0	0	0	1	0				0.67		
	(V16) (623) Muskogee, OK	22,854	20,940	91.63%	1,914	8.37%	1	64	18,948	15	1,992	24	1,558	12	352	8	4	5	0	0	33.16	5.19	33.49	5.75	29.34	2.29
	(V16) (623) Muskogee	10,670	9,923	93.00%	747	7.00%	0	42	9,100	9	823	18	606	6	139	6	2	3	0	0	19.73	1.15	34.29	4.85	30.94	2.14
	(V16) (623BY) Tulsa	9,842	8,864	90.06%	978	9.94%	0	17	7,791	5	1,073	4	839	5	137	2	2	1	0	0	31.07	7.08	32.53	7.04	28.26	2.28
	(V16) (623GA) Hartshorne	1,011	1,001	99.01%	10	0.99%	0	0	960	0	41	0	7	0	3	0	0	0	0	0	28.63	0.51		0.07	36.56	1.46
	(V16) (623GB) Vinita	1,331	1,152	86.55%	179	13.45%	0	5	1,097	1	55	2	106	1	73	0	0	1	0	0	59.20	13.59	42.00	1.32	29.45	3.34
	(V16) (629) New Orleans, LA	39,674	32,969	83.10%	6,705	16.90%	15	68	28,814	16	4,155	12	4,181	15	2,487	21	30	4	7	0	32.90	12.68	40.95	13.44	30.82	6.16
	(V16) (629) New Orleans	27,109	21,911	80.83%	5,198	19.17%	0	60	18,862	10	3,049	12	3,055	15	2,115	20	22	3	6	0	35.23	18.27	41.63	14.44	25.22	10.57
	(V16) (629BY) Baton Rouge	6,783	5,669	83.58%	1,114	16.42%	0	7	4,939	5	730	0	816	0	292	1	5	1	1	0	30.86	16.08	39.05	8.05	33.11	3.68
	(V16) (629GA) Houma	922	903	97.94%	19	2.06%	0	0	860	0	43	0	13	0	6	0	0	0	0	0	24.59	3.14	26.75	0.28	32.00	1.96
	(V16) (629GB) Hammond CBOC LA	2,226	2,013	90.43%	213	9.57%	0	0	1,861	0	152	0	166	0	46	0	1	0	0	0	35.32	1.12	37.58	2.37	41.71	6.92
	(V16) (629GC) Slidell CBOC LA	1,472	1,378	93.61%	94	6.39%	0	0	1,264	0	114	0	64	0	28	0	2	0	0	0	31.84	2.37	18.62	4.97	47.36	2.84
	(V16) (629GD) St. John CBOC LA	731	708	96.85%	23	3.15%	0	0	670	0	38	0	23	0	0	0	0	0	0	0	31.16	3.04	20.00	2.08	34.08	2.18
	(V16) (629GE) Franklin	183	169	92.35%	14	7.65%	0	1	150	1	19	0	14	0	0	0	0	0	0	0	22.86	4.73			19.50	10.07
	(V16) (629GF) Bogalusa	248	218	87.90%	30	12.10%	0	0	208	0	10	0	30	0	0	0	0	0	0	0	20.57	1.52			42.83	6.03
	(V16) (635) Oklahoma City, OK	35,797	31,047	86.73%	4,750	13.27%	23	109	27,835	63	3,212	8	2,683	24	1,648	6	301	4	118	4	31.88	3.60	50.43	8.87	29.47	1.67
	(V16) (635) Oklahoma City	30,805	26,240	85.18%	4,565	14.82%	0	108	23,347	63	2,893	8	2,564	24	1,586	6	297	3	118	4	28.96	3.14	50.65	9.19	32.56	1.40
	(V16) (635GA) Lawton	2,612	2,500	95.71%	112	4.29%	0	1	2,345	0	155	0	58	0	52	0	2	1	0	0	56.40	5.08	24.85	0.27	27.83	1.52
	(V16) (635GB) Wichita Falls	978	961	98.26%	17	1.74%	0	0	878	0	83	0	15	0	2	0	0	0	0	0	24.80	4.53			25.59	4.01
	(V16) (635GC) Blackwell	160	155	96.88%	5	3.13%	0	0	146	0	9	0	4	0	1	0	0	0	0	0	24.53	0.91				0.00
	(V16) (635GD) Ada	376	355	94.41%	21	5.59%	0	0	325	0	30	0	20	0	0	0	1	0	0	0	38.92	3.73			26.83	4.85
	(V16) (635GE) Stillwater	366	354	96.72%	12	3.28%	0	0	342	0	12	0	7	0	5	0	0	0	0	0	19.50	2.11	22.00		20.50	0.02
	(V16) (635GF) Altus	104	99	95.19%	5	4.81%	0	0	97	0	2	0	3	0	1	0	1	0	0	0	10.00	10.23				0.00
	(V16) (635GE) Enid	168	159	94.64%	9	5.36%	0	0	151	0	8	0	9	0	0	0	0	0	0	0	26.00	0.86			24.00	0.00
	(V16) (635HB) Ardmore	228	224	98.25%	4	1.75%	0	0	204	0	20	0	3	0	1	0	0	0	0	0	19.00	2.19			16.25	4.79
	(V16) (667) Shreveport, LA	39,287	36,515	92.94%	2,772	7.06%	46	1	34,475	1	2,040	0	1,598	0	834	0	185	0	155	0	40.98	6.56	42.97	3.37	28.20	2.81
	(V16) (667) Overton Brooks VAMC	30,035	27,662	92.10%	2,373	7.90%	0	1	26,136	1	1,526	0	1,390	0	743	0	126	0	114	0	26.85	8.96	44.46	3.47	22.83	2.86
	(V16) (667GA) Texarkana	2,650	2,474	93.36%	176	6.64%	0	0	2,364	0	110	0	93	0	52	0	30	0	1	0	61.96	4.09	18.84	3.40	32.57	2.78
	(V16) (667GB) Monroe	1,884	1,813	96.23%	71	3.77%	0	0	1,673	0	140	0	53	0	14	0	2	0	2	0	34.10	1.32	24.78	1.13	36.14	2.36
	(V16) (667GC) Longview	4,713	4,561	96.77%	152	3.23%	0	0	4,297	0	264	0	62	0	25	0	27	0	38	0	35.36	5.70	34.83	1.69	21.17	2.96
	(V16) (667MA) IDES Barksdale AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0						
	(V17) (549) Dallas, TX	87,631	80,221	91.54%	7,410	8.46%	9	16	74,135	10	6,086	6	5,717	0	1,366	0	200	0	127	0	34.61	4.65	38.19	4.46	27.86	3.79
	(V17) (549) Dallas VAMC	63,956	58,582	91.60%	5,374	8.40%	0	16	54,406	10	4,176	6	4,127	0	974	0	155	0	118	0	34.37	5.29	40.53	4.57	28.75	1.65
	(V17) (549A4) Bonham VAMC	5,713	4,989	87.33%	724	12.67%	0	0	4,669	0	320	0	566	0	152	0	5	0	1	0	22.39	3.27	34.94	6.16	24.48	7.67
	(V17) (549BV) VADOM Bonham	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		1.50				
	(V17) (549BY) Fort Worth Satellite	13,059	12,169	93.18%	890	6.82%	0	0	11,171	0	998	0	696	0	157	0	30	0	7	0	21.92	2.63	32.88	2.72	24.61	6.16
	(V17) (549GA) Camp-Fannin	1,355	1,120	82.66%	235	17.34%	0	0	911	0	209	0	156	0	69	0	10	0	0	0	55.81	10.60	31.69	2.11	50.67	9.16
	(V17) (549GD) Denton Area Primary Care Network	1,610	1,525	94.72%	85	5.28%	0	0	1,288	0	237	0	84	0	0	0	0	0	1	0	24.99	6.86	25.83	0.00	27.04	4.63
	(V17) (549GE) Decatur Area Primary Care Network	397	389	97.98%	8	2.02%	0	0	356	0	33	0	4	0	4	0	0	0	0	0	25.00	2.94			22.00	8.09
	(V17) (549GF) Eastland Area Primary Care Network	371	322	86.79%	49	13.21%	0	0	317	0	5	0	40	0	9	0	0	0	0	0	52.61	1.46				
	(V17) (549GH) Greenville Area PCN	322	321	99.69%	1	0.31%	0	0	283	0	38	0	1	0	0	0	0	0	0	0	19.83	4.92	18.00	0.00		

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
(V17) (674) Temple, TX		86,959	77,296	88.89%	9,663	11.11%	34	6	70,301	6	6,995	0	6,460	0	2,392	0	504	0	307	0	58.45	11.16	34.09	6.25	30.59	10.81
(V17) (674) Temple VAMC		50,405	45,645	90.56%	4,760	9.44%	0	1	41,910	1	3,735	0	2,786	0	1,427	0	348	0	199	0	69.07	7.05	31.06	4.72	30.64	15.63
(V17) (674AA) Waco VAMC		7,256	6,266	86.36%	990	13.64%	0	1	5,595	1	671	0	704	0	267	0	12	0	7	0	33.65	10.77	35.13	15.34	24.19	5.34
(V17) (674BY) Austin Satellite		23,220	19,678	84.75%	3,542	15.25%	0	3	17,670	3	2,008	0	2,663	0	657	0	132	0	90	0	48.16	18.59	38.92	7.46	30.09	8.71
(V17) (674GA) Palestine		894	859	96.09%	35	3.91%	0	0	805	0	54	0	14	0	15	0	3	0	3	0	16.00	4.84	31.20	1.80	43.13	6.06
(V17) (674GB) Brownwood		950	942	99.16%	8	0.84%	0	1	928	1	14	0	6	0	1	0	0	0	1	0	35.00	3.20			11.75	1.85
(V17) (674GC) College Station (Bryan)		2,175	2,054	94.44%	121	5.56%	0	0	1,895	0	159	0	110	0	7	0	0	0	4	0	25.18	8.81	47.08	2.00	22.83	4.62
(V17) (674GD) Cedar Park		1,831	1,635	89.30%	196	10.70%	0	0	1,315	0	320	0	166	0	18	0	9	0	3	0	34.56	9.37	18.50	13.76	35.51	5.81
(V17) (674HB) La Grange		228	217	95.18%	11	4.82%	0	0	183	0	34	0	11	0	0	0	0	0	0	0	34.17	6.53		0.00		2.21
(V17) (740) VA Texas Valley Coastal Bend HCS		17,750	13,943	78.55%	3,807	21.45%	5	31	12,259	10	1,684	0	1,800	8	1,251	4	674	2	82	7	45.15	25.11	49.61	8.61	33.61	10.14
(V17) (740) VA Texas Valley Coastal Bend HCC		3,091	2,492	80.62%	599	19.38%	0	31	2,157	10	335	0	370	8	190	4	22	2	17	7				11.29		0.32
(V17) (740GA) Harlingen		3,574	2,239	62.65%	1,335	37.35%	0	0	1,910	0	329	0	466	0	431	0	430	0	8	0	47.30	44.36	29.52	1.81	34.83	21.04
(V17) (740GB) McAllen		4,316	3,239	75.05%	1,077	24.95%	0	0	2,652	0	587	0	469	0	409	0	165	0	34	0	60.56	24.78	40.26	33.35	26.65	7.24
(V17) (740GC) Corpus Christi		5,618	4,840	86.15%	778	13.85%	0	0	4,440	0	400	0	486	0	213	0	56	0	23	0	33.18	12.26	74.96	4.10	36.89	6.99
(V17) (740GD) Laredo		1,151	1,133	98.44%	18	1.56%	0	0	1,100	0	33	0	9	0	8	0	1	0	0	0	16.50	2.31	26.75	1.17	33.82	3.29
(V18) (501) New Mexico HCS		45,503	37,399	82.19%	8,104	17.81%	0	208	33,220	174	4,179	13	3,886	14	3,559	4	607	1	52	2	48.07	16.22	49.00	10.86	34.95	7.63
(V18) (501) Albuquerque		35,745	29,069	81.32%	6,676	18.68%	0	203	25,644	172	3,425	12	3,013	12	3,108	4	514	1	41	2	42.37	22.58	49.29	10.69	22.57	6.56
(V18) (501BV) Gallup Domiciliary		4	0	0.00%	4	100.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
(V18) (501G2) Las Vegas		810	780	96.30%	30	3.70%	0	0	712	0	68	0	28	0	1	0	0	0	1	0	28.00	4.09	22.00	0.00	33.36	9.99
(V18) (501GA) Artesia		524	496	94.66%	28	5.34%	0	1	450	0	46	1	23	0	5	0	0	0	0	0	27.77	0.20	19.00	0.00	36.83	8.15
(V18) (501GB) Farmington		1,456	972	66.76%	484	33.24%	0	0	870	0	102	0	437	0	44	0	2	0	1	0	45.09	22.75	21.00	0.00	45.06	12.64
(V18) (501GC) Silver City		546	525	96.15%	21	3.85%	0	0	509	0	16	0	16	0	4	0	0	0	1	0	21.43	3.40	21.50	0.00	36.57	6.07
(V18) (501GD) Gallup NM		1,070	993	92.80%	77	7.20%	0	1	942	1	51	0	34	0	14	0	29	0	0	0	67.19	2.02		0.00	32.17	6.47
(V18) (501GE) Espanola		359	340	94.71%	19	5.29%	0	1	311	1	29	0	14	0	5	0	0	0	0	0	23.80	1.86		0.00	55.00	9.11
(V18) (501GH) Truth or Consequences		282	282	100.00%	0	0.00%	0	0	277	0	5	0	0	0	0	0	0	0	0	0	20.60	0.16			13.00	0.00
(V18) (501GI) Alamogordo		515	503	97.67%	12	2.33%	0	0	459	0	44	0	9	0	3	0	0	0	0	0	25.26	4.82	19.50	0.00	23.75	8.44
(V18) (501GJ) Durango		903	889	98.45%	14	1.55%	0	2	875	0	14	0	11	2	3	0	0	0	0	0	27.18	0.11	28.50	0.00	33.12	0.59
(V18) (501GK) Santa Fe		836	583	69.74%	253	30.26%	0	0	465	0	118	0	120	0	125	0	0	0	8	0	23.80	32.55		0.00	32.00	5.71
(V18) (501GM) Rio Rancho		2,153	1,671	77.61%	482	22.39%	0	0	1,426	0	245	0	173	0	247	0	62	0	0	0	73.98	17.02	46.78	16.57	52.97	14.79
(V18) (501HB) Raton		296	292	98.65%	4	1.35%	0	0	277	0	15	0	4	0	0	0	0	0	0	0		1.65	34.00	0.00	13.00	7.92
(V18) (501MA) IDES Kirtland AFB		4	4	100.00%	0	0.00%	0	0	3	0	1	0	0	0	0	0	0	0	0	0						
(V18) (504) Amarillo, TX		19,877	18,453	92.84%	1,424	7.16%	3	7	17,592	7	861	0	822	0	414	0	110	0	78	0	44.46	8.22	38.41	2.47	82.57	0.57
(V18) (504) Amarillo HCS		12,189	11,154	91.51%	1,035	8.49%	0	7	10,666	7	488	0	602	0	335	0	63	0	35	0	52.27	11.11	40.40	2.48	78.49	0.33
(V18) (504BY) Lubbock TX		6,813	6,447	94.63%	366	5.37%	0	0	6,103	0	344	0	201	0	78	0	45	0	42	0	19.55	2.98	35.40	2.48	86.13	0.71
(V18) (504BZ) Clovis		785	771	98.22%	14	1.78%	0	0	758	0	13	0	11	0	0	0	2	0	1	0	32.92	1.71	20.00	1.14	9.00	1.05
(V18) (504GA) Childress		50	50	100.00%	0	0.00%	0	0	47	0	3	0	0	0	0	0	0	0	0	0		0.69				1.05
(V18) (504HB) Dalhart		40	31	77.50%	9	22.50%	0	0	18	0	13	0	8	0	1	0	0	0	0	0	33.00	22.48	28.00	0.78		
(V18) (519) Big Spring, TX		7,909	7,291	92.19%	618	7.81%	21	86	6,551	50	740	5	405	22	107	8	56	1	50	0	18.31	5.52	35.09	7.49	32.55	6.79
(V18) (519) West Texas HCS		3,712	3,532	95.15%	180	4.85%	0	64	3,206	38	326	5	96	16	26	4	22	1	36	0	11.90	5.81	27.10	7.61	23.03	2.73
(V18) (519GA) Permian Basin CBOC		882	768	87.07%	114	12.93%	0	11	609	1	159	0	100	6	13	4	0	0	1	0	20.47	5.41	37.75	27.07	28.13	9.52
(V18) (519GB) Hobbs		277	191	68.95%	86	31.05%	0	0	176	0	15	0	32	0	29	0	19	0	6	0	11.00	1.99	27.67	0.00	58.80	46.26
(V18) (519GD) Ft Stockton		22	22	100.00%	0	0.00%	0	0	21	0	1	0	0	0	0	0	0	0	0	0	13.00	7.90				
(V18) (519HC) Abilene TX		1,956	1,807	92.38%	149	7.62%	0	0	1,674	0	133	0	95	0	34	0	13	0	7	0	17.90	4.26	48.35	4.52	26.69	1.63
(V18) (519HF) San Angelo		1,060	971	91.60%	89	8.40%	0	11	865	11	106	0	82	0	5	0	2	0	0	0	24.32	8.50	18.71	13.00	33.55	5.71
(V18) (644) Phoenix, AZ		66,533	56,677	85.19%	9,856	14.81%	4	131	49,617	59	7,060	21	5,831	22	2,385	20	988	7	652	2	36.69	9.42	45.27	16.21	34.57	5.21
(V18) (644BY) Southeast		50,366	42,357	84.10%	8,009	15.90%	0	108	36,585	45	5,772	14	4,438	20	2,043	20	918	7	610	2	34.76	11.26	45.78	16.62	25.47	4.64
(V18) (644BY) Southeast		8,512	7,349	86.34%	1,163	13.66%	0	19	6,532	10	817	7	812	2	273	0	50	0	28	0	41.76	8.47	45.80	6.17	54.87	7.19
(V18) (644GA) Sun City		4,698	4,266	90.80%	432	9.20%	0	4	3,993	4	273	0	388	0	26	0	9	0	9	0	19.67	3.75	37.53	15.69	27.11	5.91
(V18) (644GB) Show Low		956	873	91.32%	83	8.68%	0	0	775	0	98	0	78	0	5	0	0	0	0	0	32.34	16.01	48.18	11.67		0.73
(V18) (644GD) Payson (Gila County)		24	19	79.17%	5	20.83%	0	0	10	0	9	0	4	0	0	0	1	0	0	0		7.00			94.00	20.80
(V18) (644GE) Thunderbird		1,838	1,683	91.57%	155	8.43%	0	0	1,598	0	85	0	107	0	36	0	10	0	2	0	47.62	7.52	15.77	5.21	19.27	7.16
(V18) (644GF) Globe		139	130	93.53%	9	6.47%	0	0	124	0	6	0	4	0	2	0	0	0	3	0	16.00	6.19	11.00			0.07
(V18) (649) Northern Arizona HCS		13,624	11,687	85.78%	1,937	14.22%	13	347	10,819	77	868	114	1,152	45	707	9	55	19	23	83	40.64	7.37	52.05	9.66	32.52	0.53
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Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
(V18) (756) El Paso, TX		31,003	26,501	85.48%	4,502	14.52%	2	89	23,356	75	3,145	14	2,341	0	1,231	0	747	0	183	0	34.59	9.71	41.99	7.53	42.41	18.07
(V18) (756) El Paso HCS		27,134	23,048	84.94%	4,086	15.06%	0	89	20,118	75	2,930	14	2,106	0	1,071	0	730	0	179	0	34.79	11.37	42.56	7.55	35.81	22.74
(V18) (756GA) Las Cruces		2,029	1,837	90.54%	192	9.46%	0	0	1,709	0	128	0	138	0	38	0	13	0	3	0	29.64	4.67	42.73	5.12	63.84	6.32
(V18) (756GB) El Paso Eastside CBOC		1,788	1,566	87.58%	222	12.42%	0	0	1,490	0	76	0	95	0	122	0	4	0	1	0	43.08	1.46			60.52	14.13
(V18) (756MA) IDES Fort Bliss		52	50	96.15%	2	3.85%	0	0	39	0	11	0	2	0	0	0	0	0	0	0				9.00		16.00
(V19) (436) Montana HCS		19,151	16,396	85.61%	2,755	14.39%	4	33	14,748	9	1,648	5	1,530	4	799	11	283	1	143	3	56.89	15.54	33.98	4.11	37.15	3.44
(V19) (436) Fort Harrison, MT		7,641	6,034	78.97%	1,607	21.03%	0	17	5,276	5	758	1	880	4	400	6	187	1	140	0	69.05	37.86	30.27	4.24	47.24	8.64
(V19) (436GA) Anaconda		205	196	95.61%	9	4.39%	0	1	185	0	11	1	6	0	3	0	0	0	0	0	43.00	3.60	41.33	4.40	45.00	1.83
(V19) (436GB) Great Falls		1,324	1,241	93.73%	83	6.27%	0	0	1,089	0	152	0	70	0	10	0	3	0	0	0	20.92	9.65	35.33	2.30	25.62	1.82
(V19) (436GC) Missoula		2,995	2,515	83.97%	480	16.03%	0	2	2,322	1	193	0	217	0	209	0	52	0	2	1	76.07	10.66	25.53	5.67	39.21	3.32
(V19) (436GD) Bozeman		847	798	94.21%	49	5.79%	0	1	669	1	129	0	42	0	5	0	2	0	0	0	21.91	9.38	32.60	8.23	28.05	2.12
(V19) (436GF) Kalispell		1,719	1,589	92.44%	130	7.56%	0	0	1,527	0	62	0	89	0	26	0	15	0	0	0	53.84	2.96	34.73	3.83	33.47	0.79
(V19) (436GH) Billings		3,461	3,132	90.49%	329	9.51%	0	10	2,838	2	294	3	184	0	127	5	17	0	1	0	24.48	5.43	40.76	2.05	29.88	0.84
(V19) (436GI) Glasgow		104	101	97.12%	3	2.88%	0	0	94	0	7	0	2	0	1	0	0	0	0	0	21.00	3.76	47.00	9.00	24.00	0.00
(V19) (436GJ) Miles City, MT CBOC		152	148	97.37%	4	2.63%	0	0	142	0	6	0	1	0	2	0	1	0	0	0	75.50	2.63	84.50	0.00	30.00	0.00
(V19) (436GK) Glendive, MT CBOC		232	222	95.69%	10	4.31%	0	0	211	0	11	0	5	0	3	0	2	0	0	0	29.60	4.48	34.00		11.00	1.12
(V19) (436GL) Cut Bank		124	122	98.39%	2	1.61%	0	0	107	0	15	0	1	0	0	0	1	0	0	0	30.50	4.40		0.00	21.00	0.00
(V19) (436GM) Lewistown CBOC		107	104	97.20%	3	2.80%	0	0	102	0	2	0	3	0	0	0	0	0	0	0	37.00	1.93		9.80	17.00	0.00
(V19) (436HC) 436HC HAVRE, MT (ORC)		238	192	80.67%	46	19.33%	0	2	184	0	8	0	30	0	13	0	3	0	0	2	50.13	11.68		0.00	19.50	0.00
(V19) (436MA) IDES Malmstrom AFB		2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0						
(V19) (442) Cheyenne, WY		13,624	11,732	86.11%	1,892	13.89%	4	178	10,808	92	924	51	723	31	1,055	3	94	1	20	0	21.13	2.71	56.71	5.46	28.88	3.14
(V19) (442) Cheyenne		8,363	7,114	85.07%	1,249	14.93%	0	153	6,452	75	662	44	468	30	716	3	47	1	18	0	21.43	3.82	51.14	3.93	26.45	4.60
(V19) (442GB) Sidney		121	121	100.00%	0	0.00%	0	0	121	0	0	0	0	0	0	0	0	0	0	0	10.00	0.68				2.27
(V19) (442GC) Fort Collins		2,730	2,289	83.85%	441	16.15%	0	17	2,141	14	148	2	144	1	251	0	45	0	1	0	23.76	2.01	73.01	11.21	35.22	2.91
(V19) (442GD) Greeley		2,174	1,976	90.89%	198	9.11%	0	8	1,867	3	109	5	107	0	88	0	2	0	1	0	14.84	2.81	56.77	9.14	29.81	0.97
(V19) (442HK) R&C Healthcare MOC WY		236	232	98.31%	4	1.69%	0	0	227	0	5	0	4	0	0	0	0	0	0	0	27.86	0.51			24.67	0.00
(V19) (554) Denver, CO		62,866	52,854	84.07%	10,012	15.93%	16	1,856	47,558	656	5,296	254	6,277	284	2,476	338	937	196	322	128	51.42	5.90	47.23	8.47	38.13	13.73
(V19) (554AB) VANURS Pueblo		36,085	31,670	87.76%	4,415	12.24%	0	945	28,856	395	2,814	148	2,689	178	1,099	129	387	42	240	53	45.90	4.88	47.70	6.53	25.91	16.54
(V19) (554AB) VANURS Pueblo		2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0						
(V19) (554GB) Aurora		3,012	2,822	93.69%	190	6.31%	0	88	2,689	41	133	26	169	10	15	6	4	3	2	2	40.47	2.60	30.40	2.00	46.18	0.16
(V19) (554GC) Golden Clinic		4,022	2,901	72.13%	1,121	27.87%	0	234	2,504	116	397	42	843	31	231	25	44	14	3	6	49.11	4.35	48.07	17.45	42.02	3.57
(V19) (554GD) Pueblo		5,041	4,009	79.53%	1,032	20.47%	0	74	3,560	32	449	4	442	7	414	14	163	14	13	3	88.59	9.11	55.07	10.27	37.14	15.24
(V19) (554GE) Colorado Springs		13,516	10,328	76.41%	3,188	23.59%	0	506	9,014	70	1,314	32	2,081	55	707	164	336	122	64	63	45.91	9.67	47.74	19.84	43.32	14.22
(V19) (554GF) Alamosa		567	512	90.30%	55	9.70%	0	3	445	0	67	1	44	1	8	0	3	0	0	1	50.29	5.41	8.50	0.20	68.67	15.10
(V19) (554GG) La Junta		269	266	98.88%	3	1.12%	0	3	255	1	11	0	1	1	2	0	0	1	0	0	16.50	0.50		15.83	20.00	2.15
(V19) (554GH) Lamar		52	52	100.00%	0	0.00%	0	2	51	0	1	1	0	1	0	0	0	0	0	0	15.00	0.73				
(V19) (554GI) Burlington CBOC		122	119	97.54%	3	2.46%	0	1	104	1	15	0	3	0	0	0	0	0	0	0	20.75	5.85		0.00	33.00	2.29
(V19) (554MA) IDES Fort Carson		178	173	97.19%	5	2.81%	0	0	78	0	95	0	5	0	0	0	0	0	0	0				4.57		0.00
(V19) (575) Grand Junction, CO		8,640	7,989	92.47%	651	7.53%	5	7	7,441	3	548	0	584	0	47	3	12	1	8	0	24.61	1.60	33.34	5.19	28.84	2.55
(V19) (575) Grand Junction		7,933	7,309	92.13%	624	7.87%	0	7	6,813	3	496	0	563	0	42	3	11	1	8	0	23.13	1.38	33.43	5.21	28.84	2.58
(V19) (575GA) Montrose		574	550	95.82%	24	4.18%	0	0	510	0	40	0	20	0	4	0	0	0	0	0	28.92	2.56	32.13	4.58		2.12
(V19) (575GB) Craig Telehealth Outreach Clinic		133	130	97.74%	3	2.26%	0	0	118	0	12	0	1	0	1	0	1	0	0	0		3.38	19.50	6.29		1.96
(V19) (660) Salt Lake City, UT		28,400	24,180	85.14%	4,220	14.86%	3	509	21,369	293	2,811	58	2,814	72	1,180	61	190	22	36	3	49.56	10.27	36.27	7.70	23.50	2.62
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC		21,849	18,324	83.87%	3,525	16.13%	0	457	16,039	255	2,285	46	2,316	70	1,015	61	164	22	30	3	55.23	14.84	36.03	7.51	21.80	3.18
(V19) (660GA) Pocatello		1,562	1,491	95.45%	71	4.55%	0	27	1,427	20	64	5	44	2	22	0	4	0	1	0	55.04	2.38	48.00	27.30	27.31	1.49
(V19) (660GB) Ogden		1,824	1,625	89.09%	199	10.91%	0	20	1,559	14	66	6	77	0	101	0	17	0	4	0	63.71	2.95	45.56	27.68	23.75	1.43
(V19) (660GD) Roosevelt		158	148	93.67%	10	6.33%	0	0	143	0	5	0	10	0	0	0	0	0	0	0	34.29	0.00		3.00		0.00
(V19) (660GE) Orem		828	779	94.08%	49	5.92%	0	0	682	0	97	0	48	0	1	0	0	0	0	0	28.03	4.62	34.00	12.41	26.67	1.06
(V19) (660GG) St. George		953	827	86.78%	126	13.22%	0	4	715	4	112	0	117	0	6	0	3	0	0	0	36.51	5.75	45.63	11.75	40.71	2.45
(V19) (660GJ) West Valley City		1,076	870	80.86%	206	19.14%	0	0	723	0	147	0	172	0	31	0	2	0	1	0	37.52	11.92	39.45	5.22	18.13	4.31
(V19) (660GK) Elko, NV		122	96	78.69%	26	21.31%	0	1	74	0	22	1	22	0	4	0	0	0	0	0	44.72	15.93	24.75		0.23	0.00
(V19) (660MA) IDES Hill AFB		28	20	71.43%	8	28.57%	0	0	7	0	13	0	8	0	0	0	0	0	0	0				1.50		0.00
(V19) (666) Sheridan, WY		4,573	4,094	89.53%	479	10.47%	18	1	3,569	0	525	1	338	0	120	0	21	0	0	0	46.62	9.80				

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
(V20) (648) Portland, OR		71,367	63,824	89.43%	7,543	10.57%	1	624	58,186	273	5,638	65	4,594	77	2,002	77	466	19	481	113	43.43	10.71	52.94	5.03	38.49	1.15
(V20) (648) Portland		47,213	42,187	89.35%	5,026	10.65%	0	421	39,207	241	2,980	28	2,757	60	1,418	65	400	6	451	21	43.26	10.53	59.23	5.03	33.43	0.97
(V20) (648A4) Vancouver		11,878	11,001	92.62%	877	7.38%	0	151	10,049	15	952	17	692	12	169	10	13	11	3	86	26.14	10.87	39.98	5.73	24.22	0.44
(V20) (648GA) Bend		3,164	2,555	80.75%	609	19.25%	0	27	2,317	12	238	12	348	0	192	0	47	0	22	3	61.28	5.95	58.87	3.35	52.83	0.98
(V20) (648GB) Salem		3,187	2,687	84.31%	500	15.69%	0	9	2,257	2	430	1	342	2	150	2	4	0	4	2	50.38	13.30	33.76	4.69	38.66	4.52
(V20) (648GD) North Coast		320	302	94.38%	18	5.63%	0	1	266	0	36	0	11	0	6	0	0	1	1	0	41.86	6.15			52.22	0.65
(V20) (648GE) East Portland		1,649	1,386	84.05%	263	15.95%	0	0	1,170	0	216	0	217	0	45	0	1	0	0	0	23.91	14.83		0.00	22.67	0.94
(V20) (648GF) Hillsboro		2,234	2,143	95.93%	91	4.07%	0	4	1,617	2	526	1	78	0	12	0	1	0	0	1	20.29	7.44	21.30	3.40	16.22	3.58
(V20) (648GG) West Linn		1,722	1,563	90.77%	159	9.23%	0	11	1,303	1	260	6	149	3	10	0	0	1	0	0	31.11	10.76			19.38	0.93
(V20) (653) Roseburg, OR		22,697	20,369	89.74%	2,328	10.26%	8	1,041	18,642	327	1,727	113	1,391	137	455	58	84	54	398	352	51.52	4.59	38.39	6.27	36.90	1.41
(V20) (653) Roseburg HCS		16,869	15,174	89.95%	1,695	10.05%	0	987	13,833	297	1,341	110	962	131	283	55	62	49	388	345	44.62	3.98	42.92	5.94	23.82	1.50
(V20) (653BV) Eugene		4,455	3,986	89.47%	469	10.53%	0	33	3,666	14	320	1	359	3	94	3	13	5	3	7	53.65	5.49	25.02	10.80	31.20	1.03
(V20) (653GA) North Bend		1,053	905	85.94%	148	14.06%	0	16	859	11	46	2	57	3	76	0	9	0	6	0	56.25	4.72	78.00	0.00	83.96	3.21
(V20) (653GB) Brookings		320	304	95.00%	16	5.00%	0	5	284	5	20	0	13	0	2	0	0	0	1	0	43.29	0.26	27.56	0.00		0.45
(V20) (663) VA Puget Sound, WA		66,591	59,610	89.52%	6,981	10.48%	5	85	54,350	13	5,260	8	4,673	13	1,937	7	258	11	113	33	35.50	5.59	45.53	6.82	30.41	1.46
(V20) (663) Seattle		31,133	27,756	89.15%	3,377	10.85%	0	81	25,514	9	2,242	8	2,240	13	954	7	139	11	44	33	31.22	5.12	45.31	6.14	30.29	1.79
(V20) (663A4) American Lake		28,445	25,642	90.15%	2,803	9.85%	0	2	23,279	2	2,363	0	1,737	0	892	0	107	0	67	0	33.66	7.64	45.12	7.83	31.62	0.84
(V20) (663GA) King County		1,272	1,239	97.41%	33	2.59%	0	2	1,051	2	188	0	26	0	4	0	3	0	0	0	24.67	5.91			27.00	3.71
(V20) (663GB) Bremerton (Kipsap County)		912	735	80.59%	177	19.41%	0	0	701	0	34	0	168	0	5	0	3	0	1	0	50.02	1.68	20.25	1.08	36.61	0.41
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)		2,963	2,485	83.87%	478	16.13%	0	0	2,121	0	364	0	406	0	69	0	3	0	0	0	27.05	5.09	49.70	6.97	19.88	1.04
(V20) (663GD) South Sound		1,844	1,734	94.03%	110	5.97%	0	0	1,671	0	63	0	94	0	12	0	3	0	1	0	46.53	3.39			30.26	2.85
(V20) (663HK) PUGET SOUND MMU, WA		20	17	85.00%	3	15.00%	0	0	11	0	6	0	2	0	1	0	0	0	0	0	24.86	10.92				
(V20) (663MA) IDES Fort Lewis		2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0						
(V20) (668) Spokane, WA		22,381	19,968	89.22%	2,413	10.78%	8	177	18,872	156	1,096	7	1,310	13	676	1	258	0	169	0	27.96	3.34	60.17	4.44	76.44	4.72
(V20) (668) Spokane		20,269	18,012	88.86%	2,257	11.14%	0	176	17,009	155	1,003	7	1,200	13	662	1	256	0	139	0	22.84	3.90	60.32	4.39	19.81	5.52
(V20) (668GA) Wenatchee CBOC		355	348	98.03%	7	1.97%	0	0	338	0	10	0	7	0	0	0	0	0	0	0	16.76	0.24	15.00	0.00	10.00	0.06
(V20) (668GB) North Idaho		1,631	1,485	91.05%	146	8.95%	0	1	1,405	1	80	0	101	0	13	0	2	0	30	0	38.55	2.30	51.71	12.42	119.23	0.85
(V20) (668HK) Spokane Mobile OPC		126	123	97.62%	3	2.38%	0	0	120	0	3	0	2	0	1	0	0	0	0	0	45.00	0.80				
(V20) (687) Walla Walla, WA		8,215	7,062	85.96%	1,153	14.04%	15	64	6,430	8	632	8	578	8	493	13	69	3	13	24	22.49	3.74	58.75	15.31	37.33	1.46
(V20) (687) Walla Walla		4,779	3,770	78.89%	1,009	21.11%	0	51	3,374	6	396	5	500	7	436	8	61	2	12	23	23.55	3.46	58.09	15.47	20.62	0.76
(V20) (687GA) Richland WA		1,294	1,204	93.04%	90	6.96%	0	5	1,102	1	102	0	31	0	53	3	6	1	0	0	21.57	5.01	77.51	24.91	48.76	2.89
(V20) (687GB) Lewiston		742	711	95.82%	31	4.18%	0	1	656	0	55	1	27	0	3	0	0	0	1	0	16.59	2.78	28.20	11.19	46.82	3.78
(V20) (687GC) La Grande		513	499	97.27%	14	2.73%	0	5	465	0	34	2	14	1	0	1	0	0	0	1	29.48	3.88	16.00	0.00	33.00	0.71
(V20) (687HA) Yakima		887	878	98.99%	9	1.01%	0	2	833	1	45	0	6	0	1	1	2	0	0	0	17.53	3.14	14.25	2.00	10.77	0.55
(V20) (692) White City, OR		12,083	10,943	90.57%	1,140	9.43%	9	497	10,577	72	366	43	728	116	292	187	59	50	61	29	40.51	5.23	49.44	4.20	56.04	2.62
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics		10,455	9,429	90.19%	1,026	9.81%	0	497	9,115	72	314	43	649	116	285	187	53	50	39	29	55.62	7.19	49.58	4.22	63.55	2.91
(V20) (692GA) Klamath Falls		1,209	1,113	92.06%	96	7.94%	0	0	1,079	0	34	0	62	0	6	0	6	0	22	0	42.46	0.51	41.30	0.88	26.87	0.01
(V20) (692GB) Grants Pass		419	401	95.70%	18	4.30%	0	0	383	0	18	0	17	0	1	0	0	0	0	0	22.48	0.44			40.24	1.49
(V21) (358) Manila, PI		1,384	1,179	85.19%	205	14.81%	2	1	999	1	180	0	172	0	32	0	0	1	0	0	36.63	6.13	31.46	6.23	43.51	6.69
(V21) (358) Manila		1,384	1,179	85.19%	205	14.81%	0	1	999	1	180	0	172	0	32	0	0	1	0	0	36.63	6.13	31.46	6.23	43.51	6.69
(V21) (459) Honolulu, HI		15,039	13,639	90.69%	1,400	9.31%	14	28	12,606	24	1,033	0	992	0	323	0	62	0	23	4	38.77	5.45	42.54	1.12	31.12	2.00
(V21) (459) Pacific Islands HCS (Honolulu)		8,524	7,855	92.15%	669	7.85%	0	0	7,240	0	615	0	456	0	182	0	25	0	6	0	25.70	3.27	40.47	1.12	24.80	1.73
(V21) (459GA) Maui Clinic		1,248	1,178	94.39%	70	5.61%	0	0	1,089	0	89	0	56	0	12	0	2	0	0	0	31.03	6.21	32.03	0.30	43.48	1.04
(V21) (459GB) Hilo Clinic		1,453	1,222	84.10%	231	15.90%	0	15	1,113	15	109	0	113	0	78	0	25	0	15	0	62.69	14.00	73.77	1.83	32.07	3.12
(V21) (459GC) Kona Clinic		572	536	93.71%	36	6.29%	0	4	498	0	38	0	30	0	6	0	0	0	4	0	29.06	3.87	41.05	1.37	13.00	2.56
(V21) (459GD) Kawai Clinic		862	743	86.19%	119	13.81%	0	0	702	0	41	0	79	0	32	0	7	0	1	0	66.78	2.47	44.86	0.07	30.27	0.08
(V21) (459GE) Guam Clinic		1,105	864	78.19%	241	21.81%	0	0	810	0	54	0	228	0	10	0	3	0	0	0	43.17	8.79	40.62	2.81	32.73	0.35
(V21) (459GF) American Samoa Clinic		421	409	97.15%	12	2.85%	0	9	391	9	18	0	8	0	3	0	0	0	1	0	29.83	1.74	23.53	1.67	45.43	1.56
(V21) (459GG) Leeward Oahu		854	832	97.42%	22	2.58%	0	0	763	0	69	0	22	0	0	0	0	0	0	0	19.65	2.97			33.14	5.63
(V21) (570) Fresno, CA		17,880	15,201	85.02%	2,679	14.98%	2	46	13,712	1	1,489	5	1,639	5	720	6	231	27	89	2	19.69	0.92	41.01	13.49	18.55	1.81
(V21) (570) Fresno		16,255	13,708	84.33%	2,547	15.67%	0	46	12,347	1	1,361	5	1,543	5	693	6	225	27	86	2	19.63	0.72	41.59	13.56	19.84	1.98
(V21) (570GA) Merced		667	609	91.30%	58	8.70%	0	0	552	0	57	0	31	0	21	0	5	0	1	0	21.65	2.02	46.25	17.59	25.00	

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	
	(V21) (640GA) Palo Alto HCS- Capitola	76	76	100.00%	0	0.00%	0	0	73	0	3	0	0	0	0	0	0	0	0	0	11.40	2.18				4.17	
	(V21) (640GB) Sonoma (Tuolumne County)	760	724	95.26%	36	4.74%	0	0	700	0	24	0	32	0	4	0	0	0	0	0		7.21				24.80	0.00
	(V21) (640GC) Fremont	627	597	95.22%	30	4.78%	0	0	540	0	57	0	29	0	0	0	0	0	1	0	185.00	3.70		0.00		14.78	5.34
	(V21) (640HA) Stockton	3,373	3,571	95.56%	166	4.44%	0	0	3,359	0	212	0	136	0	10	0	11	0	9	0		6.78	27.96	4.83	35.92	4.79	
	(V21) (640HB) Modesto	2,804	2,612	93.15%	192	6.85%	0	0	2,479	0	133	0	141	0	41	0	5	0	5	0	6.00	4.54	54.44	1.65	23.27	4.51	
	(V21) (640HC) Monterey	4,658	4,257	91.39%	401	8.61%	0	0	4,024	0	233	0	316	0	69	0	11	0	5	0		3.21	39.38	5.14	17.30	1.16	
(V21) (654) Reno, NV		26,861	22,412	83.44%	4,449	16.56%	26	78	20,200	13	2,212	25	2,494	4	1,415	31	422	0	118	5	52.33	12.42	44.23	13.98	23.04	3.77	
	(V21) (654) Sierra Nevada HCS	23,816	19,534	82.02%	4,282	17.98%	0	78	17,521	13	2,013	25	2,366	4	1,385	31	416	0	115	5	40.00	15.27	44.40	13.96	23.88	3.13	
	(V21) (654GA) Sierra Foothills	1,064	1,007	94.64%	57	5.36%	0	0	952	0	55	0	37	0	12	0	6	0	2	0		3.85	3.40	34.92	21.31	6.61	
	(V21) (654GB) Carson Valley	933	872	93.46%	61	6.54%	0	0	788	0	84	0	52	0	9	0	0	0	0	0		8.29	42.00	0.00		6.62	
	(V21) (654GC) Lahontan Valley	793	752	94.83%	41	5.17%	0	0	696	0	56	0	31	0	9	0	0	0	1	0	77.00	7.13	14.50	15.79	11.00	4.27	
	(V21) (654GD) Diamond View	255	247	96.86%	8	3.14%	0	0	243	0	4	0	8	0	0	0	0	0	0	0		0.19	35.00	10.00		4.84	
(V21) (662) San Francisco, CA		28,995	25,486	87.90%	3,509	12.10%	51	177	23,069	76	2,417	23	2,498	44	754	15	173	10	84	9	30.18	9.50	38.56	5.81	31.50	3.80	
	(V21) (662) San Francisco	21,313	18,819	88.30%	2,494	11.70%	0	122	17,146	32	1,673	23	1,722	43	577	14	146	10	49	0	34.99	10.61	38.46	5.08	33.46	2.25	
	(V21) (662GA) Santa Rosa	2,593	2,319	89.43%	274	10.57%	0	40	2,037	40	282	0	250	0	18	0	3	0	3	0		27.14	3.37	33.28	5.05	27.69	1.96
	(V21) (662GC) Eureka	1,776	1,457	82.04%	319	17.96%	0	2	1,272	2	185	0	272	0	41	0	6	0	0	0		16.61	7.63	38.21	14.07	25.40	3.19
	(V21) (662GD) Ukiah	1,310	1,052	80.31%	258	19.69%	0	9	912	0	140	0	123	0	90	0	14	0	31	9	33.27	16.22	76.18	20.41	41.30	10.57	
	(V21) (662GE) Northern San Bruno CBOC	503	490	97.42%	13	2.58%	0	4	456	2	34	0	13	1	0	1	0	0	0	0		18.85	3.72	18.33	0.81	24.19	0.38
	(V21) (662GF) San Francisco CBOC	625	598	95.68%	27	4.32%	0	0	547	0	51	0	27	0	0	0	0	0	0	0		24.67	3.93	32.53	8.58	22.55	1.78
	(V21) (662GG) Clearlake CBOC	875	751	85.83%	124	14.17%	0	0	699	0	52	0	91	0	38	28	0	4	0	1	0	14.00	14.23	33.00	9.64	39.10	6.61
(V22) (593) Las Vegas, NV		56,751	49,350	86.96%	7,401	13.04%	30	317	46,337	65	3,013	41	4,681	31	2,142	145	507	6	71	29	47.47	6.65	42.77	4.51	46.36	3.66	
	(V22) (593) Southern Nevada HCS	32,451	27,578	84.98%	4,873	15.02%	0	285	25,638	49	1,940	40	2,983	28	1,400	142	424	1	66	25	49.24	5.82	42.78	4.61	28.53	2.00	
	(V22) (593GC) Palhrump	1,169	1,162	99.40%	7	0.60%	0	0	1,141	0	21	0	5	0	1	0	1	0	0	0		21.79	0.20	9.33	0.00	28.88	0.28
	(V22) (593GD) Northwest PCC	6,086	4,895	80.43%	1,191	19.57%	0	0	4,502	0	393	0	720	0	446	0	24	0	1	0		56.58	10.66	37.17	2.23	64.58	10.16
	(V22) (593GE) Southeast PCC	5,264	4,706	89.40%	558	10.60%	0	14	4,406	5	300	1	392	0	128	1	36	3	2	4		41.29	8.35	42.72	0.57	33.67	2.78
	(V22) (593GF) Southwest PCC	7,783	7,166	92.07%	617	7.93%	0	6	6,964	5	202	0	476	1	124	0	16	0	1	0		42.92	4.89	32.75	2.80	55.43	2.42
	(V22) (593GG) Northeast PCC	3,998	3,843	96.12%	155	3.88%	0	12	3,686	6	157	0	105	2	43	2	6	2	1	0		22.00	3.21	53.11	3.94	37.71	1.50
(V22) (600) Long Beach, CA		49,967	47,170	94.40%	2,797	5.60%	22	38	43,648	13	3,522	13	2,288	7	245	4	114	1	150	0	31.14	9.52	34.70	2.72	32.50	3.46	
	(V22) (600) Long Beach HCS	44,903	42,337	94.29%	2,566	5.71%	0	37	39,293	13	3,044	12	2,086	7	221	4	109	1	150	0	32.14	11.98	34.74	2.72	31.01	3.28	
	(V22) (600GA) Anaheim	1,049	1,001	95.42%	48	4.58%	0	0	877	0	124	0	37	0	10	0	1	0	0	0		24.50	5.07	33.71	3.79	35.84	3.89
	(V22) (600GB) Santa Ana	1,525	1,470	96.39%	55	3.61%	0	0	1,319	0	151	0	51	0	4	0	0	0	0	0		18.11	6.71	33.36	2.83	29.20	3.56
	(V22) (600GC) Cabrillo (Long Beach)	145	141	97.24%	4	2.76%	0	0	122	0	19	0	3	0	1	0	0	0	0	0		24.11	1.31			20.67	1.89
	(V22) (600GD) Santa Fe Springs/Whittier	1,247	1,183	94.87%	64	5.13%	0	1	1,075	0	108	1	52	0	8	0	4	0	0	0		33.29	4.93	40.25	1.33	43.86	5.03
	(V22) (600GE) Laguna Hills	1,098	1,038	94.54%	60	5.46%	0	0	962	0	76	0	59	0	1	0	0	0	0	0		35.02	5.73			23.16	2.81
(V22) (605) Loma Linda, CA		64,526	55,438	85.92%	9,088	14.08%	9	128	50,003	33	5,435	23	5,678	14	1,996	13	617	11	797	34	32.65	6.07	44.73	12.45	31.27	4.39	
	(V22) (605) Loma Linda VAMC	53,809	45,305	84.20%	8,504	15.80%	0	124	40,518	32	4,787	23	5,194	14	1,905	13	612	11	793	31	25.38	7.65	44.89	12.48	29.26	4.86	
	(V22) (605GA) Victorville	2,512	2,355	93.75%	157	6.25%	0	0	2,268	0	87	0	122	0	33	0	2	0	0	0		32.88	2.87			46.57	6.60
	(V22) (605GB) Murrieta	2,187	2,030	92.82%	157	7.18%	0	0	1,806	0	224	0	150	0	7	0	0	0	0	0		38.69	8.11	17.86	7.41	39.68	0.84
	(V22) (605GC) Palm Desert	2,386	2,337	97.95%	49	2.05%	0	3	2,252	0	85	0	42	0	3	0	0	0	4	3		33.60	0.88	18.58	9.04	13.33	2.27
	(V22) (605GD) Corona (Riverside County) CA	1,388	1,371	98.78%	17	1.22%	0	1	1,301	1	70	0	15	0	2	0	0	0	0	0		20.87	3.51			36.42	4.59
	(V22) (605GE) Rancho Cucamonga	2,244	2,040	90.91%	204	9.09%	0	0	1,858	0	182	0	155	0	46	0	3	0	0	0		33.83	10.01	21.58	0.25	33.20	0.14
(V22) (664) San Diego, CA		62,533	55,514	88.78%	7,019	11.22%	11	272	50,454	78	5,060	32	3,540	47	1,384	47	752	32	1,343	36	19.42	3.92	37.18	7.46	41.15	4.98	
	(V22) (664) San Diego HCS	41,094	36,321	88.39%	4,773	11.61%	0	162	33,378	33	2,943	23	2,330	25	837	18	560	29	1,046	34	19.71	4.48	45.87	7.71	51.09	5.22	
	(V22) (664BU) San Diego Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0							
	(V22) (664BY) Mission Valley	9,693	8,668	89.43%	1,025	10.57%	0	34	7,432	7	1,236	6	530	8	370	11	94	1	31	1	22.45	3.50	24.76	4.49	39.31	7.41	
	(V22) (664GA) Imperial Valley	611	609	99.67%	2	0.33%	0	0	597	0	12	0	2	0	0	0	0	0	0	0		4.00	3.51		0.00		0.54
	(V22) (664GB) Oceanside	7,194	6,217	86.42%	977	13.58%	0	51	5,623	37	594	1	532	5	128	5	83	2	234	1	13.62	1.87	35.27	6.64	39.60	1.42	
	(V22) (664GC) Chula Vista	1,757	1,612	91.75%	145	8.25%	0	14	1,427	0	185	1	75	1	33	12	11	0	26	0		19.84	4.83	26.86	6.91	47.35	8.85
	(V22) (664GD) Escondido	2,182	2,085	95.55%	97	4.45%	0	11	1,995	1	90	1	71	8	16	1	4	0	6	0		23.21	5.40		0.03	41.28	2.16
(V22) (691) Greater Los Angeles HCS		84,601	72,657	85.88%	11,944	14.12%	32	156	65,607	86	7,050	2	6,718	25	3,732	14	1,213	29	281	0	25.60	5.99	50.67	11.86	42.40	5.19	
	(V22) (691A) West Los Angeles, CA	35,898	30,142	83.97%	5,756	16.03%	0	103	27,016	81	3,126	0	3,093	8	1,987	13	499	1	177	0	28.53	7.96	52.99	9.84	36.24	8.79	
	(V22) (691AA) Sepulveda	20,771	17,108	82.36%	3,663																						

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	
	(V23) (438) Sioux Falls	17,206	15,096	87.74%	2,110	12.26%	0	81	13,874	10	1,222	1	1,321	14	545	10	124	9	120	37	41.72	7.87	45.70	5.96	43.49	4.40	
	(V23) (438GA) Spirit Lake CBOC	894	861	96.31%	33	3.69%	0	0	826	0	35	0	23	0	7	0	2	0	1	0	26.40	0.70	59.29	5.98	47.00	2.70	
	(V23) (438GC) Sioux City	1,361	1,260	92.58%	101	7.42%	0	5	1,183	2	77	1	92	0	8	1	1	1	0	0	35.83	3.76	34.33	4.65	38.70	6.03	
	(V23) (438GD) Aberdeen (Brown County)	734	713	97.14%	21	2.86%	0	0	683	0	30	0	13	0	6	0	2	0	0	0	36.00	1.88	32.78	3.16	54.67	1.96	
	(V23) (438GE) Wagner	155	142	91.61%	13	8.39%	0	0	135	0	7	0	4	0	4	0	4	0	1	0	153.00	1.62		0.00	90.67	29.75	
	(V23) (438GF) Watertown	1,161	1,131	97.42%	30	2.58%	0	21	1,054	1	77	0	22	1	5	1	0	1	3	17	13.00	3.10	28.45	5.82	29.00	4.48	
(V23) (568) Black Hills HCS, SD		15,017	14,001	93.23%	1,016	6.77%	2	3	13,162	2	839	1	858	0	117	0	21	0	20	0	27.44	2.31	35.03	5.99	30.62	1.64	
	(V23) (568) Fort Meade	6,212	5,544	89.25%	668	10.75%	0	0	5,002	0	542	0	591	0	58	0	5	0	14	0	22.00	2.60	34.24	5.56	16.50	1.12	
	(V23) (568AA) Hot Springs	5,046	4,875	96.61%	171	3.39%	0	2	4,674	1	201	1	128	0	28	0	12	0	3	0	43.75	6.45	31.32	4.22	26.13	1.34	
	(V23) (568GA) Rapid City SD	1,592	1,427	89.64%	165	10.36%	0	0	1,354	0	73	0	129	0	29	0	4	0	3	0		2.90	50.27	30.49	56.21	1.88	
	(V23) (568GB) Pierre	1,098	1,097	99.91%	1	0.09%	0	1	1,096	1	1	0	1	0	0	0	0	0	0	0	3.00	0.05		0.00		2.09	
	(V23) (568HA) Newcastle	35	34	97.14%	1	2.86%	0	0	31	0	3	0	1	0	0	0	0	0	0	0		6.28				7.56	
	(V23) (568HB) Gordon CBOC	13	13	100.00%	0	0.00%	0	0	12	0	1	0	0	0	0	0	0	0	0	0						2.69	
	(V23) (568HF) Pine Ridge	69	66	95.65%	3	4.35%	0	0	64	0	2	0	2	0	1	0	0	0	0	0		4.19			32.00	11.25	
	(V23) (568HH) Gering SD	706	703	99.58%	3	0.42%	0	0	691	0	12	0	2	0	1	0	0	0	0	0		2.12		0.00		28.00	1.04
	(V23) (568HJ) Rosebud	106	106	100.00%	0	0.00%	0	0	106	0	0	0	0	0	0	0	0	0	0	0		0.00					
	(V23) (568HK) McLaughlin	10	8	80.00%	2	20.00%	0	0	8	0	0	0	2	0	0	0	0	0	0	0						10.78	
	(V23) (568HM) Eagle Butte SD	24	23	95.83%	1	4.17%	0	0	22	0	1	0	1	0	0	0	0	0	0	0	3.00	0.00				6.00	
	(V23) (568HP) Winner	102	101	99.02%	1	0.98%	0	0	99	0	2	0	1	0	0	0	0	0	0	0	22.00	1.94	3.00		46.00	1.60	
	(V23) (568MA) IDES Ellsworth AFB	4	4	100.00%	0	0.00%	0	0	3	0	1	0	0	0	0	0	0	0	0	0							
(V23) (618) Minneapolis, MN		73,041	67,497	92.41%	5,544	7.59%	39	6	64,031	5	3,466	1	3,699	0	1,351	0	198	0	296	0	25.15	3.90	44.84	3.62	33.58	1.18	
	(V23) (618) Minneapolis	56,918	52,398	92.06%	4,520	7.94%	0	6	49,714	5	2,684	1	2,995	0	1,099	0	154	0	272	0	30.91	2.84	43.93	3.41	29.56	0.57	
	(V23) (618BY) Superior	3,808	3,500	91.91%	308	8.09%	0	0	3,324	0	176	0	175	0	114	0	14	0	5	0	22.00	3.76	52.47	5.81	43.33	2.15	
	(V23) (618BA) Mankato MN	1,409	1,319	93.61%	90	6.39%	0	0	1,245	0	74	0	46	0	41	0	3	0	0	0	18.67	9.48			51.50	0.99	
	(V23) (618GB) Hibbing	944	922	97.67%	22	2.33%	0	0	864	0	58	0	19	0	0	0	3	0	0	0	24.86	4.08	36.22	1.74	35.33	2.83	
	(V23) (618GD) Maplewood (St. Paul)	1,602	1,432	89.39%	170	10.61%	0	0	1,322	0	110	0	152	0	15	0	0	0	3	0	20.59	4.99	46.28	6.50	42.48	1.77	
	(V23) (618GE) Chippewa Valley	1,749	1,727	98.74%	22	1.26%	0	0	1,690	0	37	0	11	0	4	0	4	0	3	0	19.92	3.47	70.00	0.00	24.17	0.05	
	(V23) (618GG) Rochester	1,098	1,076	98.00%	22	2.00%	0	0	1,044	0	32	0	14	0	2	0	5	0	1	0	17.89	2.03	64.31	0.00	23.25	2.25	
	(V23) (618GH) Hayward/Rice Lake VA OPC	1,095	1,027	93.79%	68	6.21%	0	0	972	0	55	0	60	0	6	0	0	0	2	0	33.07	6.96	52.33	0.00	42.20	1.18	
	(V23) (618GI) Northwest Metro VA OPC	3,701	3,387	91.52%	314	8.48%	0	0	3,170	0	217	0	222	0	68	0	15	0	9	0	23.05	3.00	49.27	5.37	59.85	4.98	
	(V23) (618GJ) Shakopee	331	326	98.49%	5	1.51%	0	0	311	0	15	0	3	0	1	0	0	0	1	0	30.46	0.89	22.40	3.85	22.20	0.94	
	(V23) (618GK) Albert Lea	386	383	99.22%	3	0.78%	0	0	375	0	8	0	2	0	1	0	0	0	0	0	20.40	0.90	26.33	3.32	13.50	0.85	
(V23) (636) Central Iowa, IA		19,866	18,374	92.49%	1,492	7.51%	14	94	16,976	24	1,398	20	1,055	40	295	10	68	0	74	0	36.08	3.89	39.93	4.57	21.44	3.27	
	(V23) (636A) Des Moines	13,161	11,980	91.03%	1,181	8.97%	0	31	10,865	13	1,115	6	852	3	254	9	52	0	23	0	26.79	5.88	35.15	4.37	18.67	3.93	
	(V23) (636BU) VADOM Des Moines IA	37	37	100.00%	0	0.00%	0	0	37	0	0	0	0	0	0	0	0	0	0	0							
	(V23) (636GC) Mason City	1,199	1,023	85.32%	176	14.68%	0	61	912	11	111	13	141	36	25	1	6	0	4	0	36.71	7.43	46.91	12.34	44.13	5.81	
	(V23) (636GD) Marshalltown	431	425	98.61%	6	1.39%	0	0	413	0	12	0	5	0	0	0	0	0	1	0	39.00	2.93	9.33	3.93	23.50	0.77	
	(V23) (636GK) Fort Dodge	4,112	4,020	97.76%	92	2.24%	0	2	3,934	0	86	1	28	1	11	0	8	0	45	0	66.96	2.29	126.67	1.32	14.20	0.42	
	(V23) (636GM) Carroll	277	266	96.03%	11	3.97%	0	0	236	0	30	0	4	0	4	0	2	0	1	0		5.23	37.08	5.17		2.90	
	(V23) (636GR) Knoxville	649	623	95.99%	26	4.01%	0	0	579	0	44	0	25	0	1	0	0	0	0	0	21.25	2.17	28.28	6.93	8.33	0.97	
(V23) (636) Iowa City, IA		32,442	29,384	90.57%	3,058	9.43%	0	3	27,073	1	2,311	1	1,784	1	465	0	557	0	252	0	31.18	6.50	44.06	5.36	39.58	2.25	
	(V23) (636AB) Iowa City	22,090	19,484	88.20%	2,606	11.80%	0	3	17,836	1	1,648	1	1,426	1	405	0	539	0	236	0	35.30	6.68	44.61	5.45	31.83	0.68	
	(V23) (636GF) Bettendorf	1,857	1,801	96.98%	56	3.02%	0	0	1,698	0	103	0	46	0	7	0	1	0	2	0	29.86	6.16	36.00	1.79	28.05	2.86	
	(V23) (636GG) Quincy	639	602	94.21%	37	5.79%	0	0	549	0	53	0	25	0	10	0	0	0	2	0							

Pending Wait Time Using Create Date for New Patients and Desired Date for Established Patients

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵
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1. Total appts scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appts scheduled 30 days or under: Number of appointments scheduled between 0-30 days of the reference date, i.e. create date for new patients and desired date for established patients.
3. Percent appts scheduled 30 days or under: The percent of total appointments scheduled within 30 days, not including EWL count [appointments between 0-14 days + appointments between 15-30 days /total appointments].
4. Appts scheduled over 30 days: Number of appointments scheduled greater than 30 days of the reference date, i.e. create date for new patients and desired date for established patients.
5. Percent appts scheduled over 30 days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appt Request: Total number of newly enrolled veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. EWL count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 days + EWL 31-60 days = EWL 91-120 days + EWL>120 days].
8. Appts between 0 - 14 days: Number of appointments scheduled between 0-14 days of the reference date, i.e. create date for new patients and desired date for established patients.
9. EWL 0 - 14 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appts between 15 - 30 days: Number of appointments scheduled between 15-30 days of the reference date, i.e. create date for new patients and desired date for established patients.
11. EWL 15-30 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appts between 31 - 60 days: Number of appointments scheduled between 31-60 days of the reference date, i.e. create date for new patients and desired date for established patients.
13. EWL 31-60 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request.
14. Appts between 61 - 90 days: Number of appointments scheduled between 61-90 days of the reference date, i.e. create date for new patients and desired date for established patients.
15. EWL 61-90 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appts between 91 - 120 days: Number of appointments scheduled between 91-120 days of the reference date, i.e. create date for new patients and desired date for established patients.
17. EWL 91-120 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appts beyond 120 days: Number of appointments scheduled greater than 120 days of the reference date, i.e. create date for new patients and desired date for established patients.
19. EWL greater than 120 days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. New Patient PC avg wait time: PROSPECTIVE average (avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) future primary care (PC) appointment.
21. Established Patient PC avg wait time: PROSPECTIVE average (avg) waiting time for an established patient for future primary care (PC) appointment.
22. New Patient SC avg wait time: PROSPECTIVE average (avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) future specialty care (SC) appointment.
23. Established Patient SC avg wait time: PROSPECTIVE average (avg) waiting time for an established patient for a future specialty care (SC) appointment.
24. New Patient MH avg wait time: PROSPECTIVE average (avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) future mental health (MH) appointment.
25. Established Patient MH avg wait time: PROSPECTIVE average (avg) waiting time for an established patient for a future mental health (MH) appointment.

NOTE: In the event that a calculated wait time is negative due to the desired appointment date being later than the actual appointment date, that wait time is set to a value of 0 since the veteran did not experience a wait.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, if the average MH wait time is blank, that means that the station didn't have any MH appointments pending from which to calculate an average.